



MGM INSTITUTE OF HEALTH SCIENCES

(Deemed to be University u/s 3 of UGC Act, 1956)

Accredited by NAAC with 'A++' Grade

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Value Added Course

Government Sponsored Health Insurance (AB-PMJAY, MJPJAY)


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KAMOTHE, NAVI MUMBAI

Annexure-87 of AC-50/2024

Course Name: Government sponsored Health Insurance: **Integrated Ayushman Bharat - Pradhan Mantri Jan Arogya Yojana & Mahatma Jyotirao Phule Jan Arogya Yojana (AB-PMJAY, MJPJAY)**

Course Designed By: Maj (Dr) Ashlesha Tawde Kelkar (Retd.), Associate Professor, Community Medicine

Course Hours: 18 (Theory – 6, Practical – 12)

Eligibility: PG Students of all Branches

Course Description:

This course is designed to help the students to acquire knowledge and skills on implementation of **Integrated Ayushman Bharat - Pradhan Mantri Jan Arogya Yojana & Mahatma Jyotirao Phule Jan Arogya Yojana**, the community health Insurance component of Ayushman Bharat.

Objectives:

At the end of the course the students will be able to-

- Understand objectives of **Integrated Ayushman Bharat - Pradhan Mantri Jan Arogya Yojana & Mahatma Jyotirao Phule Jan Arogya Yojana**
- Identify the eligible beneficiaries of **Integrated Ayushman Bharat - Pradhan Mantri Jan Arogya Yojana & Mahatma Jyotirao Phule Jan Arogya Yojana**.
- Identify the services available and financial protection of patients admitted at MGM hospital, Kamothe, under this scheme.
- Acquire the basic skills of processing pre-authorization, handling discharges processing the claims and resolving the queries raised by insurance companies
- Acquire the basic soft skills to prevent and resolve grievances under the scheme.
- Introduction to Ayushman Bharat Digital Mission and its components including ABHA ID

Course contents:

Sr. No.	Module	Time (hours)	Content	Teaching Learning Method
1	Integrated Ayushman Bharat - Pradhan Mantri Jan Arogya Yojana & Mahatma Jyotirao Phule Jan Arogya Yojana	1+1 hours	<ul style="list-style-type: none">• Ice-breaking• Features of AB-PMJAY• Explain the purpose and provision of (AB-PMJAY, MJPJAY)• Medical facilities available at MGM hospital, Kamothe• Introduction to components of AB-Digital Mission and ABHA ID generation	Ice-breaking Lecture + Demonstration

Sr. No.	Module	Time (hours)	Content	Teaching Learning Method
2	Usage of computers, electronic devices and related equipment for various (AB-PMJAY, MJPJAY) work activities	1+2 hours	<ul style="list-style-type: none"> • Understand the use of computer and media devices used for the scheme & Explain Data- storage and sharing methods • Learn to use the scanner/printer/webcam/ camera to fulfill the (AB-PMJAY, MJPJAY) scheme requirements • Access internet and understand cyber-security • Plan and organize documentation and device storage in order to retrieve data, whenever required • Provide satisfactory media evidence of the medical surgical cases as per the requirement of the scheme 	Lecture and Hands-on training
3	Register eligible patients, sending pre-authorization	1+ 2 hours	<ul style="list-style-type: none"> • Register the patients in the transaction management system (in co-ordination with Arogya Mitra) directly/telephonically in case of emergency • Understand the role of Arogyamitra in the (AB-PMJAY, MJPJAY) • Generate patient ID and print registration documents as per requirement • Send pre-authorization by collection, scanning and uploading the mandatory investigations and documents • Follow-up of all the pre- authorization by uploading enhancement sheets until hospital admission • Keep a track of approval of these cases and solve queries whenever raised 	Lecture and Hands-on training

Sr. No.	Module	Time (hours)	Content	Teaching Learning Method
4	Processing discharges and claims	1+2 hours	<ul style="list-style-type: none"> • Understand the mandatory requirements and providing the same for timely discharge of the scheme patients and claims submission • Understanding the various causes of grievances against the empaneled hospital, preventing them and resolving them satisfactorily • Successfully addressing the queries raised by the insurance companies while insurance claim submission and settlement • To ensure that the claimed amount is paid appropriately to the network hospital and correlating it to the expenditure for the specific cases 	Lecture & Hands-on training
5	Tracking short payment and Rejection cases	1 hr + 45 min	<ul style="list-style-type: none"> • To keep a track of short payment cases and repudiate claims as applicable • To keep a record of rejection cases and repudiate as applicable • To close and maintain record of the claims completely settled by the insurance agency • To report the non-justified resolutions by the insurer to the hospital administration for further representation 	Lecture & Hands-on training

Sr. No.	Module	Time (hours)	Content	Teaching Learning Method
6	Assignment: Pre-authorizations and discharges.	2 hours	<ul style="list-style-type: none"> • Registration, sending pre-authorization by collection, scanning and uploading the mandatory investigations and documents • Solving queries related to approval 	Assisted Assignment
7	Assignment: Claims	2 hours	<ul style="list-style-type: none"> • Uploading the mandatory documents, required for claims • Solving the queries raised by the insurance companies while claim submission • To ensure the claimed amount is paid appropriately to the network hospital 	Assisted Assignment
8	Internal assessment-course project work	45 mins	<ul style="list-style-type: none"> • To prepare and submit a short project on one or more defined aspect/s of (AB-PMJAY, MJPJAY) • To submit the feedback on the (AB-PMJAY, MJPJAY) value added course by the dept of CM, MGM Medical College, Kamothe 	Self-directed assignment

Course evaluation: 100 marks

Theory exam: 50 marks, Time: 2 hours Assignments -

Skill demonstration (Processing pre-authorization, discharge): 25 marks

Skill demonstration (Claim submissions, solving queries): 25 marks

Maj (Dr) AshleshaTawdeKelkar (Retd)

Associate Professor,

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Dr Prasad Waingankar

Professor & Head

Dept of Community Medicine