

## Daily IT Call Report 2023

S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Call Status
289	01.09.23	MMW	1st floor	barcode printer not working, change machine printer mcricu to mmw	10.00 AM	2.20 AM	ADINATH	CLOSE
290	2.9.23	Peadiatric 2	basement	computer not working properly, cpu power cable reconnect & computer wokring ok	11.00 AM	11.20 AM	SANDIP	CLOSE
291	4.9.23	dialysis	5th floor	Barcode machine not working, not repairablr mother board dead condem barcode printer	10.00 AM	2.00 PM	ADINATH/SANDOP	CLOSE
292	4.9.23	nephro ward	5th floor	barcode machine not working, change barcode hardware roller	12.00 PM	1.00 PM	ADINATH	CLOSE
293	4.9.23	MSW-3	2st floor	barcode printer not working, cleaning barcode printer update setting	2.00 PM	2.30 PM	ADINATH	CLOSE
294	5.9.23	PMW	Ground floor	Barcode machine not working, change new button working ok	10.00 AM	10.20 AM	ADINATH	CLOSE
295	5.9.23	ENT OPD	basement	CPU not working, CPU formated & data backuo Reinstall to anthoer drive	11.00 AM	3.00 PM	SANDIP	CLOSE
296	6.9.23	PSYopd	basement	CPU very slow, CPU formated done & data backup reinstalled done	10.00 Am	10.30 AM	SANDIP	CLOSE
297	6.9.23	Immunization OPD	basement	ointernet not working, network cable trace & internet working properly	11.00 AM	11.25 AN	SANDIP	CLOSE
298	7.9.23	OBGY ward 2	2nd floor	barcode mot working, check setting, ribbon attached working ok	10.00 AM	10.20 AM	NAMITA	CLOSE
299	7.9.23	Central lab	Ground floor	Computer is formated done & dat backup reinstalled	11.00 AM	11.40 AM	SANDIP	CLOSE
300	8.9.23	NICU	1st floor	barcode machine not working, barcode ribbon change & barcdoe working properly	12.00 PM	12.20 PM	SANDIP	CLOSE
301	9.9.23	FMW 2	1st floor	canon printer not working , change button working ok	12.00 pm	12.40 PM	SANDIP	CLOSE
302	9.9.23	peadiatric ward	basement	barcode prinetr not working, chaange button working ok	10.20 AM	11.25 AM	SANDIP/ADINATH	CLOSE
303	9.9.23	nephro ward	5th floor	barcode prinetr not working , check ribon break rejon working ok	10.50 Am	11.20 AM	NAMITA	CLOSE
304	11.9.23	MET CELL	Under basement	internet not working, internet cable change & internet working properly	10.50 AM	11.20 AM	ADINATH	CLOSE
305	13.9.23	FMW2	1st floor	Barcode machine not working, check setting working ok	10.00 AM	10.25 AM	NAMIA/ADINATH	CLOSE
306	15.9.23	microbiology	basement	printer not working, purchase new printer laserjet working ok	3.00 PM	3.50 PM	IT Dept	CLOSE
307	15.9.23	mjjjya ward	2nd floor	barcode machine not working, new barcode roll connect working ok	11.20 AM	11.40 AM	ADINATH	CLOSE
308	16.9.23	Peadatric ward 3	5th floor	barcode printer not working, change barcode prinetr working ok	2.00 PM	3.00 PM	SANDIP/ADINATH	CLOSE
309	16.9.23	MCRI OPD	basement	printer tonner not repairable tonner 3 scrap	10.10 AM	10.40 AM	SANDIP	CLOSE
310	18.9.23	central library	4th flloor	computer slow, cpu formatted done & backup re installed ok	2.20 PM	2.55 PM	SANDIP	CLOSE
311	20.9.23	surgery 3	3rd floor	barcode prineter no working, new ribbon & check setting working ok	10.00 AM	10.20 AM	NAMITA	CLOSE
312	20.9.23	OBGY 2	3rd floor	barcode printer not working, ribbon connet & settinf check working ok	10.30 AM	10.50 AM	NAMITA	CLOSE
313	21.9.23	Old delux	3rd floor	bacode printer not working, repaired	2.30 PM	2.50 PM	SANDIP	CLOSE
314	23.9.23	central lab	Ground floor	vitrix 5600 machine LIS problem, machine repaired & wokring ok	2.20 PM	2.50 APM	SANDIP/ADINATH	CLOSE
315	23.9.23	central lab	Ground floor	Aex not working, working ok check	2.30 APM	2.50 PM	ADINATH	CLOSE
316	25.9.23	EMS	basement	Barcode machine no working, barcoe prinetr setting reset & printer working properly	12.00 PM	12.20 PM	SANDIP	CLOSE
317	25.9.23	OBGY 3	3rd floor	barcode printer not working , change ribbon & check setting	12.30 PM	13.50 PM	NAMITA	CLOSE
318	26.9.23	Old delux	3rd floor	barcode prineter not working, check working ok	10.30 AM	10.50 AM	NAMITA	CLOSE
319	26.9.23	dialysis	5th floor	barcode prinetr not working, check working ok	10.20 AM	10.40 AM	ADINATH/NAMITA	CLOSE
320	27.9.23	radiology	Basement	PC a usg counter not working, cpu formated working o	10.10 AM	10.30 AM	ADINATH	CLSOE
321	27.9.23	pulmonary medicine	Ground floor	barcode printer not working, check working ok	9.45 AM	10.00 AM	NAMITA	CLOSE
322	27.9.23	central lab	Ground floor	new printer attachement/ new instlled done	11.00 AM	11.40 AM	ADINATH	CLOSE
323	27.9.23	central lab	Ground floor	cctv litle distance shifting of cctv within cell culture lab of crl done	11.00 AM	11.30 AM	ADINATH	CLOSE
324	27.9.23	PICU	basement	barcode prinetr not working, change ribbon working ok	3.00 PM	3.20 PM	NAMITA	CLOSE
326	1.10.23	OBGY 3	3rd floor	Apex not working , network cable connection lose	12.00 PM	12.30 PM	ADINATH	CLOSE
327	3.10.23	mcricu opthal	Ground floor	PC not start , check power cable connection PC start	9.40 AM	9.55 AM	NAMITA/ADINATH	CLOSE
328	7.10.23	female medicine	1st floor	barcode machine not working, setting reset working ok	12.00 PM	12.20PM	ADINATH	CLOSE
329	7.10.23	medicine dept	3rd floor	projector scrow loose , projector scrow properly tight work done	10.00 AM	10.10 AM	ADINATH	CLOSE
330	9.10.23	Dermatology	5h floor	Barcode prieter not working, barcode ribbon printer repaired	10.30 AM	10.45 AM	NAMITA	CLOSE
331	10.10.23	Pul medicine	Ground floor	barcode rprinter not working, repaired working ok	11.00 AM	11.10 AM	ADINATH	CLOSE
332	11.10.23	surgery ward 2nd	3rd floor	printer is not working properly	10.00 AM	10.30 AM	ADINATH	CLOSE
333	30.10.23	OBGY 3	3rd floor	barcode printer not workng, power button check working ok	2.00 PM	2.20 PM	NMAITA	CLOSE
334	1.11.23	OBGY ICU	2nd floor	Barcode not working, cleaning barcode printer working ok	10.00 AM	10.20 AM	ADINATH	CLOSE
335	1.11.23	central lab	Ground floor	moniter not working, check power button on and issue solved	3.00 PM	3.05 PM	ADINATH/NAMITA	CLOSE
336	1.11.23	PICU	basement	barcode machine not working, ribbon change working ok	12.00 PM	12.20 PM	SANDIP	CLOSE
337	3.11.23	step down icu	Under basement	barcode machine not working, check cable & chenge new ribbon working ok	3.00 PM	3.25 PM	NAMITA	CLOSE

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S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Call Status
338	3.11.23	Male surgery ward	2nd floor	printer not working, check printer & clean working properly	3.40 PM	4.00 PM	ADINATH	CLOSE
339	4.11.23	Male surgery ward	3rd floor	barcode machine not working, change ribbon working ok	12.00 PM	12.20 PM	NAMITA	CLOSE
340	4.11.23	PICU	basement	barcode machine not working, check cable & join cable working ok	2.00 PM	2.30 PM	NAMIITA	CLOSE
341	4.11.23	OT complex	2nd floor	computer not working, mother board not working, not repairable	11.00 AM	11.30 AM	SANDip	CLOSE
342	4.11.23	endoscopy dept	Ground floor	brcoscopy room printer not working, check & fix issue	2.00 PM	2.10 PM	RAMESH	CLOSE
343	4.11.23	endoscopy dept	Ground floor	printer not working, install new printer at anita madam cabin	2.10 PM	2.30 PM	RAMESH	CLOSE
344	7.11.23	dermatology	5th floor	barcode label not working properly, repaired working o	11.00 AM	11.20 AM	NAMITA	CLOSE
345	8.11.23	FMW	1st floor	barcode machine not working, cleaning working ok	10.00 AM	10.20 AM	NAMITA	CLOSE
346	10.11.23	MCRI ICU	7th floor	Barcode machine not working, chrck setting & roll working ok	12.00 PM	12.30 PM	NAMITA/ADINATH	CLOSE
347	11.11.23	EMS ICU	under basement	barcode not working, check ribbon connection working ok	3.00 PM	3.20 PM	ADINATH/NAMITA	CLOSE
348	16.11.23	MICU	Ground floor	computer not working, Cpu pwer cable reconnect & computer working	11.00 AM	11.20 AM	ADINATH	CLOSE
349	16.11.23	male ortho	4th flloor	barcode machine not working, check setting & change working ok	10.00 AM	10.20 AM	NAMITA	CLOSE
350	16.11.23	FMW	1st floor	barcode machine not working, barcode printer setting reset & printer work properly	11.20 AM	11.40 AM	ADINATH	CLOSE
351	17.11.23	central lab	Ground floor	prinetr not working , check cable & check setting ok	3.30 PM	3.40 M	ADINATH/NAMITA	CLOSE
352	18.11.23	PICU	basement	Barcode machine not working, barcode printer setting reset & printer working ok	11.00 AM	11.20 AM	ADINATH	CLOSE
353	20.11.23	EMS	under basement	barcode not working, cleaning barcode printer working ok	10.20 AM	10.50 AM	ADINATH	CLOSE
354	20.11.23	MICU	Ground floor	barcode not working , barcode ribbon change & printer working properly	12.00 PM	12.20 PM	ADINATH	CLOSE
355	20.11.23	FMW	1st floor	barcode not working, change barcode ribbon working ok	12.00 PM	12.30 PM	ADINATH/SANDIP	CLOSE
356	21.11.23	FMW 1	1st floor	barcode machine not working, change ribbon working ok	11.00 AM	11.20 AM	NAMITA/ADINATH	CLOSE
357	21.11.23	endoscopy dept	Ground floor	bronscopy video connection issue , check video cable & fix issue	11.00 AM	11.30 AM	RAMESH	CLOSE
358	21.11.23	OBGY 3	3rd floor	barcode machine not working, check working ok	2.00 PM	2.30 PM	ADINATH/RAMESH	CLOSE
359	21.11.23	surgery 2	2nd floor	printer not working, work done	12.40 PM	1.00 PM	ADINATH	CLOSE
360	22.11.23	FMW 1	1st floor	barcod enot working, work done	10.00 AM	10.20 AM	NAMITA	CLOSE
361	22.11.23	central lab	Ground floor	citizen barcode not working, check working ok	12.00 PM	12.30 PM	SANDIP/ADINATH	CLOSE
362	22.11.23	MJPJAY ICU	2nd floor	barcode machine not working , setting reset & working ok	10.20 AM	10.40 AM	ADINATH	CLOSE
363	22.11.23	uro ward	5th floor	barcode machine not working, new barcode driver installed working ok	12.00 PM	12.30 PM	ADINATH	CLOSES
364	23.11.23	nephrology dept	5th floor	network not properly, given ip address working ok	10.00 AM	10.20 AM	NAMITA	CLOSE
365	23.11.23	Central lab	Ground floor	computer not working , check working ook	9.30 AM	9.45 AM	ADINATH	CLOSE
366	24.11.23	surgery ward	2nd floor	barcode machine not working , working ok	10.00 AM	10.20 AM	ADINATH	CLOSE
367	24.11.23	psm dept	basement	computer not working, computer system restore completed & CPU working properly	10.25 AM	10.50 AM	ADINATH	CLOSE
368	25.11.23	OBGY 3	3rd floor	barcode machine not working,barcode power supply issue	11.00 AM	11.20 AM	ADINATH/SANDIP	CLOSE
369	27.11.23	pul medi ward	Ground floor	barcode machine not working, check setting reset & barcode working ok	12.00 PM	12.20 PM	SANDIP	CLOSE
370	30.11.23	Pul medicine	Ground floor	keyboard not working, check keyboard working ok	10.00 AM	10.20 AM	ADINATH/SANDIP	CLOSE
371	30.11.23	Radiology	basement	problem of pc cpu of ct console, clean mgr file & delete working ok	2.20 PM	2.40 PM	RAMESH	CLOSE
372	30.11.23	endoscopy dept	Ground floor	lenovo computer admin office not proper woring, check & change monitor issue resolved	10.20 AM	10.50 AM	RAMESH	CLOSE
373	2.11.23	FMW 1	1st floor	barcode machine not working, check clean mahcine working ok	10.00 AM	1020 AM	NAMITA	CLOSE
374	2.12.23	PICU	basement	barcode not working , ribbon change working ok	2.00 PM	2.15 PM	ADINATH	CLOSE
375	2.12.23	Female ortho ward	4th flloor	barcode not working, setting reset & printer working properly	10.00 AM	10.20 AM	SANDIP	CLOSE
376	6.12.23	Anatomy	Ground floor	2 CPU not working not working , formitated done and backup restore working ok	10.00 AM	4.00 PM	SANDIP	CLOSE
376	7.12.23	OBGY III	3rd floor	computer mouse not working, check & working properly	10.00 AM	10.20 AM	ADINATH	CLOSE
377	7.12.23	sur ward 2	2nd floor	Apex not working,installed new working ok	10.00 Am	10.20 Am	NAMITA	CLOSE
378	8.12.23	MJPJAY	2nd floor	barcode machine issue, cleaning & setting reset working ok	9.45 AM	10.05 AM	NAMITA	CLOSE
379	8.12.23	FSW 3	3rd floor	barcode ribbon problem, change ribbon working ok	12.20 PM	12.30 pm	NAMITA	CLOSE
380	8.12.23	PICU	basement	barcode not working ok, role change working ok	2.00 PM	2.30 PM	NAMITA	CLOSE
381	8.12.23	MICU	Ground floor	barcod not not working , change role replaced woking ok	10.00 AM	10.20 AM	NAMITA/ADINATH	CLOSE
382	9.12.23	Plu medicine	Ground floor	barcode machine not workiing , repaired ok	9.45 AM	10.00 AM	NAMITA	CLSOE
383	9.12.23	OBGY 3rd ward	3rd floor	barcode nt working , printer check working ok	11.00 AM	11.20 AM	NAMITA	CLOSE
384	11.12.23	surgery 2	2nd floor	Barcode machine not working, check work done	10.30 AM	10.45 AM	NAMITA	CLOSE

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385	11.12.23	MJPJAY Ward	1st floor	barcode not working , change ribbon working ok	10.45 AM	11.00 AM	NAMITA	CLOSE
386	12.12.23	peadiatric ward 5th	5th floor	printer not working, change ribbon working ok	2.00 PM	2.10 PM	NAMITA	CLOSE
387	12.12.23	FMW 2	1st floor	barcode not working, check barcode roll & ribbon working properly	10.00 AM	10.20 AM	ADINATH	CLOSE
388	13.12.23	Labour room	3rd floor	Barcode machine not working , change ribbon working ok	11.00 AM	11.30 AM	NAMITA	CLOSE
389	13.12.23	Pathology dept	basement	apex notworking, create new short at old shortcut delete	11.45 AM	12.00 PM	ADINATH	CLOSE
390	14.12.23	MSW 1	2nd floor	printer not working , printer cover properly lock working ok	2.00 AM	2.30 AM	NAMITA	CLOSE
391	15.12.23	super delux	4th flloor	apex not working, IP reset & apex working properly	2.45 PM	3.00 PM	ADINATH	CLOSE
392	15.12.23	EMS STEP down ICU	Under basement	Barcode machine not working, barcode setting reset & barcode woring ok	11.20 AM	11.40 AM	RAMASH	CLOSE
393	15.12.23	MCRI Opthal	basement	perimetry printer not working, repaired working ok	10.30 AM	10.45 AM	RAMESH	CLOSE
394	16.12.23	New Delux	Ground floor	barcode machine not working, check clean working ok	12.00 PM	12.20 PM	NAMITA	CLOSE
395	18.12.23	NICU	1st floor	computer mouse not working, check workig ok	10.00 AM	10.30 AM	ADINATH/SANDIP	CLOSE
396	19.12.23	centrol lab	Ground floor	printer not working, cheange default printer working ok	2.30 PM	2.45 PM	NAMITA	CLSOE
397	21.12.23	dermatology	5th floor	barcode not working, check setting working ok	11.00 AM	11.20 AM	SANDIP	CLOSE
398	21.12.23	central lab	Ground floor	barcode printer not working, problem is solved	12.00 PM	12.30 PM	NAMITA	CLOSE
399	22.12.23	radiology	basement	pc nto working, forma & installwork done	10.00 AM	10.20 AM	ADINATH/SANDIP	CLOSE
400	22.12.23	EMS ICU	Under basement	monitor power side issue on oof, change new monitor old power supplyissue	10.00 AM	4.00 PM	ADINATH/SANDIP	CLOSE
401	22.12.23	anaesthesia		word file print change text shortcut key issue solve	10.00 AM	102.20 AM	SANDIP/ADINATH	CLOSE
402	26.12.23	labour room	2nd floor	computer mouse not working , change old mouse cable wise contrast	10.00 AM	10.30 AM	SANDIP/ADINATH	CLOSE
403	26.12.23	central lab	Ground floor	printer not working,mcri barcode , check clean machine working ok	10.30 AM	10.45 AM	NAMIITA/ADINATH	CLSOE
404	28.12.23	endoscopy dept	Ground floor	color printer not working, check & fix issue solved	11.00 AM	11.30 AM	RAMESH	CLOSE
405	28.12.23	MMW	1st floor	PC not working, check cable working ok	10.20 AM	10.40 AM	NAMITA	CLOSE
406	30.12.23	FMW1	1st floor	barcode machine not working, change ribbon & clean machine working ok	10.50 AM	11.20 AM	NAMIITA	CLOSE
407	30.12.23	NICU	1st floor	printer not working , set as default working ok	11.20 AM	11.40 AM	NAMITA	CLOSE
408	30.12.23	EMS ICU	unde basement	barcode machine not working, barcode printer setting reset & working ok	12.00 PM	12.30 PM	ADInath	CLOSE

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S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
1	1.1.24	Paediatric ward	Basement	Canon printer not working, installed new driver working ok	10.00 AM	10.20 AM	ADINATH	1.1.24	CLOSE	3427
2	1.1.24	OBGY war 3	3rd floor	printer not working, check working ok	11.030 AM	11.45 AM	NAMITA	1.1.24	CLOSE	248
3	2.1.24	MCRO Opthal opd	Ground floor	Topology Printer not working, Filling inl working ok	2.00 PM	2.30 PM	NAMITA	2.1.24	CLOSE	5549
4	5.1.24	CCU	1st floor	Mouse not working, mouse dead replaced new one	10.00 AM	10.20 AM	SANDIP	5.1.24	CLOSE	1404
5	6.1.24	Surgery ward 2	2nd floor	barcode printetr not working, check swtting working ok	12.00 PM	12.20 PM	ADINATH	6.1.24	CLOSE	967
6	8.1.24	Dermatology	4th floor	printer not working, check working ok	10.00 AM	10.30 AM	SANDIP	10.1.24	CLOSE	3211
7	12.1.24	Microbiology dept	Basement	PC not working, Formatting PC working ok	10.00 AM	4.00 PM	SANDIP/ADINATH	12.1.24	CLOSE	1186
8	12.1.24	Cath Lab	1st floor	Kindly download Apex & NABH policy & internet issue, check issue resolved	10.00 AM	10.30 AM	SANDIP/ADINATH	12.1.24	CLOSE	2063
9	12.1.24	OBGY 1	2nd floor	Barcode printer not wotking, change ribbon working ok	11.00 AM	11.20 AM	NAMITA	12.1.24	CLOSE	1369
10	13.1.24	OBGY 3	3rd floor	Computer not working, repaired done	11.45 AM	11.40 AM	ADINATH/SANDIP	13.1.24	CLOSE	255
11	15.1.24	New deluxe	Ground floor	PC not working, check cable & connection working ok	10.00 AM	10.20 AM	NAMITA	15.1.24	CLOSE	602
12	15.1.23	Female ortho ward	4th floor	Barcode not working, check setting & clean machine working	10.00 AM	10.20 AM	NAMITA	15.1.23	CLOSE	
13	16.1.24	MCRI opd 10	Basement	cpu not working, format pc working ok	2.00 PM	5.00 PM	SANDIP	16.1.24	CLOSE	
14	17.1.24	Endoscopy dept1	Ground floor	broncoscopy video issue, change video cable issue resolved	10.00 AM	1030 AM	RAMESH	17.1.24	CLOSE	820
15	17.1.24	Radiology	Basement	Apex not working, slowly server side check	10.00 AM	10.20 AM	SANDIP	17.1.24	CLOSE	1211
16	18.1.24	FMW2	1st floor	Barcode machine not working, change ribbon, working ok	10.30 AM	11.00 AM	NAMITA	18.1.24	CLOSE	2298
17	19.1.24	dermatology opd	Basement	printer not working, check working ok	12.00 PM	12.20 PM	NMAITA	19.1.24	CLOSE	3213
18	20.1.24	Male ortho ward	4th floor	Barcode printer is not working, change barcode calibrate button working ok	11.20 AM	11.40 AM	SANDIP	20.1.24	CLOSE	2788
19	20.1.24	MSW 3	3rd floor	Computer not working, repaired done	11.00 AM	11.20 AM	ADINATH	20.1.24	CLOSE	691
20	23.1.24	EMSP	Under basement	Barcode printer not working, barcode printer roll new working ok	1025 AM	10.40 AM	ADINATH	23.1.24	CLOSE	1335
21	23.1.24	OBGY ICU	2nd floor	Computer not wokring, CPU power cable reconnect & cmputer working ok	10.00 AM	1020 AM	ADINATH	23.1.24	CLOSE	2959
22	25.1.24	Lobour room	2nd floor	Barcode not working, check setting & clean machine working	11.40 AM	12.10 PM	ADINATH	25.1.24	ClOSE	576
23	27.1.24	central lab	Ground floor	computer not working, cleaning RAM & power issue ok	10.00 AM	10.30 AM	ADINATH	27.1.24	CLOSE	2456
24	29.1.24	New deluxe	Ground floor	Barcode machine not working,, check working ok	2.30 PM	3.00 PM	ADINATH/SANDIP	29.1.24	CLOSE	608
25	30.1.24	MMW	1st floor	Monitor scrow lose, scrow tight working ok	10.00AM	10.20 AM	ADINATH	30.1.24	CLOSE	2
26	30.1.24	Radiology	Basement	printer not working, check working ok	11.00 AM	11.20 AM	ADINATH/SANDIP	30.1.24	CLOSE	1220
27	1.2.24	OBGY	3rd floor	Internet cable issue, crimping cable issue resloved	3.00 PM	3.30 PM	ADINATH	1.2.24	CLOSE	7725
28	2.2.24	MCRI ICU	7th floor	Monitor not working change new one monitor working ok	10.00 AM	10.30 AM	SANDIP	2.2.24	CLOSE	3076
29	5.2.24	FSW 3	3rd floor	Mouse not working, mouse dead replaced new one	11.00 AM	11.20 AM	NAMITA	5.2.24	CLOSE	694
30	6.2.24	Radiology	Basement	Computer not working, format pc oldversion working oko	10.20 AM	10.40 AM	SANDIP	6.2.24	CLOSE	1222
31	6.2.24	ems-p	Basement	mouse not working, mouse repaired working ok	10.00 AM	10.20 AM	SANDIP/ADINATH	6.2.24	CLOSE	1344
32	9.2.24	PICU	Basement	barcode machine problem, check ribbon problem issue solved	12.00 PM	1.00 PM	NAMITA/ADINATH	9.2.24	CLOSE	
33	9.2.24	MSW1	2nd floor	Barcode printernetnot working, printer setting check working	2.00 PM	2.30 PM	SANDIP	9.2.24	CLOSE	1116
34	9.2.24	Central lab	Ground floor	new printer install, installtion complete	11.00 AM	11.30 AM	NAMITA/ADINATH	9.2.24	CLOSE	2155
35	9.2.24	Central lab	Ground floor	Printer problem, check cartage & issue resolved	1.40 PM	2.00 PM	NAMITA	9.2.24	CLOSE	2156
36	10.2.24	Central lab	Ground floor	Printer not working, check issue resolved working ok	12.00 PM	12.20 PM	ADINATH	10.2.24	CLOSE	
37	10.2.24	Surgery ward 2	2nd floor	barcode not working, check working ok	2.00 PM	2.30 PM	ADINATH	10.2.24	CLOSE	982
38	12.2.24	genetic lab	Basement	Computer not working, format and backup re installed properly working ok	10.00 AM	4.00 PM	SANDIP	12.2.24	CLOSE	2457
39	14.2.24	dermatology opd	5th floor	barcode printer not working, new ribbon add working ok	11.00 am	11.20 AM	ADINATH/NAMITA	14.2.24	CLOSE	1580

## Daily IT Call Report 2024

S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
40	17.2.24	FMW2	1st floor	printer installed and connect work done working ok	10.00 AM	10.20 AM	ADINATH	17.2.24	CLOSE	1637
41	17.2.24	OT complex	2nd floor	computer not working, CPU power cable reconnect & computer working ok	11.30 AM	11.45 AM	ADINATH	17.2.24	CLOSE	702
42	17.2.24	OBGY3	3rd floor	barcode printer not working, power supply reconnect in adapter working ok	10.00 AM	10.20 AM	ADINATH	21.2.24	CLOSE	265
43	20.2.24	surgey 2	2nd floor	CPU not working, , mother board changed working ok	10.00 AM	5.00 PM	IT DEPT	20.2.24	CLOSE	989
44	20.2.24	Endoscopy dept1	Ground floor	manomerty printer problem, check & fix issue	2.00 PM	2.20 PM	RAMESH	20.2.24	CLOSE	828
45	20.2.24	MCRI Opd 25	Basement	CD writer issue , give traning to dmo working ok	2.00 PM	2.30 PM	RAMESH	20.2.24	CLOSE	51
46	20.2.24	Endoscopy dept1	Ground floor	broncoscopy video issue, change printer cartrage	10.00 AM	10.20 AM	RAMESH	20.2.24	CLOSE	827
47	20.2.23	FMW 1	1st floor	Internet problem, work done	10.30 AM	10.45 AM	NAMITA	20.2.24	CLOSE	1639
48	21.2.24	central lab	Ground floor	printer is not working, printer setup default	11.00 AM	11.20 AM	ADINATH	21.2.23	CLOSE	862
49	22.2.24	FMW 1	1st floor	Barcode printer not working, cleaning calibrate work done	10.30 AM	10.50 AM	ADINATH/NAMITA	22.2.24	CLOSE	1640
50	22.2.24	central lab	Ground floor	barcode printer not working, barcode printer setting reset & working ok	11.00 AM	11.20 AM	RAMESH	22.2.24	CLOSE	863
51	24.2.24	EMS-ICU	Under basement	barcode printer not working, setting reset update & calibrate	10.30 AM	10.45 AM	ADINATH	24.2.24	CLOSE	1354
52	27.2.24	NICU	1st floor	printer not working, canon printer 2900 setting reset & working properly	10.30 AM	10.45 AM	SANDIP	27.2.24	CLOSE	3607
53	29.2.24	NICU	1st floor	printer not woking, check , cancel pending print & clean sensor issue resolved	2.00 PM	2.30 PM	RAMESH/NAMITA	29.2.24	CLOSE	3611
54	29.2.24	Surgery ward 2	2nd floor	pc not working, check power cable issue resolved	12.00 PM	12.30 PM	NAMITA	29.2.24	CLOSE	995
55	30.2.24	Central Lab	Ground floor	Apex not working, check working ok	3.00 AM	3.30 PM	ADINATH	30.24.24	CLOSE	864
56	1.3.24	EMS ICU	Under basement	barcode prinetr not working, change new barcode ribbon	11.00 AM	1120 AM	ADINATH/SANDIP	1.3.24	CLOSE	1361
57	2.3.24	FMW 2	1st floor	Barcode printer not working, change new ribbon working properly	11.00 AM	11.20 AM	ADINATH/SANDIP	2.3.24	CLOSE	4964
58	2.3.24	MSW	2nd floor	Barcode machine not working, check setting working ok	12.00 PM	12.30 PM	NAMITA	2.3.24	CLOSE	1126
59	2.3.24	MJAJAY ICU	1st floor	barcode printer not working, calibrating settingreset working	1.30 PM	1.45 PM	ADINATH	2.3.24	CLOSE	1565
60	4.3.24	CVTS	1st floor	cpu not working, format pc working ok	10.00 AM	4.00 PM	SANDIP/ADINATH	4.3.24	CLOSE	488
61	7.3.24	MSW	2nd floor	printer not working , pc not restart for 3 days , restart and check setting working ok	11.00 AM	2.00 AM	NAMITA/ADIATH	7.3.24	CLOSE	1128
62	9.3.24	Obgy 3	3rd floor	PC not working , check power cable working ok	9.30 AM	9.45 AM	NAMITA	9.3.24	CLOSE	279
63	9.3.24	OBGY 1	2nd floor	Barcode machine issue, change ribbon working ok	10.00 AM	10.20 AM	NAMITA	9.3.24	CLOSE	1383
64	9.3.24	MCRI opd no12	Basement	printer not working, repaired working ok	10.30 AM	11.00 AM	ADINATH	12.3.24	CLOSE	71
65	9.3.24	Central labrary	4th floor	computer issue chrome check setting working ok	10.30 AM	10.55 AM	NAMITA/RAMESH	9.3.24	CLOSE	
66	9.3.24	Time office	Ground floor	NMC biometric machine issue, check issue solved	9.20 AM	9.30 AM	NAMITA	9.3.24	CLOSE	
67	12.3.24	OT complex	2nd floor	CPU not working, restart and monitoring working ok	10.30 AM	10.50 AM	ADINATH/SANDIP	12.3.24	CLOSE	740
68	11.3.24	Nephrology	5th floor	Projector not working , check VGA cable & change to VGA cable	10.00 AM	10.20 AM	RAMESH	12.3.24	CLOSE	3624
69	13.3.24	Exam cell	3rd floor	computer shut down automatically & internet problem, computer check working ok	10.00 AM	10.20 AM	ADINATH	13.3.24	CLOSE	2698
70	14.3.24	cath lab	1st floor	Apex problem, installation done and new LAN cable connect	10.20 AM	10.50 AM	ADINATH/SANDIP	14.3.24	CLOSE	2080
71	14.3.24	Pharmacology	3rd floor	Internet problem, restore the switch working ok	12.00 PM	12.50 PM	ADINATH/SANDIP	15.3.24	CLOSE	806
72	15.3.24	Nephrology	5th floor	CPU not working,Format & backup work done	12.00 PM	4.00 PM	NAMITA/ADINATH	16.3.24	CLOSE	3625
73	16.3.24	MICU	Ground floor	mouse not working , chanhe new mouse work done	10.00 AM	10.10 AM	ADINATH	16.3.24	CLOSE	850
74	16.3.24	Fire & safety	Ground floor	Mouse not workingmouse working ok condition	10.00 AM	12.20 AM	ADINATH	16.3.24	CLOSE	3638
75	19.3.24	PSY ward	Under basement	Barcod enot working, change ribbon working ok	2.00 PM	2.15 PM	RAMESH	19.3.24	CLOSE	2383

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S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
76	19.3.24	cath lab	1st floor	connect IP printer of console room & recovery PC & conselling room working ok	10.00 AM	10.30 AM	NAMITA/ADINATH	19.3.24	CLOSE	2081
77	19.3.24	Exam cell	3rd floor	Printer shifting & installation, shift to printer to another PC working ok	11.00 AM	12.00 AM	ADINATH	19.3.24	CLOSE	2699
78	20.3.24	PSY ward	Under basement	Barcode not working, check working ok	10.00 AM	10.20 AM	ADINATH/NAMITA	20.3.24	CLOSE	2384
79	20.3.24	Obgy 1	2nd floor	Barcode not working, clean working ok	10.40 AM	11.00 AM	ADINATH	20.3.24	CLOSE	1386
80	20.3.24	MMW	1st floor	Barcode not working , check and clean machine working ok	9.40 AM	10.00 AM	NAMITA	20.3.24	CLOSE	
81	20.3.24	FMW 1	1st floor	Barcode not working, check setting & clean machine working	10.00 AM	10.10 AM	NAMITA	20.3.24	CLOSE	
82	22.3.24	MSW 1	2nd floor	printer not working, check printer property working ok	2.20 PM	2.30 PM	NAMITA	22.3.24	CLOSE	1133
83	23.3.24	Radiology	Basement	computer not working, check power , working ok	11.00 AM	11.30 AM	NAMITA/ADINATH	23.3.24	CLOSE	1236
84	23.3.24	Pathology	Basement	CD writer driver ipen closed automatically, working ok	10.20 AM	10.40 AM	ADINATH	23.3.24	CLOSE	628
85	23.3.24	Endoscopy dept1	Ground floor	Bronscopy room computer scopy done softwsre working ok	11.00 AM	11.20 AM	ASINATH	23.3.2	CLOSE	846
86	23.3.24	Surgery 2	2nd floor	CPU not working, CPU power cable reconnect & CPU working ok	10.00 AM	10.20 AM	ADINATH	23.3.24	CLOSE	708
87	23.3.24	Central lab	Ground floor	printer & Barcode not working, 2 barcode machine & 1 canon printer connect working ok	12.00 PM	12.30 PM	ADINATH/NAMITA	23.3.24	CLOSE	868
88	26.3.24	OBYG 1	2nd floor	Barcode not working, repaired working ok	11.00 AM	11.20 AM	ADNATH	26.3.24	CLOSE	1389
89	26.3.24	MMW	1st floor	printer not working, 2900 printer setting reset & working ok	12.30 PM	12.40 PM	RAMESH	26.3.24	CLOSE	5
90	27.3.24	MMW	1st floor	Network cable reconnected & Apex working properly	10.00 AM	10.30 AM	RAMESH	27.3.24	CLOSE	6
91	28.3.24	surgery 2	2nd floor	printer not working, toner refilling working ok	10.45 AM	11.00 AM	ADINATH	30.3.24	CLOSE	710
92	29.3.24	Nephrology	5th floor	Barcode machine not working, Repaired machine workig ok	11.00 AM	11.20 AM	RAMESH	29.3.24	CLOSE	2751
93	29.3.24	MCRI Opd cabin 6	Basement	barcod machine not working, repaired working ok	9.30 AM	9.45 AM	NAMITA	29.3.24	CLOSE	89
94	30.3.24	Surger 2	2nd floor	computer not working, power cable reconnect & working ok	11.30 AM	11.45 AM	RAMESH	30.324	CLOSE	713
95	30.3.24	NICU	Basement	Barcod enot working, change ribbon working ok	10.30 AM	10.45 AM	ADINATH	30.3.24	CLOSE	3642
96	30.3.24	Endoscopy dept1	Ground floor	CCTV camera postion change working ok	2.00 PM	2.30 PM	RAMESH	30.3.24	CLOSE	830
97	1.4.24	FMW	1st floor	new internet cable connect to computer, new Cat 6 cable crmping & connect to switch internet work properly	12.00 PM	12.20 PM	RAMESH	1.4.24	CLOSE	1659
98	1.4.24	Endoscopy dept1	Ground floor	Broncoscopy room computer recodrding error, check working ok	10.00 AM	10.30 AM	RAMESH	1.4.24		
99	1.4.24	genetic lab	Under basement	PC not working , work done working ok	10.20 AM	10.40 AM	NAMITA	1.4.24	CLOSE	2460
100	1.4.24	Ophthal MCRI	Ground floor	Recornding not working, reconnect all cable & fix issue	10.00 AM	10.20 AM	RAMESH	1.4.24	CLOSE	1920
101	1.4.24	Ophthal OT	2nd floor	CPU not start computer, CPU is not working properly	11.00 AM	11.20 AM	SANDIP	1.4.24	CLOSE	1919
102	2.4.24	Urology ward	5th floor	Printer not working, setting reset working ok	10.00 AM	10.20 AM	ADINATH	2.4.24	CLOSE	1184
103	2.4.24	CCU	1st floor	PC sleep mode ,check cable & button working ok	11.00 AM	11.25 AM	NAMITA	2.4.24	CLOSE	1436
104	3.4.24	Old delux	3rd floor	Barcode machine not working check setting & power button working ok	2.30 PM	2.50 PM	NAMITA	3.4.24	CLOSE	635
105	4.4.24	Endoscopy dept1	Ground floor	manometry CPU problem, checkinternal CPU working ok	10.00 AM	10.20 AM	ADINATH/NAMITA	4.4.24	CLOSE	854
106	3.2.24	MCRI Ophthal	Ground floor	color printer not working, fill ink & flushing ink	11.00 AM	11.30 AM	NAMITA/ADINATH	3.4.24	CLOSE	
107	4.4.24	OT Complex	2nd floor	Barcode machine not working, check setting working ok	3.00 PM	3.20 PM	NAMITA	4.4.24	CLOSE	793
108	4.4.24	FMW 2	Basement	Printer not working, check working ok	10.20 AM	10.40 AM	NAMITA	4.4.24	CLOSE	4973
109	4.4.24	Super delux	4th floor	Mouse not working, change new mouse, working ok	12.00 PM	12.15 PM	SANDIP	4.4.24	CLOSE	965
110	4.4.24	Peadiatric ward	Basement	Barcode printer not working, power button on & printer working properly	10.00 AM	10.20 AM	RAMESH	4.4.24	CLOSE	3471
111	5.4.24	OBYG 1	2nd floor	Barcode printer not working, reset setting & printer working ok	11.00 AM	11.20 AM	SANDIP	5.4.24	CLOSE	1395

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S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
112	5.4.24	genetic lab	Under basement	Mouse not working, change new mouse, working ok	3.00 PM	3.10 PM	SANDIP	5.4.24	CLOSE	2461
113	6.4.24	MMW	1st floor	Barcode not working ok, check ribbon & check setting working ok	10.00 AM	10.20 AM	NAMITA	6.4.24	CLSOE	1661
114	6.4.24	New deluxe	Ground floor	Barcode machine not working, check setting & cleaning machine working ok	11.10 AM	11.25 AM	NAMITA	6.4.24	CLOSE	631
115	6.4.24	Dermatology	5th floor	Barcode problem, check power button working ok	11.30 AM	11.50 AM	NAMITA	6.4.24	CLOSE	9
116	8.4.24	ENT opd	Basement	PC not working , new PC replaced with old one	11.00 AM	11.30 AM	SanDIP	8.4.24	CLOSE	1073
117	8.4.24	OBYG 3	3rd floor	Barcode medicinenot working, repaired working ok	1.30 PM	1.50 PM	ADINATH	8.4.23	CLOSE	291
118	8.4.24	SKIN ward	5th floor	Barcode machine not working, power button issue resolved working ok	2.30 PM	2.50 PM	NAMITA	8.4.23	CLOSE	
119	8.4.24	OBYG ward 3	3rd floor	Barcode machine not working, Barcode machine working ok	10.00 AM	10.20 AM	ADINATH	8.4.24	CLOSE	
120	10.4.24	Female ortho ward	4th floor	Barcode printernot working , printer button working ok	11.00 AM	10.30 AM	ADINATH	10.4.24	CLOSE	1591
121	12.4.24	MCRI Ortho	basement	Internet not working, check cat 6 cable & fix	10.00 AM	10.30 AM	RAMESH	12.4.24	CLOSE	371
122	12.4.24	Endoscopy dept1	Ground floor	OT cctv camera not working , check & fix issue working ok	11.00 AM	11.50 AM	RAMESH	12.4.24	CLOSE	858
123	13.4.24	Surgery female 3	3rd floor	Canon printer not working, installed new driver working ok	11.00 AM	11.20 AM	NAMITA/ADINATH	13.4.24	CLOSE	3111
124	15.4.24	Endoscopy dept1	Ground floor	CCTV camera not working, change all RJ45 10 NOS working ok	12.00 PM	12.30 PM	RAMESH	15.4.24	CLOSE	859
125	15.4.24	MJPJAY	Basement	cpu not working, check working ok	10.30 AM	10.50 AM	ADINATH	15.4.24	CLSOE	884
126	16.4.24	Optal mcri	Ground floor	Live OT video issue on TV, Check TV cable & fix it properly issue resolved	10.15 AM	10.50 AM	RAMESH	16.4.24	CLOSE	1925
127	17.4.24	Surgery 2	2nd floor	CPU not working, check cable connection working ok	10.00 AM	10.20 AM	NAMITA	17.4.24	CLOSE	721
128	17.4.24	Fmw	1st floor	Barcode machine not working, settng reset working ok	2.00 PM	2.20 PM	SANDIP	17.4.24	CLOSE	1665
129	18.4.24	MCRI OPD no 23	Basement	computer not working ,VGA cable reconnected display problem solved	10.00 AM	10.20 AM	SANDIP	18.4.24	CLOSE	2302
130	18.4.28	Endoscopy dept1	Ground floor	color printer & scanner not working, check & replace gear issue resolved	10.00 AM	10.30 AM	RAMESH	18.4.24	CLOSE	850
131	18.4.24	Old delux	3rd floor	keyboard not working, check working ok	10.30 AM	10.50 AM	NAMITA	18.4.24	CLOSE	644
132	19.4.24	PSY ward	Under basement	Barcode machine not working, check setting working ok	10.20 AM	10.40 AM	NAMITA	19.4.24	CLOSE	3102
133	19.4.23	OBYG 1	2nd floor	Barcode not working , barcode printer setting reset & working ok	11.00 AM	11.20 AM	SANDIP	19.4.24	CLOSE	802
134	20.4.24	Endoscopy dept1	Ground floor	Bronchoscopy video not working issue , change B&C connectoer & fix issue resolved	12.00 PM	12.30 PM	RAMESH	20.4.24	CLOSE	860
135	20.4.24	MMW	1st floor	Barcode ribbon roll change & and Barcode working ok	12.00 PM	12.30 PM	RAMESH	20.4.24	CLOSE	386
136	20.4.24	Super specility OPD	1st floor	CPU not working properly, format PC new updated	10.00 AM	10.20 AM	SANDIP	22.4.24	CLOSE	569
137	21.2.24	Female ortho ward	4th floor	Monitor nt working, power cable change monitor work properly	11.00 AM	11.20 AM	NAMITA	22.2.24	CLOSE	1571
138	23.4.24	Microbiology Dept	Basement	PC not working, Formatting PC working ok	12.00 PM	12.30 PM	ADINATH	23.4.24	CLOSE	1718
139	24.4.24	Microbiology Dept	Basement	Dot matrix printer not working, Change cartridge & ribbon working ok	12.30 PM	12.50 PM	SANDIP	24.4.24	CLOSE	1721
140	24.4.24	MSW 1	1st floor	Barcode & Printer not working, check setting working ok	10.40 AM	11.00 AM	NAMITA	24.4.24	CLOSE	1148
141	24.4.24	genetic lab	Under basement	excel issue , solve issue resolved, working ok	11.00 AM	11.20 AM	NAMITA	25.4.24	CLOSE	2464
142	24.4.24	Anotomy	Ground floor	Printer not working , attched printer , working ok	10.00 AM	10.20 AM	ADINATH	24.4.24	CLSOE	2809
143	26.4.24	Radiology	Basement	CT scn image not send ,CT reporting, CT MRI console, restart switch & working properly	10.00 AM	10.20 AM	ADINATH	26.4.24	CLOSE	1208
144	26.4.24	Surgery ward 2	2nd floor	Barcode not working, work done	12.00 PM	12.20 PM	ADINATH	26.4.24	CLOSE	731
145	29.4.24	FSW 1	1st floor	printer not working , new printer fix working ok	11.00 AM	11.20 AM	ADINATH	29.4.24	CLOSE	3887

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S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
146	30.4.24	Female ortho ward	4th floor	Barcode printer button issue, power button change & printer working ok	10.00 AM	4.00 AM	ADINATH	1.4.24	CLOSE	1594
147	30.4.24	EMS ward	Under basement	Barcode not working, cheange setting , update driver working ok	11.0 AM	11.20 AM	ADINATH/SANDIP	30.4.24	CLOSE	3518
148	2.5.24	FMW 1	1st floor	Printer not working, work done working ok	11.20 AM	11.40 AM	ADINATH	2.524	CLOSE	1675
149	2.5.24	FMW 1	1st floor	Barcode machine not working, working ok	12.00 PM	12.30 PM	ADINATH	2.5.24	CLOSE	1674
150	2.5.24	genetic lab	Under basement	printer not working, canon printer 2900 setting reset & working properly	10.00 AM	10.20 AM	SANDIP	2.5.24	CLOSE	
151	2.5.24	MMW 1	1st floor	Barcode printer not working, redlight error solve problem	3.00 PM	3.20 PM	ADINATH/SANDIP	2.5.24	CLOSE	389
152	3.5.24	MMW	1st floor	Barcode machine not working properly , working ok	10.50 AM	11.00 AM	NAMITA	3.5.24	CLOSE	390
153	4.5.24	EMS p	Basement	Barcode made nor working ,change ribbon working ok	3.00 PM	3.20 PM	NAMITA	4.5.24	CLOSE	3526
154	4.5.24	FMW 1	1st floor	Mouse mot working, check working ok	11.00 AM	11.20 AM	ADINATH	4.5.24	CLOSE	1679
155	4.5.24	FSW 1	1st floor	Barcode machine not working , change ribbon & roll , working ok	12.00 PM	12.20 PM	NAMITA	4.5.24	CLOSE	3841
156	6.5.24	FMW 1	1st floor	mouse not working , replace new one mouse work done	10.00 AM	10.20 AM	NAMITA	6.5.24	CLOSE	1681
157	6.5.24	Micro dept	Basement	PC not working, need to format CPU	11.00 AM	11.20 AM	SANDIP	6.5.24	CLOSE	1721
158	7.5.24	Pulmonary Ward	Ground floor	Barcode machine not working, Barcode machine working ok	1.00 AM	1.20 PM	RAMESH	7.5.24	CLOSE	1621
159	7.5.24	Microbiology Dept	Basement	Dot matrix printer not working, Change cartridge & ribbon working ok	11.00 AM	11.30 AM	SANDIP	7.5.24	CLOSE	1734
160	7.5.24	MJPJAY Ward	1st floor	Barcode not working, cleaning Barcode rool & ribbon	3.00 PM	3.20 PM	ADINATH	7.5.24	CLOSE	1115
161	9.5.24	Ophthal ward	4th floor	PC not working, change PC & printer attached , working ok	12.00 PM	12.30 PM	NAMITA/ADINATH	9.5.24	CLOSE	2047
162	9.5.24	Pulmonary Ward	Ground floor	Barcode machine not working, check & clean machine working ok	3.00 PM	3.20 PM	NAMITA	9.5.24	CLOSE	1623
163	9.5.24	Central lab	Ground floor	Barcode Machine & printer , installed printer & Barcode machine working ok	3.00 PM	3.20 PM	NAMITA	9.5.24	CLOSE	878
164	11.5.24	Old delux	3rd floor	computer not working, CPU power cable reconnect & computer working ok	2.30 PM	2.45 PM	SANDIP	11.5.24		
165	11.5.24	Male medicine	1st floor	Barcode not working properly, setting reset working ok	12.00 PM	12.20 PM	ADINATH	11.5.24	CLOSE	399
166	14.5.24	MCR OPD 13	Basement	Moniter stand screw dislocated , fixing screw working ok	9.30 AM	9.50 AM	NAMITA	14.5.24	CLOSE	2318
167	14.5.24	MMW	1st floor	Barcode printer not working properly, Work done	2.10 PM	2.20 PM	NAMITA	14.5.24	CLOSE	8
168	15.5.24	Endoscopy dept1	Ground floor	PC not working , check power cable working ok	12.00 PM	12.20 AM	RAMESH	15.5.24	CLOSE	
169	15.5.24	Endoscopy dept1	Ground floor	Endoscopy dr room computer not working, repaired working ok	11.00 AM	11.30 AM	NAMITA	15.5.24	CLOSE	868
170	15.5.24	Step down ICU	basement	Mouse not working, change new mouse, working ok	10.00 AM	10.10 AM	ADINATH	15.5.24	CLOSE	
171	16.5.24	Peadiatric ward 3	5th floor	Printer not working, check issue resolved	11.50 AM	12.05 PM	NAMITA	16.5.24	CLOSE	
172	16.5.24	Urology ward	5th floor	Barcod enot working, change ribbon working ok	3.00 AM	3.20 AM	ADINATH	16.5.24	CLOSE	
173	16.5.24	EMS p	Under basement	Mouse not working, change new mouse, working ok	2.30 PM	2.45 PM	SANDIP	16.5.24	CLOSE	
174	16.5.24	Pulmonary Ward	Ground floor	Barcode machine button not working, change power button working ok	3.00 PM	4.00 PM	ADINATH	16.5.24	CLOSE	
175	17.5.24	OBGY ward2	3nd floor	PC not working , check CHK DSK working ok	4.00 PM	4.30 PM	ADINATH	17.5.24	CLOSE	2016
176	18.5.24	Female ortho ward	4th floor	Barcode machien not working , Check ribbon issue resolved	12.00 PM	12.20 PM	NAMITA	18.5.24	CLOSE	703
177	18.5.24	Male ortho ward	4th floor	Barcode not working, check ribbon working ok	12.20 PM	12.30 PM	NAMITA	18.5.24	CLOSE	705
178	18.5.24	MMW	1st floor	Barcode mahine not working, Barcode machne proper working	10.00 AM	10.20 AM	NAMITA	18.5.24	CLOSE	400
179	18.5.24	Endoscopy dept1	Ground floor	Broncoscopy printer not working, ink full filled working ok	3.00 PM	3.30 PM	NAMITA/ADINATH	18.5.24	CLOSE	871
180	18.5.24	Super delux	4th floor	Barcode not working, repaired done working ok	5.10 PM	5.30 PM	ADINATH	18.5.24	CLOSE	985



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S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
181	18.5.24	Endoscopy dept1	Ground floor	admin office printer shift & attached, work done working ok	3.30 PM	3.50 PM	ADINATH/NAMITA	18.5.24	CLOSE	872
182	20.5.24	MJPJAY	1st floor	keyboard not working, check working ok	11.00 AM	11.20 AM	NAMITA	20.5.24		1120
183	21.5.24	MICU	Ground floor	Barcode machine not working, white sticker change working ok	11.00 AM	11.20 AM	ADINATH	21.5.24	CLOSE	203
184	21.5.24	Surgery 2	2nd floor	Barcode machine not working, setting reset & barcode working ok	10.00 AM	10.20 AM	SANDIP	21.5.24	CLOSE	744
185	21.5.24	PICU	Basement	Computer not working, computer power cable reconnect & CPU working ok	2.00 PM	2.30 PM	SANDIP	21.5.24	CLOSE	1581
186	21.5.24	FSW 1	1st floor	Mouse not working, replace new one work done	11.30 AM	11.40 AM	ADINATH/SANDIP	21.5.24	CLOSE	3849
187	21.5.24	Microbiology Dept	Basement	Apex issue , check issue resolved	12.00 PM	12.30 PM	SUNIL/SANDIP	21.5.24	CLOSE	1738
188	22.5.24	MCRI Opthal OPD	Ground floor	Color printer ink issue, powewr flushing done & color printer working ok	3.00 PM	3.20 PM	ADINATH	22.5.24	CLOSE	5555
189	22.5.24	NICU	Basement	Computer not working, Canon 2900B pending print cancel working ok	2.30 PM	2.50 PM	ADINATH	22.5.24	CLOSE	3682
190	22.5.24	Nephrology	5th floor	Mouse not working, replace new one work done	12.00 PM	12.20 PM	NAMITA/SANDIP	22.5.24	CLOSE	2771
191	22.5.24	Executive delux	6th floor	Barcode printer not working properly, Change barcode role Work done	11.50 AM	12.10 PM	NAMITA	22.5.24	CLOSE	3753
192	22.5.24	MSW 1	2nd floor	printer & tonner not working properly , sending for repaired working ok	11.00 AM	11.20 AM	ADINATH/SANDIP	27.5.24	CLOSE	1176
193	23.5.24	MCRI Opthal OPD	Ground floor	color printer not working, fill ink & flushing ink	2.30 PM	3.00 PM	ADINATH	23.5.24	CLOSE	5557
194	23.5.24	MMW	1st floor	Barcode machine not working, change new ribbon working ok	11.00 AM	11.20 AM	ADINATH/SANDIP	23.5.24	CLOSE	13
195	23.5.24	Endoscopy dept1	Ground floor	Computer not wokring, CPU power cable reconnect & compuer working ok	12.00 PM	12.20 PM	RAMESH	23.5.24	CLOSE	877
196	23.5.24	MCRI Opthal OPD	Ground floor	Printer not working, printer ink pad setting done & printer working properly	3.00 APM	3.30 PM	SANDIP	23.5.24	CLOSE	5558
197	27.5.24	Surgery ward 2	2nd floor	Printer not working, work done working ok	10.00 AM	10.20 AM	NAMITA	27.5.24	CLOSE	752
198	27.5.24	Old delux	3rd floor	Computer not working, restrat & temp file clear computer working ok	12.00 PM	12.30 PM	ADINATH	27.5.24	CLOSE	673
199	27.5.24	Pulmonary medicine	Ground floor	Printer ink filling, work done	12.00 PM	12.30 PM	NAMITA	27.5.24	CLOSE	1635
200	27.5.24	FSW 3	3rd floor	Barcode not working, check working ok	11.00 AM	11.20 AM	NAMITA	27.5.24	CLOSE	3124
201	28.5.23	OT complex pre of	2nd floor	Barcode machne not working, change barcode ribbon working ok	12.00 PM	12.30 PM	NAMITA	28.5.24	CLOSE	2971
202	28.5.24	MJPJAY	1st floor	Barcode machine not working, change ribbon , working ok	10.00 Am	10.20 AM	NAMITA	28.5.24	CLOSE	1599
203	29.5.24	OT pre off	2nd floor	Barcode not working, change ribbon working ok	11.00 AM	11.20 AM	NAMITA	29.5.24	CLOSE	2971
204	29.5.24	OBGY 3	3rd floor	keyboard not working, check working ok	10.20 AM	10.40 AM	ADINATH	29.5.24	CLOSE	3319
205	31.5.24	MMW	1st floor	Barcode machine not working , change ribbon & roll , working ok	10.00 AM	10.20 AM	ADINATH	31.5.24	CLOSE	15
206	31.5.24	Male ortho ward	4th floor	Barcode machine not working, change & barcode working properly	10.20 AM	10.40 AM	ADINATH	31.5.24	CLOSE	711
207	1.5.24	MICU	Ground floor	computer not working, CPU power cable reconnect & computer working ok	10.20 AM	10.40 AM	RAMESH	1.6.24	CLOSE	213
208	4.6.24	Radiology	Basement	PACS install at CT MRI PC, check work done	10.30 AM	10.50 AM	RAMESH/NAMITA	4.6.24	CLOSE	1265
209	5.6.24	FSW3	3rd floor	Barcode machine not working, check clean mahine & setting reset work done	11.00 AM	11.20 AM	NAMITA/ADINATH	5.6.24	CLOSE	3130
210	6.6.24	MSW1	2nd floor	Printer not working, Check restart pc working ok	11.30 AM	11.35 AM	NAMITA	6.6.24	CLOSE	1187

## Daily IT Call Report 2024

S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
211	6.6.24	OBGY 3	2nd floor	Computer cable connecting, CPU & Monitor cable connect working ok	12.00 AM	12.30 AM	ADINATH	6.6.24	CLOSE	3325
212	6.6.24	MSW 3	2nd floor	Printer not workng, 2900 printer setting reset & printer working properly	10.00 AM	10.20 AM	SANDIP	6.6.24	CLOSE	1955
213	6.6.24	Male ortho ward 1	4th floor	CPU not working, check working ok	10.00 AM	4.00 PM	SANDIP/NAMITA	6.6.24	CLOSE	3032
214	7.6.24	MMW	1st floor	Barcode machine not working, barcode printer setting reset & printer working properly	11.00 AM	11.20 AM	ADINATH	7.6.24	CLOSE	18
215	7.6.24	ENT ward	5th floor	Barcode machine not working, check setting & clean barcode machine working ok	12.00 AM	12.30 AM	NAMITA	7.6.24	CLOSE	368
216	7.6.24	Dermatology ward	5th floor	Printer not working, check setting working ok	1.00 PM	1.20 PM	NAMITA	7.6.24	CLOSE	31
217	7.6.24	MCRI IOPD 18	Basement	PC not working , check setting & RAM working ok	9.50 AM	10.20 AM	ADINATH/NAMITA	7.6.24	CLOSE	2341
218	8.6.24	OBGY ward 1	2nd floor	Barcode machine not working, reset setting printer not working	2.00 PM	2.30 PM	ADINATH	8.6.24	CLOSE	827
219	8.6.24	FSW3	2nd floor	Barcode machine not working , setting reset & printer working properly	2.30 PM	3.00 PM	ADINATH	8.6.24	CLOSE	3131
220	10.6.24	PSY ward	Under basement	Mouse not working , extra stock	11.20 AM	11.30 AM	ADINATH/SANDIP	10.6.24	CLSOE	3136
221	11.6.24	Fire & safety	Ground floor	EPSON L-805 color printer ink Refiing & power flushing working ok	10.00 AM	10.20 AM	ADINATH	11.6.24	CLOSE	3646
222	15.6.24	Surgery 2	2nd floor	PC not working, power on working ok	10.20 AM	10.40 AM	ADINATH/SANDIP	15.6.24	CLOSE	777
223	15.6.24	Exam cell	3rd floor	computer slow, CPU location change working ok	10.45 AM	11.00 AM	ADINATH	15.6.24	CLOSE	1101
224	15.5.24	Nephrology ward	5th floor	Computer not working, update pending all clear & computer working	11.00 AM	11.20 AM	ADINATH	15.5.24	CLOSE	2767
225	16.5.24	MCRI Insurance	3rd floor	Kodak i2620 Scanner not working, change new adaptor working ok	12.00 PM	12.20 PM	SANDIP/ADINATH	16.5.24	CLOSE	2324
226	17.6.24	MSW 1	1st floor	Printer not working , working ok	11.00 AM	11.20 AM	NAMITA	17.6.24	CLOSE	1195
227	17.6.24	Female ortho ward	4th floor	Barcode printer not working, check setting working ok	11.00 AM	11.20 Am	NAMITA	17.6.24	CLOSE	715
228	18.6.24	New deluxe	Ground floor	Barcode printer not working, cleaning & monitoring properly	11.30 AM	11.45 AM	ADINATH	18.6.24	CLOSE	659
229	19.6.24	ENT opd	Basement	ink refilling of printer, EPSON L-130 color printer rifilling done & printer working ok	10.00 AM	10.30 AM	ADINATH	19.6.24	CLOSE	1079
230	19.6.24	Dental OPD	Basement	CCTV camera gypsum set change aroung change & CCTV camera conected properly	10.30 AM	10.50 AM	ADINATH	19.6.24	CLOSE	1191
231	19.6.24	MJPJAY Billing	Basement	monitor not working,change new monitor (old monioter is not powering on)	3.00 PM	3.20 PM	SANDIP/ADINATH	19.6.24	CLOSE	890
232	19.6.24	Microbiology Dept	Basement	Checking of internet connection Urgnet, internet cable trace But cable is break donew requirement this cable	10.00 AM	10.40 Am	ADINATH	20.6.24	CLOSE	1757
233	20.6.24	Microbiology Dept	Basement	Printer not working, canon 2900B Printer setting reset and printer working ok	11.00 AM	11.30 AM	ADINATH	20.6.24	CLOSE	1758
234	21.6.24	PICU	Basement	Mouse is not working, check ,working ok	10.30 AM	10.50 AM	ADINATH/SANDIP	21.6.24	CLOSE	1588
235	21.6.24	MCRI OPD	Basement	CPU not working properly, format PC new updated	10.00 AM	10.20 AM	ADINATH/NAMITA	21.6.24	CLOSE	2356
236	21.6.24	Endoscopy dept1	Ground floor	Manometry room kindly connect internet connection, internet connection given working ok	10.00 Am	11.00 AM	RAMESH	9.7.24	CLOSE	886
237	21.6.24	genetic lab	Under basement	Net Cable not working , Net cable trace & net cable working ok	10.00 AM	10.30 AM	ADINATH	21.6.24	CLOSE	2474
238	24.6.24	Endoscopy dept1	Ground floor	kindly Format computer, Computer format work done	11.00 AM	11.20 am	ADINATH/NAMITA	24.6.24	CLOSE	890
239	24.6.24	Endoscopy dept1	Ground floor	kindly install printer in endoscopy OPD, Canon 2900B Printer driver Install and printer working properly	2.00 PM	2.30 PM	RAMESH	24.6.24	CLOSE	889
240	26.6.24	FSW 1	2nd floor	Barcode machine not working, check setting working ok	10.00 AM	10.20 AM	NAMITA	26.6.24	CLOSE	3868

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S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
241	27.6.24	MSW 1	2nd floor	Monitor not working, Power cable connectivity issue resolved	11.00 AM	11.20 AM	RAMESH	27.6.24	CLOSE	1199
242	28.6.24	Endoscopy dept1	Ground floor	Printer not working , printer not working, printer repaired working ok	11.00 AM	11.30 AM	NAMITA	28.6.24	CLOSE	893
243	28.6.24	Microbiology Dept	Basement	LAN cable fitting , work done	12.00 PM	12.20 PM	NAMITA/SANDIP	5.7.24	CLOSE	1761
244	28.6.24	Surgery 2	2nd floor	Computer not working, check work done	10.45 AM	11.00 AM	ADINATH	28.6.24	CLOSE	789
245	28.6.24	Paedatric ward 3	5th floor	Barcode not working, calibrating printer setting	10.00 AM	10.30 AM	ADINATH/NAMITA	28.6.24	CLOSE	2148
246	29.6.24	Ophthal OT	Ground floor	Apex not working, Internet cable trace and apex working properly	11.00 AM	11.20 AM	ADINATH	29.6.24	CLOSE	1937
247	1.7.24	MCRI opd 8	Basement	Computer not working, restore point system successful working ok	10.00 AM	10.20 AM	ADINATH	1.7.24	CLSOE	2370
248	1.7.23	OBGY ward 3	3rd floor	Barcode machine not working, Barcode repairing done barcode working properly	1.00 PM	1.20 PM	ADINATH	1.7.24	CLOSE	3336
249	3.7.24	Nephrology ward	5th floor	Barcode not working, printer reset setting printer working ok	12.00 PM	12.30 PM	ADINATH	3.7.24	CLOSE	2785
250	4.7.24	OBGY ICU	3rd floor	Apex not working, network cable ose connect working ok	12.00 pm	12.20 PM	ADINATH	4.7.24	CLOSE	139
251	5.1.23	Dental opd 242	Basement	Dental OPD mouse not working, mouse not working, repaired plz new mouse issue	10.00 AM	10.20 AM	ADINATH/SANDIP	5.7.24	CLOSE	1197
252	6.7.24	PICU	Basement	Barcode printer ribbon & white sticker roll change working ok	11.00 AM	11.20 AM	ADINATH	6.7.24	CLOSE	1597
253	6.7.24	MSW 3	3rd floor	Barocde not working , clibrating setting working ok	10.00 AM	10.20 AM	ADINATH	6.7.24	CLOSE	1962
254	6.7.24	FMW 1	1st floor	Barcode machine not working, Calibrating setting working ok	10.30 AM	10.45 AM	SANDIP	6.7.24	CLOSE	1698
255	8.7.24	FSW 3 HPB	3rd floor	Barcode printer not working, ribbon change & printer working properly	11.00 AM	11.20 AM	ADINATH	8.7.24	CLOSE	3141
256	8.7.24	Surgery 2	2nd floor	Barcode & computer not working , check working ok	10.00 AM	10.20 AM	NAMITA	8.7.24	CLOSE	796
257	9.7.24	Surgery ward 2	2nd floor	Barcode machine not working, installed new Barcode machine working ok	2.30 PM	2.45 PM	NAMITA	9.7.24	CLOSE	798
258	9.7.24	Central lab	Ground floor	Adiva CPU not working, Power saving off working ok	3.00 PM	4.00 PM	ADINATH	9.7.24	CLOSE	883
259	9.7.24	FMW 1	1 st floor	FMW 1 barcode machine button is not pressed properly,Calibrating setting working ok	11.00AM	11.20 AM	NAMITA	9.7.24	CLOSE	1801
260	10.7.24	Microbiology Dept	Basement	printer sharing, sharing done & printer working properly	10.00 AM	10.20 AM	RAMESH	10.7.24	CLOSE	1765
261	11.7.24	FSW	2nd floor	Barcode printer not working, clening barcode & calibration printer working ok	11.00 AM	11.20 AM	ADINATH	11.7.24	CLOSE	3876
262	11.7.24	Surgery ward 2	2nd floor	Barcode & printer not working, reinstalled barocde & canon 2900 working ok	10.30 AM	10.45 AM	ADINATH/NAMITA	11.7.24	CLOSE	799
263	12.7.24	Psychaitry opd	Basement	Canon printer installation & internet cable change connector, done crimping working ok	11.30 AM	11.55 AM	ADINATH	12.7.24	CLOSE	600
264	13.7.24	FMW 1	1st floor	Printer not working properly, checking setting working ok	10.00 AM	10.20 AM	NAMITA	13.7.24	CLOSE	1804
265	15.7.24	MSW 3	3rd floor	Printer cartrage kindly filled, printer not working, working properly done	12.00 PM	12.30 PM	ADINATH/SANDIP	15.7.24	CLOSE	1957
266	15.4.24	FMW	1st floor	Canon printer not working, Canon 2900 working ok	10.00 AM	10.30 AM	ADINATH/SANDIP	15.7.24	CLOSE	1808
267	16.7.24	Dailysis	5th floor	Barcode printer is not working, working ok	10.20 AM	10.40 AM	ADINATH/SANDIP	16.7.24	CLOSE	2635
268	16.7.24	Surgery ward 2	2nd floor	CPU nt working, check working ok	10.00 AM	10.20 AM	NAMITA/ADINATH	16.7.24	CLOSE	1905
269	17.7.24	biochemistry	2nd floor	New lenovo PC, change CPU & old harddisk fitting working ok	10.20 AM	10.40 AM	SANDIP	17.7.24	CLOSE	1435
270	17.7.24	Psychaitric ward	Under basement	Barcode printer not working, Check setting calibrating working ok	11.00 AM	11.30 AM	NAMITA	17.7.24	CLOSE	3167

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S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
271	18.7.24	PSY ward	Under basement	Barcode not working, change new button working ok	1.00 PM	1.30 PM	ADINATH/SANDIP	18.7.24	CLOSE	3169
272	19.7.24	Male ortho ward2	4th floor	Barcode machine not working, barcode printer setting reset & printer working properly	10.00 AM	10.20 AM	RAMESH	19.7.24	CLOSE	725
273	19.7.24	SICU	2nd floor	Barcode printer not working, change ribbon working ok	11.00 AM	11.20 AM	ADINATH/NAMITA	19.7.24		
274	19.7.24	ART center		Connect 2 cable, two computer set cable connect & computer working ok	11.00 AM	11.20 AM	ADINATH	19.7.24	CLOSE	232
275	20.7.24	Microbiology Dept	Basement	Printer not working, check working ok	11.00 AM	11.20 AM	NAMITA/ADINATH	20.7.24	CLOSE	1769
276	20.7.24	Endoscopy dept1	Ground floor	printer not working, check setting working ok	3.10 PM	3.25 PM	NAMITA	20.7.24	CLOSE	1009
277	20.7.24	NICU	1st floor	Canon printer not working, setting reset & printer working properly	10.00 AM	10.20 AM	RAMESH	20.7.24	CLOSE	1949
278	22.7.24	Medicine OPD	Basement	CPU not working, Change power cable working ok	3.00 AM	3.20 AM	ADINATH/NAMITA	22.7.24	CLOSE	2724
279	24.7.24	SICU	2nd floor	Barcode not working, working properly issue resolved	10.00 AM	10.20 AM	ADINATH	24.7.24	CLOSE	3334
280	25.7.24	OBGY 1	2nd floor	Barcode machine not working, check setting or clean machine working ok	2.00 PM	2.20 PM	NAMITA	25.7.24	CLOSE	845
281	26.7.24	MJPJAY ward	1st floor	Barcode machine not working, check setting working ok	10.15 AM	10.25 AM	NAMITA	26.7.24	CLOSE	1153
282	26.7.24	Step down ICU	Basement	Apex not working, check or barcode printer issue also solved	10.00 AM	10.20 AM	ADINATH	26.7.24	CLOSE	1905
283	27.7.24	Pulmonary Ward	Ground floor	Barcode machine not working, button broken replace new button working ok	12.00 PM	3.00 PM	ADINATH/SANDIP	27.7.24	CLOSE	1671
284	29.7.24	OBGY department	3rd floor	Computer internet not working, internet cable trace and internet working properly	11.00 AM	11.20 AM	ADINATH	29.7.24	CLOSE	7735
285	29.7.24	Cath lab	1st floor	Printer HP p400 two side printing problem, send to repaired & change part working ok	11.0 AM	11.20 AM	ADINATH/SANDIP	29.7.24	CLOSE	13
286	29.7.24	FMW 1	1st floor	printer not working check setting working ok	10.00 AM	10.20 AM	NAMITA	29.7.24	CLOSE	1816
287	29.7.24	PICU	Basement	Barcode printer is not working, change new barcode ribbon working ok	10.00 AM	10.30 AM	ADINATH/SANDIP	29.7.24	CLOSE	1618
288	30.7.24	Endoscopy dept1	Ground floor	C- arm video issue check HDMI cable & fix issue	11.00 AM	11.20 AM	RAMESH	30.7.24	CLOSE	1016
289	30.7.24	Step down ICU	Basement	PC not working, CPU HDMI cable reconnect & computer working properly	10.30 AM	10.45 AM	ADINATH	30.7.24	CLOSE	1909
290	30.7.24	Cath lab	1st floor	Short cable issue, new cable 5 meter given to them	10.00 AM	10.20 AM	SANDIP/ADINATH	30.7.24	CLOSE	18
291	30.7.24	OBGY ward	2nd floor	Barcode printer not working, printer repairing done	11.00 AM	11.30 AM	NAMITA	30.7.24	CLOSE	3353
292	31.7.24	Surgery 2 ward	2nd floor	printer not working, setting reset & printer working properly	10.00 AM	10.25 AM	ADINATH	31.7.24	CLOSE	2815
293	1.8.24	PSY ward	Under basement	Barcode not working, barcode machine repaired	10.20 AM	10.40 AM	ADINATH	1.8.24	CLOSE	3178
294	1.8.24	OT complex	2nd floor	Barcode machine not working, check setting working ok	11.00 AM	11.20 AM	NAMITA	1.8.24	CLOSE	1894
295	2.8.24	OBGY department	3rd floor	Computer not working, check hard disk working ok	11.00 AM	3.00 PM	ADINATH/SANDIP	2.8.24	CLOSE	7736
296	2.8.24	MJPJAY ward	1st floor	apex not working, work done	12.00 PM	12.20 PM	ADINATH	2.8.24	CLOSE	1159
297	2.8.24	FSW 3	3rd floor	Barcode machine not working, printer setting reset working ok	10.00 AM	10.20 AM	ADINATH	2.8.24	CLOSE	3153
298	3.8.24	Central lab	Ground floor	Printer not working, sharing printer working ok	12.00 PM	12.25 PM	ADINATH	3.8.24	CLOSE	2174
299	3.8.24	Executive delux	6th floor	printer not working, check working ok	10.30 AM	11.00 AM	ADINATH	3.8.24	CLOSE	3797
300	5.8.24	KT ICU	5th floor	Apex not working, Internet cable trace and apex working properly	10.00 AM	10.20 AM	ADINATH	5.8.24	CLOSE	990
301	5.8.24	Ophthal	5th floor	Projector heating, servicing done working ok	10.20 AM	10.40 AM	SANDIP	5.8.24	CLOSE	151
302	5.8.24	Female ortho ward	4th floor	PC not working, CPU power cable reconnect & computer working ok	12.00 PM	12.20 PM	ADINATH	5.8.24	CLOSE	744
303	6.8.24	Surgery 2	2nd floor	Computer not working, CPU formatted completed working ok	10.00 AM	3.00 PM	ADINATH	6.8.24	CLOSE	2813

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S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
304	6.8.24	Endoscopy dept1	Ground floor	Broncoscopy system not working, we need one video spleten for spleate videos	11.00 AM	11.20 AM	RAMESH	6.8.24	CLOSE	1021
305	6.8.24	central lab	Ground floor	Printer not working, conctect to backman engineer , working ok	10.00 AM	10.30 AM	ADINATH	6.8.24	CLOSE	2177
306	7.8.24	Surgery 2	2nd floor	computer not working, CPU power cable reconnect & computer working ok	11.00 AM	11.20 AM	ADINATH	7.8.24	CLOSE	2817
307	8.8.24	Step down ICU	Under basement	Barcode printer setting reset & printer working propely	2.00 PM	2.20 PM	ADINATH	8.8.24	CLOSE	1918
308	8.8.24	Central lab	Ground floor	Printer attached , access printer in network working ok	12.20 PM	12.40 PM	RAMESH	8.8.24	CLOSE	2179
309	8.8.24	Central lab	Ground floor	Net not working , given ip working ok	12.10 PM	12.20 PM	RAMESH	8.8.24	CLOSE	2178
310	12.8.24	Pharmacology	3rd floor	C drive courrpt , check working ok	10.20 AM	10.30 AM	NAMITA/ADINATH	12.8.24	CLOSE	828
311	12.8.24	FSW 3	3rd floor	Barcode machine not working, check setting working ok	10.25 AM	10.50 AM	NAMITA	12.8.24	CLOSE	3156
312	13.8.24	Step down ICU	Under basement	Barcode machine not working, setting reset working ok	12.30 PM	12.50 AM	ADINATH	13.8.24	CLOSE	1923
313	13.8.24	MICU	Ground floor	Barcode printer not working, change new ribbon working properly	10.30 AM	10.45 AM	ADINATH	13.8.24	CLOSE	289
314	13.8.24	Pediatric 1	Basement	printer not working, setting check working ok	10.45 AM	11.00 AM	ADINATH	13.8.24	CLOSE	1713
315	13.8.24	Microbiology Dept	Basement	Internet not working, check cat 6 cable & fix	10.00 AM	10.20 AM	RAMESH	13.8.24	CLOSE	1786
316	14.8.24	MICU	Ground floor	Barcode printer not working, Barcode machine working ok	10.20 AM	10.40 AM	NAMITA	14.8.24	CLOSE	293
317	14.8.24	MICU	Ground floor	Barcode printer not working, Barcode machine working ok	10.20 AM	10.40 AM	NAMITA	14.8.24	CLOSE	293
318	14.8.24	Urology ward	5th floor	Urology wd madhil canon 2900 printer is not working properly/ CHECK & WORKING PROPERLY	11.30 AM	11.45 am	ADINATH	14.08.24	CLOSE	3434
319	16.8.24	New deluxe	Ground floor	Mouse is not working, check ,working ok	09.30 AM	09.50 AM	ADINATH	16.08.24	CLOSE	695
320	16.8.24	CENTRAL RESERCH LAB	Basement	Computer is not starting normaly/ check & power cable issu solve	12.05 PM	12.45 PM	ADINATH/ SANDIP	16.8.24	CLOSE	2483
321	17.8.24	Microbiology Dept	Basement	printer not working /printer is working propaly check cartage & Driver	10.22 AM	11.00 AM	Namita	17.8.24	CLOSE	1790
322	19.8.24	Ortho opd no 241	Basement	NOT WORKING PC /PC IS DEAD MATHERBOARD ISSU REPLECE PC	01.32 pm	03.35 PM	SANDIP/NAMITA	18.8.24	CLOSE	487
323	19.8.24	OBGY WD II	3rd floor	Barcode not working, chenge barcode ribin	02.50 PM	02.33 PM	Adinath	19.8.24	CLOSE	855
324	19.8.24	MMW	1st floor	Barcode printer is not working proparl, Clinig roll & sensar issu slove	03.05 PM	03.24 PM	ADINATH/SANDIP	19.8.24	CLOSE	70
325	20.8.24	INDOSCOPY DEPT	Ground floor	Console room colour printer is not working, ink filling & power ink setting OK	05.00 PM	05.35 PM	ADINATH	20.8.24	CLOSE	1026
326	20.8.24	CENTRAL RESERCH LAB	Basement	Computer is hang countinew, check delet all temp file	01.35 PM	02.15 PM	RAMESH	20.8.24	CLOSE	2484
327	20.8.24	OBGY department	3rd floor	New Computer installation, installation DONE	11.35 AM	03.10 PM	ADINATH	20.8.24	CLOSE	7737
328	20.8.24	MSW -III	3rd floor	Barcode maching is not working, chenge ribbing and clinig sensor machine ok	12.30 PM	12.55 PM	SANDIP	20.8.24	CLOSE	1974
329	21.8.24	Step down ICU	Lower basement	Barcode printer is not working proparl, Clinig roll & sensar issu slove	10.33 AM	10.45 AM	NAMITA	21.8.24	CLOSE	1929
330	21.8.24	LABOUR ROOM	2nd floor	Moniter not power on,new moniter issu old moniter condom	02.30 PM	03.35 PM	SANDIP	21.8.24	CLOSE	1860
331	22.8.24	OBGY WD III	3rd floor	Barcode printer is not working proparl, Clinig roll & sensar issu slove	10.55 AM	11.10 AM	NAMITA	22.8.24	CLOSE	3368
332	22.8.24	OBGY WD I	2nd floor	Barcode printer is not working properly,power cable issu plug power cable connect	11.30 AM	11.48 AM	RAMESH	22.8.24	CLOSE	856
333	22.8.24	Anotomy	1st floor	Staff room madhil computer madhun dhoor nighala ahe, check and solve problem	10.30 AM	05.05 PM	ADINATH	22.8.24	CLOSE	2833

## Daily IT Call Report 2024

S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
334	22.8.24	OBGY OPD 252	Basement	Internet cable not working properly,new crimping and working ok	12.25 PM	02.36 PM	ADINATH/SANDIP	22.8.24	CLOSE	1250
335	23.8.24	FOW	4th floor	Barcode not working properly,printer setting reset & new Advia 2120 machine is not working propalry, check and working properly	01.22 PM	01.45 PM	SANDIP	23.8.24	CLOSE	749
336	23.8.24	CENTRAL LAB	Ground floor	Moniter screen on screen black line in moniter, chenge new moniter old is not repairable	10.00 AM	10.30 PM	ADINATH	23.8.24	CLOSE	889
337	24.8.24	Radiology	Basement	barcode is not working, clenng sensor and black roll and raber working ok	11.25 AM	01.00 PM	SANDIP/ADINATH	24.8.24	CLOSE	1291
338	24.8.24	OBGY WD I	2nd floor	Barcode not print properly, change ribbon working ok	09.00 AM	09.30 AM	ADINATH	24.8.24	CLOSE	857
339	24.8.24	Old delux	Ground floor	Barcode not print properly, change ribbon working ok	10.20 AM	10.30 AM	ADINATH	24.8.24	CLOSE	
340	24.8.24	MICU	Ground floor	Barcode not print properly, change ribbon working ok	10.40 am	10.55 am	SANDIP/ADINATH	24.8.24	CLOSE	302
341	24.8.24	Surg 2	2nd floor	CPU not working, New replaced	11.00 AM	11.10 AM	ADINATH/SANDIP	24.8.24	CLOSE	2828
342	26.8.24	Endoscopy dept1	Ground floor	Colour printer not working , set report lecture issue resolved	10.00 AM	10.20 AM	RAMESH	26.8.24	CLOSE	1031
343	26.8.24	Endoscopy dept1	Ground floor	colour printer not working , clean printer resolved issue resolved	10.20 AM	10.40 AM	RAMESH	26.8.24	CLOSE	1030
344	27.8.24	MCRI ICU	7th floor	CPU not working , CPU repaired working ok	3.20 AM	3.40 AM	ADINATH	27.8.24	CLOSE	817
345	27.8.24	MSW 3	3rd floor	Barcode printer not working, Barcode printer setting reset & barcode working properly	10.00 AM	10.20 AM	ADINATH	27.8.24	CLOSE	1979
346	28.8.24	MCRI ophal OPD	Ground floor	Topology Printer not working, Filling inl working ok	3.00 PM	3.20 PM	RAMESH	28.8.24	CLOSE	5567
347	28.8.24	Ortho opd no 241	Ground floor	Apex not working, RJ 45 connector change & apex working properly	11.25 AM	11.50 AM	ADINATH	28.8.24	CLOSE	490
348	28.8.24	Super delux	6th floor	Computer not working, monitor power cable reconnect & computer working properly	4.00 PM	4.20 PM	ADINATH	28.8.24	CLOSE	232
349	29.8.24	MMW	1st floor	Barocde not working , clibrating setting working ok	10.00 AM	10.20 AM	ADINATH	30.8.24	CLOSE	79
350	30.8.24	FSW 1	2nd floor	Barcode not working , barocde printer ribbon change & Barcode working properly	9.00 AM	9.30 AM	ADINATH	30.8.24	CLOSE	902
351	30.8.24	FMW 2	1st floor	Barcode machine not working, change ribbon , working ok	10.15 AM	10.25 AM	ADINATH	30.8.24	CLOSE	1630
352	30.8.24	Male ortho ward 2	4th floor	Barcode not working, ribbon change , working ok	10.00 AM	10.20 AM	NAMITA	30.8.24	CLOSE	734
353	31.8.24	exam cell	3rd floor	Computer not working, formatting done working ok	11.00 AM	11.20 AM	ADINATH/NAMITA	31.8.24	CLOSE	1102
354	2.9.24	OBGY WARD 1	2nd floor	Barcode machine not working , check setting & cable working ok	10.30 AM	10.50 AM	NAMITA	2.9.24	CLOSE	859
355	3.9.24	Urology ward	5th floor	CCTV camera fixed, workdone	3.00 PM	3.45 PM	ADINATH	3.9.24	CLOSE	3447
356	3.9.24	FSW 3	3rd floor	Barcode machine not working, check, change ribbon working ok	11.25 AM	11.45 AM	NAMITA	3.9.24	CLOSE	3163
357	4.9.24	Central lab	Ground floor	Printer not working,cable lose connecting properly working ok	10.00 AM	10.25 AM	NAMITA	4.9.24	CLOSE	2183
358	4.9.24	Pathology	Basement	Printer not working, check setting & hardware working ok	11.00 AM	11.20 AM	NAMITA	4.9.24	CLOSE	655
359	4.9.24	PSY opd ward	Under basement	computer not working, setting change working ok	2.00 PM	2.20 PM	ADINATH	4.9.24	CLOSE	.
360	5.9.24	Surgery ward 2	2nd floor	printer not working, canon 2900 printer driver installed working ok	12.00 PM	12.20 pm	ADINATH	5.9.24	CLOSE	2833
361	5.9.24	MJPJAY ICU	2nd floor	PC mouse not working issue, check mouse & replaced new	11.00 AM	11.10 AM	RAMESH	5.9.24	CLOSE	2424
362	5.9.24	Old delux	3rd floor	Barcode machine not working , repaired barcode printer CL-5621 installed done & barcode working properly	10.00 AM	10.20 AM	ADINATH	5.9.24	CLOSE	1557
363	8.9.24	MSW 3	3rd floor	canon 2900 printer not working, change driver service restart working ok	11.10 AM	12.00 PM	ADINATH	8.9.24	CLOSE	1982
364	8.9.24	Surgery ward 2	2nd floor	Barcode machine not working, new installation work done	12.20 PM	12.50 PM	ADINATH	8.9.24	CLOSE	2834
365	8.9.24	CVTS	1st floor	keyboard not working, replaced new one work done	10.20 AM	10.40 AM	SANDIP	8.9.24	CLOSE	2578
366	9.9.24	SBS	C building	New SSD installed & OS configured working ok	10.00 AM	4.00 PM	SANDIP	9.9.24	CLOSE	3720

























































