S.N Date 289 01.09.23 290 2.9.23 291 4.9.23 292 4.9.23 293 4.9.23 294 5.9.23 295 5.9.23 296 6.9.23 297 6.9.23 298 7.9.23 300 8.9.23 301 9.9.23 302 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	Department floor MMW Peadiatric 2 dailysis nephro ward MSW-3 PMW ENT OPD PSYopd Immunization OPD OBGY ward 2 Central lab NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2 microbiology	Floor Name 1st floor basement 5th floor 5th floor 2st floor Ground floor basement basement 2nd floor Ground floor 1st floor 1st floor basement 5th floor	barcode printer not working, change machine printer mcri icu to mmw computer not working properly, cpu power cable reconnect & computer wokring ok Barcode machine not working, not repairablr mother board dead condem barcode printer barcode machine not working, change barcode hardware roller barcode printer not working, cleaning barcode printer update setting Barcode machine not working, change new button working ok CPU not working, CPU formated & data backuo Reinstall to anthoer drive CPU very slow, CPU formated done & data backup reinstalled done ointernet not working, network cable trace & internet working properly barcode mot working, check setting, ribbon attached working ok Computer is formated done & dat backup reinstalled barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working, change button working ok barcode prinetr not working, change button working ok	10.00 AM 11.00 AM 11.00 AM 12.00 PM 2.00 PM 10.00 AM 11.00 AM	2.20 AM 11.20 AM 2.00 PM 1.00 PM 2.30 PM 10.20 AM 3.00 PM 10.20 AM 1.03 AM 11.25 AN 10.20 AM 11.25 AN 10.20 AM 11.40 AM 12.20 PM	Engg Name ADINATH SANDIP ADINATH/SANDOP ADINATH ADINATH ADINATH SANDIP SANDIP SANDIP SANDIP NAMITA SANDIP	Call Status CLOSE
290 2.9.23 291 4.9.23 292 4.9.23 293 4.9.23 294 5.9.23 295 5.9.23 296 6.9.23 297 6.9.23 298 7.9.23 300 8.9.23 301 9.9.23 302 9.9.23 303 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 309 16.9.23	Peadiatric 2 dailysis nephro ward MSW-3 PMW ENT OPD PSYopd Immunization OPD OBGY ward 2 Central lab NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2	basement Sth floor Sth floor 2st floor Ground floor basement basement basement 2nd floor Ground floor 1st floor basement Sth floor	computer not working properly, cpu power cable reconnect & computer wokring ok Barcode machine not working, not repairablr mother board dead condem barcode printer barcode machine not working, change barcode hardware roller barcode printer not working, cleaning barcode printer update setting Barcode machine not working, change new button working ok CPU not working, CPU formated & data backuo Reinstall to anthoer drive CPU very slow, CPU formated done & data backup reinstalled done ointernet not working, network cable trace & internet working properly barcode mot working, check setting, ribbon attached working ok Computer is formated done & dat backup reinstalled barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working , change button working ok	11.00 AM 10.00 AM 12.00 PM 2.00 PM 10.00 AM 11.00 AM 10.00 AM 11.00 AM 10.00 AM 11.00 AM 12.00 AM	11.20 AM 2.00 PM 1.00 PM 2.30 PM 10.20 AM 3.00 PM 10.30 AM 11.25 AN 10.20 AM 11.40 AM	SANDIP ADINATH/SANDOP ADINATH ADINATH ADINATH SANDIP SANDIP SANDIP NAMITA	CLOSE
291 4.9.23 292 4.9.23 293 4.9.23 294 5.9.23 295 5.9.23 296 6.9.23 297 6.9.23 298 7.9.23 300 8.9.23 301 9.9.23 302 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	dailysis nephro ward MSW-3 PMW ENT OPD PSYOpd Immunization OPD OBGY ward 2 Central lab NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2	5th floor 5th floor 2st floor Ground floor basement basement 2nd floor Ground floor 1st floor basement 5th floor	Barcode machine not working, not repairablr mother board dead condem barcode printer barcode machine not working, change barcode hardware roller barcode printer not working, cleaning barcode printer update setting Barcode machine not working, change new button working ok CPU not working, CPU formated & data backuo Reinstall to anthoer drive CPU very slow, CPU formated done & data backup reinstalled done ointernet not working, network cable trace & internet working properly barcode mot working, check setting, ribbon attached working ok Computer is formated done & dat backup reinstalled barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working , change button working ok	10.00 AM 12.00 PM 2.00 PM 10.00 AM 11.00 AM 10.00 Am 11.00 AM 10.00 AM 11.00 AM 12.00 AM	2.00 PM 1.00 PM 2.30 PM 10.20 AM 3.00 PM 10.30 AM 11.25 AN 10.20 AM 11.40 AM	ADINATH/SANDOP ADINATH ADINATH ADINATH SANDIP SANDIP SANDIP NAMITA	CLOSE
292 4.9.23 293 4.9.23 294 5.9.23 295 5.9.23 296 6.9.23 297 6.9.23 298 7.9.23 299 7.9.23 300 8.9.23 301 9.9.23 302 9.9.23 303 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	nephro ward MSW-3 PMW ENT OPD PSYOPD Immunization OPD OBGY ward 2 Central lab NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2	5th floor 2st floor Ground floor basement basement 2nd floor Ground floor 1st floor basement 5th floor	barcode machine not working, change barcode hardware roller barcode printer not working, cleaning barcode printer update setting Barcode machine not working, change new button working ok CPU not working, CPU formated & data backuo Reinstall to anthoer drive CPU very slow, CPU formated done & data backup reinstalled done ointernet not working, network cable trace & internet working properly barcode mot working, check setting, ribbon attached working ok Computer is formated done & dat backup reinstalled barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working , change button working ok	12.00 PM 2.00 PM 10.00 AM 11.00 AM 10.00 Am 11.00 AM 10.00 AM 11.00 AM 12.00 PM	1.00 PM 2.30 PM 10.20 AM 3.00 PM 10.30 AM 11.25 AN 10.20 AM 11.40 AM	ADINATH ADINATH ADINATH SANDIP SANDIP SANDIP NAMITA	CLOSE CLOSE CLOSE CLOSE CLOSE CLOSE CLOSE CLOSE CLOSE
293 4.9.23 294 5.9.23 295 5.9.23 296 6.9.23 297 6.9.23 298 7.9.23 299 7.9.23 300 8.9.23 301 9.9.23 302 9.9.23 303 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	MSW-3 PMW ENT OPD PSYopd Immunization OPD OBGY ward 2 Central lab NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2	2st floor Ground floor basement basement 2nd floor Ground floor 1st floor basement 5th floor	barcode machine not working, change barcode hardware roller barcode printer not working, cleaning barcode printer update setting Barcode machine not working, change new button working ok CPU not working, CPU formated & data backuo Reinstall to anthoer drive CPU very slow, CPU formated done & data backup reinstalled done ointernet not working, network cable trace & internet working properly barcode mot working, check setting, ribbon attached working ok Computer is formated done & dat backup reinstalled barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working , change button working ok	2.00 PM 10.00 AM 11.00 AM 10.00 Am 11.00 AM 10.00 AM 11.00 AM 12.00 PM	2.30 PM 10.20 AM 3.00 PM 10.30 AM 11.25 AN 10.20 AM 11.40 AM	ADINATH ADINATH ADINATH SANDIP SANDIP SANDIP NAMITA	CLOSE CLOSE CLOSE CLOSE CLOSE CLOSE CLOSE
294 5.9.23 295 5.9.23 296 6.9.23 297 6.9.23 298 7.9.23 299 7.9.23 300 8.9.23 301 9.9.23 302 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	PMW ENT OPD PSYopd Immunization OPD OBGY ward 2 Central lab NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2	Ground floor basement basement 2nd floor Ground floor 1st floor basement 5th floor	barcode printer not working, cleaning barcode printer update setting Barcode machine not working, change new button working ok CPU not working, CPU formated & data backuo Reinstall to anthoer drive CPU very slow, CPU formated done & data backup reinstalled done ointernet not working, network cable trace & internet working properly barcode mot working, check setting, ribbon attached working ok Computer is formated done & dat backup reinstalled barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working , change button working ok	10.00 AM 11.00 AM 10.00 Am 11.00 AM 10.00 AM 11.00 AM 12.00 PM	10.20 AM 3.00 PM 10.30 AM 11.25 AN 10.20 AM 11.40 AM	ADINATH SANDIP SANDIP SANDIP NAMITA	CLOSE CLOSE CLOSE CLOSE
295 5.9.23 296 6.9.23 297 6.9.23 298 7.9.23 299 7.9.23 300 8.9.23 301 9.9.23 302 9.9.23 303 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	ENT OPD PSYopd Immunization OPD OBGY ward 2 Central lab NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2	basement basement 2nd floor Ground floor 1st floor basement 5th floor	CPU not working, CPU formated & data backuo Reinstall to anthoer drive CPU very slow, CPU formated done & data backup reinstalled done ointernet not working, network cable trace & internet working properly barcode mot working, check setting, ribbon attached working ok Computer is formated done & dat backup reinstalled barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working , change button working ok	11.00 AM 10.00 Am 11.00 AM 10.00 AM 11.00 AM 12.00 PM	3.00 PM 10.30 AM 11.25 AN 10.20 AM 11.40 AM	SANDIP SANDIP SANDIP NAMITA	CLOSE CLOSE CLOSE CLOSE
295 5.9.23 296 6.9.23 297 6.9.23 298 7.9.23 299 7.9.23 300 8.9.23 301 9.9.23 302 9.9.23 303 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	PSYopd Immunization OPD OBGY ward 2 Central lab NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2	basement basement 2nd floor Ground floor 1st floor basement 5th floor	CPU not working, CPU formated & data backuo Reinstall to anthoer drive CPU very slow, CPU formated done & data backup reinstalled done ointernet not working, network cable trace & internet working properly barcode mot working, check setting, ribbon attached working ok Computer is formated done & dat backup reinstalled barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working , change button working ok	11.00 AM 10.00 Am 11.00 AM 10.00 AM 11.00 AM 12.00 PM	10.30 AM 11.25 AN 10.20 AM 11.40 AM	SANDIP SANDIP SANDIP NAMITA	CLOSE CLOSE CLOSE CLOSE
296 6.9.23 297 6.9.23 298 7.9.23 299 7.9.23 300 8.9.23 301 9.9.23 302 9.9.23 303 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	Immunization OPD OBGY ward 2 Central lab NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2	basement basement 2nd floor Ground floor 1st floor basement 5th floor	CPU very slow, CPU formated done & data backup reinstalled done ointernet not working, network cable trace & internet working properly barcode mot working, check setting, ribbon attached working ok Computer is formated done & dat backup reinstalled barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working , change button working ok	10.00 Am 11.00 AM 10.00 AM 11.00 AM 12.00 PM	10.30 AM 11.25 AN 10.20 AM 11.40 AM	SANDIP NAMITA	CLOSE CLOSE
298 7.9.23 299 7.9.23 300 8.9.23 301 9.9.23 302 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	OBGY ward 2 Central lab NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2	2nd floor Ground floor 1st floor 1st floor basement 5th floor	ointernet not working, network cable trace & internet working properly barcode mot working, check setting, ribbon attached working ok Computer is formated done & dat backup reinstalled barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working , change button working ok	10.00 AM 11.00 AM 12.00 PM	10.20 AM 11.40 AM	NAMITA	CLOSE
298 7.9.23 299 7.9.23 300 8.9.23 301 9.9.23 302 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	OBGY ward 2 Central lab NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2	Ground floor 1st floor 1st floor basement 5th floor	barcode mot working, check setting, ribbon attached working ok Computer is formated done & dat backup reinstalled barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working , change button working ok	11.00 AM 12.00 PM	11.40 AM		
299 7.9.23 300 8.9.23 301 9.9.23 302 9.9.23 303 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	Central lab NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2	Ground floor 1st floor 1st floor basement 5th floor	Computer is formated done & dat backup reinstalled barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working , change button working ok	11.00 AM 12.00 PM	11.40 AM		
300 8.9.23 301 9.9.23 302 9.9.23 303 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	NICU FMW 2 peadiatric ward nephro ward MET CELL FMW2	1st floor 1st floor basement 5th floor	barcode machine not working, barcode ribbon change & barcdoe working properly canon printer not working , change button working ok	12.00 PM			CLOSE
301 9.9.23 302 9.9.23 303 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	FMW 2 peadiatric ward nephro ward MET CELL FMW2	1st floor basement 5th floor	canon printer not working , change button working ok		I I Z . Z U P IVI	SANDIP	CLOSE
302 9.9.23 303 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	peadiatric ward nephro ward MET CELL FMW2	basement 5th floor		12.00 pm	12.40 PM	SANDIP	CLOSE
303 9.9.23 304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	nephro ward MET CELL FMW2	5th floor	IDAICOGE PINIERI NOL WOLKING, CHAANGE DULLON WOLKING UK	10.20 AM	11.25 AM	SANDIP/ADINATH	CLOSE
304 11.9.23 305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	MET CELL FMW2		barcode prinetr not working , check ribon break rejon working ok	10.50 Am	11.20 AM	NAMITA	CLOSE
305 13.9.23 306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23	FMW2	Under basement	internet not working, internet cable change & internet working properly	10.50 AM	11.20 AM	ADINATH	CLOSE
306 15.9.23 307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23		1st floor	Barcode machine not working, check setting working ok	10.00 AM	10.25 AM	NAMIA/ADINATH	CLOSE
307 15.9.23 308 16.9.23 309 16.9.23 310 18.9.23		basement	printer not working, purchase new printer laserjet working ok	3.00 PM	3.50 PM	IT Dept	CLOSE
308 16.9.23 309 16.9.23 310 18.9.23	mjpjya ward	2nd floor	barcode machine not working, new barcode roll connect working ok	11.20 AM	11.40 AM	ADINATH	CLOSE
309 16.9.23 310 18.9.23	Peadatric ward 3	5th floor	barcode printer not working, change barcode prinetr working ok	2.00 PM	3.00 PM	SANDIP/ADINATH	CLOSE
310 18.9.23	MCRI OPD	basement	printer tonner not repairable tonner 3 scrap	10.10 AM	10.40 AM	SANDIP	CLOSE
	central libarary	4th flloor	computer slow, cpu formatted done & backup re installed ok	2.20 PM	2.55 PM	SANDIP	CLOSE
311 20.9.23	surgery 3	3rd floor	barcode prineter no working, new ribbon & check setting working ok	10.00 AM	10.20 AM	NAMITA	CLOSE
312 20.9.23	OBGY 2	3rd floor	barcode printer not working, ribbon connet & settinf check working ok	10.30 AM	10.50 AM	NAMITA	CLOSE
313 21.9.23	Old delux	3rd floor	bacode printer not working, repaired	2.30 PM	2.50 PM	SANDIP	CLOSE
314 23.9.23	central lab	Ground floor	vitrix 5600 machine LIS problem, machine repaired & wokring ok	2.20 PM	2.50 APM	SANDIP/ADINATH	CLOSE
315 23.9.23	central lab	Ground floor	Aex not working, working ok check	2.30 APM	2.50 PM	ADINATH	CLOSE
316 25.9.23	EMS	basement	Barcode machine no working, barcoe prinetr setting reset & printer working properly	12.00 PM	12.20 PM	SANDIP	CLOSE
317 25.9.23	OBGY 3	3rd floor	barcode printer not working, change ribbon & check setting	12.30 PM	13.50 PM	NAMITA	CLOSE
318 26.9.23	Old delux	3rd floor	barcode prineter not working, check working ok	10.30 AM	10.50 AM	NAMITA	CLOSE
319 26.9.23	dialysis	5th floor	barcode prinetr not working, check working ok	10.20 AM	10.40 AM	ADINATH/NAMITA	CLOSE
320 27.9.23	radiology	Basement	PC a usg counter not working, cruck working or	10.10 AM	10.30 AM	ADINATH	CLSOE
321 27.9.23	pulmonary medicine	Ground floor	barcode printer not working, check working ok	9.45 AM	10.00 AM	NAMITA	CLOSE
322 27.9.23	central lab	Ground floor	new printer attachement/ new instlled done	11.00 AM	11.40 AM	ADINATH	CLOSE
323 27.9.23	central lab	Ground floor	cctv little distance shifting of cctv within cell culture lab of crl done	11.00 AM	11.30 AM	ADINATH	CLOSE
324 27.9.23	PICU	basement	barcode prinetr not working, change ribbon working ok	3.00 PM	3.20 PM	NAMITA	CLOSE
326 1.10.23	OBGY 3	3rd floor	Apex not working , network cable connection lose	12.00 PM	12.30 PM	ADINATH	CLOSE
327 3.10.23	mcri opthal	Ground floor	PC not start , check power cable connection PC start	9.40 AM	9.55 AM	NAMITA/ADINATH	CLOSE
328 7.10.23	female medicine	1st floor	barcode machine not working, setting reset working ok	12.00 PM	12.20PM	ADINATH	CLOSE
329 7.10.23	medicine dept	3rd floor	projector scrow loose , projector scrow properly tight work done	10.00 AM	10.10 AM	ADINATH	CLOSE
330 9.10.23	Dermatology	5h floor	Barcode prieter not working, barcode ribbon printer repaired	10.30 AM	10.45 AM	NAMITA	CLOSE
331 10.10.23		Ground floor	barcode rprinter not working, repaired working ok	11.00 AM	11.10 AM	ADINATH	CLOSE
332 11.10.23		3rd floor	printer is not working properly	10.00 AM	10.30 AM	ADINATH	CLOSE
333 30.10.23	<u> </u>	3rd floor	barcode printer not working, power button check working ok	2.00 PM	2.20 PM	NMAITA	CLOSE
334 1.11.23	OBGY ICU	2nd floor	Barcode not working, cleaning barcode printer working ok	10.00 AM	10.20 AM	ADINATH	CLOSE
335 1.11.23	central lab	Ground floor	moniter not working, check power button on and issue solved	3.00 PM	3.05 PM	ADINATH/NAMITA	CLOSE
336 1.11.23	PICU	basement	barcode machine not working, ribbon change working ok	12.00 PM	12.20 PM	SANDIP	CLOSE
337 3.11.23	step down icu	Under basement	barcode machine not working, ribbon change working ok	3.00 PM	3.25 PM	NAMITA	CLOSE

38 31123 Male surgery ward 2nd floor shrinter not working, check printer & clean working properly 3.40 FM 4.00 FM ADMATH CLOSE					Daily IT Call Report 2023				1
339 41.123 Nate surgery word 3rt floor baccode machine not working, charge ribbon working of 2.00 PM 2.30 PM NAMITA C.OSE	S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Call Status
340 41123 PCL	338	3.11.23	Male surgery ward	2nd floor	printer not working, check printer & clean working properly	3.40 PM	4.00 PM	ADINATH	CLOSE
1.11.23 OT complex 2.01 for computer not working, mother beard not working, not reparable 1.10.0 AM 1.13.0 AM SANDIP CLOSE	339	4.11.23	Male surgery ward	3rd floor	barcode machine not working, change ribbon working ok	12.00 PM	12.20 PM	NAMITA	CLOSE
11.123	340	4.11.23	PICU	basement	barcode machine not working, check cable & join cable working ok	2.00 PM	2.30 PM	NAMIITA	CLOSE
343 31.23 embosory dept Ground floor printer not working, install new printer at a mine madem cabin 2.00 PM 2.30 PM 8.AMESH CLOSE	341	4.11.23	OT complex		, ,	11.00 AM	11.30 AM	SANDIp	CLOSE
346 11.23 dermatology Shift floor barcode marking properly, repaired working o 11.00 AM 11.00 AM 13.00 AM	342	4.11.23		Ground floor	, ,	2.00 PM	2.10 PM	RAMESH	CLOSE
346 1.11.23 Germatology Sth floor barcofe label not working properly, repaired working o 1.00 AM 1.10 AM 1.10 AM NAMITA CLOSE	343	4.11.23	- '' '	_		2.10 PM	2.30 PM		CLOSE
346 10.1123 PMW			· · · · · · · · · · · · · · · · · · ·						
346 10.11.23 MCR IICU	345	8.11.23		1st floor			10.20 AM		CLOSE
11.11.23 EMS (CU			MCRI ICU						
348 5.11.23 MICU	347	11.11.23	EMS ICU	under basement		3.00 PM	3.20 PM	· '	CLOSE
349 5.11.23 Male cortho 4th filloor borcode machine not working, check setting & change working ok 10.00 AM 11.00 AM ADMATH CLOSE					0, 0			· '	
331 171.23 FMW 1.10 ADNATH CLOSE									
17.11.23 Central lab Ground floor prinetr not working, check cable & check setting ok 13.0 PM 33.0 PM ADINATIY/ADMITA CLOSE								ļ	
18.11.23 DCU basement Barcade machine not working, barcade printer setting reset & printer working ok 1.0.0 AM 11.00 AM 11.00 AM ADNATH CLOSE								l	+
334 20.11.23 MIS									
354 20.11.23 MCU								<u> </u>	
355 20.11.23 FMW 1st floor barcode mothin eye barcode ribbon working ok 12.00 PM 12.30 PM ADINATH/SANDIP CLOSE 356 21.11.23 FMW 1 1st floor barcode machine not working, change ribbon working ok 11.00 AM 11.30 AM NAMITA/ADINATH CLOSE 357 21.11.23 endoscopy dept Ground floor barcode machine not working, change ribbon working ok 2.00 PM 2.30 PM ADINATH/SAMDIS CLOSE 338 21.11.23 surgery 2 2nd floor barcode machine not working, check working ok 2.00 PM 2.30 PM ADINATH/SAMDIS CLOSE 339 21.11.23 surgery 2 2nd floor barcode machine not working, check working ok 2.00 PM 2.30 PM ADINATH/SAMDIS CLOSE 360 22.11.23 tentral lab Ground floor barcod endost working, work done 10.00 AM 10.00 AM 10.00 AM NAMITA CLOSE 360 22.11.23 tentral lab Ground floor barcode machine not working, setting reset & working ok 10.20 AM 10.40 AM ADINATH CLOSE 362 22.11.23 uro ward sth floor barcode machine not working, setting reset & working ok 10.20 AM 10.40 AM ADINATH CLOSE 364 22.11.23 uro ward sth floor barcode machine not working, setting reset & working ok 10.00 AM 10.40 AM ADINATH CLOSE 364 23.11.23 uro ward sth floor barcode machine not working, setting reset & working ok 10.00 AM 10.20 AM ADINATH CLOSE 365 23.11.23 central lab Ground floor computer not working, working ok 10.00 AM 10.20 AM NAMITA CLOSE 366 24.11.23 surgery ward 2nd floor abrorde machine not working, own working ok 10.00 AM 10.20 AM ADINATH CLOSE 366 24.11.23 surgery ward 2nd floor barcode machine not working ok 10.00 AM 10.20 AM ADINATH CLOSE 366 24.11.23 surgery ward 2nd floor barcode machine not working ok 10.00 AM 10.20 AM ADINATH CLOSE 366 24.11.23 surgery ward 2nd floor barcode machine not working ok 10.00 AM 10.20 AM ADINATH CLOSE 367 24.11.23 Bardoley ward 2nd floor barcode machine no				+			-	<u> </u>	
356 21.11.23 EMW 1								_	
357 21.11.23 OBGY 3 3rd floor bronosscopy video connection issue, check wideo cable & fix issue 11.00 AM 11.30 AM RAMESH CLOSE 358 21.11.23 OBGY 3 3rd floor barcode machine not working, check working ok 2.00 PM 2.30 PM ADINATh/RAMESH CLOSE ADINATh/RAMESH CLOSE 2.11.123 Surgery 2 2nd floor barcode machine not working, work done 12.40 PM 1.00 PM ADINATh CLOSE 4.00 PM 2.30 PM ADINATh CLOSE 4.10 PM 4.00 PM								· '	
358 21.11.23 359 359 21.11.23 359					U. U			· '	
359 21.11.23 surgery 2 2nd floor printer not working, work done 12.40 PM 1.00 PM ADINATH CLOSE				_				L	+
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361 22.11.23 central lab Ground floor citizen barcode not working, check working ok 12.00 PM 12.30 PM SANDIP/ADINATH CLOSE 22.11.23 LUB LU									
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384 111.12.23 Isurgery 2 12nd floor Reacode machine not working check work done 110.20 AM 110.45 AM INAMITA ICLOSE	384	11.12.23	surgery 2	2nd floor	Barcode machine not working, check working ok	10.30 AM	10.45 AM	NAMITA	CLOSE

				Daily IT Call Report 2023				
S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Call Status
385	11.12.23	MJPJAY Ward	1st floor	barcode not working , change ribbon working ok	10.45 AM	11.00 AM	NAMITA	CLOSE
386	12.12.23	peadiatric ward 5th	5th floor	printer not working, change ribbon working ok	2.00 PM	2.10 PM	NAMITA	CLOSE
387	12.12.23	FMW 2	1st floor	barcode not working, check barcode roll & ribbon working properly	10.00 AM	10.20 AM	ADINATH	CLOSE
388	13.12.23	Labour room	3rd floor	Barcode machine not working , change ribbon working ok	11.00 AM	11.30 AM	NAMITA	CLOSE
389	13.12.23	Pathology dept	basement	apex notworking, create new short at old shortcut delete	11.45 AM	12.00 PM	ADINATH	CLOSE
390	14.12.23	MSW 1	2nd floor	printer not working , printer cover properly lock working ok	2.00 AM	2.30 AM	NAMITA	CLOSE
391	15.12.23	super delux	4th flloor	apex not working, IP reset & apex working properly	2.45 PM	3.00 PM	ADINATH	CLOSE
392	15.12.23	EMS STEP down ICU	Under basement	Barcode machine not working, barcode setting reset & barcode woring ok	11.20 AM	11.40 AM	RAMASH	CLOSE
393	15.12.23	MCRI Opthal	basement	perimetry printer not working, repaird working ok	10.30 AM	10.45 AM	RAMESH	CLOSE
394	16.12.23	New Delux	Ground floor	barcode machine not working, check clean working ok	12.00 PM	12.20 PM	NAMITA	CLOSE
395	18.12.23	NICU	1st floor	computer mouse not working, check workig ok	10.00 AM	10.30 AM	ADINATH/SANDIP	CLOSE
396	19.12.23	centrol lab	Ground floor	printer not working, cheange default printer working ok	2.30 PM	2.45 PM	NAMITA	CLSOE
397	21.12.23	dermatology	5th floor	barcode not working, check setting working ok	11.00 AM	11.20 AM	SANDIP	CLOSE
398	21.12.23	central lab	Ground floor	barcode printer not working, problem is solved	12.00 PM	12.30 PM	NAMITA	CLOSE
399	22.12.23	radiology	basement	pc nto working, forma & installwork done	10.00 AM	10.20 AM	ADINATH/SANDIP	CLOSE
400	22.12.23	EMS ICU	Under basement	monitor power side issue on oof, change new monitor old power supplyissue	10.00 AM	4.00 PM	ADINATH/SANDIP	CLOSE
401	22.12.23	anaesthesia		word file print change text shortcut key issue solve	10.00 AM	102.20 AM	SANDIP/ADINATH	CLOSE
402	26.12.23	labour room	2nd floor	computer mouse not working , change old mouse cable wise contrast	10.00 AM	10.30 AM	SANDIP/ADINATH	CLOSE
403	26.12.23	central lab	Ground floor	printer not working,mcri barcode , check clean machine working ok	10.30 AM	10.45 AM	NAMIITA/ADINATH	CLSOE
404	28.12.23	endoscopy dept	Ground floor	color printer not working, check & fix issue solved	11.00 AM	11.30 AM	RAMESH	CLOSE
405	28.12.23	MMW	1st floor	PC not working, check cable working ok	10.20 AM	10.40 AM	NAMITA	CLOSE
406	30.12.23	FMW1	1st floor	barcode machine not working, change ribbon & clean machine working ok	10.50 AM	11.20 AM	NAMIITA	CLOSE
407	30.12.23	NICU	1st floor	printer not working , set as default working ok	11.20 AM	11.40 AM	NAMITA	CLOSE
408	30.12.23	EMS ICU	unde basement	barcode machine not working, barcode printer setting reset & working ok	12.00 PM	12.30 PM	ADInath	CLOSE

				Daily IT Call Report	2024					
S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
1	1.1.24	Peadiatric ward	Basement	Canon printer not workng, installed new driver working ok	10.00 AM	10.20 AM	ADINATH	1.1.24	CLOSE	3427
2	1.1.24	OBGY war 3	3rd floor	printer not working , check working ok	11.030 AM	11.45 AM	NAMITA	1.1.24	CLOSE	248
3	2.1.24	MCRO Opthal opd	Ground floor	Topology Printer not working, Filling inl working ok	2.00 PM	2.30 PM	NAMITA	2.1.24	CLOSE	5549
4	5.1.24	CCU	1st floor	Mouse not working, mouse dead replaced new one	10.00 AM	10.20 AM	SANDIP	5.1.24	CLOSE	1404
5	6.1.24	Surgery ward 2	2nd floor	barcode prinetr not working, check swtting working ok	12.00 PM	12.20 PM	ADINATH	6.1.24	CLOSE	967
6	8.1.24	Dermatology	4th floor	printer not working, check working ok	10.00 AM	10.30 AM	SANDIP	10.1.24	CLOSE	3211
7	12.1.24	Microbiology dept	Basement	PC not working , Formatting PC working ok	10.00 AM	4.00 PM	SANDIP/ADINATH	12.1.24	CLOSE	1186
8	12.1.24	Cath Lab	1st floor	Kindly download Apex & NABH policy & internet issue, check issue resolved	10.00 AM	10.30 AM	SANDIP/ADINATH	12.1.24	CLOSE	2063
9	12.1.24	OBGY 1	2nd floor	Barcode printer not wotking, change ribbon working ok	11.00 AM	11.20 AM	NAMITA	12.1.24	CLOSE	1369
10	13.1.24	OBGY 3	3rd floor	Computer not working, repaired done	11.45 AM	11.40 AM	ADINATH/SANDIP	13.1.24	CLOSE	255
11	15.1.24	New deluxe	Ground floor	PC not working , check cable & connection working ok	10.00 AM	10.20 AM	NAMITA	15.1.24	CLOSE	602
12	15.1.23	Female ortho ward	4th floor	Barcode not working, check setting & clean machine working	10.00 AM	10.20 AM	NAMITA	15.1.23	CLOSE	
13	16.1.24	MCRI opd 10	Basement	cpu not working, format pc working ok	2.00 PM	5.00 PM	SANDIP	16.1.24	CLOSE	
-13	10.1.24	Wichi opu 10	Busement	epa not working, format pe working ok	2.001101	3.001101	37114211	10.1.24	CLOSE	
14	17.1.24	Endoscopy dept1	Ground floor	broncoscopy video issue, change video cable issue resolved	10.00 AM	1030 AM	RAMESH	17.1.24	CLOSE	820
15	17.1.24	Radiology	Basement	Apex not working, slowly server side check	10.00 AM	10.20 AM	SANDIP	17.1.24	CLOSE	1211
16	18.1.24	FMW2	1st floor	Barcode machine not working, change ribbon , working ok	10.30 AM	11.00 AM	NAMITA	18.1.24	CLOSE	2298
17	19.1.24	dermatology opd	Basement	printer not working , check working ok	12.00 PM	12.20 PM	NMAITA	19.1.24	CLOSE	3213
18	20.1.24	Male ortho ward	4th floor	Barcode printer is not working, change barcode calibrate button working ok	11.20 AM	11.40 AM	SANDIP	20.1.24	CLOSE	2788
19	20.1.24	MSW 3	3rd floor	Computer not working, repaired done	11.00 AM	11.20 AM	ADINATH	20.1.24	CLOSE	691
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20	23.1.24	EMSP	Under basement	Barcode printer not working, barcode printer roll new working ok	1025 AM	10.40 AM	ADINATH	23.1.24	CLOSE	1335
				Computer not wokring, CPU power cable reconnect & compuer						
21	23.1.24	OBGY ICU	2nd floor	working ok	10.00 AM	1020 AM	ADINATH	23.1.24	CLOSE	2959
22	25.1.24	Lobour room	2nd floor	Barcode not working, check setting & clean machine working	11.40 AM	12.10 PM	ADINATH	25.1.24	CLoSE	576
23	27.1.24	central lab	Ground floor	computer not working , cleaning RAM & power issue ok	10.00 AM	10.30 AM	ADINATH	27.1.24	CLOSE	2456
24	29.1.24	New deluxe	Ground floor	Barcode machine not working,, check working ok	2.30 PM	3.00 PM	ADINATH/SANDIP	29.1.24	CLOSE	608
25	30.1.24	MMW	1st floor	Monitor scrow lose, scrow tight working ok	10.00AM	10.20 AM	ADINATH	30.1.24	CLOSE	2
26	30.1.24	Radiology	Basement	printer not working , check working ok	11.00 AM	11.20 AM	ADINATH/SANDIP	30.1.24	CLOSE	1220
27	1.2.24	OBGY	3rd floor	Internet cable issue, crimpping cable issue resloved	3.00 PM	3.30 PM	ADINATH	1.2.24	CLOSE	7725
28	2.2.24	MCRI ICU	7th floor	Monitor not working change new one monitor working ok	10.00 AM	10.30 AM	SANDIP	2.2.24	CLOSE	3076
29	5.2.24	FSW 3	3rd floor	Mouse not working, mouse dead replaced new one	11.00 AM	11.20 AM	NAMITA	5.2.24	CLOSE	694
30	6.2.24	Radiology	Basement	Computer not working, format pc oldversion workiing oko	10.20 AM	10.40 AM	SANDIP	6.2.24	CLOSE	1222
31	6.2.24	ems-p	Basement	mouse not working, mouse repaired working ok	10.00 AM	10.20 AM	SANDIP/ADINATH	6.2.24	CLOSE	1344
32	9.2.24	PICU	Basement	barcode machine problem, check ribbon problem issue solved	12.00 PM	1.00 PM	NAMITA/ADINATH	9.2.24	CLOSE	
33	9.2.24	MSW1	2nd floor	Barcode printernot working, printer setting check working	2.00 PM	2.30 PM	SANDIP	9.2.24	CLOSE	1116
34	9.2.24	Central lab	Ground floor	new printer install , installetion complete	11.00 AM	11.30 AM	NAMITA/ADINATH	9.2.24	CLOSE	2155
35	9.2.24	Central lab	Ground floor	Printer problem, check cartage & issue resolved	1.40 PM	2.00 PM	NAMITA	9.2.24	CLOSE	2156
36	10.2.24	Central lab	Ground floor	Printer not working, check issue resolved working ok	12.00 PM	12.20 PM	ADINATH	10.2.24	CLOSE	
37	10.2.24	Surgery ward 2	2nd floor	barcode not working , check working ok	2.00 PM	2.30 PM	ADINATH	10.2.24	CLOSE	982
38	12.2.24	genetic lab	Basement	Computer not working, format and backup re installed properly working ok	10.00 AM	4.00 PM	SANDIP	12.2.24	CLOSE	2457
39	14.2.24	dermatology opd	5th floor	barcode printer not working, new ribbon add working ok	11.00 am	11.20 AM	ADINATH/NAMITA	14.2.24	CLOSE	1580

				Daily IT Call Report	2024					
S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
40	17.2.24	FMW2	1st floor	printer installed and connect work done working ok	10.00 AM	10.20 AM	ADINATH	17.2.24	CLOSE	1637
41	17.2.24	OT complex	2nd floor	computer not working, CPU power cable reconnect & computer working ok	11.30 AM	11.45 AM	ADINATH	17.2.24	CLOSE	702
				barcode printer not working, power supply reconnect in adapter						
42	17.2.24	OBGY3	3rd floor	working ok	10.00 AM	10.20 AM	ADINATH	21.2.24	CLOSE	265
43	20.2.24	surgery 2	2nd floor	CPU not working, , mother board changed working ok	10.00 AM	5.00 PM	IT DEPT	20.2.24	CLOSE	989
44	20.2.24	Endoscopy dept1	Ground floor	manomerty printer problem, check & fix issue	2.00 PM	2.20 PM	RAMESH	20.2.24	CLOSE	828
45	20.2.24	MCRI Opd 25	Basement	CD writer issue , give traning to dmo working ok	2.00 PM	2.30 PM	RAMESH	20.2.24	CLOSE	51
46	20.2.24	Endoscopy dept1	Ground floor	broncoscopy video issue, change printer cartrage	10.00 AM	10.20 AM	RAMESH	20.2.24	CLOSE	827
47	20.2.23	FMW 1	1st floor	Internet problem, work done	10.30 AM	10.45 AM	NAMITA	20.2.24	CLOSE	1639
48	21.2.24	central lab	Ground floor	printer is not working, printer setup default	11.00 AM	11.20 AM	ADINATH	21.2.23	CLOSE	862
49	22.2.24	FMW 1	1st floor	Barcode printer not working, cleaning calibrate work done	10.30 AM	10.50 AM	ADINATH/NAMITA	22.2.24	CLOSE	1640
50	22.2.24	central lab	Ground floor	barcode printer not working, barcode printer setting reset & working ok	11.00 AM	11.20 AM	RAMESH	22.2.24	CLOSE	863
30	22.2.27	centraliab	Ground noor	Working ok	11.007.001	11.207.001	TO WILDIT	22.2.27	CLOSE	003
51	24.2.24	EMS-ICU	Under basement	barcode printer not working, setting reset update & calibrate	10.30 AM	10.45 AM	ADINATH	24.2.24	CLOSE	1354
				printer not working, canon printer 2900 setting reset & working						
52	27.2.24	NICU	1st floor	properly	10.30 AM	10.45 AM	SANDIP	27.2.24	CLOSE	3607
				printer not woking, check , cancel pending print & clean sensor						
53	29.2.24	NICU	1st floor	issue resolved	2.00 PM	2.30 PM	RAMESH/NAMITA	29.2.24	CLOSE	3611
54	29.2.24	Surgery ward 2	2nd floor	pc not woriking, check power cable issue resolved	12.00 PM	12.30 PM	NAMITA	29.2.24	CLOSE	995
55	30.2.24	Central Lab	Ground floor	Apex not working, check working ok	3.00 AM	3.30 PM	ADINATH	30.24.24	CLOSE	864
56	1.3.24	EMS ICU	Under basement	barcode prinetr not working, change new barcode ribbon	11.00 AM	1120 AM	ADINATH/SANDIP	1.3.24	CLOSE	1361
57	2.3.24	FMW 2	1st floor	Barcode printer not working, change new ribbon working properly	11.00 AM	11.20 AM	ADINATH/SANDIP	2.3.24	CLOSE	4964
58	2.3.24	MSW	2nd floor	Barcode machine not working, check setting working ok	12.00 PM	12.30 PM	NAMITA	2.3.24	CLOSE	1126
59	2.3.24	MJAJAY ICU	1st floor	barcode printer not working, calibrating settingreset working	1.30 PM	1.45 PM	ADINATH	2.3.24	CLOSE	1565
60	4.3.24	CVTS	1st floor	cpu not working, format pc working ok	10.00 AM	4.00 PM	SANDIP/ADINATH	4.3.24	CLOSE	488
				printer not working , pc not restart for 3 days , restart and check						
61	7.3.24	MSW	2nd floor	setting working ok	11.00 AM	2.00 AM	NAMITA/ADIATH	7.3.24	CLOSE	1128
62	9.3.24	Obgy 3	3rd floor	PC not working , check power cable working ok	9.30 AM	9.45 AM	NAMITA	9.3.24	CLOSE	279
63	9.3.24	OBGY 1	2nd floor	Barcode machine issue, change ribbon working ok	10.00 AM	10.20 AM	NAMITA	9.3.24	CLOSE	1383
64	9.3.24	MCRI opd no12	Basement	printer not working, repaired working ok	10.30 AM	11.00 AM	ADINATH	12.3.24	CLOSE	71
65	9.3.24	Central labrary	4th floor	computer issue chrome check setting working ok	10.30 AM	10.55 AM	NAMITA/RAMESH	9.3.24	CLOSE	
66	9.3.24	Time office	Ground floor	NMC biometric machine issue, check issue solved	9.20 AM	9.30 AM	NAMITA	9.3.24	CLOSE	
67	12.3.24	OT complex	2nd floor	CPU not working, restart and monitoring working ok	10.30 AM	10.50 AM	ADINATH/SANDIP	12.3.24	CLOSE	740
68	11.3.24	Nephrology	5th floor	Projector not working , check VGA cable & change to VGA cable	10.00 AM	10.20 AM	RAMESH	12.3.24	CLOSE	3624
60	42.2.24		2 -1 (1	computer shut down automatically & internet problem, computer	10.00.414	40.20.414	ADINIATU	42.2.24	CLOSE	2622
69	13.3.24	Exam cell	3rd floor	check working ok	10.00 AM	10.20 AM	ADINATH/SANDID	13.3.24	CLOSE	2698
70	14.3.24	cath lab	1st floor	Apex problem, installtion done and new LAN cable connect	10.20 AM	10.50 AM	ADINATH/SANDIP	14.3.24	CLSOE	2080
71	14.3.24	Pharmacology	3rd floor	Internet problem, restore the switch working ok	12.00 PM	12.50 PM	ADINATH/SANDIP	15.3.24	CLOSE	806
72	15.3.24	Nephrology	5th floor	CPU not working,Format & backup work done	12.00 PM	4.00 PM	NAMITA/ADINATH	16.3.24	CLOSE	3625
73	16.3.24	MICU	Ground floor	mouse not working , chanhe new mouse work done	10.00 AM	10.10 AM	ADINATH	16.3.24	CLOSE	850
74	16.3.24	Fire & safety	Ground floor	Mouse not workingmouse working ok condition	10.00 AM	12.20 AM	ADINATH	16.3.24	CLOSE	3638
75	19.3.24	PSY ward	Under basement	Barcod enot working, change ribbon working ok	2.00 PM	2.15 PM	RAMESH	19.3.24	CLOSE	2383

				Daily IT Call Report	2024					
S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
			_	connect IP printer of console room & recovery PC & conselling			,			
76	19.3.24	cath lab	1st floor	room working ok	10.00 AM	10.30 AM	NAMITA/ADINATH	19.3.24	CLOSE	2081
		_		Printer shifting & installation, shift to printer to another PC						
77	19.3.24	Exam cell	3rd floor	working ok	11.00 AM	12.00 AM	ADINATH	19.3.24	CLOSE	2699
78	20.3.24	PSY ward	Under basement	Brcode not working, check working ok	10.00 AM	10.20 AM	ADINATH/NAMITA	20.3.24	CLOSE	2384
79	20.3.24	Obgy 1	2nd floor	Barcode not working, clean working ok	10.40 AM	11.00 AM	ADINATH	20.3.24	CLOSE	1386
80	20.3.24	MMW	1st floor	Barcode not working , check and clean machine working ok	9.40 AM	10.00 AM	NAMITA	20.3.24	CLOSE	
04	20.2.24	55.034.4	Ast floor	Bounds and adding short adding the state of	40.00.484	40 40 444	NA NAITA	20.2.24	CI OCE	
81	20.3.24	FMW 1	1st floor	Barcode not working, check setting & clean machine working	10.00 AM	10.10 AM	NAMITA	20.3.24	CLOSE	4400
82	22.3.24	MSW 1	2nd floor	printer not working, check printer property working ok	2.20 PM	2.30 PM	NAMITA	22.3.24	CLOSE	1133
83	23.3.24	Radiology	Basement	computer not working, check power , working ok	11.00 AM	11.30 AM	NAMITA/ADINATH	23.3.24	CLOSE	1236
84	23.3.24	Pathology	Basement	CD writer driver ipen closed automatically, working ok	10.20 AM	10.40 AM	ADINATH	23.3.24	CLOSE	628
85	23.3.24	Endoscopy dept1	Ground floor	Bronscopy room computer scopy done softwsre working ok	11.00 AM	11.20 AM	ASINATH	23.3.2	CLOSE	846
86	23.3.24	Surgery 2	2nd floor	CPU not working, CPU power cable reconnect & CPU working ok	10.00 AM	10.20 AM	ADINATH	23.3.24	CLOSE	708
				printer & Barcode not working, 2 barcode machine & 1 canon						
87	23.3.24	Central lab	Ground floor	printer connect working ok	12.00 PM	12.30 PM	ADINATH/NAMITA	23.3.24	CLOSE	868
88	26.3.24	OBGY 1	2nd floor	Barcode not working, repaired working ok	11.00 AM	11.20 AM	ADNATH	26.3.24	CLOSE	1389
89	26.3.24	MMW	1st floor	printer not working, 2900 printer setting reset & working ok	12.30 PM	12.40 PM	RAMESH	26.3.24	CLOSE	5
90	27.3.24	MMW	1st floor	Network cable reconnected & Apex working properly	10.00 AM	10.30 AM	RAMESH	27.3.24	CLOSE	6
91	28.3.24	surgery 2	2nd floor	printer not working, toner refiling working ok	10.45 AM	11.00 AM	ADINATH	30.3.24	CLOSE	710
92	29.3.24	Nephrology	5th floor	Barcode machine not working, Repaired machine workig ok	11.00 AM	11.20 AM	RAMESH	29.3.24	CLOSE	2751
93	29.3.24	MCRI Opd cabin 6	Basement	barcod machine not working, repaired working ok	9.30 AM	9.45 AM	NAMITA	29.3.24	CLOSE	89
94	30.3.24	Surger 2	2nd floor	computer not working, power cable reconnect & working ok	11.30 AM	11.45 AM	RAMESH	30.324	CLOSE	713
95	30.3.24	NICU	Basement	Barcod enot working, change ribbon working ok	10.30 AM	10.45 AM	ADINATH	30.3.24	CLOSE	3642
96	30.3.24	Endoscopy dept1	Ground floor	CCTV camera postion change working ok	2.00 PM	2.30 PM	RAMESH	30.3.24	CLOSE	830
				new internet cable connect to computer, new Cat 6 cable crmping						
97	1.4.24	FMW	1st floor	& connect to switch internet work properly	12.00 PM	12.20 PM	RAMESH	1.4.24	CLOSE	1659
98	1.4.24	Endoscopy dept1	Ground floor	Broncoscopy room computer recodrding error, check working ok	10.00 AM	10.30 AM	RAMESH	1.4.24		
99	1.4.24	genetic lab	Under basement	PC not working , work done working ok	10.20 AM	10.40 AM	NAMITA	1.4.24	CLOSE	2460
100	1.4.24	Opthal MCRI	Ground floor	Recornding not working, reconnect all cable & fix issue	10.00 AM	10.20 AM	RAMESH	1.4.24	CLOSE	1920
101	1.4.24	Opthal OT	2nd floor	CPU not start computer, CPU is not working properly	11.00 AM	11.20 AM	SANDIP	1.4.24	CLOSE	1919
102	2.4.24	Urology ward	5th floor	Printer not working, setting reset working ok	10.00 AM	10.20 AM	ADINATH	2.4.24	CLOSE	1184
103	2.4.24	CCU	1st floor	PC sleep mode ,check cable & button working ok	11.00 AM	11.25 AM	NAMITA	2.4.24	CLOSE	1436
		L		Barcode machine not working check setting & power button			l	L		
104	3.4.24	Old delux	3rd floor	working ok	2.30 PM	2.50 PM	NAMITA	3.4.24	CLOSE	635
105	4.4.24	Endoscopy dept1	Ground floor	manomerty CPU problem, checkinternal CPU working ok	10.00 AM	10.20 AM	ADINATH/NAMITA	4.4.24	CLOSE	854
106	3.2.24	MCRI Opthal	Ground floor	color printer not working, fill ink & flushing ink	11.00 AM	11.30 AM	NAMITA/ADINATH	3.4.24	CLOSE	
107	4.4.24	OT Complex	2nd floor	Barcode machine not working, check setting working ok	3.00 PM	3.20 PM	NAMITA	4.4.24	CLOSE	793
108	4.4.24	FMW 2	Basement	Printer not working, check working ok	10.20 AM	10.40 AM	NAMITA	4.4.24	CLOSE	4973
109	4.4.24	Super delux	4th floor	Mouse not working, change new mouse, working ok	12.00 PM	12.15 PM	SANDIP	4.4.24	CLOSE	965
				Barcode printer not working, power button on & printer working						
110	4.4.24	Peadiatric ward	Basement	properly	10.00 AM	10.20 AM	RAMESH	4.4.24	CLOSE	3471
111	5.4.24	OBGY 1	2nd floor	Barcode printer not working, reset setting & printer working ok	11.00 AM	11.20 AM	SANDIP	5.4.24	CLOSE	1395

				Daily IT Call Report	2024					
S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
112	5.4.24	genetic lab	Under basement	Mouse not working, change new mouse, working ok	3.00 PM	3.10 PM	SANDIP	5.4.24	CLOSE	2461
113	6.4.24	MMW	1st floor	Barcode not working ok, check ribbon & check setting working ok	10.00 AM	10.20 AM	NAMITA	6.4.24	CLSOE	1661
				Barcode machine not working, check setting & cleaning machine						
114	6.4.24	New deluxe	Ground floor	working ok	11.10 AM	11.25 AM	NAMITA	6.4.24	CLOSE	631
115	6.4.24	Dermatology	5th floor	Barcode problem, check power button working ok	11.30 AM	11.50 AM	NAMITA	6.4.24	CLOSE	9
116	8.4.24	ENT opd	Basement	PC not working , new PC replaced with old one	11.00 AM	11.30 AM	SanDIP	8.4.24	CLOSE	1073
117	8.4.24	OBGY 3	3rd floor	Barcode medicinenot working, repaired working ok	1.30 PM	1.50 PM	ADINATH	8.4.23	CLOSE	291
118	8.4.24	SKIN ward	5th floor	Barcode machine not working, power button issue issue reolved working ok	2.30 PM	2.50 PM	NAMITA	8.4.23	CLOSE	
119	8.4.24	OBGY ward 3	3rd floor	Barcode machine not working, Barcode machine working ok	10.00 AM	10.20 AM	ADINATH	8.4.24	CLOSE	
120	10.4.24	Female ortho ward	4th floor	Barcode printernot working , printer button working ok	11.00 AM	10.30 AM	ADINATH	10.4.24	CLOSE	1591
121	12.4.24	MCRI Ortho	basement	Internet not working, check cat 6 cable & fix	10.00 AM	10.30 AM	RAMESH	12.4.24	CLOSE	371
122	12.4.24	Endoscopy dept1	Ground floor	OT cctv camera not working , check & fix issue working ok	11.00 AM	11.50 AM	RAMESH	12.4.24	CLOSE	858
123	13.4.24	Surgery female 3	3rd floor	Canon printer not workng, installed new driver working ok	11.00 AM	11.20 AM	NAMITA/ADINATH	13.4.24	CLOSE	3111
124	15.4.24	Endoscopy dept1	Ground floor	CCTV camera not working, change all RJ45 10 NOS working ok	12.00 PM	12.30 PM	RAMESH	15.4.24	CLOSE	859
125	15.4.24	MJPJAY	Basement	cpu not working, check working ok	10.30 AM	10.50 AM	ADINATH	15.4.24	CLSOE	884
				Live OT video issue on TV, Check TV cable & fix it properly issue						
126	16.4.24	Optal mcri	Ground floor	resolved	10.15 AM	10.50 AM	RAMESH	16.4.24	CLOSE	1925
127	17.4.24	Surgery 2	2nd floor	CPU not working, check cable connection working ok	10.00 AM	10.20 AM	NAMITA	17.4.24	CLOSE	721
128	17.4.24	Fmw	1st floor	Barcode machine not working, setting reset working ok	2.00 PM	2.20 PM	SANDIP	17.4.24	CLOSE	1665
129	18.4.24	MCRI OPD no 23	Basement	computer not working ,VGA cable reconnected display problem solved	10.00 AM	10.20 AM	SANDIP	18.4.24	CLOSE	2302
130	18.4.28	Endoscopy dept1	Ground floor	color printer & scanner not working, check & replace gear issue resolved	10.00 AM	10.30 AM	RAMESH	18.4.24	CLOSE	850
131	18.4.24	Old delux	3rd floor	keyboard not working, check working ok	10.30 AM	10.50 AM	NAMITA	18.4.24	CLOSE	644
132	19.4.24	PSY ward	Under basement	Barcode machine not working, check setting working ok	10.20 AM	10.40 AM	NAMITA	19.4.24	CLOSE	3102
133	19.4.23	OBGY 1	2nd floor	Barcode not working , barcode printer setting reset & working ok	11.00 AM	11.20 AM	SANDIP	19.4.24	CLOSE	802
				Bronchoscopy video not working issue , change B&C connectoer &						
134	20.4.24	Endoscopy dept1	Ground floor	fix issue resolved	12.00 PM	12.30 PM	RAMESH	20.4.24	CLOSE	860
135	20.4.24	MMW	1st floor	Barcode ribbon roll change & and Barcode working ok	12.00 PM	12.30 PM	RAMESH	20.4.24	CLOSE	386
136	20.4.24	Super specility OPD	1st floor	CPU not working properly, format PC new updated	10.00 AM	10.20 AM	SANDIP	22.4.24	CLOSE	569
137	21.2.24	Female ortho ward	4th floor	Monitor nt working, power cable change monitor work properly	11.00 AM	11.20 AM	NAMITA	22.2.24	CLOSE	1571
138	23.4.24	Microbiolgy Dept	Basement	PC not working, Formatting PC working ok	12.00 PM	12.30 PM	ADINATH	23.4.24	CLOSE	1718
				Dot matrix printer not working, Change cartridge & ribbon working						
139	24.4.24	Microbiolgy Dept	Basement	ok	12.30 PM	12.50 PM	SANDIP	24.4.24	CLOSE	1721
140	24.4.24	MSW 1	1st floor	Barcode & Printer not working, check setting working ok	10.40 AM	11.00 AM	NAMITA	24.4.24	CLOSE	1148
141	24.4.24	genetic lab	Under basement	excel issue , solve issue resolved, working ok	11.00 AM	11.20 AM0	NAMITA	25.4.24	CLOSE	2464
142	24.4.24	Anotomy	Ground floor	Printer not working , attched printer , working ok	10.00 AM	10.20 AM	ADINATH	24.4.24	CLSOE	2809
				CT scn image not send ,CT reporting, CT MRI console, restart switch	·			1		
143	26.4.24	Radiology	Basement	& working properly	10.00 AM	10.20 AM	ADINATH	26.4.24	CLOSE	1208
144	26.4.24	Surgery ward 2	2nd floor	Barcode not working, work done	12.00 PM	12.20 PM	ADINATH	26.4.24	CLOSE	731
145	29.4.24	FSW 1	1st floor	printer not working , new printer fix working ok	11.00 AM	11.20 AM	ADINATH	29.4.24	CLOSE	3887

				Daily IT Call Report	2024					
S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
				Barcode printer button issue, power button change & printer						
146	30.4.24	Female ortho ward	4th floor	working ok	10.00 AM	4.00 AM	ADINATH	1.4.24	CLOSE	1594
147	30.4.24	EMS ward	Under basement	Barcode not working, cheange setting , update driver working ok	11.0 AM	11.20 AM	ADINATH/SANDIP	30.4.24	CLOSE	3518
148	2.5.24	FMW 1	1st floor	Printer not working, work done working ok	11.0 AM	11.40 AM	ADINATH	2.524	CLOSE	1675
149	2.5.24	FMW 1	1st floor	Barcode machine not working, working ok	12.00 PM	12.30 PM	ADINATH	2.5.24	CLOSE	1674
143	2.5.24	110100 1	130 11001	printer not working, canon printer 2900 setting reset & working	12.00 1 101	12.50 1 101	ADIIVATTI	2.3.24	CLOSE	1074
150	2.5.24	genetic lab	Under basement	properly	10.00 AM	10.20 AM	SANDIP	2.5.24	CLOSE	
151	2.5.24	MMW 1	1st floor	Barcode printer not working, redlight error solve problem	3.00 PM	3.20 PM	ADINATH/SANDIP	2.5.24	CLOSE	389
152	3.5.24	MMW	1st floor	Barcode machine not working properly , working ok	10.50 AM	11.00 AM	NAMITA	3.5.24	CLOSE	390
153	4.5.24	EMS p	Basement	Barcode made nor working ,change ribbon working ok	3.00 PM	3.20 PM	NAMITA	4.5.24	CLOSE	3526
154	4.5.24	FMW 1	1st floor	Mouse mot working, check working ok	11.00 AM	11.20 AM	ADINATH	4.5.24	CLOSE	1679
15-	7.5.27	110100 1	130 11001	Wouse mor working, cheek working ok	11.007.001	11.207111	/ Control (1)	4.5.24	CLOSE	1075
155	4.5.24	FSW 1	1st floor	Barcode machine not working , change ribbon & roll , working ok	12.00 PM	12.20 PM	NAMITA	4.5.24	CLOSE	3841
156	6.5.24	FMW 1	1st floor	mouse not working , replace new one mouse work done	10.00 AM	10.20 AM	NAMITA	6.5.24	CLOSE	1681
157	6.5.24	Micro dept	Basement	PC not working, need to format CPU	11.00 AM	11.20 AM	SANDIP	6.5.24	CLOSE	1721
		,		5,						
158	7.5.24	Pulmonary Ward	Ground floor	Barcode machine not working, Barcode machine working ok	1.00 AM	1.20 PM	RAMESH	7.5.24	CLOSE	1621
		,		Dot matrix printer not working, Change cartridge & ribbon working						
159	7.5.24	Microbiology Dept	Basement	ok	11.00 AM	11.30 AM	SANDIP	7.5.24	CLOSE	1734
160	7.5.24	MJPJAY Ward	1st floor	Barcode not working, cleaning Barcode rool & ribbon	3.00 PM	3.20 PM	ADINATH	7.5.24	CLOSE	1115
161	9.5.24	Opthal ward	4th floor	PC not working, change PC & printer attacted , working ok	12.00 PM	12.30 PM	NAMITA/ADINATH	9.5.24	CLOSE	2047
		,		5, 5			,			
162	9.5.24	Pulmonary Ward	Ground floor	Barcode machine not working, check & clean machine working ok	3.00 PM	3.20 PM	NAMITA	9.5.24	CLOSE	1623
		,		Barcode Machine & printer , installed printer & Barcode machine						
163	9.5.24	Central lab	Ground floor	working ok	3.00 PM	3.20 PM	NAMITA	9.5.24	CLOSE	878
				computer not working, CPU power cable reconnect & computer						
164	11.5.24	Old delux	3rd floor	working ok	2.30 PM	2.45 PM	SANDIP	11.5.24		
165	11.5.24	Male medicine	1st floor	Barcode not working properly, setting reset working ok	12.00 PM	12.20 PM	ADINATH	11.5.24	CLOSE	399
166	14.5.24	MCR OPD 13	Basement	Moniter stand screw dislocated , fixing screw working ok	9.30 AM	9.50 AM	NAMITA	14.5.24	CLOSE	2318
167	14.5.24	MMW	1st floor	Barcode printer not working properly, Work done	2.10 PM	2.20 PM	NAMITA	14.5.24	CLOSE	8
168	15.5.24	Endoscopy dept1	Ground floor	PC not working , check power cable working ok	12.00 PM	12.20 AM	RAMESH	15.5.24	CLOSE	
169	15.5.24	Endoscopy dept1	Ground floor	Endoscopy dr room computer not working, repaired working ok	11.00 AM	11.30 AM	NAMITA	15.5.24	CLOSE	868
170	15.5.24	Step down ICU	basement	Mouse not working, change new mouse, working ok	10.00 AM	10.10 AM	ADINATH	15.5.24	CLOSE	Ì
171	16.5.24	Peadiatric ward 3	5th floor	Printer not working, check issue resolved	11.50 AM	12.05 PM	NAMITA	16.5.24	CLOSE	
172	16.5.24	Urology ward	5th floor	Barcod enot working, change ribbon working ok	3.00 AM	3.20 AM	ADINATH	16.5.24	CLOSE	
173	16.5.24	EMS p	Under basement	Mouse not working, change new mouse, working ok	2.30 PM	2.45 PM	SANDIP	16.5.24	CLOSE	
				Barcode machine button not working, change power button						
174	16.5.24	Pulmonary Ward	Ground floor	working ok	3.00 PM	4.00 PM	ADINATH	16.5.24	CLOSE	
175	17.5.24	OBGY ward2	3nd floor	PC not working , check CHK DSK working ok	4.00 PM	4.30 PM	ADINATH	17.5.24	CLOSE	2016
176	18.5.24	Female ortho ward	4th floor	Barcode machien not working , Check ribbon issue resolved	12.00 PM	12.20 PM	NAMITA	18.5.24	CLOSE	703
177	18.5.24	Male ortho ward	4th floor	Barcode not working, check ribbon working ok	12.20 PM	12.30 PM	NAMITA	18.5.24	CLOSE	705
178	18.5.24	MMW	1st floor	Barcode mahine not working, Barcode machne proper working	10.00 AM	10.20 AM	NAMITA	18.5.24	CLOSE	400
179	18.5.24	Endoscopy dept1	Ground floor	Broncoscopy printer not working, ink full filled working ok	3.00 PM	3.30 PM	NAMITA/ADINATH	18.5.24	CLOSE	871
180	18.5.24	Super delux	4th floor	Barcode not working, repaired done working ok	5.10 PM	5.30 PM	ADINATH	18.5.24	CLOSE	985

				Daily IT Call Report	2024					
S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
181	18.5.24	Endoscopy dept1	Ground floor	admin office printer shift & attached, work done working ok	3.30 PM	3.50 PM	ADINATH/NAMITA	18.5.24	CLOSE	872
182	20.5.24	MJPJAY	1st floor	keyboard not working, check working ok	11.00 AM	11.20 AM	NAMITA	20.5.24		1120
183	21.5.24	MICU	Ground floor	Barcode machine not working, white sticker change working ok	11.00 AM	11.20 AM	ADINATH	21.5.24	CLOSE	203
			0 10						0.005	
184	21.5.24	Surgery 2	2nd floor	Barcode machine not working, setting reset & barcode working ok	10.00 AM	10.20 AM	SANDIP	21.5.24	CLOSE	744
185	21.5.24	PICU	Basement	Computer not working, computer power cable reconnect & CPU working ok	2.00 PM	2.30 PM	SANDIP	21.5.24	CLOSE	1581
186	21.5.24	FSW 1	1st floor	Mouse not working, replace new one work done	11.30 AM	11.40 AM	ADINATH/SANDIP	21.5.24	CLOSE	3849
187	21.5.24	Microbiology Dept	Basement	Apex issue , check issue resolved	12.00 PM	12.30 PM	SUNIL/SANDIP	21.5.24	CLOSE	1738
107	21.3.24	Wildrobiology Dept	bascinent	Color printer ink issue, powewr flushing done & color printer	12.00 1 101	12.30 1 101	30IVIL/3AIVDII	21.3.24	CLOSE	1730
188	22.5.24	MCRI Opthal OPD	Ground floor	working ok	3.00 PM	3.20 PM	ADINATH	22.5.24	CLOSE	5555
189	22.5.24	NICU	Basement	Computer not working, Canon 2900B pending print cancel working ok	2.30 PM	2.50 PM	ADINAth	22.5.24	CLOSE	3682
190	22.5.24	Nephrology	5th floor	Mouse not working, replace new one work done	12.00 PM	12.20 PM	NAMITA/SANDIP	22.5.24	CLOSE	2771
				Barcode printer not working properly, Change barcode role Work						
191	22.5.24	Executive delux	6th floor	done	11.50 AM	12.10 PM	NAMITA	22.5.24	CLOSE	3753
				printer & tonner not working properly , sending for repaired						
192	22.5.24	MSW 1	2nd floor	working ok	11.00 AM	11.20 AM	ADINATH/SANDIP	27.5.24	CLOSE	1176
193	23.5.24	MCRI Opthal OPD	Ground floor	color printer not working, fill ink & flushing ink	2.30 PM	3.00 PM	ADINATH	23.5.24	CLOSE	5557
194	23.5.24	MMW	1st floor	Barcode machine not working, change new ribbon working ok	11.00 AM	11.20 AM	ADINATH/SANDIP	23.5.24	CLOSE	13
195	23.5.24	Endoscopy dept1	Ground floor	Computer not wokring, CPU power cable reconnect & compuer working ok	12.00 PM	12.20 PM	RAMESH	23.5.24	CLOSE	877
				Printer not working, printer ink pad setting done & printer working						
196	23.5.24	MCRI Opthal OPD	Ground floor	properly	3.00 APM	3.30 PM	SANDIP	23.5.24	CLOSE	5558
197	27.5.24	Surgery ward 2	2nd floor	Printer not working, work done working ok	10.00 AM	10.20 AM	NAMITA	27.5.24	CLOSE	752
				Computer not working, restrat & temp file clear computer working						
198	27.5.24	Old delux	3rd floor	ok	12.00 PM	12.30 PM	ADINATH	27.5.24	CLOSE	673
199	27.5.24	Pulmonary medicine	Ground floor	Printer ink filling, work done	12.00 PM	12.30 PM	NAMITA	27.5.24	CLOSE	1635
200	27.5.24	FSW 3	3rd floor	Barcode not working, check working ok	11.00 AM	11.20 AM	NAMITA	27.5.24	CLOSE	3124
201	28.5.23	OT complex pre of	2nd floor	Barcode machne not working, change barcode ribbon working ok	12.00 PM	12.30 PM	NAMITA	28.5.24	CLOSE	2971
201	28.5.24	MJPJAY	1st floor	Barcode machine not working, change ribbon, working ok	10.00 Am	10.20 AM	NAMITA	28.5.24	CLOSE	1599
203	29.5.24	OT pre off	2nd floor	Barcode not working, change ribbon working ok	11.00 AM	11.20 AM	NAMITA	29.5.24	CLOSE	2971
204	29.5.24	OBGY 3	3rd floor	keyboard not working, check working ok	10.20 AM	10.40 AM	ADINATH	29.5.24	CLOSE	3319
205							ADINATH		CLOSE	15
203	31.5.24	MMW	1st floor	Barcode machine not working , change ribbon & roll , working ok Barcode machine not working, change & barcode working	10.00 AM	10.20 AM	ADINATH	31.5.24	CLUSE	15
206	31.5.24	Male ortho ward	4th floor	properly	10.20 AM	10.40 AM	ADINATH	31.5.24	CLOSE	711
				computer not working, CPU power cable reconnect & computer			_			
207	1.5.24	MICU	Ground floor	working ok	10.20 AM	10.40 AM	RAMESH	1.6.24	CLOSE	213
208	4.6.24	Radiology	Basement	PACS install at CT MRI PC, check work done	10.30 AM	10.50 AM	RAMESH/NAMITA	4.6.24	CLOSE	1265
209	5.6.24	FSW3	3rd floor	Barcode machine not working, check clean mahine & setting reset work done	11.00 AM	11.20 AM	NAMITA/ADINATH	5.6.24	CLOSE	3130
	6.6.24	MSW1	2nd floor	Printer not working, Check restart pc working ok	11.30 AM	11.35 AM	NAMITA	6.6.24	CLOSE	1187

				Daily IT Call Report	2024					
S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
211	6.6.24	OBGY 3	2nd floor	Computer cable connecting, CPU & Monitor cable connect working ok	12.00 AM	12.30 AM	ADINATH	6.6.24	CLOSE	3325
				Printer not workng, 2900 printer setting reset & printer working						
212	6.6.24	MSW 3	2nd floor	properly	10.00 AM	10.20 AM	SANDIP	6.6.24	CLOSE	1955
213	6.6.24	Male ortho ward 1	4th floor	CPU not working, check working ok	10.00 AM	4.00 PM	SANDIP/NAMITA	6.6.24	CLOSE	3032
				Barcode machine not working, barcode printer setting reset &						
214	7.6.24	MMW	1st floor	printer working properly	11.00 AM	11.20 AM	ADINATH	7.6.24	CLOSE	18
				Barcode machine not working, check setting & clean barcode						
215	7.6.24	ENT ward	5th floor	machine working ok	12.00 AM	12.30 AM	NAMITA	7.6.24	CLOSE	368
216	7.6.24	Dermatology ward	5th floor	Printer not working, check setting working ok	1.00 PM	1.20 PM	NAMITA	7.6.24	CLOSE	31
217	7.6.24	MCRI IOPD 18	Basement	PC not working , check setting & RAM working ok	9.50 AM	10.20 AM	ADINATH/NAMITA	7.6.24	CLOSE	2341
218	8.6.24	OBGY ward 1	2nd floor	Barcode machine not working, reset setting printer not working	2.00 PM	2.30 PM	ADINATH	8.6.24	CLOSE	827
				Barcode machine not working , setting reset & printer working						
219	8.6.24	FSW3	2nd floor	properly	2.30 PM	3.00 PM	ADINATH	8.6.24	CLOSE	3131
220	10.6.24	PSY ward	Under basement	Mouse not working , extra stock	11.20 AM	11.30 AM	ADINATH/SANDIP	10.6.24	CLSOE	3136
224		=: 0 f .							0.005	25.45
221	11.6.24	Fire & safety	Ground floor	EPSON L-805 color printer ink Refiing & power flushing working ok	10.00 AM	10.20 AM	ADINATH	11.6.24	CLOSE	3646
222	15.6.24	Surgery 2	2nd floor	PC not working, power on working ok	10.20 AM	10.40 AM	ADINATH/SANDIP	15.6.24	CLOSE	777
223	15.6.24	Exam cell	3rd floor	computer slow, CPU location change working ok	10.45 AM	11.00 AM	ADINATH	15.6.24	CLOSE	1101
224	15.5.24	Nephrology ward	5th floor	Computer not working, update pending all clear & computer working	11.00 AM	11.20 AM	ADINATH	15.5.24	CLOSE	2767
225	16.5.24	MCRI Insurance	3rd floor	Kodak i2620 Scanner not working, change new adaptor working ok	12.00 PM	12.20 PM	SANDIP/ADINATH	16.5.24	CLOSE	2324
226	17.6.24	MSW 1	1st floor	Printer not working , working ok	11.00 AM	11.20 AM	NAMITA	17.6.24	CLOSE	1195
227	17.6.24	Female ortho ward	4th floor	Barcode printer not working, check setting working ok	11.00 AM	11.20 Am	NAMITA	17.6.24	CLOSE	715
228	18.6.24	New deluxe	Ground floor	Barcode printer not working, cleaning & monitoring properly	11.30 AM	11.45 AM	ADINATH	18.6.24	CLOSE	659
				ink refilling of printer, EPSON L-130 color printer rifilling done &						
229	19.6.24	ENT opd	Basement	printer working ok	10.00 AM	10.30 AM	ADINATH	19.6.24	CLOSE	1079
				CCTV camera gypsum set change aroung change & CCTV camera						
230	19.6.24	Dental OPD	Basement	connecrted properly	10.30 AM	10.50 AM	ADINATH	19.6.24	CLOSE	1191
224	10.6.24	MIDIAN Dilling	Danamant	monitor not working, change new monitor (old monioter is not	2 00 014	2 20 014	CANDID/ADINIATII	10.6.24	CLOSE	000
231	19.6.24	MJPJAY Billing	Basement	powering on) Chasking of internat connection Urgant internat cable trace But	3.00 PM	3.20 PM	SANDIP/ADINATH	19.6.24	CLOSE	890
222	10 6 24	Microbiology Dont	Dacament	Checking of internet connection Urgnet, internet cable trace But cable is break donew requirment this cable	10.00 AM	10.40.45	ADINATH	20.6.24	CLOSE	1757
232	19.6.24	Microbiology Dept	Basement	Printer not working, canon 2900B Printer setting reset and printer	10.00 AIVI	10.40 Am	ADINATH	20.6.24	CLUSE	1/5/
222	20.6.24	Microbiology Dont	Basement	working ok	11.00 AM	11.30 AM	ADINATH	20.6.24	CLOSE	1758
233	21.6.24	Microbiology Dept PICU	Basement	Mouse is not working, check ,working ok	10.30 AM	10.50 AM	ADINATH/SANDIP	21.6.24	CLOSE	1588
235	21.6.24	MCRI OPD	Basement	CPU not working properly, format PC new updated	10.00 AM	10.20 AM	ADINATH/NAMITA	21.6.24	CLOSE	2356
233	21.0.24	IVICKI OPD	basement	Manometry room kindly connect internet connection, Internet	10.00 AIVI	10.20 AIVI	ADINATH/NAIVITA	21.0.24	CLOSE	2330
236	21.6.24	Endoscopy dept1	Ground floor	connection given working ok	10.00 Am	11.00 AM	RAMESH	9.7.24	CLOSE	886
237	21.6.24	genetic lab	Under basement	Net Cable not working , Net cable trace & net cable working ok	10.00 AM	10.30 AM	ADINATH	21.6.24	CLOSE	2474
238	24.6.24	Endoscopy dept1	Ground floor	kindly Format computer, Computer format work done	11.00 AM	11.20 am	ADINATH/NAMITA	24.6.24	CLOSE	890
				kindly install printer in endoscopy OPD, Canon 2900B Printer						
239	24.6.24	Endoscopy dept1	Ground floor	driver Install and printer working properly	2.00 PM	2.30 PM	RAMESH	24.6.24	CLOSE	889
240	26.6.24	FSW 1	2nd floor	Barcode machine not working, check setting working ok	10.00 AM	10.20 AM	NAMITA	26.6.24	CLOSE	3868

				Daily IT Call Report	2024					
S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
241	27.6.24	MSW 1	2nd floor	Monitor not working, Power cable connectivity issue resolved	11.00 AM	11.20 AM	RAMESH	27.6.24	CLOSE	1199
242	28.6.24	Endoscopy dept1	Ground floor	Printer not working , printer not working, printer reparied working ok	11.00 AM	11.30 AM	NAMITA	28.6.24	CLOSE	893
243	28.6.24	Microbiology Dept	Basement	LAN cable fitting , work done	12.00 PM	12.20 PM	NAMITA/SANDIP	5.7.24	CLOSE	1761
244	28.6.24	Surgery 2	2nd floor	Computer not working, check work done	10.45 AM	11.00 AM	ADINATH	28.6.24	CLOSE	789
245	28.6.24	Paedatric ward 3	5th floor	Barcode not working, calibrating printer setting	10.00 AM	10.30 AM	ADINATH/NAMITA	28.6.24	CLOSE	2148
246	29.6.24	Opthal OT	Ground floor	Apex not working, Internet cable trace and apex working properly	11.00 AM	11.20 AM	ADINATH	29.6.24	CLOSE	1937
247	1.7.24	MCRI opd 8	Basement	Computer not working, restore point system successful working ok	10.00 AM	10.20 AM	ADINATH	1.7.24	CLSOE	2370
248	1.7.23	OBGY ward 3	3rd floor	Barcode machine not working, Barcode reparing done barcode working properly	1.00 PM	1.20 PM	ADINATH	1.7.24	CLOSE	3336
249	3.7.24	Nephrology ward	5th floor	Barcode not working, printer reset setting printer working ok	12.00 PM	12.30 PM	ADINATH	3.7.24	CLOSE	2785
250	4.7.24	OBGY ICU	3rd floor	Apex not working, network cable ose connect working ok	12.00 pm	12.20 PM	ADINATH	4.7.24	CLOSE	139
251	5.1.23	Dental opd 242	Basement	Dental OPD mouse not working, mouse not working, repaired plz new mouse issue	10.00 AM	10.20 AM	ADINATH/SANDIP	5.7.24	CLOSE	1197
252	6.7.24	PICU		Barcode printer ribbon & white sticker roll change working ok	11.00 AM	11.20 AM	ADINATH	6.7.24	CLOSE	1597
		MSW 3	Basement				ADINATH			1962
253	6.7.24	IVISVV 3	3rd floor	Barocde not working , clibrating setting working ok	10.00 AM	10.20 AM	ADINATH	6.7.24	CLOSE	1962
254	6.7.24	FMW 1	1st floor	Barcode machine not working, Calibrating setting working ok	10.30 AM	10.45 AM	SANDIP	6.7.24	CLOSE	1698
255	0724	ECIAL 2 LIDD	2 -1 (1	Barcode printer not working, ribbon change & printer working	44.00.444	44 20 444	ABINIATU	0.7.24	CLOSE	24.44
255	8.7.24	FSW 3 HPB	3rd floor	properly	11.00 AM	11.20 AM	ADINATH	8.7.24	CLOSE	3141
256	8.7.24	Surgery 2	2nd floor	Barcode & computer not working , check working ok	10.00 AM	10.20 AM	NAMITA	8.7.24	CLOSE	796
			0 10	Barcode machine not working, installed new Barcode machine					0.005	700
257	9.7.24	Surgery ward 2	2nd floor	working ok	2.30 PM	2.45 PM	NAMITA	9.7.24	CLOSE	798
258	9.7.24	Central lab	Ground floor	Adiva CPU not working, Power saving off working ok	3.00 PM	4.00 PM	ADINATH	9.7.24	CLOSE	883
250			4 . 5	FMW 1 barcode machine button is not pressed					0.005	4004
259	9.7.24	FMW 1	1 st floor	properly,Calibrating setting working ok	11.00AM	11.20 AM	NAMITA	9.7.24	CLOSE	1801
260	10.7.24	Microbiology Dept	Basement	printer sharing, sharing done & printer working properly	10.00 AM	10.20 AM	RAMESH	10.7.24	CLOSE	1765
261	11 7 24	FSW	and floor	Barcode printer not working, clening barcode & calibration printer	11 00 414	11 20 414	ADINATH	11 7 24	CLOSE	3876
261	11.7.24	FSVV	2nd floor	working ok Barcode & printer not working, reinstalled barocde &canon 2900	11.00 AM	11.20 AM	ADINATH	11.7.24	CLUSE	36/0
262	11 7 24	Command 2	2-4 fl		10 20 414	10 45 484	A DINIATII /NIANAITA	11 7 24	CLOSE	700
262	11.7.24	Surgery ward 2	2nd floor	working ok Canon printer installation & internet cable change connector, done	10.30 AM	10.45 AM	ADINATH/NAMITA	11.7.24	CLUSE	799
262	12724	Daughaitarand	Dacament	,		11 55 004	ADINATU	12 7 24	CLOSE	600
263 264	12.7.24 13.7.24	Psychaitry opd FMW 1	Basement 1st floor	crimping working ok Printer not working properly, checking setting working ok	11.30 AM 10.00 AM	11.55 AM 10.20 AM	ADINATH NAMITA	12.7.24 13.7.24	CLOSE	600 1804
204	13.7.24	LIAIAA T	12f 1100t	Printer not working properly, checking setting working ok Printer cartrage kindly filled, printer not working, working properly	10.00 AIVI	10.20 AIVI	INAIVIITA	13.7.24	CLUSE	1804
265	15.7.24	MSW 3	3rd floor	done	12.00 PM	12.30 PM	ADINATH/SANDIP	15.7.24	CLOSE	1957
266	15.4.24	FMW	1st floor	Canon printer not working, Canon 2900 working ok	10.00 AM	10.30 AM	ADINATH/SANDIP	15.7.24	CLOSE	1808
267	16.7.24	Dailysis	5th floor	Barcode printer is not working, working ok	10.20 AM	10.40 AM	ADINATH/SANDIP	16.7.24	CLOSE	2635
268	16.7.24	Surgery ward 2	2nd floor	CPU nt working, check working ok	10.00 AM	10.20 AM	NAMITA/ADINATH	16.7.24	CLOSE	1905
269	17.7.24	biochemistry	2nd floor	New lenovo PC, change CPU & old harddisk fitting working ok	10.20 AM	10.40 AM	SANDIP	17.7.24	CLOSE	1435
270	17.7.24	Psychaitric ward	Under basement	Barcode printer not working, Check setting calibrating working ok	11.00 AM	11.30 AM	NAMITA	17.7.24	CLOSE	3167

27.1 18.724 PSY ward Under basement Barcoden chrowthing, change new button working of 1.00 PM 1.30 PM ARMSH 1.00 PM	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
272 19.724 Male carbo ward2 4th floor printer working properly 10.00 AM 10.20 AM 10.20 AM 19.72 AM 19.72 AM 10.05	18.7.2	4 PSY ward	Under basement	Barocode not working, change new button working ok	1.00 PM	1.30 PM	ADINATH/SANDIP	18.7.24	CLOSE	3169
19.7.44 SCU				Barcode machine not wokring , baercode printer setting reset &						
Cornect 2 ablet, two computer set cable connect & computer working or working or working or control 2 ablet, two computer set cable connect & computer working in the control of the con	19.7.2	4 Male ortho ward2	4th floor	printer working properly	10.00 AM	10.20 AM	RAMESH	19.7.24	CLOSE	725
272 37.72 AT Center working ok 11.00 AM 13.00 AM ADMATH 19.724 CLOSE	19.7.2	4 SICU	2nd floor	Barcode printer not wotrking, change ribbon working ok	11.00 AM	11.20 AM	ADINATH/NAMITA	19.7.24		
275 20.724 Microbiology Dept Basement Printer not working, check setting working ok 31.07 M 32.7				Conect 2 cable, two computer set cable connect & computer						
277 20.7.24 Grosspydept1 Ground floor printer not working, check setting working ok 3.0 PM 3.2 PM NAMITA 20.7.24 CLOSE	19.7.2	4 ART center		working ok	11.00 AM	11.20 AM	ADINATH	19.7.24	CLOSE	232
Canno printer not working, setting reset & printer working 1,000 AM 3,000 AM 3,0	20.7.2	4 Microbiology Dept	Basement	Printer not working, check working ok	11.00 AM	11.20 AM	NAMITA/ADINATH	20.7.24	CLOSE	1769
277 24 NICU	20.7.2	4 Endoscopy dept1	Ground floor	printer not working , check setting wotking ok	3.10 PM	3.25 PM	NAMITA	20.7.24	CLOSE	1009
27.2 27.724 Medicine OPD				Canon printer not working, setting reset & printer working						
27.7 24.7.24 SICU	20.7.2	4 NICU	1st floor	properly	10.00 AM	10.20 AM	RAMESH	20.7.24	CLOSE	1949
Barcode machine not working, check setting or clean machine 2.00 PM 2.20 PM NAMITA 25.7.24 CLOSE	22.7.2	4 Medicine OPD	Basement	CPU not working, Change power cable working ok	3.00 AM	3.20 AM	ADINATH/NAMITA	22.7.24	CLOSE	2724
257.24 COSE	24.7.2	4 SICU	2nd floor	Barcode not working, working properly issue resolved	10.00 AM	10.20 AM	ADINATH	24.7.24	CLOSE	3334
281 26.7.24 MPJAY ward 1st floor Sarcode machine not working, check setting working ok 10.15 AM 10.25 AM NAMITA 26.7.24 CLOSE				Barcode machine not working, check setting or clean machine						
282 26.7.24 Step down ICU Sasement Apex not working, check or barcode printer issue also solved 10.00 AM 10.20 AM ADINATH 26.7.24 CLOSE	25.7.2	4 OBGY 1	2nd floor	working ok	2.00 PM	2.20 PM	NAMITA	25.7.24	CLOSE	845
Second S	26.7.2	4 MJPJAY ward	1st floor	Barcode machine not working, check setting working ok	10.15 AM	10.25 AM	NAMITA	26.7.24	CLOSE	1153
Second S										
283 27.7.24 Pulmonary Ward Ground floor working ok Computer internet not working, internet cable trace and internet	26.7.2	4 Step down ICU	Basement	Apex not working, check or barcode printer issue also solved	10.00 AM	10.20 AM	ADINATH	26.7.24	CLOSE	1905
Computer internet not working, internet cable trace and internet 11.00 AM 11.20 AM ADINATH 29.7.24 CLOSE 29.7.24 Cath lab 1st floor change part working ok 10.00 AM 11.20 AM ADINATH 29.7.24 CLOSE 29.7.24 CLOSE 29.7.24 Cath lab 1st floor printer not working check setting working ok 10.00 AM 10.20 AM ADINATH 29.7.24 CLOSE 29.7.24 CLOSE 29.7.24 FMW 1 1st floor printer not working check setting working ok 10.00 AM 10.20 AM ADINATH/SANDIP 29.7.24 CLOSE 29.7.24				Barcode machine not working, button broken replace new button						
284 29.7.24 OBGY department 3rd floor working properly Printer HP p400 two side printing problem, send to repaired &	27.7.2	4 Pulmonary Ward	Ground floor	-	12.00 PM	3.00 PM	ADINATH/SANDIP	27.7.24	CLOSE	1671
Printer HP p400 two side printing problem, send to repaired & 1.0 AM 11.20 AM ADINATH/SANDIP 29.7.24 CLOSE				Computer internet not working, internet cable trace and internet						
287 29.7.24 Cath lab	29.7.2	4 OBGY department	3rd floor	01 1 7	11.00 AM	11.20 AM	ADINATH	29.7.24	CLOSE	7735
286 29.7.24 FMW 1 1st floor				Printer HP p400 two side printing problem, send to repaired &						
Barcode printer is not working, change new barcode ribbon Roy PicU Basement Working ok Oran mideo issue check HDMI cable & fix issue 11.00 AM 11.20 AM RAMESH 30.7.24 CLOSE RAMESH 30.0.0AM 10.00 AM 10	29.7.2		1st floor	• •			ADINATH/SANDIP			13
287 29.7.24 PICU Basement working ok 10.00 AM 10.30 AM ADINATH/SANDIP 29.7.24 CLOSE	29.7.2	4 FMW 1	1st floor		10.00 AM	10.20 AM	NAMITA	29.7.24	CLOSE	1816
288 30.7.24 Endoscopy dept1 Ground floor C-arm video issue check HDMI cable & fix issue 11.00 AM 11.20 AM RAMESH 30.7.24 CLOSE PC not working, CPU HDMI cable reconnect & computer working 10.30 AM 10.45 AAM ADINATH 30.7.24 CLOSE 290 30.7.24 Step down ICU Bassement properly 15.00 AM 10.20 AM 20.00 AM				,						
PC not working, CPU HDMI cable reconnect & computer working properly 10.30 AM 10.45 AAM ADINATH 30.7.24 CLOSE 293 30.7.24 Cath lab 1st floor Short cable issue , new cable 5 meter given to them 10.00 AM 10.20 AM 5ANDIP/ADINATH 30.7.24 CLOSE 293 30.7.24 CBGY ward 2nd floor Barcode printer not working, printer repaing done 11.00 AM 11.30 AM NAMITA 30.7.24 CLOSE 293 11.7.24 Surgery 2 ward 2nd floor printer not working, setting reset & printer working properly 10.00 AM 10.25 AM ADINATH 31.7.24 CLOSE 293 11.8.24 PSY ward Under basement Barcode not working, barcode machine repaired 10.20 AM 10.40 AM ADINATH 11.8.24 CLOSE 294 11.8.24 OT complex 2nd floor Barcode machine not working, check setting working ok 11.00 AM 11.20 AM NAMITA 11.8.24 CLOSE 295 28.24 OBGY department 3rd floor Computer not working, check hard disk working ok 11.00 AM 3.00 PM ADINATH/SANDIP 28.24 CLOSE 296 28.24 MJPJAY ward 1st floor apex not working, work done 12.00 PM 12.20 PM ADINATH 2.8.24 CLOSE 297 2.8.24 FSW 3 3rd floor Barcode machine not working, printer setting reset working ok 12.00 PM 12.25 PM ADINATH 2.8.24 CLOSE 298 38.24 Central lab Ground floor Printer not working, sharing printer working ok 10.30 AM 11.00 AM ADINATH 3.8.24 CLOSE 299 38.24 Executive delux 6th floor printer not working, check working ok 10.30 AM 11.00 AM ADINATH 3.8.24 CLOSE 299 38.24 FSW 3 Strip floor Apex not working, internet cable trace and apex working properly 10.00 AM 10.20 AM ADINATH 5.8.24 CLOSE 200 58.24 Final printer of two working, check working ok 10.20 AM 10.40 AM ADINATH 5.8.24 CLOSE 200 58.24 Female ortho ward 4th floor Apex not working, check working ok 10.20 AM 10.40 AM ADINATH 5.8.24 CLOSE 200 58.24 Female ortho ward 4th floor Apex not working, check working ok 10.20 AM 20.40 ADINATH 5.8.24 CLOSE 200 58.24 Female ortho ward 4th floor Apex not working, check working ok 20.40 ADINATH 5.8.24 CLOSE 200 58.24 Female ortho ward 4th floor Apex not working, check working ok 20.40 ADINATH 5.8.24 CLOSE 200 ADINATH 5.8.24 CLOSE 200 ADINATH 5.8.24 CLOSE 200 ADIN				-			·			1618
289 30.7.24 Step down ICU Basement properly 10.30 AM 10.45 AAM ADINATH 30.7.24 CLOSE	30.7.2	4 Endoscopy dept1	Ground floor		11.00 AM	11.20 AM	RAMESH	30.7.24	CLOSE	1016
290 30.7.24 Cath lab 1st floor Short cable issue , new cable 5 meter given to them 10.00 AM 10.20 AM 5ANDIP/ADINATH 30.7.24 CLOSE 291 30.7.24 OBGY ward 2nd floor Barcode printer not working, printer reparing done 11.00 AM 11.30 AM NAMITA 30.7.24 CLOSE 292 31.7.24 Surgery 2 ward 2nd floor printer not working, setting reset & printer working properly 10.00 AM 10.25 AM ADINATH 31.7.24 CLOSE 293 18.24 PSY ward Under basement Barcode not working, barcode machine repaired 10.20 AM 10.40 AM ADINATH 18.24 CLOSE 294 18.24 OT complex 2nd floor Barcode machine not working, check setting working ok 11.00 AM 11.20 AM NAMITA 18.24 CLOSE 295 28.24 OBGY department 3rd floor Computer not working, check hard disk working ok 11.00 AM 3.00 PM ADINATH 28.24 CLOSE 296 28.24 MIPJAY ward 1st floor apex not working, work done 12.00 PM 12.20 PM ADINATH 28.24 CLOSE 297 28.24 FSW 3 3rd floor Barcode machine not working, printer setting reset working ok 12.00 PM 12.20 PM ADINATH 28.24 CLOSE 298 38.24 Central lab Ground floor Printer not working, sharing printer working ok 10.00 AM 10.20 AM ADINATH 38.24 CLOSE 299 38.24 Executive delux 6th floor printer not working, internet cable trace and apex working properly 10.00 AM 10.20 AM ADINATH 38.24 CLOSE 290 Sa.24 FEMILIA State 20 CLOSE 20 PC not working, check working done working ok 10.30 AM 10.30 AM 20 AM ADINATH 28.24 CLOSE 20 ADINATH 28				PC not working, CPU HDMI cable reconnect & computer working						
291 30.7.24 OBGY ward 2nd floor Barcode printer not working, printer reparing done 11.00 AM 11.30 AM NAMITA 30.7.24 CLOSE 292 31.7.24 Surgery 2 ward 2nd floor printer not working, setting reset & printer working properly 10.00 AM 10.25 AM ADINATH 31.7.24 CLOSE 293 1.8.24 PSY ward Under basement Barcode not working, barcode machine repaired 10.20 AM 10.40 AM ADINATH 1.8.24 CLOSE 294 1.8.24 OT complex 2nd floor Barcode machine not working, check setting working ok 11.00 AM 11.20 AM NAMITA 1.8.24 CLOSE 295 2.8.24 OBGY department 3rd floor Computer not working, check hard disk working ok 11.00 AM 3.00 PM ADINATH/SANDIP 2.8.24 CLOSE 296 2.8.24 MJPJAY ward 1st floor apex not working, work done 12.00 PM 12.20 PM ADINATH 2.8.24 CLOSE 297 2.8.24 FSW 3 3rd floor Barcode machine not working, printer setting reset working ok 10.00 AM 10.20 AM ADINATH 2.8.24 CLOSE 298 3.8.24 Central lab Ground floor Printer not working, sharing printer working ok 10.00 AM 12.00 PM 12.25 PM ADINATH 3.8.24 CLOSE 299 3.8.24 Executive delux 6th floor printer not working, check working ok 10.30 AM 11.00 AM ADINATH 3.8.24 CLOSE 300 5.8.24 KT ICU 5th floor Apex not working, Internet cable trace and apex working properly 10.00 AM 10.20 AM ADINATH 5.8.24 CLOSE 301 5.8.24 Female ortho ward 4th floor ok PC not working, Servicing done working ok 10.20 AM 10.40 AM SANDIP 5.8.24 CLOSE 302 5.8.24 Female ortho ward 4th floor ok				1 1 /						1909
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300 5.8.24 KT ICU 5th floor Printer not working, check working ok 12.00 PM 12.25 PM ADINATH 3.8.24 CLOSE 301 5.8.24 IX ICU 5th floor Projector heatting, servicing done working ok 10.20 AM 10.20 AM ADINATH 5.8.24 CLOSE 302 5.8.24 Female ortho ward 4th floor ok 10.00 AM ADINATH 5.8.24 CLOSE 303 5.8.24 Female ortho ward 4th floor ok 10.00 AM ADINATH 5.8.24 CLOSE 12.00 PM 12.20 PM ADINATH 5.8.24 CLOSE 12.00 PM ADINATH 5.8.2					1	l			1	
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301 5.8.24 Opthal 5th floor Projector heatting , servicing done working ok 10.20 AM 10.40 AM SANDIP 5.8.24 CLOSE PC not working, CPU power cable reconnect & computer working ok 12.00 PM 12.20 PM ADINATH 5.8.24 CLOSE			5.1.0						0.005	
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302 5.8.24 Female ortho ward 4th floor ok 12.00 PM 12.20 PM ADINATH 5.8.24 CLOSE	5.8.24	Opthal	5th floor		10.20 AM	10.40 AM	SANDIP	5.8.24	CLOSE	151
	F 0 0 :	Established 1	Auto Const		42.00.554	42.20.51.	ABINIATU	5 0 24	CL OSE	_,,
	5.8.24	remale ortho ward	4tn floor	OK	12.00 PM	12.20 PM	ADINATH	5.8.24	CLOSE	744
303 6.8.24 Surgery 2 2nd floor Computer not working, CPU formated compledted working ok 10.00 AM 3.00 PM ADINATH 6.8.24 CLOSE	6.8.24					3.00 PM	ADINATH	6.8.24	CLOSE	2813

				Daily IT Call Report	2024					
S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
304	6.8.24	Endoscopy dept1	Ground floor	Broncoscopy system not working, we need one video spleten for spleate videos	11.00 AM	11.20 AM	RAMESH	6.8.24	CLOSE	1021
305	6.8.24	central lab	Ground floor	Printer not working, contect to backman engineer , working ok	10.00 AM	10.30 AM	ADINATH	6.8.24	CLOSE	2177
306	7.8.24	Surgery 2	2nd floor	computer not working, CPU power cable reconnect & computer working ok	11.00 AM	11.20 AM	ADINATH	7.8.24	CLOSE	2817
307	8.8.24	Step down ICU	Under basement	Barcode printer setting reset & printer working propely	2.00 PM	2.20 PM	ADINATH	8.8.24	CLOSE	1918
308	8.8.24	Central lab	Ground floor	Printer attached , access printer in network working ok	12.20 PM	12.40 PM	RAMESH	8.8.24	CLOSE	2179
309	8.8.24	Central lab	Ground floor	Net not working , given ip working ok	12.10 PM	12.20 PM	RAMESH	8.8.24	CLOSE	2178
310	12.8.24	Pharmacology	3rd floor	C drive courrpt , check working ok	10.20 AM	10.30 AM	NAMITA/ADINATH	12.8.24	CLOSE	828
311	12.8.24	FSW 3	3rd floor	Barcode machine not working, check setting working ok	10.25 AM	10.50 AM	NAMITA	12.8.24	CLOSE	3156
312	13.8.24	Step down ICU	Under basement	Barcode machine not working, setting reset working ok	12.30 PM	12.50 AM	ADINATH	13.8.24	CLOSE	1923
313	13.8.24	MICU	Ground floor	Barcode printer not working, change new ribbon working properly	10.30 AM	10.45 AM	ADINATH	13.8.24	CLOSE	289
314	13.8.24	Pediatric 1	Basement	printer not working, setting check working ok	10.45 AM	11.00 AM	ADINATH	13.8.24	CLOSE	1713
315	13.8.24	Microbiology Dept	Basement	Internet not working, seeing eneak working on	10.00 AM	10.20 AM	RAMESH	13.8.24	CLOSE	1786
316	14.8.24	MICU	Ground floor	Barcode printer not working, Barcode machine working ok	10.20 AM	10.40 AM	NAMITA	14.8.24	CLOSE	293
317	14.8.24	MICU	Ground floor	Barcode printer not working, Barcode machine working ok	10.20 AM	10.40 AM	NAMITA	14.8.24	CLOSE	293
317	14.0.24	Wilco	Ground noor	Urology wd madhil canon 2900 printer is not working properly/	10.207.001	10.4071111	10.00	14.0.24	CLOSE	
318	14.8.24	Urology ward	5th floor	CHECK & WORKING PROPERLY	11.30 AM	11.45 am	ADINATH	14.08.24	CLOSE	3434
319	16.8.24	New deluxe	Ground floor	Mouse is not working, check ,working ok	09.30 AM	09.50 AM	ADINATH	16.08.24	CLOSE	695
313	10.0.24	THEW GETUKE	Ground noor	Woods is not working, check , working ok	05.507.001	03.3071111	A DITUATION	10.00.24	CLOSE	- 055
320	16.8.24	CENTRAL RESERCH LAB	Basement	Computer is not starting normaly/ check & power cable issu solve	12.05 PM	12.45 PM	ADINATH/ SANDIP	16.8.24	CLOSE	2483
				printer not working /printer is working propaly check cartage &						
321	17.8.24	Microbiology Dept	Basement	Driver	10.22 AM	11.00 AM	Namita	17.8.24	CLOSE	1790
322	19.8.24	Ortho opd no 241	Basement	NOT WORKING PC /PC IS DEAD MATHERBOARD ISSU REPLECE PC	01.32 pm	03.35 PM	SANDIP/NAMITA	18.8.24	CLOSE	487
323	19.8.24	OBGY WD II	3rd floor	Barcode not working, chenge barcode ribin	02.50 PM	02.33 PM	Adinath	19.8.24	CLOSE	855
				Barcode printer is not working proparl, Clinig roll & sensar issu						
324	19.8.24	MMW	1st floor	slove	03.05 PM	03.24 PM	ADINATH/SANDIP	19.8.24	CLOSE	70
				Console room colour printer is not working, ink filling & power ink						
325	20.8.24	INDOSCOPY DEPT	Ground floor	setting OK	05.00 PM	05.35 PM	ADINATH	20.8.24	CLOSE	1026
326	20.8.24	CENTRAL RESERCH LAB	Basement	Computer is hang countinew, check delet all temp file	01.35 PM	02.15 PM	RAMESH	20.8.24	CLOSE	2484
327	20.8.24	OBGY department	3rd floor	New Computer installation, installation DONE	11.35 AM	03.10 PM	ADINATH	20.8.24	CLOSE	7737
328	20.8.24	MSW -III	3rd floor	Barcode maching is not working, chenge ribbing and clinig sensor machine ok	12.30 PM	12.55 PM	SANDIP	20.8.24	CLOSE	1974
320	20.0.24	111347 111	Sid fied	Barcode printer is not working proparl, Clinig roll & sensar issu	12.50 1 101	12.55 1 141	37.112.11			
329	21.8.24	Step down ICU	Lower basement	slove	10.33 AM	10.45 AM	NAMITA	21.8.24	CLOSE	1929
330	21.8.24	LABOUR ROOM	2nd floor	Moniter not power on,new moniter issu old moniter condom	02.30 PM	03.35 PM	SANDIP	21.8.24	CLOSE	1860
331	22.8.24	OBGY WD III	3rd floor	Barcode printer is not working proparl, Clinig roll & sensar issu slove	10.55 AM	11.10 AM	NAMITA	22.8.24	CLOSE	3368
331		0001 110 111	3.4 11001	Barcode printer is not working proparly, power cable issu plug	20.007.111	22.20 / 1141		22.0.27	52052	3300
332	22.8.24	OBGY WD I	2nd floor	power cable connect	11.30 AM	11.48 AM	RAMESH	22.8.24	CLOSE	856
				Staff room madhil computer madhun dhoor nighala ahe, check						
333	22.8.24	Anotomy	1st floor	and solve problem	10.30 AM	05.05 PM	ADINATH	22.8.24	CLOSE	2833

				Daily IT Call Report	2024					
S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
334	22.8.24	OBGY OPD 252	Basement	Internet cable not working properly, new crimping and working ok	12.25 PM	02.36 PM	ADINATH/SANDIP	22.8.24	CLOSE	1250
335	23.8.24	FOW	4th floor	Barcode not working properly printer setting reset & new	01.22 PM	01.45 PM	SANDIP	23.8.24	CLOSE	749
				Advia 2120 machine is not working propalry, check and working						
336	23.8.24	CENTRAL LAB	Ground floor	proparly	10.00 AM	10.30 PM	ADINATH	23.8.24	CLOSE	889
				Moniter screen on screen black line in moniter, chenge new						
337	24.8.24	Radiology	Basement	moniter old is not repairable	11.25 AM	01.00 PM	SANDIP/ADINATH	24.8.24	CLOSE	1291
338	24.8.24	OBGY WD I	2nd floor	barcode is not working, clennig sensor and black roll and raber working ok	09.00 AM	09.30 AM	ADINATH	24.8.24	CLOSE	857
339	24.8.24	Old delux	Ground floor	Barcode not print properly, change ribbon working ok	10.20 AM	10.30 AM	ADINATH	24.8.24	CLOSE	
340	24.8.24	MICU	Ground floor	Barcode not print properly, change ribbon working ok	10.40 am	10.55 am	SANDIP/ADINATH	24.8.24	CLOSE	302
341	24.8.24	Surg 2	2nd floor	CPU not working, New replaced	11.00 AM	11.10 AM	ADINATH/SANDIP	24.8.24	CLOSE	2828
		58 =		,						
342	26.8.24	Endoscopy dept1	Ground floor	Colour printer not working , set report lecture issue resolved	10.00 AM	10.20 AM	RAMESH	26.8.24	CLOSE	1031
343	26.0.24	F	Carried flags		10 20 414	10.40 AM	DANAECH	26.8.24	CLOSE	1030
	26.8.24	Endoscopy dept1	Ground floor	colour printer not working , clean printer resolved issue resolved	10.20 AM		RAMESH			
344	27.8.24	MCRI ICU	7th floor	CPU not working , CPU repaired working ok	3.20 AM	3.40 AM	ADINATH	27.8.24	CLOSE	817
245	27.8.24	MSW 3	3rd floor	Barcode printer not working, Barcode printer setting reset & barcode working properly	10.00 AM	10.20 AM	ADINATH	27.8.24	CLOSE	1979
345 346	28.8.24	MCRI opthal OPD	Ground floor	Topology Printer not working, Filling inl working ok	3.00 PM	3.20 PM	RAMESH	28.8.24	CLOSE	5567
340	20.0.24	IVICKI OPLIIAI OPD	Ground noor	Apex not working, RJ 45 connector change & apex working	3.00 PIVI	3.20 PIVI	KAIVIESTI	20.0.24	CLUSE	3307
347	28.8.24	Ortho opd no 241	Ground floor	properly	11.25 AM	11.50 AM	ADINATH	28.8.24	CLOSE	490
347	28.8.24	Ortho opa no 241	Ground floor	1, , ,	11.25 AIVI	11.50 AIVI	ADINATH	28.8.24	CLUSE	490
240	20.0.24	Companidation	Cala file au	Computer not working, monitor power cable reconnect &	4.00 DN4	4 20 014	ADINIATU	20.0.24	CLOSE	222
348 349	28.8.24 29.8.24	Super delux	6th floor 1st floor	computer working properly	4.00 PM 10.00 AM	4.20 PM 10.20 AM	ADINATH ADINATH	28.8.24 30.8.24	CLOSE	232 79
349	29.8.24	MMW	1St 1100f	Barcode not working , clibrating setting working ok Barcode not working , barcode printer ribbon change & Barcode	10.00 AIVI	10.20 AW	ADINATH	30.8.24	CLUSE	/9
350	30.8.24	FSW 1	2nd floor	working properly	9.00 AM	9.30 AM	ADINATH	30.8.24	CLOSE	902
351	30.8.24	FMW 2	1st floor	Barcode machine not working, change ribbon , working ok	10.15 AM	10.25 AM	ADINATH	30.8.24	CLOSE	1630
352	30.8.24	Male ortho ward 2	4th floor	Barcode not working, ribbon change , working ok	10.13 AM	10.23 AW	NAMITA	30.8.24	CLOSE	734
353	31.8.24	exam cell	3rd floor	Computer not working, formatting done working ok	11.00 AM	11.20 AM	ADINATH/NAMITA	31.8.24	CLOSE	1102
333	31.0.24	exam cen	310 11001	Computer not working, formatting done working ok	11.00 AIVI	11.20 AIVI	ADINATH/NAIVITA	31.0.24	CLOSE	1102
354	2.9.24	OBGY WARD 1	2nd floor	Barcode machine not working , check setting & cable working ok	10.30 AM	10.50 AM	NAMITA	2.9.24	CLOSE	859
355	3.9.24	Urology ward	5th floor	CCTV camera fixed, workdone	3.00 PM	3.45 PM	ADINATH	3.9.24	CLOSE	3447
333	J.J.L-1	orology ward	51111001	Cerv currera fixea, workdone	3.00 1 101	3.431141	/ CHO CHI	3.3.24	CLOSE	3447
356	3.9.24	FSW 3	3rd floor	Barcode machine not working, check, change ribbon working ok	11.25 AM	11.45 AM	NAMITA	3.9.24	CLOSE	3163
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357	4.9.24	Central lab	Ground floor	Printer not working,cable lose connecting properly working ok	10.00 AM	10.25 AM	NAMITA	4.9.24	CLOSE	2183
358	4.9.24	Pathology	Basement	Printer not working, check settting & hardware working ok	11.00 AM	11.20 AM	NAMITA	4.9.24	CLOSE	655
359	4.9.24	PSY opd ward	Under basement	computer not working, setting change working ok	2.00 PM	2.20 PM	ADINATH	4.9.24	CLOSE	
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360	5.9.24	Surgery ward 2	2nd floor	printer not working, canon 2900 printer driver installed working ok	12.00 PM	12.20 pm	ADINATH	5.9.24	CLOSE	2833
361	5.9.24	MJPJAY ICU	2nd floor	PC mouse not working issue, check mouse & replaced new	11.00 AM	11.10 AM	RAMESH	5.9.24	CLOSE	2424
	Ì			Barcode machine not working , repaired barcode printer CL-S621						
362	5.9.24	Old delux	3rd floor	installed done & barcode working properly	10.00 AM	10.20 AM	ADINATH	5.9.24	CLOSE	1557
	Ì			canon 2900 printer not working, change driver service restart						
363	8.9.24	MSW 3	3rd floor	working ok	11.10 AM	12.00 PM	ADINATH	8.9.24	CIOSE	1982
364	8.9.24	Surgery ward 2	2nd floor	Barcode machine not working, new installation work done	12.20 PM	12.50 PM	ADINATH	8.9.24	CLOSE	2834
365	8.9.24	CVTS	1st floor	keyboard not working, replaced new one work done	10.20 AM	10.40 AM	SANDIP	8.9.24	CLOSE	2578
366	9.9.24	SBS	C building	New SSD installed & OS configured working ok	10.00 AM	4.00 PM	SANDIP	9.9.24	CLOSE	3720

				Daily IT Call Report	2024					
S.N	Date	Department floor	Floor Name	Problem Reported	Received Time	Attended Time	Engg Name	Solved date	Call Status	Slip No
				Internet connection not working, RJ 45 connector change working						
367	9.9.24	SBS	C building	ok	12.00 PM	12.30 PM	ADINATH	9.9.24	CLOSE	3721
368	10.9.24	OBGY 1	2nd floor	Barcode not working, Check barcode working ok	12.30 PM	12.45 pm	SANDIP/ADINATH	10.9.24	CLOSE	67
369	10.9.24	OBGY 1	2nd floor	Barcode not working, Check working ok	10.00 AM	10.20 AM	ADINATH	10.9.24	CLOSE	862
370	11.9.24	MJPJAY ICU	2nd floor	Barcode machine not working, change ribbon , working ok	10.20 AM	10.40 AM	ADINATH/SANDIP	12.9.24	CLOSE	2425
371	12.9.24	OT complex pre of	2nd floor	Barcode machine not working, change ribbon , working ok	10.45 AM	10.55 AM	NAMITA	12.9.24	CLOSE	1550
372	13.9.24	MCRI Opthal	Ground floor	Perimetery printer not working, check working ook	12.25 PM	12.45 PM	ADINATH/SANDIP	13.9.24	CLOSE	5573
373	14.9.24	FMW	1st floor	Barcode not working, check setting & change ribbon working ok	3.00 PM	3.20 PM	NAMITA	14.9.24	CLOSE	1840
374	14.9.24	New deluxe	Ground floor	Barcode machine not working, check setting clean machine working ok	12.00 PM	12.30 PM	NAMITA/ADINATH	14.9.24	CLOSE	508
375	18.9.24	NICU	1st floor	PC not working, PC temprary file delete & setting reset PC working ok	11.00 AM	11.20 AM	ADINATH	18.9.24	CLSOE	4
376	18.9.24	Dialysis	5th floor	Barcode machine not working, Barcode stting reset & barcode working ok	12.00 PM	12.30 PM	ADINATH	18.9.24	CLOSE	1470
377	19.9.24	MSW 1	1st floor	Printer not working , removing print & cleaning working ok	12.00 PM	12.20 PM	ADINATH	19.9.24	CLOSE	3633
378	19.9.24	EMS p Step down ICU	Basement	Barcode not working, setting reset & working properly	11.45 AM	12.00 PM	ADINATH	19.9.24	CLOSE	1945
379	23.9.24	NICU	1st floor	Barcode machine not working check change new ribbon	10.00 AM	10.20 AM	NAMITA	23.9.24	CLOSE	5
380	24.9.24	Exam cell	3rd floor	Printer not working, check working ok	2.00 PM	2.20 PM	ADINATH/NAMITA	24.9.24	CLOSE	1104
381	24.9.24	Step down ICU	Basement	Computer not working, working ok	3.00 PM	3.20 PM	ADINATH/SANDIP	24.9.24	CLOSE	1947
382	25.9.24	mjpjay	1st floor	CPU error, data backup given new harddisk working ok	10.00 AM	10.20 AM	SANDIP	25.9.24	CLOSE	896
383	25.9.24	MCRI ICU	7th floor	Barcode not working, Check working ok	12.00 PM	12.30 PM	ADINATH	25.9.24	CLOSE	885
384	26.9.24	LABOUR ROOM	2nd floor	Barcode printer not working, check printer roll & fix it issue resolved	11.35 AM	11.50 AM	ADINATH/RAMESH	26.9.24	CLOSE	1877
304	20.3.24	LABOUR ROOM	Zila ilooi	Barcode Printer Power cable reconnect & Barcode working	11.55 AIVI	11.50 AIVI	ADINATII/NAMESII	20.5.24	CLOSE	1077
385	26.9.24	Super Delux ward	6th floor	properly	11.00 AM	11.30 AM	RAMESH	26.9.24	CLOSE	244
303	20.3.24	Super Belux Waru	oth nooi	Barcode machine not working, power chitch change & barcode	11.0074141	11.50 / 11/1	TO TOTAL	20.3.24	CLOSE	2-1-1
386	27.9.24	LABOUR ROOM	2nd floor	working ok	12.00 PM	12.20 PM	ADINATH	27.9.24	CLOSE	1879
387	28.9.24	Step down ICU	Basement	Barcode machine not working, change setting working ok	2.40 PM	3.00 PM	ADINATH/SANDIP	28.9.24	CLOSE	1952
388	28.9.24	FMW 1st	1st floor	Barcode machine not working, Ribbon change working ok	10.00 AM	2.00 PM	ADINATH	30.9.24	CLSOE	1844
389	28.9.24	OBGY 3	3rd floor	Keyboard not working, computer restart and working ok	11.00 AM	11.20 AM	RAMESH	28.9.24	CLOSE	3380
390	30.9.24	CCU/CVTS	1st floor	Camera not working, cable not working old cable change	11.30 AM	11.55 AM	ADINATH/SANDIP	30.9.24	CLOSE	2616
391	30.9.24	New deluxe	Ground floor	barcode not working, clean machine working ok	10.00 AM	10.20 AM	ADINATH	30.9.24	CLOSE	516
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