

Navi Mumbai Campus
Carpenter Maintenance Work

Date	Department	Type of working	Qty	Use material	Sign	Room
10/20	Expimed (N. Bhumra)	<ul style="list-style-type: none"> ② GLASS HOLDER ① Bathroom Fitting ① Cloth holder 	②		<u>Bhal</u>	314
10	301 femwa Dr. Lakha	Lock			R	312
					HS	216
01/20	P.G. Hostel	Main Door Hardware Repair				
1/20	Girls Hostel	Main Door Lock Repair And. Kundi fitting				208
1/20	Boys Hostel	Balcony Door Repair 2. Hanger fitting 1. Screens fitting				314
1/20	Hospital	Aluminium partition Repair And fitting 4th floor House Keeping Supervision Room				
1/20	staff Pharmicoter	Wash room window				

Date	Department	Type of work	Qty	Material	Sign	Room
06/11/20	Pathology	Wash Room Door And front side partition Door Repair.				
06/11/20	Canteen	Windows Meet Repairing Attach to Meet - window Job fitting				
9/11/2020						
10/11/2020	Boys Hostel	Main Door Repair And Windows Meet fitting			A A. D. Khan 10/11/2020	206
10/11/2020	PG Hostel	Door Repair in Hanger fitting wall screen fitting				
11/11/2020	Central Library	Stack Room Racks opened		29		
13/11/2020	Central Library	Stack Room - Book racks fitting		29	A A. D. Khan 11/11/2020	206

Date	Department	Type of working	Qty	use material	Sign	Room
12/11/20	PG PG Hostel				Shah	407
18/11/20	PG Hostel	Door knob	①		Babal	312
	Vg Boys hostel	Door knob			hupla	404
20/11/20	UG Boys hostel 413	Door fitting Repair + Curtain Rod fitting	①	screw + nut bolts	at	413
20/11/20	Boys Hostel	Door fitting + Curtain Rod fitting	① ①		Jain Sha	410
20/11/20	Boys Hostel	Hanger + Mirror fitting			Ashat Mishra	507
24/11/20	Staff Quarters	12 door Nun + mirror fitting		bolts + Drill machine	vaishali SN	501
25/11/20 to 28/11/20	Pathology Museum	Rack Door Repair				

2/12/20	PG Hostel	Hook fitting
2/12/20	704 PG WOHU	Hook fitting
5/12/20	Doors lock	
7/12/20	Doors lock	Main door..
2/12/20	Lock cut	
7/12/20 25/11/20	Lock cut	Unboarded - Lock
7/12/20	Ug boys hostel	hanger fitting
07/12/20	STAFF QUARTER	hanger fitting
11/12/20	PG Hostel	Main Door lock repair
14/12/2020	PG Hostel 407	lock breaking (Remove)
14-12-2020	U.G. Hostel	Lock cut
14-12-2020	Nails UG Hostel	Nails
14-12-20	G.H	Balcony door repair
14.12.20	G.H	Balcony Door repair, Curtain rod fitting
14.12.20	G.H	



	Room 716	Duffy
	704 Room	Phu
	108	A
	14	Just
	10	John
	205	Karen
	404	Rachel
	206	John
	401	John
	407	Co-859
	106	John
	111	John
	309	John
	509	John

7/12/20	Girls hostel, main door door not fitting	main door not fitting	Arh	9
4/12/20	Girls hostel	Mirror removed and fitting, 4 screws fit	P	08
7/12/20	Boys Hostel	1 Door Handle fitting & 2 Hangers fitting	Jed	409
1/12/20	Girls hostel	lock fitting	Room 716	
24/12/20	Girls hostel Room 514.	Balcony door fixing	Asint	514
30/12/20	Girls hostel	Lock fixed	P	513.
31/12/20	Kocaites	lock remove	High	
31/12/20	PA closet	Hanger remove - 4	th	706
31/12/21	Girls hostel	Hanger, Nail, cupboard	D	304
1/1/21	Girls hostel	New Ply	Jsh	312

4/01/21
514

Girls Hostel

curtain rod
~~rod~~ fitting

~~514~~

504

4/01/21

Girls Hostel

Hanger fitting
Nail fitting Nail -

5

503

4/01/21

PG Hostel
Hospital
Building

Wash Room
Door Repe

406

14/1/2021

14/1/21

14/1/21

14/1/21

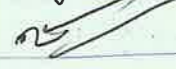

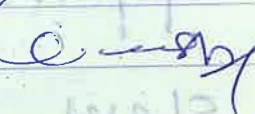
14/1/21

14/1/21

14/1/21

14/1/21

14/1/2021	Boys UG Hostel	Main door की कड़ी	010	Sharma
14/1/2021	Pg Hostel Hu	Main door		
18/1/2021	Balcony door (Girls Hostel)	Balcony door repair	501	Apenka
18/1/2021	Hanger fixing	Hanger fixing	514	Poles
			107	Amo
18/1/2021	Mirror bi	Mirror fixing		
19/1/2021	Kadi Kundi fitting	main door kadi kundi fitting	509	Vicks
19/1/2021	Door handle fitting	Boys Hostel UG	409	Shr
19/1/2021	Door repair	Boys hostel UG	309	Arjun
19/1/21	Door lock	Boys Hostel UG	503	
25/1/21	Door repair 404	Girls Hostel UG	404	
25/1/21	Girls hostel	Rack remove	466	
24/1/21	Girls hostel	mirror screw	505	
27/1/21	Girls Hostel	Rack fitting	301	
27/1/21	Girls hostel	Mirror fitting	307	
27/1/21	Pg Hostel	Screw fixing (Amo)	403	Poj
30/1/21	Pg hostel	Rack fitting	509	

Date	Location	Work detail	og.	Playwood. 18mm	Sign
30/01/2021	Canteen	Poster fitting			
30/01/21	Boys Hostel	Playwood cutting And fix for Board	og.	Playwood. 18mm	Boys
30/01/21	Canteen mess	Glass base frame And fitting H. Board.	12- Nov	Sun	Canteen
01/02/21	Girls Hostel	Lake cutting 4th floor 412, Room And Hostel Day Lake Cuttings			Room No 412
1/2/2021	MAMHS	Curtain Rod fitting & Boards.			
1/2/2021	PG Hostel/ New	Nest fitting Cot	3-7/5	Nov 2/8	
3/2/2021	Physiology	15 Board. fitting for lab	som	30	Pohil.

313 2/2/21	Girls hostel	Mirror fixing Hanger fixing Extra screws.		
4-2-21	Girls Hostel	Noticeboard fitting 12. Noticeboard wooden 4 Bed plywood - 3		307 4-2-21
5/2/21	Research Dept	Door stopper magnet Patching Qty - 2		28 Paly
5/2/21	Girls hostel	Nail fixing	307	307
5/2/21	Girls hostel	Balcony door	314	314
5/2/21	Girls hostel	Drilling of nails	204	MHW
5/2/21	Girls Hostel	Drilling of nails	205	205
5/2/21	Girls Hostel	Drilling of nails	211	bot
5/2/21	Girls Hostel	Drilling of nails	212	depur
5/2/21	Girls Hostel	Hinge fixing of Room's Door	213	213
5/2/21	Girls hostel	Hinge fixing.	210	Sunder
5/2/21	Boys Hostel	Door Handle	307	Harsh
8/2/21	boys hostel.	nail fixing.	307	Alh

				Room no.
8/2/21	PG Hostel Room no: 410	Hanger fitting (4)		410
10/2/21	UG Girls Room no. 411	lock cutting main doors		411
12/2/21	UG Girls Room no 508	Hanger fitting		508
12/2/21	UG Girls 509	Hanger fitting		509
12/2/21	UG Girls room 505	ladi fixing		505
12/2/21	UG Girls room 308	ladi fixing		308
12/2/21	UG Girls hall 307	Extension board fixing & Ply board for bed.		307
12/2/21	UG Girls Hostel 302	Ply board Nail Lock cutting		302
12/2/21	UG Girls hall 506	Nails (42) (36x90)		506
18/2/21	UG Girls hostel 510	Nails.		510
		L. 42V.		513

23/02/21	UG girls hostel 508	Bed ply removed	Gyda	508
23/02/21	UG girls hostel 402	Door latch fitting.	Alfon	402
23/02/21	stand fixing UG girls hostel 307	stand fixing	Alfon	307
	UG Girls' hostel 06	Curtain rod fixed.	Arante	06
23/2/21	UG girls hostel 10	Curtain rod fixed.	Gayari	10.
23/2/21	UG Girls Hostel 01	main door handle fitting	Bartholomew	01
24/2/21	UG boy hostel 311	main door handle, Bathroom door.	Atharva	311
2/03/21	UG girls hostel 410	<u>OT done at 410</u>	Phael	410
2/3/21	UG girls hostel 307	Nails.	IS	307
2/3/21	UG Girls hostel 310	Nails	M	310
2/3/21	UG " " 07	Nails (02)	Don	07
2/3/21	UG " " 03	Nails (04) 02	KAA	03
2/3/21	UG girls Hostel 05	Curtain	Pullesha	05
2/3/21	UG girls Hostel 08	curtain	Anousha	08
2/3/21	UG girls Hostel 207	5 screw fitting (4)	Alti	207
8/3/21	girls hostel	lock cutting	Gayari	10

13/21	UG Girls Hostel	Curtain rod fixing
13/21	UG Girls Hostel	Curtain rod fixed
13/21	UG Girls Hostel	Curtain rod fixing
01/3/21	PG	curtain and fittings
01/3/21	un boys hostel.	Lock fixing.
6/3/21	Pb hostel.	lock fixing
9/3/21	UG hostel	lock fixing
9/3/21	ug hostel	lock
19/3/21	UG hostel	Balcony door lock fixing curtain rod fixing
19/03/21	UG hostel	Nut drilling
19/03/21	Cerele Hostel	nail
20/03/21	Girls Hostel	Nail & etc

22/03/21 to	Pathology	specimens carborund 2nd floor shifting and fitting and all borel Chart Elec Chart Borel furniture
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1/04/21 to 31/04/21	micrbiology	All museum shifting ground furniture furniture All Tubule. Borel, Chem
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6/4/21	Excess turn frame	MAMTHU
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Room

	07
	08
	09
	308
	308
	309
	414
	505
	509
	412
	107
	505

Specimen	Screw 25x8	1/6
35x8	80	
60x8	25	
19x6	25	

280/10	12.35
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01/04/2021	Dr Ankita Jodhi	curtain rod fixing					
12/04/2021	Gilts Hostel	2nd Floor main Door Lock and fan.	Scroy	15		3 pm	Room No 205
12/04/2021	P.L. hostel - do - U.L. boys hostel	1st floor board fitting Ground floor verandah					
14/04/21	Central Library	2nd floor Graduate Attributes Board fixed off opposite lift					
15/04/21	University	New Door closer fit installation by T. Mammisiri Cetins -	Door Close	01			
16/04/21	University	2 Axort fan fitting. Contact Kulraj Tajiach in in Vice Chancellors Room	Scroy	01			conference room
17/4/21	Staff Quarters	hanger fitting. cardboard fitting					104.

दिनांक	विभाग	कार्य
22/4/21	Orthopaedics PG Hostel 210	Self fitting Dressing table
22/4/21	205 - PG hostel	Door repair done.
23/4/21	Biochemistry	fitting 9 chart + 2 frame
23/4/21	Pharmacology	Fixed the board
23/4/21	Anatomy	fixed the board
23/4/21	Physiology	Fixed the board.
31/04/2021	Boys' Hostel	man Door kundery Feting
25/4/21	MBC	Board fitting
15/21	Anatomy	Wooden for frame for Plex
15/21	Anatomy	Wooden frame for Plex

मटीरियल	राशि	काम
	HBK	210
	Pen	205
	1 board	210/205
1 ND + 1 ND	screw 4	Physio
1 board	screw 4	pharm
1 board	screw 4	Phys
2 m		Boys
30 board		Phy
30 board.		Phy

15/21 * Anatomy Fitting Board on wall

25

Purush

15/21 Anatomy Fitting Board on wall

25

Purush

105/21 Boys Hostel Main Door Handaul, Keeli repair

303

105/21 Boys Hostel Balcony Door repaired and fitting
Main Door Handaul fitting

505

✓

105/21 Boys Hostel Balcony Handaul side fitting

504



✓

105/21 Boys Hostel Window repair

215/21 PG Hostel Main Door - Pland Drop

610

Abader

22/05/21	Staff quarters	Hall main Window glass Cutting And Also Minimum sliding Cutting for Ac- Box size And Ac fitting				303	
22/05/21	Jeans office Medical center	Cotton And cotton Pool remove Self glass remove Stained remove Biometric mesh And Box remove				Deans office	
25/05/2021	PG Hostel Room no 403	Study table repair.				403 Repair	
25/05/21	PG Hostel	Main Door Handle & Kadi fitting Wash lower glass fitting	Lower gl-	03	pis		112
26/05/21	IDAZ mamme NM	Board fitting (2)	2 nu				
27/05/21	staff quarters	Hand fitting					

31/05/21 Pharmacology
computer Lab-

Dept- Name
place -
password delete
setting
Computer Lab
Basel fitting

31/05/21 Arash ganga
Kulumbali -

main Door
Repair
AND All Bar
Chung
Lack

03/06/21 Dr Anita Joshi

Door repair

04/06/21 Medical office

Dens office

5/06/21

Glass remove
Top Basel Remove
Notice Board
from photo
Ren All
Dens office
Ren

1024

6/1

[Signature]



10/06/2021	PG Hanger Remove And fitting Towel Rod fitting Temple fitting glass corner fitting Rack fitting	scr screw	30-	10th St	<u>Ashe</u>	104
15/06/2021	PG-Hostel	Main door lock removed - Door open		6th	<u>Q</u>	614
16/06/2021	PG Hostel	main door window sheet fitting			<u>Sheet</u>	511
16.6.21	MUMUCH	1st floor toilet Rack fitting			<u>3rd floor</u> A.C.	
17/6/21	MGM VG Boys	Door latch			<u>Ashe</u>	005
19/6/21	man staff quarters	Door latch		5th floor	<u>fairways</u>	504
20/6/21	MGM staff quarter	door latch		5th	<u>A</u>	504
20/6/21	MGM girls Hostel	Balcony Door			<u>Ashe</u>	312
20/6/21						

24/06/2011

Staff Quarters

glass. frame
Door Repair

Room 107

[Signature]

24/6/11

Dental collage
Drainy.

OS department.
Drains well
betw.

30/6/11

Patho Dept

cupboard lock
physio & patho

⑥ NOS.

stekaus

1/7/21

2/7/21

6/7/21	Girls Hostel	Fixed nail ✓				302
7/7/21	Staff canteen	Window Net Mustache - fitting in wash Room New wooden patti - fitting	2x 2	Wooden patti		301
8/7/21	Staff Canteen	Net x 2 x 4 fitting Plaster cutting				203
8/7/21	Canteen	Kitchen Door patti fitting	8x2	patti		Canteen
9/7/21	Per hostel Hospital Building	Main Door Repair Kadi Kandi fitting	50	05		2-504
9/7/21	UG Hostel	Door lock.				414
9/7/21	UG hostel	Balcony Door Mirror				513
9/7/21	Girls hostel	Mirror and 6 nails				504
9/7/21	5th floor girls hostel	5 nails				506
10/7/21	Tree plant	4 Bood fitting 2 wooden frame	2	Wooden pathi		Tree Plant

Date	Department	Type of working	Use Material	Qty	Slr	Room-Str
2/7/21	वाइल डेटेल	मेण दरोळ्याचे काक कापना आहे रूम 310				310
3/7/21	वीनोर सीटी	वीडो खोळीत गाची पेशिसाही पाड्डिया होल कायदा होल मादना आहे				310
3/7/21 3/7/21	पी.जी. डेटेल	मेण दरोळ्या रीपेर केना व होल मादना = 2000	इक्स = 10		303	R
4/7/21	कळवोली पी.जी डेटेल	होल की डीग काकनाके व आरसा काकनाके	होल नग 6 आरसा नग 2			606
5/7/21	कळवोली पी.जी डेटेल	होल की डीग केना राड की डीग केना आरसा नग 2	होल नग 6 आरसा नग 2			609
5/7/21 5/7/21	कळवोली पी.जी डेटेल	राड की डीग व कोटा पेशिस आरसा व कारना केना	इक्स नग 1-1 1-1			607
5/7/21	कळवोली पी.जी डेटेल	कपाडु रीपेर व डोर डीग रुपना कपाडु की डीग				
1/7/21 16/7/21						
9/7/21						
0/7/21	वाइल डेटेल	वाकणी दरोळ्याचे काम केना, इक्स मादना व एन पडी मादना आहे				310

Date	Department	Type of work
1/12	SBS	Sanboard fitting
2/7/21	Library	Stand Removal
10/7/21	Cell Lab	Partitions sliding Removal L. Side
10/12	Girding Hospital	Self Removal And Harmer Removal And Minor Removal
3/07/21 to 29.10.2021	Anatomy	Wooden Board (Flex Board)
01/10/21	Mech &	Central wooden bar

Use Material	Qty	Size	Room
4 Screw		1/2" x 1 1/2"	
		108	Practical
	100	1/2" x 1 1/2"	15/10/21

30/7/21	PMR Dept	4 Boards	Wala	Staircase (4)			Wala
02/08/21	Boys Hostel	Aluminium Balcony Door Repair And fitting		Scrao	06	Scrao	214
02/08/21	Boys Hostel	Main Door & Handle (Kadi) Repair				Scrao	207
02/08/21	Boys Hostel	Balcony Door repairing ingis fitting				Vishu Singh	302
02/08/21	Library	Fixation of Sanskrit Pels				Scrao	
03/08/21	MAMHS	Door closer fitting wood Temple (small) fitting (in store department)			01 01	28 Pals 03/8/21	3 rd Floor
3/8/21	Anatomy	Faculty board fixation			01	Quina	1 st floor
4/8/21	Boys hostel	Well hanger fitting		Scrao	6pc	Ok	301
4/8/21	Boys Hostel	Curtain hook fitting				Shree	113
4/8/21	Boys hostel	Door fitting		L-patti	4	Ok	313

8/21	मॉडर डिप्लोम	किंगडिडिंग				Lehr
1/21	आना डोकार	कडी कुडी किडिंग फिटिंग				Arvind
1/21	क्यारिंग	केंदार पेडिंग				
1/21	पीसी-डोप्लर	संगर 2 नरा			403	Arvind
1/21	क्यारिंग	कडी कुडी पीडिंग भाडा फाम बस पेडिंग				Ar
1/2021	F.M.T				25 Sheet	Gang
1/2021					26 sheet p	Arpit Singh
1/2021	PG Hostel	Do Pura Aganwal Nameplate fixation			403	Pur
1/2021	PG Hostel	Glass fitting of bathroom	3 piece		301	Aditya Singh
8/2021	Pharmacology	Mission & Vision Board	1 piece			Leante retaliam Ar

12/8/21	Security office	मेमोसरे छार पेयी					
12/8/21	Boys Hostel	Kadi Rundi fitting	Kadi			404	Shel 12/8/21
13/08/21	Medical college Account	Capmat Door Repair Counter Door Repair	Sn		10		Account
13/08/21	Hospital	wooden frame Name board fitting	Wooden putti	3x3	4 No.	2 No.	
4/08/21	Mess & canteen	Board wooden board fitting and leak	Wood putti	4x4	2 No.		
21/08/21	Canteen	Door closer fitting	Porter	01		01	Company (Ston keeps)
21/08/21	University	Banner fitting Independence Day Banner					Spales
4/08/21	Staff	Photo frame fitting				104	Bank

5/8/21	De Part Merit IQAC, mem me NM	Repairs at Curtains Rods.				Pen
5/8/21		311211 14 2101				
6/8/21	लेवरी	Sun Board fitting				
6/8/21	SBS -	Name Board	Sen	12		Foot
10/8/21	Whinistry	Screen fitting the a				28/21
10/8/21	Whinistry Campus food	Window glass repair Arch - And one Dorling point Hall				Comp (Stone keeper)
10/8/21	Staff a	Window Arch Repair Wooden frame				
10/8/21	Micro DPT मोको	Curtain Board fitting				Desk
10/8/21	Call Lab IT A	Board fitting one 1 Board				

10/8/21	Call Lab II Floor	computer tabel up side - Ter bzal Painting			
10/8/21	Univest MAMITH	Main Pass Prosc pin and Main Doors Repair			
20/8/21	Pharmacology निरासना कक्षा	Carton Rod fitting H. Ny	Car Rod	OK	Bhasu
15/8/21	Pharmacology निरासना कक्षा	Sim Board Repair Z. Boards			Bhasu
8/21	Pathology निरासना कक्षा	1 Caput Board Repair 5. Comp R 2. New Shelf Ac bag			Bhasu
21 to 24/8/21	Anatomy निरासना कक्षा	wall fitting		100	Pankaj

1/09/2021	Pharmacology ਫਾਰਮਾਸੀ	Signboard remove	14		Bhugra
2/09/2021	Medical College	Notice Board remove	4		
03/09/2021	Passage				
- do -	- do -	Anti Ragging Board remove	3		
		Washroom Board & more	6		
1/09/2021	- do -	Maintance Desk repairing	15		
06/09/2021		Benches			
7/09/2021	Biochemistry ਬਾਇਓਕੈਮਿਸਟਰੀ	Woden frame Sign board fitting	15		
8/09/2021	Biochemistry ਬਾਇਓਕੈਮਿਸਟਰੀ	wall fitting (Sign board)	15		28
- do -	- do -	Photo <u>frame</u>	25		
1/09/2021	Boy's hostel,	Hanger fitting		001	21
1/09/2021	Pharmacology ਫਾਰਮਾਸੀ	Curtain Rod fitting	03		Bhugra
		Sign board fitting	14		Bhugra
- do -	- do -	Sign board remove	14		
1/9/2021	FMT	FMT Sign board fitting	06		
1/9/2021	Omics ਓਮਿਕਸ	Screen fitting	01		
d. -	- do -	Sign board	05		

109/21	SBS	Sign board fitting		204	✓	
do	— do —	white board fitting		04		
do	— do —	white board remain		04		
do	— do —	white board fitting		04 04		
109/21	Dean's office	Screen fitting Board		01		
do	— do —	Sign board		04		
109/2021	Rhythm	Sign board fitting		10		
do	^{Rt} Kalamkali Hostel	Sign board (Big)		01		
do	— do — Hospital	— do — (Small)		08		
109/21	Physiology ഇന്റീയൂട്ടോറി	Key Box removed & fitting	screw	06 Nos.	John	202
109/21	MGMHS Research Dept.	Narrow Plate (Board corner fitting 3 nos)	screws	12 nos.	John	
109/21	MGMHS PG Hostel	Bookshelf - installation			Fasha	202
109/21	Anatomy ഇന്റീയൂട്ടോറി	Plaster Board (new) wooden frame		10050	Jayes Arush	515
8/109/21	ഇന്റീയൂട്ടോറി					

10/21	Anatomy	Flex board new.		50	<u>Perkins</u>
09/21	पानाटोम	wooden frame			
9/21					
9/2021	MGMIIHS 3rd floor.	Cabin door repair Sasmita	mam		<u>Kadon</u>
3/2021	MGMIIHS 3rd floor	A/c Belt window A/c screen Ro			<u>Kadon</u>
3/21	MGM Center / Medical Library	Display Board. Pt.			<u>ah</u>
1/2021	Cerhal Center	Lock Hand-locks installation	2 nos.		<u>ah</u>
1/9/21	Khopoli	Notice Board fitting		02	
		Signboard fitting		06	
		Screen		01	
9/21	Nene	Board Sign board (B.9)		01	

23/9/21	Nere to Dhamini नेरे से धामीनी	Sign board (Big) Sign board (Small) Caught fitting	01 03 04+		
23/9/21	Biochemistry बायोकेमिस्ट्री	Photo frame (wall fitting)	05		
14/9/2021	MGM BOYS HOSTEL	net fitting		403	<u>D</u>
28/9/2021	MGM SB	Board remove	20		<u>Ban</u>
9/09/21	Kherpoli Hospital (सुतकर)	Board fitting Whell Board And Notice Board fitting			
9/09/21	Nere	Whell Board fitting And Notice Board			

31/10/21	SBS	Board removal 20 PIS All types			✓ Wds
2/10/21	FMT Regt.	Board		01	
04/10/21	Lecher hall NO: 01	one podium to plate home cutting 4- PIS cable			
5/10/21	M.E.U.	(Dining) Round Table repairing - back side 3 PIS Board removal and fitting			M Mangel
06/10/21	SBS	white board fitting - 3 pes sunboard fitting - 4 pes			✓ 01/10/21
06/10/21	tutorid	Board		09	
6/10/21	Demo	Board		09	
6/10/21	Lecture Hall	Board		05	
7/10/21	SBS	sunboard - 4 pes white board - 3 pes			✓ 7/10/21
7/10/21	Museum	Board		03	

10/21	Pathology	Sign board remove	12	<u>Shankar</u>
1/10/21	यथोचित	Sign board fixed	12	
		Seminar room main door repair	01	
10/21	Microbiology	Notice Board wall filling	02	<u>Dalit</u>
	मिडिकल	Platform	02	
		Cupboard repair (Door)	05	
10/21	- do -	Wooden Pally (Sign board filling)	11	
10/20	- do -	Wall mounted sign board	07	
		New Board	27	
		Name plate	08	
11/0/21	Anatomy	Custom Rod filling	04	<u>Perish</u>
	मैट्रिकल	White board remove	01	
		White board fitting	01	
		Cupboard fitting	03	
		Screen fitting	01	
11/0/21	Anatomy	Signboard fitting	16	<u>Perish</u>
		Sign board remove	10	
		Notice Board fitting	01	
11/0/21	Physiology	Sign board filling department	15	
	मिडिकल	Painting board fitting	23	
		(Lab & Clinical Physiology)		
11/0/21	- do -	Sign board remove	05	
		Name plate	12	

01/10/21	Central Library 21st Oct 2021	Sign board Remove Sign board new fitting Photo frame fitting	4 4 3	20/10/2021	
10/21	MGM IHS	Sign board in LH-5	01		
d-	Boys' Common Room	Boys' Common Room Board	01		
d-	Girls' Common Room	Girls' Common Room Board	01		
10/2021	Examination Section	Remove cupboard	02	Zspals	7
10/2021	Boys' Hostel	Hinges replacement	0	Attenu	309
<p>Checked मि. अ. अ. अ. अ.</p> <p><u>Be regular - visit daily at least once</u></p>					
10/2021	Boys Hostel	Hanger remove & fitting	2	VK Deshpande	203
10/2021	Boys Hostel	Balcony door installation & curtain rod & hook installation	Door:- 1 Rod:- 1	Q. J.	310

27/10/21 to 28/10/21	Boys Hostel	Main Door Kadi-Kudi Repairing fitting	06	Scrawls		05
28/10/21	Boys Hostel	Balcony Door Repairing	12 Dis	Scrawls	3000 Warder	504
28/10/21	Boys Hostel	Main Door And Balcony Door Repairing Kadi Kudi fitting	01 15	Kadi fitting		505
28/10/21	Boys Hostel	Main door Repairing Handed fitting And Balcony Door Repairing New Handled sit fitting	01	Handled sit		507
28/10/21	Boys Hostel	Main Door Repairing Handled fitting	01 01	Handled sit	3000 11/01/2022	508
28/10/21	Boys Hostel	Sticking glass pan And Property fitting		glass		


**Aurangabad Campus
Carpenter Maintainance Work**


MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 02.11.2020 TO07.11.2020


Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	46	Physiotherapy college	Window curtain rod fitting	2-Nov-20	10:30	11:00	0:30	2-Nov-20	15:30	5	Welder		
2	1036	Casualty	Office chair wheel is not working	2-Nov-20	12:45	13:00	0:15	3-Nov-20	12:00	23.25	Welder		
3	1614	CC+CVTS Cathlab	Main wooden door side ply change	2-Nov-20	12:55	13:10	0:15	3-Nov-20	10:30	21.58333	Welder		
4	1645	5th floor Deluxe	R no 5 toilet bathroom block	2-Nov-20	12:30	14:30	2:00	2-Nov-20	15:00	2.5	Plumber		
5	2023	MCRI OPD	Female toilet drainage line is block	2-Nov-20	13:00	14:00	1:00	2-Nov-20	14:25	1.416667	Plumber		
6	3189	Microbiology	Wash basin is leakage	2-Nov-20	10:55	11:10	0:15	2-Nov-20	12:30	1.583333	Plumber		
7	2907	MCRI ICU	PTS Relative waiting area bathroom flush is not working	2-Nov-20	10:30	10:40	0:10	2-Nov-20	11:30	1	Plumber		
8	3410	Male Medicine Ward	Toilet is block	2-Nov-20	10:00	10:55	0:55	2-Nov-20	11:15	1.25	Plumber		
9	2667	OT Complex	Drainage line is block	2-Nov-20	10:00	10:15	0:15	2-Nov-20	10:50	0.833333	Plumber		
10	2474	OLD Peadi ward	PT Bathroom is block	2-Nov-20	9:45	10:00	0:15	2-Nov-20	10:10	0.416667	Plumber		
11	278	FMT	Poster fitting	2-Nov-20	11:00	11:10	0:10	3-Nov-20	11:30	24.5	Carpenter		
12	243	Dental opd	Board fitting	2-Nov-20	16:00	16:12	0:12	3-Nov-20	10:15	18.25	Carpenter		
13	3161	6th floor deluxe	suction bottle screw is removed	2-Nov-20	12:30	14:00	1:30	2-Nov-20	14:30	2	Welder		
14	3910	ENT/opthal	cupboard door is not working	2-Nov-20	12:00	12:10	0:10	2-Nov-20	14:50	2.833333	Carpenter		
15	2396	Central library	Wall tile is crack	2-Nov-20	11:30	11:45	0:15	23-Dec-20	15:30	1228	B mason		
16	2397	Central library	False ceiling sheet change 14 nos+ 35	2-Nov-20	10:30	11:45	1:15	13-Feb-21	15:30	2477	Nida pop		
17	1255	Anesthesia Dept	Notice board fitting	3-Nov-20	12:30	12:45	0:15	3-Nov-20	15:15	2.75	Carpenter		
18	3190	Microbiology	name plate fitting	3-Nov-20	12:30	12:45	0:15	3-Nov-20	15:50	3.333333	Carpenter		
19	2582	Time Office	Sports hostel r no 8 flush is not working	3-Nov-20	13:00	14:00	1:00	3-Nov-20	15:00	2	Plumber		
20	444	NICU	Bathroom tap is not working	3-Nov-20	9:00	9:35	0:35	3-Nov-20	10:05	1.083333	Plumber		
21	1790	OLD Deluxe	R no 650 hand dispenser not working	3-Nov-20	9:00	9:02	0:02	3-Nov-20	9:30	0.5	Plumber		
22	2268	Ophthal ward	Board fitting	3-Nov-20	10:15	10:30	0:15	3-Nov-20	11:15	1	Carpenter		
23	3909	Ophthal ward	Bathroom flooring water leakage	3-Nov-20	12:00	12:10	0:10					in progress	
24	4569	Biochemistry Dept	Chart fitting on wall	4-Nov-20	10:30	10:45	0:15	4-Nov-20	11:30	1	Welder		
25	3202	Peadi dept	Board fitting	4-Nov-20	15:30	15:45	0:15	5-Nov-20	10:30	19	Carpenter		
26	3164	6th floor deluxe	R no 11 shower nob is removed	4-Nov-20	14:00	16:30	2:30	4-Nov-20	17:00	3	Plumber		
27	2910	MCRI ICU	flush is not working	4-Nov-20	13:00	14:00	1:00	4-Nov-20	15:00	2	Plumber		
28	2214	Nephrology ward	Wheel chair is not working	4-Nov-20	14:15	14:30	0:15	4-Nov-20	15:00	0.75	Welder		
29	48	physiotherapy college	oil paint to table	5-Nov-20	15:30	15:45	0:15					in progress	
30	2586	Time office	three seater chair is not working	5-Nov-20	9:30	10:00	0:30	5-Nov-20	15:30	6	Welder		
31	47	physiotherapy college	1st floor name plate & board fitting	5-Nov-20	15:30	15:45	0:15	6-Nov-20	12:35	21.08333	Carpenter		
32	2584	Time Office	wash basin pipe is leakages at BVG Office	5-Nov-20	15:30	16:00	0:30	5-Nov-20	16:30	1	Plumber		
33	1646	5th floor	R no 15 water supply is not properly	5-Nov-20	9:30	10:00	0:30	5-Nov-20	10:30	1	Plumber		
34	3165	6th floor deluxe	Tap is not working	5-Nov-20	9:00	9:30	0:30	5-Nov-20	10:00	1	Plumber		
35	2912	MCRI ICU	Flush is not working	5-Nov-20	9:00	9:05	0:05	5-Nov-20	9:45	0.75	Plumber		
36	3843	SICU	Cupboard lock is not working	5-Nov-20	14:30	14:40	0:10	5-Nov-20	15:15	0.75	Carpenter		
37	2476	OLD Peadi ward	Bathroom is block	5-Nov-20	12:00	12:15	0:15	5-Nov-20	12:30	0.5	Plumber		
38	1648	5 th floor Deluxe	Deluxe passage coloring	5-Nov-20	12:50	13:00	0:10	15-Nov-20	16:30	243.6667	painter		
39	3844	SICU	Office chair is not working	6-Nov-20	11:00	11:30	0:30	6-Nov-20	12:00	1	Welder		
40	2585	House keeping	Trolley wheel is not working	6-Nov-20	10:00	10:10	0:10	6-Nov-20	11:30	1.5	Welder		
41	1228	Dialysis	Bed railing is not working	6-Nov-20	16:00	16:15	0:15	6-Nov-20	16:30	0.5	Welder		
42	3845	SICU	Drawer lock is not working	6-Nov-20	11:00	11:30	0:30	6-Nov-20	12:00	1	Welder		
43	2587	Time office	OLD 2-D echo water supply line is leakage	6-Nov-20	11:00	11:30	0:30	6-Nov-20	12:50	1.833333	Plumber		
44	1227	Dialysis	Toilet is block	6-Nov-20	9:15	9:30	0:15	6-Nov-20	10:00	0.75	Plumber		
45	1617	blood bank	Board fitting	6-Nov-20	12:30	12:45	0:15	11 Nov 20	15:50	173.3333	Carpenter		
46	265	Super Deluxe	All door checked & repaired	7-Nov-20	10:00	10:30	0:30	7-Nov-20	15:50	5.833333	Carpenter		

47	3846	Sicu	Wooden furniture door is removed	7-Nov-20	10:00	10:10	0:10	7-Nov-20	11:05	1.25	Carpenter		
48	250	Physiotherapy colleg	wooden stair stand is broken	7-Nov-20	15:25	15:45	0:20	12-Nov-20	11:30	116.0833	Carpenter		
49	1037	Casualty	PTS trolley wheel is not working	7-Nov-20	9:30	10:00	0:30	7-Nov-20	10:30	1	Carpenter		
50	2046	CVTS	O2 trolley is not working	7-Nov-20	10:00	10:30	0:30	7-Nov-20	11:00	1	Welder		
51	1773	Labour room	Table screw is loose	7-Nov-20	12:00	13:00	1:00	7-Nov-20	14:30	2.5	Welder		
52	1774	Labour room	Shifting trolley wheel is not working	7-Nov-20	12:00	13:00	1:00	7-Nov-20	14:30	2.5	Welder		
53	1652	New deluxe	Bathroom flush is not working in R no 5,6,8,11,13,14,16,17,	7-Nov-20	13:30	14:00	0:30	7-Nov-20	15:00	1.5	Plumber		
54	1157	OBYG Ward	Side room bathroom is block	7-Nov-20	10:30	10:45	0:15	7-Nov-20	11:30	1	Plumber		
55	1157	OT Complex	Total bathroom is blocked	7-Nov-20	10:00	10:05	0:05	7-Nov-20	11:00	1	Plumber		
56	631	F Sur ward	Bathroom is block	7-Nov-20	9:00	9:10	0:10	7-Nov-20	10:00	1	Plumber		

TOTAL COMPLAINT	56
PENDING COMPLAINT	2
COMPLETE COMPLAINT	54
COMPLAINT ATTENDED	96%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

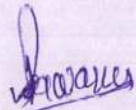
REPAIRING AND MAINTENANCE REPORT

CIVIL. MAIN 09.11.2020 TO 21.11.2020

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	1618	Blood Bank	Chair base is broken	9-Nov-20	12:30	12:45	0:15					In progress	
2	20	Endoscopy Dept	Endow washer machine pipe problem	9-Nov-20	10:30	10:50	0:20	9-Nov-20	11:50	1.3333333	Plumber		
3	2588	Time office	2nd floor toilet stop cock fitted	9-Nov-20	8:30	9:00	0:30	9-Nov-20	9:50	1.3333333	Plumber		
4	1653	Hematology ward	R no 3 flush is not working	9-Nov-20	11:00	11:15	0:15	9-Nov-20	12:00	1	Plumber		
5	3896	Isolaion icu	section bottle is loose	9-Nov-20	10:15	10:30	0:15	9-Nov-20	11:30	1.25	Welder		
6	1088	PICU	main door is not working	9-Nov-20	14:00	14:15	0:15	9-Nov-20	14:30	0.5	Carpenter		
7	308	MGM Bio sce	Curtain socket fitting	9-Nov-20	10:15	10:15	0:00	9-Nov-20	10:30	0.25	Carpenter		
8	1491	OT Complex	bathroom is block	7-Nov-20	10:00	10:05	0:05	7-Nov-20	11:00	1	Plumber		
9	1654	New Deluxe	Door Stoper is broken	10-Nov-20	12:00	12:10	0:10	10-Nov-20	12:50	0.8333333	Welder		
10	3334	MSW	Strature is not working	10-Nov-20	16:30	16:30	0:00	10-Nov-20	17:15	0.75	Welder		
11	1493	OT Complex	Instrument trolley is not working	11-Nov-20	11:00	11:30	0:30	11-Nov-20	12:30	1.5	Welder		
12	21	Surgery dept	Name plate fitting	10-Nov-20	10:50	11:05	0:15	10-Nov-20	10:00	-0.8333333	Welder		
13	2916	MCRI ICU	hand Spray is not working	10-Nov-20	10:30	14:00	3:30	10-Nov-20	10:30	0	Plumber		
14	1158	OBYI	PTS bathroom & toilet Drainage line is block	10-Nov-20	9:30	10:00	0:30	10-Nov-20	10:30	1	Plumber		
15	1655	5th flor deluxe	colouring in passage	10-Nov-20	12:00	12:15	0:15					In Progress	
16	2967	EICU	Wooden Door is not working	11-Nov-20	11:30	11:40	0:10					In progress	
17	1792	Old Deluxe	Bathroom r no 645,646,650, bathroom colour is damaged	11-Nov-20	12:20	12:40	0:20					In progress	
18	3416	MMW	Small cupboard door is not working	11-Nov-20	10:05	10:30	0:25	11-Nov-20	11:15	1.1666667	Carpenter		
19	89	KT ICU	Bed no 3 door inges fitting	11-Nov-20	10:30	10:40	0:10	11-Nov-20	15:30	5	Carpenter		
20	3172	6th Deluxe	R no 11 Flush is not working	11-Nov-20	11:30	14:30	3:00	11-Nov-20	15:00	3.5	Plumber		
21	2670	OT Complex	OT no 1,2,3,4 passage drain is block	11-Nov-20	11:00	11:45	0:45	11-Nov-20	12:50	1.8333333	Plumber		
22	3170	6th floor deluxe	Hand flush is not working	11-Nov-20	9:30	9:30	0:00	11-Nov-20	9:40	0.1666667	Plumber		
23	1403	Dean Office	Stop cock is not working	12-Nov-20	12:30	12:45	0:15	12-Nov-20	14:30	2	Plumber		
24	1498	OT Complex	OT no 1,2,3,4 scrub station is block	12-Nov-20	9:30	10:00	0:30	12-Nov-20	16:00	6.5	Plumber		
25	3337	MSW	Urinal & wash basin is block	13-Nov-20	15:00	16:45	1:45	13-Nov-20	17:25	2.4166667	Plumber		
26	601	Cathlab	Office chair is not working	13-Nov-20	11:30	11:35	0:05	13-Nov-20	12:30	1	Welder		
27	1795	Old Deluxe	False ceiling sheet fixing	13-Nov-20	11:45	11:45	0:00					In Progress	
28	1232	Dialysis	CCU pull push cock is changed	15-Nov-20	12:30	13:00	0:30	15-Nov-20	14:00	1.5	Plumber		
29	634	F Sur Ward	bathroom door is not working	17-Nov-20	10:00	10:15	0:15	17-Nov-20	11:10	1.1666667	Carpenter		
30	3101	Isolaion icu	Alu door is removing	17-Nov-20	13:00	14:00	1:00	17-Nov-20	14:15	1.25	Welder		
31	1233	Dialysis	Toilet is block	17-Nov-20	10:00	10:10	0:10	17-Nov-20	11:15	1.25	Plumber		
32	857	Anatomy	3 no board fitting	18-Nov-20	15:30	16:00	0:30	19-Nov-20	10:00	18.5	Welder		
33	1527	Medi opd no 240	Poster fitting	18-Nov-20	12:25	12:35	0:10	18-Nov-20	14:15	1.8333333	Welder		
34	2343	MMW	Wiper is not working	18-Nov-20	10:00	10:15	0:15	18-Nov-20	10:30	0.5	Welder		
35	635	F Sur Ward	Door is not working	18-Nov-20	9:30	10:00	0:30	18-Nov-20	11:00	1.5	Welder		
36	2029	MCRI OPD no 110	Photo framefitting	18-Nov-20	10:00	10:15	0:15	18-Nov-20	11:00	1	Welder		
37	1904	New Deluxe	R no 302 water leakage from wall	18-Nov-20	9:00	9:30	0:30	20-Nov-20	12:00	51	Plumber		
38	1618	CCU+CVTS	Tap is not working	18-Nov-20	15:00	15:30	0:30	18-Nov-20	16:00	1	Plumber		
39	1776	Lahour Room	Flush is not working	18-Nov-20	9:00	9:30	0:30	18-Nov-20	11:25	2.4166667	Plumber		
40	2591	Time Office	1" pvo pipe is broken	18-Nov-20	10:20	10:30	0:10	18 Nov 20	11:30	1.1666667	Plumber		

41	2592	MS Office	Chair is broken	18-Nov-20	11:40	11:50	0:10	18-Nov-20	14:15	27.083333	Welder		
42	2031	MCRI OPD	False ceiling sheet is removed due to water leakage	18-Nov-20	10:45	10:50	0:05	23-Nov-20	16:30	125.75	NIDA POP		
43	2478	Peadi Ward	Tap is leakage	19-Nov-20	9:00	9:30	0:30	19-Nov-20	10:30	1.5	Plumber		
44	858	Anatomy	Board fitting 5 nos	19-Nov-20	10:50	11:00	0:10	19-Nov-20	11:30	0.6666667	Welder		
45	3102	Isolation ward	Water eakage from ceiling	19-Nov-20	11:35	11:40	0:05	21-Nov-20	9:30	45.916667	Plumber		
46	2479	Peadi ward	bathroom Basin is block	20-Nov-20	14:30	14:45	0:15	20-Nov-20	15:15	0.75	Plumber		
47	3204	Peadi dept	Chair handle is repaired	20-Nov-20	10:00	10:15	0:15	20-Nov-20	10:44	0.7333333	Welder		
48	3338	MSW	Wheel chair Handle is broken	20-Nov-20	10:30	10:45	0:15	20-Nov-20	11:15	0.75	Welder		
49	2052	CVTS	NSG Counter door is not working	20-Nov-20	10:15	10:15	0:00	20-Nov-20	12:00	1.75	Welder		
50	1777	Labour room	Below window duct closed	20-Nov-20	14:30	15:00	0:30	20-Nov-20	15:30	1	Welder		
51	636	Female Sur ward	Side curtain is not working	20-Nov-20	15:00	15:10	0:10	20-Nov-20	15:50	0.8333333	Carpenter		
52	3418	Male Medicin Ward	near gate flooring tile is broken	20-Nov-20	11:20	12:15	0:55	21-Nov-20	11:30	24.166667	Mason		
53	3417	Male Medicin Ward	Bed side curtain WHEEL is not working	20-Nov-20	11:20	12:15	0:55					in Progress	
54	27447	MGM physiotherapy	new chart fitting in class room	20-Nov-20	10:00	10:30	0:30	20-Nov-20	11:30	1.5	Welder		
55	2481	Peadi Ward	commod hand spray is not working	21-Nov-20	14:15	14:30	0:15	21-Nov-20	14:50	0.5833333	Plumber		
56	3621	Cardiac OT	Bathroom flush is not working	21-Nov-20	11:40	12:10	0:30	21-Nov-20	12:30	0.8333333	Plumber		
57	2594	Time Office	Urinal & Wash basin is block	21-Nov-20	10:00	10:15	0:15	21-Nov-20	11:20	1.3333333	Plumber		
58	1574	MICU	Bed side Railing is not working	21-Nov-20	12:00	12:30	0:30	21-Nov-20	12:45	0.75	Welder		
59	1657	5th Floor Deluxe	Notice Board fitted on wall	21-Nov-20	15:15	15:30	0:15	21-Nov-20	16:30	1.25	Welder		
60	2673	CSSD	Door lock is not working	21-Nov-20	10:00	10:30	0:30	21-Nov-20	14:30	4.5	Welder		

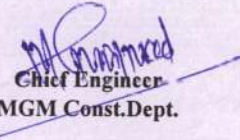
TOTAL COMPLAINT	60
PENDING COMPLAINT	6
COMPLETE COMPLAINT	54
COMPLAINT ATTENDED	90%



Site Supervisor
MGM Const.Dept.



Site Engineer
MGM Const.Dept.



Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 1.03.2021 TO 06.03.2021

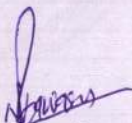
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	136	Female Ortho ward	Door is not working	1-Mar-21	12:00	12:15	0:15	1-Mar-21	15:40	3.6666667	Carpenter		
2	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15						in progress	
3	135	Female Ortho ward	NSG Counter chainal patti fitted	1-Mar-21	12:00	12:15	0:15	1-Mar-21	15:30	3.5	Carpenter		
4	134	Female Ortho ward	Plywood fitting to belwo window duct	1-Mar-21	12:00	12:15	0:15	1-Mar-21	15:15	3.25	Carpenter		
5	1855	Super Deluxe	False Ceiling sheet is damaged due to leakage	1-Mar-21	11:00	11:15	0:15					in progress	
6	2512	NICU	New wooden box making	1-Mar-21	10:50	11:05	0:15					in progress	
7	1104	Labour room	NSG Door is removed	1-Mar-21	11:45	12:15	0:30	1-Mar-21	15:30	3.75	Welder		
8	3119	New Deluxe	Hight scle is not working	1-Mar-21	10:00	10:30	0:30	1-Mar-21	11:30	1.5	Welder		
9	1202	Casualty	Box hinges is removed	1-Mar-21	11:15	11:30	0:15	1-Mar-21	12:30	1.25	Carpenter		
10	3471	Male Medi Ward	Cot is not working	1-Mar-21	14:00	14:15	0:15	1-Mar-21	15:00	1	Welder		
11	716	Microbiology	Wash basin is blocked	1-Mar-21	14:45	14:55	0:10	2-Mar-21	10:30	19.75	Plumber		
12	1874	Deluxe 5th floor	All room flush checked 16 no rooms	1-Mar-21	10:30	10:30	0:00	1-Mar-21	11:45	1.25	Plumber		
13	1856	Super Deluxe	Flush is not working	1-Mar-21	15:00	15:00	0:00	1-Mar-21	15:50	0.8333333	Plumber		
14	2204	6th floor Deluxe	All room flush checked 16 no rooms	1-Mar-21	12:00	12:00	0:00	1-Mar-21	12:45	0.75	Plumber		
15	1105	Lebour room	NSG Station Key board is not working	1-Mar-21	14:00	14:15	0:15	3-Mar-21	11:00	45	Welder		
16	1106	Lebour room	MCRI room carpet is removed	1-Mar-21	15:00	15:15	0:15	3-Mar-21	10:30	43.5	Welder		
17	4	IVF Dept	Nails fitting to wall for watch	1-Mar-21	15:35	15:40	0:05	3-Mar-21	10:00	42.416667	Welder		
18	262	Nephro ward	Board fitting	1-Mar-21	15:30	15:40	0:10	2-Mar-21	11:30	20	Carpenter		
19	3057	OT Complex	Cupboard door glass is broken	2-Mar-21	12:00	12:30	0:30	2-Mar-21	12:30	0.5	Carpenter		
20	866	Anatomy	toilet is blocked	2-Mar-21	9:00	10:00	1:00	2-Mar-21	13:00	4	Pumber		
21	1876	5th floor Delush	Flush is not working	2-Mar-21	15:00	16:30	1:30	3-Mar-21	12:00	21	Pumber		
22	1745	Male Ortho ward	Linen trolley is not working	2-Mar-21	10:50	11:30	0:40					in progress	
23	1959	EICU ICU	Bathroom flush is not working	2-Mar-21	10:45	11:00	0:15	2-Mar-21	14:30	3.75	Pumber		
24	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress	
25	1193	OBYG ICU	PTS Toilet drain line is blocked	2-Mar-21	11:00	11:00	0:00	2-Mar-21	10:45	-0.25	Pumber		
26	2971	MCRI ICU	Flush is not working	2-Mar-21	14:30	14:30	0:00	2-Mar-21	15:00	0.5	Pumber		
27	615	SICU	Cupboard door is not working	2-Mar-21	11:00	11:15	0:15	2-Mar-21	16:30	5.5	Welder		
28	1289	Dialysis	Suport for window curtain	3-Mar-21	11:30	11:45	0:15	3-Mar-21	15:00	3.5	Welder		
29	1960	SICU	Bed side screw is removed	3-Mar-21	10:35	11:00	0:25	3-Mar-21	16:30	5.9166667	Welder		
30	681	Female Sur Ward	Wheel chair is not working	3-Mar-21	11:00	11:15	0:15	3-Mar-21	15:00	4	Welder		
31	679	Female Sur Ward	Toilet comod is cracked	3-Mar-21	11:00	11:15	0:15					In Progress	
32	680	Female Sur Ward	Window not working	3-Mar-21	11:00	11:15	0:15	9-Mar-21	12:30		Carpenter		
33	734	Central lab	Urinal drain is blocked	3-Mar-21	10:30	10:30	0:00	3-Mar-21	11:10	0.6666667	Plumber		
34	1785	Central Store	New Wash basin ifitted	3-Mar-21	9:30	9:45	0:15	3-Mar-21	12:05	2.5833333	Plumber		
35	679	Female Medi Ward	toilet is blocked	3-Mar-21	11:00	11:15	0:15	3-Mar-21	12:30	1.5	Plumber		
36	2950	Old Deluxe	R no 648 & 655 Wash basin pipe is not working	3-Mar-21	10:48	11:00	0:12	3-Mar-21	11:15	0.45	Plumber		
37	1962	EICU	Hand spray is not working	3-Mar-21	14:00	14:00	0:00	3-Mar-21	15:00	1	Plumber		
38	305	OT Complex	New rod fitted	3-Mar-21	11:15	11:30	0:15	3-Mar-21	12:15	1	Carpenter		
39	1921	mgm facility complex	Female toilet flush is not working	4-Mar-21	13:00	13:20	0:20	5-Mar-21	10:00	21	Plumber		
40	1878	5th floor Deluxe	Washroom is not working	4-Mar-21	14:00	14:30	0:30	4-Mar-21	15:30	1.5	Plumber		
41	1195	OBYG Ward i	Wash basin is blocked	4-Mar-21	10:00	10:30	0:30	4-Mar-21	11:30	1.5	Plumber		
42	2205	6th floor deluxe	Name plate is fixed	4-Mar-21	14:15	14:30	0:15	4-Mar-21	15:30	1.25	Carpenter		
43	2206	6th floor deluxe	Name plate is fixed	4-Mar-21	15:30	15:50	0:20	4-Mar-21	16:30	1	Carpenter		
44	1654	Surgery opd	Curtain socket is fitting	4-Mar-21	10:00	10:30	0:30	4-Mar-21	11:30	1.5	Welder		


45	1294	Dialysis	lock is not working	4-Mar-21	11:00	11:15	0:15	5-Mar-21	10:00	23	Welder		
46	313	Radiology	Door handle is removed	5 Mar 21	16:30	16:45	0:15	5-Mar-21	11:45	67.25	Carpenter		
47	1857	Super deluxe	False Ceiling sheet is damaged due to leakage	5-Mar-21	11:00	11:00	0:00	5-Mar-21				in progress	
48	1204	Casualty	Curtain socket is not working	5-Mar-21	10:30	10:45	0:15	8 Mar 21	12:15	73.75	arpenter		
49	121	Radiology	Door is not working	5-Mar-21	16:30	16:45	0:15						
50	719	Microbiology	Nine plate fitting	5-Mar-21	12:45	12:55	0:10	9 Mar 21	10:30	93.75	Carpenter		
51	618	SICU	Door is not working	5-Mar-21	14:40	15:00	0:20	6-Mar-21	11:15	20.583333	Carpenter		
52	2110	MGM opd	5 nos Chair is not working	5-Mar-21	12:45	13:00	0:15					In Progress	
53	1859	Super Deluxe	all room Flush is checked	5-Mar-21	16:00	16:00	0:00	5-Mar-21	17:00	1	Plumber		
54	1879	Urology ward	Flush is not working	5-Mar-21	9:30	9:40	0:10	5-Mar-21	10:30	1	Plumber		
55	2492	Peadi Ward	Wash basin is blocked	5-Mar-21	10:40	10:50	0:10	5-Mar-21	11:30	0.8333333	Plumber		
56	62	MGM SOP	lind floor Washroom is blocked	5-Mar-21	15:30	15:30	0:00	5-Mar-21	16:00	0.5	Plumber		
57	1881	5th floor	Wash basin not working	5-Mar-21	11:30	11:45	0:15	5-Mar-21	12:30	1	Plumber		
58	3472	Female Medicin ward	Toilet hand Spray is not working	5-Mar-21	12:00	12:30	0:30	5-Mar-21	12:50	0.8333333	Plumber		
59	23	central library	Wiper patti fitted	5-Mar-21	9:30	9:45	0:15	5-Mar-21	10:30	1	Carpenter		
60	1746	Male Ortho ward	Main door is not working	5-Mar-21	16:15	16:30	0:15	5-Mar-21	16:50	0.5833333	Carpenter		
61	296	Time office	Wash basin is not working	6-Mar-21	12:00	12:30	0:30	6-Mar-21	13:00		Plunber		
62	1205	Casualty	PT trolley side railing is removed	6-Mar-21	10:30	10:50	0:20	8-Mar-21	11:50		Carpenter		
63	3391	Male Sur Ward	toilet is blocked	6-Mar-21	11:40	11:55	0:15	6-Mar-21	12:00		plumber		
64	2111	Registration	Whole to counter making for wire	6-Mar-21	11:20	11:45	0:25					In Progress	
65	2208	6th Deluxe	Hand spray is not working	6-Mar-21	9:10	9:40	0:30	6-Mar-21	10:20		Plunber		
66	1884	5th floor Deluxe	Washroom flush 2,16,17,not working	6-Mar-21	12:00	12:00	0:00	6-Mar-21	13:00		Plunber		
67	1472	MJPJAY Ward	Cupboard Lock is not working	6-Mar-21	16:00	16:15	0:15	8-Mar-21	12:30		Carpenter		
68	1882	5th floor deluxe	Door stopper is loose	6-Mar-21	12:30	12:45	0:15	9-Mar-21	11:30		Carpenter		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attended Time	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					in progress
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
5	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					in progress
6	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
7	2282	Ophthalmic ward	new lock fitting	18-Jan-21	10:30	10:45	0:15					in Progress
8	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in Progress
9	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in progress
10	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
11	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
12	15103	Garden	garden line pressure is not proper	16-Feb-21	10:40	10:55	0:15					in progress

TOTAL COMPLAINT	68
PENDING COMPLAINT	9
COMPLETE COMPLAINT	59
COMPLAINT ATTENDED	87%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 08.03.2021 TO 13.03.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	STATUS	Remark
				Date	Time			Date	Time				
1	1476	MJPJAY Ward	Bed nut is loose	8-Mar-21	11:45	12:00	0:15	9-Mar-21	12:00	24.25	Welder		
2	3474	M Medi Ward	Board fitting on wall	8-Mar-21	12:10	12:30	0:20	9-Mar-21	11:15	23.083333	Welder		
3	1823	Covid OPD	ms door is loose so repaired it	8-Mar-21	15:30	15:45	0:15	8-Mar-21	16:30	1	Carpenter		
4	3122	New Deluxe	Cabin door was broken so repaired	8-Mar-21	14:15	14:30	0:15	9-Mar-21	10:30	20.25	Carpenter		
5	2088	CCU	Main door is not reaireble	8-Mar-21	9:35	9:45	0:10					In Progress	
6	2089	CCU	NSG Counter door is not working	8-Mar-21	9:35	9:45	0:10	8-Mar-21	11:30	1.9166667	Carpenter		
7	255	Dental opd	wash basin patti is removed	8-Mar-21	15:50	16:10	0:20	11-Mar-21	15:00	71.166667	B Mason		
8	829	MCRI OPD	Streture side railing is loose	8-Mar-21	10:00	10:15	0:15	9-Mar-21	11:00	25	Welder		
9	822	Cathlab	Chair base is broken	8-Mar-21	10:10	10:30	0:20	11-Mar-21	12:00	73.833333	Welder		
10	2209	R6th floor Deluxe	R no 603 Bathroom basin patti is removed	10-Mar-21	10:30	10:30	0:00	10-Mar-21	12:30	2	B Mason		
11	1537	Medicine OPD	Cupboard lock is not working so repaired it	9-Mar-21	10:15	10:30	0:15	9-Mar-21	14:30	4.25	Welder		
12	1107	Labour Room	NSG Station drawer Screw is removed	9-Mar-21	15:00	15:15	0:15	11-Mar-21	12:30	45.5	Carpenter		
13	273	Medical Store	one leg of Ladder is broken repired it	10-Mar-21	10:30	10:45	0:15	10-Mar-21	15:00	4.5	Welder		
14	274	Medical Store	one leg of Ladder is broken repired it	10-Mar-21	12:00	12:15	0:15	10-Mar-21	12:30	0.5	Carpenter		
15	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress	
16	5	IVF Dept	Board fitting	10-Mar-21	11:40	11:55	0:15	11-Mar-21	14:30	26.833333	Welder		
17	832	MCRI OPD	Curtain rod is not working	10-Mar-21	14:20	14:35	0:15	11-Mar-21	10:00	19.666667	Welder		
18	138	Radiology	Lock is not working	11-Mar-21	14:40	15:00	0:20					In Progress	
19	139	Female Ortho Ward	Drawer Handle is removed & 16"	11-Mar-21	11:30	11:45	0:15	11-Mar-21	12:30	1	Welder	new 16" channle 1	
20	2407	Research lab	Main Door lock is not working	11-Mar-21	14:15	14:30	0:15	11-Mar-21	15:30	1.25	Carpenter	New lock	
21	151	RGY ICU	Curtain hanger rod is broken	11-Mar-21	12:15	12:30	0:15	11-Mar-21	16:30	4.25	Carpenter	New Socket 7 rod	
22	263	Nephrology ward	Name plate fitted on wall	12-Mar-21	11:00	11:15	0:15	12-Mar-21	11:50	0.8333333	Welder		
23	1102	5th Floor Deluxe	Bathroom door handle is removed	12-Mar-21	11:00	11:15	0:15	12-Mar-21	12:10	1.1666667	Welder		
24	3066	OT Complex	Foot step has to be cut in two for 2 step	12-Mar-21	14:00	14:30	0:30	12-Mar-21	15:00	1	Welder		
25	389	Orology Dept	Board fixing on wall	12-Mar-21	10:00	10:30	0:30	12-Mar-21	11:00	1	Welder		
26	720	Microbiology	Two Plate Fitting	12-Mar-21	10:15	10:30	0:15	12-Mar-21	11:15	1	Carpenter		
27	259	Physiotherapy opd	Towel stand is removed	12-Mar-21	11:00	11:15	0:15	12-Mar-21	12:00	1	Welder		
28	140	Female Ortho Ward	Walker is not working properly	13-Mar-21	11:45	12:00	0:15	13-Mar-21	13:00	1.25	Welder		
29	141	Female Ortho Ward	Cot is not working	13-Mar-21	12:00	12:30	0:30	13-Mar-21	13:00	1	Welder		
30	3069	OT Complex	Trolley wheel is not working	13-Mar-21	11:00	11:30	0:30	13-Mar-21	12:30	1.5	Welder		
31	3070	OT Complex	SS rod is welding working	13-Mar-21	11:00	11:30	0:30	13-Mar-21	12:30	1.5	Welder		
32	1885	Urology Ward	Washroom flush is not working	8-Mar-21	11:00	11:00	0:00	8-Mar-21	12:30	1.5	Plumber	new Hand Spray 3 nos	
33	2211	6th Floor Deluxe	R no 604 Hand lush is not working	8-Mar-21	14:30	16:10	1:40	8-Mar-21	16:00	1.5	Plumber	Hand Spray new 1	
34	828	MCRI OPD	Urinal is not working	8-Mar-21	11:00	11:30	0:30	8-Mar-21	12:30	1.5	Plumber		
35	1887	5th floor deluxe	Wash basin is block	9-Mar-21	11:30	11:30	0:00	9-Mar-21	12:00	0.5	Plumber		
36	137	Female Ortho ward	3 commod flush is not working	9-Mar-21	14:00	14:00	0:00	10-Mar-21	12:20	22.333333	Plumber		
37	1886	Urology Ward	Comod Seat cover is damaged	9-Mar-21	11:00	11:30	0:30	9-Mar-21	12:30	1.5	Plumber		
38	2974	MRI ICU	Flush is not working	10-Mar-21	14:00	14:30	0:30	10-Mar-21	15:00	1	Plumber		
39	298	Time Office	Gate no1 motor fitting	10-Mar-21	10:00	10:00	0:00	10-Mar-21	15:00	5	Plumber		
40	2951	OLD Deluxe	R no 658 Bathroom is block	10-Mar-21	15:00	15:10	0:10	10-Mar-21	15:45	0.75	Plumber		
41	2975	MCRI ICU	Flush is not working	10-Mar-21	14:00	14:00	0:00	10-Mar-21	14:00	0	Plumber		
42	25	Central library	urinal is blocked	10-Mar-21	10:45	11:00	0:15	10-Mar-21	14:40	3.9166667	Plumber		

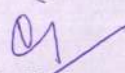
43	1196	OBGY Ward	PTS Side sink is block	11-Mar-21	15:30	16:00	0:30	11-Mar-21	16:00	0.5	Plumber		
44	137	Radiology	Washroom Hand Spray is not working	11-Mar-21	11:00	11:15	0:15	11-Mar-21	11:30	0.5	Plumber		
45	2213	6th floor deluxe	Flush is not working	11-Mar-21	11:15	11:30	0:15	11-Mar-21	12:00	0.75	Plumber		
46	1861	Super Deluxe	Flush Tank is not working r no 725,726	12-Mar-21	9:00	9:30	0:30	12-Mar-21	10:00	1	Plumber		
47	300	Time Office	Wash basin is block	12-Mar-21	12:30	12:45	0:15	12-Mar-21	15:00	2.5	Plumber		
48	290	PSM	Wash basin is blocked	13-Mar-21	15:00	15:00	0:00	13-Mar-21	16:00	1	Plumber		
49	3937	Ophthal ward	Bathroom is blocked	13-Mar-21	9:00	9:00	0:00	13-Mar-21	11:00	2	Plumber		
50	1103	5th floor Covid	R no 4,7 flush is not working	13-Mar-21	11:00	12:00	1:00	13-Mar-21	12:30	1.5	Plumber		
51	1863	Super Deluxe	R no 723,724, Toilet flush is not working	13-Mar-21	14:30	14:30	0:00	13-Mar-21	15:00	0.5	Plumber		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attended	Response Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call dealy due to covid room
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					Requirment given to store
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
5	2282	Ophthalmic ward	new lock fitting	18-Jan-21	10:30	10:45	0:15					in Progress
6	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in Progress
7	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in progress
8	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
9	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
10	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
11	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
12	679	Female Sur Ward	Toilet commod is cracked	3-Mar-21	11:00	11:15	0:15					In Progress

TOTAL COMPLAINT	51
PENDING COMPLAINT	3
COMPLETE COMPLAINT	48
COMPLAINT ATTENDED	94%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 15.03.2021 TO 20.03.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	STATUS	Remark
				Date	Time			Date	Time				
1	1105	5th Floor	R no.16 flush is not working	15-Mar-21	14:00	14:15	0:15	16-Mar-21	16:45	26.75	Siraj khan		
2	1216	Casualty	PTS Wheel chair is not working	15-Mar-21	11:30	11:40	0:10	15-Mar-21	12:30	1	Welder		
3	1967	EMS ICU	Drawer handle is broken	15-Mar-21	10:30	10:45	0:15	15-Mar-21	15:00	4.5	Welder		
4	139	Radiology	USG Room ceiling sheet is removed	15-Mar-21	16:15	16:25	0:10	18-Mar-21	16:00	71.75	Welder		
5	1969	EMS ICU	Drawer chanel is not working	15-Mar-21	14:00	14:15	0:15	15-Mar-21	15:00	1	Welder		
6	64	MGM physiotherapy	2 no aldrop fitting	15-Mar-21	10:50	11:10	0:20	15-Mar-21	16:30	5.666667	Carpenter		
7	2034	PICU	Cupboard door is not working	15-Mar-21	10:00	10:15	0:15	15-Mar-21	15:30	5.5	Carpenter	Not repairable	
8	2823	Peadi Ward	4 nos cupboard lock is not working	15-Mar-21	10:00	10:00	0:00	15-Mar-21	10:30	0.5	Welder	2 nos new lock fitted	
9	1864	Super Deluxe	R no wooden locker door is removed	15-Mar-21	11:00	11:15	0:15	15-Mar-21	12:30	1.5	Carpenter		
10	2033	PICU	IV Stand is broken	15-Mar-21	10:00	10:15	0:15	17-Mar-21	10:00	48	Welder		
11	815	2-D Echo	Rolling Chair Wheel is not working	16-Mar-21	16:20	16:30	0:10	18-Mar-21	10:00	41.66667	Welder		
12	27	Central library	Ply fitted to above door	16-Mar-21	9:00	9:15	0:15	20-Mar-21	10:00	97	Welder		
13	142	Female Ortho Ward	Linen trolley wheel is not working	16-Mar-21	15:00	15:15	0:15	17-Mar-21	11:50	20.83333	Carpenter		
14	3075	OT Complex	Tube Tree nais fitting	16-Mar-21	10:15	10:30	0:15	17-Mar-21	15:30	29.25	Welder		
15	1108	Labour Room	Laboaur Screw is removed	17-Mar-21	14:00	14:15	0:15	17-Mar-21	15:00	1	Welder		
16	2825	Peadi Ward	Notie board 1BW Chart fitting	17-Mar-21	11:50	12:20	0:30	17-Mar-21	14:30	2.666667	Welder		
17	1643	CCU+CVTS	Alu door is not working	17-Mar-21	11:45	12:00	0:15	17-Mar-21	14:30	2.75	Welder		
18	3078	OT Complex	2 tube tray is not working	17-Mar-21	14:00	14:15	0:15	17-Mar-21	15:00	1	Welder		
19	1866	Super Deluxe	False Ceiling Sheet is removed 1 nos	17-Mar-21	15:00	15:15	0:15	18-Mar-21	12:30	21.5	Carpenter		
20	1643	Blood bank	Door closer screw is removed	17-Mar-21	11:00	11:10	0:10	17-Mar-21	12:40	1.666667	Carpenter		
21	143	Female Ortho Ward	Cot side Railing is not working	17-Mar-21	10:00	10:10	0:10	17-Mar-21	11:30	1.5	Carpenter		
22	1218	MGM Casualty	Wiper rubber is broken	18-Mar-21	14:30	14:35	0:05	18-Mar-21	15:00	0.5	Carpenter		
23	536	Female Medi Ward	Crush cart belt is broken so repaired it	18-Mar-21	11:00	11:10	0:10	18-Mar-21	16:30	5.5	Carpenter		
24	537	Female Medi Ward	Wooden Drawer is broken	18-Mar-21	12:20	12:35	0:15	18-Mar-21	16:15	3.916667	Carpenter		
25	1482	RGY Covid	Big cupboard lock is not working	18-Mar-21	14:00	14:33	0:33	18-Mar-21	15:30	1.5	Welder		
26	532	Female Medi Ward	cot is not working screw is loose	18-Mar-21	15:55	16:00	0:05	19-Mar-21	10:00	18.08333	Welder		
27	104	I OF Physiotherapy	Window top marble patti is broken	18-Mar-21	15:30	15:55	0:25	19-Mar-21	16:30	25	B Mason		
28	582	PSM Dept	Board fitting at verul but camp is cancelled	19-Mar-21	15:15	15:20	0:05	19-Mar-21	15:45	0.5	Carpenter		
29	1922	HR Dept	New Door closer fitted 1 nos	19-Mar-21	12:00	12:00	0:00	19-Mar-21	15:30	3.5	Carpenter		
30	841	New MCRI Opd	Cabin no 10 door lock is not working	19-Mar-21	11:40	11:55	0:15	19-Mar-21	12:30	0.833333	Carpenter		
31	845	MJPJAY Dept	Two Cabin door keys is missing so new lock	19-Mar-21	16:20	16:40	0:20	25-Mar-21	11:00	138.6667	Welder		
32	2035	PICU	IV Stand is not working	19-Mar-21	14:30	14:45	0:15	20-Mar-21	10:00	19.5	Welder		
33	2113	Registration opd	Casualty keyboard is not working	20-Mar-21	15:15	15:30	0:15	20-Mar-21	16:15	1	Carpenter		
34	539	Female Medi Ward	Drawer lock is not working	20-Mar-21	14:20	15:00	0:40	20-Mar-21	15:00	0.666667	Welder		
35	288	Anatomy Dept	Cupboard lock is not working	20-Mar-21	10:30	10:45	0:15	20-Mar-21	12:00	1.5	Welder		
36	1892	Uro ward	Bathroom Door Aldrop fixing	20-Mar-21	14:00	14:15	0:15	20-Mar-21	15:00	1	Welder		
37	2603	Physiology hall	Door lock is not working	20-Mar-21	10:55	11:15	0:20	20-Mar-21	12:30	1.583333	Carpenter		
					Average		0:14						
38	1104	5th floor deluxe	R no 1,8,9 Flush is not working	15-Mar-21	14:00	16:30	2:30	15-Mar-21	17:00	3	Plumber		
39	1205	OBY I	Side Room pillar cock is not working	15-Mar-21	15:30	15:30	0:00	15-Mar-21	16:30	1	Plumber		
40	2530	NICU	Wash basin tap is not working	16-Mar-21	15:25	15:40	0:15	15-Mar-21	16:00		Plumber		
41	letter	TL Ward	Wash basin & Flush tank repaired	16-Mar-21	12:00	12:00	0:00	16-Mar-21	16:00	4	Plumber		
42	3705	MICU	Wash basin waste pipe is leakage	17-Mar-21	11:00	11:30	0:30	17-Mar-21	12:30	1.5	Plumber		
43	837	MCRI OPD	Water tap is not working	17-Mar-21	9:50	10:05	0:15	19-Mar-21	11:30	49.66667	Plumber		
44	625	SICU	Dialysis filter pipe is broken	17-Mar-21	11:00	12:20	1:20	17-Mar-21	12:40	1.666667	Plumber		
45	2215	6th floor Deluxe	Wash basin pipe is leakages	18-Mar-21	12:00	14:50	2:50	18-Mar-21	15:10	3.166667	Plumber		
46	721	Microbiology	Sink outlet is leakage	18-Mar-21	10:30	10:45	0:15	19-Mar-21	11:00	24.5	Plumber		
47	287	Anatomy	Water supply is not to tap	18-Mar-21	11:00	11:10	0:10	22-Mar-21	13:00	98	Plumber		

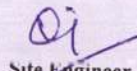
48	2311	Time Office	water leakage on wall	18-Mar-21	12:30	12:40	0:10	18-Mar-21	00	5.5	Plumber	
49	839	Dental OPD	Water filter cleaning of dental chair	19-Mar-21	10:20	10:30	0:10	19-Mar-21	00	4.666667	Plumber	
50	840	MCRI OPD	Water Hand Spray is not working	19-Mar-21	10:50	11:00	0:10	19-Mar-21	11:20	0.5	Plumber	
51	2216	6th Floor	All room flush checked	20-Mar-21	15:10	15:10	0:00	20-Mar-21	15:35	0.416667	Plumber	
							Average			0:36		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respos e Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					call dealy due to covid room in progress
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					Requirement given to store
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in Progress
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in progress
7	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
9	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
10	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
11	679	Female Sur Ward	Toilet comod is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
12	2088	CCU	Main door is not reaireble Floor Spring	8-Mar-21	9:35	9:45	0:10					In Progress
13	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress

TOTAL COMPLAINT	51
PENDING COMPLAINT	0
COMPLETE COMPLAINT	51
COMPLAINT ATTENDED	100%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 22.02.2021 TO 27.02.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	1190	OBGY I	Side room sink is block	22-Feb-21	10:30	11:00		22-Feb-21	12:00		welder		
2	1847	Super Deluxe	Bathroom flush R n 725,26,24,27,Flush is not working	22-Feb-21	11:40	11:50		22-Feb-21	15:30		Plumber		
3	3932	ENT ward	Connection pipe is not working	22-Feb-21	10:30	11:00		22-Feb-21	11:30		Plumber		
4	1846	Super Deluxe	Door Stopper Is removed in r no 732	22-Feb-21	11:15	11:30		22-Feb-21	12:00		Welder		
5	251	Dental opd	Drain line wooden cover is damaged	22-Feb-21	14:25	14:45		25-Feb-21	17:30		B mason		
6	1956	EICU	Suction bottle is screw is removed	22-Feb-21	14:15	14:30		22-Feb-21	15:30		Carpenter		
7	2193	OBGY I	Sterlium Stand is broken	22-Feb-21	10:15	10:30		22-Feb-21	14:30		Welder		
8	386	MICU	IV Stand is not working	23-Feb-21	12:00	12:15		23-Feb-21	11:00		Welder		
9	1865	Urology Ward	Hand spray is not working	23-Feb-21	9:00	9:30		25-Feb-21	10:00		Plumber		
10	3117	5th floor deluxe	window net fixing	23-Feb-21	11:05	11:25		1-Mar-21	12:30		welder		
11	1557	Medicine	Board fitting 60 nose	23-Feb-21	13:00	13:30		23-Feb-21	15:30		Carpenter		
12	2201	Deluxe 6th floor	Flush is not working	23-Feb-21	16:00	16:00		23-Feb-21	16:15		Plumber		
13	1866	Plastic sur ward	Commode is leakage	23-Feb-21	11:15	11:35		23-Feb-21	11:50		Plumber		
14	280	Time Office	Sport hostel room 12 pipe is leak	23-Feb-21	12:30	12:45		23-Feb-21	12:55		Plumber		
15	1742	Male Ortho ward	Curtain side is not working	23-Feb-21	10:40	10:55		24-Feb-21	12:00		Welder		
16	1740	Male ortho ward	Locker bush fitting 100 nose	23-Feb-21	10:45	10:55		5-Mar-21	10:58		carpenter	in progress	
17	1271	Anesthesia	Faculty board is not working	24-Feb-21	14:15	14:30		24-Feb-21	15:15		Carpenter		
18	1653	Surgery opd	All board is removed	24-Feb-21	14:30	14:45		25-Feb-21	16:30		Carpenter		
19	863	Anatomy	Bathroom is block	24-Feb-21	15:40	15:55		25-Feb-21	9:30		Plumber		
20	1849	Super Deluxe	R.no 735 725 735,728 Flush is not working	24-Feb-21	9:00	9:15		24-Feb-21	10:15		Plumber		
21	1744	Male Ortho ward	Flush tap is removed	24-Feb-21	10:40	10:55		24-Feb-21	11:30		Plumber		
22	124	Radiology	Dr toilet ceiling sheet is removed	24-Feb-21	12:45	13:00		24-Feb-21	15:00		Carpenter		
23	1100	Casualty	Hand spray is not working	24-Feb-21	9:00	10:30		24-Feb-21	11:00		Plumber		
24	1869	New Deluxe	Flush is not working	24-Feb-21	10:00	10:30		24-Feb-21	11:30		Plumber		
25	1743	Male Ortho ward	Pts shifting trolley belt is not working	24-Feb-21	10:40	10:50		24-Feb-21	11:50		Welder		
26	3215	Peadi Dept	Chair is not working	24-Feb-21	9:15	9:30		24-Feb-21	10:00		Welder		
27	811	2-D Echo	name Board fitting	24-Feb-21	10:45	11:00		24-Feb-21	12:50		Carpenter		
28	124	Radiology	Door is not working	24-Feb-21	12:45	13:00		24-Feb-21	16:00		Welder		
29	258	Physiotherapy opd	Wash room door is not working	24-Feb-21	11:55	12:05		24-Feb-21	15:30		Carpenter		
30	257	Physiotherapy opd	Nail fitting on wall for watch	24-Feb-21	11:55	12:05		24-Feb-21	15:15		Carpenter		
31	2216	EICU	Cupboard door is not working	25-Feb-21	11:30	11:45		2-Mar-21	10:15		welder		
32	820	MCRI opd	Toilet flush is not working	25-Feb-21	11:30	11:45		25-Feb-21	12:40		Plumber		
33	864	Anatomy	Curtain rod fitting	25-Feb-21	10:45	11:00		2-Mar-21	10:20		Carpenter		
34	1870	Deluxe 5th floor	Washroom flush is not working	25-Feb-21	10:00	13:30		25-Feb-21	15:30		Plumber		
35	384	OBGY Ward	Board fitting	25-Feb-21	11:10	11:30		25-Feb-21	12:30		Carpenter		
36	1932	Pharmacology	Door lock is not working	25-Feb-21	10:45	11:00		1-Mar-21	15:30		Welder		
37	2219	EICU	Door closer fitting Godrej	25-Feb-21	11:30	11:45		2-Mar-21	10:45		Welder		
38	1103	Labour Room	Flush is not working	25-Feb-21	10:05	10:20		26-Feb-21	15:30		Plumber		
39	2518	NICU	White cement is removed	26-Feb-21	9:00	9:10		26-Feb-21	12:40		Mason b		
40	620	Cath lab	Scrub Desk pipe is not working	26-Feb-21	12:20	12:45		27-Feb-21	12:00		Plumber		
41	1871	Deluxe 5th floor	Washroom flush is not working	26-Feb-21	9:45	10:00		26-Feb-21	12:00		Plumber		
42	1853	Super Deluxe	R no 724,728 Flush is not working	26-Feb-21	9:00	9:15		26-Feb-21	9:30		Plumber		
43	287	Time Office	R no 6 Bathroom is block	26-Feb-21	12:20	12:35		26-Feb-21	17:45		Plumber		

44	288	Time Office	Water cooler Drain line is block	26-Feb-21	17:00	17:00	26-Feb-21	17:35	Plumber	
45	1298	Dialysis	Filter pipe is block	26-Feb-21	15:30	16:15	26-Feb-21	16:30	Plumber	
46	3306	Skin dept	Board fitting	26-Feb-21	10:10	10:30	26-Feb-21	12:30	Carpenter	
47	614	SICU	Outlet pipe is block	26-Feb-21	16:35	16:40	26-Feb-21	15:00	Plumber	
48	1291	Dialysis	MSG Counter door is not working	26-Feb-21	10:10	10:30	1-Mar-21	11:00	Welder	
49	3118	New Deluxe	Curtain hook is removed	26-Feb-21	10:55	11:05	1-Mar-21	10:30	Carpenter	
50	2810	Peadi ward	IV Stand is not working	26-Feb-21	10:25	10:35	1-Mar-21	11:00	Welder	
51	813	2 DEoho	Board fitting	26-Feb-21	12:00	12:15	1-Mar-21	14:40	Carpenter	
52	1102	Labour room	baby room wall is coloring	26-Feb-21	10:05	10:02				in progress
53	1872	Deluxe 5th floor	Flush is not working in R no 2&3	27-Feb-21	9:40	9:40	27-Feb-21	11:00	Plumber	
54	1854	Super Deluxe	R no 723 To 740 Flush is not working	27-Feb-21	15:05	15:15	27-Feb-21	10:00	Plumber	
55	1191	OBGY Ward	Bathroom drainage line is block	27-Feb-21	10:00	10:30	27-Feb-21	11:00	Plumber	
56	1873	Covid Deluxe	Washroom is block	27-Feb-21	14:30	14:30	27-Feb-21	16:00	Plumber	
57	731	Central lab	Pass box window is not working	27-Feb-21	15:15	15:30	1-Mar-21	15:00	Welder	
58	1957	SICU	Bed side ply screw is removed	27-Feb-21	10:30	10:45	1-Mar-21	15:15	Welder	
59	3054	OT Complex	Ot no 7 door is not working	27-Feb-21	11:00	11:15	3-Feb-21	12:30	Carpenter	

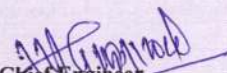
Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attended	Response Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					in progress
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	2945	MCRI ICU	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in Progress
4	2945	MCRI ICU	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in Progress
5	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					in progress
6	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
7	2282	Ophthalmic ward	new lock fitting	18-Jan-21	10:30	10:45	0:15					in Progress
8	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in Progress
9	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in progress
10	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
11	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
12	15103	Garden	garden line pressure is not proper	16-Feb-21	10:40	10:55	0:15					in progress

TOTAL COMPLAINT	59
PENDING COMPLAINT	2
COMPLETE COMPLAINT	57
COMPLAINT ATTENDED	97%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT

CIVIL. MAIN 15.02.2021 TO 20.02.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Respon se Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	1735	Male Ortho Ward	NSG Counter drawer is not working	15-Feb-21	12:00	12:35	0:35	17-Feb-21	10:30	46.5	Carpenter		
2	210	MGM Entry Gate	PTs Shifting wheel chair is not working	15-Feb-21	11:00	11:00	0:00	15-Feb-21	12:30	1.5	Welder		
3	808	2-echo	Lock is not working	15-Feb-21	10:55	11:10	0:15	15-Feb-21	15:30	4.5833333	Carpenter		
4	2214	EICU	Visitor chair is not working	15-Feb-21	10:15	10:30	0:15	15-Feb-21	16:30	6.25	Welder		
5	1737	Male Ortho Ward	Wash basin is not working	15-Feb-21	12:00	12:35	0:35	16-Feb-21	13:35	25.5833333	Plumber		
6	1466	MJPJY Ward	Tap is not working	15-Feb-21	11:00	12:10	1:10	15-Feb-21	12:30	1.5	Plumber		
7	1284	Dialysis Dept	Pts Toilet is not working	15-Feb-21	14:30	14:35	0:05	15-Feb-21	17:00	2.5	Plumber		
8	3036	OT Complex	tile is broken at 3/4 9/10	15-Feb-21	10:30	10:45	0:15	26-Feb-21	16:30	270	B Mason		
9	3034	OT Complex	Instmnt trolley is not working	16-Feb-21	10:30	10:45	0:15	17-Feb-21	16:30	30	Welder		
10	3385	Male Sur Ward	Wiper rubber is not working	16-Feb-21	11:30	11:40	0:10	17-Feb-21	15:00	27.5	Welder		
11	15103	Garden	garden line pressure is not proper	16-Feb-21	10:40	10:55	0:15					in progress	
12	1467	MJPJY Ward	Cardiac table is broken	16-Feb-21	10:30	10:45	0:15	16-Feb-21	11:30	1	Welder		
13	1955	IMS ICU	Wooden Cupboard is broken	16-Feb-21	11:15	11:30	0:15	16-Feb-21	12:15	1	Welder		
14	605	SICU	Bed side railing is broken	16-Feb-21	14:45	15:00	0:15	20-Feb-21	16:00	97.25	Welder		
15	713	Microbiology	Board fitting on wall	16-Feb-21	10:40	10:50	0:10	18-Feb-21	11:40	49	Carpenter		
16	1189	OBY Ward	Wash basin is block	16-Feb-21	14:00	15:00	1:00	16-Feb-21	15:30	1.5	Plumber		
17	285	Physiology dept	Practical hall pipe is not working	16-Feb-21	14:00	14:15	0:15	17-Feb-21	10:30	20.5	Plumber		
18	278	Time Office	Board fitting in eicu ward	17-Feb-21	10:30	10:45	0:15	17-Feb-21	12:30	2	Welder		
19	664	Pathology ward	Wheel of revolving chair is broken	17-Feb-21	12:20	12:25	0:05	17-Feb-21	14:30	2.1666667	Welder		
20	3386	MSW	Cardiac table is broken	17-Feb-21	11:30	11:35	0:05	17-Feb-21	14:50	3.3333333	Welder		
21	3037	OT Complex	Door is not working	17-Feb-21	14:30	15:30	1:00	17-Feb-21	16:00	1.5	Welder		
22	1095	Casualty	Trolley wheel is not working	17-Feb-21	10:20	10:30	0:10	17-Feb-21	11:30	1.1666667	Welder		
23	1096	Casualty	Wheel chair is not working	17-Feb-21	10:20	10:30	0:10	17-Feb-21	11:30	1.1666667	Welder		
24	2192	6th floor deluxe	R no 3 door cupboard is removed	17-Feb-21	10:55	11:15	0:20	17-Feb-21	15:30	4.5833333	Carpenter		
25	2194	6th floor deluxe	Wheel chair is not working	17-Feb-21	11:00	11:15	0:15	17-Feb-21	14:45	3.75	Carpenter		
26	2193	6th floor deluxe	door aldrop is not working	17-Feb-21	10:55	11:10	0:15	17-Feb-21	15:10	4.25	Carpenter		
27	5693	CSSD	Tile is broken	17-Feb-21	10:30	10:45	0:15	26-Feb-21	14:25	219.91667	B mason		
28	2215	EICU	Chart cart drawer is not working	17-Feb-21	9:50	10:20	0:30	20-Feb-21	12:50	75	Carpenter		
29	529	Dept of PSY	Board fitting on wall	17-Feb-21	12:00	12:45	0:45	20-Feb-21	11:30	71.5	Carpenter		
30	2191	6th floor deluxe	Flush is not working in room no 4,12,13	17-Feb-21	10:55	11:10	0:15	19-Feb-21	16:50	53.916667	Plumber		
31	1841	Super Deluxe	R no 739 tap nob is broken	17-Feb-21	11:55	11:55	0:00	18-Feb-21	12:15	24.333333	Plumber		
32	1862	Uro/plastic sur ward	Washroom is block	17-Feb-21	10:10	10:30	0:20	20-Feb-21	11:30	73.333333	Plumber		
33	814	MCRI OPD	Bathroom door closer is not working	18-Feb-21	9:45	10:00	0:15	20-Feb-21	11:30	49.75	Carpenter		
34	4333	Surgery dept	Cupboard lock is not working	18-Feb-21	11:20	11:35	0:15	22-Feb-21	14:30	99.166667	Carpenter		
35	813	MCRIOPD no 22	Table drawer is not working	18-Feb-21	9:45	10:00	0:15	20-Feb-21	10:40	48.916667	Carpenter		
36	1035	CVTS	Cupboard door isnot working	18-Feb-21	15:15	15:30	0:15	18-Feb-21	16:30	1.25	Carpenter		
37	1270	Anaesthesia dept	Board fitting	18-Feb-21	9:15	9:30	0:15	18-Feb-21	10:30	1.25	Carpenter		
38	3040	OT Complex	Male Changing bathroom tap is not working	18-Feb-21	10:30	10:45	0:15	18-Feb-21	11:30	1	Plumber		
39	3115	5th flor Deluxe	Door 11,12, Bathroom door is not working	20-Feb-21	9:40	10:30	0:50	20-Feb-21	11:15	1.5833333	Carpenter		
40	1842	Super Deluxe	Black Chair is broken	20-Feb-21	11:15	11:30	0:15	20-Feb-21	12:30	1.25	Carpenter		
41	1286	Dialysis	NSG Counter Door is loose	20-Feb-21	11:15	11:30	0:15	20-Feb-21	12:15	1	Carpenter		

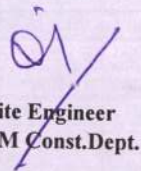
42	609	SICU	Cupboard door is not working	20-Feb-21	9:50	10:05	0:15	20-Feb-21	14:40	4.8333333	Carpenter	
43	3387	Male sur ward	bed side locker is not working	20-Feb-21	11:55	12:05	0:10	Mar-21	15:45	267.83333	Carpenter	
44	610	SICU	Wash basin pipe is not working	20-Feb-21	9:50	10:05	0:15	Feb-21	12:50	51	Plumber	
45	3114	5th floor Deluxe	Bathroom flush not working r no 2,3,4,6,9,11,13,15,16,17 all room flush is done	20 Feb 21	9:40	10:30	0:50	20-Feb-21	16:20	6.6666667	Plumber	

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attended	Response Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					in progress
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	1250	Dyotan hall	wall coloring	7-Jan-21	11:00	11:15	0:15					in progress
4	2945	MCRI ICU	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in Progress
5	2945	MCRI ICU	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in Progress
6	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					in progress
7	2282	letter male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
8	1695	Ophthalmic ward	new lock fitting	18-Jan-21	10:30	10:45	0:15					in progress
9	1816	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in Progress
10	2100	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in progress
11	1815	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
12		Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress

TOTAL COMPLAINT	45
PENDING COMPLAINT	1
COMPLETE COMPLAINT	44
COMPLAINT ATTENDED	98%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.

Chief Engineer
MGM Const.Dept.

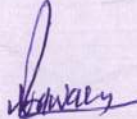
MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 08.02.2021 TO 13.02.2021

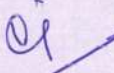
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	1461	RJY WARD	Bed side locker is not working										
2	3213	Paedi Dept	Benches top is removed	8-Feb-21	15:00	15:15	0:15	8-Feb-21	16:30	1.5	Carpenter		
3	209	OPD Complex	Steel glass attached to water cooler	8-Feb-21	14:30	14:45	0:15	10-Feb-21	14:30	48	Welder		
4	3464	Male medi ward	Cardiac table is not working	8-Feb-21	12:00	12:10	0:10	11-Feb-21	10:15	70.25	Carpenter		
5	1733	Male Ortho ward	Wash basin pipe is leakage	8-Feb-21	11:00	11:15	0:15	12-Feb-21	11:15	96.25	Carpenter		
6	2941	OLD Deluxe	Table Drawer is not working	8-Feb-21	11:45	11:55	0:10	8-Feb-21	12:00	0.25	Plumber		
7	2108	Registration	Chair is not working base	8-Feb-21	11:20	11:30	0:10						
8	3899	SICU	Connection pipe is leakage	8-Feb-21	11:30	11:45	0:15						in Progress
9	2961	MCRI ICU	Flush is not working	9-Feb-21	10:00	11:00	1:00	9-Feb-21	11:30	1.5	Plumber		in Progress
10	3018	OT Complex	OT No 7,8 Scrub net fitting	9-Feb-21	14:30	15:00	0:30	9-Feb-21	16:00	1.5	Plumber		
11	1101	OBGY Ward	NSG station Tile is broken	9-Feb-21	16:00	16:15	0:15	9-Feb-21	16:15	0.25	Plumber		
12	1266	Anesthesia Dept	Name plate fitting	9-Feb-21	10:00	10:15	0:15	11-Feb-21	12:00	50	Mason		
13	2212	EICU	Cupboard lock is not working	9-Feb-21	14:45	15:00	0:15	10-Feb-21	15:00	24.25	Welder		
14	1949	EICU	Curtain track is not working	9-Feb-21	10:30	10:45	0:15	10-Feb-21	12:15	25.75	Carpenter		
15	1950	EICU	Bed side railing is not working	10-Feb-21	10:45	11:00	0:15	10-Feb-21	12:50	2.0833333	Carpenter		
16	1948	EICU	Sterile Stand is not working	10-Feb-21	14:15	14:30	0:15	11-Feb-21	9:45	19.5	Welder		
17	2235	Nephro ward	Wheel chair is not working	10-Feb-21	10:45	11:00	0:15	10-Feb-21	11:30	0.75	Carpenter		
18	2504	NICU	NSG Counter door is not working	10-Feb-21	12:00	12:10	0:10	10-Feb-21	13:30	1.5	Carpenter		
19	271	Time Office	Hot water pipe is broken in female surgery ward	10-Feb-21	9:45	10:00	0:15	11-Feb-21	11:00	25.25	Welder		
20	380	MICU	Toilet is block	10-Feb-21	11:00	12:00	1:00	11-Feb-21	10:15	23.25	Plumber		
21	3112	5th floor Deluxe	R no 2 Flush is not working	10-Feb-21	13:00	14:00	1:00	10-Feb-21	14:50	1.8333333	Plumber		
22	515	Dental opd	x-ray Machine Stand is removed	10-Feb-21	14:00	14:15	0:15	10-Feb-21	15:30	1.5	Plumber		
23	514	Dental opd	Board fitting work	11-Feb-21	12:00	12:15	0:15						
24	2187	6th floor Deluxe	Name plate fitting	11-Feb-21	12:00	12:15	0:15						in progress
25	378	MICU	Intent trolley wheel is not working	11-Feb-21	11:00	11:30	0:30	11-Feb-21	15:00	4	Carpenter		in progress
26	2188	6th floor Deluxe	Streture railing is removed	11-Feb-21	15:00	15:15	0:15	12-Feb-21	16:30	25.5	Welder		
27	528	Female medi ward	Mosquito net fitting to window	11-Feb-21	16:30	16:35	0:05	12-Feb-21	11:00	18.5	Welder		
28	602	SICU	Cupboard is not working	11-Feb-21	10:30	10:45	0:15	12-Feb-21	10:30	24	Carpenter		
29	2411	KT ICU	R no 2 Cot is not working	11-Feb-21	12:00	12:15	0:15	12-Feb-21	12:15	24.25	Carpenter		
30	802	MCRI OPD	Ladies toilet Hand Spray is not working	11-Feb-21	15:30	15:40	0:10	12-Feb-21	11:40	20.166667	Carpenter		
31	3022	OT Complex	Flush is not working	11-Feb-21	9:00	9:30	0:30	11-Feb-21	11:00	2	Plumber		
32	273	Time Office	Water cooler is not working	11-Feb-21	11:00	11:20	0:20	12-Feb-21	12:00	25	Plumber		
33	1092	MGM Casualty	Scrub basin is block	11-Feb-21	15:00	16:00	1:00	11-Feb-21	17:00	2	Plumber		
34	1531	Matron Office	Matron office door stopper is not working	11-Feb-21	8:30	9:00	0:30	11-Feb-21	9:30	1	Plumber		
35	1463	MJPJAY Ward	Suction bottle hook is not working	12-Feb-21	15:15	16:00	0:45	15-Feb-21	9:50	66.5833333	Welder		
36	3383	MSW	Toilet is block	12-Feb-21	10:00	10:15	0:15	12-Feb-21	10:50	0.8333333	Carpenter		
37	1094	Casualty	bathroom hand Spray is not working	12-Feb-21	11:00	11:50	0:50	12-Feb-21	12:50	1.8333333	Plumber		
38	1861	Uro/Plastic surgery	Wall tile is removed	12-Feb-21	9:00	10:00	1:00	12-Feb-21	11:00	2	Plumber		
39	2187	OBGY ICU	Keyboard Stand screw is removed	12-Feb-21	15:30	15:45	0:15	12-Feb-21	16:50	1.3333333	Mason		
40	1859	Uro/Plastic surgery	IV stand repaired	13-Feb-21	11:15	11:30	0:15	13-Feb-21	16:30	5.25	Carpenter		
41	3028	Ophthal ot no 10	Cupboard lock is not working	13-Feb-21	16:00	16:15	0:15	13-Feb-21	16:30	0.5	Welder		
42	2188	OBGY ICU	Sterilium Stand is removed	13-Feb-21	11:55	12:10	0:15	13-Feb-21	14:30	2.5833333	Welder		
43	2191	OBGY ICU	Revoling chair is not working	13-Feb-21	10:10	10:20	0:10	13-Feb-21	14:15	4.0833333	Carpenter		
44	348	MCRI Ortho OPD	Wash basin is leakage	13-Feb-21	11:15	11:30	0:15	13-Feb-21	12:30	1.25	Welder		
				13-Feb-21	15:20	15:45	0:25	13-Feb-21	16:00	0.6666667	Plumber		


45	1631	CCU	Hand spray is not working	13-Feb-21	13:30	14:00	0:30	15-Feb-21	15:00	1.5	Plumber	
46	384	MICU	Door aldop is removed	13-Feb-21	11:00	11:15	0:15	15-Feb-21	15:30		Welder	
47	1465	MJPJY Ward	red colour on floor for cot distance	13-Feb-21	10:30	10:45	0:15	15-Feb-21	15:30		Welder	
48	20	Central library	False Ceiling Sheet is removed	13-Feb-21	11:45	11:50	0:05					
49	529	Female Sur Ward	Window Net fitting	13-Feb-21	14:30	14:45	0:15	15-Feb-21	15:00	48.5	Welder	in progress
50	275	Time Office	Chamber is block at Biowaste room	13-Feb-21	16:30	16:45	0:15	15-Feb-21	12:30	44	Plumber	

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attended	Response Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	1250	Dyotan hall	wall coloring	7-Jan-21	11:00	11:15	0:15					in progress
4	2945	MCRI ICU	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in progress
5	2945	MCRI ICU	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in Progress
6	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					in Progress
7	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
8	2282	Ophthalmic ward	new lock fitting	18-Jan-21	10:30	10:45	0:15					in progress
9	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in Progress
10	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in Progress
11	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
12	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
TOTAL COMPLAINT				50								
PENDING COMPLAINT				5								
COMPLETE COMPLAINT				45								
COMPLAINT ATTENDED				90%								


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT


CIVIL. MAIN 01.02.2021 TO 06.02.2021


Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Respon se Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	1457	MJPJAY Ward	Bed side curtain is not working	1-Feb-21	10:45	11:00	0:15	3-Feb-21	12:00	49.25	Welder		
2	2605	Medical store	Trolley is not working	1-Feb-21	12:30	12:50	0:20	2-Feb-21	16:00	27.5	Welder		
3	4399	OBYG Ward	Crush cart trolley is not working	1-Feb-21	11:20	11:35	0:15	1-Feb-21	16:50	5.5	Carpenter		
4	2234	Covid 19 OPD	Notice board fitting	1-Feb-21	11:30	11:40	0:10	1-Feb-21	15:50	4.3333333	Carpenter		
5	494	NICU	NICU Counter door is not working	1-Feb-21	10:10	10:20	0:10	1-Feb-21	15:15	5.0833333	Carpenter		
6	1458	MJPJAY Ward	Cupboard lock is not working	1-Feb-21	15:10	15:15	0:05	1-Feb-21	16:30	1.3333333	Carpenter		
7	3305	Dermatology	skin opd board fitting	1-Feb-21	10:15	10:30	0:15	1-Feb-21	12:50	2.5833333	Carpenter		
8	261	Time Office	Urinal is black	1-Feb-21	16:30	16:45	0:15	1-Feb-21	17:00	0.5	Plumber		
9	1829	Super Deluxe	R no 724,725,737 Flush tank is not working	1-Feb-21	9:00	9:30	0:30	1-Feb-21	10:45	1.75	Plumber		
10	2191	BVG DEPT	2nd floor water cooler drain line is blocked	1-Feb-21	14:30	15:00	0:30	1-Feb-21	15:30	1	Plumber		
11	1853	Urology Ward	Bathrooms block	1-Feb-21	16:00	16:15	0:15	1-Feb-21	16:30	0.5	Plumber		
12	1628	CVTS	Wash basin is not working	1-Feb-21	14:30	14:30	0:00	1-Feb-21	16:00	1.5	Plumber		
13	2606	Medical store	Chair is not working	1-Feb-21	12:30	12:45	0:15	5-Feb-21	11:00	94.5	Welder		
14	101	Physiotherapy	Table is not working	2-Feb-21	10:15	10:30	0:15	2-Feb-21	11:15	1	Carpenter		
15	2408	KT ICU	Wiper rubber is not working	2-Feb-21	9:30	10:00	0:30	4-Feb-21	12:00	50.5	Welder	New Rubber 1 nose	
16	1945	EICU	Wooden cupboard door is removed	2-Feb-21	10:45	11:00	0:15	4-Feb-21	12:50	50.0833333	Carpenter		
17	2093	MCRI OPD	Door closer is not working	2-Feb-21	14:40	15:00	0:20	2-Feb-21	16:00	1.3333333	Welder		
18	1089	Casualty	Door is broken	2-Feb-21	10:00	10:35	0:35	2-Feb-21	15:30	5.5	Carpenter		
19	2094	MCRI Dental opd	Drawer is not working	2-Feb-21	14:00	14:15	0:15	2-Feb-21	15:00	1	Welder		
20	2092	New MCRi OPD	Wash basin is not working Leakage	2-Feb-21	11:00	11:15	0:15	4-Feb-21	12:00	49	Plumber		
21	119	Radiology	Wash basin connection pipe is leakages	2-Feb-21	10:00	10:20	0:20	2-Feb-21	11:00	1	Plumber		
22	1854	Urology Ward	Bathroom is block	2-Feb-21	11:00	11:10	0:10	2-Feb-21	11:30	0.5	Plumber		
23	3463	Female medi ward	Wash basin is block	2-Feb-21	14:00	14:00	0:00	2-Feb-21	14:30	0.5	Plumber		
24	2182	6th floor Deluxe	Flush is not working	2-Feb-21	11:00	11:00	0:00	3-Feb-21	12:30	25.5	Plumber		
25	1397	OT Complex	Flush is not working	2-Feb-21	11:00	11:15	0:15	9-Feb-21	12:30	169.5	Plumber		
26	1279	Dialysis	Bathroom is blocked	2-Feb-21	14:40	15:30	0:50	9-Feb-21	12:30	165.83333			
27	263	Time Office	Bathroom is block	3-Feb-21	12:35	12:45	0:10	4-Feb-21	9:30	20.9166667	Plumber		
28	262	Time Office	Sai general toilet is not working	3-Feb-21	12:35	12:50	0:15	3-Feb-21	15:00	2.4166667	Plumber		
29	1830	Super deluxe	R no 726 flush is not working	3-Feb-21	9:15	9:30	0:15	3-Feb-21	10:15	1	Plumber		
30	3007	OT Complex	Female changing room toilet is block	3-Feb-21	10:30	11:00	0:30	3-Feb-21	17:30	7	Plumber		
31	17	Central library	urinal is leakage	3-Feb-21	14:40	14:50	0:10	3-Feb-21	17:30	2.8333333	Plumber		
32	2957	MRI ICU	Gizer fitting Call Cancelled	3-Feb-21	11:20	11:30	0:10	3-Feb-21	12:50	1.5	Plumber		
33	1530	Matron Office	Wheel chair is not working	3-Feb-21	10:30	11:00	0:30	3-Feb-21	11:30	1	Welder		
34	3	IVF Dept	Hanger fitting in Changing room	4-Feb-21	11:45	12:00	0:15	4-Feb-21	15:45	4	Carpenter		
35	2095	MCRI OPD	Wheel chair is not working	4-Feb-21	9:20	9:35	0:15	4-Feb-21	10:00	0.6666667	Welder		
36	2025	PICU	Crush cart trolley drawer is not working	4-Feb-21	9:15	9:30	0:15	4-Feb-21	10:15	1	Carpenter		
37	3380	MSW	Suction bottle Patti is removed	4-Feb-21	10:35	10:45	0:10	4-Feb-21	11:30	0.9166667	Carpenter		
38	1946	EICU	Display chart fixing on wall	4-Feb-21	11:15	11:30	0:15	4-Feb-21	12:30	1.25	Carpenter		
39	2096	New MCRI OPD	Tissue paper fitting in dispenser	4-Feb-21	10:00	10:30	0:30	4-Feb-21	11:10	1.1666667	Welder		
40	1945	EICU	table drawer lock is not working	4-Feb-21	10:45	11:00	0:15					in progress	
41	1633	blood bank	Trolley wheel is not working	4-Feb-21	15:30	15:40	0:10	6-Feb-21	10:30	43	Welder		
42	662	Pathology	Frame fitting on wall	4-Feb-21	12:00	12:15	0:15	5-Feb-21	11:15	23.25	Carpenter		
43	1634	blood bank	new drawer lock fitting 8 nose	4-Feb-21	10:45	11:00	0:15	8-Feb-21	11:15	96.5	Carpenter	new lock 2 nose	

44	1831	Super Deluxe	Flush is not working	4-Feb-21	9:00	9:00	0:00	4-Feb-21	9:30	0.5	plumber	New hand spray
45	3012	Ot Complex	Scrub is not working	4-Feb-21	14:00	14:15	0:15	4-Feb-21	17:00	3	plumber	
46	7098	New MCRI OPD	Ot no 5 Flush is not working	4-Feb-21	14:45	15:00	0:15	5 Feb 21	12:00	21.25	Plumber	
47	2100	New MCRI OPD	new table requfred	4-Feb-21	14:45	15:00	0:15					
48	2099	New MCRI OPD	male toilet drain line is block	4-Feb-21	14:45	15:00	0:15					in progress
49	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
50	3108	5th floor Deluxe	Wash basin tap is not working	5-Feb-21	15:30	15:45	0:15	5-Feb-21	16:00	0.5	plumber	
51	3896	SICU	Cot wheel is not working	5-Feb-21	14:00	14:15	0:15	5-Feb-21	15:00	1	Welder	
52	527	Female medi ward	Wooden cupboard is not working	5-Feb-21	10:15	10:30	0:15	5-Feb-21	12:00	1.75	Welder	
53	3895	SICU	bed railing is not working	5-Feb-21	10:30	10:45	0:15	5-Feb-21	15:00	4.5	Welder	
54	579	PSM	Board fitting on wall	5-Feb-21	15:00	15:10	0:10	6-Feb-21	11:30	20.5	Carpenter	
55	2183	6th floor deluxe	Washroom flush is not working	5-Feb-21	9:00	9:30	0:30	5-Feb-21	10:00	1	Plumber	
56	3014	Ot Complex	OT NO 7,6 Scrub is not working	5-Feb-21	14:00	14:00	0:00	5-Feb-21	16:40	2.6666667	Plumber	
57	143	RGY ICU	NSG Counter ply fitting	6-Feb-21	11:35	11:55	0:20	6-Feb-21	15:30	3.9166667	Carpenter	
58	208	MGM OPD 238	Wheel chair is not working	6-Feb-21	11:40	11:55	0:15	19-Feb-21	12:00	312.33333	Carpenter	
59	701	New MCRI OPD	big cupboard lock is not working	6-Feb-21	13:15	13:30	0:15	8-Feb-21	10:30	45.25	Carpenter	
60	2814	Peadi ward	PTS Bathroom is block	6-Feb-21	10:39	10:50	0:11	6-Feb-21	11:15	0.6	Plumber	
61	266	Time Office	Gents toilet is not working	6-Feb-21	10:30	10:45	0:15	6-Feb-21	15:00	4.5	plumber	
62	3110	5th floor Deluxe	R no 2 bathroom commodconver is not working	6-Feb-21	15:30	15:45	0:15	6-Feb-21	17:00	1.5	plumber	
63	1832	Super Deluxe	Flush is not working	6-Feb-21	16:30	16:50	0:20	6-Feb-21	16:45	0.25	Plumber	
42												

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attended	Respon se Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2945	MCRI ICU	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in Progress
2	2945	MCRI ICU	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in Progress
3	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					in progress
4	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
5	1250	Dyotan hall	wall coloring	7-Jan-21	11:00	11:15	0:15					in progress
6	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					in progress
7	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
8	2282	Ophthalmic ward	new lock fitting	18-Jan-21	10:30	10:45	0:15					in progress
9	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in Progress
10	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in progress
TOTAL COMPLAINT				63								
PENDING COMPLAINT				4								
COMPLETE COMPLAINT				59								
COMPLAINT ATTENDED				94%								


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

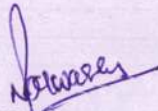
MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 25.01.2021 TO 30.01.2021

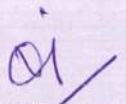
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Respon se Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	287	FMT	Chart & Name Plate fitting	25-Jan-21	14:30	14:45	0:15	25-Jan-21	15:30	1	Welder		
2	3133	Ophthal/ ENT Ward	Mirror fitting on wall	25-Jan-21	14:15	14:30	0:15	25-Jan-21	15:00	0.75	Welder		
3	2078	CCU+CVTS	Toilet lock is not working	25-Jan-21	15:50	15:50	0:00	25-Jan-21	16:05	0.25	Carpenter		
4	4253	Pharmacology	Door lock is not working	25-Jan-21	10:35	10:45	0:10	25-Jan-21	14:30	3.9166667	Welder		
5	723	Central Pathology	Drawer lock is not working	25-Jan-21	15:00	15:15	0:15	25-Jan-21	15:50	0.8333333	Welder	new lock 2 nos	
6	1451	MJPY ward	Curtain wheel is not working	25-Jan-21	12:30	12:30	0:00	27-Jan-21	14:50	50.333333	Carpenter		
7	2950	MCRI OPD	Wash basin are leakage	25-Jan-21	14:25	14:40	0:15	27-Jan-21	11:30	45.083333	Plumber		
8	258	Time Office	D hostel r no 6 bathroom is block	25-Jan-21	17:30	17:45	0:15	25-Jan-21	18:00	0.5	Plumber		
9	1276	Dialysis	PTS Bathroom is block	25-Jan-21	14:00	15:30	1:30	25-Jan-21	16:00	2	Plumber		
10	1827	Super deluxe	R no 724 Flush is not working	25-Jan-21	10:00	10:10	0:10	25-Jan-21	10:30	0.5	Plumber		
11	1942	EICU	Wooden cupboard door is not working	27-Jan-21	11:15	11:30	0:15	27-Jan-21	15:30	4.25	Carpenter		
12	2690	CSSD	Door handle is not working	27-Jan-21	11:15	11:25	0:10	27-Jan-21	14:50	3.5833333	Carpenter		
13	1943	EICU	Bathroom is block	27-Jan-21	12:00	12:10	0:10	27-Jan-21	13:00	1	Plumber		
14	2179	6th floor Deluxe	R no 7 tap is not working	27-Jan-21	9:45	10:00	0:15	27-Jan-21	14:40	4.9166667	Plumber		
15	2090	MCRI OPD	male toilet is blocked	27-Jan-21	10:00	10:15	0:15	10-Feb-21	13:00	339	Plumber		
16	3101	5th floor deluxe	all Window mosquito net fitting	28-Jan-21	12:10	12:30	0:20	5-Mar-21	11:00	862.83333	Welder		
17	4028	OBGY OPD	Wall colour is damage due to water leakages	28-Jan-21	11:00	11:15	0:15	30-Jan-21	16:00		plumber		
18	2232	Nephrology ward	Cupboard door is not working	28-Jan-21	15:15	15:30	0:15	28-Jan-21	16:30	1.25	Carpenter		
19	2091	MCRI OPD	Dr Chair is not working in cabin no 21	28-Jan-21	9:50	9:50	0:00	28-Jan-21	10:50	1	Carpenter		
20	528	PSY opd no 250	Board fitting on wall	28-Jan-21	10:15	10:30	0:15	28-Jan-21	12:30	2.25	Carpenter		
21	32	Endoscopy	Stature wheel is not working	28-Jan-21	13:00	13:30	0:30	28-Jan-21	15:00	2	Welder		
22	3134	Ophthalmic Ward	NSG Station counter door is broken	28-Jan-21	9:35	10:10	0:35	30-Jan-21	12:00	50.416667	Welder		
23	3135	Ophthal Ward	Window rod fitting	28-Jan-21	9:35	10:10	0:35	30-Jan-21	11:30	49.916667	Welder		
24	3136	Ophthal ward	Board fitting on wall	28-Jan-21	9:50	9:55	0:05	30-Jan-21	11:30	49.666667	Welder		
25	1851	Urology ward	Hand spray is not working	28-Jan-21	10:30	10:45	0:15	28-Jan-21	11:45	1.25	Plumber		
26	3106	5th floor Deluxe	R no 2,8,14,15,11,&7 flush is not working	28-Jan-21	11:30	11:45	0:15	28-Jan-21	16:10	4.6666667	Plumber		
27	260	Time office	Gizer fitting at obgy ward	29-Jan-21	14:45	15:00	0:15	29-Jan-21	17:30	2.75	Plumber		
28	1278	Dialysis	Wooden side Storage door is not working	29-Jan-21	10:00	10:15	0:15	29-Jan-21	10:30	0.5	Welder		
29	1453	MJPJAY Ward	Curtain wheel is not working	29-Jan-21	12:30	12:45	0:15	29-Jan-21	14:15	1.75	Carpenter		
30	1188	OBGY Ward	Cupboard lock is not working	29-Jan-21	15:00	15:10	0:10	3-Feb-21	12:30	117.5	Carpenter		
31	1187	OBGY Ward	PTS cot is not working	29-Jan-21	10:10	10:20	0:10	29-Jan-21	15:15	5.0833333	Carpenter		
32	4395	OBGY Ward	Louver Patti is fixed	29-Jan-21	11:35	11:40	0:05	30-Jan-21	12:00	24.416667	Welder		
33	1927	Pharmacology	Wooden cupboard handle is removed	29-Jan-21	14:20	14:30	0:10	30-Jan-21	15:15	24.916667	Carpenter		
34	16	Central library	Gents toilet urinal is block	29-Jan-21	11:55	12:10	0:15	29-Jan-21	15:30	3.5833333	Plumber		
35	670	Female Sur Ward	Bathroom is block	29-Jan-21	11:00	11:20	0:20	29-Jan-21	12:00	1	Plumber		
36	2407	KT ICU	Commode Cover is removed	29-Jan-21	10:20	10:35	0:15	30-Jan-21	11:15	24.916667	Plumber		
37	671	Female Sur Ward	bathroom door is not working	29-Jan-21	11:00	11:15	0:15	1-Feb-21	12:30	73.5	Welder		
38	4396	OBGY Ward	Wall tile is removed	29-Jan-21	11:35	11:45	0:10	5-Feb-21	12:30	168.91667	B mason		
39	706	Microbiology	Table need to colour	29-Jan-21	11:45	11:55	0:10					in progress	
40	709	Microbiology	New pipe fixing from outside	30-Jan-21	10:30	10:30	0:00	6-Feb-21	13:00	170.5	Plumber		

41	3458	Male Medi Ward	Wooden table door is not working	30-Jan-21	10:35	10:45	0:10	30-Jan-21	14:30	3.9166667	Welder
42	3457	Male Medi Ward	Drawer handle is removed	30-Jan-21	10:35	10:45	0:10	30-Jan-21	14:30	3.9166667	Welder

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attended	Response Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2945	mcri icu	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in Progress
2	283	PSM	water leakage in wall	2-Jan-21	10:45	11:00	0:15					in progress
3	2945	MCRI ICU	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in Progress
4	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					in progress
5	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
6	1250	Dyotan hall	wall coloring	7-Jan-21	11:00	11:15	0:15					in progress
7	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					in progress
8	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
17	1445	MJPjay ward	bed distance marking on floor	18-Jan-21	9:50	10:10	0:20					in progress
18	2282	Ophthalmic ward	new lock fitting	18-Jan-21	10:30	10:45	0:15					in Progress
19	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in Progress
34	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in progress
TOTAL COMPLAINT						42						
PENDING COMPLAINT						1						
COMPLETE COMPLAINT						41						
COMPLAINT ATTENDED						98%						


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.

Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 18.01.2021 TO 23.01.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	2219	Covid-19 opd	Screen curtain wheel is not working	18-Jan-21	11:30	11:50	0:20	18-Jan-21	14:30	3	Carpenter		
2	2223	Covid-19 opd	Window curtain rod is rMOVED	18-Jan-21	11:30	11:35	0:05	18-Jan-21	15:30	4	Carpenter		
3	2220	Covid-19 opd	LED TV fixed	18-Jan-21	11:00	11:30	0:30	18-Jan-21	12:00	1	Welder		
4	2281	Ophthalmology	Board fitting	18-Jan-21	10:15	10:30	0:15	18-Jan-21	11:15	1	Carpenter		
5	11	Central Library	Board fitted	18-Jan-21	11:00	11:30	0:30	18-Jan-21	12:00	1	Welder		
6	1815	Super Deluxe	Pantry room Door is not working	18-Jan-21	11:25	11:35	0:10	18-Jan-21	15:00	3.5833333	Welder		
7	2221	Covid OPD	Mirror fitted	18-Jan-21	11:30	11:50	0:20	18-Jan-21	15:15	3.75	Carpenter		
8	1265	Anaesthesia	LED Screen fitting	18-Jan-21	11:00	11:10	0:10	19-Jan-21	10:15	23.25	Welder		
9	13	Central Library	PG hall window rod removed	18-Jan-21	11:45	12:00	0:15	18-Jan-21	12:30	0.75	Carpenter		
10	2224	Covid-19 opd	bathroom door handle is removed	18-Jan-21	11:30	11:45	0:15	23-Jan-21	12:30	121	Carpenter		
11	3454	Male Medi Ward	Clinic Room Door is not working	18-Jan-21	10:00	10:30	0:30	19-Jan-21	11:00	25	Welder		
12	252	Time Office	1st floor general toilet tap is broken	18-Jan-21	14:00	14:20	0:20	18-Jan-21	17:00	3	Plumber		
13	116	Radiology	Basin pipe is Damage	18-Jan-21	10:00	10:30	0:30	18-Jan-21	11:30	1.5	Plumber		
14	253	Time Office	Wash basin is Block	18-Jan-21	15:00	15:30	0:30	18-Jan-21	16:10	1.1666667	Plumber		
15	862	Anatomy	Wash basin is Block	18-Jan-21	10:40	11:00	0:20	19-Jan-21	16:10	29.5	Plumber		
16	662	Female Sur Ward	Bathroom is block	18-Jan-21	10:45	11:00	0:15	22-Jan-21	13:00	98.25	Plumber		
17	1445	MJPJay ward	bed distance marking on floor	18-Jan-21	9:50	10:10	0:20					in Progress	
18	2282	Ophthal ward	new lock fitting	18-Jan-21	10:30	10:45	0:15					in Progress	
19	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in Progress	
20	59	Physiotherapy	Board & name plate fitting	19-Jan-21	12:10	12:20	0:10	20-Jan-21	16:15	28.083333	Carpenter		
21	2019	PICU	Drawer is not working	19-Jan-21	15:50	16:10	0:20	20-Jan-21	16:00	24.166667	Welder		
22	527	PSY OPD no 250	Board removing	19-Jan-21	11:00	11:15	0:15	19-Jan-21	12:00	1	Welder		
23	1517	Medicine opd	Dr Chair & Revolving cylinder is not working	19-Jan-21	11:15	11:25	0:10	19-Jan-21	12:50	1.5833333	Welder		
24	1926	Pharmacology	Chart fittings	19-Jan-21	10:20	10:25	0:05	21-Jan-21	11:30	49.166667	Carpenter		
25	15	Central Library	100 chair is repaired	19-Jan-21	11:45	12:00	0:15	19-Jan-21	16:30	4.75	Welder		
26	1183	OBGY i	Wash basin pipe is removed	19-Jan-21	11:00	11:15	0:15	19-Jan-21	12:00	1	Plumber		
27	685	Linen Dept	Outlet is leakage	19-Jan-21	9:45	9:55	0:10	19-Jan-21	10:15	0.5	Plumber		
28	12	Central library	Wash basin is block	19-Jan-21	11:45	12:00	0:15	22-Jan-21	11:00	71.25	Plumber		
29	254	Time Office	Ladies toilet is block	19-Jan-21	16:00	16:15	0:15	19-Jan-21	17:00	1	Plumber		
30	2084	New MCRI OPD	Washroom is block	19-Jan-21	16:20	16:30	0:10	19-Jan-21	17:00	0.6666667	Plumber		
31	1378	OT Complex	Bathroom is block	19-Jan-21	12:00	12:15	0:15	19-Jan-21	12:45	0.75	Plumber		
32	1699	5th Floor Deluxe	R .no 7 comod cover is removed	19-Jan-21	13:15	13:25	0:10	19-Jan-21	16:30	3.25	Plumber		
33	2224	Covid 19 opd	Bathroom lock is not working	19-Jan-21	11:30	11:45	0:15	20-Jan-21	9:30	22	Carpenter		
34	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in progress	
35	1261	Dialysis	Wiper is not working	20-Jan-21	12:00	12:15	0:15	20-Jan-21	15:00	3	Welder		
36	663	Female Sur Ward	Wooden cupboard lock is not working	20-Jan-21	12:30	12:45	0:15	20-Jan-21	16:15	3.75	Welder		
37	3124	Isolation ICU	O2 Suction bottle Clip is not working	20-Jan-21	10:00	11:00	1:00	20-Jan-21	13:00	3	Welder		
38	2169	6th floor deluxe	Tile Removed of Ward corridor	20-Jan-21	13:00	14:00	1:00	21-Jan-21	16:30	27.5	B Mason		
39	2285	Ophthal Dept	Curtain hook is not working	20-Jan-21	9:45	9:55	0:10	20-Jan-21	12:00	2.25	Carpenter		
40	2171	6th Floor Deluxe	Toilet flush is not working	20-Jan-21	16:20	16:30	0:10	20-Jan-21	17:00	0.6666667	Plumber		
41	2173	6th floor Deluxe	hand Spray is not working	20-Jan-21	16:15	16:20	0:05	20-Jan-21	17:15	1	Plumber		
42	2172	6th floor Deluxe	Hand spray Stand is removed	20-Jan-21	16:20	16:30	0:10	20-Jan-21	17:00	0.6666667	Plumber		
43	2809	Peadi old 360	Wash basin pipe is removed	20-Jan-21	9:30	9:45	0:15	20-Jan-21	15:30	6	Plumber		
44	2810	Peadi old 360	Wash basin is block	20-Jan-21	9:30	9:45	0:15	20-Jan-21	11:00	1.5	Plumber		

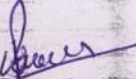
45	2170	6th floor deluxe	hand spray is not working	20-Jan-21	12:30	12:35	0:05	20-Jan-21	14:00	1.5	Plumber	
46	2174	6th floor deluxe	hand spray is not working	20-Jan-21	15:00	16:30	1:30	20-Jan-21	17:15	2.25	Plumber	
47	2288	COVID OPD	Tile is broken	20-Jan-21	10:30	10:35	0:05	21-Jan-21	17:00	30.5	mason	
48	2167	6th floor deluxe	Flush is not working	20-Jan-21	10:00	11:30	1:30	20-Jan-21	12:30	2.5	Plumber	
49	1820	Super Deluxe	Flush is not working	21-Jan-21	9:00	9:15	0:15	21-Jan-21	10:30	1.5	Plumber	
50	1228	MET cell	board fitting 20 nos	21-Jan-21	12:25	12:35	0:10	22-Jan-21	14:30	26.083333	Welder	
51	705	Microbiology	Name Plate fitting	21-Jan-21	10:15	10:30	0:15	22-Jan-21	11:30	25.25	Carpenter	
52	1270	Dialysis	Main door is change	21-Jan-21	14:30	14:40	0:10					in progress
53	1272	Dialysis	Wall is colouring	21-Jan-21	14:30	14:40	0:10	23-Jan-21	15:30	49	Painter	
54	283	Anatomy	board fitting	21-Jan-21	14:00	14:15	0:15	25-Jan-21	10:30	92.5	Welder	
55	661	Pathology	HODS Board is fitting	21-Jan-21	12:35	12:45	0:10	21-Jan-21	14:30	1.9166667	Welder	
56	383	OBGY Dept	Board fitting for naac	21-Jan-21	16:00	16:15	0:15	21-Jan-21	17:00	1	Welder	
57	2086	New MCRI OPD	New mcri opd no 13 Window Curtain is not working	21-Jan-21	10:00	10:15	0:15	21-Jan-21	12:00	2	Welder	
58	1383	OT Complex	locker is not working	21-Jan-21	15:00	15:30	0:30	23-Jan-21	16:15	49.25	Carpenter	
59	1086	Casualty	Furniture Door is not working	21-Jan-21	11:00	11:15	0:15	25-Jan-21	10:50	95.833333	Carpenter	
60	1081	Casualty	Mirror is fitting	22-Jan-21	10:45	11:00	0:15	25-Jan-21	10:40	71.916667	welder	
61	1085	Casualty	Cupboard Door is removed	22-Jan-21	10:50	11:00	0:10	25-Jan-21	11:30	72.666667	Welder	
62	60	Physiotherapy college	15 nose board fitting	22-Jan-21	11:00	11:10	0:10	22-Jan-21	13:00	2	Welder	
63	2182	OBGY ICU	Stand is not working	22-Jan-21	10:00	10:15	0:15	23-Jan-21	12:30	26.5	Carpenter	
64	4574	Biochemistry Dept	board fitting	22-Jan-21	10:25	10:35	0:10	22-Jan-21	16:15	5.8333333	Carpenter	
65	3459	Male Medi Ward	pts locker door is not working	22-Jan-21	14:30	15:00	0:30	22-Jan-21	15:30	1	Welder	
66	804	2-D Echo	Board fitting	22-Jan-21	16:00	16:15	0:15	22-Jan-21	16:40	0.6666667	Carpenter	
67	615	Cathlab	PTS Shifting trolley up /Down key is not working	22-Jan-21	15:00	15:15	0:15	22-Jan-21	16:30	1.5	Welder	
68	1782	Central Store	Door is not working	22-Jan-21	10:30	10:40	0:10	22-Jan-21	10:30	0	Carpenter	
69	2022	PICU	Bed no 5 bed railing is not working	22-Jan-21	9:30	9:50	0:20	23-Jan-21	15:00	29.5	Welder	
70	1273	Dialysis	Curtain Rod is not working	22-Jan-21	16:00	16:15	0:15	23-Jan-21	12:15	20.25	Welder	
71	1822	Super Deluxe	R no 723,724,725, flush is not working	22-Jan-21	9:30	10:00	0:30	22-Jan-21	10:30	1	Plumber	
72	1848	Urology Ward	Washroom is block	22-Jan-21	14:45	14:45	0:00	22-Jan-21	15:30	0.75	Plumber	
73	3456	Male Medi Ward	Toilet is block	22-Jan-21	10:00	10:15	0:15	22-Jan-21	10:45	0.75	Plumber	
74	2088	New mcri opd	Wash basin is block	22-Jan-21	12:00	12:15	0:15	23-Jan-21	12:30	24.5	Plumber	
75	843	MJPJY Dept	Wooden self is not working	23-Jan-21	12:15	12:50	0:35	25-Jan-21	11:00	46.75	Carpenter	
76	1825	Super Deluxe	R no 724 Flush is not working	23-Jan-21	14:30	14:45	0:15	23-Jan-21	15:30	1	Plumber	
77	1184	OBGY Ward	PTS Bathroom is block	23-Jan-21	10:00	10:30	0:30	23-Jan-21	11:00	1	Plumber	
78	2231	COVID OPD	Ceiling is leakage	23-Jan-21	11:00	11:15	0:15	23-Jan-21	15:00	4	Plumber	
79	2089	New MCRI OPD	Window curtain is not working	23-Jan-21	11:00	11:15	0:15	23-Jan-21	12:30	1.5	Welder	
80	1447	MJPJAY Ward	Male side Railing of bed is not working	23-Jan-21	10:30	10:45	0:15	23-Jan-21	14:30	4	Carpenter	
81	1798	Labour Room	Table Screw is removed	23-Jan-21	11:45	12:00	0:15	23-Jan-21	15:15	3.5	Carpenter	
82	1826	Super Deluxe	R no 739 730 Flush Batten is broken	23-Jan-21	11:03	11:15	0:12	23-Jan-21	11:35	0.5333333	Plumber	
83	2230	covid opd	Toilet is block	23-Jan-21	11:00	11:15	0:15	23-Jan-21	14:20	3.3333333	Plumber	

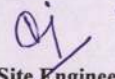
84	3129	Ophthalmic Ward	Wash basin is block	23-Jan-21	11:30	12:00	0:30	23-Jan-21	14:15	2.75	Plumber	
85	3132	ENT Ward	Bathroom tap is blacken	23-Jan-21	12:00	12:30	0:30	23-Jan-21	12:45	0.75	Plumber	

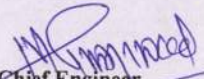
Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attended	Response Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2945	mcri icu	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in Progress
2	283	PSM	water leakage in wall	2-Jan-21	10:45	11:00	0:15					in progress
3	2945	mcri icu	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in Progress
4	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					in progress
5	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
6	1250	Dyotan hall	wall coloring	7-Jan-21	11:00	11:15	0:15					in progress
7	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					in progress
8	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress

TOTAL COMPLAINT	85
PENDING COMPLAINT	5
COMPLETE COMPLAINT	80
COMPLAINT ATTENDED	94%


 Site Supervisor
 MGM Const.Dept.


 Site Engineer
 MGM Const.Dept.


 Chief Engineer
 MGM Const.Dept.

1/20/19

1/20

1/20

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 11.01.2021 TO 16.01.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Respon se Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	8	Central library	Door lock is not working	11-Jan-21	16:00	16:15	0:15	12-Jan-21	12:30	20.5	Carpenter		
2	1938	EMS ICU	Door is not working	11-Jan-21	10:30	10:45	0:15	12-Jan-21	10:45	24.25	Welder		
3	2077	New MCRI OPD	Female toilet door is not working	11-Jan-21	10:00	10:15	0:15	12-Jan-21	12:15	26.25	Carpenter		
4	1262	Anesthesia	Notice board fitting	11-Jan-21	11:00	11:20	0:20	11-Jan-21	16:04	5.0666667	Carpenter		
5	2401	KT ICU	Suction bottle handle is not working	11-Jan-21	11:10	11:20	0:10	11-Jan-21	15:40	4.5	Carpenter		
6	2942	MCRI ICU	Bathroom door is not working	11-Jan-21	11:00	11:20	0:20	11-Jan-21	15:15	4.25	Carpenter		
7	1075	Casualty	Cupboard Door is not working	11-Jan-21	11:00	11:15	0:15	14-Jan-21	10:15	71.25	Welder		
8	2943	MCRI ICU	Linen Trolley is not working	11-Jan-21	11:01	11:15	0:14			-1060979		in Progress	
9	1076	Casualty	Trolley wheel is not working	11-Jan-21	11:00	11:10	0:10	14-Jan-21	14:30	75.5	Welder		
10	2217	Covid-19 opd	Male Toilet is Block	11-Jan-21	9:30	9:30	0:00	11-Jan-21	10:00	0.5	Plumber		
11	10	Central library	False Ceiling Sheet is removed	11-Jan-21	16:00	16:15	0:15	12-Jan-21	12:30	20.5	pop		
12	286	PSM	wall coloring	11-Jan-21	12:10	13:00	0:50					in Progress	
13	2228	Nephro ward	Bathroom jali is removed	11-Jan-21	10:45	11:30	0:45	12-Jan-21	12:00	25.25	Plumber		
14	2069	CCU+CVTS	Door marble Patti is removed	11-Jan-21	14:25	14:35	0:10	16-Jan-21	15:00	120.58333	Mason		
15	2076	New MCRI OPD	female toilet tap is not working	11-Jan-21	10:00	10:15	0:15	11-Jan-21	15:00	5	Plumber		
16	2078	New MCRI OPD	Flush tank is not working	11-Jan-21	14:00	14:15	0:15	11-Jan-21	14:30	0.5	Plumber		
17	1810	Super Deluxe	R no 738,726,724 Flush is not working	11-Jan-21	12:40	12:55	0:15	11-Nov-21	17:30	7300.8333	Plumber		
18	2934	OLD Deluxe	R no 642 bathroom is block	11-Jan-21	9:00	10:00	1:00	12-Jan-21	13:00	28	Plumber		
19	1250	Dialysis	Washroom is block	12-Jan-21	9:00	9:20	0:20	12-Jan-21	11:00	2	Plumber		
20	100	KT ICU	Washroom is leakage	12-Jan-21	10:25	10:30	0:05	15-Jan-21	10:15	71.833333	Plumber		
21	1811	Super Deluxe	room no 738 Door is not working	12-Jan-21	14:00	14:15	0:15	12-Jan-21	15:40	1.6666667	carpenter		
22	658	Pathology	Fitting of handle to old cupboard	12-Jan-21	10:30	10:45	0:15	12-Jan-21	12:40	2.1666667	Carpenter		
23	1597	MICU	Stretcher Wheel is not working	12-Jan-21	13:00	14:00	1:00	12-Jan-21	16:30	3.5	Welder		
24	2402	KT ICU	Bed side locker is not working	12-Jan-21	10:25	10:35	0:10	14-Jan-21	10:40	48.25	Carpenter		
25	1598	MICU	Cupboard lock is not working	12-Jan-21	13:00	13:00	0:00	14-Jan-21	12:00	47	Welder		
26	247	Time Office	New lock fitting	13-Jan-21	10:15	10:30	0:15	13-Jan-21	12:30	2.25	Carpenter		
27	658	female Sur Ward	Bathroom is block	13-Jan-21	10:20	10:40	0:20	14-Jan-21	16:00	29.666667	Plumber		
28	1812	Super Deluxe	R no 730 Bathroom door is not working	13-Jan-21	10:15	10:30	0:15	13-Jan-21	11:15	1	Carpenter		
29	138	RGY ICU	Flooring carpet is broken	13-Jan-21	10:00	10:15	0:15	13-Jan-21	16:30	6.5	Welder		
30	3885	SICU	Rolling Chair is not working	13-Jan-21	12:10	14:00	1:50	15-Jan-21	15:00	50.833333	Welder		
31	1813	Super Deluxe	R no 737 Flush is not working	13-Jan-21	11:30	11:45	0:15	13-Jan-21	15:00	3.5	Plumber		
32	3371	Male Sur Ward	Bathroom pipe is leakage	13-Jan-21	11:15	11:30	0:15	13-Jan-21	16:30	5.25	Plumber		
33	2079	New MCRI OPD	Female Toilet hand spray is not working	13-Jan-21	11:00	11:15	0:15	13-Jan-21	14:30	3.5	Plumber		
34	248	Time Office	Drainage line is block	13-Jan-21	10:30	10:45	0:15	13-Jan-21	12:30	2	Plumber		
35	1923	Pharmacology	bathroom is block	14-Jan-21	10:00	10:15	0:15	14-Jan-21	10:30	0.5	Plumber		
36	3453	MMW	Bathroom is block	14-Jan-21	16:30	17:00	0:30	14-Jan-21	17:30	1	Plumber		
37	614	Cardiac	Wheel chair is not working	14-Jan-21	11:30	12:00	0:30	15-Jan-21	14:30	27	Welder		
38	2945	mcricu	Chair base is broken	14-Jan-21	12:45	12:55	0:10					in Progress	
39	1843	Urology ward	Trolley wheel is not working	14-Jan-21	10:00	10:15	0:15	15-Jan-21	15:00	29	Welder		
40	58	MGM SOP	Door closer is not working	14-Jan-21	16:30	16:30	0:00	15-Jan-21	10:30	18	Welder		
41	2071	CVTS	NSG Counter door is not working	14-Jan-21	14:15	14:30	0:15	14-Jan-21	15:15	1	Carpenter		
42	2604	Medical Store	Counter door is not working	14-Jan-21	10:00	10:15	0:15	14-Jan-21	11:00	1	Welder		

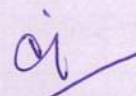
43	1844	Urology Ward	Curtain wheel is not working	14-Jan-21	11:00	11:30	0:30	14-Jan-21	12:30	1.5	Welder	
44	1442	MJPGY WARD	Wheel chair is not working	14-Jan-21	11:30	11:45	0:15	14-Jan-21	15:00	3.5	Welder	
45	2230	Nephro ward	Stool is broken	15-Jan-21	10:30	10:45	0:15	15-Jan-21	15:00	4.5	Welder	
46	2164	6th floor Deluxe	R no 15 Bathroom flush is not working	15-Jan-21	11:30	12:00	0:30	15-Jan-21	12:30	1	Plumber	
47	1262	Dialysis	bathroom tap is not working	15-Jan-21	9:30	10:00	0:30	15-Jan-21	10:30	1	Plumber	
48	661	Female Sur Ward	bathroom pipe is leakage	15-Jan-21	12:00	12:05	0:05	15-Jan-21	14:00	2	Plumber	
49	251	Sports Hostel	bathroom is blocked	15-Jan-21	17:00	17:15	0:15	15-Jan-21	17:45	0.75	Plumber	
50	1443	MJPGY WARD	wiper is not working	15-Jan-21	11:25	11:40	0:15					in Progress
51	1444	MJPGY WARD	bed side railing is not working	16-Jan-21	11:25	11:35	0:10	16-Jan-21	15:15	3.8333333	Welder	
52	letter	covid 19	sign board is fitted	16-Jan-21	10:30	10:45	0:15	16-Jan-21	12:30	2	Welder	
53	1814	Super Deluxe	R no 725 Flush is not working	16-Jan-21	14:10	14:30	0:20	16-Jan-21	15:45	1.5833333	Plumber	
54	4573	Biochemistry	lab sink west coupling pipe is rusted 15 nose	16-Jan-21	10:30	10:45	0:15					in Progress
55	1263	Dialysis	Bed no 12 curtain track is not working properly	16-Jan-21	12:00	12:15	0:15					in Progress

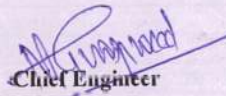
Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attended	Response Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	6	Center library	110 nose chair is not working	1-Jan-21	11:15	11:20	0:05					in progress
2	283	PSM	water leakage in wall	2-Jan-21	10:45	11:00	0:15					in progress
	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					in progress
34	244	time Office	30 nose three setter chair coloring	7-Jan-21	15:45	16:00	0:15					in progress
38	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
39	1250	Dyotan hall	wall coloring	7-Jan-21	11:00	11:15	0:15					in progress
48	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					in progress
55	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress

TOTAL COMPLAINT	55
PENDING COMPLAINT	6
COMPLETE COMPLAINT	49
COMPLAINT ATTENDED	89%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 04.01.2021 TO 09.01.2021

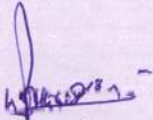
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	238	Time office	Lift no 2 flooring plate screw is removed	4-Jan-21	15:00	15:50	0:50	4-Jan-21	16:30	1.5	Welder		
2	2069	New Meri Opd	Wheel chair in cabin no 13 Wheel chair is not working	4-Jan-21	10:00	10:30	0:30	4-Jan-21	16:00	6	Welder		
3	1259	Anesthesia	2 no board fitting	4-Jan-21	10:30	10:45	0:15	4-Jan-21	11:25	0.9166667	Welder		
4	1917	EMS ICU	3 no Godrej Cupboard is not working	4-Jan-21	10:00	10:45	0:45	4-Jan-21	11:15	1.25	Welder		
5	3878	SICU	Door Closer is not working	4-Jan-21	10:00	10:10	0:10	4-Jan-21	10:30	0.5	Welder		
6	3301	Skin OPD 256	MS Cupboard is not working	4-Jan-21	9:45	10:00	0:15	4-Jan-21	10:45	1	Welder		
7	3879	SICU	Rolling Chair is not working	4-Jan-21	11:45	11:55	0:10	7-Jan-21	16:30	76.75	Welder		
8	1918	EICU	Storage compartment making	4-Jan-21	10:00	10:45	0:45	7-Jan-21	12:30	74.5	Carpenter		
9	1921	EICU	IV Stand is not working	4-Jan-21	14:10	14:25	0:15	7-Jan-21	11:00	68.833333	Welder		
10	1440	MJPJAY Ward	male side bathroom was block	4-Jan-21	9:20	9:20	0:00	4-Jan-21	10:40	1.3333333	Plumber		
11	1689	5th floor Deluxe	R no 9,10,11,12,13,14,16,17,,8,& 7 bathroom flush is not working	4-Jan-21	9:00	9:00	0:00	4-Jan-21	10:15	1.25	Plumber		
12	1362	OT Complex	male Toilet tap is not working	4-Jan-21	14:30	14:45	0:15	4-Jan-21	16:00	1.5	Plumber		
13	2997	EICU	Bed side ply is removed	5-Jan-21	11:50	12:15	0:25	7-Jan-21	11:00	47.166667	Welder		
14	4332	Surgery Dept	Name board fitting	5-Jan-21	11:50	12:35	0:45	5-Jan-21	12:15	0.4166667	Welder		
15	612	Cathlab	Male changing room door is not working	5-Jan-21	10:30	10:50	0:20	5-Jan-21	11:30	1	Carpenter		
16	98	KT ICU	Hanger fitting in kt icu	5-Jan-21	11:15	11:30	0:15	5-Jan-21	12:15	1	Carpenter	new hanger	
17	2067	CVTS	Alu door lock is not working	5-Jan-21	10:15	10:30	0:15	5-Jan-21	11:15	1	Carpenter		
18	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					in progress	
19	2998	EICU	Crush Cart not working	6-Jan-21	14:15	14:30	0:15	6-Jan-21	15:15	1	Carpenter		
20	842	MJPJAY Ward	Door lock is not working	6-Jan-21	12:00	14:00	2:00	6-Jan-21	12:50	0.8333333	Carpenter		
21	1596	MICU	Bed rod is broken	6-Jan-21	11:00	11:15	0:15	6-Jan-21	11:45	0.75	Welder		
22	1808	Super Deluxe	R no 729 is not working	6-Jan-21	10:00	10:30	0:30	6-Jan-21	11:00	1	Welder		
23	721	Central lab	New lock fitting 3 nose	6-Jan-21	11:20	11:45	0:25	6-Jan-21	12:15	24.916667	Welder		
24	2170	OBGY icu	cupboard lock is not working	6-Jan-21	15:15	15:30	0:15	7-Jan-21	11:15	20	Carpenter	new lock fitted	
25	2169	OBGY icu	NSG Counter locker lock is not working	6-Jan-21	15:10	15:20	0:10	7-Jan-21	10:30	19.333333	Carpenter		
26	282	Anatomy	Name Board fitting	6-Jan-21	11:00	11:15	0:15	7-Jan-21	16:30	29.5	Carpenter		
27	2154	6th floor Deluxe	Gizer is not working	6-Jan-21	14:35	15:15	0:40	6-Jan-21	16:00	1.4166667	Plumber		
28	2153	6th floor Deluxe	Flush tank is not working	6-Jan-21	14:30	15:00	0:30	6-Jan-21	15:10	0.6666667	Plumber		
29	2150	6th floor Deluxe	Tap is not working	6-Jan-21	9:40	9:55	0:15	6-Jan-21	11:30	1.8333333	Plumber		
30	2151	6th floor Deluxe	Flush tank is not working	6-Jan-21	9:40	10:00	0:20	6-Jan-21	15:30	5.8333333	Plumber		
31	2072	MCRI OPD	Female toilet flush drain line is leakage	6-Jan-21	15:00	15:10	0:10	6-Jan-21	16:00	1	Plumber		
32	3304	Skin OPD 256	Bathroom drain line is block	6-Jan-21	11:50	14:00	2:10	6-Jan-21	14:30	2.6666667	Plumber		
33	242	Time office	1st floor general toilet tap is not working	6-Jan-21	10:10	10:20	0:10	7-Jan-21	11:30	25.333333	Plumber		
34	244	time Office	30 nose three seater chair coloring	7-Jan-21	15:45	16:00	0:15					in progress	
35	1368	OT complex	Steel stool is not working	7-Jan-21	15:30	16:00	0:30	7-Jan-21	16:30	1	Welder		
36	1366	OT Complex	Steel stool bush is not working	7-Jan-21	12:00	12:15	0:15	7-Jan-21	16:45	4.75	Welder		
37	112	Radiology	R no 5 door is not working	7-Jan-21	14:00	14:15	0:15	8-Jan-21	11:00	21	Welder		
38	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress	
39	1250	Dyotan hall	wall coloring	7-Jan-21	11:00	11:15	0:15					in progress	
40	2160	6th floor Deluxe	R no 4,8 Shower cock is not working	7-Jan-21	14:30	14:45	0:15	7-Jan-21	16:30	2	Plumber		
41	2159	6th floor Deluxe	Hand Spray is not working	7-Jan-21	14:30	14:50	0:20	7-Jan-21	16:30	2	Plumber		
42	2156	6th floor Deluxe	Flush is not working in 6 no	7-Jan-21	14:30	14:35	0:05	7-Jan-21	16:30	2	Plumber		

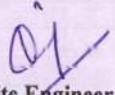
43	701	Microbiology	Toilet is block	7-Jan-21	11:30	11:45	0:15	9-Jan-21	10:00	46.5	Plumber	
44	3506	Cardiac ot	Bathroom flush is not working	8-Jan-21	15:20	16:00	0:40	8-Jan-21	17:00	1.6666667	Plumber	
45	2073	New Mcrri Opd	Cabin no 13 Window curtain is not working	8-Jan-21	9:30	9:40	0:10	8-Jan-21	10:30	1	Carpenter	
46	1178	OBYG Ward	Wheel chair is not working	8-Jan-21	10:30	10:40	0:10	8-Jan-21	12:00	1.5	Welder	
47	1181	OBYG Ward I	Bed side Locker is not working	8-Jan-21	12:00	12:30	0:30	9-Jan-21	16:30	28.5	Welder	
48	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					in progress
49	284	Anatomy	poster fitting on wall	8-Jan-21	15:40	16:00	0:20	8-Jan-21	15:45	0.08333333	Carpenter	
50	1809	Super Deluxe	R no 729 flush is not working	8-Jan-21	9:30	10:00	0:30	8-Jan-21	10:30	1	Plumber	
51	57	School of physiotherapy	2nd floor bathroom is block	8-Jan-21	11:30	12:10	0:40	8-Jan-21	12:15	0.75	Plumber	
52	1649	Surgery opd	Three seater chair is not working	9-Jan-21	11:00	11:30	0:30	9-Jan-21	12:30	1.5	Carpenter	
53	2658	Exam Cell	Water pipe is leakage	9-Jan-21	14:00	14:25	0:25	9-Jan-21	14:40	0.6666667	Plumber	
54	207	MGM OPD	toilet tap is not working	9-Jan-21	13:50	14:00	0:10	9-Jan-21	14:20	0.5	Plumber	
55	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
56	1693	5th floor Deluxe	R no 3,5,6,7,8,9 window net is broken	9-Jan-21	15:55	16:30	0:35	14-Jan-21	16:30		Welder	

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attended	Response Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2136	6th floor deluxe	R no 11 hole making for exhaust fan	30-Dec-20	9:30	9:45	0:15					hole is not possible
2	6	Center library	110 nose chair is not working	1-Jan-21	11:15	11:20	0:05					in progress
3	283	PSM	water leakage in wall	2-Jan-21	10:45	11:00	0:15					in progress

TOTAL COMPLAINT	56
PENDING COMPLAINT	6
COMPLETE COMPLAINT	50
COMPLAINT ATTENDED	89%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.

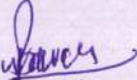
Chief Engineer
MGM Const.Dept.

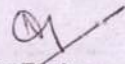
MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 28.12.2020 TO 02.01.2021

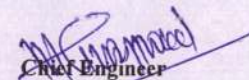
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Respon se Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	803	2-echo	Dr reveling chair is not working	28-Dec-20	10:30	10:45	0:15	28-Dec-20	11:30	1	Carpenter		
2	1434	MJPJAY Ward	Chair is not working	28-Dec-20	10:10	10:35	0:25	28-Dec-20	12:15	2.0833333	Carpenter		
3	2126	6th floor deluxe	Flush is not working	28-Dec-20	12:00	12:15	0:15	28-Dec-20	12:54	0.9	Plumber		
4	860	Anatomy	Anatomy dicection tap is not working	28-Dec-20	15:45	16:45	1:00	28-Dec-20	17:00	1.25	Plumber	1 nos new tap	
5	2127	6th floor deluxe	flush tank is not working in r no 14	28-Dec-20	15:15	15:30	0:15	28-Dec-20	16:45	1.5	Plumber		
6	30	Endoscopy	tee table is cracked	28-Dec-20	10:30	10:45	0:15	31-Dec-20	16:30	78	Carpenter		
7	1801	Super deluxe	flush is not working	28-Dec-20	12:15	12:30	0:15	31-Dec-20	13:30	73.25	plumber		
8	2136	6th floor deluxe	R no 11 hole making for exhaust fan	1-Dec-20	9:30	9:45	0:15					hole making not possible	
9	3445	Male Medi ward	Side room dr table lock is not working	29-Dec-20	10:45	11:00	0:15	4-Jan-21	11:00	144.25	Welder		
10	1175	OBGY I	Cot is not working	29-Dec-20	11:20	11:30	0:10	29-Dec-20	12:40	1.3333333	Carpenter		
11	2129	6th floor deluxe	R no 9 door is not working	29-Dec-20	14:15	14:50	0:35	29-Dec-20	15:00	0.75	Carpenter		
12	2128	6th floor deluxe	R no 15 Door is not working	29-Dec-20	14:10	14:40	0:30	29-Dec-20	15:30	1.3333333	Carpenter		
13	2134	6th floor deluxe	R no 2,4,13,11 Watch fitting on wall	29-Dec-20	14:50	15:00	0:10	29-Dec-20	16:30	1.6666667	Carpenter		
14	1351	OT Complex	Iv Stand not working	29-Dec-20	11:20	11:30	0:10	29-Dec-20	11:30	0.1666667	Carpenter		
15	3444	Male Medi ward	NSG Counter drawer is not working	29-Dec-20	10:45	11:00	0:15	29-Dec-20	12:15	1.5	Carpenter		
16	2132	6th floor deluxe	Flush is not working	29-Dec-20	10:00	16:50	6:50	29-Dec-20	16:40	6.6666667	Plumber		
17	1680	5th deluxe	R no 3,7,13,14,15,16 flush is not working	29-Dec-20	12:00	16:40	4:40	29-Dec-20	16:00	4	Plumber		
18	2133	6th floor deluxe	Hand spray is not working	29-Dec-20	9:40	9:50	0:10	29-Dec-20	14:00	4.3333333	Plumber		
19	2135	6th floor deluxe	Room no 8 Toilet door is not working	29-Dec-20	9:40	9:45	0:05	30-Dec-20	14:20	28.666667	Plumber		
20	657	Female Sue Ward	Watch basin tap is not working	29-Dec-20	10:30	12:10	1:40	29-Dec-20	12:30	2	Plumber		
21	3363	Male Sur Ward	Urinal push cock is not working	29-Dec-20	10:30	10:35	0:05	29-Dec-20	11:35	1.0833333	Plumber		
22	1802	Super Deluxe	R no 725,724 flush is not working	29-Dec-20	10:00	10:05	0:05	29-Dec-20	10:30	0.5	Plumber		
23	1912	New Deluxe	Bathroom Flush is not working	29-Dec-20	9:00	9:30	0:30	29-Dec-20	10:00	1	Plumber		
24	2130	6th floor deluxe	Flush is not working	29-Dec-20	10:00	16:10	6:10	29-Dec-20	16:45	6.75	Plumber		
25	2066	New MCRI OPD	Cabin no 13 Cupboard lock is not working	30-Dec-20	10:00	10:35	0:35	30-Dec-20	11:30	1.5	carpenter		
26	2138	6th floor deluxe	R no 10 Bathroom tap is not working	30-Dec-20	13:30	13:45	0:15	30-Dec-20	14:30	1	Plumber	new tap 1 no	
27	3122	Isolation	Tap handle is not working	30-Dec-20	10:00	11:00	1:00	30-Dec-20	11:40	1.6666667	Plumber		
28	1176	OBGY I	Bathroom is block	30-Dec-20	9:00	9:30	0:30	30-Dec-20	9:35	0.5833333	Plumber		
29	1682	5th floor deluxe	R no 2 flush is not working	30-Dec-20	9:00	9:40	0:40	30-Dec-20	10:05	1.0833333	Plumber		
30	1684	5th floor deluxe	R no 3 Hand Spray is not working	30-Dec-20	12:00	12:30	0:30	30-Dec-20	15:15	3.25	Plumber		
31	1803	Super Deluxe	R no 724 is not working	30-Dec-20	15:00	15:20	0:20	30-Dec-20	15:45	0.75	Plumber		
32	2935	MCRI ICU	Flush is not working	30-Dec-20	15:20	15:50	0:30	30-Dec-20	16:15	0.9166667	Plumber		
33	2137	6th floor deluxe	Wash basin is not working	30-Dec-20	9:40	9:50	0:10	30-Dec-20	14:10	4.5	Plumber		
34	260	Nephrology Dept	Table & locker door is not working	31-Dec-20	14:15	14:30	0:15	31-Dec-20	15:30	1.25	Carpenter		
35	3876	SICU	Bed wheel is not working	31-Dec-20	15:20	15:40	0:20	31-Dec-20	16:50	1.5	Carpenter	New wheel 1 nos	
36	2	IVF Dept	Drawer lock is not working	31-Dec-20	15:15	15:30	0:15	31-Dec-20	16:15	1	Carpenter		
37	1686	5th floor deluxe	cupboard is not working	31-Dec-20	11:15	11:30	0:15	31-Dec-20	14:30	3.25	Carpenter		
38	1248	Dialysis Dept	Cupboard Door is not working	31-Dec-20	10:15	11:10	0:55	31-Dec-20	11:10	0.9166667	Carpenter		
39	1685	5th floor deluxe	R no 16,17 Bathroom flush is not working	31-Dec-20	9:00	9:00	0:00	31-Dec-20	10:05	1.0833333	Plumber		
40	3875	SICU	Pipe is not working	31-Dec-20	10:30	10:45	0:15	31-Dec-20	11:10	0.6666667	Plumber		
41	2066	CVTS	Wash basin tap is not working	31-Dec-20	9:00	11:15	2:15	31-Dec-20	12:15	3.25	Plumber		
42	234	Time Office	Toilet tap is not working	31-Dec-20	14:00	14:15	0:15	31-Dec-20	15:00	1	Plumber		
43	2143	6th floor deluxe	Tap is not working	31-Dec-20	13:00	13:15	0:15	1-Jan-21	11:45	22.75	Plumber		

44	2142	6th floor deluxe	Flush tank is not working in 6 & 143	31-Dec-20	13:00	13:50	0:50	3-Jan-21	11:30	70.5	Plumber	
45	6	Center library	110 nos chair is not working	1-Jan-21	11:15	11:20	0:05					in progress
46	2995	EICU	Cardiac table top is not working	1-Jan-21	10:45	11:00	0:15	2-Jan-21	12:00	25.25	Welder	
47	2996	EICU	Bathroom flush is not working	1-Jan-21	10:45	11:00	0:15	2-Jan-21	10:00	23.25	Plumber	
48	2068	New MCRI OPD	Male Washroom Hand Spray is not working	1 Jan 21	16:15	16:30	0:15	1-Jan-21	16:45	0.5	Plumber	
49	1358	OT Complex	7/8 scrub station is block	1-Jan-21	9:30	9:45	0:15	1-Jan-21	10:00	0.5	Plumber	
50	1438	MJPJAY Ward	cot is not working	1-Jan-21	10:00	10:15	0:15	1-Jan-21	15:15	5.25	Carpenter	
51	3365	Male Sur Ward	Pts bed railing is not working	2-Jan-21	10:30	10:45	0:15	2-Jan-21	14:45	4.25	Carpenter	
52	3366	Male Sur Ward	Name Plate fixing	2-Jan-21	10:30	10:45	0:15	2-Jan-21	15:15	4.75	Carpenter	
53	1070	Casualty	Curtain wheel is not working	2-Jan-21	10:05	10:05	0:00	2-Jan-21	11:30	1.4166667	Carpenter	
54	879	Central lab	Basin pipe is leakage	2-Jan-21	15:15	15:30	0:15	2-Jan-21	16:10	0.9166667	Plumber	
55	1439	RGY ICU	Wash Basin is not working	2-Jan-21	10:00	10:30	0:30	2-Jan-21	11:00	1	Plumber	
56	3367	Male Sur Ward	PTS Toilet wash basin pipe is not working	2-Jan-21	11:30	14:00	2:30	2-Jan-21	15:05	3.5833333	Plumber	New pipe
57	2146	6th super deluxe	Flush is not working	2-Jan-21	17:00	17:10	0:10	2-Jan-21	17:40	0.6666667	Plumber	
58	283	PSM	water leakage in wall	2-Jan-21	10:45	11:00	0:15					in progress

TOTAL COMPLAINT	58
PENDING COMPLAINT	3
COMPLETE COMPLAINT	55
COMPLAINT ATTENDED	95%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT

CIVIL. MAIN 21.12.2020 TO 27.12.2020

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	1342	OT Complex	OT Entry door is not working	21-Dec-20	11:00	11:15	0:15	23-Dec-20	12:00	49	Welder		
2	1343	OT Complex	Screw is not working	21-Dec-20	12:15	12:15	0:00	22-Dec-20	13:00	24.75	Welder		
3	3198	Microbiology	Poster fitting on wall	21-Dec-20	12:15	12:25	0:10	22-Dec-20	10:30	22.25	Welder		
4	1246	Dialysis	Two Curtain rod fitting	21-Dec-20	15:30	15:45	0:15	22-Dec-20	12:00	20.5	Welder		
5	4019	OBGY opd no 252	Board fitting on wall	21-Dec-20	10:00	10:15	0:15	21-Dec-20	11:30	1.5	Carpenter		
6	3435	Male Medi Ward	NSG Counter Door is not working	21-Dec-20	10:00	10:45	0:45	21-Dec-20	12:30	2.5	Carpenter		
7	1676	5th floor Deluxe	Bathroom hand flush In r no 2,16,17 hand flush is not working	21-Dec-20	14:00	14:45	0:45	21-Dec-20	15:10	1.1666667	Plumber		
8	1245	Dialysis	toilet is block	21-Dec-20	13:00	14:00	1:00	21-Dec-20	14:40	1.6666667	Plumber		
9	653	Female Sur Ward	Bathroom is block	21-Dec-20	10:00	10:15	0:15	21-Dec-20	11:00	1	Plumber		
10	1167	OBGY Ward	PTS Bathroom is not working	21-Dec-20	10:00	10:30	0:30	22-Dec-20	10:50	24.8333333	Plumber		
11	3433	Male Medi ward	Toilet is block	21-Dec-20	8:30	9:15	0:45	21-Dec-20	10:25	1.9166667	Plumber		
12	225	Time Office	General toilet block plumbing work	21-Dec-20	12:30	12:45	0:15	28-Dec-20	15:30	171	Plumber		
13	656	Pathology	Wash basin pipe line is block	22-Dec-20	12:00	12:30	0:30	22-Dec-20	15:15	3.25	Plumber		
14	2059	MCRI OPD Dental	R no 14 Wash basin is block	22-Dec-20	10:00	10:15	0:15	22-Dec-20	14:20	4.3333333	Plumber		
15	4021	Immunization opd	Watch fitting on wall	22-Dec-20	12:30	12:40	0:10	23-Dec-20	14:30	26	Carpenter		
16	1839	Urology Ward	Cardiac table is not working	22-Dec-20	14:30	14:45	0:15	23-Dec-20	16:30	26	Carpenter		
17	3868	SICU	Curtain hook is broken	22-Dec-20	16:00	16:30	0:30	23-Dec-20	10:00	18	Welder		
18	2122	6th floor deluxe	Flush is not working	22-Dec-20	10:15	10:40	0:25	22-Dec-20	11:05	0.8333333	Plumber		
19	298	Super Deluxe	Flush is not working in r no 726	22-Dec-20	10:00	10:15	0:15	22-Dec-20	10:35	0.5833333	Plumber		
20	132	RGY ICU	curtain hook fitting 100 nos	22-Dec-20	14:15	14:30	0:15	22-Dec-20	15:30	1.25	Carpenter	100 new curtain hook	
21	3119	Isolation ward	Door is not working	23-Dec-20	14:30	14:45	0:15	23-Dec-20	15:30	1	Carpenter		
22	97	KT ICU	Locker is not working	23-Dec-20	15:00	15:15	0:15	28-Dec-20	11:15	116.25	Carpenter		
23	2063	MCRI OPD no 22	Dr Chair is not working	23-Dec-20	13:00	14:00	1:00	24-Dec-20	10:30	21.5	Welder		
24	3199	Microbiology	Sink is leakage in practical room	23-Dec-20	14:00	14:50	0:50	24-Dec-20	15:00	25	Plumber		
25	226	Time Office	5th floor general toilet is blocked	23-Dec-20	15:00	15:15	0:15	23-Dec-20	15:45	0.75	Plumber		
26	1172	OBGY Ward ii	Wash Basin is block	23-Dec-20	12:30	12:50	0:20	23-Dec-20	15:00	2.5	Plumber		
27	2190	House Keeping	2ed floor general toilet urinal is block	23-Dec-20	10:05	11:35	1:30	23-Dec-20	12:40	2.5833333	Plumber		
28	2189	House Keeping	3ed floor General toilet urinal cock is not working	23-Dec-20	10:05	11:35	1:30	23-Dec-20	12:15	2.1666667	Plumber		
29	1433	MJPJAY Ward	PVC cock is not working	23-Dec-20	10:30	11:00	0:30	23-Dec-20	11:30	1	Plumber		
30	2984	EMS ICU	Cupboard door is not working	24-Dec-20	16:15	16:30	0:15	26-Dec-20	11:15	43	Carpenter		
31	1173	OBGY Ward	Side Room sink is block	24-Dec-20	13:00	14:00	1:00	24-Dec-20	14:20	1.3333333	Plumber		
32	472	NICU	NICU NSG Counter outside door close not working	24-Dec-20	11:40	11:40	0:00	24-Dec-20	12:15	0.5833333	Plumber		
33	3437	Male Medi Ward	Curtain socket is not working	24-Dec-20	10:30	10:45	0:15	24-Dec-20	14:30	4	Carpenter		
34	2931	MCRI ICU	Door stopper fitting	24-Dec-20	12:15	12:30	0:15	24-Dec-20	16:30	4.25	Carpenter		
35	3867	SICU	Curtain hook is not working	24-Dec-20	15:15	15:30	0:15	24-Dec-20	16:15	1	Carpenter		
36	2064	New MCRI OPD	New mcric opd Cabin no 13 big cupboard not working	24-Dec-20	15:15	15:30	0:15	24-Dec-20	16:50	1.5833333	Carpenter		
37	1677	5th floor Deluxe	R no 3,5,8,4 Flush is not working	24-Dec-20	15:15	16:00	0:45	24-Dec-20	17:00	1.75	Plumber		
38	227	Time Office	Peadi ward toilet is not working	25-Dec-20	16:30	16:50	0:20	25-Dec-20	17:30	1	Plumber		
39	1678	5th floor Deluxe	R no 5,2,5 Flush is not working	25-Dec-20	12:00	14:00	2:00	25-Dec-20	15:00	3	Plumber		

40	173	NICU	hand wash bell fixing	26-Dec-20	15:15	15:15	0:00	26-Dec-20	15:15	0	Carpenter		
41	4022	OBYG opd no 252	Wash basin tap is not working	26-Dec-20	13:00	14:00	1:00	26-Dec-20	14:30	1.5	Plumber		
42	97	KT ICU	locker is not working	26-Dec-20	15:00	15:15	0:15	28-Dec-20	11:15	44.25	Carpenter		

TOTAL COMPLAINT	42
PENDING COMPLAINT	0
COMPLETE COMPLAINT	42
COMPLAIN ATTENDED	100%

[Signature]
Site Supervisor
MGM Const.Dept.

[Signature]
Site Engineer
MGM Const.Dept.

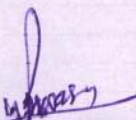
[Signature]
Chief Engineer
MGM Const.Dept.

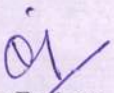
MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 14.12.2020 TO 19.12.2020

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	213	Time Office	Wall tile removed	14-Dec-20	15:00	15:15	0:15	22-Dec-20	15:30	192.5	B mason		
2	1059	Casualty	Hydrolic trolley is broken	14-Dec-20	9:30	10:00	0:30	15-Dec-20	10:45	25.25	Welder		
3	1624	CCV+CVTS	Wheel chair is not working	14-Dec-20	14:15	14:30	0:15	14-Dec-20	15:20	1.0833333	Welder		
4	1334	OT Complex	Door Closer is not working	14-Dec-20	15:20	15:30	0:10	14-Dec-20	16:30	1.1666667	Carpenter		
5	2105	OPD Complex	2 nos wheel chair is repaired	14-Dec-20	11:30	11:45	0:15	14-Dec-20	15:15	3.75	Welder		
6	214	Time Office	Bathroom is block	14-Dec-20	16:45	17:00	0:15	14-Dec-20	17:15	0.5	Plumber		
7	2051	MCRI OPD	Male Toilet urinal is block	15-Dec-20	11:00	11:15	0:15	15-Dec-20	12:00	1	Plumber	New Elbow	
8	1833	Urology ward	hight scale machine nos fitted	15-Dec-20	10:00	10:30	0:30	15-Dec-20	11:00	1	Welder		
9	216	HR Dept	Urinal is leakage	15-Dec-20	10:00	10:00	0:00	15-Dec-20	10:25	0.4166667	Plumber		
10	259	Nephro dept	Hand Spray is not working new waste pipe	15-Dec-20	9:00	9:30	0:30	15-Dec-20	10:30	1.5	Plumber	new waste pipe	
11	292	Super Deluxe	R no 740,732,723 Flush is not working	15-Dec-20	14:00	14:15	0:15	15-Dec-20	15:30	1.5	Plumber		
12	218	Time Office	Sports Hostel bathroom is block	15-Dec-20	15:45	16:00	0:15	15-Dec-20	17:00	1.25	Plumber		
13	1166	OBGY Ward	Poster fitting on wall	15-Dec-20	14:00	14:30	0:30	15-Dec-20	15:50	1.8333333	Carpenter		
14	291	Super Deluxe	fire door is not working	15-Dec-20	15:45	16:00	0:15	15-Dec-20	16:50	1.0833333	Carpenter		
15	1100	PICU	Cardiac table wheel is not working	15-Dec-20	10:15	10:30	0:15	16-Dec-20	16:15	30	Carpenter		
16	2276	Ophthal dept	vision box fitting on wall	15-Dec-20	11:00	11:30	0:30	16-Dec-20	12:15	25.25	Welder		
17	2106	MGM billing counter	Window put is not working	15-Dec-20	10:20	10:30	0:10	18-Dec-20	11:00	72.666667	Welder		
18	217	Time office	Solar water tank is broken (sintex tank)	15-Dec-20	12:00	12:20	0:20	22-Dec-20	13:00	169	Plumber		
19	219	Time Office	gate no 1 to 2 wall compound grill making 6x6	16-Dec-20	16:00	16:10	0:10					in progress	
20	609	Cathlab	Chair is not working	16-Dec-20	12:35	12:55	0:20	23-Dec-20	14:30		Welder		
21	2927	Mcri icu	wall tile is removed	16-Dec-20	12:00	12:15	0:15	22-Dec-20	11:30	143.5	B mason		
22	2277	Ophtal ward	Sing board fitting	16-Dec-20	12:00	12:10	0:10	18-Dec-20	11:00	47	Welder		
23	2925	MCRI ICU	Furniture cupboard door is not working	16-Dec-20	11:15	11:30	0:15	17-Dec-20	12:15	25	Welder	new inges	
24	1835	Urology ward	Lock is not working	16-Dec-20	13:00	13:15	0:15	17-Dec-20	11:10	22.166667	Welder	new godrej lock 1 no	
25	2052	MCRI Dental opd	Napking holder fitting in 14 no opd	16-Dec-20	11:00	11:20	0:20	17-Dec-20	10:30	23.5	Carpenter		
26	131	RGY ICU	Door is not working	16-Dec-20	11:05	11:15	0:10	17-Dec-20	16:30	29.416667	Welder	New door closer Enox	
27	29	Endowscopy	Valve is not working	16-Dec-20	12:30	12:30	0:00	16-Dec-20	15:30	3	Plumber	New gate valve fixed	
28	293	Super Deluxe	R.no 739 Flush is not working	16-Dec-20	9:50	10:10	0:20	16-Dec-20	11:00	1.1666667	Plumber		
29	2924	MCRI ICU	Flush is not working	16-Dec-20	11:15	11:30	0:15	16-Dec-20	17:45	6.5	Plumber		
30	1791	Labour room	Window Socket is not working	17-Dec-20	10:30	10:45	0:15	17-Dec-20	12:30	2	Carpenter		
31	3112	Isolation icu	ICU Glass door is not working	17-Dec-20	12:30	12:45	0:15	17-Dec-20	14:30	2	Carpenter		
32	1432	MJPJAY Ward	cupboard lock is not working	17-Dec-20	12:00	12:15	0:15	17-Dec-20	15:40	3.6666667	Carpenter		
33	2916	Old deluxe	Locker is not working	17-Dec-20	15:20	15:30	0:10	17-Dec-20	16:50	1.5	Carpenter		
34	381	OBGY Office	Window curtain is not working	17-Dec-20	15:15	15:30	0:15	17-Dec-20	16:15	1	Carpenter		
35	1168	OBGY I	Wash basin & bathroom is block	17-Dec-20	11:00	12:10	1:10	17-Dec-20	13:00	2	Plumber		
36	294	Super Deluxe	ro no 740, 728 Flush is not working	17-Dec-20	9:00	9:00	0:00	17-Dec-20	10:30	1.5	Plumber		
37	2121	6th floor deluxe	Watch fitting on wall in all room	18-Dec-20	10:30	11:00	0:30	18-Dec-20	11:30	1	Carpenter		
38	221	Quality Dept	Basin Tap is not working	18-Dec-20	10:30	11:30	1:00	18-Dec-20	12:30	2	Plumber		
39	220	MS 2 Office	wash basin tapi is not working	18-Dec-20	10:00	11:00	1:00	18-Dec-20	12:00	2	Plumber		
40	2928	MCRI ICU	Toilet Flush is not working	18-Dec-20	9:00	9:35	0:35	18-Dec-20	10:10	1.1666667	Plumber		
41	223	Time Office	Channel gate is not working	19-Dec-20	15:15	15:20	0:05	23-Dec-20	10:30	91.25	Welder		
42	49	Physiotherapy college	Cupboard lock lock is not working	19-Dec-20	14:00	14:15	0:15	21-Dec-20	15:15	49.75	Carpenter	new lock& 6 nos brass pevet	

43	3114	Isolation icu	Cupboard lock is not working	19-Dec-20	15:15	15:20	0:05	19-Dec-20	16:30	1.25	Carpenter		
44	3115	Isolation icu	Door is not working	19-Dec-20	15:25	15:45	0:20	19-Dec-20	17:10	1.75	Carpenter		
45	1674	5th floor Deluxe	R no 14,15,commod flush is not working	19-Dec-20	15:30	15:45	0:15	19-Dec-20	18:40	3.1666667	Plumber		
46	1673	5th floor Deluxe	Rno 4,5,6,7 11,13,16,17flush is not working	19-Dec-20	15:30	16:00	0:30	19-Dec-20	17:40	2.1666667	Plumber		
47	1672	5th floor Deluxe	R no 2 &3 Commod seat cover & flush plate is removed	19-Dec-20	15:30	16:00	0:30	19-Dec-20	17:40	2.1666667	Plumber		
48	1066	Casualty	Water supply line is broken	19-Dec-20	13:00	14:00	1:00	19-Dec-20	15:33	2.5833333	Plumber		
49	296	Super Deluxe	Door of wash basin counter is not working	19-Dec-20	14:50	15:00	0:10	26-Dec-20	15:15	168.41667	Carpenter		
50	295	Super Deluxe	R no 723,724,727,Flush is not working	19-Dec-20	11:30	12:00	0:30	19-Dec-20	13:00	1.5	Plumber		
51	1675	5th floor deluxe	R no 1,2,3,5,8,10,11,16,17 door frame cement is removed	19-Dec-20	15:30	15:50	0:20	23-Dec-20	12:50	93.333333	B mason		
52	297	Super Deluxe	Flush is not working	20-Dec-20	11:00	16:30	5:30	20-Dec-20	17:15	6.25	Plumber		

TOTAL COMPLAINT	52
PENDING COMPLAINT	1
COMPLETE COMPLAINT	51
COMPLAINT ATTENDED	98%


Site Supervisor
MGM Const.Dept.


Site Engineer
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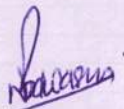
Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 7.12.2020 TO 12.12.2020

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Respon se Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	286	Super Deluxe	R no 729 bed side railing is not working	7-Dec-20	15:15	15:30	0:15	7-Dec-20	16:30	1.25	Carpenter		
2	285	Super Deluxe	R no 733 Door stopper is not working	7-Dec-20	15:00	15:15	0:15	7-Dec-20	16:15	1.25	Carpenter		
3	284	Super Deluxe	Door stopper is not working	7-Dec-20	10:00	10:30	0:30	7-Dec-20	12:50	2.8333333	Carpenter		
4	2153	OBGY ICU	Iv Stand attached to bed	7-Dec-20	11:45	12:00	0:15	7-Dec-20	14:10	2.4166667	Carpenter		
5	3353	M Sur Ward	Pts Side curtain wheel is not working	7-Dec-20	11:00	11:45	0:45	7-Dec-20	12:00	1	Welder		
6	3354	M Sur Ward	Bathroom louver Patti fitting	7-Dec-20	11:00	11:10	0:10	7-Dec-20	12:00	1	Welder		
7	2043	MCRI OPD 22	Dr chair is not working	7-Dec-20	11:00	11:10	0:10	7-Dec-20	12:15	1.25	Carpenter		
8	1054	Casualty	Wiper rubber is not working	7-Dec-20	10:30	10:30	0:00	7-Dec-20	11:00	0.5	Welder		
9	3110	Isolation icu	Godrej cupboard is not working	7-Dec-20	16:15	16:30	0:15	8-Dec-20	12:30	20.25	Carpenter		
10	207	Time Office	5th floor lift room aldrop is not working	7-Dec-20	15:00	15:15	0:15	7-Dec-02	16:10	-157798.83	Carpenter		
11	106	Radiology	Hand Spray wash basin is block	8-Dec-20	14:30	14:45	0:15	9-Dec-20	10:35	20.083333	Plumber		
12	2116	6th Floor deluxe	Door is not close properly	8-Dec-20	12:45	13:00	0:15	8-Dec-20	15:00	2.25	Welder		
13	1055	Casualty	NSG counter station is broken	8-Dec-20	11:30	11:45	0:15	8-Dec-20	14:30	3	Carpenter		
14	2114	6th Floor deluxe	Flush is not working	8-Dec-20	12:45	13:00	0:15	8-Dec-20	15:00	2.25	Plumber		
15	3356	Male Sur Ward	Suction bottle is removed	9-Dec-20	11:45	12:00	0:15	9-Dec-20	12:00	0.25	Carpenter		
16	1664	5th floor deluxe	BMW label fitting on wall	9-Dec-20	15:00	15:10	0:10	10-Dec-20	10:30	19.5	Carpenter		
17	209	Time Office	2nd floor g toilet urinal is block	9-Dec-20	10:00	10:30	0:30	9-Dec-20	11:15	1.25	Plumber		
18	2914	Old Deluxe	R no 650 Hand Spray is broken	9-Dec-20	13:30	14:00	0:30	9-Dec-20	14:30	1	Plumber		
19	3111	Isolation icu	Pull Push fitting to dialysis machine	9-Dec-20	14:30	15:00	0:30	9-Dec-20	15:25	0.9166667	Plumber		
20	2061	CVTS	wash basin is block	9-Dec-20	15:00	15:30	0:30	9-Dec-20	16:10	1.1666667	Plumber		
21	1786	Labour Room	L.R Table screw is removed	9-Dec-20	10:00	10:15	0:15	9-Dec-20	11:50	1.8333333	Carpenter		
22	1327	OT Complex	Pt Trolley Side railing is broken	9-Dec-20	14:30	15:00	0:30	9-Dec-20	15:30	1	Welder		
23	1785	Labour room	Wheel chair is not working	9-Dec-20	10:00	10:15	0:15	9-Dec-20	11:15	1.25	Carpenter		
24	2046	New Mcri opd	Door is removed	9-Dec-20	15:00	15:15	0:15	9-Dec-20	16:30	1.5	Welder		
25	509	Dental	Drainage pipe is blocked	10-Dec-20	14:00	14:30	0:30	11-Dec-20	11:30	21.5	Plumber		
26	1165	OBGY ICU	wash basin is block	10-Dec-20	10:50	10:50	0:00	10-Dec-20	11:00	0.1666667	Plumber		
27	3865	SICU	Cupboard Door is not working	10-Dec-20	11:15	12:00	0:45	10-Dec-20	12:30	1.25	Plumber	new box hinges 2 p	
28	2485	Pedi ward	cot coloring	10-Dec-20	15:45	16:00	0:15					in progress	
29	2486	Pedi ward	Gate Patti is not working	10-Dec-20	15:45	16:00	0:15	14-Dec-20	16:00	96.25	Welder		
30	2158	OBGY icu	water leakage from wall	11-Dec-20	12:40	12:55	0:15					in progress	
31	1667	th floor deluxe	Door granite Patti is broken	11-Dec-20	12:00	12:15	0:15					in progress	
32	2118	6th Floor deluxe	R no 5 flush is not working	11-Dec-20	12:00	14:30	2:30	11-Dec-20	14:45	2.75	Plumber		
33	2047	MCRI OPD 22	male toilet urinal is block	11-Dec-20	10:00	10:30	0:30	11-Dec-20	11:30	1.5	Plumber		
34	1790	Labour room	main door is not working	11-Dec-20	10:30	11:00	0:30	12-Dec-20	12:45	26.25	Carpenter		
35	1099	PICU	Cardiac table wheel is not working	11-Dec-20	10:45	11:00	0:15	12/12/20	14:30	27.75	Carpenter		
36	1811	Covid 19 opd	Ceiling coloring	11-Dec-20	11:00	12:00	1:00					in progress	
37	289	Super Deluxe	R no 739,728 Aldrop is not working	12-Dec-20	11:15	11:30	0:15	12-Dec-20	12:15	1	Carpenter		

38	2050	MCRI OPD 22	Drawer lock key is missing so lock is broken	12-Dec-20	14:00	14:15	0:15	12-Dec-20	16:15	2.25	Carpenter	
39	290	Super Deluxe	R no 735 Flush is not working	12-Dec-20	14:40	14:40	0:00	12-Dec-20	15:10	0.5	Plumber	
40	1670	5th floor deluxe	Bathroom flush tank is not working	12-Dec-20	13:30	14:00	0:30	12-Dec-20	14:30	1	Plumber	
41	1057	Casualty	Bathroom is block	12-Dec-20	10:00	10:30	0:30	12-Dec-20	11:05	1.0833333	Plumber	
42	1332	OT Complex	OT no 1,2, scrub station is not working	12-Dec-20	9:35	9:35	0:00	12-Dec-20	10:15	0.6666667	Plumber	
43	1812	Covid 19 opd	Wash basin tap is not working	12-Dec-20	9:00	9:30	0:30	12-Dec-20	9:30	0.5	Plumber	
44	2049	MCRI Dental opd	new splendle of cock fitted	12-Dec-20	10:30	10:45	0:15	14-Dec-20	16:30	54	Plumber	1 nos new spendle

TOTAL COMPLAINT	44
PENDING COMPLAINT	4
COMPLETE COMPLAINT	40
COMPLAINT ATTENDED	91%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.

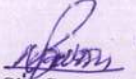
Chief Engineer
MGM Const.Dept.

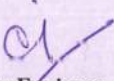
MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 1.12.2020 TO 5.12.2020

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	1554	Medicine Dept	Board fitting no of board 15 nos	1-Dec-20	10:15	10:30	0:15	1-Dec-20	16:15	6	Carpenter		
2	1829	Ortho ward	Bathroom is block	1-Dec-20	14:00	14:30	0:30	1-Dec-20	15:40	1.6666667	Plumber		
3	644	F Sur Ward	Wash basin waste pipe new fitting	1-Dec-20	12:00	12:15	0:15	1-Dec-20	13:00	1	Plumber	new pipe	
4	1312	OT Complex	Scrub Station is blocked	1-Dec-20	9:00	9:30	0:30	1-Dec-20	10:30	1.5	Plumber		
5	643	F Sur Ward	Bathroom basin is block	1-Dec-20	9:45	9:45	0:00	1-Dec-20	11:30	1.75	Plumber		
6	280	Super Deluxe	Flush is not working	2-Dec-20	14:00	15:00	1:00	2-Dec-20	15:40	1.6666667	Plumber		
7	1256	Anesthesia Dept	Lock is not working	2-Dec-20	10:10	10:30	0:20	2-Dec-20	10:40	0.5	Carpenter		
8	2104	6 th floor deluxe	NSG station door is not working	2-Dec-20	12:15	12:30	0:15	4-Dec-20	10:15	46	Carpenter		
9	204	Time Office	D hostel flush is not working	2-Dec-20	13:30	14:00	0:30	2-Dec-20	15:00	1.5	Plumber		
10	2101	6th floor deluxe	Hand Spray is not working	2-Dec-20	9:00	9:30	0:30	2-Dec-20	10:30	1.5	Plumber		
11	1162	OBGY I	PTS toilet drain line is block	2-Dec-20	9:00	9:10	0:10	2-Dec-20	10:00	1	Plumber		
12	2105	6 th floor deluxe	suction point cover is removed	3-Dec-20	11:35	11:45	0:10	4-Dec-20	10:50	23.25	Carpenter		
13	206	Fire Dept	Fire line valve fitting at near casualty	3-Dec-20	11:00	11:30	0:30	3-Dec-20	14:30	3.5	Plumber		
14	49	ENT OPD	Board fitting on wall	3-Dec-20	14:15	14:30	0:15	3-Dec-20	15:30	1.25	Carpenter		
15	3350	M Sur Ward	Sterilium stand fitting	3-Dec-20	12:50	13:10	0:20	3-Dec-20	15:30	2.6666667	Welder		
16	3344	M Sur Ward	Side curtain is not working	3-Dec-20	12:50	13:00	0:10	3-Dec-20	15:30	2.6666667	Welder		
17	646	F Sur Ward	Bathroom door is not working	3-Dec-20	11:15	11:30	0:15	3-Dec-20	12:00	0.75	Carpenter		
18	2910	Old Deluxe	Passage false ceiling sheet fitting	3-Dec-20	12:30	12:45	0:15	4-Dec-20	11:00	22.5	Carpenter		
19	2038	MCRI OPD 22	Dr chair is not working	3-Dec-20	10:30	10:45	0:15	3-Dec-20	14:15	3.75	Welder		
20	3342	M Sur Ward	Flooring patti is broken	3-Dec-20	12:50	13:00	0:10	7-Dec-20	15:30	98.666667	B Mason		
21	3345	M Sur Ward	White cardiac table top is removed	3-Dec-20	12:50	13:30	0:40	3-Dec-20	16:00	3.1666667	Welder		
22	205	Time Office	chaber is block near mortuary	3-Dec-20	12:30	12:30	0:00	3-Dec-20	17:00	4.5	Plumber		
23	1164	OBGY I	Bathroom drain line is block	3-Dec-20	13:00	14:00	1:00	3-Dec-20	16:30	3.5	Plumber		
24	4570	Biochemistry	Tap is not working	3-Dec-20	13:00	13:30	0:30	3-Dec-20	14:05	1.0833333	Plumber		
25	604	Cathlab	New hand Spray is fixed	3-Dec-20	10:45	11:00	0:15	3-Dec-20	11:20	0.5833333	Plumber		
26	1423	MJPJAY Ward	gizer pvc pipe is damage	3-Dec-20	10:00	10:15	0:15	3-Dec-20	10:40	0.6666667	Plumber		
27	3351	M Sur Ward	Wheel chair wheel is not working	3-Dec-20	12:50	13:10	0:20	14-Dec-20	11:00	262.16667	Welder		
28	2058	CVTS	NSG Counter door is not working	4-Dec-20	14:30	14:30	0:00	4-Dec-20	15:00	0.5	welder		
29	283	Super Deluxe	PTS stretcher is not working	4-Dec-20	15:30	15:45	0:15	4-Dec-20	16:15	0.75	Welder		
30	576	PSM Dept	Board fitting no of board	4-Dec-20	11:00	11:15	0:15	4-Dec-20	15:40	4.6666667	Carpenter		
31	3352	M Sur Ward	Window socket is broken	4-Dec-20	15:00	15:15	0:15	3-Dec-20	10:00	-29	Welder		
32	2111	6 th Floor Deluxe	R no 13 door is not working	4-Dec-20	18:15	18:30	0:15	4-Dec-20	18:30	0.25	Welder		
33	1425	MJPJM Ward	Suction bottle screw is removed	4-Dec-20	16:00	16:15	0:15	5-Dec-20	10:15	18.25	Welder		
34	204	SS OPD 238	Wheel chair front wheel side is not working	4-Dec-20	10:10	10:15	0:05	4-Dec-20	11:30	1.3333333	Carpenter		
35	1648	Sur Opd	Wheel chair is not working	4-Dec-20	10:40	10:50	0:10	4-Dec-20	11:30	0.8333333	Welder		
36	203	MGM OPD	Wiper patti is not working	4-Dec-20	10:10	10:20	0:10	4-Dec-20	11:50	1.6666667	Carpenter		
37	2149	OBGY ICU	False Sheet is removed 3 sheet fixed	4-Dec-20	12:30	12:45	0:15	4-Dec-20	12:30	0	pop nida	3 sheet fixed	
38	3860	SICU	Suction bottle stand is removed	5-Dec-20	12:30	12:45	0:15	5-Dec-20	13:00	0.5	Welder		

39	2113	6th floor deluxe	Flush is not working	5-Dec-20	11:15	12:10	0:55	5-Dec-20	16:00	4.75	Plumber	
40	2110	6th floor deluxe	R no 15 hand flush is not working	5-Dec-20	13:00	14:15	1:15	5-Dec-20	15:20	2.3333333	Plumber	

TOTAL COMPLAINT	40
PENDING COMPLAINT	0
COMPLETE COMPLAINT	40
COMPLAINT ATTENDED	100%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.

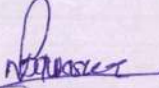
Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 23.11.2020 TO 30.11.2020

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	REMARK	STATUS
				Date	Time			Date	Time				
1	572	PSM Dept	Chair wheel is not working	20-Nov-20	10:15	10:15	0:00	21-Nov-20	11:00	24.75	Welder		
2	1619	CCU	NSG counter door is not working	23-Nov-20	10:30	11:20	0:50	23-Nov-20	12:30	2	Carpenter		
3	3420	FMW	pts cot is not working	23-Nov-20	10:15	11:00	0:45	23-Nov-20	12:15	2	Carpenter		
4	1658	5th floor Deluxe	R no 3,4 flush is not working	23-Nov-20	9:00	9:15	0:15	23-Nov-20	10:00	1	Plumber		
5	2902	OLD Deluxe	bathroom is block	23-Nov-20	10:00	10:05	0:05	23-Nov-20	10:30	0.5	Plumber		
6	3175	6th floor Deluxe	Flush is not working	23-Nov-20	13:30	14:00	0:30	23-Nov-20	14:30	1	Plumber		
7	1575	Covid MICU	IV Stand attached to bed	23-Nov-20	14:00	14:15	0:15	23-Nov-20	14:40	0.6666667	Welder		
8	653	Pathology	New dr bord fitting on wall	23-Nov-20	12:10	12:30	0:20	23-Nov-20	15:30	3.3333333	Carpenter		
9	126	RGY ICU	Door is not working	23-Nov-20	13:00	14:00	1:00	24-Nov-20	11:15	22.25	Carpenter		
10	3848	Sicu	Entry door is not working	23-Nov-20	14:15	14:30	0:15	24-Nov-20	15:15	25	Carpenter		
11	258	Nephro dept	wash basin tap is not working	23-Nov-20	10:00	10:30	0:30					in progress	
12	3106	Isolation icu	Side room bathroom is block	24-Nov-20	12:00	12:45	0:45	24-Nov-20	16:30	4.5	Carpenter		
13	380	OBGY	2 no board fitting	24-Nov-20	15:15	15:30	0:15	24-Nov-20	16:15	1	Carpenter		
14	3849	SICU	Curtain hook is broken	24-Nov-20	12:15	12:30	0:15	24-Nov-20	14:15	2	Carpente	new hook 50	
15	1800	OLD Deluxe	R no 658 toilet is block	24-Nov-20	13:30	14:00	0:30	24-Nov-20	14:45	1.25	Plumber		
16	3341	MSW	Urinal Chamber & wash basin is block	24-Nov-20	9:10	9:10	0:00	24-Nov-20	10:00	0.8333333	Plumber		
17	1415	MJPJAY Ward	Female bathroom wash basin pipe is broken	24-Nov-20	12:30	12:45	0:15	24-Nov-20	15:15	2.75	Plumber	new Stop cock	
18	2054	CVTS	Alu door is not working	25-Nov-20	9:30	9:50	0:20	25-Nov-20	10:15	0.75	Carpenter		
19	270	Super Deluxe	All room flush tank checked	25-Nov-20	11:30	11:50	0:20	25-Nov-20	12:50	1.3333333	Plumber		
20	2597	Time Office	4th floor Urinal is block	25-Nov-20	10:00	10:35	0:35	25-Nov-20	11:30	1.5	Plumber		
21	637	Female Sur Ward	Toilet is block	25-Nov-20	9:30	10:05	0:35	25-Nov-20	10:30	1	Plumber		
22	270	Super Deluxe	All room flush tank checked	25-Nov-20	11:30	11:50	0:20	25-Nov-20	12:50	1.3333333	Plumber		
23	3421	MaleMedii ward	nursing counter is not working	25-Nov-20	11:50	12:00	0:10	25-Nov-20	12:30	0.6666667	Carpenter		
24	3918	Hematology icu	IV Stand is broken	25-Nov-20	12:00	12:15	0:15	25-Nov-20	15:15	3.25	Welder		
25	91	KT icu	Store room cupboard door is not working	26-Nov-20	10:30	10:45	0:15	27-Nov-20	14:30	28	Carpenter		
26	3422	Male Medi Ward	Cupboard door is not working	26-Nov-20	10:15	10:30	0:15	26-Nov-20	14:30	4.25	Welder		
27	272	Super Deluxe	Door aldorp is not working	26-Nov-20	11:15	11:30	0:15	26-Nov-20	12:15	1	Carpenter		
28	3178	6th floor Deluxe	Cardiac table is not working	26-Nov-20	15:15	15:30	0:15	26-Nov-20	15:50	0.5833333	Carpenter		
29	252	Physiotherapy opd	Drawer lock is not working	26-Nov-20	10:00	10:00	0:00	26-Nov-20	11:30	1.5	Carpenter		
30	2598	Time Office	2nd floor g toilet is not working	26-Nov-20	15:00	15:00	0:00	26-Nov-20	15:45	0.75	Plumber		
31	274	Super Deluxe	all room flush is checked	26-Nov-20	9:00	9:30	0:30	26-Nov-20	12:00	3	Plumber		
32	2271	ophthal opd	Ophthal opd loby is colouring	26-Nov-20	12:45	12:50	0:05					in progress	
33	3852	SICU	Drawer lock is not working	26-Nov-20	11:15	11:30	0:15					in progress	
34	503	Dental opd	x-ray box hanging on wall	27-Nov-20	13:00	14:15	1:15	27-Nov-20	14:45	1.75	Welder		
35	2906	OLD Deluxe	Solar water supply is not working	27-Nov-20	11:10	11:20	0:10	27-Nov-20	11:45	0.5833333	Plumber		
36	3179	6th floor Deluxe	Flush is not working	27-Nov-20	9:00	9:20	0:20	27-Nov-20	9:30	0.5	Plumber		
37	7616	MCRI Canteen	wash basin waste pipe is broken	27-Nov-20	11:00	11:15	0:15	27-Nov-20	12:20	1.3333333	Plumber		
38	2599	Time Office	2nd floor g toilet is not working	27-Nov-20	9:00	9:10	0:10	27-Nov-20	12:30	3.5	Plumber		
39	281	Anatomy Dept	Curtain socket is removed	27-Nov-20	15:30	15:40	0:10					in progress	
40	2273	ophthal opd	Computer table lock is not working	28-Nov-20	10:15	10:30	0:15	28-Nov-20	11:15	1	Carpenter		
41	1826	Uro/pla Ward	Hight scale fitting on wall	28-Nov-20	11:30	11:45	0:15	28-Nov-20	16:30	5	Carpenter		
42	3108	Isolation ward	Side room is not working	28-Nov-20	10:30	10:40	0:10	28-Nov-20	12:30	2	Carpenter		

43	202	MGM OPD	Urinal male side bathroom is block	28-Nov-20	15:00	15:30	0:30	28-Nov-20	16:30	1.5	Plumber	
44	1827	Uro/pla sur ward	Hand spray is not working	28-Nov-20	14:00	14:10	0:10	28-Nov-20	14:50	0.8333333	Plumber	
45	276	Super Deluxe	Flush is not working	28-Nov-20	12:00	12:10	0:10	28-Nov-20	12:50	0.8333333	Plumber	
46	2847	Time office	Ground floor general toilet tap is not working	28-Nov-20	10:00	10:40	0:40	28-Nov-20	11:30	1.5	Plumber	
47	1661	5th floor Deluxe	R no 8,5,13,14,15 flush not working	28-Nov-20	9:30	9:35	0:05	28-Nov-20	10:35	1.0833333	Plumber	
48	3181	6th floor Deluxe	r no 6,12,& 3 flush is not working	28-Nov-20	9:00	9:20	0:20	28-Nov-20	9:30	0.5	Plumber	
49	1662	5th floor deluxe	R no 9 floor tile is broken	28-Nov-20	12:00	12:15	0:15					in progress
50	26	Endoscopy	Storage door is not working	28-Nov-20	11:00	11:30	0:30	28-Nov-20	17:00	6	Carpenter	
51	3346	MSW	Dressing trolley wheel is not working	28-Nov-20	15:15	15:30	0:15	30-Nov-20	11:00	43.75	Welder	
52	3343	MSW	bed is not working	28-Nov-20	15:15	15:30	0:15	30-Nov-20	11:00	43.75	Welder	
53	3107	Isolation Ward	PTS side curtain wheel is not working	28-Nov-20	10:25	10:35	0:10	30-Nov-20	10:30	48.0833333	Carpenter	
54	2218	Nephro ward	Iv Stand is not working	28-Nov-20	12:00	12:10	0:10	30-Nov-20	11:30	47.5	Carpenter	
55	253	C building	Door handle is removed	28-Nov-20	14:15	14:15	0:00	28-Nov-20	15:30	1.25	Carpenter	
56	47	ENT OPD	6 no board fitting	28-Nov-20	9:15	9:30	0:15	28-Nov-20	10:15	1	Carpenter	
57	436	Ortho opd 241	OPD door side window is not working	28-Nov-20	11:15	11:30	0:15	28-Nov-20	12:15	1	Carpenter	
58	2057	CVTS	NSG counter door is not working	30-Nov-20	10:45	11:00	0:15	30-Nov-20	12:30	1.75	Carpenter	
59	1418	MJPSY Ward	Trolley wheel is not working	30-Nov-20	10:00	10:15	0:15	30-Nov-20	11:30	1.5	Welder	
60	1780	labour room	false ceiling sheet is removed	30-Nov-20	12:30	12:45	0:15					in progress

TOTAL COMPLAINT	60
PENDING COMPLAINT	6
COMPLETE COMPLAINT	54
COMPLAINT ATTENDED	90%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT


CIVIL, MAIN 08.11.2021 TO 13.11.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received	Call Attended Time	Response Time	Call Close	Turn Around Time	Action Taken	Work done by	Remark	
				Date			Time					Date
1	1660	CVTS	Door is not working	8-Nov-21	14:15	14:30	0:15	8-Nov-21	15:15	1	Door is repaired	Carpenter
2	2811	E. ICU	Counter door broken	8-Nov-21	11:15	11:30	0:15	8-Nov-21	12:15	1	Counter door repaired	Carpenter
3	2024	Mcri opd	Wheel chair cushion fitting	8-Nov-21	14:50	15:15	0:25	9-Nov-21	11:00	20.16666667	Wheel chair new curhion fixed	Welder
4	1578	Medic opd	Cupboard is broken	8-Nov-21	15:00	15:15	0:15	11-Nov-21	11:00	68	Cupboard is repaired	Welder
5	2024	Mjpay icu	Wheel chair is not working	8-Nov-21	12:25	12:30	0:05	9-Nov-21	11:30	23.08333333	Wheel chair is repaired	Welder
6	4303	OBYG ward	Wiper is broken	8-Nov-21	11:30	11:45	0:15	9-Nov-21	12:00	24.5	Wiper is repaired	Welder
7	3805	Dialysis	Cardiac table wheel is not working	9-Nov-21	13:00	14:10	1:10	9-Nov-21	15:30	2.5	Cardiac table wheel new fixed	Welder
8	3804	Dialysis	Cardiac table wheel is not working	9-Nov-21	13:00	14:10	1:10	10-Nov-21	15:30	26.5	Cardiac table is repaired	Carpenter
9	4302	OBYG ward	Key board is broken	9-Nov-21	10:50	10:55	0:05	9-Nov-21	11:30	0.66666667	Key board is repaired	Carpenter
10	2025	Mcri opd	Three seater chair is broken	9-Nov-21	12:00	12:15	0:15	9-Nov-21	16:30	4.5	Three seater chair is repaired	Welder
11	4304	OBYG ward	Below window duct door is removed	10-Nov-21	12:00	12:15	0:15	13-Nov-21	9:50	69.83333333	Duct door is fixed	Welder
12	396	OBYG Ward	Board fitting	10-Nov-21	10:10	10:25	0:15	10-Nov-21	10:30	0.33333333	Board is fixed	Welder
13	3458	OT complex	Shifting trolley wheel is not working	10-Nov-21	10:45	11:00	0:15	10-Nov-21	15:15	4.5	Shifting trolley wheel is repaired	Welder
14	1614	6th floor deluxe	Cupboard lock is not working	10-Nov-21	15:00	15:30	0:30	11-Nov-21	10:00	19	Cupboard lock is repaired	Carpenter
15	1175	Labour room	Bed sied railing is broken	11-Nov-21	11:05	11:10	0:05	11-Nov-21	12:15	1.16666667	Bed sied railing is repaired	Carpenter
16	1173	Labour room	L R table is broken	11-Nov-21	11:10	11:20	0:10	11-Nov-21	12:30	1.33333333	LR table is repaired	Carpenter
17	253	S S OPD 238	Wheel chair is not working	11-Nov-21	11:55	12:05	0:10	11-Nov-21	12:30	0.58333333	Wheel chair is repaired	Welder
18	1174	Labour room	Nursing station drawer is not working	11-Nov-21	11:05	11:20	0:15	13-Nov-21	11:00	47.91666667	New drawer channel fixed	Welder
19	1421	Covid 19 opd	Cupboard lock not working	11-Nov-21	12:00	12:10	0:10					in Progress
20	257	MJpay ward	Table drwar is beocken	12-Nov-21	12:15	12:30	0:15	20-Nov-21	12:30		Table drawer is new chanal fitting 1 pair	Carpenter
21	3012	F M W	4 Nos Locker is broken	12-Nov-21	12:30	12:30	0:00	13-Nov-21	12:50	24.33333333	4 nos locker is repaired	Welder
22	23	I V F dept	Main door lock not working	12-Nov-21	12:15	14:25	2:10	13-Nov-21	14:30	26.25	Main door lock is repaired	Welder
23	254	MGM OPD	Bathroom door is not working	13-Nov-21	11:50	12:30	0:40	13-Nov-21	13:00	1.16666667	Door has been repaired	Welder
24	674	Cathlab	Chair is not working	13-Nov-21	11:10	11:35	0:25	19-Nov-21	15:30	148.3333333	New Base is fixed	morden
				Average			0:24		23.48484848			
25	1918	H K dept	NICU wash basin is leakage	8-Nov-21	16:00	16:30	0:30	8-Nov-21	17:00	1	wash basin block is removed	Plumber
26	795	Microbiology Dept	Water leakage in dept	8-Nov-21	14:23	14:30	0:07	8-Nov-21	14:30	0.11666667	Water pipe is repaired	Plumber
27	1659	CCU	Wash basin tap is not working	8-Nov-21	11:40	11:50	0:10	8-Nov-21	16:00	4.33333333	Wash basin tap is repaired	Plumber
28	647	Time office	General bathroom blocked	9-Nov-21	16:30	16:35	0:05	9-Nov-21	17:00	0.5	Grneral bathroom block is removed	Plumber
29	3802	Dialysis	Wash basin pipe leakage	9-Nov-21	13:00	14:00	1:00	10-Nov-21	11:00	22	Wash basin pipe is repaired	Plumber
30	3801	Dialysis	New RO connection for dialysis machine	9-Nov-21	10:30	10:45	0:15	10-Nov-21	11:00	24.5	New connection is given for machine	Plumber
31	2026	Mcri opd	Wash basin tap water leakage	10-Nov-21	12:00	12:15	0:15	10-Nov-21	14:30	2.5	Wash basin tap is repaired	Plumber
32	3089	Male medic ward	Wash basin tap water leakage	10-Nov-21	15:00	15:30	0:30	10-Nov-21	16:00	1	Wash basin tap is repaired	Plumber
33	648	R n 4 sports hostile	R n 4 bathroom blocked	10-Nov-21	9:00	9:15	0:15	10-Nov-21	9:45	0.75	R n 4 bathroom blocked is removed	Plumber
34	2656	Old deluxe	R n 643/657 bathroom blocked	10-Nov-21	10:50	11:10	0:20	10-Nov-21	11:30	0.66666667	R n 643/657 blockage is removed	Plumber
35	3807	Dialysis	Filter is not working	10-Nov-21	16:00	16:30	0:30	10-Nov-21	16:40	0.66666667	Filter is cleaned	Plumber
36	798	Microbiology Dept	Sink not working	10-Nov-21	14:10	14:25	0:15	11-Nov-21	12:10	22	Sink has been changed	Plumber
37	1920	House Keeping	mgm faculty toilet urinal leakages	10-Nov-21	14:00	14:30	0:30	10-Nov-21	15:00	1	Urinal pipe is repaired	Plumber
38	2027	Mcri opd	wash basin tap is not working	11-Nov-21	10:00	10:15	0:15	11-Nov-21	11:18	1.3	wash basin new tap is fixed	Plumber
39	1116	Male ortho ward	Toilet bathroom is blocked	12-Nov-21	9:30	9:35	0:05	13-Nov-21	10:30	25	Bathroom blocked is removed	Plumber
40	733	Obgy ward	Toilet bathroom is blocked	12-Nov-21	10:08	11:15	1:07	12-Nov-21	12:00	1.86666667	Bathroom blocked is removed	Plumber
41	1616	6th floor deluxe	Hand spray is not working	12-Nov-21	10:10	10:25	0:15	12-Nov-21	15:11	5.01666667	Hand spray is repaired	Plumber
42	516	MCRI ICU	Hand spray is not working	12-Nov-21	10:45	11:00	0:15	12-Nov-21	16:00	5.25	New hand spray is changed	Plumber
43	652	Time offioo	2 nd water supply valve is leakage	12-Nov-21	9:15	9:30	0:15	12-Nov-21	11:00	1.75	Valve has been changed at c building	Plumber
44	1617	6th floor deluxe	R no 602,603,612 flush is not working	13-Nov-21	12:00	12:15	0:15	13-Nov-21	12:30	0.5	R n 602/603/6012 flush is repaired	Plumber
45	734	Obgy ward	Bathroom blocked	13-Nov-21	10:30	10:45	0:15	13-Nov-21	11:30	1	Bathroom blockage is removed	Plumber
46	348	Super deluxe	R n 732/735/736/740 flush is not working	13-Nov-21	11:00	11:15	0:15	13-Nov-21	12:00	1	R n 732/735/736/740 flush is repaired	Plumber
47	350	Super deluxe	R n 726 hand spray is broken	14-Nov-21	11:30	11:45	0:15	14-Nov-21	12:15	0.75	R n 726 hand spray is repaired	Plumber
				Average			0:20		5.411594203			

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call delay due to covid room
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
3	1816	Super deluxe	passage wooden Frame is painting	19 Jun 21	13:45	14:10	0:25					call delay due to covid room
4	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store
5	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					in progress
7	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
8	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
9	2377	Time Office	Gate no 1 fountain leakage	20 May 21	15:44	15:30	0:16					IN Progress
11	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					requirement given to store
12	2786	6th floor deluxe	hot water knob is removed	17 Jun 21	14:20	14:30	0:10					in progress
13	179	Radiology	Laminata is removed	22 Jun 21	12:55	14:30	1:35					in progress
14	1263	Biochemistry lab	lab stand need to colour	23 Jun 21	10:20	10:40	0:20					requirement given to store
15	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					requirement given to store
16	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					in progress
17	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					in progress
18	233	MJPJY ward	New wash basin outlet line required	17-Aug-21	10:10	10:30	0:20					in progress
19	1888	Old deluxe	r no 645,646,650,654,657 toilet couluring	25-Aug-21	10:20	10:45	0:25					in Progress
20	1643	Casualty	False Ceiling Joint paint is crack	28-Aug-21	9:45	10:00	0:15					in Progress
21	63	Endoscopy	Door magnate is broken	7-Sep-21	10:40	10:55	0:15					in Progress
22	3243	Paediatric dept	Wall moutain handwash stand is fix	27-Sep-21	14:10	15:10	1:00					in Progress
23	1950	Pharmacolog	Window frame damage	28-Sep-21	10:00	10:25	0:25					in Progress
24	3243	Paediatric dept	Wall moutain hand wash stand is fix	28-Sep-21	14:10	15:35	1:25					in Progress
25	3002	Fmale medi ward	Bathroom is colouring	1-Oct-21	12:10	12:35	0:25					in Progress
26	22	IVF dept	False ceiling is removed due to water leakage	4-Oct-21	10:30	10:45	0:15					in Progress
27	897	MCRI OPD	Door closer not working	6-Oct-21	12:00	12:15	0:15					in Progress
28	3287	MCRI ICU	Linen trolley wheel is not working	7-Oct-21	14:30	14:40	0:10					in Progress
29	3426	OT complex	Entery Door floor spring is not working	14-Oct-21	10:35	10:50	0:15					in Progress
30	2008	Mcric opd	13 dr chair not working	20-Oct-21	13:00	14:10	1:10					in Progress
31	3446	OT complex	Door closer not working	26-Oct-21	15:00	15:15	0:15					in Progress
32	78	Endoscopy	Wash basin water sensor is not working	2-Nov-21	15:45	16:00	0:15					in progress
TOTAL COMPLAINT						47						
PENDING COMPLAINT						1						
COMPLETE COMPLAINT						46						
COMPLAINT ATTENDED						98%						


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT

CIVIL MAIN 01.10.2021 TO 06.10.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attended Time	Response Time	Call Close		Turn Around Time	Action Taken	Work done by	Remark
				Date	Time			Date	Time				
1	1115	Male ortho ward	Side curtain is brocken	1-Nov-21	10:30	10:45	0:15	1-Nov-21	11:20	0.833333333	Side curton is repaired	Welder	
2	2120	Humanicu	I V stand brocken	1-Nov-21	9:30	9:45	0:15	1-Nov-21	10:00	0.5	I V stand is repaired	Welder	
3	1500	ODGY ICU	Office chair cushion is brocken	1-Nov-21	11:00	11:15	0:15	24-Nov-21	15:30	556.5	Chair cushion is fixed 1 nos	morden sirvices	
4	1538	Melan office	Door stoppar not working	1-Nov-21	14:45	15:00	0:15	1-Nov-21	15:30	0.75	New door stoppar is fixed	Welder	
5	2019	MCRI OPD	Dr chair handle is brocken	2-Nov-21	10:20	10:30	0:10	2-Nov-21	11:30	1.166666667	Dr chair handle is fixed	Welder	
6	2018	MCRI OPD	Screen curtain not working	2-Nov-21	10:15	10:30	0:15	2-Nov-21	11:15	1	Screen curtain is repaired	Welder	
7	3046	Male medic ward	Side room glass brocken	2-Nov-21	10:15	10:30	0:15	3-Nov-21	11:00	24.75	Side room gless is fixed	Welder	
8	1300	OBGY ward	Screen curtain not working	2-Nov-21	10:45	11:05	0:20	2-Nov-21	12:35	1.833333333	Screen curtain is repaired	Welder	
9	1669	Surgery opd	Name plate fitting	2-Nov-21	10:40	10:50	0:10	2-Nov-21	12:30	1.833333333	Name plate is fixed	Welder	
10	2021	MCRI OPD	Office chair base is brocken	2-Nov-21	15:03	15:20	0:17	19-Nov-21	15:30	408.45	Chair base & wheel hydrolic pump fixed	morden sirvices	
11	77	Endoscopy	Door handles is brocken	2-Nov-21	10:00	10:15	0:15	2-Nov-21	12:00	2	Door handles is fixed	Welder	
12	3453	OT complex	OT n 3 window glass is brocken	2-Nov-21	16:45	17:00	0:15	3-Nov-21	15:30	22.75	Window glass is fixed	Carenter	
13	3052	Male medic ward	Bed side curten not working	3-Nov-21	12:45	12:45	0:00	3-Nov-21	15:00	2.25	Bed side screen is repaired	Carenter	
14	2022	MCRI OPD	Door closer is not working	3-Nov-21	12:59	14:10	1:11	3-Nov-21	15:30	2.516666667	Door closer is repaired	Carenter	
15	4069	OBGY OPD	Godrej cupborde lock is not working	3-Nov-21	12:40	12:55	0:15	3-Nov-21	15:15	2.583333333	Cupboard lock is repaired	carpener	
16	4070	OBGY OPD	Cupboard lock is not working	3-Nov-21	12:50	13:00	0:10	3-Nov-21	15:30	2.666666667	Cupboard lock is new fixed	carpener	
			Average				0:17			64.52395833			
17	794	Microbiology	Water lackege	1-Nov-21	10:50	11:05	0:15	1-Nov-21	12:40	1.833333333	Water lackege is removed	Plumber	
18	2650	Old deluxe	R n 654 /649 bathroom blocked	1-Nov-21	11:30	11:45	0:15	1-Nov-21	12:05	0.583333333	R n 654/649 bathroom removed	Plumber	
19	79	Endoscopy	Basin water flow not propr	2-Nov-21	15:40	16:00	0:20	2-Nov-21	16:30	0.833333333	Tap is repaired	Plumber	
20	78	Endoscopy	Wash basin water sensor is not working	2-Nov-21	15:45	16:00	0:15						in progress
21	2899	Paedia waed	Wash basin water leakage	2-Nov-21	14:00	14:30	0:30	2-Nov-21	15:00	1	Wash basin tap is repaired	Plumber	
22	2652	Old deluxe	R n 643 bathroom blocked	3-Nov-21	11:35	11:45	0:10	3-Nov-21	12:30	0.916666667	R n 652,647,651 tap is repaired	Plumber	
23	2653	Old Deluxe	R no 649,647 bathroom is blocked	5-Nov-21	12:30	12:45	0:15	5-Nov-21	15:30	3	Blockage is removed	Plumber	
24	1917	HK Dept	G floor bathroom is blocked	6-Nov-21	15:00	15:30	0:30	6-Nov-21	16:00	1	bathroom blockage is removed	Plumber	
25	731	OBGY ii	Bathroom is blocked	6-Nov-21	12:00	12:30	0:30	6-Nov-21	13:00	1	bathroom blockage is removed	Plumber	
			Average				0:20			1.270833333			

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call delay due to covid room
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
3	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room
4	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store
5	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					in progress
6	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
7	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
8	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
9	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					IN Progress
11	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
12	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					requirement given to store
13	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					in progress
14	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress
15	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					requirement given to store

16	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10						requirement given to store
17	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15						in progress
18	233	MJPJY ward	New wash basin outlet line required	17-Aug-21	10:10	10:30	0:20						in progress
19	1888	Old deluxe	r no 643,646,650,654,657 toilet colouring	25-Aug-21	10:20	10:45	0:25						in progress
20	1643	Casualty	False Ceiling Joint paint is crack	28-Aug-21	9:45	10:00	0:15						in Progress
21	63	Endoscopy	Door magnate is broken	7-Sep-21	10:40	10:55	0:15						in Progress
22	3243	Paediatric dept	Wall moutain handwash stand is fix	27-Sep-21	14:10	15:10	1:00						in Progress
23	1950	Pharmacolog	Window frame damage	28-Sep-21	10:00	10:25	0:25						in Progress
24	3243	Paediatric dept	Wall moutain hand wash stand is fix	28-Sep-21	14:10	15:35	1:25						in Progress
25	3002	Female medi ward	Bathroom is colouring	1-Oct-21	12:10	12:35	0:25						in Progress
26	22	IVF dept	False ceiling is removed due to water leakage	4-Oct-21	10:30	10:45	0:15						in Progress
27	897	MCRI OPD	Door closer not working	6-Oct-21	12:00	12:15	0:15						Painting work done will be after continue
28	3287	MCRI ICU	Linen trolley wheel is not working	7-Oct-21	14:30	14:40	0:10						requirement given to store
29	3426	OT complex	Entry Door floor spring is not working	14-Oct-21	10:35	10:50	0:15						requirement given to store
30	2008	Meri opd	13 dr chair not working	20-Oct-21	13:00	14:10	1:10						requirement given to store
31	3446	OT complex	Door closer not working	26-Oct-21	15:00	15:15	0:15						In progress

TOTAL COMPLAINT	25
PENDING COMPLAINT	1
COMPLETE COMPLAINT	24
COMPLAINT ATTENDED	96%



Site Supervisor
MGM Const.Dept.



Site Engineer
MGM Const.Dept.



Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 25.10.2021 TO 30.10.2021

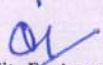
SP.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende d Time	Response Time	Call Close		Turn Around Time	Action Taken	Work done by	Remark
				Date	Time			Date	Time				
1	3047	Male medi ward	IV stand and locker is brocken	25-Oct-21	10:15	10:30	0:15	25-Oct-21	11:15	4	IV stand and locker is repaired	Welder	
2	3048	Male medi ward	Fowler bed support broken	25-Oct-21	10:30	11:00	0:30	27-Oct-21	11:45	49.25	fowler bed side is repaired	Welder	
3	1112	male ortho ward	10 nose locker is repaired	25-Oct-21	10:30	10:45	0:15	1-Nov-21	11:05	168.5833333	7 nos locker has been repaired	Carpenter	
4	292	M J P J Y Ward	Cupboard not working	25-Oct-21	10:20	10:35	0:15	26 Oct-21	14:15	27.91666667	godrej Cupboard is repaired	Welder	
5	3009	F M W	Cot is not working	25-Oct-21	11:20	11:35	0:15	27-Oct-21	12:00	48.66666667	Cot is repaired	Welder	
6	338	Super deluxe	Soap dish stand is removed	25-Oct-21	12:30	12:45	0:15	26-Oct-21	12:15	23.75	Soap dish stand is fitted	Welder	
7	3010	F M W	Pts stretcher not working	25-Oct-21	11:30	11:45	0:15	27-Oct-21	11:50	48.33333333	Pts stretcher is repaired	Welder	
8	2643	Old deluxe	Bathroom hand rail is removed	25-Oct-21	16:30	16:45	0:15	3-Nov-21	14:15	213.75	Bathroom grab bar is fixed	B mason	
9	887	Anatomy	Table drawer lock not working	25-Oct-21	14:45	15:15	0:30	28-Oct-21	12:30	69.75	Drawer lock is repaired	Carpenter	
10	2894	Pediatric ward	Locker door not working	25-Oct-21	15:15	15:30	0:15	25-Oct-21	16:30	1.25	Locker door is repaired	Carpenter	
11	1602	6th floor deluxe	Main door not working	26-Oct-21	11:00	11:10	0:10	26-Oct-21	12:30	1.5	Main door is repaired	Welder	
12	1603	6th floor deluxe	613/614 False sheet ceiling is removed	26-Oct-21	11:00	11:10	0:10	26-Oct-21	12:45	1.75	R n 613/614 ceiling sheet work done	Welder	
13	1604	6th floor deluxe	False ceiling sheet is brocken	26-Oct-21	11:00	11:10	0:10	26-Oct-21	14:00	3	False ceiling sheet is fixed	Welder	
14	2291	Psy ward	Channel gate not working	26-Oct-21	11:25	11:40	0:15	26-Oct-21	14:45	3.333333333	Channel gate is repaired	Welder	
15	3050	Male medicine ward	bed handle is not working	26-Oct-21	16:30	16:30	0:00	27-Oct-21	14:30	22	Bed band is repaired	Welder	
16	3446	OT complex	Door closer not working	26-Oct-21	15:00	15:15	0:15						in progress
17	1406	Dean office	Office chair Wheel is not working	26-Oct-21	15:03	15:20	0:17	26-Oct-21	16:00	0.95	New Wheel 10 ,2 pair chair cushion,Hydrolic pump 2nos,& base 2 nos fixed	carpenter	
18	2014	Mcri opd	Toilet grab bar need to fixing	26-Oct-21	16:00	16:15	0:15	24-Nov-21	15:00	695	Grab bar is fixed	B moson	
19	2286	Nehru ward	Cupboard door handle broken	26-Oct-21	9:30	10:00	0:30	26-Oct-21	11:00	1.5	Cupboard door handle is repaired and new b	Welder	
20	1576	Medicine opd	Window runner is not working	27-Oct-21	10:45	11:00	0:15	27-Oct-21	12:10	1.416666667	Window is repaired	Welder	
21	332	Biomedical science	Board fitting and door broken	27-Oct-21	11:20	11:30	0:10	27-Oct-21	15:00	3.666666667	Board fixed and door repaired	Welder	
22	1750	S ICU	Cupboard door is not working	28-Oct-21	10:00	10:15	0:15	28-Oct-21	11:15	1.25	Cupboard door is repaired	Welder	
23	2016	Mcri opd	table drawer not working	28-Oct-21	12:30	12:35	0:05	28-Oct-21	13:00	0.5	Table drawer is repaired	Welder	
24	2117	Hemato icu	Window is not working	28-Oct-21	10:00	10:10	0:10	28-Oct-21	12:30	2.5	Window is repaired	Welder	
25	1749	S ICU	Cupboard door is not working	28-Oct-21	10:00	10:15	0:15	28-Oct-21	11:15	1.25	Cupboard door is repaired	Welder	
26	728	OBJY Ward	Wheel chair cushion broken	28-Oct-21	11:05	11:25	0:20						in progress
27	1751	S ICU	Door clip broken	28-Oct-21	11:30	11:30	0:00	28-Oct-21	12:45	1.25	Door clip is repaired	Welder	
28	1510	Casualty	Pts shifting trolley side broken	29-Oct-21	14:30	14:40	0:10	29-Oct-21	14:55	0.416666667	Pts shifting trolley is repaired	Welder	
29	2306	F M T	Hard drop and board fitting	29-Oct-21	11:10	11:20	0:10	30-Oct-21	10:00	22.83333333	New tower bold is fixed	Welder	
30	1511	Casualty	Cardiac table is broken	29-Oct-21	10:00	10:15	0:15	29-Oct-21	11:00	1	Cardiac table is repaired	Welder	
31	3011	F M W	Cardiac table wheel not working	29-Oct-21	10:10	10:25	0:15	16-Nov-21	13:00	434.8333333	Cardiac table new wheel fixed and repaired	Welder	
32	letter	Dean office	Key board stand need to fix	29-Oct-21	10:30	10:30	0:00	29-Oct-21	11:00	0.5	New keyboard stand is fixed	Welder	
33	2017	Mcri opd	Dr chair not working	29-Oct-21	14:00	14:15	0:15	29-Oct-21	14:30	0.5	Dr chair is repaired	Welder	
34	1755	S ICU	bed side railing broken	29-Oct-21	14:45	14:55	0:10	30-Oct-21	15:00	24.25	Bed side railing is repaired	Welder	
35	2810	E ICU	Office chair base broken	30-Oct-21	10:30	10:45	0:15	30-Oct-21	12:30	2	base has been fixed	morden servics	
36	1514	Casualty	Pts trolley side railing is broken	30-Oct-21	10:50	11:05	0:15	30-Oct-21	14:30	3.666666667	Trolley railing is repaired	Welder	
37	1513	Casualty	Screw is fixing	30-Oct-21	10:00	10:15	0:15	30-Oct-21	11:00	1	Screw is fixed	Welder	
38	1040	M ICU	Wheel chair not working	30-Oct-21	12:30	12:45	0:15	21-Nov-21	15:30	531	Wheel chair is repaired	Welder	
				Average			0:13			4:04			
39	3295	Mcri icu	Bathroom blocked	25-Oct-21	14:30	14:45	0:15	25-Oct-21	21:40	7.166666667	Bathroom block is removed	Plumber	
40	2645	Old deluxe	Hand spray not working	25-Oct-21	16:35	16:50	0:15	25-Oct-21	17:00	0.416666667	New hand spray is fixed	Plumber	
41	2644	Old deluxe	R n 654 bathroom blocked	25-Oct-21	16:30	16:45	0:15	25-Oct-21	17:00	0.5	R n 654 bathroom block is removed	Plumber	
42	1607	6th floor deluxe	R n 612 Flush not working	26-Oct-21	11:00	11:10	0:10	2-Nov-21	16:00	173	R n 612 flush is repaired	Plumber	
43	3443	OT complex	Scrub station 7/8 is blocked	26-Oct-21	15:10	15:25	0:15	27-Oct-21	15:30	24.33333333	Scrub station blockage is removed	Plumber	
44	2015	MCRI OPD	Flush tank is not working	27-Oct-21	11:05	11:20	0:15	27-Oct-21	12:00	0.916666667	Toilet flush tank is repaired	Plumber	
45	2897	Paedi ward	bathroom is blocked	27-Oct-21	11:00	11:00	0:00	27-Oct-21	11:30	0.5	Bathroom blockage is removed	Plumber	
46	2550	CSSD	Pipe is leakage	28-Oct-21	10:10	10:25	0:15	28-Oct-21	15:30	5.333333333	Pipe is repaired	Plumber	
47	2649	Old deluxe	Bathroom blocked	28-Oct-21	16:00	16:15	0:15	28-Oct-21	17:00	1	Bathroom blockage is removed	Plumber	
48	3298	Mcri icu	Bathroom blocked	29-Oct-21	11:20	11:30	0:10	1-Nov-21	10:00	70.66666667	Bathroom block is removed	Plumber	
49	2292	Psy ward	bathroom is blocked	29-Oct-21	16:30	16:45	0:15	29-Oct-21	17:30	1	Bathroom chock up is removed	Plumber	
50	511	MCRI OPD	Bathroom flush not working	29-Oct-21	10:00	10:10	0:10	29-Oct-21	12:00	2	Bathroom flush is repaired	Plumber	

51	1610	6th floor deluxe	R n 611 flush not working	29-Oct-21	10:45	11:00	0:15	29-Oct-21	12:45	2	R n 611 flush is repaired	Plumber
52	296	Physiology dept	Bathroom tab is not working	29-Oct-21	11:35	11:40	0:05	29-Oct-21	13:45	166666667	Bathroom tab is new fixed	Plumber
53	346	Super Deluxe	All flush is checked	30-Oct-21	16:00	16:30	0:30	30-Oct-21	17:00	1	All bathroom flush are checked	Plumber
54	2287	Nephro ward	Male side toilet is blocked	30-Oct-21	9:00	9:30	0:30	30-Oct-21	10:00	1	Bathroom block is removed	Plumber
Average							0:14			7:30		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					call delay due to covid room
3	1816	Super deluxe	passage wooden frame is painting	19-Jan-21	13:45	14:10	0:25					in progress
4	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					call delay due to covid room
5	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					requirement given to store
6	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
7	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					in progress
8	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
9	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					In Progress
11	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
12	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					IN Progress
13	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					requirement given to store
14	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress
15	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					in progress
16	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store
17	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					requirement given to store
18	233	MJPJY ward	New wash basin outlet line required	17-Aug-21	10:10	10:30	0:20					in progress
19	1888	Old deluxe	r no 645,646,650,654,657 toilet couluring	25-Aug-21	10:20	10:45	0:25					in progress
20	1643	Casualty	False Ceiling Joint paint is crack	28-Aug-21	9:45	10:00	0:15					in progress
21	63	Endoscopy	Door magnate is broken	7-Sep-21	10:40	10:55	0:15					in Progress
22	3243	Paediatric dept	Wall moutain handwash stand is fix	27-Sep-21	14:10	15:10	1:00					in Progress
23	1950	Pharmacolog	Window frame damage	28-Sep-21	10:00	10:25	0:25					in Progress
24	3243	Paediatric dept	Wall moutain hand wash stand is fix	28-Sep-21	14:10	15:35	1:25					in Progress
25	3002	Fmale medi ward	Bathroom is colouring	1-Oct-21	12:10	12:35	0:25					in Progress
26	22	IVF dept	False ceiling is removed due to water leakage	4-Oct-21	10:30	10:45	0:15					in Progress
27	897	MCRI OPD	Door closer not working	6-Oct-21	12:00	12:15	0:15					iling work done will be after contic
28	3287	MCRI ICU	Linen trolley wheel is not working	7-Oct-21	14:30	14:40	0:10					iling work done will be after contic
29	3426	OT complex	Entery Door floor spring is not working	14-Oct-21	10:35	10:50	0:15					iling work done will be after contic
30	2008	Mcri opd	13 dr chair not working	20-Oct-21	13:00	14:10	1:10					In Progress
TOTAL COMPLAINT						54						
PENDING COMPLAINT						2						
COMPLETE COMPLAINT						52						
COMPLAINT ATTENDED						96%						


 Site Supervisor
 MGM Const.Dept.


 Site Engineer
 MGM Const.Dept.


 Chief Engineer
 MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT

CIVIL MAIN 17.10.2021 TO 23.10.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Action Taken	Work done by	Remark
				Date	Time			Date	Time				
1	792	Microbiology	6 nos name plate is fixing	17-Oct-21	14:35	14:50	0:15	17-Oct-21	15:00	0.416666667	Name plate is fixed	Welder	
2	2303	F M T	Name plate is fitting	18-Oct-21	9:35	10:10	0:35	18-Oct-21	15:30	5.916666667	Name plate has been fixed	Carpenter	
3	1289	OBYG Ward	Nursing counter drawer is not working	18-Oct-21	10:25	10:40	0:15	18-Oct-21	15:30	5.083333333	N30 Counter drawer has been repaired	Carpenter	
4	80	ENT opd	Name plate is fitting	18-Oct-21	12:15	12:30	0:15	18-Oct-21	15:15	3	Name plate is fixed	Welder	
5	119	Female surgear ward	Window glass is broken	18-Oct-21	12:05	12:15	0:10	23-Oct-21	15:15	123.1666667	Window glass is new fixed	Welder	
6	2250	STP / ETP	Notice board frame is fitting	18-Oct-21	12:40	12:55	0:15	22-Oct-21	12:30	95.83333333	Notice board frame is fixed	Carpenter	
7	814	Cantral store	Office chair cushion is broken	18-Oct-21	14:35	14:50	0:15	20-Oct-21	12:30	45.91666667	chair cution is repaired	modern	
8	3244	Paediatric dept	8 Name plate is fitting	18-Oct-21	10:10	10:25	0:15	21-Oct-21	12:30	74.33333333	8 Name plate is fixed	Carpenter	
9	815	Cantral store	office chair base is broken	18-Oct-21	14:50	15:05	0:15	20-Oct-21	16:30	49.66666667	Chair base & 5 nos wheel fixed	modern	
10	3296	6th floor deluxe	Pts cot wheel is broken	18-Oct-21	15:25	15:40	0:15	18-Oct-21	16:30	1.083333333	Pts cot wheel is repaired	Carpenter	
11	1954	Pharmacology	Name plate is fitting	18-Oct-21	9:10	9:15	0:05	18-Oct-21	10:00	0.833333333	Name plate is fixed	Welder	
12	1290	OBYG Ward	Board is fitting on wall	18-Oct-21	14:45	15:00	0:15	18-Oct-21	16:00	1.25	Boord is fixed	Welder	
13	3181	Ent covid 19	Door handle is broken	19-Oct-21	11:00	11:15	0:15	21-Oct-21	15:00	52	Door handle is fixed	Welder	
14	1211	Anastasia dept	Curtain rod fitting	19-Oct-21	9:15	9:30	0:15	19-Oct-21	11:30	2.25	Curtain rod is fixed	Carpenter	
15	254	MJPY Ward	Wheel chair hand cushion is broken	19-Oct-21	14:30	14:45	0:15	19-Oct-21	15:30	1	New handle 1 pair is fixed	Morden sirvices	
16	2306	Constr dept	Chair cushion is broken	19-Oct-21	10:30	11:00	0:30	19-Oct-21	15:30	5	1 pair cushion,1 base,hydraulic 1,& 5 wheel	Morden sirvices	
17	1108	Male ortho ward	B M W board is fitting	19-Oct-21	12:00	12:15	0:15	19-Oct-21	12:30	0.5	B M W board is fixed	Welder	
18	1393	Dialyss	Bed side railing is broken	19-Oct-21	12:45	12:50	0:05	20-Oct-21	9:00	20.25	Bed side railing is repaired	Welder	
19	2014	MJPY ICU	Wall colour	19-Oct-21	10:45	10:50	0:05	19-Oct-21	14:30	3.75	Wall colourin is done	A A painting	
20	905	Central lab	Chair wheel not working	19-Oct-21	10:30	10:45	0:15	19-Oct-21	11:30	1	New Chair wheel 15 nos of 3 chairs	Morden sirvices	
21	2672	Exam cell	Boord fitting	19-Oct-21	11:30	12:00	0:30	19-Oct-21	11:30	0	Boord is fixed	Welder	
22	277	Physiotherapy	Boord fitting	19-Oct-21	10:35	10:45	0:10	20-Oct-21	14:30	27.91666667	Boord are fixed	Carpenter	
23	2888	Paediatric ward	Boord is fitting on wall	19-Oct-21	11:35	11:50	0:15	19-Oct-21	17:30	5.916666667	Boord is fixed	Welder	
24	332	Super deluxe	B M W boord fitting	19-Oct-21	12:15	12:30	0:15	19-Oct-21	12:45	0.5	B M W board is fixed	Welder	
25	1927	H R dept	New Chair base fitting	19-Oct-21	14:40	14:40	0:00	19-Oct-21	15:40	1	Office Chair base & 5 nos wheel is fixed	Morden sirvices	
26	1926	H R dept	Office chair not working	19-Oct-21	13:00	13:00	0:00	19-Oct-21	16:30	3.5	Office chair eylinder has been fixed	Morden	
27	124	Physiotherapy	Principal cabin door not working	19-Oct-21	16:40	16:55	0:15	20-Oct-21	14:15	21.58333333	Principal cabin door is repaired	Carpenter	
28	333	Super deluxe	R n 730 cupboord drawer not working	20-Oct-21	10:00	10:30	0:30	20-Oct-21	15:15	5.25	R n 730 cupboord drawer is repaired	Welder	
29	838	Radiology	Form sheet boord fitting	20-Oct-21	9:40	9:50	0:10	20-Oct-21	11:15	1.583333333	board is fitting	Carpenter	
30	2641	OLD Deluxe	Wheel chair handle cushion is broken	20-Oct-21	16:05	16:10	0:05	20-Oct-21	16:10	0.083333333	1 no Wheel chair handle fixed	morden sirvices	
31	83	MGM SOP	8 boord fitting	20-Oct-21	10:40	10:55	0:15	20-Oct-21	16:10	5.5	8 Boord is fixed	Carpenter	
32	125	Physiotherapy	Boord fitting	20-Oct-21	11:10	11:30	0:20	20-Oct-21	16:30	5.333333333	Boord is fixed	Carpenter	
33	2008	Mcrl opd	13 dr chair not working	20-Oct-21	13:00	14:10	1:10						In progress
34	2305	F M T	Door glass is broken	20-Oct-21	10:00	10:15	0:15	20-Oct-21	16:10	6.166666667	Door glass is new fixed	Welder	
35	letter	Dean Office	2 base,10 wheel,2pair cushion,2 hydrolic 1 kening chair chair seat	20-Oct-21	16:30	17:00	0:30	20-Oct-21	17:00	0.5	2 base,10 wheel,2pair cushion,2 hydrolic 1 kening chair chair seat	Morden sirvices	
36	838	Radiology	New boord fitting	20-Oct-21	9:40	9:55	0:15	20-Oct-21	11:15	1.583333333	New boord is fixed	Carpenter	
37	4402	Female ortho ward	Window dack is broken	21-Oct-21	12:30	12:45	0:15	22-Oct-21	10:50	22.33333333	Window duck is repaired	Carpenter	
38	2011	M CRI OPD	Wheel chair is not working	21-Oct-21	10:00	10:12	0:12	21-Oct-21	10:30	0.5	Wheel chair is repaired	Welder	
39	2010	Mcrl opd	Dr chair is not working	21-Oct-21	10:00	10:15	0:15	21-Oct-21	11:30	1.5	Dr chair is new wheel and handle fitting	Carpenter	
40	1007	Medicine dept	Notice boord and curtain shoukath fitting	21-Oct-21	10:00	10:00	0:00	21-Oct-21	10:10	0.166666667	Notice boord and curtain shoukat fixed	Carpenter	
41	1291	OBYG icu	Bed side locker is not working	21-Oct-21	10:30	10:45	0:15	21-Oct-21	11:10	0.666666667	Bed side locker is repaired	Carpenter	
42	3297	6th floor deluxe	R no 8 Bathroom door patti is removed	22-Oct-21	16:00	16:15	0:15	3-Nov-21	12:30	284.5	Bathroom door frame is fixed	B mason	
43	2892	Paedi ward	Cupboard not working	22-Oct-21	12:00	12:15	0:15	28-Oct-21	11:00	143	Cupboard is repaired	Welder	
44	2112	Hemato icu	Bed side reling not working	22-Oct-21	11:00	11:20	0:20	22-Oct-21	12:30	1.5	Bed side reling is repaired	Welder	
45	816	Central Store	Chair hydrolic is not working	22-Oct-21	10:15	10:30	0:15	22-Oct-21	15:30	5.25	Chair hydrolic pupm fixed new	Morden sirvices	
46	447	Ortho opd no 241	Office chair base & wheel is not working	22-Oct-21	12:10	12:10	0:00	22-Oct-21	16:30	4.333333333	New Base1 nos & 5 nos Wheel is fixed	Morden sirvices	
47	2012	Mcrl opd	Door clcser not working	22-Oct-21	12:00	12:10	0:10	22-Oct-21	14:15	2.25	Door clcser is repaired	Welder	
48	2017	MJPY ICU	Wind blower not working	22-Oct-21	15:15	15:30	0:15	22-Oct-21	16:30	1.25	Wind blower is repaired	Carpenter	
49	252	M G M OPD	Wheel chair handie broken	22-Oct-21	12:10	12:30	0:20	22-Oct-21	15:45	3.583333333	Wheel chair new handle is fitted	Welder	
50	2285	Nephro ward	Wiper not working	22-Oct-21	14:00	14:15	0:15	22-Oct-21	14:45	0.75	Wiper is repaired	Carpenter	

51	2284	Nephro ward	Chair back rest is broken	23-Oct-21	12:00	12:30	0:30	23-Oct-21	14:15	2:25	Chair back rest is repaired	Welder
52	843	Radiology	Name plate is fitting	23-Oct-21	15:00	15:15	0:15	23-Oct-21	17:00	2	Name plate is fixed	Welder
53	7739	New deluxe	Door not working	23-Oct-21	12:45	12:55	0:10	23-Oct-21	15:30	2:75	Door is repaired	Welder
54	1113	Male Ortho ward	Window rod is not working	23-Oct-21	10:30	10:45	0:15	25-Oct-21	11:15	48:75	Curtain rod is & socket is fixed	Carpenter
55	670	Cath lab	Indian troolly wheel not working	23-Oct-21	15:35	15:50	0:15	26-Oct-21	15:20	71:75	Indian troolly wheel is repaired	Welder
			Average				0:15			21,81018519		
36	1913	House keeping	7th floor to basement floor toilet checkng	18-Oct-21	15:15	15:30	0:15	21-Oct-21	15:30	72:25	All bathroom is repaired	Plumber
57	7639	Old deluxe	Side toilet is blocked	18-Oct-21	12:40	12:55	0:15	18-Oct-21	16:00	3.333333333	Bathroom blocked is removed	Plumber
58	252	MJPJY ward	Male side bathroom blocked	18-Oct-21	9:45	9:55	0:10	18-Oct-21	9:55	0.166666667	Bathroom blockage is removed	Plumber
59	1351	Male surgear ward	Toilet blocked	18-Oct-21	10:05	10:25	0:20	18-Oct-21	15:15	5.166666667	Bathroom blockage is removed	Plumber
60	1352	Male surgear ward	Hsnd spray is not working	18-Oct-21	10:10	10:32	0:22	18-Oct-21	15:20	5.166666667	Hand spray is repaired	Plumber
61	1027	M ICU	Wash basin tap is leakage	18-Oct-21	10:05	10:20	0:15	18-Oct-21	16:00	5.916666667	Wash basin tap is repaired	Plumber
62	117	Female surgear ward	Bathroom is blocked	18-Oct-21	12:10	12:25	0:15	18-Oct-21	15:30	3.333333333	Bathroom blockage is removed	Plumber
63	637	Time office	Bathroom is blocked	18-Oct-21	15:00	15:15	0:15	18-Oct-21	15:30	0.5	Bathroom blockage is removed	Plumber
64	3433	OT complex	Bathroom water tap leakage	19-Oct-21	11:05	11:15	0:10	19-Oct-21	12:30	1.416666667	batroom tap is repaired	Plumber
65	1685	Blood bank	Bathroom chook up	19-Oct-21	16:50	16:55	0:05	19-Oct-21	17:00	0.166666667	Bathroom block is removed	Plumber
66	1147	5 Floor deluxe	Wash basin pipe is leakage	19-Oct-21	14:50	15:05	0:15	19-Oct-21	16:15	1.416666667	Wash basin pipe is Repaired	Plumber
67	2007	MCRI OPD	Flush tank water leakage	19-Oct-21	12:35	12:45	0:10	19-Oct-21	14:25	1.833333333	Flush tank water leakage is remove	Plumber
68	727	Obgy ward	Bathroom blocked	19-Oct-21	10:00	10:15	0:15	19-Oct-21	10:30	0.5	Bathroom blockage is removed	Plumber
69	1418	Covid 19 opd	Basin leakage	19-Oct-21	10:55	11:00	0:05	19-Oct-21	15:00	4.083333333	Wash basin tap is repaired	Plumber
70	3008	Female medicine ward	Bathroom blocked	20-Oct-21	11:00	11:15	0:15	20-Oct-21	12:05	1.083333333	Bathroom blockage is removed	Plumber
71	2889	Paediatric ward	Bathroom blocked and tap lick	20-Oct-21	10:25	10:40	0:15	20-Oct-21	15:00	4.583333333	Bathroom blockage is removed	Plumber
72	1419	Covid 19 opd	Basin leakage	20-Oct-21	10:55	11:00	0:05	20-Oct-21	15:30	4.583333333	Wash basin is repaired	Plumber
73	2283	Nephro ward	Wash basin blocked	20-Oct-21	14:35	14:45	0:10	20-Oct-21	16:00	1.416666667	Wash basin blockage is removed	Plumber
74	7737	New deluxe	Bath room blocked	20-Oct-21	11:00	11:15	0:15	20-Oct-21	12:30	1.5	Bathroom blockage is removed	Plumber
75	1149	5th floor deluxe	R n 8/2 flush is not working	21-Oct-21	9:00	9:30	0:30	21-Oct-21	10:00	1	R n 8/2 flush is repaired	Plumber
76	2891	Peadi ward 360	Bathroom blocked	21-Oct-21	15:20	15:35	0:15	21-Oct-21	16:30	1.166666667	Bathroom blocked is removed	Plumber
77	1293	Obgy ward	Side room sink blocked	21-Oct-21	10:35	10:50	0:15	22-Oct-21	12:30	25.916666667	Side room sink blockage is removed	Plumber
78	2893	Peadi ward 360	New wash basin fitting	22-Oct-21	12:00	12:15	0:15	22-Oct-21	14:35	2.583333333	New wash basin fixed	Plumber
79	335	Super deluxe	R n 724/736 Bathroom flush not working	22-Oct-21	12:15	12:30	0:15	22-Oct-21	15:00	2.75	R n 724/736 flush is repaired	Plumber
80	840	Radiology dept	Flush tank is not working	23-Oct-21	10:30	10:50	0:20	23-Oct-21	11:40	1.166666667	Flush tank is repaired	Plumber
81	1110	Male Ortho ward	Toilet is blocked	23-Oct-21	10:30	10:45	0:15	23-Oct-21	12:30	2	Toilet blockage is removed	Plumber
82	336	Super Deluxe	Toilet flush is not working	23-Oct-21	10:45	11:00	0:15	23-Oct-21	11:30	0.75	Flush is removed	Plumber
83	3299	6th floor Deluxe	All flush are checked	23-Oct-21	15:30	15:45	0:15	23-Oct-21	16:00	0.5	All room flush is checked	Plumber
84	1915	HR Dept	3ed floor general toilet wash basin block	23-Oct-21	15:00	15:30	0:30	23-Oct-21	16:00	1	General toilet wash basin is repaired	Plumber
			Average				0:14			10:08		


Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					call delay due to covid room
3	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in progress
4	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					call delay due to covid room
5	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					requirement given to store
6	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
7	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					in progress
8	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
9	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					In Progress
11	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
12	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					IN Progress
13	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					requirement given to store
14	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress
15	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					in progress
16	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store
17	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					requirement given to store
18	233	MJPJY ward	New wash basin outlet line required	17-Aug-21	10:10	10:30	0:20					in progress
19	1888	Old deluxe	r no 645,646,650,654,657 toilet couluring	25-Aug-21	10:20	10:45	0:25					in progress

20	1643	Casualty	False Ceiling Joint paint is crack	28-Aug-21	9:45	10:00	0:15						in Progress
21	63	Endoscopy	Door magnate is broken	Sep-21	10:40	10:55	0:15						in Progress
22	3243	Paediatric dept	Wall moutain handwash stand is fix	Sep-21	14:10	15:10	1:00						in Progress
23	1950	Pharmacolog	Window frame damage	28-Sep-21	10:00	10:25	0:25						in Progress
24	3243	Paediatric dept	Wall moutain hand wash stand is fix	28-Sep-21	14:10	15:35	1:25						in Progress
25	3002	Female medi ward	Bathroom is colouring	1-Oct-21	12:10	12:35	0:25						in Progress
26	22	IVF dept	False ceiling is removed due to water leakage	4-Oct-21	10:30	10:45	0:15						iling work done will be after contie
27	897	MCRI OPD	Door closer not working	6-Oct-21	12:00	12:15	0:15						iling work done will be after contie
28	3287	MCRI ICU	Linen trolley wheel is not working	7-Oct-21	14:30	14:40	0:10						iling work done will be after contie
29	3426	OT complex	Entry Door floor spring is not working	14-Oct-21	10:35	10:50	0:15						In Progress
TOTAL COMPLAINT						84							
PENDING COMPLAINT						1							
COMPLETE COMPLAINT						83							
COMPLAINT ATTENDED						99%							


 Site Supervisor
 MGM Const.Dept.


 Site Engineer
 MGM Const.Dept.


 Chief Engineer
 MGM Const.Dept.

17/23

2/8

10

17/23

**MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT**

CIVIL MAIN 11.10.2021 TO 16.10.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Response		Call Close		Turn Around Time	Action Taken	Work done by	Remark
				Date	Time	Attende	Time	Date	Time				
1	1705	Dyoton holl	Wall need to colouring	11-Oct-21	9:50	10:15	0:25	17-Oct-21	17:30	151.6666667	Wall has been painted	A & painting	
2	1704	Pharmac lactare	Carpet patti is removed	11-Oct-21	9:50	10:10	0:20	18-Oct-21	15:30	173.6666667	Carpet has been fixed	Carpenter	
3	3307	P S M	Cupboard need to shift	11-Oct-21	10:30	10:45	0:15	13-Oct-21	12:30	50	Storage has been shifted	const dept	
4	2732	New deluxe	PTS Cot bush fixing	11-Oct-21	15:10	15:35	0:25	13-Oct-21	12:30	45.33333333	PTS cot bush is fixed	Welder	
5	2733	New deluxe	Locker drawer not working	11-Oct-21	15:05	15:20	0:15	12-Oct-21	10:00	18.91666667	PTS locker drawer is repaired	Welder	
6	1575	Medicine opd 240	Door and window not working	11-Oct-21	15:10	15:25	0:15	12-Oct-21	15:30	24.33333333	Window has been repaired	Carpenter	
7	4058	OBGY OPD 252	Focus lamp fitting	11-Oct-21	15:30	15:45	0:15	13-Oct-21	12:00	44.5	Focus lamp is fixed	Welder	
8	788	Microbiology	Window net fitting	11-Oct-21	16:00	16:30	0:30	12-Oct-21	10:00	18	Window net is fixed	Welder	
9	300	F M T	Projector and x ray box fitting	11-Oct-21	11:15	11:30	0:15	11-Oct-21	12:15	1	Projector and x ray box is fixed	Welder	
10	2734	New deluxe	Hand dryer machine fitting	12-Oct-21	14:10	14:15	0:05	14-Oct-21	10:15	44.08333333	Hand dryer machin is fixed	Carpenter	
11	3291	MCRI ICU	Rack is fitting	12-Oct-21	12:05	12:15	0:10	17-Oct-21	15:22	123.2833333	Rack has been fixed	Welder	
12	79	MGM SOP	5 Projector screen fitting	12-Oct-21	17:00	17:10	0:10	13-Oct-21	16:15	23.25	5 Projector screen is fixed	Carpater	
13	1285	OBGY ICU	Counter drawer is not working	12-Oct-21	10:10	10:15	0:05	12-Oct-21	12:00	1.833333333	Counter drawer is repaired	Welder	
14	689	Pathology	Door lock not working	12-Oct-21	11:20	11:35	0:15	15-Oct-21	12:50	73.5	door lock has been repaired	Carpenter	
15	790	Microbiology	Window net is fitting	12-Oct-21	16:30	16:45	0:15	15-Oct-21	12:30	68	Window net is repaired	Carpenter	
16	324	Super deluxe	Room n 725 Wash room door not working	12-Oct-21	11:00	11:15	0:15	12-Oct-21	12:00	1	R 725 Wash room door is repaired	Welder	
17	1682	Blood bank	Wall need to painted	12-Oct-21	16:30	16:50	0:20	18-Oct-21	17:30	145	Wall has been painted	AA painting	
18	1384	Dialysis	Cardiac table wheel not working	13-Oct-21	10:40	10:55	0:15	14-Oct-21	12:00	25.33333333	Csrdiac table wheel is repaired	Welder	
19	2004	MCRI OPD	Table door not working	13-Oct-21	10:20	10:30	0:10	13-Oct-21	14:30	4.166666667	Table door is repaired	Welder	
20	3160	ENT OPD	one bed is not working	13-Oct-21	10:30	10:45	0:15	21-Oct-21	16:00	197.5	Bed is repaired	Welder	
21	2133	MGM OPD	Wheel chair seat is brocken	13-Oct-21	11:00	11:05	0:05	13-Oct-21	13:00	2	3 nos wheel chair cushion is fixed	Morden services	
22	2003	MCRI OPD	Celling sheet broken	13-Oct-21	10:15	10:30	0:15	18-Oct-21	15:30	125.25	Ceiling sheet is changed 9nos	pop siiraj	
23	2670	Exam cell	Curtain rod fitting	13-Oct-21	11:10	11:25	0:15	14-Oct-21	15:15	28.08333333	2 Curtains rod fixed	Carpater	
24	1291	Anaesthesia dept	Boord fitting on wall	13-Oct-21	12:20	12:40	0:20	14-Oct-21	11:30	23.16666667	Boord is fixed	Carpater	
25	1666	Surgery OPD 235	Wheel Chair Cushion is brocken	13-Oct-21	10:15	10:30	0:15	13-Oct-21	12:00	1.75	Wheel chair cushion is fixed	Morden services	
26	3308	Ajab nagar	Mame plate and boord fitting	13-Oct-21	15:50	16:05	0:15	18-Oct-21	14:30	118.6666667	Board is fixed	Carpater	
27	327	Biomedical sciens	Board is fixing	13-Oct-21	14:30	14:45	0:15	16-Oct-21	19:30	77	Board is fixed	Carpater	
28	328	Biomedical sciens	Door curtain rod is fixing	13-Oct-21	14:30	14:45	0:15	16-Oct-21	18:30	76	rod has been fixed	Carpater	
29	1690	Casualty	Door aldrop is brocken	13-Oct-21	12:55	14:10	1:15	13-Oct-21	15:30	2.583333333	Door aldrop is fixed	Carpenter	
30	1692	Casualty	Crash trolley wheel not working	13-Oct-21	13:00	14:10	1:10	13-Oct-21	16:15	3.25	crash trolley wheel is repaired	Welder	
31	3426	OT complex	Entery Door floor spring is not working	14-Oct-21	10:35	10:50	0:15						In Progress
32	108	PICU	Board is fitting	14-Oct-21	10:40	10:55	0:15	18-Oct-21	16:30	101.8333333	board is fixed	carpenter	
33	2811	Medical store	Window glass brocken	14-Oct-21	11:00	11:15	0:15	12-Nov-21	15:15	700.25	Window glass is fixed	Carpenter	
34	2810	Medical store	Rack is not working	14-Oct-21	10:55	11:10	0:15	12-Nov-21	14:30	699.5833333	Wooden rack is fixed	Weldar	
35	2526	Optoal opd	Name plate fitting	14-Oct-21	11:05	11:20	0:15	14-Oct-21	14:30	3.416666667	Name plate is fixed	weldar	
36	80	MGM SOP	Aldrop fitting to doors	14-Oct-21	11:30	11:50	0:20	14-Oct-21	12:30	1	door lock has been repaired	Carpenter	
37	4401	Female ortho ward	Office chair cushion is brocken	14-Oct-21	12:05	12:05	0:00	14-Oct-21	12:15	0.166666667	Chair iner ,outer & cushion 1 set	anil deshमुख	
38	3309	P S M	Door glass brocken	14-Oct-21	12:10	12:25	0:15	18-Oct-21	11:00	94.83333333	Door glass is replase	welder	
39	3007	Female medicine ward	Wheel chair cushion is brocken	14-Oct-21	15:03	15:05	0:02	14-Oct-21	15:15	0.2	Wheel chair new cushion fixed	modern services	
40	1235	MET Cell	Name plate fitting	14-Oct-21	16:00	16:15	0:15	14-Oct-21	16:30	0.5	Name plate is fixed	Weldar	
41	3042	Male medieinc ward	Bed Side locker is brocken	14-Oct-21	10:00	10:00	0:00	14-Oct-21	11:00	1	Bed side locker is repaired	Welder	
42	2886	Peadiatric ward 360	Shiffing trolley not working	14-Oct-21	15:00	15:15	0:15	14-Oct-21	16:00	1	Shiffing trolley is repaired	Weldar	
43	1388	Dialysis	Wooden stick is remove	14-Oct-21	11:00	11:30	0:30	14-Oct-21	12:30	1.5	Wooden stick is Removed	Weldar	
44	4585	Biochemistry dept	Screen curtain fitting	16-Oct-21	10:00	10:10	0:10	17-Oct-21	15:30	29.5	Screen curtain is fixed	carpenter	
45	394	OBGY dept	Notice boord fitting	16-Oct-21	10:15	10:35	0:20	17-Oct-21	16:00	29.75	Notice boord is fixed	Welder	
46	2108	Hemato icu	Bad side railing brocken	16-Oct-21	10:45	10:55	0:10	28-Oct-21	15:00	292.25	Bed side railing is repaired	Welder	
47	3290	6th floor deluxe	Telephone stand fix	16-Oct-21	11:15	11:30	0:15	22-Oct-21	15:15	148	R no 604,612,608,605 screw is fixed	Carpenter	
48	3291	6th floor deluxe	B m w boord fitting	16-Oct-21	11:10	11:35	0:25	17-Oct-21	15:22	28.2	B m w boord is fixed	Welder	
49	3293	6th floor deluxe	Door is not closed	16-Oct-21	11:10	11:25	0:15	21-Oct-21	15:15	174.0833333	Door is repaired	Carpontar	
50	885	Anatomy	Window is brocken	16-Oct-21	11:10	11:25	0:15	19-Oct-21	13:30	76.6666667	Window glass is fixed	Carpenter	

51	64	Central library	Door closer is not working	16-Oct-21	13:00	14:10	1:10	13-Nov-21	12:15	671.25	New door closer fixed	Welder
52	329	Super deluxe	R n 727 bathroom door not working	16-Oct-21	14:00	14:10	0:10	16-Oct-21	16:00	2	R n727 bathroom door is repaired	Welder
53	276	Physiotherapy	Office chair handle not working	16-Oct-21	15:20	15:20	0:00	19-Oct-21	12:30	69.16666667	Chair handle is repaired	carpenter
54	2671	Exam cell	Name plate fitting	16-Oct-21	10:00	10:15	0:15	16-Oct-21	11:00	1	Name plate is fixed	Welder
55	1694	Casualty	Pt trolley wheel not working	16-Oct-21	15:50	16:05	0:15	18-Oct-21	12:30	44.66666667	PTS Trolley is repaired	Carpenter
56	634	IQAEG mgmihs	Name plate fitting	16-Oct-21	11:00	11:15	0:15	16-Oct-21	12:00	1	Name plate is fixed	Welder
57	272	Nephrology dept	Wheel chair base broken	16-Oct-21	15:45	15:45	0:00	16-Oct-21	16:00	0.25	Wheel chair 1 nos base new fixed	modern services
58	792	Microbiology	6 Name plate fitting	16-Oct-21	14:35	14:50	0:15	17-Oct-21	15:30	24.91666667	Name plate is fixed	Carpenter
				Average		0:17				84.91403509		
59	377	Super deluxe	Room n 774 bathroom flush not working	11-Oct-21	10:35	10:45	0:10	11-Oct-21	17:40	7.083333333	Room n 774 bathroom flush is working	Plumber
60	1491	OBGY ICU	Toilet tap not working	11-Oct-21	10:10	10:15	0:05	11-Oct-21	14:30	4.333333333	Toilet tap is repaired	Plumber
61	2001	MCRI OPD	Toilet basin is blocked	11-Oct-21	10:10	10:15	0:05	11-Oct-21	12:30	2.333333333	Toilet basin blockage is removed	Plumber
62	789	Microbiology	Pipe leakage in practical hall	12-Oct-21	16:30	16:45	0:15	13-Oct-21	11:15	18.75	Pipe leakage iwork is done	Plumber
63	3419	OT complex	Female bathroom staff tile is removed	12-Oct-21	11:21	11:30	0:09	12-Oct-21	12:30	1.15	Tile has been fixed	B Mason
64	3178	ENT covid 19	Wash basin chock up	12-Oct-21	14:02	14:15	0:13	12-Oct-21	15:45	1.716666667	Wash basin chockup is Removed	Plumber
65	2635	Old deluxe	Flush is not working	12-Oct-21	12:45	13:00	0:15	12-Oct-21	16:30	3.75	Flush is repaired	Plumber
66	1286	OBGY ICU	Wash basin pipe blocked	12-Oct-21	12:00	12:00	0:00	13-Oct-21	12:15	24.25	Wash basin pipe is Remove	Plumber
67	446	Ortho opd 241	Bathroom chock up	12-Oct-21	9:30	9:40	0:10	12-Oct-21	11:00	1.5	Bathroom blockage is removed	Plumber
68	323	Super deluxe	Room n 730/735 Flush not working	12-Oct-21	9:30	10:00	0:30	12-Oct-21	11:30	2	Flush is repaired	Plumber
69	629	N ICU	Wash basin chock up	12-Oct-21	10:00	10:10	0:10	12-Oct-21	12:30	2.5	Wash basin chock up is remove	Plumber
70	2105	Hemat icu	Wash basin pipe leakage	12-Oct-21	10:00	12:45	2:45	12-Oct-21	15:00	5	Wash basin pipe is repaired	Plumber
71	112	New deluxe	Flush tank not working	12-Oct-21	12:30	12:45	0:15	12-Oct-21	14:30	2	Flush tank is repaired	Plumber
72	107	P ICU	Ceiling need to painted	13-Oct-21	11:00	11:15	0:15	15-Oct-21	16:30	53.5	Ceiling is painted	Plumber
73	3179	ENT covid 19	Basin pipe is leakage	13-Oct-21	10:45	11:00	0:15	13-Oct-21	15:00	4.25	Wash basin pipe is removed	Plumber
74	325	Super deluxe	Flush is not working	13-Oct-21	9:30	9:50	0:20	13-Oct-21	15:30	6	Flush is repaired	Plumber
75	200	Female Ortho ward	Bathroom handle broken	13-Oct-21	11:30	11:40	0:10	14-Oct-21	13:55	26.41666667	Bath room handle is repaired	Plumber
76	2636	Old deluxe	Bathroom checkup	13-Oct-21	13:00	14:15	1:15	14-Oct-21	15:00	26	bathroom checkup is removed	Plumber
77	633	NICU	Side room water leakage	13-Oct-21	15:30	15:45	0:15	13-Oct-21	16:30	1	Said room water leakage repaired	Plumber
78	2302	F M T	Wash basin is remove	13-Oct-21	16:30	16:45	0:15	14-Oct-21	13:00	20.5	Wash basin water is removed	Plumber
79	1693	Casualty	Bathroom hand spray is not working	14-Oct-21	11:20	11:40	0:20	19-Oct-21	9:30	118.1666667	Bathroom hand spray is repaired	Plumber
80	1389	Dialysis	B M W tubin is change	14-Oct-21	12:15	12:30	0:15	15-Oct-21	12:30	24.25	Wash tubing is close	Plumber
81	1387	Dialysis	Washing area tabbing to +ve washing area	14-Oct-21	12:50	13:00	0:10	14-Oct-21	13:55	1.083333333	Washing area tabbing is fixed	Plumber
82	2548	C S S D	Scrub station blocked	14-Oct-21	10:30	10:45	0:15	14-Oct-21	15:15	4.75	Scrub station blocked is removed	Plumber
83	2638	Old deluxe	Room n 652 basin is chockup	14-Oct-21	16:40	16:45	0:05	14-Oct-21	17:00	0.333333333	R n 652 basin chockup is removed	Plumber
84	637	N ICU	Side room pipe blocked	15-Oct-21	15:30	15:35	0:05	15-Oct-21	15:45	0.25	Side room pipe blocked is removed	Plumber
85	632	Time office	General male bathroom blocked	15-Oct-21	14:50	15:00	0:10	15-Oct-21	15:30	0.666666667	General male bathroom blocked is removed	Plumber
86	1288	O B G Y ward	Bathroom pipe is lick	15-Oct-21	9:30	9:35	0:05	15-Oct-21	13:00	3.5	Bathroom pipe is repaired	Plumber
87	327	Super deluxe	R n 724 bathroom flush not working	16-Oct-21	10:35	10:50	0:15	17-Oct-21	12:00	25.41666667	R n 724 bathroom flush is repaired	Plumber
88	3292	6 th floor deluxe	R n 12 bathroom flush not working	16-Oct-21	11:00	11:35	0:35	3-Nov-21	12:35	433.5833333	Flush is repaired in r no 12	Plumber
89	1145	5 floor deluxe	Flush not working	16-Oct-21	9:00	9:30	0:30	16-Oct-21	9:50	0.833333333	Flush is repaired	Plumber
90	330	Super deluxe	All room flush not working	16-Oct-21	13:00	13:15	0:15	16-Oct-21	16:15	3.25	All room flush is repaired	Plumber

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					call delay due to covid room
3	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in progress
4	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					call delay due to covid room
5	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					requirement given to store
6	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
7	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					in progress
8	175	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
9	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					In Progress
11	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
12	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					requirement given to store

13	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					in progress
14	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress
15	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					requirement given to store
16	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store
17	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					in progress
18	233	MIPJY ward	New wash basin outlet line required	17-Aug-21	10:10	10:30	0:20					in progress
19	1888	Old deluxe	r no 643,646,650,654,657 toilet colouring	23-Aug-21	10:20	10:45	0:25					in progress
20	1643	Casualty	False Ceiling Joint paint is crack	28-Aug-21	9:45	10:00	0:15					in Progress
21	63	Endoscopy	Door magnate is broken	7-Sep-21	10:40	10:55	0:15					in Progress
22	3243	Paediatric dept	Wall moutain handwash stand is fix	27-Sep-21	14:10	15:10	1:00					in Progress
23	1950	Pharmacolog	Window frame damage	28 Sep 21	10:00	10:25	0:25					in Progress
24	3243	Paediatric dept	Wall moutain hand wash stand is fix	28, Sep-21	14:10	15:35	1:25					
25	3002	Female medi ward	Bathroom is colouring	1-Oct-21	12:10	12:35	0:25					in Progress
214	22	IVF dept	False ceiling is removed due to water leakage	4-Oct-21	10:30	10:45	0:15					ceiling work done will be after contig
217	897	MCRI OPD	Door closer not working	6-Oct-21	12:00	12:15	0:15					ceiling work done will be after contig
218	3287	MCRI ICU	Linen trolley wheel is not working	7-Oct-21	14:30	14:40	0:10					ceiling work done will be after contig
TOTAL COMPLAINT						90						
PENDING COMPLAINT						1						
COMPLETE COMPLAINT						89						
COMPLAINT ATTENDED						99%						


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

11/16

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL MAIN 01.10.2021 TO 09.10.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Response		Call Close		Turn Around Time	Action Taken	Work done by	Remark
				Date	Time	Attende	Time	Date	Time				
1	299	Dental opd	Drawer is not working	1-Oct-21	10:00	10:25	0:25	1-Oct-21	14:50	4.833333333	Drawer is repair	Carpenter	
2	4000	Hematology ICU	Wooden cupboard locker is broken	1-Oct-21	11:30	11:45	0:15	4-Oct-21	11:50	72.33333333	Wooden cupboard locker repair	Carpenter	
3	3402	OT complex	Cupboard broken	1-Oct-21	14:40	14:55	0:15	4-Oct-21	12:30	69.83333333	Cupboard is repaired	Carpenter	
4	3002	Fmale medi ward	Bathroom is colouring	1-Oct-21	12:10	12:35	0:25						in Progress
5	3280	MCRI ICU	Hydrolic trolley handle is removed	1-Oct-21	16:00	16:15	0:15	1-Oct-21	16:30	0.5	Trolley handle is fixed	Welder	
6	letter	C building	Side curtain is not working	1-Oct-21	10:30	10:30	0:00	1-Oct-21	11:00	0.5	Side Curtain is repaired	Welder	
7	3987	Hemat icu	Bed side ralling broken	4-Oct-21	10:10	10:25	0:15	4-Oct-21	11:30	1.333333333	Bed side ralling welding is done	Welder	
8	1678	Blood bank	main door is not working	4-Oct-21	15:30	16:00	0:30	4-Oct-21	16:50	1.333333333	Main door is repaired	Carpenter	
9	274	Physiotherapy opd	Sterilium stand is fixing	4-Oct-21	12:15	12:30	0:15	4-Oct-21	14:30	2.25	Sterilium stand is fixed	Carpenter	
10	1487	ORGY ICU	Bed side ralling broken	4-Oct-21	9:33	9:40	0:07	4-Oct-21	15:00	5.45	bed side ralling is repaired	Carpenter	
11	2547	CSSD	Cupboard handle not working	4-Oct-21	12:15	12:30	0:15	4-Oct-21	15:30	3.25	Cupboard handle repaired	Carpenter	
12	3039	Male medi ward	Nursing counter lock broken	4-Oct-21	10:15	10:30	0:15	4-Oct-21	11:15	1	Nursing counter lock is repaired	Carpenter	
13	785	Microbiology	Washroom door not working	4-Oct-21	15:40	15:55	0:15	4-Oct-21	16:30	0.833333333	Washroom door is repaired	Carpenter	
14	22	IVF dept	False ceiling is removed due to water leakage	4-Oct-21	10:30	10:45	0:15						in Progress
15	1574	Medican opd	Wheel chair is not working	4-Oct-21	15:15	15:30	0:15	5-Oct-21	12:00	20.75	Wheel chair is repaired	Carpenter	
16	2728	New daluxe	Bed side ralling broken	5-Oct-21	14:15	14:30	0:15	5-Oct-21	15:00	0.75	Bed side ralling is repaired	Carpenter	
17	1951	Pharmacology	Hod door is not close	5-Oct-21	12:20	12:35	0:15	5-Oct-21	12:30	0.166666667	Hod cabin door is repaired	Carpenter	
18	1648	CVTS	Bed side ralling broken	5-Oct-21	11:00	11:30	0:30	5-Oct-21	12:00	1	Bed side ralling is repaired	Carpenter	
19	1739	SICU	Side cartain rod is fitting	5-Oct-21	14:15	14:35	0:20	18-Oct-21	8:00	305.75	Side curtain is fixed	Welder	
20	196	Fmale ortho ward	window tile is removed	5-Oct-21	13:10	14:35	1:25	6-Oct-21	12:30	23.33333333	Window sill is fixed	B mason	
21	3003	Fmale medicine ward	Wooden cupboard locker is broken	5-Oct-21	11:20	11:40	0:20	5-Oct-21	12:15	0.916666667	Wooden cupboard locker repair	Carpenter	
22	1289	Anesthesia dept	Name plate is fixing	5-Oct-21	13:10	14:15	1:05	6-Oct-21	10:00	20.83333333	Name plate fixed	Carpenter	
23	2729	New daluxe	Bed side ralling is removed	6-Oct-21	13:30	14:00	0:30	6-Oct-21	16:15	2.75	Bed side ralling is fitted	Welder	
24	312	Super daluxe	Sterilium stand need to be fix	6-Oct-21	12:20	12:30	0:10	6-Oct-21	16:00	3.666666667	Stand has been fixed	Welder	
25	251	MJPJY Ward	NSG Counter Drawer is removed	6-Oct-21	9:55	0.70139	6:55	6-Oct-21	12:30	2.583333333	Drawer is fixed	Welder	
26	2101	Hematology ICU	IV Stand wheel is not working	6-Oct-21	10:30	11:00	0:30	6-Oct-21	11:30	1	IV Stand is repairing work	Welder	
27	2011	MJPJAY ICU	Tissue paper stand is fixing	6-Oct-21	9:15	9:30	0:15	6-Oct-21	10:15	1	Tissue paper stand is fixed	Welder	
28	63	Central library	Door is noising	6-Oct-21	11:30	11:45	0:15	6-Oct-21	15:30	4	Door has been repaired	Welder	
29	325	Biomedical science	curtain socket & urtain rod fixing	6-Oct-21	12:35	12:45	0:10	11-Oct-21	12:30	119.9166667	Rod & socket is fixed	Carpenter	
30	326	Biomedical science	Board fitting	6-Oct-21	12:35	12:45	0:10	11-Oct-21	11:30	118.9166667	Name plate is fixed	Carpenter	
31	897	MCRI OPD	Door closer not working	6-Oct-21	12:00	12:15	0:15						in progress
32	198	Fmale ortho ward	Window net is broken	6-Oct-21	9:30	10:10	0:40	7-Oct-21	16:00	30.5	jali is fixed	Welder	
33	3305	Community medicine	Small cupboard lock not working	7-Oct-21	11:10	11:25	0:15	8-Oct-21	10:15	23.08333333	Small cupboard lock is new fixed	Welder	
34	1649	CCU	Janak bed side ralling broken	7-Oct-21	10:15	10:30	0:15	7-Oct-21	12:30	2.25	Janak bed side ralling is fix	Welder	
35	3287	Executive daluxe	Dispenser is fixing work	7-Oct-21	11:00	11:15	0:15	12-Oct-21	15:30	124.5	Dispenser is fixed	Carpenter	
36	1290	Anesthesia dept	Name plate fixing	7-Oct-21	12:10	12:30	0:20	11-Oct-21	11:30	95.33333333	Name plate is fixed	Carpenter	
37	1381	Dialysis	Wooden locker broken	7-Oct-21	10:25	10:35	0:10	11-Oct-21	12:30	98.08333333	Lock is repaired	Carpenter	
38	1382	Dialysis	S S tray broken	7-Oct-21	12:00	12:15	0:15	11-Oct-21	15:15	99.25	S S tray is repaired	Welder	
39	3286	MCRI ICU	Stool is broken	7-Oct-21	14:30	14:30	0:00	7-Oct-21	15:30	1	stool is not repairable	Welder	
40	3287	MCRI ICU	Linen trolley wheel is not working	7-Oct-21	14:30	14:40	0:10						In Progress
41	314	Super daluxe	Celling sheet is fixing 20 nos	7-Oct-21	12:20	12:30	0:10	11-Oct-21	12:30	96.16666667	False ceiling sheet is fixed 20 nos	POP siraj	
42	78	M GM SOP	Name plate is fixing	8-Oct-21	10:10	10:30	0:20	15-Oct-21	12:30	170.3333333	Name board is fixed	carpenter	
43	689	Pathology dept	Door handle is not working	9-Oct-21	11:20	11:35	0:15	14-Oct-21	15:30	124.1666667	Door lock is repaired	Carpenter	
44	122	Physiotherapy	Curtain socket 3 fixing	9-Oct-21	10:30	10:45	0:15	9-Oct-21	12:30	2	Curtain socket is fixed	Carpenter	
45	299	FMT	Door not working	9-Oct-21	12:30	12:45	0:15	12-Oct-21	11:00	70.5	Door is repaired	carpenter	
				Average									
							0:27			42.14512195			
46	3281	MCRI ICU	flush is not working	1-Oct-21	15:30	16:00	0:30	1-Oct-21	17:00	1.5	mode flush is repaired	Plumber	
47	860	MCRI OPD	Water hand spray leakage	1-Sep-21	15:45	16:00	0:15	5-Oct-21	12:45	813	Water hand spray is new fixed	Plumber	
48	309	Super daluxe	All room flush not working	2-Oct-21	10:30	10:45	0:15	2-Oct-21	14:00	3.5	All room flush is checked	Plumber	
49	3286	Executive daluxe	Bathroom flush not working	2-Oct-21	12:30	12:45	0:15	2-Oct-21	14:30	2	Bathroom flush is repaired	Plumber	
50	787	Microbiology	Washroom flush not working	4-Oct-21	15:50	15:55	0:05	4-Oct-21	16:45	0.916666667	Washroom flush is repaired	Plumber	
51	310	Super daluxe	Room no 725/736 flush not working	4-Oct-21	15:20	15:30	0:10	4-Oct-21	17:00	1.666666667	Room no 725/736 flush is checked	Plumber	
52	1283	OBGY ICU	Toilet bathroom blocked	4-Oct-21	10:00	10:30	0:30	4-Oct-21	11:00	1	pts toilet bathroom block is removed	Plumber	
53	2282	Nephrology ward	Female bathroom blocked	4-Oct-21	9:10	9:30	0:20	4-Oct-21	9:50	0.666666667	Female side bathrom block is removed	Plumber	
54	478	MICU	Bathroom chock up	4-Oct-21	10:30	10:45	0:15	4-Oct-21	10:50	0.333333333	Bathroom blokage is removed	Plumber	
55	786	Microbiology	Water leakage in microbiology	4-Oct-21	15:45	15:55	0:10	5-Oct-21	10:30	18.75	Water leakage problem is solve	Plumber	
56	896	MCRI OPD	Toilet water hand spray is not working	5-Oct-21	11:00	11:15	0:15	5-Oct-21	12:30	1.5	Toilet water hand spray new fixed	Plumber	

57	72	Endoscopy	Wash basin tab not working	5-Oct-21	14:00	14:30	0:30	5-Oct-21	15:00	1	Wash basin tab is repaired	Plumber
58	827	Radiology	Water tap is leakage	5-Oct-21	11:55	12:10	0:15	5-Oct-21	15:00	3.083333333	Water tap is repaired	Plumber
59	3267	MCRI ICU	Water hand spray not working	5-Sep-21	12:10	12:25	0:15	5-Oct-21	14:00	6.333333333	Hand spray is new fixed	Plumber
60	311	Super daluxe	room no 730/733 flush not working	6-Oct-21	9:45	10:00	0:15	6-Oct-21	12:30	2.75	Room no 730/733 flush is checked	Plumber
61	2701	Old daluxe	Tap is not working	6-Oct-21	10:00	10:15	0:15	6-Oct-21	11:00	1	New tap is fixed	Plumber
62	2288	Psy ward	Male side urinal line is blocked	6-Oct-21	14:00	14:30	0:30	7-Oct-21	11:30	21.5	Urinal line blockage is removed	Plumber
63	3407	OT Complex	toilet flush-cock is leaking	6-Oct-21	10:45	11:00	0:15	7-Oct-21	13:00	26.25	Water leakage is repaired	Plumber
64	624	N ICU	Ceiling is colouring	7-Oct-21	11:30	11:45	0:15	12-Oct-21	12:00	120.5	Peeling Paint is done	Plumber
65	3410	OT complx	Toilet bathroom blocked	7-Oct-21	11:15	11:30	0:15	11-Oct-21	12:00	96.75	hand spray is fixed	Plumber
66	105	P ICU	Ceiling need to painted	7-Oct-21	14:45	14:55	0:10	8-Oct-21	10:30	19.75	Ceiling is painted	Plumber
67	313	Super daluxe	Bathroom hand spray not working	7-Oct-21	9:15	9:30	0:15	7-Oct-21	15:00	5.75	Hand spray is new fixed	Plumber
68	3409	OT complx	Water hand spray leakage	7-Oct-21	11:15	11:30	0:15	7-Oct-21	14:35	3.333333333	Water hand spray is repaired	Plumber
69	759	Central lab	flush not working	7-Oct-21	12:30	12:45	0:15	7-Oct-21	16:30	4	Flush is repaired	Plumber
70	2103	Hemat icu	Bathroom tab is leakage	8-Oct-21	10:30	10:45	0:15	8-Oct-21	12:30	2	Bathroom tab is new fixed	Plumber
71	2632	Old daluxe	Bathroom is chouck up	8-Oct-21	13:00	13:15	0:15	8-Oct-21	15:30	2.5	New hand spray is fixed	Plumber
72	321	Super daluxe	flush is not working	8-Oct-21	12:45	12:55	0:10	8-Oct-21	14:45	2	Flush is repaired	Plumber
73	320	Super daluxe	Ceiling sheet	9-Oct-21	10:10	10:25	0:15	13-Oct-21	12:30	98.33333333	Ceiling sheet has been fixed	POP siraj
74	3289	6th daluxe	R no 604 flush is not working	9-Oct-21	16:00	16:15	0:15	9-Oct-21	17:00	1	All flush is checked	Plumber
75	3004	FMW	Bathroom is blockage	9-Oct-21	15:00	15:00	0:00	9-Oct-21	16:00	1	Bathroom block is removed	Plumber
76	105	P ICU	Ceiling is leakage	7-Oct-21	14:45	14:55	0:10	13-Oct-21	15:00	144.25	Ceiling leakage is done	Plumber
				Average			0:15			177.1		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call delay due to covid room
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
3	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room
4	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store
5	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					in progress
6	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
7	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
8	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
9	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					IN Progress
11	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
12	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					requirement given to store
13	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					in progress
14	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress
15	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					requirement given to store
16	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store
17	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					in progress
18	233	MJPJY ward	New wash basin outlet line required	17-Aug-21	10:10	10:30	0:20					in progress
19	1888	Old deluxe	r no 645,646,650,654,657 toilet couluring	25-Aug-21	10:20	10:45	0:25					in progress
20	1643	Casualty	False Ceiling Joint paint is crack	28-Aug-21	9:45	10:00	0:15					in Progress
21	63	Endoscopy	Door magnate is broken	7-Sep-21	10:40	10:55	0:15					in Progress
22	3243	Paediatric dept	Wall moutain handwash stand is fix	27-Sep-21	14:10	15:10	1:00					in progress
23	1950	Pharmacolog	Window frame damage	28-Sep-21	10:00	10:25	0:25					in progress
24	3243	Paediatric dept	Wall moutain hand wash stand is fix	28-Sep-21	14:10	15:35	1:25					
TOTAL COMPLAINT						76						
PENDING COMPLAINT						4						
COMPLETE COMPLAINT						72						
COMPLAINT ATTENDED						95%						

Site Supervisor
MGM Const.Dept.

Site Engineer
MGM Const.Dept.

Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT

CIVIL - MAIN 27.09.2021 TO 30.09.2021

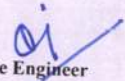
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Action Taken	Work done by	Remark
				Date	Time			Date	Time				
1	1166	Labour room	Wheel chair is not working	27-Sep-21	14:30	14:45	0:15	27-Sep-21	15:15	0.75	Wheel chair is repaired	Welder	
2	62	Central library	Door closer removing & stoper fitted	27-Sep-21	12:50	13:00	0:10	27-Sep-21	15:45	2.916666667	Door stoper is fixed	Welder	
3	1197	Super Deluxe	R no 728 cupboard door is removed	27-Sep-21	9:30	9:30	0:00	27-Sep-21	11:30	2	R no 728 cupboard door is fixed	Carpenter	
4	781	Microbiology	Name plate is fitting	27-Sep-21	11:40	11:50	0:10	27-Sep-21	14:45	3.083333333	Name plate is fixed	Carpenter	
5	192	Female Ortho ward	Locker door is not working	27-Sep-21	12:15	12:30	0:15	29-Sep-21	15:30	51.25	Locker door is fixed	Welder	
6	757	Central lab	2 nos chair cushion is brocken	27-Sep-21	10:35	10:50	0:15	21-Oct-21	14:35	580	2 pair chair cushion is repaired	morden services	
7	393	OBGY Dept	Name plate is fitting	27-Sep-21	12:00	12:10	0:10	27-Sep-21	15:30	3.5	Name plate is fixed	Carpenter	
8	475	MICU	Side curtain screen is not working	27-Sep-21	15:00	15:15	0:15	29-Sep-21	16:35	49.58333333	Side curtain wheel is repaired	Carpenter	
9	2279	Psy Ward	Cardiac table Wheel is not working	27-Sep-21	12:35	12:35	0:00	29-Sep-21	16:10	51.58333333	Cardiac table wheel is repaired	Carpenter	
10	75	Mgm SOP	Notice board fixing	27-Sep-21	12:30	12:45	0:15	1-Oct-21	15:00	98.5	Notice board fitting	Carpenter	
11	3243	Paediatric dept	Wall moutain handwash stand is fix	27-Sep-21	14:10	15:10	1:00						in progress
12	1950	Pharmacolog	Window frame damage	28-Sep-21	10:00	10:25	0:25						in progress
13	3174	Hematology icu	IV Stand is fixing to locker	28-Sep-21	11:10	11:30	0:20	29-Sep-21	11:50	24.66666667	IV Stand is fixed to locker	Welder	
14	445	Ortho opd 241	Bmw poster fitting	28-Sep-21	11:00	11:15	0:15	28-Sep-21	12:00	1	Bmw poster is fixed	carpenter	
15	2280	Nephro ward	Nursing counter drowar is not working	28-Sep-21	10:00	10:15	0:15	28-Sep-21	11:00	1	Nursing counter drowar is repaired	carpenter	
16	888	M C R I opd	dr chair wheel is not working	28-Sep-21	15:20	15:25	0:05	28-Sep-21	15:30	0.166666667	Dr chair wheel is replace	carpenter	
17	886	M C R I opd	Table storage door is not working	28-Sep-21	15:00	15:15	0:15	28-Sep-21	16:00	1	Door has been repaired	carpenter	
18	494	Ot Complex	Male changing room mirror is removd	28-Sep-21	11:00	11:20	0:20	28-Sep-21	15:00	4	Mirror is fixed in male chanhing room	carpenter	
19	305	Super deluxe	R no 729 door aldop is removed	28-Sep-21	12:00	12:12	0:12	28-Sep-21	14:35	2.583333333	R no 729 door aldop is fixed	carpenter	
20	2280	Psy ward	Unlock the window	28-Sep-21	10:30	10:35	0:05	4-Oct-21	9:30	143	The windows screw is open	carpenter	
21	499	OT Complex	Curtain rod is removed	29-Sep-21	15:45	15:45	0:00	29-Sep-21	16:30	0.75	Curtain rod is fixed	Welder	
22	193	Female Ortho Ward	Nahani trap is fixing to rain water line pipe	29-Sep-21	12:34	12:35	0:01	29-Sep-21	14:40	2.1	Ply is fixed	Carpenter	
23	476	MICU	Side curtain wheel is not working	29-Sep-21	12:30	12:45	0:15	29-Sep-21	14:30	2	Side curtain wheel is repaired	Welder	
24	3037	Male medi ward	window net is broken	29-Sep-21	15:00	15:30	0:30	4-Oct-21	10:30	115.5	window net fixed	carpenter	
25	3028	Male Medi ward	Wheel chair is repair	29-Sep-21	14:30	14:45	0:15	29-Sep-21	15:30	1	Wheel chair is repaired	Welder	
26	2435	KT ICU	Dr Room Curtain rod fixing	29-Sep-21	12:00	12:10	0:10	1-Oct-21	10:00	46	Curtain rod is fixed	Welder	
27	613	Time Office	Tv support stand fixing	29-Sep-21	14:15	14:30	0:15	1-Oct-21	12:30	46.25	Tv support stand is fix	Welder	
28	618	Time Office	Handle is removed	30-Sep-21	11:00	12:35	1:35	30-Sep-21	14:30	3.5	Door handle is repaired	Carpenter	
29	1413	Covid OPD	Wheel chair wheel is broken	30-Sep-21	10:30	10:45	0:15	1-Oct-21	13:00	26.5	Wheel chair pandle is loose	Welder	
30	1282	OBGY Ward	NSG Counter drawer is not working	30-Sep-21	10:50	11:15	0:25	1-Oct-21	11:00	24.16666667	NSG Counter drawer is repaired	Welder	
31	1568	Medicine	Screw fixing for bell hanging	30-Sep-21	9:30	10:00	0:30	1-Oct-21	16:00	30.5	Screw is fixed for call bell	Welder	
32	618	Time Office	Door handle is broken	30-Sep-21	11:00	11:15	0:15	30-Sep-21	14:30	3.5	Newdoor handle is fxi	Carpenter	
				Average			0:17			44.07833333			
33	1198	Super Deluxe	All bathroom flush is checked	27-Sep-21	9:20	9:30	0:10	27-Sep-21	9:45	0.416666667	All Bathroom flush is cheaked	Plumber	
34	2620	Old Deluxe	Bathroom is blocked	27-Sep-21	12:00	12:30	0:30	27-Sep-21	15:00	3	Bathroom flush is removed	Plumber	
35	60	Central labrary	gents toilet urinal line is leakage	27-Sep-21	11:30	11:45	0:15	27-Sep-21	16:00	4.5	bathroom line block is removed	Plumber	
36	890	MRCI OPD	Water hand spray not working	28-Sep-21	16:10	16:15	0:05	28-Sep-21	17:00	0.833333333	Two big cock fixed	Plumber	
37	889	MRCI OPD	Ladies toilet chamber is blocked	28-Sep-21	16:05	16:15	0:10	28-Sep-21	16:30	0.416666667	Wash basin is blocked	Plumber	
38	2724	New Deluxe	R no 307,302 flush is butten is not working	28-Sep-21	13:00	13:20	0:20	2-Oct-21	14:45	97.75	Bathroom flush butten is fixed	Plumber	
39	2723	New Deluxe	R no 304,306 basin pipe is broken	28-Sep-21	12:45	12:55	0:10	2-Oct-21	14:30	97.75	Wash basin waste pipe is repaired	Plumber	
40	3243	Paediatric dept	Wall moutain hand wash stand is fix	28-Sep-21	14:10	15:35	1:25						in progress
41	1411	Covid OPD	Wheel chair not working	28-Sep-21	11:30	11:45	0:15	10-Oct-21	15:30	292	Wheel chair is repaired	Carpenter	
42	496	Ot Complex	OT no 738 Scrub station jali is removed	28-Sep-21	14:30	15:30	1:00	28-Sep-21	16:00	1.5	OT No 7 & 8 Scrub station jali is fixed	Plumber	
43	3551	Cardiac ot	Bathroom hand spray is not working	28-Sep-21	15:00	15:00	0:00	28-Sep-21	17:15	2.25	Hand spray is repaired	Plumber	
44	3552	Cardiac ot	Hand Wash basin tap is not working	28-Sep-21	14:50	14:55	0:05	28-Sep-21	17:15	2.416666667	Scrub Station Tap is repaired	Plumber	
45	2621	Old Deluxe	R no 644 bathroom is blocked	28-Sep-21	10:11	10:20	0:09	29-Sep-21	11:00	24.81666667	bathroom block is removed	Plumber	
46	307	Super Deluxe	R no 725 Flush is not working	29-Sep-21	10:00	10:40	0:40	29-Sep-21	17:30	7.5	R no 724 ,725 flush is repaired	Plumber	
47	1911	House keeping	4rth floor urinal pipe is blocked	29-Sep-21	13:50	14:00	0:10	29-Sep-21	16:30	2.666666667	urinal pipe block is removed	Plumber	
48	616	HR Dept	Toilet line is blocked	29-Sep-21	14:30	15:00	0:30	29-Sep-21	16:30	2	Toilet line block is removed	Plumber	
49	3282	6th Deluxe	R no 614,604 hand flush not working	29-Sep-21	9:00	9:30	0:30	29-Sep-21	10:00	1	R no 614 604 hand spray is repaired	Plumber	
50	194	Female Ortho Ward	rain water line jali fitting	29-Sep-21	15:20	15:20	0:00	30-Sep-21	15:25	24.08333333	Jali is fixed to rain water line	Plumber	
51	1702	Physiology hall	Curtain rod and door stopper fix	29-Sep-21	12:07	12:30	0:23	30-Sep-21	10:30	22.38333333	Curtain rod is fixed	Carpenter	
52	891	MCRI OPD	Wall water leakage	29-Sep-21	11:06	11:20	0:14	30-Sep-21	12:30	25.4	Water leakage problem is solve	Plumber	
53	2284	Psy Ward	wash basin pipe is blocked	29-Sep-21	14:00	14:10	0:10	29-Sep-21	16:00	2	Wash basin pipe is repaired	Plumber	
54	2283	Psy Ward	Spray is not working	29-Sep-21	12:17	12:35	0:18	29-Sep-21	15:20	3.05	Water is leakage	Plumber	
55	2436	KT ICU	no water in pts bathroom	30-Sep-21	9:00	9:30	0:30	30-Sep-21	10:30	1.5	PTS Bathroom is supply is working	Plumber	
56	308	Super deluxe	R no 724,725 Flush is not working	30-Sep-21	10:10	10:25	0:15	30-Sep-21	11:30	1.333333333	Flush is working	Plumber	

57	2266	PSY Ward	Flush is not working	30-Sep-21	9:00	9:10	0:10	30-Sep-21	10:30	1.5	Toilet flush is repaired	Plumber
58	2628	OLO deluxe	Bathroom is blocked	30-Sep-21	9:20	9:35	0:15	1-Oct-21	10:30			Plumber
59	618	Time Office	Door handle is broken	30-Sep-21	11:00	11:15	0:15	30-Sep-21	14:30	16666667	R no 644 block is removed	Plumber
60	1326	Male surgery ward	Wheel chair not working	30-Sep-21	10:00	10:30	0:30	30-Sep-21	12:30	3.5	Newdoor handle is fix	Plumber
				Average		0:17				1:39	Wheel chair is repaired	Carpenter

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					call delay due to covid room
3	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in progress
4	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	17:15	12:30	0:15					call delay due to covid room
5	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					requirement given to store
6	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
7	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					in progress
8	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					in progress
9	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					In Progress
11	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					In Progress
12	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					IN Progress
13	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					IN Progress
14	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					requirement given to store
15	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					in progress
16	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store
17	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					requirement given to store
18	233	MJPJY ward	New wash basin outlet line required	17-Aug-21	10:10	10:30	0:20					in progress
19	1888	Old deluxe	r no 645,646,650,654,657 toilet couluring	25-Aug-21			0:25					in progress
20	1643	Casualty	False Ceiling Joint paint is crack	28-Aug-21	10:20	10:45						in progress
21	63	Endoscopy	Door magnate is broken	7-Sep-21	10:40	10:55	0:15					in Progress
TOTAL COMPLAINT				60								
PENDING COMPLAINT				3								
COMPLETE COMPLAINT				57								
COMPLAINT ATTENDED				95%								


 Site Supervisor
 MGM Const.Dept.


 Site Engineer
 MGM Const.Dept.


 Chief Engineer
 MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT


CIVIL, MAIN 20.09.2021 TO 25.09.2021

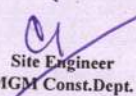
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Action Taken	Work done by	Remark
				Date	Time			Date	Time				
1	2544	CSSD	Door handle screw is removed	20-Sep-21	15:25	15:40	0:15	20-Sep-21	16:15	0.833333333	Door handle is fixed	Carpenter	
2	1287	Anesthesia dept	cupboard is not working	20-Sep-21	14:30	14:30	0:00	20-Sep-21	15:00	0.5	Name plate is fixed	Welder	
3	811	Security Office	Gate no 1 gate is not working	20-Sep-21	10:30	10:45	0:15	20-Sep-21	12:00	1.5	Gate is repaired	Welder	
4	1673	Casualty	Drawer is not working	20-Sep-21	10:35	10:50	0:15	20-Sep-21	12:50	2.25	Drawer is repaired	Carpenter	
5	483	TB Chest opd	Poster fitting 7 no	20-Sep-21	11:20	11:40	0:20	20-Sep-21	12:30	1.166666667	Poster is fitted	Carpenter	
6	3029	Male Medicine ward	Wooden table door lock is broken	20-Sep-21	10:30	10:45	0:15	20-Sep-21	11:45	1.25	Door lock is repaired	Carpenter	
7	1407	Swab collection	cupboard is not working	20-Sep-21	12:20	12:25	0:05	21-Sep-21	11:15	22.91666667	Cupboard lock fixed new	Carpenter	
8	1275	OBGY Ward	Key board stand is broken	20-Sep-21	12:25	14:00	1:35						In Progress
9	1404	Covid opd	Wheel chair caution is broken	20-Sep-21	14:30	14:55	0:25						In Progress
10	1268	Anesthesia	2 no board to be fix	21-Sep-21	15:15	15:30	0:15	21-Sep-21	16:30	1.25	Board is fixed	Carpenter	
11	2611	OLD deluxe	Wheel chair is not working	21-Sep-21	13:00	13:00	0:00	21-Sep-21	13:00	0	Wheel chair is fixed	Welder	
12	1105	Male Ortho ward	Wheel chair is not working	21-Sep-21	14:10	14:10	0:00	21-Sep-21	15:00	0.833333333	Wheel chair is repaired	Welder	
13	823	Radiology	Radiology chair is not working	21-Sep-21	11:10	11:25	0:15	21-Sep-21	12:30	1.333333333	Chair is repaired	Welder	
14	3031	Male Medi Ward	Window is not working	21-Sep-21	11:30	11:45	0:15	21-Sep-21	12:40	1.166666667	Wooden door is repaired	Carpenter	
15	2667	Exam cell	Chair is not working	21-Sep-21	12:15	12:30	0:15	21-Sep-21	15:30	3.25	Chart is fixed	Carpenter	
16	3993	Hematology icu	Suction point is removed	21-Sep-21	10:45	11:00	0:15	21-Sep-21	12:00	1.25	Suction bottle is repaired	Welder	
17	1343	Male Sur Ward	Fan hook is removed	21-Sep-21	16:00	16:15	0:15	24-Sep-21	10:30	66.5	Fan hook is repaired	Welder	
18	617	NICU	False ceiling some place need to paint	21-Sep-21	15:40	16:00	0:20						In Progress
19	822	Radiology	Counter table granite top is cracked	21-Sep-21	11:10	11:20	0:10						In Progress
20	3032	Male Medi Ward	Wheel chair is not working	21-Sep-21	16:20	16:30	0:10						In Progress
21	1408	Covid opd	PTS trolley belt is removed	22-Sep-21	12:00	12:15	0:15	22-Sep-21	12:30	0.5	Safety belt is fixed	Welder	
22	1674	Casualty	Cupboard door is not working	22-Sep-21	10:15	10:30	0:15	22-Sep-21	11:15	1	Cupboard door is repaired	Carpenter	
23	1187	Super deluxe	R no 723 furniture is repaired	22-Sep-21	9:28	9:35	0:07	22-Sep-21	12:30	3.033333333	R no 723 furniture is repaired	Carpenter	
24	1188	Super deluxe	R no 728,729,743 bathroom door is not working	22-Sep-21	9:30	10:00	0:30	22-Sep-21	12:15	2.75	Bathroom door is repaired	Carpenter	
25	1676	Casualty	Name plate is fitting	22-Sep-21	9:30	9:50	0:20	22-Sep-21	10:30	1	Name plate is fixed	Carpenter	
26	487	OT Complex	Trolley is not working	22-Sep-21	14:30	14:45	0:15	25-Sep-21	11:00	68.5	Trolley is repaired	Welder	
27	3034	Male medi ward	IV Stand is not working	22-Sep-21	11:10	11:25	0:15	25-Sep-21	10:00	70.833333333	IV stand is repaired	Welder	
28	2610	OLD deluxe	locker is not working	22-Sep-21	13:00	13:00	0:00	22-Sep-21	15:50	2.833333333	locker is repaired	Carpenter	
29	3550	Cardiac OT	Door side tiles broken	22-Sep-21	12:50	13:00	0:10	27-Sep-21	16:00	123.1666667	Door Patti is fixed	B Mason	
30	250	Swab collection	partition glass is broken 3x4 fit	23-Sep-21	13:00	13:00	0:00	23-Sep-21	16:00	3	Partition glass is fixed	Carpenter	
31	490	OT Complex	locker is not working	23-Sep-21	11:20	11:35	0:15	25-Sep-21	11:00	47.66666667	Locker is repaired	Carpenter	
32	2616	Old Deluxe	Wheel chair caution is broken	23-Sep-21	12:40	12:40	0:00						In Progress
33	3172	Covid ward ENT	Water leakage from ceiling	24-Sep-21	11:00	11:15	0:15						In Progress
34	884	MCRI OPD	Dr chair caution is broken	24-Sep-21	11:05	11:20	0:15						In Progress
35	1678	Casualty	Wash basin Patti is removed	24-Sep-21	11:46	12:05	0:19	27-Sep-21	12:30	72.733333333	Wash Patti is fixed	B Mason	
36	1677	Casualty	Hand spray is not working	24-Sep-21	11:45	12:00	0:15						In Progress
37	1680	Casualty	Ceiling colour is removed	24-Sep-21	11:50	11:50	0:00						In Progress
38	883	MCRI opd	Wheel chair not working	24-Sep-21	10:40	10:55	0:15						In Progress
39	68	Endoscopy	Water leakage from ceiling	24-Sep-21	12:15	12:30	0:15	25-Sep-21	15:30	27.25	Leakage problem is solve	Plumber	
40	880	Anatomy	Door is not working	24-Sep-21	12:10	12:25	0:15	24-Sep-21	15:30	3.333333333	Door is repaired	Carpenter	
41	2279	Nephro ward	Wheel chair is not working	24-Sep-21	14:00	14:15	0:15	24-Sep-21	16:30	2.5	Wheel chair is repaired	Carpenter	
42	2277	PSY Ward	Cardiac table is not working	24-Sep-21	11:20	11:20	0:00	25-Sep-21	10:00	22.66666667	Cardiac table is repaired	Welder	
43	19	IVF Dept	Wooden drawer is not working	25-Sep-21	11:30	11:40	0:10	25-Sep-21	14:30	3	Drawer is repaired	Welder	
44	1190	Super deluxe	Cupboard glass is broken	25-Sep-21	9:45	9:55	0:10	25-Sep-21	11:30	1.75	Glass has been fixed	Welder	
45	1191	Super deluxe	New aldrop is repaired	25-Sep-21	9:40	9:55	0:15	25-Sep-21	11:50	2.166666667	New aldrop is fixed	Carpenter	
46	1280	OBGY ICU	Door handle is removed	25-Sep-21	11:00	11:00	0:00	25-Sep-21	12:30	1.5	Handle is fixed	Carpenter	
47	1573	Medicine opd 240	Lock is not working	25-Sep-21	10:00	10:10	0:10	25-Sep-21	12:50	2.833333333	New lock is fixed	Welder	
48	191	Female Ortho Ward	Office chair repair	25-Sep-21	11:15	11:30	0:15						
49	249	MJPJY Ward	Cardiac table is not working	25-Sep-21	11:15	11:30	0:15						
50	3173	Covid ward ENT	Fire exit door is not working	25-Sep-21	12:30	12:45	0:15	27-Sep-21	11:00	46.5	Door is repaired	Welder	
51	469	MICU	Cot Railing is broken	25-Sep-21	11:00	11:15	0:15	27-Sep-21	15:00	52	Cot railing is welding done	Welder	
			Average				0:13			17.59254386			
52	485	OT Complex	Wash basin is blocked	20-Sep-21	15:10	15:25	0:15	20-Sep-21	15:10	0	Bathroom wash basin block is removed	Plumber	
53	1373	Dialysis	Wash basin is leakage	20-Sep-21	15:30	15:40	0:10	20-Sep-21	16:00	0.5	Basin is repaired	Plumber	
54	1185	Super Deluxe	Flush is not working	21-Sep-21	9:33	10:00	0:27	21-Sep-21	12:00	2.416666667	R no 724 Flush is repaired	Plumber	
55	1164	Bathroom room	Bathroom hand spray is not working	21-Sep-21	11:25	11:40	0:15						
56	4053	OBGY OPD 252	Water is leakage from wall	21-Sep-21	10:40	10:55	0:15	21-Sep-21	12:00	1.333333333	Water leakage problem is solve	Plumber	
57	2613	Old Deluxe	R no 652,658,bathroom is blocked	21-Sep-21	13:00	13:00	0:00	21-Sep-21	15:00	2	Blockage is removed	Plumber	
58	2200	Time Office	6th floor toilet is blocked	21-Sep-21	10:00	10:15	0:15	21-Sep-21	13:00	3	toilet block is removed	Plumber	

59	1641	CCU+CVTS	Hand Spray is not working	21-Sep-21	10:00	10:15	0:15	21-Sep-21	12:00	2	New hand spray is fitted	Plumber
60	1910	HK Dept	3ed floor bathroom is blocked	23-Sep-21	10:00	10:15	0:15	25-Sep-21	12:00	50	Final blockage is removed	plumber
61	1106	Male Ortho ward	Toilet bathroom is blocked	22-Sep-21	11:55	12:10	0:15	22-Sep-21	14:30	2,583333333	ile ortho ward	plumber
62	2614	old Deluxe	R no 654 toilet not working	22-Sep-21	13:00	13:20	0:20	22-Sep-21	16:00	3	Bathroom block is removed	plumber
63	2276	Nephro ward	Wash basin is blocked	22-Sep-21	16:30	17:00	0:30	22-Sep-21	17:30	1	wash basin block is removed	plumber
64	115	Female Sur ward	Bathroom is blocked	23-Sep-21	15:15	15:30	0:15	23-Sep-21	16:00	0.75	Bathroom block is removed	Plumber
65	1189	Super Deluxe	Hand spray is not working	23-Sep-21	12:45	13:00	0:15	23-Sep-21	14:30	1.75	Hand spray presser is radius	Plumber
66	3275	MCRI ICU	Hand Spray is not working	23-Sep-21	14:00	14:50	0:50	23-Sep-21	15:10	1.166666667	Hand Spray is not working	Plumber
67	2615	Old deluxe	658 toilet is blocked	23-Sep-21	10:55	11:10	0:15	23-Sep-21	11:30	0.583333333	R no 654,658 new blockage is removed	Plumber
68	882	Casualty no 13	Water tap is not working	23-Sep-21	10:45	11:00	0:15	23-Sep-21	11:10	0.416666667	wash basin tap is repaired	Plumber
69	604	7 th floor	Water supply is not properly	23-Sep-21	17:00	17:00	0:00	23-Sep-21	17:30	0.5	Water supply is repaired	Plumber
70	69	Endoscopy	RO Pipe is leakage	24-Sep-21	15:00	15:30	0:30	24-Sep-21	16:00	1	RO line is checked	Plumber
71	3035	Medicine ward	Toilet is blocked	24-Sep-21	13:30	14:00	0:30	24-Sep-21	14:40	1.166666667	Medicine toilet block is removed	Plumber
72	2879	Peadi dept	Water leakage from wash basin waste pipe	24-Sep-21	11:05	11:20	0:15	24-Sep-21	16:00	4.916666667	Waste pipe is repaired	Plumber
73	492	OT Complex	OT no 1&2 scrub station is blocked	24-Sep-21	10:50	11:05	0:15	25-Sep-21	10:30	23.666666667	Scrub station block is removed	Plumber
74	3281	Executive Deluxe	All room flush is checked	25-Sep-21	17:00	17:00	0:00	25-Sep-21	17:30	0.5	All room flush is checked	Plumber
75	1195	Super Deluxe	All room flush is checked	25-Sep-21	17:35	17:35	0:00	25-Sep-21	18:00	0.416666667	All room flush is checked	Plumber
76	2619	Old deluxe	R no 654 washroom is block	25-Sep-21	15:30	15:45	0:15	25-Sep-21	16:30	1	R no 654 bathroom is blocked	Plumber
				Average			0:16			9:40		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					call delay due to covid room
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in progress
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					call delay due to covid room
6	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					requirement given to store
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					in progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
10	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					In Progress
11	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					IN Progress
12	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
13	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50							IN Progress
14	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					requirement given to store
15	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					requirement given to store
16	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress
17	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					in progress
18	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store
19	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					requirement given to store
20	42	Central library	Water leakage from ceiling	13-Jul-21	11:15	11:30	0:15					in progress
21	letter	Security Office	Barigate wheel is not working	29-Jul-21	9:55	10:15	0:20					in Progress
22	233	MJPJY ward	New wash basin outlet line required	17-Aug-21	10:10	10:30	0:20					wheel not available
23	1888	Old deluxe	r no 645,646,650,654,657 toilet couluring	25-Aug-21	10:20	10:45	0:25					in progress
24	1643	Casualty	False Ceiling Joint paint is crack	28-Aug-21	9:45	10:00	0:15					in Progress
25	715	OBGY ward	new water connection for gizer	26-Aug-21	14:45	15:00	0:15					in Progress
26	63	Endoscopy	Door magnate is broken	7-Sep-21	10:40	10:55	0:15					in Progress
27	604	NICU	Chair base is broken	7-Sep-21	14:45	14:58	0:13					in Progress
28	240	MJPJY Ward	Crus cart belt is damage	8-Sep-21	14:00	14:15	0:15					in Progress
29	2696	Casualty	Wheel chair mattress is broken	8-Sep-21	11:45	12:00	0:15					in Progress
TOTAL COMPLAINT				76								
PENDING COMPLAINT				11								
COMPLETE COMPLAINT				65								
COMPLAINT ATTENDED				86%								


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

**MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT**

CIVIL MAIN 13.09.2021 TO 18.09.2021

Sr.No	COMP NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close Date	Time	Turn Around Time	Action Taken	Work done by	Remark
				Date	Time								
1	1662	Casualty	Pts trolley railing is not working	13 Sep 21	16:00	16:13	0:13	13-Sep-21	17:15	1.25	Trolley railing is repaired	Welder	
2	3317	Skin opd	Board fitting	13-Sep-21	12:45	12:55	0:10	13-Sep-21	14:15	1.5	Board is fitting	Welder	
3	1572	Medi oprl	Board fitting on wall	13-Sep-21	9:30	9:45	0:15	13-Sep-21	10:30	1	Board is fixed	Welder	
4	1104	Male Ortho Ward	IV Stand is not working	14-Sep-21	9:30	9:45	0:15	14-Sep-21	10:00	0.5	IV stand is repaired	Welder	
5	78	ENT OPD 236	door stoper,name plate ,& mirror fitting	14-Sep-21	10:30	10:45	0:15	14-Sep-21	11:30	1	New door Stoper & name plate is fixed	Carpenter	
6	1726	SICU	Door Clip is removed	14-Sep-21	10:35	10:50	0:15	14-Sep-21	12:00	1.416666667	Wooden door is repaired	Welder	
7	873	MSRI Casualty	Side curtain wheel is not working	14-Sep-21	10:40	10:50	0:10	14-Sep-21	12:15	1.583333333	Curtain is repaired	Carpenter	
8	3274	6th floor Deluxe	Bathroom door is not working	14-Sep-21	15:30	16:00	0:30	14-Sep-21	16:50	1.333333333	all bathroom door is repaired	Carpenter	
9	2716	New Deluxe	Side Railing is not working	14-Sep-21	14:15	14:30	0:15	14-Sep-21	16:00	1.75	Bed side railing is repaired	Welder	
10	352	Ortho ward	Vision box & board is fitting	14-Sep-21	13:00	14:00	1:00	14-Sep-21	14:30	1.5	Box is fixed	Welder	
11	1665	Casualty	Wash basin patti is removed	14-Sep-21	10:15	10:30	0:15	17-Sep-21	15:30	77.25	Wash basin patti is fixed	B Mason	
12	296	PSM dept	Wall need to painting	15-Sep-21	12:20	12:30	0:10	14-Oct-21	15:30	699.1666667	Dept colour is done	AA Painting	
13	775	Microbiology	wall need to painting	15-Sep-21	12:00	12:30	0:30	25-Sep-21	14:00		Ceiling is painted	AA painting	
14	3026	Male Medi Ward	Linen room tile is broken	15-Sep-21	11:20	11:35	0:15	17-Sep-21	16:30	53.16666667	Tile is repaired	B Mason	
15	2666	Exam Cell	Board is fixing	15-Sep-21	16:05	16:20	0:15	15-Sep-21	16:50	0.75	Bord are fixed	Carpenter	
16	877	MCRI OPD	Door Closer is not working	15-Sep-21	14:00	14:15	0:15	15-Sep-21	15:30	1.5	Door closer is repaired	Welder	
17	1636	CCU	Bed is not working	15-Sep-21	9:30	10:00	0:30	15-Sep-21	11:00	1.5	Bed side railing is repaired	Welder	
18	391	OBGy Dept	To fix to name plate	15-Sep-21	11:45	12:00	0:15	15-Sep-21	15:30	3.75	Name plate are fixed	Carpenter	
19	3027	Male Medi Ward	Fix to monitor stand	15-Sep-21	11:20	11:30	0:10	15-Sep-21	15:50	4.5	Fixed to monitor stand	Carpenter	
20	472	OT Complex	Godrej cupboard is not working	15-Sep-21	11:35	11:55	0:20	15-Sep-21	12:30	0.916666667	cupboard lock is repaired	Carpenter	
21	187	F Ortho ward	Cardiac table wheel is removed	15-Sep-21	10:30	10:45	0:15	15-Sep-21	14:10	3.666666667	Cardiac table wheel is broken	Carpenter	
22	4052	OBGY OPD	Dr name plate is fitting	15-Sep-21	11:30	11:45	0:15	15-Sep-21	15:00	3.5	Name plate are fixed	Welder	
23	1474	OBGY ICU	Bed railing screw is loose	15-Sep-21	10:20	10:40	0:20	17-Sep-21	13:00	50.66666667	Railing nut bolt is repaired	Welder	
24	1638	CCU+CVTS	Toilet floor tile is repaired	15-Sep-21	16:00	16:30	0:30	16-Sep-21	15:00	23	Floor tile is repaired	B Mason	
25	3272	MCRI OPD	Board are is fixed	15-Sep-21	12:30	14:00	1:30	15-Sep-21	14:30	2	Board are is fixed	Welder	
26	2717	New Deluxe	NSG Station drawer is remmoved	16-Sep-21	10:00	10:15	0:15	18-Sep-21	12:30	50.5	nsg station drawer channle is fixed	Welder	
27	2275	Nephro Ward	Bed side curtain rod is removed	16-Sep-21	10:00	10:15	0:15	17-Sep-21	10:15	24.25	Bed Side curtin screen is repaired	Welder	
28	243	MJPJAY Ward	NSG Counter handle is removed	16-Sep-21	10:00	10:30	0:30	16-Sep-21	11:25	1.416666667	New handle is removed	Carpenter	
29	3164	ENT Covid ward	Crush cart belt is removed	16-Sep-21	10:00	10:30	0:30	16-Sep-21	11:30	1.5	crush cart belt is fixed	Carpenter	
30	776	Microbiology	Wooden cupboard door is not working	16-Sep-21	15:15	15:30	0:15	16-Sep-21	15:30	0.25	Cupboard door is repaired	Carpenter	
31	3166	ENT Ward	Cupboard lock is not working	16-Sep-21	12:55	14:00	1:05	16-Sep-21	14:30	1.583333333	Cupboard lock is repaired	Welder	
32	2700	Covid OPD	Board is fitting	16-Sep-21	12:53	13:00	0:07	16-Sep-21	15:15	2.366666667	14 nos board is fixed	Carpenter	
33	3165	ENT Ward	Trolley wheel is not working	16-Sep-21	12:50	14:00	1:10	17-Sep-21	11:30	22.66666667	Trolley wheel is repaired	Welder	
34	1476	OBGY ICU	bed Railing need to colouring	17-Sep-21	14:10	14:30	0:20						in Progress
35	2430	KT ICU	R no 1 door is not working	17-Sep-21	10:10	10:25	0:15	17-Sep-21	12:30	2.333333333	Door is repaired	Welder	
36	2431	KT ICU	Bed side railing is not working	17-Sep-21	10:10	10:15	0:05	17-Sep-21	11:00	0.833333333	Bed side railing is done	Welder	
37	3273	MCRI ICU	Trolley wheel is not working	17-Sep-21	11:15	11:30	0:15	17-Sep-21	14:00	2.75	New trolley 6" wheel is fixed 4nose	Welder	R 3287
38	2274	PSY Ward	Fan hook is removing	17-Sep-21	9:55	10:10	0:15	25-Sep-21	12:15	194.3333333	Hook is removed	Welder	
39	659	Cathlab	Bed key is not working	17-Sep-21	12:15	12:30	0:15	17-Sep-21	14:15	2	Bed key is repaired	Welder	
40	660	Cathlab	Trolley wheel is not working	17-Sep-21	13:55	14:50	0:55	17-Sep-21	15:00	1.083333333	New trolley wheel is fixed 1 nose	Welder	
41	1273	OBGY i	Wooden table is not working	17-Sep-21	10:00	10:05	0:05	18-Sep-21	15:00	29	Wooden table is repaired	Welder	
42	541	PSY OPD no 250	board are fixing on wall	17-Sep-21	15:40	15:55	0:15	18-Sep-21	10:30	18.83333333	Name plate is fixed	Carpenter	
43	64	Endoscopy	door closer is not working	17-Sep-21	13:30	13:30	0:00	20-Sep-21	15:30	74	Door closer is fixed	Carpenter	
44	177	Female Ortho ward	x-ray view box acrylic sheet is broke	17-Sep-21	13:00	13:15	0:15				sheet has been fixed	Carpenter	
45	1406	Covid opd	Bathroom door is not working	18-Sep-21	15:55	16:10	0:15	20-Sep-21	11:15	43.33333333	bathroom door is repaired	Carpenter	
46	821	Radiology	New Board fixing	18-Sep-21	14:30	15:00	0:30	25-Sep-21	12:00	165.5	Board are is fixed	Welder	
47	1477	OBGY ICU	Wheel chair wheel is not working	18-Sep-21	12:15	12:30	0:15	20-Sep-21	10:00	45.75	Wheel chair is repaired	Welder	
48	189	F Ortho ward	Side railing is removed	18-Sep-21	10:30	10:45	0:15	18-Sep-21	11:55	1.416666667	nos locker is repaired	Welder	
49	1947	Pharmacology	Dr name plate is fitting	18-Sep-21	10:40	10:55	0:15	18-Sep-21	11:30	0.833333333	Name plate is fixed	Welder	
				Average			0:21			35.31956522			
49	2196	Time Office	4th floor pipe line is broken	13-Sep-21	10:30	10:30	0:00	13-Sep-21	11:30	1	PVC pipe is repaired	Plumber	
50	2605	OLD Deluxe	Bathroom is blocked	12 Sep 21	10:50	11:13	0:23	13-Sep-21	12:30	1.666666667	Bathroom block is removed	Plumber	
51	2874	Peadi ward	Bathroom tap is broken	13-Sep-21	11:30	11:30	0:00	13-Sep-21	12:30	1	Bathroom tap is repaired	Plumber	
52	1102	Male Ortho Ward	Toilet is blocked	13-Sep-21	15:15	15:25	0:10	15-Sep-21	16:30	49.25	Male ortho toilet blocked is removed	Plumber	
53	1103	Male Ortho Ward	Wash basin is not working	14-Sep-21	9:30	10:00	0:30	15-Sep-21	11:00	25.5	Wash basin block is removed	Plumber	
54	772	Microbiology	valve is fitted	14-Sep-21	11:20	11:30	0:10	14-Sep-21	14:30	3.166666667	valve is fixed	Plumber	

55	186	Female Ortho Ward	Basin is leakage	14-Sep-21	11:30	12:00	0:30	14-Sep-21	12:30	1	Wash basin block is removed	Plumber
56	2271	PSY Ward	drain line is blocked	15-Sep-21	10:45	10:55	0:10	15-Sep-21	12:30	1.75	Drain line is repaired	Plumber
57	114	Female Sur Ward	Bathroom is blocked	15-Sep-21	11:10	11:25	0:15	15-Sep-21	16:00	4.833333333	Bathroom block is removed	Plumber
58	1183	Super Deluxe	R no 725,728 bathroom flush not working	15-Sep-21	12:20	12:40	0:20	15-Sep-21	15:15	2.916666667	R no 725,728 flush is removed	Plumber
59	2875	Pendi ward 360	Bathroom tap is broken	15-Sep-21	14:00	14:30	0:30	15-Sep-21	15:00	1	Bathroom tap is repaired	Plumber
60	1337	Male Sur Ward	Toilet is blocked	16-Sep-21	11:30	11:45	0:15	16-Sep-21	14:30	3	Toilet block is removed	Plumber
61	2542	CSSD	Autoclave machine pipe is broken	16-Sep-21	10:20	10:40	0:20	16-Sep-21	17:40	7.333333333	Pipe line is repaired	Plumber
62	244	MJPJAY Ward	Toilet is blocked	16-Sep-21	10:00	10:15	0:15	16-Sep-21	10:30	0.5	Toilet block is removed	Plumber
63	1372	Dialysis ward	machine pipe is removed	17-Sep-21	9:30	9:45	0:15	17-Sep-21	10:00	0.5	Pipe is fixed	Plumber
64	879	MCR1 OPD	Hand spray is not working	17-Sep-21	10:05	10:20	0:15	17-Sep-21	15:30	5.416666667	New hand spray is fixed	Plumber
65	1274	OBGY ward	Drain line is block	17-Sep-21	10:45	11:00	0:15	17-Sep-21	14:50	4.083333333	Drainage line block is removed	Plumber
66	1402	Covid opd	Slap is removed	18-Sep-21	16:05	16:20	0:15	20-Sep-21	12:30	44.41666667	leakage problem is solve	Plumber
67	415	NICU	wash basin is blocked	18-Sep-21	15:00	15:15	0:15	19-Sep-21	15:30	24.5	Wash basin block is removed	Plumber
68	3279	6th floor deluxe	Flush no 615 Bathroom flush is not working	18-Sep-21	14:00	14:15	0:15	18-Sep-21	16:30	7.5	R no 615 bathroom is working	Plumber
69	1405	Covid OPD	Toilet is not working	18-Sep-21	16:00	16:15	0:15	20-Sep-21	17:00	49	Toilet flush handle is repaired	Plumber
70	111	New Deluxe	Flush tank is not working	18-Sep-21	9:30	9:35	0:05	18-Sep-21	14:50	5.333333333	Flush tank buitten is fixed	Plumber
71	601	Time Office	3ed Flor bathroom is blocked	18-Sep-21	11:00	12:00	1:00	18-Sep-21	12:40	1.666666667	Blockage is removed	Plumber
72	letter	Super deluxe	All room flush checking	18-Sep-21	17:00	17:00	0:00	18-Sep-21	17:30	0.5	All room flush are checked	Plumber
73	683	Pathology	Practical hall drain line	18-Sep-21	11:15	11:30	0:15	20-Sep-21	12:30	49.25	Water leakage is repaired	Plumber
				Average			0:16			15:26		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					call delay due to covid room
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in progress
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					call delay due to covid room
6	822	MCR1 OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					requirement given to store
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					in progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
10	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					In Progress
11	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					IN Progress
12	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
13	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50							IN Progress
14	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					requirement given to store
15	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					requirement given to store
16	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress
17	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					in progress
18	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store
19	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					requirement given to store
20	42	Central library	Water leakage from ceiling	13-Jul-21	11:15	11:30	0:15					in progress
21	letter	Security Office	Barigate wheel is not working	29-Jul-21	9:55	10:15	0:20					in Progress
22	233	MJPJY ward	New wash basin outlet line required	17-Aug-21	10:10	10:30	0:20					wheel not available
23	1717	SICU	False Ceiling sheet is black	25-Aug-21	14:30	14:45	0:15					in progress
24	1888	Old deluxe	r no 645,646,650,654,657 toilet couluring	25-Aug-21	10:20	10:45	0:25					in Progress
25	1643	Casualty	False Ceiling Joint paint is crack	28-Aug-21	9:45	10:00	0:15					in Progress
26	715	OBGY ward	new water connection for gizer	26-Aug-21	14:45	15:00	0:15					in Progress
27	63	Endoscopy	Door magnate is broken	7-Sep-21	10:40	10:55	0:15					in Progress
28	604	NICU	Chair base is broken	7-Sep-21	14:45	14:58	0:13					in Progress
29	240	MJPJy Ward	Crus cart belt is damage	8-Sep-21	14:00	14:15	0:15					in Progress
30	2696	Casualty	Wheel chair matress is broken	8-Sep-21	11:45	12:00	0:15					in Progress
TOTAL COMPLAINT						73						in Progress
PENDING COMPLAINT						1						
COMPLETE COMPLAINT						72						
COMPLAINT ATTENDED						99%						

Site Supervisor
MGM Const.Dept.

Site Engineer
MGM Const.Dept.

Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL MAIN 06.09.2021 TO 11.09.2021

Sr.No	COMP NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Action Taken	work done by	Remark
				Date	Time			Date	Time				
1	1173	Super Deluxe	Locker is not working	6-Sep-21	9:30	10:00	0:30	6-Sep-21	11:15	1.75	nsg Station locker is repaired	Carpenter	
2	718	OBGY Ward ii	side curtain is not working	6-Sep-21	10:30	10:45	0:15	6-Sep-21	11:00	0.5	Side Screen curtain is repaired	Welder	
3	867	MCRI OPD	OPD no 18 Visitor chair is not working	6-Sep-21	11:05	11:05	0:00	6-Sep-21	12:00	0.916666667	Chair is repaired	Welder	
4	55	Central Library	Door closer is not working	6-Sep-21	12:05	12:15	0:10	6-Sep-21	15:00	2.916666667	New door closer fitted	Welder	
5	2004	MJPJY ICU	Nail fitting on wall	6-Sep-21	11:40	11:55	0:15	7-Sep-21	10:00	22.33333333	Nail fixed for name plate	Welder	
6	1270	OBGY Ward ii	Board fixed on wall	6-Sep-21	14:05	14:15	0:10	7-Sep-21	10:00	19.91666667	Two board fixed done	Welder	
7	57	Central library	2 nose drawer lock is fitting	6-Sep-21	15:00	15:00	0:00	7-Sep-21	15:30	24.5	lock is not fixed	Welder	
8	1500	NICU	Portion glass is broken 52x47	6-Sep-21	15:40	15:55	0:15	10-Sep-21	12:30	92.83333333	Partition glass is fixed	dikshit	
9	601	NICU	Hanger is fixed	6-Sep-21	15:42	15:59	0:17	7-Sep-21	11:30	19.8	2 nose hanger is fixed	carpenter	
10	63	Endoscopy	Door magnate is broken	7-Sep-21	10:40	10:55	0:15						in Progress
11	604	NICU	Chair base is broken	7-Sep-21	14:45	14:58	0:13						in Progress
12	2694	Covid OPD	Water leakage from ceiling	7-Sep-21	11:45	11:50	0:05						in Progress
13	2693	Covid opd	Side railing is not working	7-Sep-21	11:00	11:15	0:15	7-Sep-21	14:30	3.5	Side railing is fixed	Welder	
14	1143	5th floor Deluxe	Door aldrop screw is loose	7-Sep-21	16:00	16:15	0:15	7-Sep-21	16:30	0.5	Screw is fitted	Welder	
15	1658	Casualty	Wheel chair & pt Trolley belt fixing	7-Sep-21	14:30	14:45	0:15	9-Sep-21	16:30	50	Shifting trolley safety belt fixed	Welder	
16	2713	New Deluxe	bush fixed to sleeper stand	8-Sep-21	13:10	14:00	0:50	9-Sep-21	11:30	22.33333333	Bush Fixed to sleeper stand	Welder	
17	1660	Casualty	Stretcher side railing is broken	8-Sep-21	15:00	15:15	0:15	9-Sep-21	16:00	25	Railing is repaired	Welder	
18	3024	Male Medi Ward	NSG Counter door lock is not working	8-Sep-21	12:45	13:00	0:15	8-Sep-21	14:30	1.75	NSG Counter lock is working	Welder	
19	2695	Covid OPD	Door Aldrop is not working	8-Sep-21	10:15	10:30	0:15	8-Sep-21	15:30	5.25	Aldrop fixed to door	Carpenter	
20	2131	Casualty	Key board channel is not working	8-Sep-21	15:15	15:30	0:15	8-Sep-21	16:15	1	New Key board channel is fixed	Carpenter	
21	2130	Registration opd	Door lock is not working	8-Sep-21	15:00	15:15	0:15	8-Sep-21	15:00	0	Main door lock is repaired	Welder	
22	719	OBGY Ward ii	PT Bed Side screen curtain is broken	8-Sep-21	10:15	10:30	0:15	8-Sep-21	11:10	0.916666667	Side curtain screen is repaired	Welder	
23	540	PSY OPD 250	Name Plate is fixed	8-Sep-21	9:30	10:00	0:30	8-Sep-21	11:30	2	Name plate is fixed	Carpenter	
24	1664	Surgery opd	Board is fixing work	8-Sep-21	10:21	10:35	0:14	8-Sep-21	11:40	1.316666667	5 nose board are fixed	Carpenter	
25	3158	ENT Ward	Cardiac table wheel not working	8-Sep-21	10:00	10:15	0:15	8-Sep-21	12:00	2	Cardiac table is repaired	Welder	
26	869	MCRI OPD	water cooler side is removed	8-Sep-21	10:20	10:45	0:25	11-Sep-21	10:30	72.16666667	Cooler base is removed	Carpenter	
27	240	MJPJy Ward	Crus cart belt is damage	8-Sep-21	14:00	14:15	0:15						in Progress
28	2696	Casualty	Wheel chair mattress is broken	8-Sep-21	11:45	12:00	0:15						in Progress
29	Letter	Yoga Hall	Door is repaired	9-Sep-21	13:00	13:10	0:10	9-Sep-21	15:00	2	Covid door has been repaired	Carpenter	
30	109	New Deluxe	Window glass is broken	9-Sep-21	12:00	12:30	0:30	9-Sep-21	14:30	2.5	New Glass is fitted	Welder	
31	110	New Deluxe	Curtain socket screw is removed	9-Sep-21	10:05	10:30	0:25	9-Sep-21	14:30	4.416666667	Curtain socket screw is fixed	Welder	
32	1335	Male Sur Ward	IV Stand Is not working	9-Sep-21	10:15	10:30	0:15	9-Sep-21	11:00	0.75	SS IV stand is repaired	Welder	
33	185	Female ortho ward	Duck is open	11-Sep-21	15:50	16:05	0:15	11-Sep-21	16:50	1	Duct is closed	Carpenter	
34	241	MJPJAY Ward	NSG Station drawer is removed	11-Sep-21	10:15	10:30	0:15	11-Sep-21	12:00	1.75	NSG Station drawer is repaired	Welder	
35	2397	EICU	Cupboard lock screw is damage	11-Sep-21	9:30	9:45	0:15	11-Sep-21	10:30	1	new cupboard lock is repaired	Welder	
36	2274	Nephro ward	Monitor stand is broken	11-Sep-21	12:00	12:30	0:30	11-Sep-21	14:30	2.5	Wooden monitor stand is fixed	Welder	
37	2264	PSY Ward	Remove the fan hook from ceiling	11-Sep-21	12:00	12:30	0:30	13-Sep-21	12:00	48	Ceiling fan hook has been removed	Welder	
38	2267	PSY Ward	ECT Room lock hand is removed	11-Sep-21	12:00	12:30	0:30	13-Sep-21	12:00	48	lock handle is fixed	Welder	
39	771	Microbiology	Biosafety machin glass is broken	11-Sep-21	14:30	14:35	0:05	11-Sep-21	14:35	0.083333333	Call cancelled	welder	
			Average				0:17			14.27058824			
40	2265	PSY Ward	Bathroom is blocked	6-Sep-21	16:05	16:20	0:15	6-Sep-21	16:45	0.666666667	Bathroom block is removed	plumber	
41	3267	MCRI ICU	Hand spray is not working	6-Sep-21	12:10	12:25	0:15						IN Progress
42	54	Central library	PG Hall hall water leakage from shade	6-Sep-21	12:05	12:20	0:15						IN Progress
43	866	MCRI OPD	water leakage from passage wall	6-Sep-21	11:00	11:15	0:15						IN Progress
44	1101	male Ortho ward	Toilet is blocked	6-Sep-21	9:45	9:58	0:13	7-Sep-21	10:30	24.75	Toilet block is removed	plumber	
45	462	OT Complex	Water cooler is not working	6-Sep-21	12:10	12:35	0:25	10-Sep-21	15:00	98.83333333	Water cooler tap is repaired	plumber	
46	1271	OBGY Ward I	Sink pipe is blocked	6-Sep-21	14:05	14:20	0:15	7-Sep-21	15:50	25.75	New wash basin pipe bigb cock fixed	Plumber	
47	865	MCRI OPD	wash basin pipe is not working	6-Sep-21	10:20	10:30	0:10	8-Sep-21	9:40	47.33333333	toilet is block	Plumber	
48	879	Anatomy	Bathroom is blocked	7-Sep-21	9:00	9:15	0:15	7-Sep-21	10:00	1	toilet block is removed	Plumber	
49	2712	New Deluxe	R no 302 Basin pipe is leak	7-Sep-21	10:30	10:45	0:15	7-Sep-21	16:30	6	Basin pipe is repaired	Plumber	
50	3271	6th floor Deluxe	Flush is not working	7-Sep-21	12:55	14:05	1:10	7-Sep-21	15:00	2.083333333	Flush in working properly	Plumber	
51	2602	OLD Deluxe	Bathroom is blocked	7-Sep-21	14:10	14:15	0:05	7-Sep-21	15:06	0.933333333	Bathroom block is removed	Plumber	
52	248	MGM OPD	hand spray is not working	7-Sep-21	14:30	14:45	0:15	8-Sep-21	14:30	24	Bathroom block is removed	Plumber	

53	1925	HRD c building	basin tap is not working	7-Sep-21	14:45	15:00	0:15	9-Sep-21	10:00	43.25	New-Tap is fixed	Plumber
54	1174	Super Deluxe	R no 739 Bathroom flush is not working	7-Sep-21	10:50	11:05	0:15	7-Sep-21	11:30	0.666666667	R no 739 Bathroom flush is working	Plumber
55	3161	ENT OPD 19	Bathroom flush not working	8-Sep-21	10:00	10:30	0:30	8-Sep-21	14:50	4.833333333	Piller cock is repaired	Plumber
56	465	OT Complex	OT no 1,2,& 3,4 Scrub station is blocked	8-Sep-21	11:35	11:50	0:15	8-Sep-21	12:30	0.916666667	Blockage is removed	Plumber
57	1178	Super Deluxe	Hand Spray is not working	9-Sep-21	14:30	15:00	0:30	9-Sep-21	15:30	1	Hand Spray is repaired	Plumber
58	2715	New Deluxe	R no 302 bathroom is blocked	9-Sep-21	14:30	14:45	0:15	9-Sep-21	17:00	2.5	R no 302 Bathroom block is removed	Plumber
59	293	Physiology Dept	Toilet bathroom tap is not working	9-Sep-21	16:20	16:35	0:15	11-Sep-21	11:20	43	Physiology tap is repaired	Plumber
60	472	MICU	Sink drain line is blocked	10-Sep-21	9:30	9:30	0:00	10-Sep-21	10:30	1	Sink drain line block is removed	Plumber
61	1180	Super Deluxe	All room flush is checked	11-Sep-21	17:00	17:00	0:00	11-Sep-21	17:30	0.5	All Room Flush are is checked	Plumber
62	3273	6th floor Deluxe	All room flush is checked	11-Sep-21	17:30	17:30	0:00	11-Sep-21	18:00	0.5	All Room Flush are is checked	Plumber
63	1179	Super Deluxe	R no 727 flush is not working	11-Sep-21	11:00	12:00	1:00	11-Sep-21	12:30	1.5	Flush is working	Plumber
64	2603	OLD Deluxe	R no 654 Bathroom is blocked	11-Sep-21	10:30	10:45	0:15	11-Sep-21	12:50	2.333333333	Bathroom block is removed	Plumber
65	1161	Labour room	Tap toilet is broken	12-Sep-21	9:00	9:30	0:30	12-Sep-21	11:00	2	Bathroom tap is changed	Plumber
				Average			0:18			13:55		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					call delay due to covid room
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in progress
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					call delay due to covid room
6	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					requirement given to store
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					in progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
10	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					In Progress
11	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					IN Progress
12	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
13	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50							IN Progress
14	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					requirement given to store
15	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					requirement given to store
16	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress
17	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					in progress
18	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store
19	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					requirement given to store
20	42	Central library	Water leakage from ceiling	13-Jul-21	11:15	11:30	0:15					in progress
21	letter	Security Office	Barigate wheel is not working	29-Jul-21	9:55	10:15	0:20					in Progress
22	233	MJPJY ward	New wash basin outlet line required	17-Aug-21	10:10	10:30	0:20					wheel not available
23	1717	SICU	False Ceiling sheet is black	25-Aug-21	14:30	14:45	0:15					in progress
24	1888	Old deluxe	r no 645,646,650,654,657 toilet couluring	25-Aug-21	10:20	10:45	0:25					in Progress
25	1643	Casualty	False Ceiling Joint paint is crack	28-Aug-21	9:45	10:00	0:15					in Progress
26	715	OBGY ward	new water connection for gizer	26-Aug-21	14:45	15:00	0:15					in Progress
TOTAL COMPLAINT						65						
PENDING COMPLAINT						8						
COMPLETE COMPLAINT						57						
COMPLAINT ATTENDED						88%						


 Site Supervisor
 MGM Const.Dept.


 Site Engineer
 MGM Const.Dept.


 Chief Engineer
 MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 30.08.2021 TO 04.09.2021

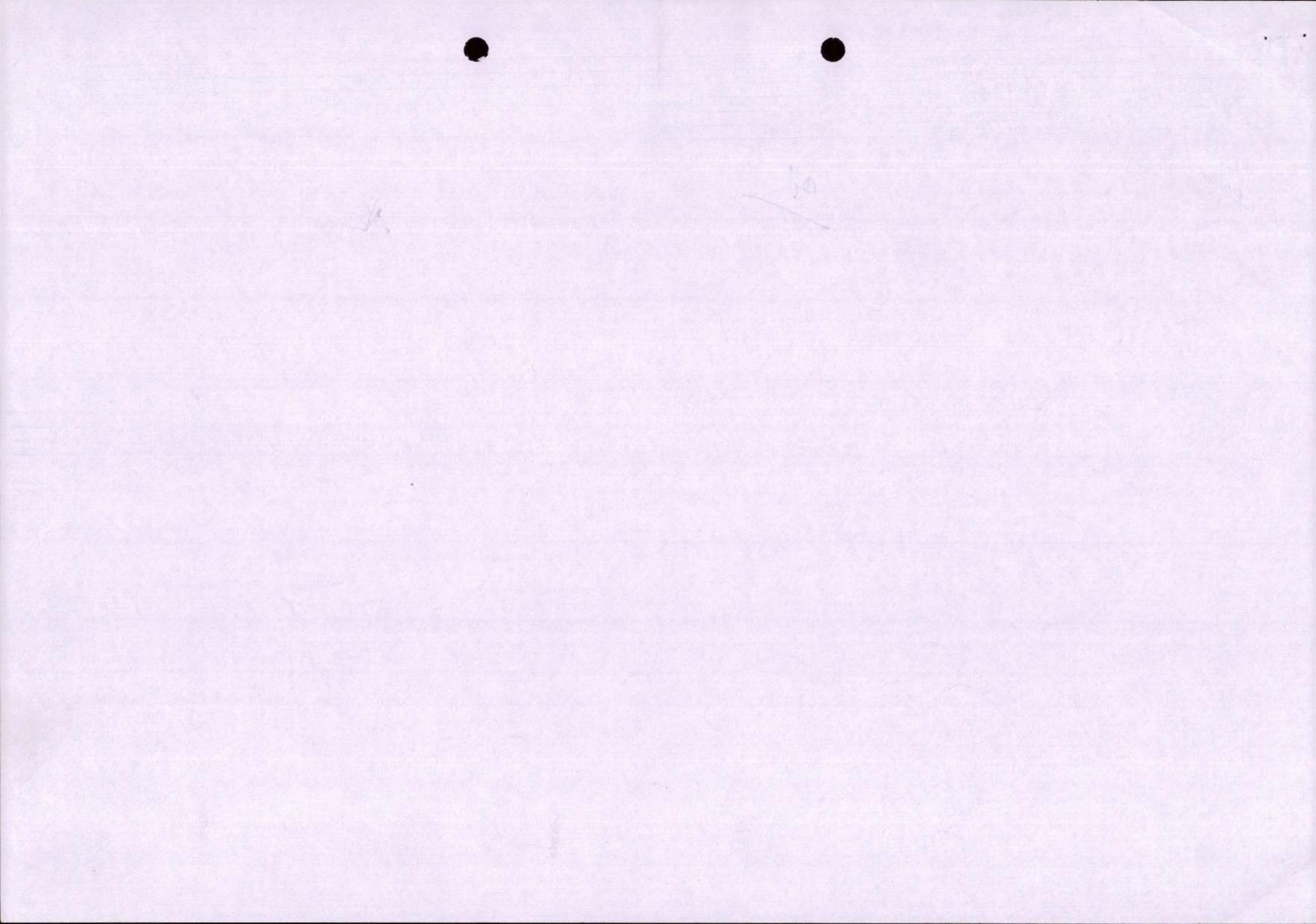
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call	Response	Call Close	Turn Around	Action Taken	work done by	Remark
				Date	Time	Attende	Time	Date				
1	1648	Casualty	Window rod fitting for curtain	30-Aug-21	14:45	15:00	0:15	31-Aug-21	10:30			
2	2704	New Deluxe	IV Stand is not working	30-Aug-21	12:00	12:15	0:15	30-Aug-21	12:45	19.75	New curtain rod fitted	Carpenter
3	857	MCRI OPD	opd no 6 table drawer & door is not working	30-Aug-21	10:00	10:15	0:15	30-Aug-21	12:15	0.75	IV stand is repairing	Welder
4	2705	New Deluxe	PTS lock is not working	30-Aug-21	12:30	12:45	0:15	30-Aug-21	14:15	2.25	Table drawer & drawer is repaired	Carpenter
5	858	MCRI OPD 20	Dr chair wheel is broken	30-Aug-21	10:00	10:15	0:15	30-Aug-21	10:30	1.75	locker is repaired	Welder
6	3021	Male medi ward	Toilet door is not working	30-Aug-21	14:30	14:45	0:15	30-Aug-21	15:15	0.5	Dr chair wheel new fitted	Welder
7	1645	Casualty	clinic chair wheel is broken	30-Aug-21	10:00	10:15	0:15	8-Sep-21	15:15	216.75	Toilet main door is repaired	Carpenter
8	2702	New Deluxe	PTS walker is not working	30-Aug-21	12:00	12:15	0:15	30-Aug-21	12:00	2	1 no new wheel fixed	Welder
9	1326	MSW	Wheel chair is not working	30-Aug-21	10:15	11:00	0:45	30-Aug-21	12:30	0.5	Wiper is repaired	Welder
10	1333	male sur ward	Pts treatre wheel is not working	31-Aug-21	10:10	10:15	0:05	15-Aug-21	12:30	-357.75	Chair is not available this dept cancelled	Welder
11	2683	Covid opd	Monitor stand is fitted	31-Aug-21	12:00	12:15	0:15	2-Sep-21	9:50	47.66666667	New Wheel is fixed	Welder
12	1367	Dialysis	Sliper stand door is not working	31-Aug-21	11:15	11:30	0:15	31-Aug-21	13:00	1	Monitor stand is fixed	Welder
13	399	Psy Ward	Name plate is fixed	31-Aug-21	11:10	11:25	0:15	31-Aug-21	12:15	1	new hinges fixed	Carpenter
14	3970	Hemotology icu	False ceiling sheet is broken	31-Aug-21	14:30	14:45	0:15	31-Aug-21	15:30	4.333333333	9 nos name plate is fixed	Welder
15	2538	CSSD	Indent trolley wheel is broken	1-Sep-21	10:00	10:15	0:15	1-Sep-21	11:00	240.5	Shhet has been fixed	Carpenter
16	3265	6th floor	Cupboard door inges removed	1-Sep-21	9:30	9:45	0:15	1-Sep-21	14:15	1	Trolley wheel is repaired	Welder
17	3263	6th floor	NSG Counter door is removed	1-Sep-21	9:00	9:30	0:30	1-Sep-21	10:00	4.75	NSG Counter hinges fitted	Welder
18	2689	Covid opd	Screen curtain wheel is not working	1-Sep-21	11:35	11:50	0:15	1-Sep-21	15:30	1	New 2 hinges fitted	Welder
19	2687	Covid opd	Cupboard is not working	1-Sep-21	11:35	11:50	0:15	1-Sep-21	15:30	3.916666667	New wheel is fixed 1 nos	Carpenter
20	178	FMW	Window net is removed	1-Sep-21	11:00	11:15	0:15	1-Sep-21	16:00	4.416666667	New lock is fitted	Welder
21	4051	OBYG OPD	Dr name plate9 fitting	1-Sep-21	11:15	11:30	0:15	1-Sep-21	14:00	3	Window net is fixed	Welder
22	3266	6th floor	R no 602 Window rod is removed	1-Sep-21	9:15	9:30	0:15	1-Sep-21	12:30	1.25	Name plate is fixed	Carpenter
23	2257	Psy Ward	Suction bottle screw is loose	1-Sep-21	16:10	16:25	0:15	1-Sep-21	10:00	0.75	New curtain rod fitted	Welder
24	2245	STP	Door fitting to room & window grill fixing	1-Sep-21	11:15	11:35	0:20	2-Sep-21	15:00	22.83333333	Suction bottle screw is fitted	Welder
25	1286	Anaesthesia dept	Cupboard new lock fitting	2-Sep-21	15:50	16:05	0:15	2-Sep-21	13:00	25.75	Door & window grill fixed	Welder
26	1654	Casualty	Hydrolyc trolley is not working	2-Sep-21	12:00	12:05	0:05	2-Sep-21	10:30	450.6666667	Board is fixed	Carpenter
27	655	Cathlab	Door lock is not working	2-Sep-21	15:45	15:55	0:10	2-Sep-21	15:30	3.5	Trolley rod is welding	Plumber
28	717	OBYG Ward	Cupboard lock & door is removed	3-Sep-21	12:00	12:15	0:15	3-Sep-21	16:50	1.083333333	Main door new lock fixed godrej	Carpenter
29	278	Medical Store	counter drawer is not working	3-Sep-21	11:00	11:35	0:35	3-Sep-21	14:30	2.5	Cupboard lock & door is fixed	Carpenter
30	121	MGM Physiotherapy	LED TV stand fitted on wall	3-Sep-21	12:00	12:15	0:15	3-Sep-21	12:00	1	Drawer is repaired	Welder
31	1655	Casualty	Sine Board fitting	3-Sep-21	10:30	10:56	0:26	3-Sep-21	14:30	2.5	LED TV stand fitted on wall	Welder
32	2263	Psy Ward	Cupboard lock is not working	3-Sep-21	10:15	10:30	0:15	3-Sep-21	15:30	5	Sine Board fitted	Welder
33	2262	PSY Ward	Window net fixing	3-Sep-21	12:05	12:20	0:15	8-Sep-21	11:15	121	New lock fixed	Carpenter
34	2261	psy ward	hook fitting for cloth	3-Sep-21	12:05	12:20	0:15	11-Sep-21	12:30	192.4166667	Window net is fixed	Carpenter
35	113	FSW	Window Glass is broken	3-Sep-21	14:35	14:50	0:15	13-Sep-21	12:00		Hook fitted for cloth	Welder
36	1656	Casualty	Wash basin tile patti removed	3-Sep-21	10:30	11:00	0:30	7-Sep-21	14:35	14:35	Window glass is fixed	Welder
37	3978	Hemoto ICU	Suction bottle screw is loose	4-Sep-21	10:00	10:15	0:15	16-Sep-21	16:30	14:35	Wash basin patti is fixed	Welder
38	3979	Hemoto ICU	Alu Glass partion is removing	4-Sep-21	11:30	11:30	0:00	4-Sep-21	11:30	1.5	New Suction stand fitted	Welder
39	184	Female Ortho ward	Wheel chair is not working	4-Sep-21	16:00	16:15	0:15	4-Sep-21	12:00	0.5	Alu partion is removed	Welder
40	864	MCRI OPD	opd no 6 table drawer & door is not working	4-Sep-21	11:20	11:30	0:10	4-Sep-21	16:30	0.5	Wheel chair is repaired	Welder
41	2247	STP/ETP	Grill fitting to stp collection tank	4-Sep-21	12:00	12:30	0:30	4-Sep-21	12:30	1.166666667	Cupboard drawer is repaired	Carpenter
42	459	OT Complex	Door closer is not working	4-Sep-21	12:30	12:45	0:15	4-Sep-21	14:15	2.25	Grill fitting to collection tank	Carpenter
43	3266	MCRI ICU	Cupboard hinges is loose	4-Sep-21	12:05	12:20	0:15	9-Sep-21	15:03	122.55	New door closer is fixed	Carpenter
44	2692	Covid opd	Cupboard is not working	4-Sep-21	11:45	12:00	0:15	4-Sep-21	15:15	3.166666667	New box Hinges fitted 2 pair	Welder
45	2709	New Deluxe	R NO 304 B CURTAIN ROD IS REMOVED	4-Sep-21	15:45	16:00	0:15	7-Sep-21	11:00	71.25	Cupboard door is repaired	Welder
46	2710	New Deluxe	Suction bottle screw is loose	4-Sep-21	14:30	16:05	1:35	6-Sep-21	15:00	47.25	Curtain rod is fixed	Welder
								6-Sep-21	17:00	50.5	Suction point is fixed	Welder
47	2681	Covid opd	Bathroom basin pipe is leakage	30-Aug-21	11:00	11:15	0:15			29.58182099		
48	451	OT Complex	Ot No 7&8 Scrub station	30-Aug-21	13:30	14:00	0:30	30-Aug-21	12:30	1.5	New Connection pipe is fitted	Plumber
49	1895	OLD Deluxe	Rno 645 Flush is not working	30-Aug-21	16:15	16:30	0:15	30-Aug-21	15:00	1.5	Scrub station is checked	Plumber
50	1647	Casualty	Bathroom is blocked	30-Aug-21	14:45	15:00	0:15	30-Aug-21	16:35	0.333333333	Flush is repaired	Plumber
51	3020	Male Medi Ward	Toilet basin tap is not working	30-Aug-21	14:30	14:45	0:15	16-Sep-21	16:30	409.75	Wash basin patti is fixed	Plumber
52	2682	Covid OPD	hand spray is not working	30-Aug-21	11:00	11:15	0:15	30-Aug-21	15:12	0.7	Tap is fixed new	Plumber
53	1332	MALE Sur Ward	PTS bathroom is block	30-Aug-21	10:15	10:35	0:20	30-Aug-21	12:00	1	New 2 hand spray is fixed	Plumber
54	594	Female Sur Warr	Rathroom is blocked	30-Aug-21	10:05	10:20	0:15	30-Aug-21	11:00	0.75	Blockage is removed	Plumber
55	716	TL Ward	Water leakage in bathroom	30-Aug-21	9:30	9:30	0:00	30-Aug-21	10:00	0.916666667	Block is removed	Plumber
										0.5	Bathroom leakage is repaired	Plumber

56	3969	Hematology icu	Bathroom is blocked	31-Aug-21	14:25	14:40	0:15	1-Sep-21	11:00	20.58333333	Bathroom cock is repaired	Plumber
57	1896	OLD Deluxe	Jet Spray is not working	31-Aug-21	9:30	9:30	0:00	1-Sep-21	10:30	25	Hand spray is fixed new 1 nos	Plumber
58	767	Microbiology	Wash basin is block	31-Aug-21	10:15	10:30	0:15	31-Aug-21	12:30	2.25	Wash basin block is removed	Plumber
59	1334	MSW	Bathroom is blocked	31-Aug-21	12:30	12:45	0:15	1-Sep-21	15:15	26.75	Bathroom block is removed	Plumber
60	859	MCRI OPD	Water leakage from wall	31-Aug-21	11:30	11:35	0:05	3-Sep-21	15:30	76	Water leakage problem is solve	Plumber
61	2256	PSY Ward	Bathroom urinal pipe is not working	31-Aug-21	15:10	15:20	0:10	31-Aug-21	16:30	1.333333333	Male toilet block is removed	Plumber
62	1946	Pharmacology	Water pipe is leakage	31-Aug-21	14:15	14:15	0:00	2-Sep-21	15:30	49.25	Tap is repaired	Plumber
63	2259	PSY Ward	Male Bathroom is blocked	1-Sep-21	16:10	16:25	0:15	1-Sep-21	17:30	1.333333333	Bathroom block is removed	Plumber
64	860	MCRI OPD	Washroom spray is not working	1-Sep-21	15:45	16:00	0:15	5-Oct-21	12:45	813	Hand spray is fixed new 1 nos	Plumber
65	1165	Super Deluxe	Flush is not working in r no 739	1-Sep-21	9:20	9:35	0:15	1-Sep-21	15:35	6.25	Flush is not working	Plumber
66	3975	Hematology ICU	Bathroom cock is leakage	2-Sep-21	11:00	11:00	0:00	2-Sep-21	12:00	1	New Stock cock is fitted	Plumber
67	7871	Female Ward	Tap is not working	2-Sep-21	9:30	9:50	0:20	2-Sep-21	10:00	0.3	New tap is fixed	Plumber
68	2428	KT ICU	PT'S bathroom tap is not working	2-Sep-21	14:15	14:30	0:15	2-Sep-21	15:30	1.25	Bathroom tap is repaired	Plumber
69	2193	Medicine dept	third floor ladies toilet tap is not working	2-Sep-21	11:00	11:15	0:15	2-Sep-21	12:30	1.5	New tap is fixed	Plumber
70	1170	Super Deluxe	R no 726 Flush not working	2-Sep-21	10:30	10:45	0:15	2-Sep-21	15:30	5	Flush is working	Plumber
71	2691	Covid opd	Wash basin pipe is cock is not working	2-Sep-21	12:45	14:00	1:15	3-Sep-21	11:15	22.5	New Connection pipe is fitted	Plumber
72	53	Control library	Toilet urin pot is leakage	2-Sep-21	11:40	11:55	0:15	3-Sep-21	11:30	23.83333333	Pipe is repaired	Plumber
73	3268	OLD Deluxe	R no 604 612	3-Sep-21	11:00	12:07	1:07	3-Sep-21	17:30	6.5	R no 604,612 Flush is working	Plumber
74	1171	Super Deluxe	R no 723,739 Toilet flush is not working	3-Sep-21	10:45	11:00	0:15	3-Sep-21	17:00	6.25	R no 723,739 Toilet flush is working	Plumber
75	770	Microbiology	Wash basin is blocked	3-Sep-21	15:00	15:15	0:15	4-Sep-21	10:00	19	Wash basin repaired	Plumber
76	862	MCRI OPD	R no 24 Wash basin connection pipe loose	4-Sep-21	9:00	9:30	0:30	4-Sep-21	9:45	0.75	Wash basin repaired	Plumber
77	1172	Super Deluxe	All room flush checking	4-Sep-21	17:00	17:00	0:00	4-Sep-21	17:30	0.5	All room are checked	Plumber
78	2940	OT Complex	Changing room bathroom tap is not working	4-Sep-21	11:30	12:00	0:30	4-Sep-21	15:00	3.5	tap is repaired	Plumber
79	2194	Time Office	hand spray is not working	4-Sep-21	10:00	11:00	1:00	4-Sep-21	11:25	1.416666667	New hand spray is fixed	Plumber
80	183	Male Ortho ward	Bathroom is blocked	4-Sep-21	10:25	10:40	0:15	15-Sep-21	15:30	269.0833333	Male Ortho ward	Plumber
81	1899	Old Deluxe	Cooler is not working	4-Sep-21	12:50	13:00	0:10	15-Sep-21	12:00	263.1666667	Cooler is repaired	Plumber
82	460	OT Complex	Bathroom is blocked	4-Sep-21	12:30	12:45	0:15	4-Sep-21	15:30	3	Bathroom block is removed	Plumber
				Average			0:18			10:18		

57.42916667

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call delay due to covid room
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call delay due to covid room
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store
6	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					in progress
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
10	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					IN Progress
11	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					IN Progress
12	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
13	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50							requirement given to store
14	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					requirement given to store
15	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					in progress
16	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress
17	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					requirement given to store
18	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store
19	389	ORGY OFFICE	Muesum glass is loose	7-Jul-21	11:45	12:00	0:15					in progress
20	42	Central library	Water leakage from ceiling	13-Jul-21	11:15	11:30	0:15					in Progress
21	letter	Security Office	Barigate wheel is not working	29-Jul-21	9:55	10:15	0:20					wheel not available
22	2807	Medical Store	Chair base is broken	30-Jul-21	12:20	12:40	0:20					base not available
23	2308	Medical Store	chair base is broken	31-Jul-21	10:35	10:50	0:15					
24	233	MJPJY ward	New wash basin outlet line required	17-Aug-21	10:10	10:30	0:20					in progress
25	1717	SICU	False Ceiling sheet is black	25-Aug-21	14:30	14:45	0:15					in Progress
26	1888	Old deluxe	Room 645,646,650,651,637 toilet coloring	25-Aug-21	10:20	10:45	0:25					in Progress




MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL, MAIN 23.08.2021 TO 28.08.2021

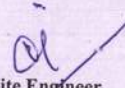
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received	Time	Call Attende	Response Time	Call Close	Time	Turn Around Time	Action Taken	work done by	Remark
				Date				Date					
1	1150	Super deluxe	rR.no 721 Basin lockeris not working	23-Aug-21	12:50	14:00	1:10	23-Aug-21	15:15	2.416666667	R no 721 below wah basin door has been fixed	Carpenter	
2	2532	CSSD	Door Lock Problem	23-Aug-21	14:51	15:05	0:14	23-Aug-21	16:00	1.15	Door has been repaired	Carpenter	
3	1882	Old deluxe	Wheel chair is not working	23-Aug-21	9:45	10:00	0:15	28-Aug-21	15:00	125.25	Wheel chair is repaired	Welder	
4	591	F M W	cupboard lock not working	24-Aug-21	13:00	14:10	1:10	24-Aug-21	15:50	2.833333333	New lock fixed 1 nos	Carpenter	
5	1151	Super deluxe	cupboard lock not working	24-Aug-21	9:50	10:05	0:15	24-Aug-21	12:30	2.666666667	Cupboard door is repaired	Carpenter	
6	1156	Labour room	Key board stand not working	24-Aug-21	11:15	11:30	0:15	24-Aug-21	12:30	1.25	Key board Stand & drawer is done	Carpenter	
7	1636	Casualty	Hydraulic trolley not working	24-Aug-21	10:00	10:15	0:15	25-Aug-21	11:50	25.83333333	Trolley has been repaired	Carpenter	
8	1155	Super deluxe	cupboard lock not working	25-Aug-21	10:20	10:35	0:15	25-Aug-21	11:30	1.166666667	Cupboard door lock is repaired	Carpenter	
9	1329	M S W	Food trolley wheel not working	25-Aug-21	10:30	10:30	0:00	25-Aug-21	12:30	2	New wheel is fixed	Carpenter	
10	1717	SICU	False Ceiling sheet is black	25-Aug-21	14:30	14:45	0:15						in Progress
11	1881	Old deluxe	All Room new wash basin fitting	25-Aug-21	9:45	10:00	0:15	6-Sep-21	12:00	290.25	New wash basin fixed 10 nos	Plumber	
12	1888	Old deluxe	r no 645,646,650,654,657 toilet couluring	25-Aug-21	10:20	10:45	0:25						in Progress
13	1152	Super Deluxe	Rno730,738,726 False ceiling sheet fixing	25-Aug-21	12:30	12:45	0:15	26-Aug-21	15:30	27	new sheet is fixed	nida pop	
14	1886	Old deluxe	Door stopper not working	25-Aug-21	10:20	10:35	0:15	25-Aug-21	15:30	5.166666667	New stopper fixed 10 nos	Carpenter	
15	2085	PICU	Criteria board is fixing	25-Aug-21	14:45	15:00	0:15	28-Aug-21	16:15	73.5	Board has been fixed	Carpenter	
16	2269	Nephro ward	Nursing counter door not working	25-Aug-21	15:15	15:30	0:15	25-Aug-21	16:30	1.25	NSG Coiunter door is repaired	Carpenter	
17	1153	Super deluxe	R no 743 Door Lock Problem	24-Aug-21	15:30	15:40	0:10	24-Aug-21	16:30	1	Door lock has been repaired	Carpenter	
18	1157	Super deluxe	Room door not working	24-Aug-21	9:45	10:15	0:30	26-Aug-21	11:30	49.75	Door Screw is fixed	Carpenter	
19	1799	Male ortho ward	Chair not properly working	26-Aug-21	9:45	10:15	0:30	26-Aug-21	15:30	5.75	Chair has been repaired	Carpenter	
20	1284	Anaesthesia dept	Notice board cabin name plate fixed	26-Aug-21	15:30	16:00	0:30						in Progress
21	1637	Casualty	Shifting trolley is not working	26-Aug-21	10:45	11:00	0:15	26-Aug-21	12:00	1.25	Trolley is repaired	Welder	
22	715	OBYG ward	new water connection for gizer	26-Aug-21	14:45	15:00	0:15						in Progress
23	2703	New Deluxe	Drawer lock is not working properly	26-Aug-21	10:45	11:00	0:15	27-Aug-21	14:15	27.5	PTS Locker is repaired	Welder	
24	1892	Old deluxe	cupboard not working	24-Aug-21	16:00	16:15	0:15	26-Aug-21	14:30	46.5	Cupboard door is repaired	Carpenter	
25	1638	Casualty	door aldorp raparing	26-Aug-21	11:20	11:35	0:15	27-Aug-21	15:30	28.16666667	Aldrop fixed to alu door	Welder	
26	1639	Casualty	door aldorp raparing	27-Aug-21	14:00	14:15	0:15	27-Aug-21	15:30	1.5	Bathroom door aldorp has been fixed	Welder	
27	2679	Coivd OPD	Cuupboard Reapired Side Hinge	25-Aug-21	14:00	14:15	0:15	27-Aug-21	15:00	49	Cupboard is repaired	Welder	
28	1629	CVTS	Nursing counter door not working	25-Aug-21	12:15	12:30	0:15	27-Aug-21	15:15	51	NSG Counter is repaird	Carpenter	
29	441	OT Complex	Tube Tray Repaired	25-Aug-21	14:30	14:45	0:15	27-Aug-21	15:30	49	Tube tree is repaired	Carpenter	
30	120	Physiotherapy	Window curtain rod is repaired	26-Aug-21	10:50	11:10	0:20	30-Aug-21	11:15	96.41666667	New Window rod fixed	Carpenter	
31	712	OBYG Ward	Bed Side Locker	26-Aug-21	12:15	14:00	1:45	26-Aug-21	15:30	3.25	Bed side locker has been repaired	Carpenter	
32	3200	New Deluxe	Celling Repaired	25-Aug-21	11:05	11:20	0:15	26-Aug-21	15:30	28.41666667	ceiling repired	Carpenter	
33	1641	Casualty	Window net is fixed	28-Aug-21	9:40	9:55	0:15	28-Aug-21	15:15	5.583333333	Window net is changed	Carpenter	
34	1643	Casualty	False Ceiling is crack	28-Aug-21	9:45	10:00	0:15						in Progress
35	1644	Casualty	PTS Shifting trolley is not working	28-Aug-21	11:15	11:30	0:15	28-Aug-21	12:15	12:15	Straicher is repaired	Welder	
			Average				0:21			13:03			
36	397	PSY Ward	Wash Basin Leakege	23-Aug-21	13:30	14:15	0:45	23-Aug-21	15:00	1.5	Wash basin waste pipe is changed	Plumber	
37	2184	TIME Office	Toilet Urine Pot Block	23-Aug-21	17:10	17:10	0:00	23-Aug-21	17:20	0.166666667	Wash basin waste pipe is changed	Plumber	
38	2701	New Deluxe	Commed Covier Reapired	23-Aug-21	11:45	12:00	0:15	23-Aug-21	15:15	15:15	2 nos commod cover is fixed	Plumber	
39	1269	OBYG Ward	Wash Basin Leakege	23-Aug-21	10:00	10:15	0:15	23-Aug-21	15:15	5.25	Wash basin waste pipe is repaired	Plumber	
40	1148	Super deluxe	Water leakage from false ceiling	23-Aug-21	12:55	14:05	1:10	24-Aug-21	11:11	22.26666667	R no 743 sheet is repaired	Plumber	
41	1149	Super deluxe	Wash Basin Leakege	23-Aug-21	12:55	14:05	1:10	24-Aug-21	11:00	22.08333333	R no 721 wash basin pipe is repaired	Plumber	
42	1880	Old deluxe	R no 653,654 Bathroom Basin is blocked	23-Aug-21	9:45	10:00	0:15	24-Aug-21	16:40	30.91666667	Wash basin blockage is removed	Plumber	
43	2186	TIME Office	Toilet Urine Pot Block	24-Aug-21	11:45	14:05	2:20	24-Aug-21	16:40	4.916666667	Toilet urinal block is removed	Plumber	
44	453	MICU	Toilet tap is not working	24-Aug-21	15:20	15:35	0:15	24-Aug-21	17:10	1.833333333	Tap is repaired	Plumber	
45	443	OT Complex	Scrub Station block	24-Aug-21	11:30	11:45	0:15	25-Aug-21	17:10	29.66666667	Tap is repaired	Plumber	
46	1154	Super deluxe	Flush Not Working	25-Aug-21	10:20	10:35	0:15	25-Aug-21	10:40	0.333333333	Flush is working in r no 725	Plumber	
47	1669	Blood Bank	Wash Basin Leakege	25 Aug 21	11:50	12:05	0:15	25 Aug 21	12:30	0.666666667	Tap is repaired	Plumber	
48	592	F M W	Wash Basin blocked	25-Aug-21	15:25	15:40	0:15	25-Aug-21	16:00	0.583333333	Block is removed	Plumber	
49	2086	PICU	Wash Basin Leakege	25-Aug-21	16:20	16:35	0:15	25-Aug-21	16:45	0.416666667	Block is removed	Plumber	
50	2187	TIME Office	Pipe line is Leakage	25-Aug-21	14:00	15:00	1:00	25-Aug-21	15:00	1	Pipe is repaired	Plumber	
51	1405	Dean Office	Ladies Toilet is blocked	25-Aug-21	12:25	12:35	0:10	25-Aug-21	12:50	0.416666667	Blockage is removed	Plumber	


52	1487	NICU	Picu outlet is broken	25-Aug-21	15:45	16:00	0:15	27-Aug-21	14:40	46.91666667	Outlet is repaired	Plumber	
53	448	OT Complex	Scrub Station is checked	26-Aug-21	13:30	14:00	0:30	26-Aug-21	15:00	1.5	All scrub station checked	Plumber	
54	1156	Super deluxe	Flush Not Working in r no 736	26-Aug-21	9:45	10:15	0:30	26-Aug-21	12:50	3.083333333	Flush is working in r no 736	Plumber	
55	51	Central Lab	Toilet is blocked	26-Aug-21	11:35	11:50	0:15	26-Aug-21	12:50	1.25	Wash basin pipe is repaired	Plumber	
56	854	MCRI OPD	Wash Dasin Leakage	26-Aug-21	14:20	14:40	0:20	26-Aug-21	16:50	? 5	Blockage is remod	Plumber	
57	1331	MSW	Bathroom Basin Block	26-Aug-21	10:30	10:45	0:15	26-Aug-21	16:50	6.333333333	Toilet block is removed	Plumber	
58	1800	Male ortho ward	Bathroom Basin Block	26-Aug-21	9:45	10:45	1:00	26-Aug-21	11:00	1.25	Toilet block is removed	Plumber	
59	112	FMW	Dasin tap is not working	26-Aug-21	11:05	11:20	0:15	28-Aug-21	11:05	48	Bathroom block is removed	Plumber	
60	398	PSY Ward	Urinal is blockd	27-Aug-21	10:40	10:55	0:15	27-Aug-21	12:30	1.833333333	Block is removed	Plumber	
61	2536	CSSD	Toilet flush not working	27-Aug-21	12:25	12:40	0:15	27-Aug-21	15:30	3.083333333	Toilet cock is repaired	Plumber	
62	236	MJPJY Ward	Bathroom is blocked	27-Aug-21	15:15	15:30	0:15	27-Aug-21	16:30	1.75	Female side bathroom is block is removed	Plumber	
63	1630	CCU	Hand Spray is changed	28-Aug-21	15:30	15:45	0:15	28-Aug-21	16:00	0.5	Hand Spray is changed	Plumber	
64	1161	Super Deluxe	Alu R no toilet flush is not working	28-Aug-21	10:30	11:00	0:30	28-Aug-21	12:30	2	Toilet flush is repaired	Plumber	
65	3261	6 th floor deluxe	All Room flush checked	28-Aug-21	16:00	16:15	0:15	28-Aug-21	16:30	0.5	All room flush is checked	Plumber	
66	1364	Dialysis	Machine no 16 bed no 9 & 16 change	28-Aug-21	10:30	11:00	0:30	28-Aug-21	11:30	1	Machin has been changed	Plumber	
67	2189	Time Office	Push cock & flush is not working	28-Aug-21	9:00	9:10	0:10	28-Aug-21	9:30	0.5	Push cock & Flush Is repaired	Plumber	
68	108	New Deluxe	Flush butten is not working	28-Aug-21	11:30	11:45	0:15	28-Aug-21	12:12	0.7	New Hand spray is fixed	Plumber	
				Average				0:26			8.085		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK	
				Date	Time			Date	Time				
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call delay due to covid room	
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress	
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call delay due to covid room	
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room	
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store	
6	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					in progress	
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress	
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					In Progress	
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress	
10	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					IN Progress	
11	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					IN Progress	
12	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress	
13	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50							IN Progress	
14	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					requirement given to store	
15	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					requirement given to store	
16	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress	
17	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					in progress	
18	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store	
19	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					requirement given to store	
20	42	Central library	Water leakage from ceiling	13-Jul-21	11:15	11:30	0:15					in progress	
21		Security Office	Barigate wheel is not working	29-Jul-21	9:55	10:15	0:20					in Progress	
22	2807	Medical Store	Chair base is broken	30-Jul-21	12:20	12:40	0:20					wheel not available	
23	2308	Medical Store	Chair base is broken	31-Jul-21	10:35	10:50	0:15					base not available	
TOTAL COMPLAINT						68							
PENDING COMPLAINT						3							
COMPLETE COMPLAINT						63							
COMPLAINT ATTENDED						93%							


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 16.08.2021 TO 21.08.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attendee Time	Response Time	Call Close		Turn Around Time	Action taken	Work Done	Remark
				Date	Time			Date	Time				
1	807	Radiology	Woden box need repair	16-Aug-21	10:15	10:30	0:15	16-Aug-21	11:15	1	Wooden box has been repaired	Carpenter	
2	1395	Pead opd	Cupboard handle need repair	16-Aug-21	10:15	10:30	0:15	16-Aug-21	11:30	1.25	handle is repair	Carpenter	
3	3000	Old deluxe	Wooden cupboard need repaired	16-Aug-21	16:45	16:50	0:05	17-Aug-21	11:30	18.75	cupboard is repair	Carpenter	
4	293	Dental opd	Carpet fixing (patchwork)	16-Aug-21	14:30	14:45	0:15						in progress
5	1129	Super deluxe	Passage side sheet fixing	16-Aug-21	10:45	11:00	0:15	26-Aug-21	11:00	240.25	False ceiling sheets are repaired	Nida pop	
6	2939	OT complex	New lock of ot 7,8 of cupboard	16-Aug-21	12:05	12:20	0:15	23-Aug-21	12:30	168.4166667	New lock are fixed	Carpenter	
7	2175	Time office	Wall tile is broken	16-Aug-21	11:35	11:45	0:10	18-Aug-21	11:00	47.41666667	Wall tile has been repaired	Mason	
8	2080	PICU	Lock not working	17-Aug-21	11:15	11:30	0:15	18-Aug-21	10:30	23.25	lock is working	Carpenter	
9	2082	PICU	Main door need repair	18-Aug-21	9:30	9:40	0:10	18-Aug-21	11:30	2	main door repaired	Carpenter	
10	1875	Old deluxe	Room 654 bed not working properly(welding work)	16-Aug-21	16:45	17:00	0:15	3-Sep-21	15:00	430.25	Bed is repaired	Welder	
11	3301	Ajabnagar hosp	20 name plate fixing	16-Aug-21	12:55	14:00	1:05	6-Sep-21	16:30	507.5833333	Name plate fixed	Carpenter	
12	1635	Casualty	Stracher side grill need repair	18-Aug-21	12:15	12:30	0:15	18-Aug-21	12:50	0.583333333	side rill is repaired	Carpenter	
13	1132	Super deluxe	Kitchen locker need repair	17-Aug-21	10:35	10:55	0:20	18-Aug-21	11:50	25.25	lock is repaired	Carpenter	
14	1323	MSW uro ward	Bed side stand hook	17-Aug-21	11:30	11:45	0:15	3-Sep-21	11:00	407.5	IV Stand is fitted to bed	Welder	
15	107	FSW	Wheel chair not working properly	18-Aug-21	10:55	11:10	0:15	28-Aug-21	14:30	243.5833333	Wheel chair is repaired	Welder	
16	1663	Casualty	Strecher side grill need repair	18-Aug-21	12:05	12:05	0:00	18-Aug-21	12:15	0.166666667	strecher grill ios repaired	Carpenter	
17	2426	C OT	Pat locker need repair	18-Aug-21	11:00	11:15	0:15						in progress
18	441	OT complex	Tube tree is broken	20-Aug-21	14:30	14:45	0:15	23-Aug-21	15:30	73	Tube tree is repaired	Carpenter	
19	3153	ENT ward	Cupboard lock not working	21-Aug-21	12:30	12:45	0:15	21-Aug-21	16:15	3.75	lock has been repaired	Carpenter	
20	853	MCRI opd	Dr chair wheel broken	21-Aug-21	11:55	12:10	0:15	21-Aug-21	14:30	2.583333333	wheel is fixed	Carpenter	
21	851	MCRI opd ad office	door stopper fixing	21-Aug-21	10:10	10:30	0:20	21-Aug-21	11:30	1.333333333	door stopper has been fixed	Carpenter	
22	852	MCRI Opd recpn	Reception 18,19 drawer not working	21-Aug-21	10:10	10:30	0:20	21-Aug-21	11:15	1.083333333	drawer has been repaired	Carpenter	
23	50	Central liabrary	Furniture lock need to fix 7 no	20-Aug-21	14:15	15:00	0:45	21-Aug-21	12:30	22.25	lock has been fixed	Carpenter	
24	49	Central liabrary	UG hall door lock not working	20-Aug-21	11:30	11:45	0:15	20-Aug-21	12:50	1.333333333	lock hs been repaired	Carpenter	
25	3196	New deluxe	Pt bed bush fixing	19-Aug-21	11:30	11:45	0:15	20-Aug-21	15:30	28	bush has been fixed	Carpenter	
26	48	Central library	Door closer fitting	20-Aug-21	14:45	15:00	0:15	3-Sep-21	11:50	333.0833333	New door closer is fixed (INOX)	Carpenter	
27	235	MJPJY ward	Commode chair broken	19-Aug-21	10:30	10:45	0:15	3-Sep-21	10:15	359.75	Chair is not repairable	Welder	
28	1567	Med opd 240	Cutain rod removing	19-Aug-21	14:12	15:05	0:53	20-Aug-21	11:30	21.3	curtain rod has been removed	Carpenter	
29	440	OT complex	Keyboard channel need to change	19-Aug-21	14:15	14:30	0:15	19-Aug-21	15:30	1.25	keyboard channle has been fixed	Carpenter	
30	3149	ENT Opd	Treatment trolley not working	19-Aug-21	11:05	12:10	1:05	19-Aug-21	14:15	3.166666667	trolley has been repaired	Carpenter	
31	1137	Super deluxe	Crush trolley drawer not working	19-Aug-21	9:40	9:50	0:10	19-Aug-21	11:30	1.833333333	drawer has been repaired	Carpenter	
32	1878	Old deluxe	Bathroom colour 645,646,650,654.657	19-Aug-21	13:00	14:10	1:10						
33	3200	New Deluxe	Ceiling is repairing work	21-Aug-21	11:05	11:20	0:15	22-Aug-21	15:30	28.41666667	Ceiling sheet is repaired	Carpenter	
34	2	Mead opd	Toilet door aldrob acc need to fit	19-Aug-21	9:50	10:15	0:25	19-Aug-21	10:30	0.666666667	aldrob has been fixed	Carpenter	
			Average				0:21			96.77580645			
35	764	Microbiology	Ro water supply new pipe fitting	17-Aug-21	10:00	12:00	2:00	17-Aug-21	12:30	2.5	pipeline has been fixed	Plumber	
36	1131	Super deluxe	flush not working	17-Aug-21	14:00	14:30	0:30	17-Aug-21	15:51	1.85	flush has been fixed	Plumber	
37	765	Microbiology	Ro water supply new pipe fitting	17-Aug-21	12:15	12:30	0:15	24-Aug-21	10:45	166.5	New pipe is fixed	Plumber	
38	1472	Nicu	Side room pipe of picu leakage	17-Aug-21	11:35	11:50	0:15	17-Aug-21	15:00	3.416666667	pipeline has been fixed	Plumber	
39	2079	Picu	Wash basin pipe leaking	17-Aug-21	11:15	11:25	0:10	17-Aug-21	15:15	4	pipe has been repaired	Plumber	
40	1323	MSW uro	Toilet chockup	17-Aug-21	11:30	11:45	0:15	17-Aug-21	15:30	4	toilet chock has been removed	Plumber	
41	1877	Old deluxe	Bathroom choke	17-Aug-21	11:45	12:00	0:15	17-Aug-21	15:50	4.083333333	toilet chock has been removed	Plumber	
42	233	MJPJY ward	New wash basin outlet line required	17-Aug-21	10:10	10:30	0:20						in progress
43	3019	MMW	Wash basin block	16-Aug-21	10:30	11:00	0:30	16-Aug-21	11:30	1	blockage has been removed	Plumber	
44	109	FSW	Toilet block	16-Aug-21	11:15	12:00	0:45	16-Aug-21	12:30	1.25	blockage has been removed	Plumber	
45	2176	Time office	hostel room 6 bathroom block	16-Aug-21	15:25	16:30	1:05	16-Aug-21	17:10	1.75	blockage has been removed	Plumber	
46	1130	Super deluxe	All room flush need repair	16-Aug-21	10:00	10:15	0:15	16-Aug-21	12:00	2	flush has been repaired	Plumber	
47	709	OBGY ward 2	T I ward basin block	18-Aug-21	13:30	14:30	1:00	18-Aug-21	15:00	1.5	blockage has been removed	Plumber	

40	808	Radiology	USG male washroom chock	18-Aug-21	9:00	9:15	0:15	18-Aug-21	9:30	0.5	chock has been removed	Plumber		
49	1359	Dialysis	Machine filter leaking	18-Aug-21	9:00	9:30	0:30	18-Aug-21	10:00	1	leakage has been solved	Plumber		
50	2530	CSSD	Drain pipe leaking	18-Aug-21	12:15	12:30	0:15	18-Aug-21	18:00	5.75	leakage has been solved	Plumber		
51	1634	Casualty	Urinal pipe is damage	18-Aug-21	11:50	12:05	0:15	18-Aug-21	14:50	3	pipe has been repaired	Plumber		
52	111	FSW	NS tap not working	18-Aug-21	15:30	16:00	0:30	19-Aug-21	10:00	18.5	tap has been repaired	Plumber		
53	766	Microbiology	Wash basin leaking	19-Aug-21	11:40	11:55	0:15	19-Aug-21	16:00	4.333333333	wash basin has been repaired	Plumber		
54	4583	Biochem dept	Toilet choocup	19-Aug-21	10:00	11:30	1:30	19-Aug-21	12:00	2	chock has been removed	Plumber		
55	2178	Time office	Water is leaking from lift no 11	19-Aug-21	16:15	16:30	0:15						in progress	
56	1140	Super deluxe	Room no 740,725,724 flush not working	20-Aug-21	12:00	12:15	0:15	20-Aug-21	12:30	0.5	flush has been repaired	Plumber		
57	1143	Super deluxe	Room 725 flush not working	21-Aug-21	10:15	10:30	0:15	21-Aug-21	11:00	0.75	flush has been repaired	Plumber		
58	2182	Time office	6th floor pipeline broke	21-Aug-21	14:00	14:20	0:20	21-Aug-21	15:00	1	pipeline has been fixed	Plumber		
59	3254	Executive deluxe	Toilet flush need to check	21-Aug-21	10:00	10:30	0:30	21-Aug-21	12:00	2	flush has been checked	Plumber		
60	1146	Super deluxe	Flush need to check	21-Aug-21	11:00	11:15	0:15	21-Aug-21	15:00	4	flush has been checked	Plumber		
61	2177	Time office	U hostel room 6 basin repair	21-Aug-21	10:00	11:00	1:00	21-Aug-21	11:30	1.5	basin has been repaired	Plumber		
62	246	MGM Opd complex	urinal leaking	21-Aug-21	14:00	14:30	0:30	21-Aug-21	14:45	0.75	urinal has been repaired	Plumber		
63	710	OBNGY ward 2	New wash basin need to fix	19-Aug-21	16:35	16:45	0:10						in progress	
				Average			0:30			2.91733				in progress

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call delay due to covid room
2		letter	male medi ward	9-Jan-21	15:00	15:30	0:30					in progress
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call delay due to covid room
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store
6	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					in progress
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
10	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					IN Progress
11	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					IN Progress
12	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
13	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50							requirement given to store
14	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					requirement given to store
15	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					in progress
16	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress
17	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					requirement given to store
18	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store
19	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					in progress
20	42	Central library	Water leakage from ceiling	13-Jul-21	11:15	11:30	0:15					in Progress
21		Security Office	Barigate wheel is not working	29-Jul-21	9:55	10:15	0:20					wheel not available
22	2807	Medical Store	Chair base is broken	30-Jul-21	12:20	12:40	0:20					base not available
23	2308	Medical Store	chair base is broken	31-Jul-21	10:35	10:50	0:15					
TOTAL COMPLAINT				63								
PENDING COMPLAINT				5								
COMPLETE COMPLAINT				58								
COMPLAINT ATTENDED				92%								

Site Supervisor
MGM Const.Dept.

Site Engineer
MGM Const.Dept.

Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT

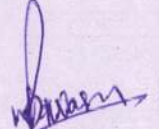
CIVIL, MAIN 09.08.2021 TO 14.08.2021

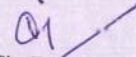
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Action taken	Work Done	Remark
				Date	Time			Date	Time				
1	174	Female Ortho ward	Bed not working	9-Aug-21	10:30	10:45	0:15	9-Aug-21	12:30	2	Bed is repaired	Welder	
2	119	physiotherapy college	Book case glass is broken	9-Aug-21	16:00	16:20	0:20	9-Aug-21	16:30	0.5	Book case glass is fixed	Carpenter	
3	1628	Casualty	Casualty glas door is broken	7-Aug-21	10:55	11:10	0:15	10-Aug-21	15:30	76.58333333	New glass is fixed	Welder	
4	2126	Registration Dept	Lock is not working	9-Aug-21	14:15	14:30	0:15	10-Aug-21	10:30	20.25	New lock is fixed	Welder	
5	1	Medi opd 240	Window is not working	9-Aug-21	14:25	14:35	0:10	10-Aug-21	11:50	21.41666667	Window is repaired	Carpenter	
6	4263	Dyotan hall	Door closer is not working	9-Aug-21	11:25	11:35	0:10	9-Aug-21	11:30	0.083333333	Door closer is repaired	Carpenter	
7	387	Psy ward	NSG counter lock is not working	9-Aug-21	14:00	14:15	0:15	9-Aug-21	10:30	-3.5	NSG Station lock is repaired	Carpenter	
8	173	Female Ortho ward	Locker is not working	9-Aug-21	10:25	10:40	0:15	9-Aug-21	15:30	5.083333333	Bed Side locker repairing	Welder	
9	229	MJPJY Ward	Cupboard door is not working	9-Aug-21	10:45	11:00	0:15	9-Aug-21	15:30	4.75	New box hinges fitted	Welder	
10	172	Female Ortho ward	PTS Shiting trolley not working	9-Aug-21	10:25	10:40	0:15	9-Aug-21	15:30	5.083333333	Trolley screw is fitted	Welder	
11	175	Female Ortho ward	Cupboard lock is not working	9-Aug-21	10:30	10:45	0:15	9-Aug-21	16:00	5.5	ms godrej cupboard is repaired	Welder	
12	176	Female Ortho ward	Side screen curtain is not working	10-Aug-21	16:00	16:00	0:00	10-Aug-21	16:30	0.5	new wheel is fixed to curtain	Welder	
13	2268	Nephro Ward	View box screw is removed	10-Aug-21	9:30	10:00	0:30	10-Aug-21	10:05	0.583333333	Screw is done	Carpenter	
14	1791	Male Ortho Ward	Wheel chair is not working	10-Aug-21	10:24	10:35	0:11	10-Aug-21	12:00	1.6	Wheel chair is repaired	Welder	
15	1793	Male Ortho Ward	Side curtain is not working	10-Aug-21	10:24	10:30	0:06	10-Aug-21	12:00	1.6	PT Side curtain screen is repaired	Welder	
16	179	Female Ortho Ward	Cupboard lock is not working	11-Aug-21	14:30	14:45	0:15	11-Aug-21	15:30	1	MS Cupboard lock is repaired	Welder	
17	1630	Casualty	railing of trolley is not working	11-Aug-21	11:35	11:50	0:15	11-Aug-21	15:00	3.416666667	Trolley railing screw is fitted	Welder	
18	856	MJPYAY Dept	Door closer is not working	11-Aug-21	11:10	11:25	0:15	14-Aug-21	11:30	72.33333333	New door closer is fixed	Welder	
19	2285	EICU	Bed railing is not working	12-Aug-21	10:35	10:50	0:15	13-Aug-21	16:15	29.66666667	Bed railing is done	Welder	
20	2076	PICU	PT Trolley not working	12-Aug-21	10:50	11:05	0:15	13-Aug-21	16:30	29.66666667	PT Trolley is working	Carpenter	
21	180	Female Ortho ward	Linen trolley not working	12-Aug-21	10:00	10:15	0:15	12-Aug-21	10:45	0.75	Linen trolley is repaired	Welder	
22	795	MCRI OPD	Visitor chair not working	12-Aug-21	9:30	9:45	0:15	12-Aug-21	10:15	0.75	Visitor chair is repaired	Welder	
23	1796	Male Ortho Ward	Cardiac table is not working	13-Aug-21	14:15	14:15	0:00	13-Aug-21	16:20	2.083333333	Cardiac table is repaired	Carpenter	
24	392	Psy Ward	Dr room aldrop is removed	13-Aug-21	12:30	12:45	0:15	13-Aug-21	15:30	3	Door is repaired	Carpenter	
25	1795	Male Ortho ward	Wheel chair is not working	13-Aug-21	14:15	14:15	0:00	13-Aug-21	14:30	0.25	Wheel chair is repaired	Welder	
26	1711	Sicu	Sterilium Stand is broken	13-Aug-21	10:05	10:05	0:00	13-Aug-21	14:30	4.416666667	Sterilium Stand is repaired	Carpenter	
27	808	Main Store	Plywood is fixed	13-Aug-21	16:15	16:30	0:15	13-Aug-21	16:45	0.5	Plywood is fixed	Welder	
28	1712	SICU	Wooden door is not working	13-Aug-21	10:05	10:20	0:15	13-Aug-21	14:15	4.166666667	New box hinges fitted	Carpenter	
29	1352	Dialysis	board fitting	13-Aug-21	10:00	10:15	0:15	13-Aug-21	11:00	1	White board is notworking	Carpenter	
30	2867	Peadi Ward 360	Door aldrop is not working in side	13-Aug-21	11:35	11:50	0:15	14-Aug-21	10:15	22.66666667	Aldrop is repaired	Welder	
31	708	OBGy Ward	Cupboard is not working	14-Aug-21	12:50	14:00	1:10						in progress
				Average			0:14			10.59			
32	1114	Super deluxe	Flush is not working R no 732	9-Aug-21	10:00	10:15	0:15	9-Aug-21	15:30	5.5	New work is repaired	Plumber	
33	793	MCRI OPD	Water hand Spray is not working	9-Aug-21	14:08	14:15	0:07	9-Aug-21	15:30	1.366666667	work is done	Plumber	
34	105	Female Sur Ward	tap is not working	9-Aug-21	11:07	11:20	0:13	9-Aug-21	16:30	5.383333333	Tap has been repaired	Plumber	
35	106	Female Sur Ward	Bathroom is blocked	9-Aug-21	11:05	11:20	0:15	9-Aug-21	16:30	5.416666667	Piller cock has repaired	Plumber	
36	3248	6th floor deluxe	All Room flush are cheked	9-Aug-21	17:00	17:00	0:00	9-Aug-21	17:30	0.5	All room flush are checked	Plumber	
37	1349	Dialysis	Out let pipe is leakage	9-Aug-21	15:00	15:00	0:00	9-Aug-21	15:50	0.833333333	liakage pipe is repaired	Plumber	
38	383	Psy ward	tap is not working	9-Aug-21	11:10	11:35	0:25	10-Aug-21	13:00	25.83333333	New 3 no piller cock 2 flush cock is fixed	Plumber	
39	2998	Old Deluxe	Bathroom side room tap is not working	10-Aug-21	14:50	15:00	0:10	10-Aug-21	15:30	0.666666667	Bathroom supply is repaired	Plumber	
40	430	OT Complex	OT 9 no water tap is not working	10-Aug-21	16:30	16:45	0:15	16-Aug-21	16:00	143.5	New bib cock is fitted	Plumber	
41	1116	Super deluxe	All Room flush are cheked	10-Aug-21	17:00	17:00	0:00	10-Aug-21	17:30	0.5	All room flush are checked	Plumber	
42	435	OT Complex	Scrub Station line is block	11-Aug-21	13:30	14:00	0:30	11-Aug-21	15:20	1.833333333	Scrub Station line is clear	Plumber	
43	1118	Super deluxe	R no 724 Toilet flush is not workig	11-Aug-21	15:15	15:30	0:15	11-Aug-21	16:20	1.083333333	R no 724 flush is repaired	Plumber	
44	1117	Super Deluxe	R no 732 Toilet flush is not working	11-Aug-21	11:40	11:55	0:15	11-Aug-21	12:00	0.333333333	R no 732 Toilet flush	Plumber	
45	228	MJPJY Ward	Toilet is block	12-Aug-21	9:30	10:00	0:30	12-Aug-21	11:00	1.5	Toilet blockege is removed	Plumber	
46	1121	Super Deluxe	Toilet flush is not working	12-Aug-21	12:08	12:30	0:22	12-Aug-21	12:40	0.533333333	Toilet flush is working	Plumber	
47	390	Psy ward	Toilet spray is not working	12-Aug-21	12:30	12:40	0:10	12-Aug-21	15:00	2.5	Hand spray is fixed	Plumber	
48	391	Psy Ward	Bathroom tap is not working	12-Aug-21	12:30	12:30	0:00	12-Aug-21	14:00	1.5	Bathroom tap is repaired	Plumber	
49	1794	Male Ortho Ward	Two flush is not working	12-Aug-21	14:40	14:55	0:15	12-Aug-21	16:40	2	Flush is is repaired	Plumber	
50	1123	Super Deluxe	R no 739 Toilet Flush not working	12-Aug-21	15:00	15:15	0:15	12-Aug-21	16:00	1	R no 739 Toilet flush is not working	Plumber	
51	436	OT Complex	Bathroom tap is leakage	12-Aug-21	11:20	11:40	0:20	12-Aug-21	15:20	4	Bathroom tap is repaired	Plumber	
52	806	Radiology	Washroom is block	13-Aug-21	10:00	10:15	0:15	13-Aug-21	15:00	5	Washroom is blocked	Plumber	

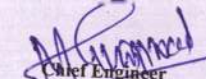
53	1798	Male Ortho ward	Comod toilet is not working	13-Aug-21	14:15	14:30	0:15	14-Aug-21	15:00	24.75	Toilet sheet cover is fixed new	Plumber								
54	694	Hematology Icu	Bathroom flush is not working	13-Aug-21	10:45	11:00	0:15	13-Aug-21	10:55	66666667	Bathroom flush is repaired	Plumber								
55	1797	Male Ortho Ward	Flush is not working R no 732	13-Aug-21	10:10	10:25	0:15	13-Aug-21	12:00	1.833333333	flush tank is repaired	Plumber								
56	2528	CSSD	Water is leakage in auto clove machin	13-Aug-21	14:15	14:20	0:05	13-Aug-21	17:50	3.583333333	Auto clove machin pipe is repaired	Plumber								
57	2173	Time Office	Block no 3 Water line is broken	14-Aug-21	11:55	12:10	0:15	14-Aug-21	14:30	2.583333333	Block no 3 water line is repaired	Plumber								
58	245	MGM OPD	Urinal tap is not working	14-Aug-21	13:45	14:00	0:15	14-Aug-21	16:00	49.33333333	Urinal tap in gents toilet changed	Plumber								
59	1321	Male Sur Ward	Toilet is block	14-Aug-21	17:00	17:00	0:00	14-Aug-21	17:30	1.75	Toilet block is removed	Plumber								
60	1128	Super Deluxe	All Room flush is cheaked	14-Aug-21	16:00	16:20	0:20	14-Aug-21	17:00	1	All flush is cheaked	Plumber								
61	3252	6th floor deluxe	All Bathroom flush is checking	14-Aug-21	11:20	11:50	0:30	14-Aug-21	14:30	3.166666667	All flush is checked	Plumber								
62	1871	old deluxe	R no 643 Wash basin is broken	14-Aug-21	11:20	11:30	0:10	14-Aug-21	14:30	3.166666667	New Basin is fixed	Plumber								
63	1872	old deluxe	R no 651 a wash basin is crack	14-Aug-21	11:30	11:35	0:05	14-Aug-21	11:30	0	Wash basin is fixed	Plumber								
64	1874	Old Deluxe	Bathroom Rno 650 is block	14-Aug-21	11:20	11:35	0:15				Datroom block is removed	Plumber								
65	1873	Old Deluxe	All room wash basin is cracked	14-Aug-21	11:20	11:35	0:15													
Average										0:13										
										9.17020202										in Progress

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					call delay due to covid room
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in progress
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					call delay due to covid room
6	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					requirement given to store
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					in progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					in progress
10	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					In Progress
11	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					In Progress
12	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
13	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50							IN Progress
14	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					IN Progress
15	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					requirement given to store
16	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					requirement given to store
17	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					in progress
18	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					in progress
19	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					requirement given to store
20	42	Central library	Water leakage from ceiling	13-Jul-21	11:15	11:30	0:15					requirement given to store
21	1930	Security Office	Barigate wheel is not working	29-Jul-21	9:55	10:15	0:20					in progress
22	2807	Medical Store	Chair base is broken	30-Jul-21	12:20	12:40	0:20					in Progress
23	2308	Medical Store	chair base is broken	31-Jul-21	10:35	10:50	0:15					wheel not avaiilaable base not available
TOTAL COMPLAINT				65								
PENDING COMPLAINT				2								
COMPLETE COMPLAINT				63								
COMPLAINT ATTENDED				97%								


 Site Supervisor
 MGM Const.Dept.


 Site Engineer
 MGM Const.Dept.


 Chief Engineer
 MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 02.08.2021 TO 07.08.2021

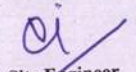
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Action taken	Work Done	Remark
				Date	Time			Date	Time				
1	2524	CSSD	Door side wall tile patti is removed	31-Jul-21	12:00	12:15	0:15	31-Jul-21	14:30	2.5	wall tile fixed	B mason	
2	268	Physiotherapy opd	2 nos Door lock is not working	2-Aug-21	10:35	10:50	0:15	2-Aug-21	15:15	4.666666667	2 nos Door Aldrop & koda fixed	Carpenter	
3	3242	6th floor Deluxe	NSG Station door is not working	2-Aug-21	14:30	14:45	0:15	2-Aug-21	16:30	2	door handle screw is fixed	Carpenter	
4	3241	6th floor Deluxe	Bathroom commod is notworking	2-Aug-21	14:30	14:45	0:15	2-Aug-21	15:30	1	Bathroom flush is working	Plumber	
5	684	Hemotology ICU	Tile is broken	2-Aug-21	10:15	10:30	0:15						in progress
6	3187	New Deluxe	locker Drawer is removed	2-Aug-21	10:30	10:45	0:15	2-Aug-21	11:45	1.25	lecture hall 303 drawer rpaired	Carpenter	
7	2165	Time Office	Water leakage in lift	2-Aug-21	10:30	10:45	0:15	2-Aug-21	11:30	1	water on lift cabin due to floor tile washing	Const dept	
8	1459	OBGY ICU	New Board fitting	3-Aug-21	12:00	12:15	0:15	3-Aug-21	16:00	4	Board is fixing	Welder	
9	1624	MGM Casualty	Wheel chair is not working	3-Aug-21	9:15	9:25	0:10	3-Aug-21	10:30	1.25	2 no new Wheel fixed	Welder	
10	510	Isolation ward	Monitor Stand is removed	3-Aug-21	10:55	11:10	0:15	3-Aug-21	11:20	0.416666667	Monitor Stand screw is fixed	Welder	
11	2900	Super Deluxe	Cupboard lock is not working	3-Aug-21	14:00	14:30	0:30	3-Aug-21	15:00	1	Cupboard lock is repaired	Welder	
12	73	ENT OPD 236	Curtain rod is removed	3-Aug-21	15:15	15:30	0:15	4-Aug-21	11:15	20	New curtain socket 6 pair fixed	Carpenter	
13	1788	Male Ortho Ward	Board fitting	3-Aug-21	11:15	11:30	0:15	4-Aug-21	12:15	25	Board are fixed	Carpenter	
14	198	Radiology	PTS Toilet window Grill is broken	4-Aug-21	11:25	11:35	0:10	4-Aug-21	15:30	4.083333333	New Window fixing	Welder	
15	1394	Peadi OPD 254	Cupboard lock & handle is not working	4-Aug-21	14:25	14:55	0:30	4-Aug-21	15:50	1.416666667	Cupboard new lock is fixed	Carpenter	
16	3261	MCRI ICU	Cupboard door hinges not working	4-Aug-21	11:30	11:50	0:20	4-Aug-21	11:30	0	New Hinges fixed	Welder	
17	1462	OBGY ICU	Small Cupboard lock is not working	4-Aug-21	11:00	11:15	0:15	4-Aug-21	11:30	0.5	Cupboard lock is repaired	Welder	
18	2863	Old Pedi ward	IV stand is broken	4-Aug-21	11:00	11:15	0:15	4-Aug-21	11:45	0.75	IV Stand attached to bed	Welder	
19	1461	OBGY ICU	Wiper rubber is fitting	4-Aug-21	10:15	10:30	0:15	4-Aug-21	11:00	0.75	Wiper rubber is fixed	Welder	
20	682	Pathology	Two lock is not working	4-Aug-21	15:00	15:15	0:15	5-Aug-21	10:15	19.25	1 no new lock is fixed	Welder	
21	787	MCRI OPD	Door problem is not working	5-Aug-21	11:00	11:15	0:15	5-Aug-21	14:30	3.5	Main door is not working	Welder	
22	46	Central library	Chair is not working 20	5-Aug-21	10:30	10:45	0:15						in progress
23	171	Female Ortho ward	Side railing is removed	5-Aug-21	12:05	12:20	0:15	5-Aug-21	14:40	2.583333333	Side railing has been fixed	Welder	
24	102	Female Sur Ward	Cot is not working	5-Aug-21	10:30	10:45	0:15	5-Aug-21	11:30	1	Cot is not working	Welder	
25	15	IVF Dept	Hanger mirror fitting work	5-Aug-21	15:40	15:55	0:15	6-Aug-21	11:30	19.833333333	Hanger & towel rig has been fixed	Carpenter	
26	537	Psy OPD 250	Window glass is fixed	6-Aug-21	10:30	10:45	0:15	6-Aug-21	16:30	6	Window ply fixed	Welder	
27	536	Psy OPD 250	Name plate is fixing	6-Aug-21	10:30	10:45	0:15	6-Aug-21	12:15	1.75	Name plate is fixed	Welder	
28	1626	Casualry	pts bed side ply is removed	6-Aug-21	12:05	12:20	0:15	6-Aug-21	16:50	4.75	Bed side ply is fixed	Welder	
29	letter	Linen Dept	Alu partion is fixed	6-Aug-21	9:30	9:30	0:00	6-Aug-21	11:00	1.5	Alu partition is removed	Welder	
30	3015	Male medi ward	NSG Counter locker is not working	6-Aug-21	14:25	14:40	0:15	7-Aug-21	10:15	19.833333333	locker has been fixed	Carpenter	
31	381	psy ward	Name plate & poster fitting work	6-Aug-21	11:00	11:15	0:15	7-Aug-21	14:30	27.5	Poster is fixed	Welder	
32	1625	MGM Casualty	pts Trolley side railing is removed	6-Aug-21	12:05	12:20	0:15	6-Aug-21	12:50	0.75	Trolley railing has been fixed	Welder	
33	1627	MGM Casualty	Hydrolic Trolley not working	6-Aug-21	10:55	11:10	0:15	7-Aug-21	12:00	25.083333333	Hydrolic trolley is repaired	welder	
34	803	Radiology	Door stopper is removed	7-Aug-21	12:00	12:15	0:15	7-Aug-21	12:30	0.5	Stopper is fixed	welder	
35	790	MCRI opd	opd no 8 old table drawer is not working	7-Aug-21	11:00	11:15	0:15	7-Aug-21	15:30	4.5	Drawer is Repaired	Carpenter	
36	691	Hemotology Icu	IV Stand is broken	7-Aug-21	15:15	15:30	0:15	7-Aug-21	16:00	0.75	SS welding has been done	Welder	
37	382	Psy Ward	ceiling fans ms hook is removing	7-Aug-21	14:15	14:30	0:15	7-Aug-21	15:00	0.75	Fan hook is removed	Welder	
38	1629	Casualty	Wheel chair is not working	7-Aug-21	10:30	11:00	0:30	7-Aug-21	11:30	1	Wheel chair is not working	Welder	
39	791	MCRI OPD	Visitor chair is not working	7-Aug-21	14:45	14:50	0:05	7-Aug-21	16:15	1.5	Visitor chair has been repaired	Welder	
40	688	Hemotology ICU	Wooden door lock is not working	7-Aug-21	16:00	16:15	0:15	8-Aug-21	10:30	18.5	Wooden door lock is not working	Welder	
				Average				0:15		6.11622807			
41	1265	OBGY ward	Wash basin is blocked	2-Aug-21	14:00	14:30	0:30	2-Aug-21	15:00	1	Wash basin blockage is removed	Plumber	
42	225	RGAY Ward	Toilet is blocked	2-Aug-21	12:00	12:15	0:15	2-Aug-21	17:00	5	Toilet block is removed	Plumber	
43	1102	Super Deluxe	Flush is not working	2-Aug-21	11:30	12:00	0:30	2-Aug-21	12:30	1	Flush is working	Plumber	
44	1787	Male Ortho ward	Bathroom is block	3-Aug-21	12:25	12:40	0:15	3-Aug-21	16:30	4.083333333	Pipe isrepaired	Plumber	
45	266	Physiotherapy opd	Wash basin is blocked	3-Aug-21	15:05	15:15	0:10	3-Aug-21	15:40	0.583333333	Chamber block is removed	Plumber	
46	801	Radiology	Toilet tap is not working	3-Aug-21	13:30	14:00	0:30	3-Aug-21	14:30	1	Flush tank tap is repaired	Plumber	
47	244	MGM OPD	Urinal flush pipe is blocked	3-Aug-21	12:20	12:40	0:20	3-Aug-21	16:00	3.666666667	Urinal pot gent toilet tap is repaired	Plumber	
48	3259	MCRI OPD	Bathroom flush tap is not working	3-Aug-21	10:50	11:05	0:15	3-Aug-21	13:00	2.166666667	Bathroom flush tap not working	Plumber	
49	2255	PSY Ward	Male toilet is block	3-Aug-21	15:55	16:10	0:15	3-Aug-21	17:30	1.583333333	Male toilet blockage ie removed	Plumber	
50	760	Microbiology	Autoclave water supply is not propary	3-Aug-21	10:15	10:30	0:15	3-Aug-21	15:00	4.75	Water supply is done	Plumber	
51	587	Female Medi Ward	Bathroom is blocked	3-Aug-21	16:30	16:30	0:00	3-Aug-21	17:00	0.5	Bathroom block is removed	Plumber	
52	1266	OBGY Ward	Drainage line is blocked	4-Aug-21	10:00	10:15	0:15	4-Aug-21	10:30	0.5	Drainage line block is removed	Plumber	
53	269	Physiotherapy opd	Chamber is blocked	4-Aug-21	10:00	10:30	0:30	4-Aug-21	11:55	1.916666667	Chamber is cleaned	Plumber	

54	3260	MCRI ICU	Tap is repaired	4-Aug-21	11:00	11:15	0:15	4-Aug-21	14:30	3	Tap is repaired	Plumber
55	2668	Covid OPD	Wash basin pipe is removed	4-Aug-21	10:15	10:30	0:15	4-Aug-21	11:30	1	Wash basin pipe is repaired	Plumber
56	2669	Covid opd	Hand Spray is not working	4-Aug-21	10:15	10:30	0:15	4-Aug-21	16:00	5.75	Bathroom hand spray is repaired	Plumber
57	1109	Super Deluxe	Flush not working	5-Aug-21	9:45	10:00	0:15	5-Aug-21	10:30	0.75	Flush is repaired	Plumber
58	3244	6th floor Deluxe	R no 618 hand spray not working	5-Aug-21	10:30	10:45	0:15	5-Aug-21	11:00	1	New Hand Spray fixed	Plumber
59	2169	Time Office	Sports hostel r no 6 wash basin is block	5-Aug-21	15:50	15:50	0:00	5-Aug-21	16:15	0.416666667	Wash basin is repaired	Plumber
60	1111	Super Deluxe	Flush not working in 724,726,739	5-Aug-21	14:00	14:30	0:30	5-Aug-21	15:00	1	Hand Spray is fixed	Plumber
61	269	Nephro Dept	Hand Spray is not working	6-Aug-21	10:25	10:40	0:15	6-Aug-21	12:50	2.083333333	Wash basin pipe is repaired	Plumber
62	1267	OBGY Ward	Toilet tap is working	7-Aug-21	10:00	10:15	0:15	7-Aug-21	11:00	1	Toilet drain block is removed	Plumber
63	1789	Male Ortho Warri	Toilet is blocked	7-Aug-21	10:25	10:40	0:15	7-Aug-21	12:30	2.083333333	Bathroom block is removed	Plumber
64	521	Isolation ward	Bathroom is block	7-Aug-21	9:00	9:30	0:30	7-Aug-21	10:30	1.5	R no 724 Flush is working	Plumber
65	1113	Super Deluxe	R no 724 flush is not working	7-Aug-21	11:05	11:20	0:15	7-Aug-21	12:00	48.916666667	Water supply is done	Plumber
66	762	Microbiology	Ro water supply is not in hall	7-Aug-21	9:00	9:30	0:30	7-Aug-21	10:15	1.25	Flush are working	Plumber
67	3246	6th floor Deluxe	R no.612&617 flush is not working	7-Aug-21	10:50	11:05	0:15	7-Aug-21	11:30	0.666666667	New Hand Spray fixed	Plumber
68	877	Anatomy	Toilet Hand spray is not working	7-Aug-21	10:20	10:40	0:20	7-Aug-21	12:00	1.666666667	Wash basin block removed	Plumber
69	2267	Nephro Ward	Bathroom is blocked	7-Aug-21	17:00	17:15	0:15	7-Aug-21	17:30	0.5	All room check done	Plumber
70	3247	6th floor Deluxe	All room flush is checked	7-Aug-21	17:30	17:30	0:00	7-Aug-21	18:00	0.5	All room check done	Plumber
71	Letter	Super Deluxe	All room flush is checked	Average			0:18				3.405913978	

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call delay due to covid room in progress
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					call delay due to covid room
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call delay due to covid room
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					requirement given to store
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
6	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					in progress
7	36	Endoscopy	ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					In Progress
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					IN Progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					IN Progress
10	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:40	15:55	0:15					requirement given to store
11	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					requirement given to store
12	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					in progress
13	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50							in progress
14	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					requirement given to store
15	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					requirement given to store
16	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					requirement given to store
17	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					in progress
18	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:30	10:10	0:10					in Progress
19	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					wheel not available
20	42	Central library	Water leakage from ceiling	13-Jul-21	11:15	11:30	0:15					base not available
21	1930	Security Office	Barigate wheel is not working	29-Jul-21	9:55	10:15	0:20					
22	2807	Medical Store	Chair base is broken	30-Jul-21	12:20	12:40	0:20					
23	2308	Medical Store	chair base is broken	31-Jul-21	10:35	10:50	0:15					
				TOTAL COMPLAINT		71						
				PENDING COMPLAINT		2						
				COMPLETE COMPLAINT		69						
				COMPLAINT ATTENDED		97%						


 Site Supervisor
 MGM Const.Dept.


 Site Engineer
 MGM Const.Dept.


 Chief Engineer
 MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT

CIVIL. MAIN 26.07.2021 TO 31.07.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attende d Time	Response Time	Call Close		Turn Around Time	Action taken	Work Done	Remark
				Date	Time			Date	Time				
1	413	OT Complex	Door Handle is removed	26-Jul-21	14:15	14:30	0:15	27-Jul-21	9:30				
2	242	MGM ss opd	Bed side curtain wheel is not working	26-Jul-21	15:00	15:15	0:15	29-Jul-21	15:15	19.25	2 nos door handle is fixed	Welder	
3	114	MGM Physio	Name plate is fixing	26-Jul-21	16:20	16:45	0:25	27-Jul-21	12:30	72.25	Socket 2 pair fixed	Carpenter	
4	807	Central Store	Revoling chair 1 wheel is broken	26-Jul-21	11:30	12:00	0:30	26-Jul-21	12:15	20.16666667	1 pair curtain socket are fixed	Carpenter	
5	1318	Male Sur Ward	IV stand nail fitting work	26-Jul-21	14:30	14:35	0:05	26-Jul-21	15:15	0.75	1 no new wheel I fixed	Welder	
6	1618	CVTS	NSG Door is not working	26-Jul-21	11:15	11:30	0:15	26-Jul-21	12:15	0.75	Iv stand hook is fixed	Welder	
7	776	MCRI OPD	Table drawer is not working	26-Jul-21	11:30	12:00	0:30	26-Jul-21	15:30	1	door hinges is fitted	Carpenter	
8	2878	Super Deluxe	Window net fitting work	26-Jul-21	11:30	11:45	0:15	26-Jul-21	12:15	4	Drawer channle new fixed	Carpenter	
9	2879	Super Deluxe	Dr door is not working	26-Jul-21	11:00	11:30	0:30	26-Jul-21	12:15	0.75	window net not available	Welder	
10	2264	Nephro ward	Cardiac table ply is removed	26-Jul-21	12:20	12:35	0:15	26-Jul-21	12:15	1.25	Door is repaired	Welder	
11	2884	Super Deluxe	R no 730 door is noising	27-Jul-21	11:05	11:20	0:15	27-Jul-21	14:30	3.166666667	Cardiac table ply fitting	Welder	
12	2860	Peadi ward 360	Cupboard lock is not working	27-Jul-21	15:15	15:15	0:00	27-Jul-21	15:30	3.416666667	R no 730 Door Screw is fitted	Welder	
13	319	School of Biome	Cupboard lock is not working	27-Jul-21	10:20	10:20	0:00	27-Jul-21	11:30	0.25	MS Cupboard lock is repaired	Welder	
14	504	MCRI ICU	Cupboard lock is not working	27-Jul-21	14:40	14:55	0:15	27-Jul-21	15:30	1.166666667	New lock fitting done	Welder	
15	853	MJPJAY Ward	Door Stopper is loose	27-Jul-21	13:00	14:10	1:10	27-Jul-21	14:30	0.833333333	new cupboard lock is fixed	Carpenter	
16	416	OT Complex	Trolley is not working	27-Jul-21	10:30	10:30	0:00	29-Jul-21	11:00	1.5	Door closer is fixed	Welder	
17	503	MCRI ICU	Furniture cupboard door is removed	27-Jul-21	14:45	15:00	0:15	28-Jul-21	11:30	48.5	Trolley is repaired	Welder	
18	700	Female Sur Ward	Cardiac table ply is removed	27-Jul-21	12:30	12:35	0:05	28-Jul-21	11:30	20.75	Box Hinges is repaired	Welder	
19	2662	COVID OPD	Wheel chair sit is broken	28-Jul-21	14:05	14:10	0:05	29-Jul-21	15:00	23	new wheel 2 no fixed	Carpenter	
20	418	OT Complex	Wooden cupboard door is broken	28-Jul-21	10:00	10:15	0:15	29-Jul-21	12:30	24.91666667	Sefty belt fitted to wheel chair	Welder	
21	3013	Male medi ward	wall tile is broken	28-Jul-21	10:15	10:30	0:15	4-Aug-21	15:30	26.5	Wooden cupboard is repaired	Welder	
22	45	Central library	Flooring tile is fixed	28-Jul-21	16:45	16:55	0:10	31-Jul-21	16:30	173.25	Wall tile is fixed	B mason	
23	3231	6th floor deluxe	Wheel chair safety belt is broken	28-Jul-21	10:15	11:15	1:00	29-Jul-21	12:15	71.75	Flooring tile is repaired	B mason	
24	1148	Labour room	Door handle is removed	28-Jul-21	11:00	11:15	0:15	28-Jul-21	15:00	26	Wheel chair is repaired	Carpenter	
25	1457	OBGY ICU	Window duck is not working	28-Jul-21	10:00	10:15	0:15	28-Jul-21	10:30	4	Door handle are fixed	Welder	
26	3012	Male Medi Ward	Window net is not working	28-Jul-21	10:15	10:30	0:15	28-Jul-21	11:00	0.5	Dock are close	Welder	
27	677	Hematology ICU	Wooden cupboard door is broken	29-Jul-21	10:05	10:25	0:20	30-Jul-21	10:30	0.75	Window net is repaired	Welder	
28	420	OT Complex	Trolley wheel is not working	29-Jul-21	12:15	12:30	0:15	29-Jul-21	14:15	24.41666667	Wooden cupboard door is repaired	Carpenter	
29	676	Hemoto ICU	IV Stand bed attached broken	29-Jul-21	10:05	10:25	0:20	29-Jul-21	10:30	2	Trolley is repaired	Carpenter	
30	1930	Security Office	Barigate wheel is not working	29-Jul-21	9:55	10:15	0:20			0.416666667	IV Stand is repaired	Welder	
31	583	FMW	Cardiac table wheel are not working	29-Jul-21	14:10	14:45	0:35	29-Jul-21	14:45				in progress
32	2887	Super Deluxe	721 room pantry cupboard is broken	29-Jul-21	10:00	10:20	0:20	29-Jul-21	11:20	0.583333333	4 nos wheel is fixed	Welder	
33	680	Hemato icu	Trolley side railing is removed	30-Jul-21	14:00	14:15	0:15	30-Jul-21	14:45	1.333333333	Cupboard is repair	Welder	
34	2515	Ophthal ward	Vision box is removed	30-Jul-21	11:00	11:15	0:15	30-Jul-21	14:30	0.75	Trolley railing is repaired	Welder	
35	2265	Nephro ward	Bathroom door handle is broken	30-Jul-21	10:15	10:30	0:15	30-Jul-21	11:50	3.5	Vision box is fixed	Carpenter	
36	2807	Medical Store	Chair base is broken	30-Jul-21	12:20	12:40	0:20	19-Sep-21	12:30	1.583333333	Hanle is repaired	Carpenter	
37	3542	Cardiac OT	Bathroom door is not working	30-Jul-21	12:00	12:15	0:15	30-Jul-21	12:50	1224.166667	New Base fixed 1 nose	Carpenter	
38	2895	Super Deluxe	Nsg counter door is not working	30-Jul-21	15:10	15:30	0:20	30-Jul-21	15:50	0.833333333	Bathroom door is removed	Carpenter	
39	169	FOW	locker is not working	30-Jul-21	15:45	16:00	0:15	31-Jul-21	10:30	0.666666667	Tabale has been repaired	Carpenter	
40	168	FOW	Walker is not working	30-Jul-21	15:45	16:00	0:15	31-Jul-21	11:15	18.75	10 no locker rod is repaired	Carpenter	
41	2254	PSY Ward	ECT room door handle is removed	31-Jul-21	15:00	15:15	0:15	31-Jul-21	15:30	19.5	Walker is repaired	Carpenter	
42	2308	Medical Store	chair base is broken	31-Jul-21	10:35	10:50	0:15	19-Sep-21	12:30	0.5	Handle is fixed	Welder	
43	227	MJPJY Ward	Bedside screen is broken	31-Jul-21	10:30	10:50	0:20	31-Jul-21	11:30	1201.916667	New Wheel base is fixed	Carpenter	
44	1345	Dialysis	BMW cupboard not working	31-Jul-21	11:40	11:50	0:10	31-Jul-21	12:30	1	Side screen is repaired	Welder	
45	2666	Covid OPD	Suction bottle is loose	31-Jul-21	16:30	16:45	0:15	31-Jul-21	17:15	0.833333333	New hinges is fixed	Carpenter	
46	2898	Super deluxe	R.no 734 Drawer channle is not working	31-Jul-21	11:20	11:35	0:15	31-Jul-21	12:30	0.75	Suction bottle is fixed	Carpenter	
47	116	MGM physio	Door is not working	31-Jul-21	13:00	14:10	1:10	2-Aug-21	10:30	1.166666667	R.no 734 drawer channle is repaired	Carpenter	
				Average						45.5	Door is repaired	Carpenter	
48	2522	CSSD	Autoclave machine valve is fixing	26-Jul-21	15:00	15:15	0:15	29-Jul-21	15:20	67.40398551			
49	2157	Time Office	Midc water line is broke in amc garden	26-Jul-21	15:15	15:30	0:15	28-Jul-21	15:30	72.33333333	Valve has been fixed	Plumber	
50	3230	6th deluxe	Hand spray is not working	26-Jul-21	11:00	11:15	0:15	26-Jul-21	11:00	48.25	MIDC pipe line is repaired	K Welder	
51	1786	Male Ortho Ward	Bathroom is blocked	26-Jul-21	10:15	10:30	0:15	26-Jul-21	11:05	0	Hand spray is is repaired	Plumber	
52	2875	Super Deluxe	Flush is not working	26-Jul-21	11:30	11:45	0:15	26-Jul-21	12:30	0.833333333	Bathroom block is removed	Plumber	
53	1868	OLD Deluxe	R.no 647 bathroom is blocked	27-Jul-21	10:15	10:25	0:10	27-Jul-21	11:30	1	Bathroom flush is done	Plumber	
54	195	Radiology	Hand spray is leakage	27-Jul-21	12:30	12:30	0:00	27-Jul-21	12:45	1.25	Bathroom bloek is removed	Plumber	
										0.25	Hand spray is new fixed	Plumber	

55	501	MCRI ICU	Hand spray is leakage	27-Jul-21	10:25	10:25	0:00	27-Jul-21	12:10	1.75	Hand spray is new fixed	Plumber
56	1263	OBGY Ward	Toilet drainage line is block	28-Jul-21	10:00	10:30	0:30	28-Jul-21	11:00	1	Drainage line blockage is removed	Plumber
57	373	PSY Ward	Male Toilet is blocked	28-Jul-21	9:30	9:35	0:05	28-Jul-21	10:00	1	Male toilet block is removed	Plumber
58	288	Dental opd	drain line is block	28-Jul-21	12:35	12:45	0:10	28-Jul-21	13:30	0.916666667	Drain line is repaired	Plumber
59	289	Dental opd	Water leakage in drain line	28-Jul-21	12:30	12:45	0:15	4-Aug-21	15:30	171	Drainage line is repaired	Plumber
60	1277	6th floor deluxe	Hand epray is not working	28-Jul-21	16:00	16:20	0:20	28-Jul-21	17:15	1.25	New Hand Spray is fixed	Plumber
61	44	central library	ladies toilet flush is not working	29-Jul-21	16:45	16:43	0:00	29-Jul-21	11:47	19.03333333	Ladies toilet flush is not working	Plumber
62	2513	Ophthal OPD	Drain line is broken	28-Jul-21	11:20	11:30	0:10	28-Jul-21	11:30	0.166666667	Drain line is repaired	Plumber
63	2160	Time Office	Sports hostel r no 1 wash basin tap is not worki	29-Jul-21	12:20	12:40	0:20	29-Jul-21	16:00	3.666666667	Wash basin tap is repaired	Plumber
64	2663	Covid OPD	Bathroom flush is not working	29-Jul-21	10:30	10:45	0:15	29-Jul-21	14:10	3.666666667	Bathroom flush is repaired	Plumber
65	421	OT Complex	OT no 9&10 Scrup station tap is not working	29-Jul-21	12:30	12:45	0:15	29-Jul-21	15:00	2.5	Tap is changed	Plumber
66	2889	Super Deluxe	R.no 725 bathroom flush not working	29-Jul-21	18:00	18:10	0:10	29-Jul-21	18:50	0.833333333	Flush is done	Plumber
67	2523	CSSD	Auto clove machine valve fixing	29-Jul-21	11:15	11:30	0:15	29-Jul-21	15:30	4.25	Valve fixed	Plumber
68	2885	Super Deluxe	R.no 739,726 flush is not working	29-Jul-21	10:05	10:20	0:15	29-Jul-21	11:30	1.416666667	Flush is done	Plumber
69	2886	Super Deluxe	R no 1 toilet flush not working	29-Jul-21	10:05	10:20	0:15	29-Jul-21	11:45	1.666666667	Flush has been done	Plumber
70	2890	Super Deluxe	R no 725 Bathroom flush not working	30-Jul-21	10:30	11:00	0:30	30-Jul-21	11:15	0.75	Bathroom flush has been repaired	Plumber
71	442	Isolation icu	Bathroom flush is not working	31-Jul-21	9:30	9:30	0:00	31-Jul-21	10:00	0.5	Bathroom flush not working	Plumber
72	197	Radiology	water leakage in washroom	30-Jul-21	11:30	11:30	0:00	31-Jul-21	12:00	24.5	Leakage problem is done	Plumber
73	1101	Super Deluxe	All flush checked	31-Jul-21	16:30	16:30	0:00	31-Jul-21	16:55	0.416666667	All flush are checked	Plumber
74	2239	6th floor deluxe	All flush checked	31-Jul-21	17:00	17:30	0:30	31-Jul-21	17:20	0.333333333	All flush are checked	Plumber
75	2995	Old Deluxe	R no 654 bathroom tap is not working	31-Jul-21	14:35	15:00	0:25	24-Aug-21	16:40	578.0833333	R no 654 is repaired	Plumber
76	2253	Psy Ward	Bathroom is blocked	31-Jul-21	15:30	15:45	0:15	31-Jul-21	15:30	0	Bathroom flush is repaired	Plumber
				Average			0.13			32.48678161		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Response Time	Call Close		Turn Around Time	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call delay due to covid room
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call delay due to covid room
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store
6	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					in progress
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
10	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					In Progress
11	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					In Progress
12	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					In Progress
14	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					requirement given to store
15	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					in progress
16	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress
18	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store
19	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					in progress
TOTAL COMPLAINT						76						
PENDING COMPLAINT						1						
COMPLETE COMPLAINT						75						
COMPLAINT ATTENDED						99%						

Site Supervisor
MGM Const.Dept.

Site Engineer
MGM Const.Dept.

Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 19.07.2021 TO 24.07.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attendee Time	Response Time	Call Close		Turn Around Time	Action taken	Work Done	Remark
				Date	Time			Date	Time				
1	3183	New Deluxe	Strecher belt is removed	19-Jul-21	10:03	10:25	0:22	19-Jul-21	11:30	1.45	belt fixed to strecher	Carpenter	
2	577	FMW	Window net is broken	19-Jul-21	10:42	10:58	0:16	20-Jul-21	14:00	27.3	Window net fixed	Welder	
3	667	Hemotology	Cupboard lock is not working	19-Jul-21	12:25	12:44	0:19	19-Jul-21	15:30	3.083333	New lock fixed to cupboard	Carpenter	
4	371	PSY Ward	Channle Gate is not working smoothly	20-Jul-21	11:00	11:30	0:30	21-Jul-21	10:30	23.5	Channle Gate repaired	Carpenter	
5	3238	Peadi Dept	5 room curtain rod fitting	20-Jul-21	12:50	14:00	1:10	21-Jul-21	15:40	26.833333	New Socket & rod fixed 3 pair	Carpenter	
6	4581	Biochemistry dept	Door Aldrop Kond is removed	20-Jul-21	11:15	11:25	0:10	20-Jul-21	12:35	1.333333	door aldrop fixed	Carpenter	
7	220	MJPJY Ward	Bathroom door is not working	20-Jul-21	12:30	12:45	0:15	20-Jul-21	14:40	2.166667	Bathroom door is repaired	Carpenter	
8	1564	Medicine OPD	Board fitting	20-Jul-21	12:45	14:00	1:15	20-Jul-21	15:30	2.75	Board is fixed	Carpenter	
9	579	FMW	Wheel chair is broken	20-Jul-21	14:30	14:40	0:10	20-Jul-21	14:30	0	Safety belt fixed to wheel chair	Welder	
10	4045	Immulization opd	Poster Fitting on wall	20-Jul-21	12:40	12:50	0:10	20-Jul-21	16:30	3.833333	Poster fixed on wall	Carpenter	
11	238	MGM OPD	Curtain rod is removed	20-Jul-21	15:15	15:30	0:15	20-Jul-21	16:15	1	Curtain rod is fixed	Carpenter	
12	748	Central lab	Cupboard is not working	21-Jul-21	11:45	12:00	0:15	21-Jul-21	14:30	2.75	New box hinges is fixed	Carpenter	
13	2663	Exam cell	Table is not working	21-Jul-21	14:00	14:25	0:25	22-Jul-21	10:00	20	Table is repaired	Welder	
14	189	Radiology	Stool is not working	22-Jul-21	11:30	11:45	0:15	22-Jul-21	12:00	0.5	Stool is repaired	Welder	
15	1145	Labour room	Bed leg is broken	22-Jul-21	11:25	11:40	0:15	22-Jul-21	14:50	3.416667	Bed Stand is repaired	Carpenter	
16	190	Radiology	Name plate fixing	22-Jul-21	11:30	11:45	0:15	22-Jul-21	12:30	1	Name plate is fixed	Welder	
17	1687	CVTS	Strecher not working	22-Jul-21	11:00	11:15	0:15	22-Jul-21	14:30	3.5	Strecher is repaired	Carpenter	
18	4046	OBGY OPD 252	Poster Fitting on wall	22-Jul-21	14:40	14:50	0:10	24-Jul-21	10:00	43.333333	Poster is fixed	Welder	
19	390	OBGY OPD 252	Name plate is fitting	22-Jul-21	11:30	11:40	0:10	24-Jul-21	11:50	48.333333	Name plate is fixed	Carpenter	
20	43	Central library	water leakage from ceiling	22-Jul-21	11:00	11:30	0:30						in progress
21	191	Radiology	Green net is fixing	22-Jul-21	11:30	11:40	0:10						in progress
22	2262	Nephro ward	Cardiac table wheel is not working	23-Jul-21	11:55	12:10	0:15	24-Jul-21	12:50	24.916667	Cardiac table wheel is fixed 4 nos	Carpenter	
23	3228	6th floor deluxe	6th floor duet is open	23-Jul-21	11:00	11:15	0:15	23-Jul-21	12:30	1.5	6th floor duct is closed	Carpenter	
24	1993	Peadi opd 254	new Poster fitted	23-Jul-21	14:30	15:00	0:30	24-Jul-21	11:15	20.75	Poster is fixed	Carpenter	
25	669	Hemotology icu	Suction bottle screw is removed	23-Jul-21	10:20	10:35	0:15	23-Jul-21	12:00	1.666667	Suction bottle is fixed	Welder	
26	240	MGM OPD	Wall tile is broken near water cooler	23-Jul-21	12:00	12:15	0:15						in progress
27	3185	New Deluxe	Cardiac table & locker is not working	24-Jul-21	10:45	11:00	0:15	26-Jul-21	10:00	47.25	Cardiac table & locker is repiared	Welder	
28	647	Cathlab	bed key is not working	24-Jul-21	12:00	12:10	0:10	26-Jul-21	10:00	46	Bed key is repaired	Welder	
				Average						14.32667			
29	1862	Old deluxe	Bathroom tap is not working	19-Jul-21	10:32	10:50	0:18	19-Jul-21	15:00	4.466667	Bathroom tap is repaired	Plumber	
30	73	Physiotherapy	Tap is leakage in washroom	19-Jul-21	10:58	11:20	0:22	19-Jul-21	15:00	4.033333	Washroom tap is fixed	Plumber	
31	2658	Covid opd	Washroom tap is leakage	19-Jul-21	10:30	10:55	0:25	20-Jul-21	10:00	23.5	New tap fixed	Plumber	
32	219	MJPJY Ward	Toilet is blocked	20-Jul-21	12:30	12:45	0:15	20-Jul-21	15:50	3.333333	Female side toilet block is removed	Plumber	
33	1315	MSW	Ceiling is leakage	20-Jul-21	11:00	11:15	0:15						in progress
34	758	Microbiology	Tap is leakage	20-Jul-21	11:10	11:15	0:05	20-Jul-21	16:00	4.833333	Two tap is repaired	Plumber	
35	2150	Time Office	5th floor general tiolet is block	20-Jul-21	16:30	16:30	0:00	20-Jul-21	17:00	0.5	Toilet block is removed	Plumber	
36	2855	peadi ward	Toilet drain line is block	21-Jul-21	10:35	10:45	0:10	21-Jul-21	11:30	0.916667	Washroom block is removed	Plumber	
37	221	MJPJY Ward	bathroom tap is not working	21-Jul-21	10:35	10:45	0:10	21-Jul-21	13:00	2.416667	Bathroom tap is repaired	Plumber	
38	1944	Pharmacology	Wash basin tap is not working	21-Jul-21	15:55	16:10	0:15	22-Jul-21	15:15	23.333333	Piller cock is repaired	Plumber	
39	1262	OBGY Ward	Bathroom & basin is blocked	22-Jul-21	13:30	14:00	0:30	22-Jul-21	15:50	2.333333	Wash basin block is removed	Plumber	
40	107	New Deluxe	Flush tank butten is removed	22-Jul-21	14:15	14:45	0:30	22-Jul-21	17:00	2.75	Flush tank butten is fixed	Plumber	
41	757	Microbiology	Drain line is block	22-Jul-21	10:30	11:00	0:30	22-Jul-21	12:00	1.5	Drain line block is removed	Plumber	
42	2282	EICU	Basin is blocked	22-Jul-21	9:30	12:30	3:00	22-Jul-21	12:45	3.25	Basin block is clear	Plumber	
43	2661	COVID OPD	Toilet hand spray is not working	23-Jul-21	9:00	9:00	0:00	23-Jul-21	9:30	0.5	New Hand Spray is fixed	Plumber	
44	1343	Dialysis	Dialysis pipe is change	24-Jul-21	14:20	14:45	0:25	24-Jul-21	15:30	1.166667	Machine piupe is fixed	Plumber	
				Average						5.311905			


Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Resposn e Time	Call Close		Turn Aroun	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					all delay due to covid roor
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					all delay due to covid roor
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					all delay due to covid roor
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store
6	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					in progress
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
10	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					In Progress
11	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					IN Progress
12	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
13	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50							requirement given to store
14	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10					requirement given to store
15	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35					in progress
16	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20					in progress
17	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00					requirement given to store
18	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10					requirement given to store
19	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15					in progress

TOTAL COMPLAINT	44
PENDING COMPLAINT	4
COMPLETE COMPLAINT	40
COMPLAINT ATTENDED	91%


 te Supervisor
 M Const.Dept.


 Site Engineer
 MGM Const.Dept.


 Chief Engineer
 MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 05.07.2021 TO 10.07.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attend d Time	Respon s e Time	Call Close		Turn Around Time	Action taken	Work Done	Remark
				Date	Time			Date	Time				
1	157	FMO	NSG Station cupboard door is removed	5-Jul-21	9:30	10:00	0:30	6-Jul-21	12:50	27.33333	Door has been replace	Welder	
2	161	Female Ortho Ward	Bathroom aldrep is removed	5-Jul-21	14:55	15:00	0:05	6-Jul-21	12:15	21.33333	Bathroom door has been repaired	Carpenter	
3	156	Female Ortho Ward	chart fitted on wall	5-Jul-21	9:30	10:00	0:30	6-Jul-21	11:30	26	Chart is fixed on wall	Carpenter	
4	2507	Ophthal opd 234	Cupboard is not working	5-Jul-21	12:35	12:45	0:10	5-Jul-21	16:30	3.916667	Cupboard lock is repaired	Welder	
5	3212	6th floor Deluxe	R no 602 wall skirting is removed	5-Jul-21	17:30	17:30	0:00	5-Jul-21	18:00	0.5	Skirting is fixed	B mason	
6	160	Female Ortho Ward	Curtain frame is broken	6-Jul-21	10:00	10:00	0:00	6-Jul-21	12:30	2.5	Side curtain frame has been repaired	Carpenter	
7	1783	Male Ortho ward	Cot is not working	6-Jul-21	12:55	14:10	1:15	6-Jul-21	14:30	1.583333	Cot is repaired	Welder	
8	112	Physiotherapy	Class room no 4 rod fitting	6-Jul-21	15:15	15:30	0:15	8-Jul-21	15:30	48.25	New Curtain socket is new fixed	Carpenter	
9	763	MCRI OPD	Screen Curtain cabin no 22	6-Jul-21	10:50	10:55	0:05	7-Jul-21	14:30	27.66667	Screen curtain is repaired	Carpenter	
10	2133	G toilet block	Alu glass is fixed	6-Jul-21	13:00	14:10	1:10	7-Jul-21	15:30	26.5	Glass has been fixed	Welder	
11	1896	PSY Ward	ECT Aldrep is fixing	6-Jul-21	15:15	15:35	0:20	9-Jul-21	12:00	68.75	Aldrep is fixed	Welder	
12	2513	CSSD	Rack has been fixed	7-Jul-21	10:05	10:30	0:25	8-Jul-21	11:15	25.16667	Rack has been fixed	Carpenter	
13	389	OBGY OFFICE	Muesium glass is loose	7-Jul-21	11:45	12:00	0:15			-1065228			in progress
14	804	Central store	Wooden Slider is fixing	7-Jul-21	11:00	11:30	0:30	9-Jul-21	11:30	48.5			in progress
15	659	Hemotology icu	Monitor stand is not working	8-Jul-21	14:30	14:50	0:20	9-Jul-21	15:15	24.75	Monitor stand has been fixed	Carpenter	
16	2849	Peadri Ward 36	Window rod is broken	8-Jul-21	12:20	12:40	0:20	9-Jul-21	11:30	23.16667	Curtain socket is new fixed	Carpenter	
17	279	Dental	Mirror is fitting on wall	8-Jul-21	12:30	12:45	0:15	12-Jul-21	14:50	98.33333	Mirror fixed on wall		
18	3214	6th floor Deluxe	Cardiac table is not working	8-Jul-21	11:35	11:50	0:15	9-Jul-21	9:30	21.91667	Cardiac table has been repaired	Welder	
19	1899	Covid OPD	Cupboard door is not working	8-Jul-21	12:00	12:15	0:15	9-Jul-21	12:30	24.5	New lock fixed	Welder	
20	356	PSY Ward	TV fitting in wall	8-Jul-21	14:00	14:15	0:15	8-Jul-21	16:30	2.5	TV Has been fixed	Welder	
21	390	OT Complex	Wheel is not working	8-Jul-21	12:00	12:15	0:15	8-Jul-21	14:00	2	Trolley wheel has been repaired	Welder	
22	355	PSY Ward	All Door aldrep is removing	8-Jul-21	14:00	14:15	0:15	8-Jul-21	16:30	2.5	Aldrep has been remove	Welder	
23	389	OT Complex	locker door is not working	8-Jul-21	12:00	12:15	0:15	10-Jul-21	10:00	46	Locker door repaired	Welder	
24	354	PSY Ward	Door lock-key is not working	8-Jul-21	14:00	14:05	0:05	8-Jul-21	16:30	2.5	Aldrep has been fixed	Welder	
25	3246	MCRI OPD	Hydrolic trolley belt fitting	8-Jul-21	11:30	11:45	0:15	8-Jul-21	12:00	0.5	safty belt is fixed	Carpenter	
26	2865	Super Deluxe	R no 722 Door is noising	8-Jul-21	10:30	10:45	0:15	9-Jul-21	12:15	25.75	Door is repaired	Carpenter	
27	3009	Male Medi Ward	Monitor stand is not working	9-Jul-21	15:15	15:30	0:15	9-Jul-21	16:15	1	Monitor stand has been fixed	Carpenter	
28	3008	Male Medi Ward	Toilet door is not working	9-Jul-21	9:30	9:50	0:20	9-Jul-21	10:30	1	Toilet door aldrep has been fixed	Carpenter	
29	569	Female Medi ward	Monitor stand is fixed	9-Jul-21	15:15	15:30	0:15	9-Jul-21	16:30	1.25	Monitor stand has been fixed	Carpenter	
30	358	PSY Ward	Fan hook is removing	9-Jul-21	12:30	12:45	0:15	10-Jul-21	12:00	23.5	Fan hook has been cut	Welder	
31	359	PSY Ward	Window glass removing	9-Jul-21	12:40	12:45	0:05	10-Jul-21	12:00	23.33333	Name plate has been fixed	Welder	
32	361	PSY Ward	wald name plate is fixing	9-Jul-21	12:00	12:40	0:40	10-Jul-21	15:50	27.83333	Name plate is fixed	Carpenter	
33	362	PSY Ward	Poster fitting	9-Jul-21	14:30	14:45	0:15	9-Jul-21	15:30	1	Board & poster fixed	Carpenter	
34	365	PSY Ward	notice board itting work	10-Jul-21	10:40	10:50	0:10	10-Jul-21	12:00	1.333333	Notice board fitted	Welder	
35	1450	OBGY ICU	Curtain hook is fixing	10-Jul-21	10:00	10:15	0:15	10-Jul-21	11:00	1	Curtain hook is Fixed 230	Welder	
36	1449	OBGY ICU	cardiac table is broken	10-Jul-21	10:00	10:30	0:30	10-Jul-21	11:30	1.5	Cardiac table has been repaired	Welder	
37	186	Radiology	Wooden door is not working	10-Jul-21	14:00	14:30	0:30	10-Jul-21	16:00	2	Door is repaired	Welder	

38	1447	OBYG ICU	Cardiac table screw is removed	10-Jul-21	10:40	10:55	0:15	10-Jul-21	11:30	0.833333	Cardiac table has been repaired	Carpenter
39	3211	6th floor deluxe	R.no 611 flush is not working	5-Jul-21	15:00	15:15	0:15	5-Jul-21	17:00	0	Flush is removed	Plumber
40	760	MCRI OPD	hand spray is not working	5-Jul-21	15:40	15:50	0:10	5-Jul-21	17:00	2	New Hand spray is fixed	Plumber
41	696	Female Sur ward	Bathroom is block	5-Jul-21	9:45	10:10	0:25	5-Jul-21	12:30	1.333333	Bathroom is block	Plumber
42	1309	MSW	Basin Drain line is blocked	5-Jul-21	13:00	14:10	1:10	5-Jul-21	15:30	2.75	Block is removed	Plumber
43	2979	OLD Deluxe	Commod chock up	5-Jul-21	16:30	17:00	0:30	5-Jul-21	17:30	2.5	Block is removed	Plumber
44	2834	Super Deluxe	R.no 740 bathroom flush is not working	5-Jul-21	11:30	11:35	0:05	5-Jul-21	12:30	1	Flush is removed	Plumber
45	1138	labour room	pop sheet is broken for ac work	6-Jul-21	12:40	12:55	0:15	7-Jul-21	15:30	26.833333	POP sheet has been repaired	Plumber
46	3213	Super Deluxe	ohot cock is removed	6-Jul-21	10:50	11:25	0:35	6-Jul-21	11:45	0.916667	Hot water cock is fixed	Plumber
47	1254	OBYG ward	Bathroom is block	6 Jul 21	10:20	10:30	0:10	6-Jul-21	11:45	1.416667	Bathroom is block removed	Plumber
48	1855	Old Deluxe	Bathroom is block	6-Jul-21	11:30	11:45	0:15	6-Jul-21	12:30	1	Bathroom is block removed	Plumber
49	2131	General toilet	Urinal pot pipe is broken	6-Jul-21	13:00	14:00	1:00	6-Jul-21	15:30	2.5	Urinal pot pipe is repaired	Plumber
50	3132	General toilet	Flush is not working	6-Jul-21	13:00	14:10	1:10	6-Jul-21	15:00	2	Urinal commo dflush tank repaired	Plumber
51	2130	General toilet	Commode flush is not working	6-Jul-21	12:55	14:00	1:05	6-Jul-21	15:00	2.083333	Commode flush line is repaired	Plumber
52	214	MJPJY Ward	Male side bensin pipe is leakage	7-Jul-21	10:05	10:20	0:15	7-Jul-21	12:30	2.416667	Male side bathroom wash basin pipe is	Plumber
53	1898	Covid OPD	Wash room tap is leakage	8-Jul-21	10:55	11:10	0:15	8-Jul-21	16:35	5.666667	New Hand spray is fixed	Plumber
54	654	Hematology icu	Hand Spray is not working	8-Jul-21	14:30	15:00	0:30	8-Jul-21	17:00	2.5	New Hand spray is fixed	Plumber
55	2866	Super Deluxe	Room 724 Flush is not working	8-Jul-21	17:00	17:30	0:30	8-Jul-21	18:00	1	Flush is not working	Plumber
56	364	PSY Ward	Bathroom is block	9-Jul-21	12:00	12:30	0:30	9-Jul-21	13:00	1	Bathroom block is removed	Plumber
57	2867	Super Deluxe	Flush is not working	9-Jul-21	10:30	10:50	0:20	9-Jul-21	12:00	1.5	R.no 738 stop cock is not working	Plumber
58	1291	Casualty	Bathroom flush is damage	10-Jul-21	15:30	16:00	0:30	12-Jul-21	15:00	47.5	New hand spray fixed	Plumber
59	3247	MCRI ICU	Ladies bathroom hand spray is not working	10-Jul-21	11:00	11:30	0:30	10-Jul-21	12:00	1	Hand Spray new fixed	Plumber
60	2868	Super Deluxe	R.no.724 flush is not working	10-Jul-21	9:00	10:20	1:20	10-Jul-21	12:00	3	R.no 724 flush is repaired	Plumber
61	106	New Deluxe	Bathroom pipe is leakage	10-Jul-21	10:05	10:20	0:15	10-Jul-21	11:30	1.416667	New pipe is fixed	Plumber
62	3217	6th floor deluxe	All room flush checking	10-Jul-21	17:00	17:00	0:00	10-Jul-21	17:30	0.5	Bathroom flush is checked	Plumber
63	2869	Super Deluxe	All room flush checking	10-Jul-21	16:00	16:00	0:00	10-Jul-21	16:30	0.5	Flush is cheked	Plumber
64	3175	New Deluxe	R no 305 spray pipe is not working	10-Jul-21	11:30	11:45	0:15	10-Jul-21	15:15	3.75	new Spray is repaired	Plumber
65	1139	Labour Room	tap hand spray is removed	10-Jul-21	16:30	17:30	1:00	10-Jul-21	17:30	1	Hand Spray new fixed	Plumber


Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respos e Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					call delay due to covid room
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in progress
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					call delay due to covid room
6	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					requirement given to store
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					in progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
10	850	MCRI OPD	toilet flush cock is not working	24-Apr-21	12:00	12:15	0:15					In Progress
11	1822	OLD Deluxe	bathroom hand rail is removed	8-May-21	11:10	11:20	0:10					In Progress
12	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					all pending from old delux
13	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					IN Progress
14	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress

15	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50						requirement given to store
16	557	FMW	bathroom door is not working	17-Jun-21	11:10	11:25	0:15				in progress
17	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10				requirement given to store
18	701	KT ICU	Door lock is not working	23-Jun-21	10:40	10:55	0:15				requirement given to store
19	179	Radiology	Laminate is removed	23-Jun-21	12:35	14:30	1:35				in progress
20	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20				in progress
21	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00				requirement given to store
22	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10				requirement given to store
TOTAL COMPLAINT						65					
PENDING COMPLAINT						2					
COMPLETE COMPLAINT						63					
COMPLAINT ATTENDED						97%					


Site Supervisor
 MGM Const.Dept.

Site Engineer
 MGM Const.Dept.


Chief Engineer
 MGM Const.Dept.

Longman

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL, MAIN 28.06.2021 TO 03.07.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Action taken	Work Done	Remark
				Date	Time			Date	Time				
1	379	OT Complex	monitor stand is fitting	28-Jun-21	12:00	12:30	0:30	28-Jun-21	13:00	1	Monitor stand is removed	Welder	
2	1278	Anaesthesia	cupboard lock key missing	28-Jun-21	12:00	12:15	0:15	1-Jul-21	11:30	71.5	Cupboard lock is broke	Welder	
3	408	MICU Covid	Cardiac table top is removed	28-Jun-21	13:00	14:00	1:00	30-Jun-21	10:30	45.5	New 4"wheel is fixed 3nose	Welder	
4	1889	Covid opd	Door net is removed	28-Jun-21	9:50	10:05	0:15	28-Jun-21	11:30	1.666667	door net fixed	Carpenter	
5	1890	Covid opd	Cupboard handle & door is not working	28-Jun-21	9:50	10:10	0:20	28-Jun-21	11:50	2	New cupboard handle fitted 2 nos	Carpenter	
6	3004	Male medi ward	Bed side curtain wheel is not working	28-Jun-21	11:00	11:15	0:15	28-Jun-21	11:35	0.583333	Side curtain 3 os new wheel fixed	Carpenter	
7	3005	Male medi ward	Cardiac table wheel is removed	28-Jun-21	10:30	10:40	0:10	28-Jun-21	12:30	2	new wheel fixed 2 nos	Welder	
8	1780	Male Ortho ward	Board is fitting on wall	28-Jun-21	11:15	11:30	0:15	28-Jun-21	12:30	1.25	Board fixed	Carpenter	
9	2643	MJPJY Ward	Bed side curtain rod is broken	28-Jun-21	10:00	10:15	0:15	28-Jun-21	11:00	1	Side curtain has been repaired	Welder	
10	2644	MJPJY Ward	Treatment trooley wheel is not working	28-Jun-21	10:30	10:45	0:15	28-Jun-21	14:00	3.5	trolley wheel is repaired	Welder	
11	407	MICU Covid	NSG Counter door is not working	28-Jun-21	13:00	14:10	1:10	29-Jun-21	12:15	23.25	new box hinges fixed	Carpenter	
12	411	MICU Covid	Door glass is crack	28-Jun-21	13:00	14:00	1:00						in progress
13	410	MICU Covid	Door glass is broken	28-Jun-21	13:00	14:00	1:00	28-Jun-21	15:00	2	door glass is fixed	Carpenter	
14	2257	Nephro ward	Bed side screen wheel is broken	29-Jun-21	14:15	14:30	0:15	29-Jun-21	15:50	1.583333	new wheel fixed 2 nos	Carpenter	
15	380	OT Complex	OT no 3/4 scrub starage ply is removed	29-Jun-21	12:15	12:30	0:15	29-Jun-21	15:30	3.25	Cupboard ply is fixed	Welder	
16	1557	Male OPD 240	Window lock is not working	29-Jun-21	14:50	15:00	0:10	2-Jul-21	10:00	67.16667	lock is repaired	Welder	
17	558	FMW	Bathroom door is not working	29-Jun-21	15:50	16:05	0:15						in progress
18	872	Anatomy	Wash basin tile is fixed	29-Jun-21	10:30	10:30	0:00	29-Jun-21	16:30	6	no wash basin tile is fixed 5nose	B mason	
19	2258	Nephro ward	Sing board fitting	29-Jun-21	15:15	15:30	0:15	29-Jun-21	16:15	1	Sing board fixed	Carpenter	
20	1893	Covid opd	Wall tile is broken	30-Jun-21	15:00	15:00	0:00	30-Jun-21	16:00	1	Tile is fixed	B Mason	PM
21	647	Hemotology icu	Wall tile is broken	30-Jun-21	15:00	15:00	0:00	30-Jun-21	15:30	0.5	Tile is fixed	B Mason	PM
22	2664	Exam cell	Tile is broken	30-Jun-21	9:00	9:00	0:00	30-Jun-21	11:00	2	Wall tile is repaired	B Mason	PM
23	2845	Super deluxe	Fire staircase wall tile is removed 4th floor	30-Jun-21	14:00	14:00	0:00	30-Jun-21	15:30	1.5	Wall tile is repaired	B Mason	PM
24	643	Hemotology icu	Wooden cupboard door broken	30-Jun-21	11:15	11:30	0:15	30-Jun-21	12:30	1.25	new box hinges fixed 2nos	B Mason	
25	1892	Covid opd	Streature belt is broken	30-Jun-21	10:55	11:10	0:15	30-Jun-21	11:30	0.583333	Sefy belt fixed	Welder	
26	2608	Medicl store	Chair is not working	30-Jun-21	12:00	12:15	0:15	30-Jun-21	12:45	0.75	new wheel is fixed 4 nos	Welder	
27	1891	Covid opd	Linen trolley wheel is not working	30-Jun-21	10:55	11:10	0:15	30-Jun-21	11:30	0.583333	Wheel trolley is repaired	Welder	
28	2842	Super deluxe	Cardiac table wheel is removed	30-Jun-21	14:00	14:15	0:15	30-Jun-21	15:30	1.5	Cardiac table is epaired	Welder	
29	2841	Super deluxe	All Stoper is checked	30-Jun-21	12:05	12:20	0:15	30-Jun-21	15:15	3.166667	door stoper is not fixed	Welder	
30	2840	Super deluxe	Cupboard handle is broken	30-Jun-21	12:04	12:20	0:16	30-Jun-21	15:00	2.933333	New Cupboard handle is fixed	Welder	
31	2843	Super deluxe	Setup box stand is fixing	30-Jun-21	12:10	12:30	0:20	30-Jun-21	15:30	3.333333	Setup box is fitted	Welder	
32	1137	Labour room	Biomedical board is fixed	30-Jun-21	12:30	12:50	0:20	30-Jun-21	14:30	2	Board is fixed on wall	Welder	
33	3206	6th floor Deluxe	Bed side railing is loose	30-Jun-21	16:30	16:50	0:20	1-Jul-21	9:45	17.25	railing screw is loose	Welder	
34	646	Hemotology icu	Godrej cupboard door is broken	30-Jun-21	14:45	14:50	0:05	1-Jul-21	10:00	19.25	Godrej cupboard hinges is fitted	Welder	
35	644	Cathlab	Wasging room door aldrop is not working	1-Jul-21	13:00	14:10	1:10	1-Jul-21	14:30	1.5	Door is repaired	Carpenter	
36	1279	Anaesthesia	lock is broken	1-Jul-21	12:40	12:50	0:10	1-Jul-21	16:30	3.833333	New lock is fixed	Carpenter	
37	1691	Casualty	Door patti is broken	1-Jul-21	16:00	16:30	0:30						in progress
38	2978	OLD Deluxe	Cardiac table wheel is not working	1-Jul-21	12:40	12:50	0:10	5-Jul-21	12:30	95.83333	New Cardiac table wheel is fixed	Carpenter	
39	803	Central Store	Chart fitting 25 nos	2-Jul-21	11:55	12:00	0:05						in progress
40	691	SICU	Cupboard door is removed	2-Jul-21	12:15	12:30	0:15	5-Jul-21	14:30	74.25	NSG Counter door is repaired	Welder	
41	2125	Time Office	Staircase top is block	2-Jul-21	12:50	12:50	0:00	3-Jul-21	15:30	26.66667	staircase is repaired	Welder	
42	1443	OBYG ICU	PTS treacher safty belt is broken	3-Jul-21	10:00	10:15	0:15	3-Jul-21	11:30	1.5	New safty belt fixed	Welder	
43	1942	Pharmacology	Office chair is not working	3-Jul-21	16:00	16:15	0:15	3-Jul-21	16:50	0.833333	Chair is repaired	Carpenter	

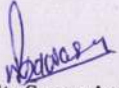
44	3244	MCRI ICU	Hydraulic Trolley safety belt is broken	3-Jul-21	9:30	10:00	0:30	3-Jul-21	12:30	3	New Safety belt fitted 2nos	Carpenter
45	898	Central lab	New Mirror fitting	3-Jul-21	11:15	11:30	0:15	3-Jul-21	12:15	1	New Mirror fixed	Carpenter
				Average			0:19			12.20163		
46	2847	Peadi ward	wash basin waste pipe is broken	28-Jun-21	15:30	15:45	0:15	28-Jun-21	16:30	1	Wash basin pipe is change	Plumber
47	1003	Medicine	Wash basin not working	28-Jun-21	10:00	10:30	0:30	28-Jun-21	11:00	1	New wash basin pipe & pillar cock fit	Plumber
48	1680	CCU=CVIS	Toilet outlet is blocked	28-Jun-21	10:30	11:00	0:30	28-Jun-21	11:30	1	Toilet outlet work is done	Plumber
49	1135	Labour room	Washroom hand spray is not working	28-Jun-21	12:15	12:30	0:15	28-Jun-21	13:00	0.75	New hand spray is fixed	Plumber
50	1136	Labour room	Wash basin is blocked	28-Jun-21	12:00	12:15	0:15	28-Jun-21	13:00	1	Wash basin pipe is change	Plumber
51	1250	OBGY Ward	Dr room side wash basin is block	28-Jun-21	9:00	10:00	1:00	28-Jun-21	9:30	0.5	Block is removed	Plumber
52	2121	Time Office	Flush tank is not working	28-Jun-21	17:20	17:20	0:00	28-Jun-21	17:40	0.333333	Flush tank is not working	Plumber
53	564	Female Medi Ward	Bathroom is block	29-Jun-21	9:00	10:00	1:00	29-Jun-21	10:30	1.5	Bathroom is blocked	Plumber
54	2059	PICU	Wash basin pipe is leakage	29-Jun-21	9:50	10:00	0:10	29-Jun-21	11:30	1.666667	Wash basin pipe is change	Plumber
55	1335	Dialysis	Hand spray is not working	29-Jun-21	14:30	15:00	0:30	29-Jun-21	15:30	1	hand Spray is change	Plumber
56	3962	5 th floor deluxe	bathroom is 10,11,4,13 flush is not working	29-Jun-21	11:20	11:35	0:15	29-Jun-21	15:00	3.666667	Flush is working	Plumber
57	695	Female sur ward	Bathroom is block	30-Jun-21	11:20	11:30	0:10	30-Jun-21	12:00	0.666667	Bathroom block is removed	Plumber
58	688	SICU	Wash basin water tap is leakage	30-Jun-21	10:30	12:00	1:30	30-Jun-21	12:30	2	Wash basin tap is repaired	Plumber
59	745	Microbiology	Removed of tap connection in mycology secti	30-Jun-21	12:30	12:45	0:15	30-Jun-21	15:40	3.166667	Connection removal in lab	Plumber
60	2975	OLD deluxe	Bathroom is block	30-Jun-21	15:30	16:00	0:30	30-Jun-21	16:30	1	Bathroom chok up is solve	Plumber
61	3205	6th floor deluxe	R no 614,604 Commod flush is not working	30-Jun-21	16:30	16:50	0:20	30-Jun-21	17:10	0.666667	R.no 614,604 flush tank is done	Plumber
62	2847	Super Deluxe	R no 738,739 Flush is not working	1-Jul-21	10:30	10:45	0:15	1-Jul-21	11:15	0.75	Flush is working	Plumber
63	1252	OBGY Ward	PTS Basin bathroom is block	1-Jul-21	9:30	10:30	1:00	1-Jul-21	11:00	1.5	Bathroom is removed	Plumber
64	821	2-d Echo	tap is not working	1-Jul-21	11:00	11:15	0:15	1-Jul-21	11:30	0.5	tap is removed	Plumber
65	2848	Super Deluxe	R.no 739 flush is not working	2-Jul-21	11:00	11:15	0:15	2-Jul-21	14:40	3.666667	Flush butten is repaired	Plumber
66	3209	6th floor Deluxe	Side room hand spray is leakage	2-Jul-21	12:37	12:45	0:08	2-Jul-21	15:30	2.883333	New hand spray is fixed	Plumber
67	1435	NICU	Wash basin is blocked	2-Jul-21	15:00	15:30	0:30	2-Jul-21	16:30	1.5	Blockage is removed	Plumber
68	1617	Casualty	Bathroom commod is broken	2-Jul-21	16:20	16:30	0:10	5-Jul-21	12:30	68.16667	New commod seat cover fixed	Plumber
69	265	Physiotherapy	urinal pot is leakage	2-Jul-21	11:00	11:10	0:10	2-Jul-21	12:25	1.416667	push cock is changed	Plumber
70	212	MJPJY Ward	bathroom is blocked	2-Jul-21	9:00	10:00	1:00	2-Jul-21	11:00	2	Bathroom block is removed	Plumber
71	566	female Medi Ward	Hot water supply is not working	2-Jul-21	16:30	16:40	0:10	2-Jul-21	17:30	1	hot water supply is done	Plumber
72	649	Hemotology Ward	Tap is leakage	2-Jul-21	10:00	10:30	0:30	3-Jul-21	11:00	25	hand Spray is change	Plumber
73	2128	Time Office	Wash basin water line is breack	3-Jul-21	11:00	11:25	0:25	3-Jul-21	12:10	1.166667	Water line is done	Plumber
74	1253	OBGY Ward	Bathroom wash basin is blocked	3-Jul-21	10:50	10:50	0:00	3-Jul-21	11:45	0.916667	Bathroom block is removed	Plumber
75	2851	Super Deluxe	R no 727,737,flush not working	4-Jul-21	9:00	9:00	0:00	4-Jul-21	10:30	1.5	R no 727,737,flush work is done	Plumber
76	278	Dental opd	Drainage line is block	3-Jul-21	12:00	14:45	2:45	3-Jul-21	16:00	4	Drainage line is blockage is removed	Plumber
77	1854	OLD Deluxe	Bathroom is chokup	3-Jul-21	13:00	14:10	1:10	3-Jul-21	14:45	1.75	Bathroom block is clear	Plumber
78	2850	Super Deluxe	Hand Flush is not working	3-Jul-21	14:00	14:15	0:15	3-Jul-21	15:30	1.5	Hand Flush is not working	Plumber
79	183	Radiology	Hand spray is not working	3-Jul-21	10:00	10:15	0:15					in progress
				Average			0:29			4.246465		

Carry forward complaint

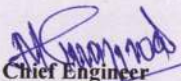
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respos e TIme	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call delay due to covid room
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call delay due to covid room
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store
6	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					in progress
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress

9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15						In Progress
10	850	MCRI OPD	toilet flush cock is not working	24-Apr-21	12:00	12:15	0:15						In Progress
11	1822	OLD Deluxe	bathroom hand rail is removed	8-May-21	11:10	11:20	0:10						still pending from old delux
12	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16						IN Progress
13	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15						IN Progress
14	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45						IN Progress
15	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50								requirement given to store
16	557	GMW	bathroom door is not working	17-Jun-21	11:10	11:25	0:15						in progress
17	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10						requirement given to store
18	701	KT ICU	Door lock is not working	23-Jun-21	10:40	10:55	0:15						requirement given to store
19	179	Radiology	L. laminate is removed	23-Jun-21	12:55	14:30	1:35						in progress
20	1263	Biochemistry lab	lab stand need to colour	23-Jun-21	10:20	10:40	0:20						in progress
21	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00						requirement given to store
22	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10						requirement given to store

TOTAL COMPLAINT	79
PENDING COMPLAINT	4
COMPLETE COMPLAINT	75
COMPLAINT ATTENDED	95%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

Ameyan No.

1/10/10

1/10/10

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL MAIN 21.06.2021 TO 26.06.2021

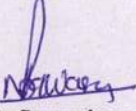
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Action taken	Work Done	Remark
				Date	Time			Date	Time				
1	680	SICU	View Box board fitted	21-Jun-21	10:15	10:30	0:15	21-Jun-21	11:15	1	5 nos board & view box fixed	Welder	
2	3399	MSW	Bed side railing is removed	21-Jun-21	16:00	16:15	0:15	21-Jun-21	16:30	0.5	Bed side railing has been fixed	Welder	
3	641	Cathlab	Chair is not working	21-Jun-21	12:00	12:15	0:15	21-Jun-21	13:00	1	Chair is repaired	Carpenter	
4	746	MCRI OPD	Chair wheel is not working	22-Jun-21	12:30	12:45	0:15	22-Jun-21	14:15	1.75	Wheel chair is repaired	Carpenter	
5	374	OT Complex	Tube tree is removed	22-Jun-21	11:00	11:30	0:30	22-Jun-21	12:30	1.5	Tube tree has been repair	Welder	
6	1418	NICU	Chair handle is loose	22-Jun-21	9:20	9:30	0:10	22-Jun-21	10:30	1.166667	Office chair is repaired	Carpenter	
7	3160	New Deluxe	R.no Curtain rod is removed	22-Jun-21	11:55	12:10	0:15	22-Jun-21	12:50	0.916667	New socket fixed	Carpenter	
8	3959	Ophthal ward	Bed no 3 cot not working	22-Jun-21	12:00	12:45	0:45	23-Jun-21	12:03	24.05	2 no cot is repaired	Carpenter	
9	290	Physiology dept	Cupboard lock is not working	22-Jun-21	12:15	12:40	0:25	22-Jun-21	14:30	2.25	New lock fixed 1 nos	Welder	
10	1777	Male medi ward	Cardiac table top is not working	22-Jun-21	10:40	11:00	0:20	22-Jun-21	16:30	5.833333	Cardiac table top is repaired	Welder	
11	1438	OBGY ICU	White cement filling to tile	22-Jun-21	15:00	15:15	0:15	22-Jun-21	18:00	3	White cement fill up to tile joint	b mason	
12	749	MCRI OPD	Visitor chair is not working	23-Jun-21	10:30	10:45	0:15	23-Jun-21	11:30	1	Chair has been repaired	Welder	
13	2662	Exam cell	Lock of cupboard is not working	23-Jun-21	10:30	10:45	0:15	23-Jun-21	12:00	1.5	New lock 1 fixed	Welder	
14	1657	Surgery opd	Window is not close properly	23-Jun-21	11:20	11:30	0:10	23-Jun-21	15:15	3.916667	New lock fixed 1 nos	Carpenter	
15	3162	New Deluxe	Height scale is fitting	23-Jun-21	11:15	11:30	0:15	23-Jun-21	12:15	1	Height scale are fixed on wall	Carpenter	
16	180	Radiology	Washroom at library ply fixed for fan	23-Jun-21	10:00	10:15	0:15	23-Jun-21	11:30	1.5	Ply fixed for fan	welder	
17	701	KT ICU	Door lock is not working	23-Jun-21	10:40	10:55	0:15						in progress
18	179	Radiology	Laminate is removed	23-Jun-21	12:55	14:30	1:35						in progress
19	1263	Biochemistry lab	lob stand need to colour	23-Jun-21	10:20	10:40	0:20						in progress
20	1264	Biomedical	Main door & Chair wheel is not working	23-Jun-21	15:50	15:50	0:00	23-Jun-21	15:55	0.083333	Main door is not working	Carpenter	
21	559	Female medi ward	Cardiac table top is not working	23-Jun-21	11:00	11:30	0:30	24-Jun-21	15:15	28.25	New plywood fixed to cardiac table	Carpenter	
22	3002	Male medi ward	Crush cart lock is not working	24-Jun-21	10:10	10:30	0:20	24-Jun-21	14:30	4.333333	Table is not working	Carpenter	
23	1775	Male Ortho ward	Acrylic sheet is broken o view box	24-Jun-21	10:30	10:30	0:00						in progress
24	752	MCRI OPD	Ceiling plate 1 opd 23 is broken	24-Jun-21	15:15	15:15	0:00	24-Jun-21	15:30	0.25	Ceiling sheet is changed	Carpenter	
25	3164	New Deluxe	Height scale is fitting	25-Jun-21	10:05	10:05	0:00	25-Jun-21	10:40	0.583333	Height scale are fixed on wall	Carpenter	
26	3241	MCRI OPD	Furniture cupboard hinges is not working	25-Jun-21	12:00	12:15	0:15	25-Jun-21	13:00	1	Furniture hinges are fixed	Welder	
27	562	Female medi ward	side Curtain is not working	25-Jun-21	16:00	16:15	0:15	25-Jun-21	16:30	0.5	Side curtain 2 no wheel is fixed	Welder	
28	2271	EICU	Bed Side Locker is not working	25-Jun-21	10:00	10:10	0:10						in progress
29	1659	Surgery OPD	Door Stand is fixed	25-Jun-21	11:45	11:55	0:10	26-Jun-21	11:30	23.75	New stopper fixed	Carpenter	
30	2272	EICU	Wiper belt fixing	25-Jun-21	10:10	10:20	0:10	26-Jun-21	10:15	24.08333	New wiper rubber fixed	Welder	
31	3165	New Deluxe	Side room door lock is not working	25-Jun-21	10:30	10:45	0:15	26-Jun-21	10:30	24	door lock has been repaired	Carpenter	
32	236	Physiotherapy opd	Door aldrop is not working	26-Jun-21	12:30	13:00	0:30	26-Jun-21	14:30	2	New aldrop fixed	Welder	
33	1779	Male Ortho ward	IV Stand is not working	26-Jun-21	12:00	12:15	0:15	26-Jun-21	13:00	1	IV Stand is repaired	Welder	
34	403	MICU	Cupboard lock is not working	26-Jun-21	11:40	11:55	0:15	29-Jun-21	10:30	70.83333	Lock has been changed	Carpenter	
35	404	MICU	Cupboard handle is removed	26-Jun-21	11:40	11:55	0:15	29-Jun-21	11:30	71.83333	cupboard handle is fixed	Carpenter	
36	405	MICU	mosquito net is broken	26-Jun-21	11:40	11:55	0:15	29-Jun-21	12:30	72.83333	net is fixed	Carpenter	
37	1285	Casualty	Wheel chair belt is not working	26-Jun-21	12:20	12:30	0:10						in progress
38	3169	New Deluxe	Curtain hook fitting	26-Jun-21	10:00	10:15	0:15	26-Jun-21	11:00	1	Curtain hook are fixed	Welder	
39	3166	New Deluxe	Curtain socket is broken	26-Jun-21	10:25	10:40	0:15	26-Jun-21	11:15	0.833333	Curtain socket are fixed	Welder	
40	2846	Pedi ward	PTS bed side screen wheel is broken	26-Jun-21	11:15	11:30	0:15	26-Jun-21	16:30	5.25	2 nose wheel are fixed	Carpenter	
41	2836	Super deluxe	Bathroom door is noising	26-Jun-21	11:10	11:20	0:10	26-Jun-21	12:15	1.083333	Door are repairs	Welder	
42	3142	Ophthal ward	Window rod is broken	26-Jun-21	12:30	14:00	1:30	26-Jun-21	15:30	3	Window rod is fixed	Carpenter	
				Average			0:18			10.78843			
43	41	Central lab	Urinal pot is blocked	19-Jun-21	10:55	11:40	0:45	19-Jun-21	13:00	2.083333	Urinal block is removed	Plumber	
44	276	Dental	Drain line is block	19-Jun-21	14:05	14:10	0:05	19-Jun-21	15:00	0.916667	Drain line work is done	Plumber	

45	2297	Gili floor Deluxe	Tap is not working	19-Jun-21	13:00	16:00	1:00	19-Jun-21	16:30	1.5	Tap has been repair	Plumber	
46	178	Radiology	Hand opray is not working	19-Jun-21	15:00	15:15	0:15	19-Jun-21	16:00	1	New hand opray is fixed	Plumber	
47	2102	Time Office	Basin pipe is not working	19-Jun-21	14:55	15:10	0:15	19-Jun-21	15:30	0.583333	New hand spray is fixed	Plumber	
48	2105	Time Office	Tank no 1 Water meter is close	21-Jun-21	13:00	13:00	0:00	22-Jun-21	10:00	21	Water meter are repaired	Plumber	
49	2845	Pedi ward	NS Wash basin is block	21-Jun-21	12:05	12:15	0:10	22-Jun-21	11:00	22.91667	Wash basin block is removed	Plumber	
50	2969	Old Deluxe	Side room wash basin is blocked	21-Jun-21	15:20	15:40	0:20	22-Jun-21	10:00	18.66667	Wash basin block is removed	Plumber	
51	1246	OBGY Ward	Drainage line of bathroom is block	21-Jun-21	11:00	11:30	0:30	22-Jun-21	12:00	25	Blockage is removed	Plumber	
52	3398	MSW	R no commode cover is removed	21-Jun-21	9:30	9:35	0:05	21-Jun-21	14:45	5.25	Cover has been fixed	Plumber	
53	2106	CMS Office	Datroom tap is not working	21-Jun-21	15:00	15:10	0:10	21-Jun-21	15:25	0.416667	Tap has been changed	Plumber	
54	1279	Casualty	Male toilet bathroom tap is not working	21-Jun-21	10:10	10:30	0:20	21-Jun-21	10:55	0.75	hand spray is fixed	Plumber	
55	2448	Isolation icu	Wash basin is blocked	22-Jun-21	11:30	11:45	0:15	22-Jun-21	12:00	0.5	Wash basin block is removed	Plumber	
56	742	Microbiology	Sink linkage in practical hall	22-Jun-21	10:55	11:15	0:20	24-Jun-21	10:35	47.66667	12 no sink coupling & lab cocks 1 cha	Plumber	
57	2300	6th floor deluxe	Toilet commode not working	23-Jun-21	12:55	14:00	1:05	23-Jun-21	16:00	3.083333	Toilet flush is not working	Plumber	
58	703	kt ICU	Wash basin tap is leakage	23-Jun-21	10:40	10:55	0:15	23-Jun-21	11:50	1.166667	Wash basin tap has been replace	Plumber	
59	1283	Casualty	Gents toilet is block	23-Jun-21	11:15	11:30	0:15	23-Jun-21	12:30	1.25	Bathroom blockage is removed	Plumber	
60	1555	Medicine opd	Wash basin tap is leakage	23-Jun-21	10:40	10:50	0:10	23-Jun-21	15:00	4.333333	Wash basin Tap & waste pipe is chan	Plumber	
61	1656	Surgery opd	Tap is not working	23-Jun-21	11:20	11:35	0:15	23-Jun-21	15:45	4.416667	Tap has been repaired	Plumber	
62	702	KT ICU	pts bathroom flush not working	23-Jun-21	10:40	11:00	0:20	24-Jun-21	13:00	26.333333	New flush cock fixed	Plumber	
63	3236	MCRI ICU	Washing area guizer knob removed	24-Jun-21	9:00	9:30	0:30	24-Jun-21	10:30	1.5	Nob has been fixed	Plumber	
64	3235	MCRI ICU	Commode Seat cover is broken	24-Jun-21	10:15	10:30	0:15	25-Jun-21	12:30	26.25	Seat cover has been changed	Plumber	
65	2450	Isolation icu	male bathroom is broken	24-Jun-21	12:10	12:30	0:20	24-Jun-21	16:00	3.833333	Wash basin drain line is block	Plumber	
66	1561	Medicine dept	Wash basin pipe is repaired	25-Jun-21	15:50	16:05	0:15	26-Jun-21	10:00	18.16667	pipe has been fixed	Plumber	
67	2834	Super Deluxe	All room toilet flush is not working	24-Jun-21	12:15	12:30	0:15	24-Jun-21	14:00	1.75	All room flush are checked	Plumber	
68	705	KT ICU	Chair is not working	24-Jun-21	12:10	12:10	0:00						
69	1249	Obgy ward	Side room Sink is blockage	25-Jun-21	13:00	14:00	1:00	25-Jun-21	14:40	1.666667	Side room is blockage	Plumber	
70	2640	MJPJY Ward	Basin pipe is leakage	25-Jun-21	10:30	10:40	0:10	25-Jun-21	15:30	5	Bathroom basin pipe has been repaired	Plumber	
71	2835	Super deluxe	R no 726 lush not working	25-Jun-21	16:00	16:15	0:15	25-Jun-21	17:00	1	Flush has been repaired	Plumber	
72	1660	Surgery opd235	Wash basin stand is damaged	25-Jun-21	11:45	12:05	0:20	26-Jun-21	15:00	27.25	Wash basin stand is fixed	Plumber	
73	2837	Super Deluxe	Flush not working	26-Jun-21	11:10	11:20	0:10	26-Jun-21	15:30	4.333333	Flush is not working	Plumber	
74	2642	MJPJY Ward	Wash basin pipe is leakage	26-Jun-21	10:50	11:05	0:15	26-Jun-21	12:30	1.666667	Wash basin pipe leakage is repaired	Plumber	
75	406	MICU	Toilet is blocked	26-Jun-21	11:45	12:00	0:15	26-Jun-21	15:00	3.25	Bathroom toilet is block	Plumber	
76	3168	New Deluxe	R no 305 Hand spray is not working	26-Jun-21	10:25	10:40	0:15	26-Jun-21	12:45	2.333333	New hand spray is fixed	Plumber	
				Average			0:19				8.691919		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respos e Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call delay due to covid room
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call delay due to covid room
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call delay due to covid room
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store
6	822	MCRI OPD	ladies toilet commode is cracked	1-Mar-21	11:00	11:15	0:15					in progress
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
8	679	Female Sur Ward	Toilet commode is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
10	850	MCRI OPD	toilet flush cock is not working	24-Apr-21	12:00	12:15	0:15					In Progress

11.	1822	OLD Deluxe	bathroom hand rail is removed	8-May-21	11:10	11:20	0:10							all pending from old delux
12	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16							IN Progress
13	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15							IN Progress
14	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45							IN Progress
15	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50									requirement given to store
16	557	FMW	bathroom door is not working	17-Jun-21	11:10	11:25	0:15							in progress
17	2286	6th floor deluxe	hot water knob is removed	17-Jun-21	14:20	14:30	0:10							IN Progress
TOTAL COMPLAINT						76								
PENDING COMPLAINT						7								
COMPLETE COMPLAINT						69								
COMPLAINT ATTENDED						91%								


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const Dept.

August 11

10

11


MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 14.06.2021 TO 19.06.2021

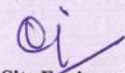
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attend d Time	Respons e Time	Call Close		Turn Around Time	Action taken	Work Done	Remark
				Date	Time			Date	Time				
1	39	Central library	window glass is broken in toilet	14-Jun-21	15:30	15:40	0:10	15-Jun-21	11:00	19.5	Window glass are fixed	Welder	
2	2284	6th floor deluxe	locker door is not working	14-Jun-21	15:00	15:15	0:15	15-Jun-21	10:15	19.25	Locker door is repaired	Carpenter	
3	2285	6th floor deluxe	Wooden cupboard door is not working	14-Jun-21	15:00	15:15	0:15	15-Jun-21	10:00	19	New hinges fixed	Carpenter	
4	676	Pathology	Chair is not working	14-Jun-21	15:00	15:15	0:15	15-Jun-21	12:40	21.66667	chair is working	Carpenter	
5	231	MGM OPD	3 seater chair is not working	14-Jun-21	14:30	14:40	0:10	14-Jun-21	15:30	1	Chair is reapred	Carpenter	
6	731	MCRI OPD	Tabale drawer is not working	14-Jun-21	10:10	10:15	0:05	14-Jun-21	11:15	1.083333	cabin no13,6 handle is repaired	Carpenter	
7	870	Anatomy	Cupboard door lock is not working	14-Jun-21	11:30	11:45	0:15	14-Jun-21	12:00	0.5	2 no lock is repaired	Carpenter	
8	1844	OLD Deluxe	Wheel chair is not working	14-Jun-21	11:00	11:15	0:15	14-Jun-21	11:30	0.5	Wheel chair is repaired	Welder	
9	1884	Covid 19 opd	Door is not working	14-Jun-21	11:00	11:15	0:15	14-Jun-21	12:15	1.25	Door has been repaired	Carpenter	
10	letter	Yoga hall	Door is not working	15-Jun-21	14:00	14:15	0:15	15-Jun-21	14:30	0.5	Dnew aldrops fixed	Welder	
11	2251	KT ICU	Window glass is fixing	15-Jun-21	10:30	10:30	0:00	19-Jun-21	12:30	98	partition glass is fixed	Carpenter	
12	3230	MCRI ICU	Stretcher is not working	15-Jun-21	11:30	11:45	0:15	15-Jun-21	12:30	1	Handle is fixed	Welder	
13	225	OT Complex	pts bed railing is removed	15-Jun-21	14:40	15:00	0:20	15-Jun-21	15:00	0.333333	Call forward to bio medical	Welder	
14	801	Store	Chair base is broken	15-Jun-21	10:25	10:30	0:05						in progress
15	734	OPD no 8	Dr chair is not working	15-Jun-21	10:00	10:15	0:15	15-Jun-21	12:15	2.25	Dr chair handle is not working	Carpenter	
16	440	Ortho opd 241	board is fixing	15-Jun-21	9:30	9:45	0:15	15-Jun-21	15:30	6	board are fixed	Welder	
17	2252	KT ICU	R no 1 Wall is colouring	15-Jun-21	14:00	14:00	0:00	15-Jun-21	16:00	2	Wall paint is done	Carpenter	PM
18	102	New deluxe	Door lock is not working	16-Jun-21	11:00	11:15	0:15	16-Jun-21	14:30	3.5	Door lock has been repaired	Carpenter	
19	1273	Casualty	Door is not working	16-Jun-21	10:10	10:20	0:10	16-Jun-21	13:30	3.333333	Door lock has been repaired	Carpenter	
20	736	Microbiology	Alu chair is repairing work	16-Jun-21	10:15	10:15	0:00	16-Jun-21	11:30	1.25	Alu door has been repaired	Carpenter	PM
21	2253	Nephro ward	Wheel chair belt is not working	17-Jun-21	12:05	12:20	0:15	17-Jun-21	16:15	4.166667	Wheel chair belt is fixed	Carpenter	
22	2290	6th floor deluxe	R no 606 celing sheet is removed	17-Jun-21	14:20	14:35	0:15	17-Jun-21	15:50	1.5	Ceiling sheet has ben fixed	Carpenter	
23	1275	Casualty	Carpet is removed	17-Jun-21	10:05	10:20	0:15	18-Jun-21	11:15	25.16667	Carpet is fixed	Carpenter	
24	738	MCRI OPD	three seater chair is not working	17-Jun-21	12:10	12:25	0:15	21-Jun-21	12:15	96.08333	3 seater chair is repaired	Carpenter	
25	186	RGY ICU	Water leakage from wall	17-Jun-21	10:35	10:50	0:15						in progress
26	1554	Medi OPD 240	cupboard is not working	17-Jun-21	14:45	15:00	0:15	18-Jun-21	11:30	20.75	Cupboard is repaired	Carpenter	
27	1540	Medi OPD 240	Cupboard lock is not working	17-Jun-21	11:40	11:50	0:10	17-Jun-21	12:50	1.166667	2 nos lock is repaired	Carpenter	
28	737	MCRI OPD	Chair is not working	17-Jun-21	12:10	12:10	0:00	17-Jun-21	12:50	0.666667	Chair has been repair	Carpenter	
29	557	FMW	bathroom door is not working	17-Jun-21	11:10	11:25	0:15	8-Jul-21	10:00	502.8333	Door has been change	Carpenter	
30	3310	Skin & VD	Cupboard lock is not working	17-Jun-21	11:15	11:30	0:15	17-Jun-21	12:30	1.25	New Cupboard lock is fixed	Carpenter	
31	1276	Casualty	Trolley is not working	17-Jun-21	10:05	10:05	0:00	17-Jun-21	10:25	0.333333	Trolley rebit has been fixed	Carpenter	
32	2293	6th floor deluxe	R no 602 molding patti is removed	17-Jun-21	17:00	17:00	0:00	17-Jun-21	17:45	0.75	Molding patti is fixed	B mason	PM
33	275	Dental opd	Drain cover tile need to fix	17-Jun-21	10:30	10:50	0:20	17-Jun-21	15:30	5	tile is fixed	B mason	
34	740	MCRI OPD	Visitor chair is not working	18-Jun-21	11:00	11:15	0:15	21-Jun-21	11:30	72.5	Visitor chair has been repaired	Carpenter	
35	741	Microbiology	Window net fixing	18-Jun-21	15:15	15:30	0:15	22-Jun-21	10:00	90.75	work to be after ac removed	Carpenter	
36	1661	Blood bank	alu door is not working	18-Jun-21	14:15	14:15	0:00	18-Jun-21	15:15	1	Alu door has been repaired	Carpenter	PM
37	740	Microbiology	Table is not working	18-Jun-21	14:55	15:10	0:15	19-Jun-21	12:50	21.91667	Table is repaired	Carpenter	
38	745	MCRI OPD	Chair handle screw is removed	19-Jun-21	11:15	11:30	0:15	19-Jun-21	12:30	1.25	Visiter chair handle is fixed	Carpenter	
39	1774	Male Ortho ward	Board is fitting work	19-Jun-21	10:15	10:30	0:15	19-Jun-21	11:30	1.25	Name board has been fixed	Carpenter	
				Average							28.38514		
40	2635	TL Ward	Bathroom hand spray is not working	14-Jun-21	14:30	15:00	0:30	16-Jun-21	9:30	43	Hand spray is repaired	Plumber	
41	3228	MCRI ICU	Flush is not working	14-Jun-21	10:10	10:30	0:20	14-Jun-21	11:25	1.25	Flush is not working	Plumber	
42	3229	MCRI ICU	Foot operating basin is block	14-Jun-21	10:00	10:30	0:30	14-Jun-21	11:25	1.416667	Wash basin block is removed	Plumber	
43	370	OT Complex	Bathroom is block	14-Jun-21	9:00	9:30	0:30	14-Jun-21	10:15	1.25	Staff bathroom is block	Plumber	
44	273	Dental opd	Drain line is block	14-Jun-21	14:00	14:00	0:00	14-Jun-21	17:00	3	Drain line is repaired	Plumber	
45	736	MCRI OPD	Hand spray is not working	16-Jun-21	15:50	16:10	0:20	16-Jun-21	16:15	0.416667	Water hand spray is removed	Plumber	
46	1245	OBYG Ward	Toilet bathroom drainage line is blocked	16-Jun-21	9:00	9:30	0:30	16-Jun-21	10:30	1.5	Drainage line block is removed	Plumber	
47	2286	6th floor deluxe	hot water nob is removed	17-Jun-21	14:20	14:30	0:10						IN Progress

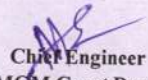
48	2288	6th floor deluxe	R no 611,608,606,Shower cock & spray hand	17-Jun-21	14:20	14:30	0:10	17-Jun-21	16:00	1.666667	R no all room checked & repaired	Plumber
49	3156	New Deluxe 5th floor	Bathroom pipe is block	17-Jun-21	11:00	11:15	0:15	17-Jun-21	16:00	1.5	Hand spray is repaired	Plumber
50	2843	Padi ward	NSG Statin wash basin is blocked	17-Jun-21	9:55	10:10	0:15	17-Jun-21	17:00	2.083333	Wash block is removed	Plumber
51	2100	Time office	2" valve is not working	18-Jun-21	12:20	12:35	0:15	19-Jun-21	16:00	27.666667	2 valve is changed	Plumber
52	41	Central library	Urinal pot is broken	19-Jun-21	10:55	11:40	0:45	19-Jun-21	13:00	2.083333	New urinal pot is fixed	Plumber
53	276	Dental opd	Drain line is block	19-Jun-21	14:00	14:05	0:05	19-Jun-21	15:00	1	Drain line work is done	Plumber
54	2297	6th floor deluxe	Tap is not working	19-Jun-21	15:00	16:00	1:00	19-Jun-21	16:30	1.5	Tap is repaired	Plumber
55	178	Radiology	hand spray is not working	19-Jun-21	15:00	15:15	0:15	19-Jun-21	16:00	1	New hand spray is fixed	Plumber
56	2102	Time office	hand spray is not working	19-Jun-21	14:55	15:10	0:15	19-Jun-21	15:30	0.583333	New hand spray is fixed	Plumber
							Average	0:21		16:22		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respos e Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call delay due to covid room
2	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
3	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call dealy due to covid room
4	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call dealy due to covid room
5	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store
6	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
7	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
8	679	Female Sur Ward	Toilet commod is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
9	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
10	850	MCRI OPD	toilet flush cock is not working	24-Apr-21	12:00	12:15	0:15					In Progress
11	1822	OLD Deluxe	bathroom hand rail is removed	8-May-21	11:10	11:20	0:10					In Progress
12	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					call pentding from old deluxe
13	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					IN Progress
14	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
TOTAL COMPLAINT						56						
PENDING COMPLAINT						3						
COMPLETE COMPLAINT						53						
COMPLAINT ATTENDED						95%						


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

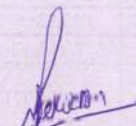
MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 07.06.2021 TO 12.06.2021

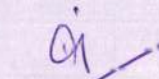
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Action taken	Work Done	Remark
				Date	Time			Date	Time				
1	2273	6th floor Deluxe	R no 611 curtain rod is removed	7-Jun-21	14:15	14:35	0:20	7-Jun-21	14:45	0.5	Curtain rod is fixed	Welder	
2	2057	PICU	Crush cart trolley drawer is locked	7-Jun-21	10:45	11:05	0:20	7-Jun-21	12:50	2.08333	Crush card lock is removed	Carpenter	
3	518	Isolation ICU	Window net is broken in R no 2	7-Jun-21	11:20	12:35	1:15						in progress
4	1796	Central labrary	Main cupboard handle is broken	7-Jun-21	9:05	9:05	0:00	7-Jun-21	11:30	2.41667	New handle fixed	Carpenter	
5	206	RGJY Ward	Window curtain socket is broken	7-Jun-21	9:55	10:15	0:20	7-Jun-21	12:30	2.58333	New window curtain socket fixed 2 nos	Carpenter	
6	640	Cardiology dept	Door lock is not working	7-Jun-21	14:30	14:45	0:15	8-Jun-21	10:00	19.5	Door lock is repaired	Welder	
7	729	MCRI opd 13	Table drawer not working	8-Jun-21	10:05	10:25	0:20	8-Jun-21	14:30	4.41667	table drawer is repaired	Welder	
8	1837	old Deluxe	Cardiac table is not working	8-Jun-21	11:40	11:50	0:10	8-Jun-21	15:00	3.33333	New ply fitting to table	Welder	
9	4037	OBGY OPD-252	Strecher is not working	8-Jun-21	11:40	11:40	0:00	8-Jun-21	12:30	0.83333	Strecher wheel is repaired	Welder	
10	1270	Casualty	Window net is broken in R no 2	8-Jun-21	14:20	14:30	0:10	12-Jun-21	15:50	97.5	New net fixed	Carpenter	
11	1433	OBGY ICU	Door frame marble patti is broken	8-Jun-21	17:30	17:45	0:15						in progress
12	2275	6th floor Deluxe	Cupboard not working	8-Jun-21	16:45	16:45	0:00	9-Jun-21	10:00	17.25	New lock fixed 1 nos	Carpenter	
13	364	OT Complex	Soap dish fix on wall	8-Jun-21	11:50	11:50	0:00	10-Jun-21	11:30	47.6667	New soap dish fixed	Carpenter	
14	678	SICU	Cupboard door is not working	9-Jun-21	10:30	10:30	0:00	9-Jun-21	11:10	0.66667	3 pair box hinges fixed	Carpenter	
15	1126	Labour room	Steel stool bush is removed	9-Jun-21	11:10	11:25	0:15	12-Jun-21	12:00	72.8333	Stool is repaired	Welder	
16	9	IVF Dept	Hight scale fixing on wall	9-Jun-21	11:45	12:00	0:15	9-Jun-21	15:15	3.5	Scale has been fixed	Carpenter	
17	1767	Male Ortho ward	Drawer handle is not working	9-Jun-21	11:15	11:30	0:15	10-Jun-21	14:30	27.25	New handle fixed 4 nos	Carpenter	
18	2281	6th floor deluxe	R no 612 door of oxygen is removed	10-Jun-21	15:40	15:55	0:15	10-Jun-21	16:30	0.83333	door has been repaired	Carpenter	
19	2280	6th floor deluxe	R no 604 bathrrom doole aldop is removed	10-Jun-21	15:40	15:55	0:15	10-Jun-21	16:15	0.58333	Bathroom door has been repaired	Carpenter	
20	10	IVF Dept	Curtain rod fixing	11-Jun-21	14:15	14:30	0:15						
21	270	Dental opd	hinges is broken of cupboard	10-Jun-21	15:15	15:30	0:15	10-Jun-21	16:15	1	Cupboard door is repaired	Carpenter	
22	366	OT omplex	trolley screw is broken	10-Jun-21	14:00	14:15	0:15	10-Jun-21	14:45	0.75	Trolley is repaired	Welder	
23	2841	Peadi ward 360	Cupboard lock is not working	11-Jun-21	11:15	11:30	0:15	11-Jun-21	12:15	1	2 no cupboard lock is fixed	Carpenter	
24	1768	Male Ortho ward	Cardiac table is not working	11-Jun-21	12:15	12:15	0:00	11-Jun-21	15:15	3	Table wheel 4 no changed	Welder	
25	679	SICU	trolley wheel is broken	11-Jun-21	14:00	14:15	0:15	11-Jun-21	15:15	1.25	New wheel 1 fixed	Welder	
26	739	Central labrary	Keyboard Stand is not working	11-Jun-21	10:30	10:50	0:20	11-Jun-21	12:50	2.33333	Keyboard stand new channle fitted	Carpenter	
27	1611	CVTS	Nursing counter door is not working	11-Jun-21	11:30	11:50	0:20	11-Jun-21	12:30	1	New box inches fixed	Carpenter	
28	1797	Central store	Wooden door hinges is broken	11-Jun-21	9:45	9:50	0:05	11-Jun-21	10:30	0.75	Wooden door hinges is repaired	Carpenter	
29	691	Female Sur ward	Wheel chair is not working	12-Jun-21	12:35	12:35	0:00	12-Jun-21	14:30	1.91667	Wheel chair is colouring	Welder	
30	2634	female TL Ward	Window rod is broken	12-Jun-21	16:00	16:15	0:15	14-Jun-21	11:30	43.5	Window rod fixed	Carpenter	
31	65	Physiotherapy	Chair base is broken	12-Jun-21	10:50								in progress
32	263	Physiotherapy opd	Wheel chair is not working	12-Jun-21	14:15	16:00	1:45	12-Jun-21	16:30	2.25	Wheel char has been repaired	Welder	
33	11	IVF Dept	New Wash Basin fitting	12-Jun-21	12:30	12:45	0:15						in progress
34	556	MMW	Alu door is not working	12-Jun-21	11:00	11:15	0:15	12-Jun-21	12:00	1	Alu door is repaired	Welder	
35	2842	Peadi ward 360	Window rod is broken	12-Jun-21	11:00	11:15	0:15	12-Jun-21	11:30	0.5	Curtain socket is new fixed 1 pair	Welder	
				Average			0:16			12.1333			
36	728	MCRI OPD	Wash room is blocked	7-Jun-21	10:15	10:30	0:15	7-Jun-21	11:30	1.25	Block has been removed	Plumber	
37	2423	KT ICU	Wash Basin outlet pipe is leakage	7-Jun-21	9:50	10:15	0:25						Plumber
38	1142	5th floor deluxe	Staff bathroom need to check	7-Jun-21	15:00	15:30	0:30	7-Jun-21	16:00	1	Bathroom is checked	Plumber	
39	1431	OBGY ICU	Bathroom tap is leakage	7-Jun-21	10:45	10:55	0:10	7-Jun-21	12:30	1.75	New hand spray fitted	Plumber	
40	2422	KT ICU	Wash basin is leakage	7-Jun-21	9:50	10:15	0:25	8-Jun-21	10:00	24.1667	Wash basin is repaired	Plumber	
41	3222	MCRI ICU	Wash basin tap is not working	8-Jun-21	9:55	10:05	0:10	8-Jun-21	10:00	0.08333	Waiting area tap is repaired	Plumber	
42	69	ENT OPD	Wash basin pipe is leakage	8-Jun-21	12:02	12:05	0:03	8-Jun-21	15:30	3.46667	Wash basin is repaired	Plumber	
43	365	OT Complex	Wash basin is block	9-Jun-21	9:00	9:30	0:30	9-Jun-21	10:00	1	Wash basin is repaired	Plumber	

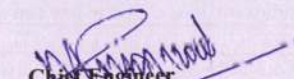
44	2632	TL ward	Basin is block	9-Jun-21	10:53	11:10	0:15	9-Jun-21	12:00	1.08333	Wnh basin is repaired	Plumber
45	1269	Casualty	Dr room no 2 wash basin tap is broken	8-Jun-21	14:20	14:30	0:10	10-Jun-21	10:00	43.6667	Rno2 tap is repaired	Plumber
46	1127	Labour room	Hand wash basin is not working	10-Jun-21	11:00	11:15	0:15	10-Jun-21	10:30	1.5	Wash basin is repaired	in progress
47	738	Central lab	Urin pot is broken	10-Jun-21	10:25	10:40	0:15					
48	1242	OBGY Ward	Bathroom drain line is block	10-Jun-21	9:00	9:30	0:30	10 Jun 21	10:30	1.5	Bathroom drainage line is bloked	Plumber
49	1811	OLD Deluxe	R no 650 hand spray is block	11-Jun-21	15:20	15:35	0:15	11 Jun 21	17:00	1.66667	R no 650 new hand spray is tixed	Plumber
50	2962	Hemoto ICU	Bathroom flush is not working	11-Jun-21	10:30	10:50	0:20	11 Jun 21	16:00	5.5	Flush tank icleaned	Plumber
51	3500	Male Madi Ward	Toilet is blocked	11-Jun-21	15:30	16:00	0:30	11-Jun-21	16:30	1	Toilet is cleaned	Plumber
52	3226	MCRI ICU	Washroom tap in not working	11-Jun-21	15:50	16:05	0:15	12-Jun-21	17:30	25.6667	Washroom tap is repaired	Plumber
53	690	Femae medi ward	Bathroom is block	11-Jun-21	9:30	9:30	0:00	11-Jun-21	10:30	1	Bathroom is blocked	Plumber
54	1612	CCU+CVTS	Toilet hand spray is not working	12-Jun-21	9:00	9:30	0:30	12-Jun-21	10:00	1	New hand spray fitted	Plumber
55	3227	MCRI ICU	Wash basin is not working	12-Jun-21	9:30	10:00	0:30	12-Jun-21	10:00	0.5	Wash basin is not working	Plumber
				Average			0:18			11:44		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respos e Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15				call delay due to covid room	in progress
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15				Requirement given to store	
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15				in progress	
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30				call dealy due to covid room	
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05				call dealy due to covid room	
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25				in progress	
7	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15				requirment given to store	
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15				in progress	
9	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15				in progress	
10	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15				In Progress	
11	679	Female Sur Ward	Toilet commod is cracked	3-Mar-21	11:00	11:15	0:15				Requirment given to store	
12	2088	CCU	Main door is not reaireble Floor Spring	8-Mar-21	9:35	9:45	0:10				In Progress	
13	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15				in progress	
14	502	MSW	toilet flush cock is not working	9-Apr-21	15:30	15:45	0:15				In Progress	
15	850	MCRI OPD	toilet flush cock is not working	24-Apr-21	12:00	12:15	0:15				in progress	
16	1822	OLD Deluxe	bathroom hand rail is removed	8-May-21	11:10	11:20	0:10				IN Progress	
17	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16				IN Progress	
18	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15				IN Progress	
19	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45				in progress	
20	165	Radiology	Wall tile is removed	28-May-21	11:35	11:50	0:15					
TOTAL COMPLAINT						55						
PENDING COMPLAINT						5						
COMPLETE COMPLAINT						50						
COMPLAINT ATTENDED						91%						


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

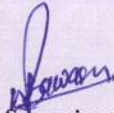
MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 01.06.2021 TO 05.06.2021

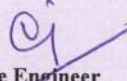
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Action taken	Work Done	Remark
				Date	Time			Date	Time				
1	221	SICU	Trolley wheel is removed	1-Jun-21	9:30	10:00	0:30	1-Jun-21	10:30	1	Trolley wheel fixed	Welder	
2	3785	MICU	Cupboard is not working	1-Jun-21	12:00	12:18	0:18						in progress
3	2265	Execative delux	R no 606&616 Door aldrop & cupbord door is not working	1-Jun-21	12:35	12:50	0:15	1-Jun-21	14:50	2.25	R no 606&616 Door aldrop & cupbord door is repaired	Carpenter	
4	3630	Cardiac OT	ETO paking machine Stand is broken	2-Jun-21	9:30	10:30	1:00	2-Jun-21	11:30	2	Machine stand is repaired	Welder	
5	3220	MCRi ICU	chair handle is removed	2-Jun-21	15:15	15:30	0:15	2-Jun-21	16:15	1	Chair handle is fixed	Carpenter	P.M Call
6	393	Urology Dept	chair handle is removed	2-Jun-21	14:15	14:15	0:00	2-Jun-21	15:15	1	Chair handle is fixed	Carpenter	P.M Call
7	264	Nephology Dept	Wheel chair base broken	2-Jun-21	12:15	12:15	0:00	2-Jun-21	14:50	2.58333	New chair base fixed	Carpenter	P.M Call
8	3497	Male medi ward	NSG counter handle is broken	2-Jun-21	12:10	12:35	0:25	2-Jun-21	16:30	4.33333	New handle fixed	Carpenter	
9	Letter	Ajabnagar	Drawer lock & handle is not working	2-Jun-21	10:30	10:30	0:00	2-Jun-21	11:30	1	New lock & handle 3 nos fixed	Carpenter	
10	2826	Super deluxe	R.no 739,730 Door is not working	3-Jun-21	15:15	15:15	0:00	3-Jun-21	15:30	0.25	Doors are repaired	Carpenter	P.M Call
11	1766	Female ortho ward	Alu main door is noise	3-Jun-21	12:30	12:30	0:00	3-Jun-21	13:00	0.5	Alu door is repaired	Carpenter	P.M Call
12	3499	male medi ward	NSG Counter door is not working	3-Jun-21	10:42	10:55	0:13	3-Jun-21	16:15	5.55	NSG Counter door lock fixe	Carpenter	
13	1879	Covid -19 opd	Struture railing screw is loose	3-Jun-21	9:50	10:05	0:15	3-Jun-21	10:45	0.91667	Railing has been repaired	Carpenter	
14	2627	RGJY ward	Side screen curtain wheel is not working	3-Jun-21	11:15	11:30	0:15	3-Jun-21	12:30	1.25	New wheel is fixed 1 nos	Welder	
15	2628	RGJY ward	Bed side railing is broken	3-Jun-21	11:15	11:30	0:15	3-Jun-21	12:45	1.5	nut bolt fixed to railing	Welder	
16	2629	RGJY ward	Cupboard handle not working	3-Jun-21	11:15	11:30	0:15	3-Jun-21	12:30	1.25	Cupboard is repaired	Welder	
17	361	OT Complex	OT no7 door is not working	3-Jun-21	11:20	11:25	0:05	4-Jun-21	15:30	28.1667	Ot 7 door closer is repaired	Carpenter	
18	359	OT Complex	OT entry door is not working	3-Jun-21	11:10	11:25	0:15	4-Jun-21	16:15	29.0833	door has been repaired	Carpenter	
19	1550	Medi opd 250	hight maisering tape fitting on wall	4-Jun-21	10:30	11:00	0:30	4-Jun-21	14:15	3.75	tape fixed on wall	Carpenter	
20	1263	Casualty Dept	chair wheel nut bolt is removed	4-Jun-21	10:00	10:15	0:15	4-Jun-21	11:00	1	Wheel chair is repaired	Welder	
21	2659	Exam cell	Notice board to be fixed	5-Jun-21	13:00	13:15	0:15	5-Jun-21	14:30	1.5	Notice board has been fixed	Carpenter	
22	2055	PICU	Bed no 5 cot handle not working	5-Jun-21	12:10	12:35	0:25	5-Jun-21	12:50	0.66667	Cot handle has been repaired	Carpenter	
23	1605	CCU+CVTS	bed railing is removed	5-Jun-21	15:15	15:30	0:15	5-Jun-21	16:15	1	Railing has been repaired	Carpenter	
24	395	Urology dept	Curtain rod fixing	5-Jun-21	10:15	10:30	0:15	5-Jun-21	11:15	1	Curtain rod fitted	Carpenter	
25	1268	Casualty Dept	wash basin side patti is removed	5-Jun-21	10:30	11:00	0:30						in progress
26	205	MJPY ward	trolley wheel is not working	5-Jun-21	11:02	11:15	0:13	7-Jun-21	11:00	47.9667	trolley wheel repaired	welder	
27	593	PSM	cupboard lock is not working	5-Jun-21	15:45	16:00	0:15	7-Jun-21	14:50	47.0833	Cupboard lock has been repaired	Carpenter	
				Average			0:15			7.504			
1	674	SICU	Wash basin & toilet block	31-May-21	9:00	9:15	0:15	31-May-21	9:45	0.75	wash basin & toilet is repaird	Plumber	
2	727	MCRi OPD	Washroom is block	31-May-21	9:25	9:35	0:10	31-May-21	10:15	0.83333	Washroom block is removed	Plumber	
3	2963	Old Deluxe	Washroom is block in R no 649,650,653	31-May-21	11:30	12:00	0:30	31-May-21	13:00	1.5	r no 649,650,653 block removed	Plumber	
4	1765	Male Ortho ward	male side bathroom is blocked	1-Jun-21	14:30	14:45	0:15	1-Jun-21	15:10	0.66667	bathroom blockage are removed	Plumber	
5	2269	EICU	Dr R no 17 Shower is not working	1-Jun-21	11:30	12:00	0:30	1-Jun-21	13:00	1.5	Shower is repaired	Plumber	
6	2266	Executive deluxe	R.no 602,61,615 tap is not working	1-Jun-21	12:35	12:50	0:15	1-Jun-21	15:00	2.41667	Tap is repaired	Plumber	
7	394	Urology Dept	Bathroom tap is not working	2-Jun-21	14:30	14:30	0:00	2-Jun-21	16:30	2	new two way bib cock & spray fixed	Plumber	P.M call
8	1122	Labour room	bathroom hand spray is not working	2-Jun-21	12:40	12:50	0:10	2-Jun-21	15:00	2.33333	New hand spray fixed	Plumber	
9	265	Nephro ward	hand Spray is leakage	2-Jun-21	15:00	15:00	0:00	2-Jun-21	15:30	0.5	New hand spray fixed	Plumber	P.M call
10	731	Microbiology	wash basin is not working	3-Jun-21	16:00	16:30	0:30	3-Jun-21	17:00	1	Wash basin is repaired	Plumber	
11	37	Central library	Gent toilet cock is not working	3-Jun-21	15:44	15:50	0:06	3-Jun-21	16:30	0.76667	Cock has been repaired	Plumber	

12	1880	Covid opd	toilet is block	4-Jun-21	10:30	11:00	0:30	4-Jun-21	11:20	0.83333	toilet block is removed	Plumber
13	770	sal tee house	5 nose plug fitting	4-Jun-21	13:00	15:00	2:00	4-Jun-21	16:30	3.5	5 nose plug are fixed	Plumber
14	2392	Time office	pillar cock is not working	5-Jun-21	16:00	16:30	0:30	5-Jun-21	17:00	1	new pillar cock has been fixed	Plumber
15	362	OT Complex	Male dr changing bathroom tap is not workin	5-Jun-21	12:05	12:20	0:15	5-Jun-21	16:00	3.91667	new tap fixed	Plumber
16	1141	5th Floor Deluxe	all flush is checked	5-Jun-21	16:00	16:00	0:00	5-Jun-21	16:30	0.5	all flush checked at deluxe room	Plumber
							Average	0:22		12:01		

Carry forward complaint

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				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call delay due to covid room
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					Requirement given to store
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call dealy due to covid room
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call dealy due to covid room
7	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirment given to store
9	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
10	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
11	679	Female Sur Ward	Toilet commod is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
12	2088	CCU	Main door is not reaireble Floor Spring	8-Mar-21	9:35	9:45	0:10					Requirement given to store
13	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
14	502	MSW	toilet flush cock is not working	9-Apr-21	15:30	15:45	0:15					in progress
15	850	MCRI OPD	toilet flush cock is not working	24-Apr-21	12:00	12:15	0:15					In Progress
16	1822	OLD Deluxe	bathroom hand rail is removed	8-May-21	11:10	11:20	0:10					in progress
17	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					IN Progress
18	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					IN Progress
19	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
20	165	Radiology	Wall tile is removed	28-May-21	11:35	11:50	0:15					in progress
TOTAL COMPLAINT						43						
PENDING COMPLAINT						2						
COMPLETE COMPLAINT						41						
COMPLAINT ATTENDED						95%						


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 24.05.2021 TO 31.05.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	STATUS	Remark
				Date	Time			Date	Time				
1	627	EMSICU	Side curtain wheel is removed	24-May-21	10:55	11:00	0:05	25-May-21	10:30	23.58333	Carpenter		
2	629	EMSICU	Wooden cupboard	24-May-21	10:50	11:00	0:10	25-May-21	11:15	24.41667	Carpenter		
3	554	Female madi ward	Pts curtain wheel is not working	24-May-21	11:25	11:35	0:10	25-May-21	12:30	25.08333	Welder		
4	553	Female madi ward	Linen Trolley not working	24-May-21	11:20	11:33	0:13	25-May-21	12:00	24.66667	Welder		
5	552	Female madi ward	Trolley wheel is not working	24-May-21	11:26	11:40	0:14	25-May-21	11:15	23.81667	Welder		
6	551	Female madi ward	O2 trolley wheel is not working	24-May-21	11:20	11:30	0:10	25-May-21	11:00	23.66667	Welder		
7	1254	Casualty	Splint is not working	24-May-21	12:00	12:30	0:30	25-May-21	13:00	25	Welder		
8	2840	Peadi ward	Mosquito net is broken	24-May-21	10:05	10:15	0:10	24-May-21	15:15	5.166667	Carpenter		
9	2839	Peadi ward	Cupboard handle is removed	24-May-21	10:05	10:15	0:10	24-May-21	14:30	4.416667	Carpenter		
10	346	OT Complex	Trolley is not working	25-May-21	14:25	14:40	0:15	26-May-21	10:30	20.08333	Welder		
11	1794	Central store	Table drawer is not working	25-May-21	10:07	10:20	0:13	26-May-21	13:00	26.88333	Welder		
12	347	OT Complex	Soap dish fitted at scrub station area	25-May-21	14:25	14:35	0:10	26-May-21	11:30	21.08333	Carpenter		
13	1324	Dialysis Dept	Wall tile is broken	26-May-21	15:00	15:15	0:15	26-May-21	16:30	1.5	Karan builder		
14	1323	Dialysis Dept	Curtain rod is loose	26-May-21	14:00	14:30	0:30	26-May-21	14:30	0.5	Welder		
15	851	MJPJAY Dept	Chair handle is not working	26-May-21	11:45	11:55	0:10	26-May-21	14:30	2.75	Carpenter		
16	2823	Super deluxe	Crush cart drawer is not working	26-May-21	14:00	14:15	0:15	26-May-21	14:45	0.75	Welder		
17	2246	Nephro ward	Ceiling plaster are fallen repaired it	27-May-21	10:05	10:20	0:15	31-May-21	17:30	103.4167	nida pop		
18	725	MCRI OPD	Chair base is broken	27-May-21	9:15	9:20	0:05	27-May-21	11:30	2.25	Welder		
19	162	Radiology	Wheel chair is not working	27-May-21	12:00	12:15	0:15	27-May-21	13:00	1	Welder		
20	1325	Dialysis Dept	Trolley is not working	27-May-21	12:00	12:15	0:15	27-May-21	13:00	1	Welder		
21	2625	Urology ward	Ducts is cover is removed	27-May-21	11:15	11:30	0:15	27-May-21	12:15	1	Carpenter		
22	220	OT SICU	Wheel chair is not working	27-May-21	10:30	11:00	0:30	27-May-21	11:30	1	Welder		
23	638	Cathlab	Bed side railing is removed	27-May-21	12:00	12:15	0:15	27-May-21	15:00	3	Welder		
24	726	Cathlab	Chair base is bnot working	27-May-21	14:00	14:15	0:15	27-May-21	15:00	1	Carpenter		
25	163	Radiology	three setter chair is not working	27-May-21	12:00	12:30	0:30	27-May-21	14:30	2.5	Welder		
26	2119	Ragistration dept	Trolley wheel is not working	28-May-21	9:10	9:20	0:10	28-May-21	10:00	0.833333	Carpenter		
27	3232	Peadi ward	Board fitting	28-May-21	12:35	12:45	0:10	28-May-21	16:00	3.416667	Welder		
28	1258	Casualty	PTs strecher is not working	28-May-21	10:00	10:15	0:15	28-May-21	10:30	0.5	Welder		
29	509	Isolation icu	Door lock is not working	29-May-21	15:00	15:15	0:15	29-May-21	16:15	1.25	Welder		
30	165	Radiology	Wall tile is removed	28-May-21	11:35	11:50	0:15					in progress	
31	164	Radiology	2x2 sheet fitted	28-May-21	11:35	11:45	0:10	29-May-21	11:00	23.41667	Welder		
32	166	Radiology	three seat chair is not working	28-May-21	11:35	11:45	0:10	29-May-21	11:00	23.41667	Welder		
33	168	Radiology	chair is not working	29-May-21	11:00	11:15	0:15	29-May-21	12:00	1	Welder		
34	1327	Dialysis Dept	Godrej cupboard is not working	29-May-21	14:15	14:30	0:15	29-May-21	15:15	1	Carpenter		
35	3233	Pedi dept	chair base is repaired	29-May-21	14:15	14:30	0:15	29-May-21	16:00	1.75	Carpenter		
36	1795	central store	window is not working	29-May-21	15:00	15:15	0:15	31-May-21	11:00	44	Welder		
37	3956	Ophthal ward	Linen Trolley not working	31-May-21	11:36	11:36	0:00	31-May-21	14:30	2.9	Carpenter		
38	3217	MCRI OPD	Cardiac table is not working	31-May-21	9:20	9:30	0:10	31-May-21	10:00	0.666667	Welder		
39	1876	Covid OPD	Door is repaired	31-May-21	11:30	12:00	0:30	31-May-21	12:30	1	carpenter		
				Average			0:14			12.49167			
40	2624	Plastic uro ward	Hand spray is not working	23-May-21	14:00	14:30	0:30	23-May-21	15:00	1	Plumber		
41	1793	Central store	wash basin tap is not working	24-May-21	10:03	10:20	0:17	29-May-21	11:00	120.95	Plumber		
42	670	SICU	bathroom is block	24-May-21	9:00	9:15	0:15	24-May-21	10:30	1.5	Plumber		
43	3768	MICU	Basin is blocked	24-May-21	9:00	9:00	0:00	24-May-21	9:30	0.5	Plumber		
44	1901	House keeping	Ground floor general toilet is blocked	24-May-21	15:30	16:00	0:30	24-May-21	16:30	1	Plumber		

45	3778	MICU	Wash basin is blocked	24-May-21	16:00	16:30	0:30	24-May-21	17:00	1	Plumber	
46	3779	MICU	Wash basin itap is not working	24-May-21	9:00	9:30	0:30	24-May-21	11:00	2	Plumber	
47	348	OT Complex	Flush tank is not working	25-May-21	15:00	15:00	0:00	25-May-21	17:00	2	Plumber	
48	2822	Super deluxe	R no 728 hand spray not working	25-May-21	11:10	11:30	0:20	25-May-21	12:10	1	Plumber	
49	2821	Super deluxe	R no 725 flush not working	25-May-21	10:05	10:20	0:15	25-May-21	14:20	4.25	Plumber	
50	2824	Super deluxo	Flush not woring	26-May-21	16:30	16:45	0:15	26-May-21	17:35	1.083333	Plumber	
51	349	OT Complex	Female changg bathroom is blocked	26-May-21	10:30	10:40	0:10	26-May-21	11:00	0.5	Plumber	
52	351	OT Complex	Wash basin is blocked	27-May-21	10:35	10:45	0:10	27-May-21	16:00	5.416667	Plumber	
53	350	OT Complex	Wash basin is blocked	27-May-21	10:35	10:45	0:10	27-May-21	12:30	1.916667	Plumber	
54	1326	Dialysis	Washy basinis blocked	27-May-21	12:10	12:20	0:10	27-May-21	12:40	0.5	Plumber	
55	1401	NICU	Drainage line is blocked	27-May-21	9:00	9:30	0:30	27-May-21	10:00	1	Plumber	
56	352	OT Complex	Female bathroom is blocked	28-May-21	14:45	15:00	0:15	28-May-21	16:30	1.75	Plumber	
57	167	Radiology	Toilet seat cover is removed	28-May-21	11:35	11:50	0:15	28-May-21	12:30	0.916667	Plumber	
58	3495	Male medicine ward	two wash basin drain line is block	28-May-21	12:00	12:15	0:15	28-May-21	15:00	3	Plumber	
59	1137	5th Floor Deluxe	toilet flush is not working	28-May-21	9:30	9:45	0:15	28-May-21	10:10	0.666667	Plumber	
60	2264	6th floor Deluxe	all flush tank are checked	29-May-21	16:00	16:00	0:00	29-May-21	16:50	0.833333	Plumber	
61	1138	5th Floor Deluxe	all flush tank are checked	29-May-21	17:00	17:00	0:00	29-May-21	17:30	0.5	Plumber	
62	727	MCRI OPD	Wash is blocked	31-May-21	9:25	9:35	0:10	31-May-21	11:00	1.583333	Plumber	
							Average	0:15			23:13	

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respos e Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call dealy due to covid room
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					Requirment given to store
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call dealy due to covid room
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call dealy due to covid room
7	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirment given to store
9	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
10	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
11	679	Female Sur Ward	Toilet commod is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
12	2088	CCU	Main door is not reaireble Floor Spring	8-Mar-21	9:35	9:45	0:10					Requirment given to store
13	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
14	502	MSW	toilet flush cock is not working	9-Apr-21	15:30	15:45	0:15					in progress
15	850	MCRI OPD	toilet flush cock is not working	24-Apr-21	12:00	12:15	0:15					In Progress
17	1822	OLD Deluxe	bathroom hand rail is removed	8-May-21	11:10	11:20	0:10					in progress
18	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					IN Progress
19	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					IN Progress
20	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress
TOTAL COMPLAINT				62								
PENDING COMPLAINT				1								
COMPLETE COMPLAINT				61								
COMPLAINT ATTENDED				98%								

Site Supervisor
MGM Const.Dept.

Site Engineer
MGM Const.Dept.

Chief Engineer
MGM Const.Dept.

REPAIRING AND MAINTENANCE REPORT

CIVIL. MAIN 17.05.2021 TO 22.05.2021

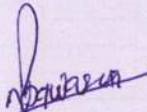
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	STATUS	Remark
				Date	Time			Date	Time				
1	337	OT Complex	OT door is noise so repaired it	17-May-21	12:30	14:00	1:30	21-May-21	15:00	98.5	Welder		
2	720	MCRI OPD no110	Door handle I removed so fixed	17-May-21	11:00	11:30	0:30	17-May-21	12:00	1	Welder		
3	719	MCRI OPD	Door closer is not working	17-May-21	10:50	11:05	0:15	17-May-21	11:30	0.666667	Welder		
4	1868	Covid 19 OPD	Door lock is not working	17-May-21	12:45	12:55	0:10	17-May-21	14:30	1.75	Welder		
5	1869	Covid 19 OPD	Table Top is emoved	17-May-21	14:00	14:15	0:15	17-May-21	15:00	1	Welder		
6	3144	New deluxe	303,302,306,305 door stopper is not working	17-May-21	10:30	10:45	0:15	17-May-21	11:30	1	Carpenter		
7	590	PSM Dept	New board fitting on wall	17-May-21	16:16	16:25	0:09	18-May-21	10:30	18.23333	Welder		
8	68	ENT Ward	Ply fitting to audiometry room	18-May-21	11:30	11:45	0:15	21-May-21	16:00	76.5	Welder		
9	3146	New Deluxe	Curtai hook fixed 100	18-May-21	10:15	10:25	0:10	18-May-21	11:30	1.25	Welder		
10	3145	New Deluxe	307 lockers drawer is removed	18-May-21	10:15	10:25	0:10	18-May-21	11:30	1.25	Welder		
11	623	EMS ICU	PTS locker is not working	18-May-21	12:00	12:15	0:15	18-May-21	13:00	1	Welder		
12	227	MGM opd 239+238	Door stoppers is not working	18-May-21	12:10	12:20	0:10	18-May-21	15:00	2.833333	Welder		
13	107	physiotherapy coll	Table drawer is not working so repaired it	18-May-21	11:00	11:15	0:15	18-May-21	15:30	4.5	Carpenter		
14	2419	KT ICU	Wall tile corner joint white cement filling	18-May-21	11:30	11:45	0:15					IN Progress	
15	3492	Male Medi ward	Wall tile is broken	18-May-21	12:00	12:15	0:15					IN Progress	
16	1119	Labour room	Door Aldrop & lock is removed so fixed it	18-May-21	16:00	16:15	0:15	19-May-21	11:15	19.25	Carpenter		
17	228	MGM opd 239+238	Door stoppers is not working	19-May-21	12:35	12:50	0:15	21-May-21	15:00	50.41667	Welder		
18	2242	Nephro ward	NSG Counter drawer is not working	19-May-21	15:15	15:30	0:15	19-May-21	16:30	1.25	Carpenter		
19	2263	Covid EICU	Wooden locker door is not working	19-May-21	10:40	10:55	0:15	19-May-21	15:00	4.333333	Welder		
20	3766	MICU	MS Cupboard lock is not working	19-May-21	11:00	11:15	0:15	19-May-21	12:30	1.5	Welder		
21	2815	Super deluxe	727 Toilet door is not working	19-May-21	10:45	10:55	0:10	19-May-21	14:30	3.75	Welder		
22	730	Microbiology	1 nose notice board & stopper fixed	19-May-21	15:00	15:10	0:10	19-May-21	15:30	0.5	Carpenter		
23	2837	Pedi ward 360	IV stand is not working	20-May-21	10:25	10:35	0:10	20-May-21	12:30	2.083333	Carpenter		
24	2244	Nephro ward	Iron stool leg is broken so repaired it	20-May-21	14:00	14:15	0:15	20-May-21	14:30	0.5	Welder		
25	2377	Time Office	Gate no 1 fountain leakage	20-May-21	15:34	15:50	0:16					IN Progress	
26	40	Endoscopy	Bad smell in toilet	20-May-21	15:40	15:55	0:15					IN Progress	
27	2261	6th floor deluxe	Room no 602 Door aldrop & lock is removed	20-May-21	11:20	11:30	0:10	20-May-21	15:15	3.916667	Carpenter		
28	2259	6th floor deluxe	Name plate is fixed	20-May-21	11:20	11:30	0:10	20-May-21	14:30	3.166667	Carpenter		
29	2243	Nephro ward	NSG Counter door screw is loose	20-May-21	12:42	12:55	0:13	20-May-21	15:50	3.133333	Carpenter		
30	1230	MET Cell	Chair & cupboard door is not working	20-May-21	11:47	12:00	0:13	21-May-21	12:30	24.71667	Welder		
31	625	EMS ICU	screw removed of bed	21-May-21	10:10	10:10	0:00	22-May-21	11:00	24.83333	Welder		
32	36	Central library	PG hall door lock is not working	21-May-21	14:00	14:15	0:15	22-May-21	14:30	24.5	Welder		
33	2818	Super deluxe	NSG Station door is not working	22-May-21	10:52	11:03	0:11	22-May-21	11:45	0.883333	Welder		
34	1253	Casualty dept	Side grill is not working	22-May-21	10:45	10:55	0:10	22-May-21	11:10	0.416667	Welder		
35	2115	Registration	Door glass is not working	22-May-21	14:20	14:20	0:00	23-May-21	11:50	21.5	Carpenter		
36	2380	Time Office	Gate no 1 fountain leakage Project work	22-May-21	15:30	16:15	0:45					IN Progress	
							0:15			12.90753			
37	1894	Super deluxe	R no 736 Flush is not working	17-May-21	12:45	12:55	0:10	17-May-21	15:30	2.75	Plumber		
38	1131	5th floor deluxe	R no 9 flush is not working so repaired it	17-May-21	14:00	14:15	0:15	17-May-21	16:00	2	Plumber		
39	1133	5th floor deluxe	Flush is not working in R no 13	17-May-21	16:30	16:30	0:00	17-May-21	16:45	0.25	Plumber		
40	2623	Urology Ward	Hand spray 2 nos is not workiking	17-May-21	11:25	11:40	0:15	17-May-21	15:00	3.583333	Plumber		
41	1866	Covid 19 opd	Toilet is blocked	17-May-21	11:00	11:20	0:20	17-May-21	11:30	0.5	Plumber		
42	1610	Casualty ICU	Wash is blocked	17-May-21	11:05	11:20	0:15	17-May-21	12:30	1.416667	Plumber		
43	1758	Male Ortho ward	Washroom is block	18-May-21	14:10	14:30	0:20	18-May-21	17:30	3.333333	Plumber		
44	386	OBGY ICU	Flush is not working	18-May-21	11:30	12:00	0:30	18-May-21	16:00	4.5	Plumber		
45	338	OT Complex	Hand spray is not working	18-May-21	10:20	10:35	0:15	18-May-21	11:30	1.166667	Plumber		
46	226	MGM OPD	Toilet & Washroom tap is broken	18 May 21	12:10	12:25	0:15	18-May-21	11:30	3.333333	Plumber		
47	1134	5th floor deluxe	Staff toilet is block	18 May 21	12:00	12:15	0:15	18-May-21	14:00	2	Plumber		
48	1120	Labour room	Washroom tap is broken	18-May-21	16:00	16:15	0:15	19-May-21	10:30	18.5	Plumber		


49	342	OT Complex	OT no 1 & 2 Scrub station is block	19-May-21	14:30	15:00	0:30	19-May-21	15:30	1	Plumber			
50	229	MGM OPD	Toilet bathroom flush is not working	20-May-21	12:30	12:30	0:00	20-May-21	13:00	0.5	Plumber			
51	1321	Dialysis	toilet hand spray is changed	21-May-21	11:00	12:00	1:00	21-May-21	12:30	1.5	Plumber			
52	1135	5th floor deluxe	All room flush checked	22-May-21	16:00	16:30	0:30	22-May-21	17:00	1	Plumber			
53	345	OT Complex	Staff female changing room bathroom is block	22-May-21	11:00	11:30	0:30	22-May-21	12:30	1.5	Plumber			
54	2817	Super Deluxe	R no 724 hand Spray is leakage	22-May-21	10:55	11:05	0:10	22-May-21	11:30	0.583333	Plumber			
55	2033	PICU	Wash basin pipe is blocked	22-May-21	9:00	9:30	0:30	22-May-21	10:00	1	Plumber			
56	3201	6th flooe deluxe	All room flush is checked	22-May-21	16:00	16:30	0:30	22-May-21	17:30	1.5	Plumber			
57	2819	Super Deluxe	All room flush is checked	22-May-21	17:30	17:30	0:00	22-May-21	18:00	0.5	Plumber			
58	1237	OBGY Ward	Wash basin pipe is blocked	22-May-21	14:00	14:15	0:15	22-May-21	14:50	0.833333	Plumber			
							Average			0:19		10:05		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Responsc Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call dealy due to covid room
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					Requirment given to store
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call dealy due to covid room
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call dealy due to covid room
7	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirment given to store
9	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
10	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
11	679	Female Sur Ward	Toilet commod is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
12	2088	CCU	Main door is not reaireble Floor Spring	8-Mar-21	9:35	9:45	0:10					Requirment given to store
13	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
14	502	MSW	toilet flush cock is not working	9-Apr-21	15:30	15:45	0:15					in progress
15	850	MCRI OPD	toilet flush cock is not working	24-Apr-21	12:00	12:15	0:15					In Progress
16	3526	Cardiac ot	Ot Passage tile is broken	6-May-21	12:30	12:45	0:15					in progress
17	1822	OLD Deluxe	bathroom hand rail is removed	8-May-21	11:10	11:20	0:10					in progress
19	712	MCRI OPD	Urinal sensor is not working	4-May-21	11:15	11:35	0:20					in progress

TOTAL COMPLAINT	58
PENDING COMPLAINT	5
COMPLETE COMPLAINT	53
COMPLAINT ATTENDED	91%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL.
REPAIRING AND MAINTENANCE REPORT

VIL. MAIN 10.05.2021 TO 15.05.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attende d Time	Respons e Time	Call Close		Turn Around Time	Work Done	STATUS	Remark
				Date	Time			Date	Time				
1	3141	New Deluxe	NSG Station Drawer screw is removed	10-May-21	14:00	14:15	0:15	10-May-21	15:15	1.25	Welder		
2	2253	OBGY ICU	Wiper rubber is removed	10-May-21	11:30	11:45	0:15					in progress	
3	1790	Central Store	wooden partition is removing	11-May-21	11:30	14:00	2:30	11-May-21	16:30	5	Welder		
4	2304	Medical Store	Hydolic Chair is not working	11-May-21	10:50	11:00	0:10	11-May-21	12:30	1.666667	Welder		
5	1544	Medicine opd 238	Tape fitting on wall	11-May-21	9:15	9:30	0:15	11-May-21	10:30	1.25	Carpenter		
6	331	OT Complex	SS Trolley is not working	11-May-21	10:00	10:30	0:30	11-May-21	12:00	2	Welder		
7	315	School of physio	Door is not working properly	11-May-21	11:00	11:15	0:15	11-May-21	12:00	1	Welder		
8	67	ENT OPD	Ceiling sheet is removed	11-May-21	10:15	10:30	0:15	11-May-21	11:15	1	Carpenter		
9	106	Physiotherapy	Curtain socket is removed	11-May-21	15:15	15:30	0:15	11-May-21	16:15	1	Carpenter		
10	212	OT SICU	Suction Stand is removed	12-May-21	10:00	10:15	0:15	12-May-21	11:00	1	Welder		
11	1792	Main Store	wooden partition is removing	12-May-21	9:20	9:30	0:10	12-May-21	11:00	1.666667	Welder		
12	2369	Time Office	Name Plate fitting	12-May-21	10:00	10:15	0:15	12-May-21	12:00	2	Welder		
13	1546	Medicine opd 240	Door lock is not working	12-May-21	14:15	14:30	0:15	12-May-21	15:30	1.25	Welder		
14	334	OT Complex	Trolley wheel is not working	12-May-21	11:20	11:35	0:15	14-May-21	11:00	47.66667	Welder		
15	335	OT Complex	Wheel of trolley is not working	14-May-21	12:30	14:00	1:30	16-May-21	11:15	46.75	Carpenter		
16	1863	Covid 19 opd	Trolley is not working	15-May-21	12:00	12:15	0:15	15-May-21	13:00	1	Welder		
17	2257	6th floor deluxe	R no 612 Curtain rod is removed.	15-May-21	10:45	11:00	0:15	15-May-21	11:30	0.75	Welder		
18	1246	Casualty	Suction bottle stand is fitting	15-May-21	10:25	10:30	0:05	15-May-21	10:45	0.333333	Welder		
19	1316	Dialysis	NSG Counter door is not working	15-May-21	10:40	10:55	0:15	15-May-21	11:30	0.833333	Carpenter		
							0:25			6.523148			
20	330	OT Complex	OT No 1&2 scrub station outlet is block	10-May-21	15:25	15:30	0:05	10-May-21	15:30	0.083333	Plumber		
21	2253	6th floor deluxe	R no 615 bathroom is block	10-May-21	11:25	11:30	0:05	10-May-21	12:00	0.583333	Plumber		
22	3208	MCRICU	Wash basin pillar cock is not working	11-May-21	14:00	14:15	0:15	11-May-21	15:15	1.25	Plumber		
23	1126	5th Floor Deluxe	R no 3 & 11 Flush is not working	12-May-21	12:20	12:35	0:15	12-May-21	15:10	2.833333	Plumber		
24	687	Fe Medi Ward	Bathroom is blocked	12-May-21	11:25	11:40	0:15	12-May-21	12:30	1.083333	Plumber		
25	1127	5th Floor Deluxe	Wsh basin tap is loose	14-May-21	9:00	9:10	0:10	14-May-21	10:00	1	Plumber		
26	2256	6th floor Deluxe	R no 604 & 615 Hand spray is removed	15-May-21	10:45	11:00	0:15	15-May-21	11:30	0.75	Plumber		
27	2254	6th floor Deluxe	R no 15,17 Bathroom is blocked	15-May-21	10:45	11:00	0:15	15-May-21	11:30	0.75	Plumber		
28	1234	OBGY	Bathroom is blocked	15-May-21	10:00	10:30	0:30	15-May-21	11:00	1	Plumber		
29	1899	Super Deluxe	All room flush is checked	15-May-21	16:00	16:00	0:00	15-May-21	16:30	0.5	Plumber		
30	1129	5th Floor Deluxe	All room flush is checked	15-May-21	16:45	16:45	0:00	15-May-21	17:10	0.416667	Plumber		
				Average				0:11			22:21		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respons e Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call dealy due to covid room
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					Requirement given to store
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call dealy due to covid room
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call dealy due to covid room
7	2100	New MCRICU	new table required	4-Feb-21	14:45	15:00	0:15					in progress
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 03.05.2021 TO 08.05.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	STATUS	Remark
				Date	Time			Date	Time				
1	2360	Time office	Fire Door is not working	3-May-21	17:30	17:45	0:15	4-May-21	11:00	17.5	Welder		
2	2046	PICU	IV Stand is not working	3-May-21	14:15	14:30	0:15	3-May-21	15:35	1.333333	Welder		
3	204	OT SICU	Entry door is not working	3-May-21	14:15	14:30	0:15	3-May-21	15:30	1.25	Carpenter		
4	2807	Super deluxe Covid	R no 734 mosquito net fitting	4-May-21	14:00	14:30	0:30	4-May-21	17:10	3.166667	Welder		
5	715	MCRI OPD	Lab collection 6 door closer is not working	4-May-21	14:00	14:15	0:15	5-May-21	12:15	22.25	Carpenter		
6	2616	Uro /Pla Ward	Crush cart belt is damage	4-May-21	12:00	12:15	0:15	5-May-21	11:15	23.25	Carpenter		
7	1754	Male Ortho covid	PTS Trolley is not working	5-May-21	12:00	12:15	0:15	5-May-21	12:30	0.5	Welder		
8	697	Linen Dept	Curtain rod fitting	5-May-21	11:25	11:55	0:30	6-May-21	11:00	23.58333	Welder		
9	716	MCRI OPD	PTS Streature railing screw is removed	5-May-21	16:00	16:15	0:15	5-May-21	16:30	0.5	Welder		
10	208	OT SICU	Cupboard lock is not working	5-May-21	10:15	10:30	0:15	5-May-21	11:30	1.25	Carpenter		
11	1663	CVTS	CVTS Door lock is not working	5-May-21	11:30	12:00	0:30	5-May-21	14:30	3	Carpenter		
12	1756	Male Ortho covid	Sterilium stand is removed	5-May-21	12:00	12:30	0:30	5-May-21	15:15	3.25	Carpenter		
13	3202	MCRI ICU	Trolley wheel is not working	5-May-21	9:30	10:00	0:30	5-May-21	12:30	3	Carpenter		
14	3526	Cardiac ot	Ot Passage tile is broken	6-May-21	12:30	12:45	0:15					in progress	
15	1242	Casualty	O2 Trolley Wheel is not working	6-May-21	11:00	11:15	0:15	8-May-21	12:30	49.5	Carpenter		
16	635	Cathlab	OT door is not working	6-May-21	12:30	12:45	0:15	6-May-21	15:30	3	Carpenter		
17	1123	5th floor covid	Door aldop is removed	6-May-21	14:00	14:30	0:30	6-May-21	15:15	1.25	Carpenter		
18	2247	6th floor deluxe	R no 605 Window is opening	6-May-21	12:05	12:20	0:15	6-May-21	14:30	2.416667	Carpenter		
19	155	Female ortho covid	Suction point stand is fitting	6-May-21	11:15	11:30	0:15	6-May-21	12:15	1	Carpenter		
20	1275	Anaesthesia	Chart to be fixed	6-May-21	12:15	12:30	0:15	6-May-21	12:50	0.583333	Carpenter		
21	1789	Central store	Wooden drawer is not working	6-May-21	12:25	12:40	0:15	6-May-21	16:00	3.583333	Welder		
22	636	Cathlab	chair is not working	6-May-21	15:50	16:10	0:20	6-May-21	16:15	0.416667	Welder		
23	327	OT Complex	Instrument trolley is not working	6-May-21	12:40	12:55	0:15	7-May-21	14:00	25.33333	Welder		
24	637	Cathlab	Locker & locker wheel is not working	6-May-21	15:50	16:00	0:10	7-May-21	16:00	24.16667	Welder		
25	1227	OBGY Ward	Cot is not working	7-May-21	12:30	12:45	0:15	7-May-21	14:00	1.5	Welder		
26	3953	Ophthal covid	Cupboard lock is not working	7-May-21	11:45	12:00	0:15	7-May-21	15:15	3.5	Carpenter		
27	224	Swab collection	Sugestion box fitting on wall	7-May-21	14:00	15:30	1:30	7-May-21	16:30	2.5	Carpenter		
28	225	MGM ss opd 238	Curtain rod fitting on wall	8-May-21	14:00	14:15	0:15	8-May-21	15:00	1	Carpenter		
29	4036	OBGY OPD 252	Teliphon stan fitting on wall	8-May-21	12:00	12:00	0:00	8-May-21	15:50	3.833333	Carpenter		
30	3490	Male Medicine ward	View box fitting on wall	8-May-21	9:15	9:38	0:23	8-May-21	11:00	1.75	Welder		
31	3489	Male Medicine ward	Bed side IV Stand is not working	8-May-21	9:15	9:30	0:15	8-May-21	11:00	1.75	Welder		
32	3140	New Deluxe	PTS Wheel Chair Sefty belt fitting	8-May-21	12:00	12:30	0:30	8-May-21	14:30	2.5	Welder		
33	2051	PICU	Bed NO 1 Cot Screw is removed	8-May-21	9:30	10:00	0:30	8-May-21	11:15	1.75	Carpenter		
34	1822	OLD Deluxe	bathroom hand rail is removed	8-May-21	11:10	11:20	0:10					in progress	
35	1937	Pharmacology	Tile is broken	8-May-21	10:45	11:00	0:15					in progress	
36	850	MJPJAY Ward	Cupboard lock is not working	8-May-21	12:35	12:55	0:20	10-May-21	11:15	46.66667	Welder		
37	2115	OPD Ragistration	Above door glass is broke	8-May-21	14:20	14:20	0:00					in progress	
							0:19			8.540404			
38	202	OT Complex	Bathroom tap is leakage	3-May-21	11:00	12:00	1:00	3-May-21	13:00	2	Plumber		
39	711	MCRI OPD	MCRI opd	3-May-21	10:00	10:15	0:15	3-May-21	12:00	2	Plumber		
40	2615	Uro Pla Ward	Bathroom is block	3-May-21	9:00	9:15	0:15	3-May-21	10:30	1.5	Plumber		

41	1228	OBYG Ward	Bathroom is block	3-May-21	14:30	15:00	0:30	3-May-21	16:00	1.5	Plumber	
42	650	COVID SICU	Wash basin is block	3-May-21	14:00	14:20	0:20	3-May-21	15:10	1.166667	Plumber	
43	683	Female Med Ward	Bathroom is block	4-May-21	9:35	9:45	0:10	4-May-21	10:00	0.416667	Plumber	
44	712	MCRI OPD	Urinal sensor is not working	4-May-21	11:15	11:35	0:20					in progress
45	2049	PICU	Wash basin drain line is leakage	4-May-21	15:15	15:30	0:15	4-May-21	17:00	1.75	Plumber	
46	2246	6th floor deluxe	Hand spray is broken (new spray fixed)	4-May-21	14:30	15:00	0:30	4-May-21	16:30	2	Plumber	
47	3951	Ophthal ward COVID	Bathroom is not working	4-May-21	12:30	14:00	0:30	4-May-21	14:35	1.083333	Plumber	
48	2363	Time office	CVTS Wash Basin fitting	5-May-21	9:30	10:00	0:30	5-May-21	11:00	1.5	Plumber	
49	3203	MCRI ICU	Wash basin tap is not working	5-May-21	10:50	11:05	0:15	5-May-21	12:00	1.166667	Plumber	
50	1755	Male Outlio ward	Urinal is block	5-May-21	12:00	12:15	0:15	5-May-21	15:00	3	Plumber	
51	3952	Ophthal ward	Dathroom is block	5-May-21	14:25	14:30	0:05	5-May-21	17:30	3.083333	Plumber	
52	686	FMW	Bathroom is block	6-May-21	9:00	9:30	0:30	6-May-21	10:00	1	Plumber	
53	326	OT Complex	Female changing room drain line is block	6-May-21	10:00	10:30	0:30	6-May-21	11:30	1.5	Plumber	
54	328	OT Complex	scrub station foot senson screw is removed	6-May-21	9:50	9:50	0:00	7-May-21	10:10	24.33333	Plumber	
55	589	PSM Dept	Pipe is block	7-May-21	16:05	16:15	0:10	11-May-21	10:30	90.41667	Plumber	
56	1313	Dialysis	Rto Pipe is changed	6-May-21	11:00	11:30	0:30	6-May-21	16:30	5.5	Plumber	
57	892	Central Store	Bathroom is block	8-May-21	10:25	10:40	0:15	8-May-21	11:30	1.083333	Plumber	
58	1230	OBYG Ward	PTS Bathroom & Toilet Drainage line is block	8-May-21	10:00	10:30	0:30	8-May-21	11:00	1	Plumber	
59	1125	5th floor Deluxe cov	Wash basin line is block	8-May-21	11:40	11:50	0:10	8-May-21	12:30	0.833333	Plumber	
60	3204	MCRI ICU	Wash basin tab is not working	8-May-21	11:00	11:30	0:30	8-May-21	12:00	1	Plumber	
61	2808	Super Deluxe	Flush is not working	8-May-21	15:00	15:10	0:10	8-May-21	15:30	0.5	Plumber	
62	2578	NICU	Bathroom is block	8-May-21	15:00	15:00	0:00	8-May-21	15:40	0.666667	Plumber	
63	2250	6th floor deluxe	Flush tank is not working	8-May-21	11:30	11:35	0:05	8-May-21	17:30	6	Plumber	
64	1124	5th floor Deluxe cov	All bathroom flush are cheaked	8-May-21	11:40	11:40	0:00	8-May-21	16:40	5	Plumber	
				Average			0:18			4:36		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respons e Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call dealy due to covid room
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					Requirment given to store
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call dealy due to covid room
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call dealy due to covid room
7	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					requirement given to store
9	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
10	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
11	679	Female Sur Ward	Toilet commod is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
12	2088	CCU	Main door is not reaireble Floor Spring	8-Mar-21	9:35	9:45	0:10					Requirement given to store
13	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
15	502	MSW	toilet flush cock is not working	9-Apr-21	15:30	15:45	0:15					in progress

TOTAL COMPLAINT	64
PENDING COMPLAINT	5
COMPLETE COMPLAINT	59
COMPLAINT ATTENDED	92%

Site Supervisor
MGM Const.Dept.

Site Engineer
MGM Const.Dept.

Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL, MAIN 26.04.2021 TO 01.05.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attende d Time	Respons e Time	Call Close		Turn Around Time	Work Done	STATUS	Remark
				Date	Time			Date	Time				
1	703	New MCRI OPD	Dr chair is not working	26-Apr-21	15:10	15:15	0:05	26-Apr-21	16:30	1.333333	Carpenter		
2	2993	MCRI ICU covid	Furniture cupboard is not working	26-Apr-21	11:10	11:35	0:25	26-Apr-21	12:30	1.333333	Carpenter		
3	1497	RGY Ward	Door latch is removed	26-Apr-21	10:00	10:15	0:15	26-Apr-21	11:00	1	Welder		
4	1497	RGY Ward	Aldrop is removed	26-Apr-21	10:00	10:15	0:15	26-Apr-21	11:00	1	Welder		
5	1542	Medicine opd	Board fitting	26-Apr-21	10:00	10:00	0:00	26-Apr-21	11:00	1	Welder		
6	2236	6th floor deluxe	R no 607 bathroom door is not working	26-Apr-21	16:30	17:00	0:30	27-Apr-21	10:30	18	Welder		
7	3484	Male Medi Ward	Dr room lock is not working	26-Apr-21	13:00	14:00	1:00	26-Apr-21	14:30	1.5	Welder		
8	155	Radiology	roling chair ios not working	26-Apr-21	10:00	10:15	0:15	26-Apr-21	10:50	0.833333	Welder		
	2198	House keeping	Drnking water cooler water is not coming	26-Apr-21	12:10	12:25	0:15					Decision pending for cooler	
9	312	School biomed	Door lock is not working	27-Apr-21	10:00	10:20	0:20	27-Apr-21	11:30	1.5	Welder		
10	266	Dental OPD	Name plate is fitting	27-Apr-21	14:30	14:45	0:15	27-Apr-21	15:30	1	Carpenter		
11	1422	OBGY ICU	Bed NO 5 Railing nut is not working	27-Apr-21	15:10	15:20	0:10	28-Apr-21	10:30	19.33333	Welder		
12	705	MCRI OPD	Dr Table drawer lock is not working	27-Apr-21	11:40	11:55	0:15	28-Apr-21	11:00	23.33333	Welder		
13	267	Dental OPD	Stool is not working	27-Apr-21	9:30	9:45	0:15	28-Apr-21	10:15	24.75	Welder		
14	2351	MGM IHM Resistar	Door closer is fitting	27-Apr-21	13:00	13:25	0:25	27-Apr-21	15:00	2	Welder		
15	2350	Dean Office	Office chair is not working	27-Apr-21	13:00	13:15	0:15	27-Apr-21	14:30	1.5	Welder		
16	2428	Isolation Icu covid	Monitur Stand Fitting	27-Apr-21	12:30	14:30	2:00	27-Apr-21	16:00	3.5	Welder		
17	2427	Isolation Icu covid	Cupboard lock is not working	28-Apr-21	12:50	14:00	1:10	29-Apr-21	11:00	22.16667	Welder		
18	2509	CSSD	Door aldrop is removed	28-Apr-21	10:10	10:30	0:20	29-Apr-21	11:15	25.08333	Carpenter		
19	1423	OBGY ICU	Sterilium stand is fixing	28-Apr-21	10:00	10:15	0:15	28-Apr-21	10:30	0.5	Welder		
20	154	F Ort Ward covid	Aldrop is removed	28-Apr-21	11:45	12:00	0:15	28-Apr-21	14:10	2.416667	Welder		
21	201	OT Complex	Door is not working	28-Apr-21	12:20	12:40	0:20	28-Apr-21	15:15	2.916667	Carpenter		
22	2510	CSSD	Sterilium stand is fixing	28-Apr-21	10:10	10:30	0:20	28-Apr-21	15:00	4.833333	Welder		
23	2996	MCRI ICU covid	Commod chair is rusted (not reparaible)	28-Apr-21	10:15	11:00	0:45	28-Apr-21	11:30	1.25	Welder		
24	672	Pathology	Stopper is not working	29-Apr-21	15:45	16:00	0:15	30-Apr-21	15:15	23.5	Carpenter		
25	3525	Cardiac OT	OT Door is not working	29-Apr-21	12:00	12:30	0:30	29-Apr-21	15:00	3	Welder		
26	3130	New Deluxe covid	NSG Counter drawer is not working	29-Apr-21	10:00	10:15	0:15	29-Apr-21	10:30	0.5	Welder		
27	708	MCRI OPD	Table Drawer lock is not working	29-Apr-21	10:45	11:00	0:15	29-Apr-21	11:50	1.083333	Carpentr		
28	2415	KT ICU	Door is not working	29-Apr-21	10:45	11:00	0:15	29-Apr-21	12:15	1.5	Carpenter		
29	673	Pathology	Name plate is fitting	29-Apr-21	12:10	12:20	0:10	29-Apr-21	12:50	0.666667	Carpenter		
30	1559	Medicine	Window curtain is fitting	29-Apr-21	12:00	12:30	0:30	30-Apr-21	12:15	24.25	Carpenter		
31	3486	Male Medi ward	Flower bed is not working	30-Apr-21	14:50	15:00	0:10	30-Apr-21	17:00	2.166667	Welder		
32	696	Linen Dept	Table is not working	30-Apr-21	9:00	9:30	0:30	30-Apr-21	10:15	1.25	Welder		
33	3487	Male Medi ward	Flower bed is not working	30-Apr-21	14:50	15:00	0:10	30-Apr-21	17:00	2.166667	Welder		
34	3136	New Deluxe covid	Cupboard handle is not working	30-Apr-21	13:00	14:00	1:00	30-Apr-21	14:30	1.5	Welder		
35	1226	OBGY Ward	PT Bathroom drain line is block	1-May-21	9:00	9:30	0:30	1-May-21	10:30	1.5	Plumber		
36	2348	Time Office	bathroom is blocked	26-Apr-21	14:30	14:45	0:15	26-Apr-21	15:45	1.25	Plumber		
37	2994	MCRI ICU covid	Hand spray is removed (new Hand Spray)	26-Apr-21	11:10	11:40	0:30	26-Apr-21	12:20	1.166667	Plumber		
38	2235	Executive deluxe	Commode bracket problem	26-Apr-21	16:30	17:00	0:30	28-Apr-21	17:00	48.5	Plumber		
39	1225	OBGY Ward	pts toilet and bathroom drainage line blockege	27-Apr-21	9:45	10:10	0:25	27-Apr-21	10:45	1	Plumber		
40	2240	Nephro ward	Wash basin cock is broken	27-Apr-21	9:30	10:00	0:30	27-Apr-21	10:00	0.5	Plumber		
41	1311	Dialysis	Housing filter fix to isolation & MICU	27-Apr-21	10:00	10:00	0:00	27-Apr-21	12:30	2.5	Plumber		
42	602	EMSICU covid	Wash basin pipe is broken	28-Apr-21	11:30	11:45	0:15	28-Apr-21	12:30	1	Plumber		
43	1121	5th floor covid	Wash basin is locked	28-Apr-21	15:30	15:45	0:15	28-Apr-21	16:00	0.5	Plumber		
44	3135	New Deluxe covid	R no 306 Cubical hathroom is blocked	28-Apr-21	15:00	15:15	0:15	28-Apr-21	16:00	1	Plumber		

45	385	obgy + ivf	Wash basin pipe is broken	28-Apr-21	11:50	12:05	0:15	28-Apr-21	12:30	0.666667	Plumber	
46	1811	Old Deluxe	It no 644,646 Bathroom is block	28-Apr-21	16:30	16:45	0:15	28-Apr-21	17:00	0.5	Plumber	
47	3134	New Deluxe covid	R no 307 cubical tap is removed	28-Apr-21	10:30	10:40	0:10	28-Apr-21	17:00	6.5	Plumber	
48	684	F medi Ward	Bathroom basin is block	28-Apr-21	9:00	9:15	0:15	28-Apr-21	10:00	1	Plumber	
49	1312	Dialysis	Bathroom is blocked	29-Apr-21	9:00	9:30	0:30	29-Apr-21	10:00	1	Plumber	
50	707	MCRI OPD	Commod seat cover is removed	29-Apr-21	10:30	10:40	0:10	1 May 21	11:30	49	Plumber	
51	165	RGY ICU covid	fix new tap is leakage	29-Apr-21	14:30	14:45	0:15	29-Apr-21	15:30	1	Plumber	
52	1818	Old Deluxe covid	bathroom wash basin is not working	30-Apr-21	15:30	15:35	0:05	30-Apr-21	15:55	0.416667	Plumber	
53	1122	5th floor covid	all bathroom flush is not working	1-May-21	10:00	11:00	1:00	1-May-21	16:30	6.5	Plumber	
54	2241	6th floor deluxe	all bathroom flush is not working	1-May-21	11:30	11:45	0:15	1-May-21	11:30	0	Plumber	
55	2804	Super deluxe covid	all bathroom flush is not working	1-May-21	12:30	12:35	0:05	1-May-21	15:30	3	Plumber	
				Average			0:19			2:51		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respos e Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call dealy due to covid room in progress
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					Requirment given to store
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					in progress
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call dealy due to covid room
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call dealy due to covid room
7	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
9	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
10	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
11	679	Female Sur Ward	Toilet commod is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
12	2088	CCU	Main door is not reaireble Floor Spring	8-Mar-21	9:35	9:45	0:10					In Progress
13	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
14	3723	MICU	Main door is not working	1-Apr-21	12:30	12:45	0:15					in progress
15	502	MSW	toilet flush cock is not working	9-Apr-21	15:30	15:45	0:15					in progress

TOTAL COMPLAINT	55
PENDING COMPLAINT	1
COMPLETE COMPLAINT	54
COMPLAINT ATTENDED	98%

Site Supervisor
MGM Const.Dept.

ai
Site Engineer
MGM Const.Dept.

M. M. M. M. M.
Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT

CIVIL, MAIN 19.04.2021 TO 24.04.2021

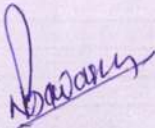
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attende d Time	Respons e Time	Call Close		Turn Around Time	Work Done	STATUS	Remark
				Date	Time			Date	Time				
1	3309	Dermatology	Setting of notice board inskin opd	19-Apr-21	11:30	11:40	0:10	19-Apr-21	14:30	3	Welder		
2	1891	Super deluxe	Door Stopper is not working	19-Apr-21	10:45	11:00	0:15	19-Apr-21	12:30	1.75	Welder		
3	62	ENT OPD	New name plate fitting on wall	19-Apr-21	11:20	11:30	0:10	19-Apr-21	12:15	0.916667	Carpenter		
4	3482	Male Sur ward	Cardiac Table wheel is not working2	19-Apr-21	11:00	11:15	0:15	19-Apr-21	12:00	1	Welder		
5	1220	OBYG Ward	Curtain wheel is not working	20-Apr-21	12:00	12:15	0:15	20-Apr-21	12:50	0.833333	Welder		
6	2231	6th floor deluxe	R no 7 door not working	20-Apr-21	10:15	10:30	0:15	23-Apr-21	11:30	73.25	Carpenter		
7	302	OT Complex	Intrument trolley is not working	20-Apr-21	11:00	11:15	0:15	20-Apr-21	11:45	0.75	Welder		
8	471	TB & Chart	Poster fitting total 14	20-Apr-21	11:30	11:45	0:15	20-Apr-21	16:00	4.5	Welder		
9	3132	New Deluxe	Cubocal no 302 Window rod is not working	20-Apr-21	15:25	15:40	0:15	21-Apr-21	15:15	23.83333	Carpenter		
10	848	MCRI OPD	Dr table drawer not working	20-Apr-21	16:00	16:15	0:15	20-Apr-21	16:30	0.5	Welder		
11	1221	OBYG i	NSG Counter doors is removed	21-Apr-21	10:30	10:45	0:15	21-Apr-21	15:50	5.333333	Carpenter		
12	152	Radiology	Chair is not working	21-Apr-21	10:40	10:50	0:10	21-Apr-21	15:00	4.333333	Welder		
13	634	Cathlab	Main door is not working	21-Apr-21	11:15	11:30	0:15	21-Apr-21	12:15	1	Carpenter		
14	1845	Covid 19 OPD	Side cscreen is not working	21-Apr-21	15:15	16:00	0:45	21-Apr-21	16:30	1.25	Welder		
15	1222	OBYG Ward	Side curtain is not working	21-Apr-21	10:20	10:30	0:10	21-Apr-21	11:45	1.416667	Carpenter		
16	2244	EMSICU	Wooden cupboard is not working	21-Apr-21	11:00	11:15	0:15	22-Apr-21	10:30	23.5	Carpenter		
17	220	MGM SS opd	Board fixed at wall	21-Apr-21	12:15	12:30	0:15	21-Apr-21	15:15	3	Carpenter		
18	2991	MRI ICU	Hydrolic trolley wheel is not working	22-Apr-21	15:30	16:00	0:30	22-Apr-21	16:00	0.5	Welder		
19	1807	OLD Deluxe	streture is not working	22-Apr-21	13:00	14:00	1:00	24-Apr-21	10:00	45	Welder		
20	1236	Casualty	New moniture stand fitting	22-Apr-21	11:00	11:30	0:30	23-Apr-21	12:00	25	Welder		
21	1805	OLD Deluxe	Wooden door is not working	22-Apr-21	15:00	14:00	1:00	23-Apr-21	15:00	26	Welder		
22	1809	OLD Deluxe	Cardiac table is not working	22-Apr-21	13:00	14:00	1:00	24-Apr-21	10:15	45.25	Welder		
23	221	SSOPD 238+239	Dr chair is not working	23-Apr-21	14:15	14:30	0:15	23-Apr-21	15:50	1.583333	Carpenter		
24	1541	Medicine opd	Watch fixed	23-Apr-21	14:15	14:30	0:15	23-Apr-21	16:15	2	Carpenter		
25	1808	OLD Deluxe	Trolley is not working	23-Apr-21	13:00	13:30	0:30	24-Apr-21	10:15	21.25	Welder		
26	1847	Covid 19 OPD	Name plate is fitting	24-Apr-21	10:00	10:15	0:15	24-Apr-21	11:00	1	Welder		
27	1848	Covid 19 OPD	LED TV Fixed	24-Apr-21	10:15	10:30	0:15	24-Apr-21	11:30	1.25	Welder		
28	1850	Covid 19 OPD	View box & notice board fitting	24-Apr-21	12:00	12:15	0:15	24-Apr-21	13:00	1	Welder		
							0:21			11.42857			
29	301	OT Complex	Dr changing bathroom is not working	19-Apr-21	12:30	12:45	0:15	22-Apr-21	14:00	73.5	Plumber		
30	2989	MCRI ICU	ICU Basin is not working	19-Apr-21	10:55	11:10	0:15	20-Apr-21	14:30	27.58333	Plumber		
31	1892	Super Deluxe	R no 738,729,724 flush is not working	19-Apr-21	10:45	11:00	0:15	20-Apr-21	11:30	24.75	Plumber	new hand spray 2	
32	1308	Dialysis	connector pipe is leak of dialsis machine	19-Apr-21	15:30	15:45	0:15	20-Apr-21	12:00	20.5	Plumber		
33	2230	6th floor deluxe	Male urinal toilet is blocked	19-Apr-21	11:00	11:55	0:55	23-Apr-21	13:00	98	Plumber		
34	1118	5th floor deluxe	R no 6 flush is not working	20-Apr-21	15:30	16:00	0:30	20-Apr-21	16:30	1	Plumber		
35	1219	obgy ward	Pts bathroom drainage line is block	20-Apr-21	9:00	9:15	0:15	20-Apr-21	9:30	0.5	Plumber		
36	2835	Peadi ward 360	PT bathroom is block	22-Apr-21	14:00	15:00	1:00	22-Apr-21	15:30	1.5	Plumber		
37	1751	male Ortho ward	urinal is not working	22-Apr-21	12:30	15:00	2:30	22-Apr-21	15:15	2.75	Plumber		
38	39	MCRI OPD	Wash basin is not working	22-Apr-21	9:30	9:40	0:10	22-Apr-21	10:20	0.833333	Plumber		
39	1810	Old Deluxe	Wash basin is not working in 648,646	22-Apr-21	14:00	14:30	0:30	22-Apr-21	14:45	0.75	Plumber		
40	1223	OBYG Ward	Pts bathroom drainage line is block	22-Apr-21	10:30	14:00	3:30	22-Apr-21	15:00	4.5	Plumber		

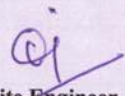
41	1658	CVTS	Wash basin tap is not working	22-Apr-21	9:00	9:00	0:00	22-Apr-21	9:30	0.5	Plumber	
42	101	Male Medicine ward	Commod flush is not working flush is required	22-Apr-21	11:30	11:45	0:15	22-Apr-21	12:00	0.5	Plumber	
43	1309	Dialysis	Machin pipe is cleaning	22-Apr-21	10:00	10:30	0:30	22-Apr-21	12:10	2.166667	Plumber	
44	263	Dental opd	Wash basin new water tap fixing	22-Apr-21	12:30	12:45	0:15					in progress
45	264	Dental opd	need of water input dental chair	23-Apr-21	12:45	12:55	0:10	23-Apr-21	14:50	2.083333	Plumber	
46	816	2-D echo	Hand spray is not working	23-Apr-21	10:20	10:30	0:10	23-Apr-21	10:40	0.333333	Plumber	
47	1895	Super Deluxe	Flush is not working	23-Apr-21	10:30	11:00	0:30	23-Apr-21	12:10	1.666667	Plumber	
48	1224	OBGY ICU	PTS Toilet drainage line is block	23-Apr-21	10:00	10:30	0:30	24-Apr-21	11:30	25.5	Plumber	
49	1600	MICU	Wash basin is not working	24-Apr-21	9:00	10:00	1:00	24-Apr-21	10:30	1.5	Plumber	
50	2423	ISolation icu	Wsh basin is broken	24-Apr-21	14:00	14:30	0:30	24-Apr-21	15:00	1	Plumber	
51	1897	Super Deluxe	R no 733, flush is not working	24 Apr 21	15:00	15:00	0:00	24 Apr 21	15:30	0.5	Plumber	
52	265	Dental OPD	Dental chair is not working	24-Apr-21	15:15	15:30	0:15					In Progress
53	850	MCRI OPD	toilet flush cock is not working	24-Apr-21	12:00	12:15	0:15					In Progress
54	1119	5th Floor Deluxe	Flush is not working	24-Apr-21	15:30	16:00	0:30	24-Apr-21	16:30	1	Plumber	
55												
				Average			0:35			17:39		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respos e Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call dealy due to covid room
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					Requirment given to store
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call dealy due to covid room
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call dealy due to covid room
7	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
9	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
10	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
11	679	Female Sur Ward	Toilet commod is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
12	2088	CCU	Main door is not reaireble Floor Spring	8-Mar-21	9:35	9:45	0:10					In Progress
13	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
14	3723	MICU	Main door is not working	1-Apr-21	12:30	12:45	0:15					in progress
15	502	MSW	toilet flush cock is not working	9-Apr-21	15:30	15:45	0:15					in progress

TOTAL COMPLAINT	55
PENDING COMPLAINT	3
COMPLETE COMPLAINT	52
COMPLAINT ATTENDED	95%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 12.04.2021 TO 17.04.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	STATUS	Remark
				Date	Time			Date	Time				
1	1234	Casualty	Office chair is not working	12-Apr-21	16:30	16:45	0:15	15-Apr-21	12:00	67.5	Welder		
2	1418	OBGY ICU	Bed no 3 railing is not working	12-Apr-21	15:30	15:50	0:20	12-Apr-21	16:30	1	Welder		
3	1650	CCU	Alu door is not working	12-Apr-21	11:15	11:30	0:15	12-Apr-21	12:15	1	Carpenter		
4	1991	IMSICU	Bed side railing screw is removed	15-Apr-21	12:30	12:45	0:15	15-Apr-21	15:00	2.5	Welder		
5	260	Dental opd	Nrew drawer channle fixed	15-Apr-21	11:30	11:45	0:15	15-Apr-21	12:30	1	Carpenter		
6	1841	Covid opd 1	trolley railing is removed	15-Apr-21	12:10	12:30	0:20	15-Apr-21	12:45	0.583333	Welder		
7	1112	Labour room	Trolley wheel is not working	15-Apr-21	12:05	12:20		15-Apr-21	15:30	3.416667	Welder		
8	631	Cathlab	Cabin door lock is not working	15-Apr-21	14:30	14:45		16-Apr-21	11:15	20.75	Carpenter		
9	1994	EMS ICU	Monitor stand is fixing	16-Apr-21	9:45	10:00						in progress	
10	4260	Lecture hall pharm	Door lock is not working	16-Apr-21	10:00	10:10		16-Apr-21	15:15	5.25	Carpenter		
11	3093	OT Complex	Trolley wheel is not working (oiling)	16-Apr-21	12:00	12:15		16-Apr-21	12:50	0.833333	Welder		
12	3741	MICU	Bathroom door is not working	16-Apr-21	10:00	10:15		16-Apr-21	12:30	2.5	Welder		
13	725	Microbiology	Door handle is reemoved	16-Apr-21	12:25	12:35		16-Apr-21	14:30	2.083333	Welder		
14	2408	Cathlab	Name plate fixing	16-Apr-21	11:30	11:45		16-Apr-21	14:15	2.75	Welder		
15	694	Linen dept	hook is broken of cloth	17-Apr-21	14:00	14:15		17-Apr-21	15:00	1	Welder		
16	3030	OT Complex	Trolley wheel is not working (oiling is done)	17-Apr-21	14:00	14:15		19-Apr-21	10:00	44	Welder		
17	2420	Isolation icu	Suction bottle new fixing work	17-Apr-21	13:00	14:00		19-Apr-21	11:30	46.5	Carpenter		
18	2985	MCRI ICU	Flush is not working	10-Apr-21	16:00	16:15	0:15	10-Apr-21	16:30	0.5	Plumber		
19	1885	Super Deluxe	R no 736 flush is not working	12-Apr-21	9:00	9:00	0:00	12-Apr-21	15:30	6.5	Plumber		
20	2195	House keeping	Toilet is block	12-Apr-21	15:15	15:30	0:15	12-Apr-21	16:30	1.25	Plumber		
21	1214	OBGY Ward	Pts Bathroom drainage line is block	12-Apr-21	10:15	10:30	0:15	12-Apr-21	11:00	0.75	Plumber		
22	1303	Dialysis	Pull push is not working	12-Apr-21	9:00	10:00	1:00	12-Apr-21	10:20	1.333333	Plumber		
23	2341	CVTS	Wash basin is not working	13-Apr-21	9:30	9:30	0:00	13-Apr-21	10:30	1	Plumber		
24	1887	Super deluxe	R no 736,737 flush is not working	13-Apr-21	12:45	13:00	0:15	13-Apr-21	14:45	2	Plumber		
25	1116	5th floor covid	bathroom is block	13-Apr-21	9:00	9:30	0:30	13-Apr-21	10:00	1	Plumber		
26	1306	Dialysis	Filter is not working	14-Apr-21	16:30	16:45	0:15	14-Apr-21	17:15	0.75	Plumber		
27	1206	Uro/Pla ward	Washroom is block	15-Apr-21	11:55	12:05	0:10	15-Apr-21	12:15	0.333333	Plumber		
28	2227	Deluxe	R no 606 toilet is not working	15-Apr-21	9:00	9:30	0:30	15-Apr-21	10:00	1	Plumber		
29	1114	Labour room	Wash basin is blocked	15-Apr-21	16:00	16:30	0:30	15-Apr-21	17:00	1	Plumber		
30	3099	OT Complex	Female changing room is block	15-Apr-21	15:30	16:00	0:30	15-Apr-21	16:30	1	Plumber		
31	2196	House keeping	1st floor gentes urinal is block	16-Apr-21	14:00	14:00	0:00	16-Apr-21	14:30	0.5	Plumber		
32	547	Female medi ward	Basin is block	16-Apr-21	15:25	15:40	0:15	16-Apr-21	16:00	0.583333	Plumber		
33	1216	OBGY Ward	PTS bathroom drain line is block	16-Apr-21	9:30	9:30	0:00	16-Apr-21	10:00	0.5	Plumber		
34	1888	Super deluxe	R no 729,735,Flush is not working	16-Apr-21	16:00	17:00	1:00	16-Apr-21	18:00	2	Plumber		
35	845	MCRI opd	Female toilet hand spray is not working	16-Apr-21	11:30	11:40	0:10	16-Apr-21	13:15	1.75	Plumber		
36	632	cathlab	Door patti is removed	16-Apr-21	11:40	12:00	0:20					in progress	
37	1147	5th floor	all room flush is cheacked	17-Apr-21	12:30	12:35	0:05	17-Apr-21	17:00	4.5	Plumber		
38	2239	Nephro ward	Wash basin is block	17-Apr-21	9:50	10:00	0:10	17-Apr-21	10:30	0.666667	Plumber		
39	349	MCRI Ortho opd	Wash basin water supply is not proprly	17 Apr 21	12:30	13:00	0:30	17-Apr-21	14:00	1.5	Plumber		
40	847	MCRI OPD	Female toilet wash basin tap is not working	17-Apr-21	12:00	12:15	0:15	17-Apr-21	17:30	5.5	Plumber		

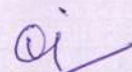
41	1890	Super deluxe	All room flush is not working	17-Apr-21	11:30	12:10	0:40	17-Apr-21	17:00	5.5	Plumber	
42	1210	Plau ro ward	Water leakage from wall	17-Apr-21	11:05	11:10	0:05	17-Apr-21	17:30	6.416667	Plumber	
43	2229	6th floor deluxe	All washroom is cheaked	17-Apr-21	13:30	14:30	1:00	17-Apr-21	15:30	2	plumber	
44	2344	Time office	Near canteen side pipe line is block	17-Apr-21	14:30	15:00	0:30	17-Apr-21	18:00	3.5	plumber	
				Average			0:20			1:13		

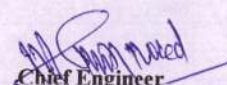
Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respos e Time	Call Close		I urn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call dealy due to covid room
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					Requirment given to store
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call dealy due to covid room
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call dealy due to covid room
7	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
9	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
10	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
11	679	Female Sur Ward	Toilet commod is cracked	3-Mar-21	11:00	11:15	0:15					in progress
12	2088	CCU	Main door is not reaireble Floor Spring	8-Mar-21	9:35	9:45	0:10					In Progress
13	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress
14	3723	MICU	Main door is not working	1-Apr-21	12:30	12:45	0:15					in progress
15	502	MSW	toilet flush cock is not working	9-Apr-21	15:30	15:45	0:15					in progress

TOTAL COMPLAINT	44
PENDING COMPLAINT	2
COMPLETE COMPLAINT	42
COMPLAINT ATTENDED	95%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT

CIVIL. MAIN 05.04.2021 TO 10.04.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	STATUS	Remark
				Date	Time			Date	Time				
1	163	RGY ICU	Card folder fix	5-Apr-21	14:15	14:30	0:15	5-Apr-21	15:30	13:30	Carpenter		
2	2240	Covid EICU	NSG Counter door is not working	5-Apr-21	10:20	10:30	0:10	5-Apr-21	15:00	14:30	Welder		
3	259	Dentl opd	curtain rod is removed	5-Apr-21	15:15	15:25	0:10	5-Apr-21	16:00	15:30	Welder		
4	2246	Covid 19 opd	Cardiac tble is not working	6-Apr-21	10:30	10:45	0:15	6-Apr-21	15:00	16:30	Welder		
5	1490	RGY Covid	Cupboard lock is not working	6-Apr-21	14:15	14:30	0:15	6-Apr-21	16:00	17:30	Welder		
6	3090	OT Complex	Door is not working in changing room	7-Apr-21	12:30	12:45	0:15	7-Apr-21	15:50	18:30	Carpenter		
7	2224	6th Floor Deluxe	R no 603,608 Door is not working	7-Apr-21	11:50	12:10	0:20	7-Apr-21	15:15	19:30	Carpenter		
8	2831	Pedi Ward 360	Bed railing is not working	7-Apr-21	12:00	12:15	0:15	7-Apr-21	16:00	20:30	Welder		
9	2829	Pedi Ward 360	Wooden cupboard lock is not working	7-Apr-21	12:00	12:15	0:15	7-Apr-21	15:00	21:30	Welder		
10	2834	Pedi Ward 360	Folding Gate screw is removed	7-Apr-21	12:00	12:15	0:15	7-Apr-21	16:00	22:30	Welder		
11	150	Female Ortho ward	Linen trolley is not working	7-Apr-21	10:45	11:00	0:15	8-Apr-21	15:50	23:30	Carpenter		
12	2833	Pedi Ward 360	Stool top is removed	7-Apr-21	10:00	10:30	0:30	8-Apr-21	15:30	0:30	Welder		
13	2832	Pedi Ward 360	Bed side locker is not working	7-Apr-21	10:00	10:30	0:30	7-Apr-21	11:30	1:30	Welder		
14	2830	Pedi Dept	Office chair is not working	7-Apr-21	12:00	12:15	0:15	7-Apr-21	16:00	2:30	Welder		
15	1229	Casualty	Wooden cupboard door is not working	8-Apr-21	11:00	11:15	0:15	8-Apr-21	15:30	3:30	Carpenter		
16	218	Swab collectiom	Cupboard lock is not working	8-Apr-21	15:45	16:00	0:15	9-Apr-21	11:15	4:30	Carpenter		
17	219	Swab collectiom	Board fitting	9-Apr-21	10:15	10:30	0:15	9-Apr-21	11:30	5:30	Carpenter		
18	151	Female Ortho ward	Door is removed	9-Apr-21	15:00	15:30	0:30	9-Apr-21	16:00	6:30	Welder		
19	588	PSM Dept	2nos cupboard is not working	9-Apr-21	11:20	11:30	0:10	9-Apr-21	12:30	7:30	Carpenter		
20	2417	Isolation icu	Cupboard lock is not working	9-Apr-21	12:10	12:20	0:10	12-Apr-21	12:30	8:30	Welder		
21	1231	Casualty	casualty entry gate floor cement is removed	9-Apr-21	15:30	15:45	0:15					in progress	
22	1230	Casualty	Wheel chair is not working	10-Apr-21	15:00	15:30	0:30	10-Apr-21	15:45	10:30	Welder		
23	3228	Pedi Dept	Name plate fitting	10-Apr-21	10:00	10:30	0:30	10-Apr-21	11:15	11:30	Carpenter		
24	1880	Super deluxe	Flush is not working	5-Apr-21	14:10	14:30	0:20	5-Apr-21	16:30	13:30	Plumber		
25	633	SICU	Hand Spray is not working	5-Apr-21	12:00	12:15	0:15	5-Apr-21	15:00	14:30	Plumber		
26	147	Radiology	Doctor washroom is block	5-Apr-21	12:20	12:35	0:15	5-Apr-21	14:45	15:30	Plumber		
27	3522	Cardiac OT	Washroom hand spray is not working	6-Apr-21	15:00	17:00	2:00	6-Apr-21	17:10	16:30	Plumber		
28	635	SICU	Flush cock is not working	6-Apr-21	15:30	16:00	0:30	6-Apr-21	16:30	17:30	Plumber		
29	2194	ENT ward	Piller cock is not working	6-Apr-21	14:00	14:30	0:30	6-Apr-21	15:30	18:30	Plumber		
30	2193	House keeping	Toilet is block	6-Apr-21	9:15	10:05	0:50	6-Apr-21	10:30	19:30	Plumber		
31	30	Central library	Urinal is not working	6-Apr-21	10:45	11:00	0:15	6-Apr-21	12:30	20:30	Plumber		
32	2247	Covid opd	Basin is block	6-Apr-21	10:30	10:45	0:15	6-Apr-21	11:30	21:30	Plumber		
33	3091	OT Complex	Changing room bathroom is block	7-Apr-21	9:35	10:00	0:25	7-Apr-21	10:30	22:30	Plumber		
34	1111	Labour room	Wash basin is block	7-Apr-21	15:00	15:00	0:00	7-Apr-21	15:30	23:30	Plumber		
35	1211	OBGY Ward	Bathroom is block	7-Apr-21	15:00	15:30	0:30	7-Apr-21	16:30	0:30	Plumber		
36	1212	OBGY Ward	bathroom drain line is block	8-Apr-21	10:00	10:30	0:30	8-Apr-21	11:00	1:30	Plumber		
37	1414	OBGY ICU	Wash basin is leakage	8-Apr-21	15:00	15:30	0:30	8-Apr-21	16:00	2:30	Plumber		
38	1882	Super deluxe	R.no 733 Hand spray is not working	8-Apr-21	11:00	14:30	3:30	8-Apr-21	15:00	3:30	Plumber		
39	1883	Super deluxe	Flush hottam plate is not working	8-Apr-21	14:30	15:00	0:30	8-Apr-21	15:30	4:30	Plumber		
40	502	MSW	toilet flush cock is not working	9-Apr-21	15:30	15:45	0:15					in progress	
41	2416	Isolation	Bathroom is block	9-Apr-21	10:00	10:30	0:30	9-Apr-21	11:00	5:30	Plumber		
42	1114	5th floor Covid	Flush 9,11 flush is not working	9-Apr-21	14:00	14:30	0:30	9-Apr-21	15:30	6:30	Plumber		

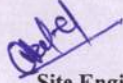
43	1115	New peadi ward	Flush is not working	10-Apr-21	16:00	16:30	0:30	10-Apr-21	17:00	7:30	Plumber	
44	1302	Dialysis	Machin pipe is not working	10-Apr-21	9:00	9:30	0:30	10-Apr-21	11:15	8:30	Plumber	
45	2339	D hostel	R no 8 Flush is not working	10-Apr-21	15:00	15:30	0:30	10-Apr-21	16:00	9:30	Plumber	
				Average			0:37			23:30		

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Resposn e Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5 Jan 21	14:15	14:30	0:15					call dealy due to covid room
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					Requirment given to store
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					call dealy due to covid room
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call dealy due to covid room
7	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
9	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
10	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
11	679	Female Sur Ward	Toilet comod is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
12	2088	CCU	Main door is not reaireble Floor Spring	8-Mar-21	9:35	9:45	0:10					In Progress
13	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress

TOTAL COMPLAINT	45
PENDING COMPLAINT	2
COMPLETE COMPLAINT	43
COMPLAINT ATTENDED	96%


Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL

REPAIRING AND MAINTENANCE REPORT

CIVIL, MAIN 29.03.2021 TO 03.04.2021

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attend d Time	Respon s e Time	Call Close		Turn Around Time	Work Done	STATUS	Remark
				Date	Time			Date	Time				
1	1872	Super deluxe	Cupboard lock is not working	30-Mar-21	15:15	15:30	0:15	30-Mar-21	16:15	16:30	Carpenter	new lock fixed	
2	1224	Casualty	Door handle is removed	30-Mar-21	9:30	10:00	0:30	30-Mar-21	10:30	17:30	Carpenter		
3	2223	6th deluxe	Cupboard door is not working	30-Mar-21	15:45	16:00	0:15	30-Mar-21	16:50	18:30	Carpenter		
4	1835	Covid OPD	Patient streature is not working	30-Mar-21	11:15	11:30	0:15	31-Mar-21	10:00	19:30	Welder		
5	3716	MICU	PTS Shifting trolley is broken	30-Mar-21	12:00	12:15	0:15	31-Mar-21	13:00	20:30	Welder		
6	543	Female Sur ward	Cot nut bolt is removed	30-Mar-21	14:40	14:55	0:15	30-Mar-21	15:00	21:30	Welder		
7	160	RGY ICU	PTS Trolley is not working	30-Mar-21	11:20	11:35	0:15	30-Mar-21	15:30	22:30	Carpenter		
8	148	Female Ortho ward	Cupboard lock is not working	30-Mar-21	11:15	11:30	0:15	30-Mar-21	11:00	23:30	Welder		
9	1201	Uro/pla ward	Cupboard lock is not working	30-Mar-21	9:30	10:00	0:30	30-Mar-21	10:30	0:30	Welder		
10	162	RGY ICU	trolley belt fitting	30-Mar-21	11:45	12:00	0:15	30-Mar-21	15:15	1:30	Carpenter		
11	161	RGY ICU	Door is removed	30-Mar-21	11:45	12:00	0:15	30-Mar-21	14:30	2:30	Carpenter		
12	38	EndoScopy	Name Plate fitting	31-Mar-21	10:00	10:15	0:15	31-Mar-21	11:00	3:30	Welder		
13	1873	Super deluxe	Rno 724 Bed nut bolt is removed	31-Mar-21	9:45	10:00	0:15	31-Mar-21	11:00	4:30	Welder		
14	1837	Covid opd	PTS streature is not working	31-Mar-21	11:00	11:20	0:20	31-Mar-21	12:00	5:30	Welder		
15	309	Bio medi science	Door is not working	31-Mar-21	9:30	10:00	0:30	31-Mar-21	11:40	6:30	Carpenter		
16	2330	Time office	Ac pipe hole is closing work	31-Mar-21	15:30	15:40	0:10	5-Apr-21	15:35	7:30	nida pop		
17	3723	MICU	Main door is not working	1-Apr-21	12:30	12:45	0:15					in progress	
18	1409	OBGY ICU	IV stand is not working	1-Apr-21	10:15	10:30	0:15	1-Apr-21	12:30	9:30	Carpenter		
19	1225	Casualty	janak trolley top is repaired	1-Apr-21	10:30	10:45	0:15	1-Apr-21	11:15	10:30	Carpenter		
20	1487	TL Ward	nail fitting for watch	1-Apr-21	15:15	15:30	0:15	1-Apr-21	16:15	11:30	Carpenter		
21	2410	Isolation icu	Windo net is broken	1-Apr-21	11:05	11:15	0:10	5-Apr-21	11:00	12:30	Welder		
22	849	RGY DEPT	dept is colouring work	1-Apr-21	12:20	12:30	0:10	5-Apr-21	11:30	13:30	painteer		
23	2039	PICU	Bed side iv stand is not working	2-Apr-21	14:00	14:15	0:15	2-Apr-21	15:00	14:30	Welder		
24	2238	Neprology	NSG Counter handle is removed	2-Apr-21	14:00	14:05	0:05	2-Apr-21	14:30	15:30	Welder		
25	1839	Covid OPD	x-ray view box Fixing	2-Apr-21	10:00	10:10	0:10	2-Apr-21	15:00	16:30	Carpenter		
26	2237	Covid OPD	2 locker is not working	2-Apr-21	14:30	14:45	0:15	3-Apr-21	10:00	17:30	Welder		
27	1981	EMSICU	Drawer screw is removed	3-Apr-21	9:20	9:30	0:10	3-Apr-21	10:00	18:30	Welder		
28	2544	NICU	Side room door is not working	3-Apr-21	11:30	12:00	0:30	3-Apr-21	15:30	19:30	Carpenter		
29	2413	KT ICU	R no 1 Cot screw is removed	3-Apr-21	10:30	10:40	0:10	3-Apr-21	14:50	20:30	Carpenter		
30	682	Female Sur ward	Wooden cupboard is not working	3-Apr-21	10:00	10:00	0:00	3-Apr-21	15:15	21:30	Carpenter		
31	1876	Super Deluxe	R no 725 bed is not working	3-Apr-21	12:15	12:30	0:15	3-Apr-21	15:50	22:30	Carpenter		
							0:15						
32	146	Radiology	Hand Spray is not working in ladies toilet	30-Mar-21	10:00	10:00	0:00	31-Mar-21	11:00	0:30	Plumber	new hand spray fixed	
33	2407	Isolation icu	Wash basin is broken	30-Mar-21	12:15	12:30	0:15	30-Mar-21	16:00	1:30	Plumber		
34	1208	OBGY i	pts Drainage line is block	30-Mar-21	10:00	10:30	0:30	30-Mar-21	11:00	2:30	Plumber		
35	2328	Time Office	D hostel r no 12 flush is not working	30-Mar-21	9:45	10:00	0:15	31-Mar-21	10:30	3:30	Plumber		
36	2192	House keeping	One tap & one push cock is not working	31-Mar-21	9:15	9:30	0:15	31-Mar-21	10:45	4:30	Plumber	new push cock& tap	
37	1836	Covid opd	Hand Spray is not working in ladies toilet	31-Mar-21	10:00	10:10	0:10	31-Mar-21	11:00	5:30	Plumber	New hand spray fixed	
38	2235	EMSICU	Wash basin is broken	31-Mar-21	13:00	14:00	1:00	31-Mar-21	15:30	6:30	Plumber		
39	843	MCRI OPD	Male toilet urinal water is leakage	31-Mar-21	12:20	12:35	0:15	31-Mar-21	17:00	7:30	Plumber		
40	2331	Time Office	Sports hostel jali fitting	31-Mar-21	15:45	16:00	0:15	1-Apr-21	17:30	8:30	Plumber		
41	2332	Time Office	Water leakage from ceiling	1-Apr-21	9:20	9:30	0:10	3-Apr-21	13:00	9:30	Plumber		
42	1209	OBGY i	PTS Toilet Drainage line is block	1-Apr-21	11:00	11:30	0:30	1-Apr-21	12:30	10:30	Plumber		
43	587	PSM Dept	Wash basin is not working	1-Apr-21	16:00	16:15	0:15	3-Apr-21	11:30	11:30	Plumber	new conection pipe,tap & pillar cock	
44	668	Pathology	practical hall outlet pipe is blocked	2-Apr-21	15:00	15:15	0:15	3-Apr-21	11:30	12:30	Plumber		

45	1875	Super Deluxe	All Flush Is not working	2-Apr-21	10:30	10:30	0:00	2-Apr-21	11:04	13:30	Plumber	
46	889	Central lab	Basin top is not working	3-Apr-21	9:30	10:10	0:40	3-Apr-21	12:00	14:30	Plumber	
47	1876	Super deluxe	All Bathroom flush is checked	3-Apr-21	11:25	11:35	0:10	3-Apr-21	12:30	15:30	Plumber	
48	1112	5th floor	All room flush is checked	3-Apr-21	15:00	15:00	0:00	3-Apr-21	16:00	16:30	Plumber	
49	3724	Covid MICU	Wash basin is leakage	1-Apr-21	11:20	11:35	0:15	3-Apr-21	15:00	17:30	Plumber	
							Average	0:17				

Carry forward complaint

Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attende	Respos e Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					call dealy due to covid room
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					in progress
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					Requirment given to store
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in progress
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					call dealy due to covid room
7	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					call dealy due to covid room
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
9	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
10	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
11	679	Female Sur Ward	Toilet commod is cracked	3-Mar-21	11:00	11:15	0:15					in progress
12	2088	CCU	Main door is not reaireble Floor Spring	8-Mar-21	9:35	9:45	0:10					In Progress
13	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress

TOTAL COMPLAINT	49
PENDING COMPLAINT	1
COMPLETE COMPLAINT	48
COMPLAINT ATTENDED	98%


Site Supervisor
MGM Const.Dept.

Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.

MGM MEDICAL COLLEGE & HOSPITAL
REPAIRING AND MAINTENANCE REPORT
CIVIL. MAIN 22.03.2021 TO 27.03.2021


Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Attended Time	Response Time	Call Close		Turn Around Time	Work Done	STATUS	Remark
				Date	Time			Date	Time				
1	2320	Time Office	staff toilet door is not working	22-Mar-21	17:15	17:23	0:08	23-Mar-21	11:15	18	Carpenter		
2	3220	Peadl dept	3ed floor bathroom door Aldrop fitting	22-Mar-21	10:15	10:30	0:15	22-Mar-21	11:30	1.25	Welder		
3	275	Medical Store	New board fitting 4 nos	22-Mar-21	14:00	14:05	0:05	22-Mar-21	14:50	0.8333333	Welder		
4	846	MJPJAY Dept	Window rod is fitting	22-Mar-21	12:10	12:20	0:10	22-Mar-21	15:00	2.8333333	Welder		
5	848	MJPJAY Dept	Wooden cupboard fixing on wall	22-Mar-21	12:15	12:30	0:15	22-Mar-21	15:00	2.75	Welder		
6	7	IVF Dept	Toilet Door lock is not working	22-Mar-21	10:45	10:50	0:05	22-Mar-21	11:45	1	Welder		
7	2233	EICU	Table drawer is not working	23-Mar-21	10:30	10:45	0:15	23-Mar-21	15:30	5	Carpenter		
8	1829	Covid OPD	Mirror fitting in covid opd	23-Mar-21	10:40	10:50	0:10	23-Mar-21	12:55	2.25	Carpenter		
9	1825	Covid OPD	TV fitting in covid opd	23-Mar-21	10:40	10:50	0:10	23-Mar-21	12:40	2	Carpenter		
10	1828	Covid OPD	Name plate Fixing	23-Mar-21	10:40	10:50	0:10	23-Mar-21	12:45	2.0833333	Carpenter		
11	1483	RGY Covid-19	Cupboard lock is not working	23-Mar-21	10:40	10:50	0:10	23-Mar-21	12:50	2.1666667	Carpenter		
12	1484	TL Covid	Cupboard lock is not working	23-Mar-21	12:15	12:30	0:15	23-Mar-21	13:05	0.8333333	Carpenter		
13	1109	Labour Room	Board fitting	23-Mar-21	11:15	11:30	0:15	23-Mar-21	11:50	0.5833333	Carpenter		
14	722	Microbiology	Door lock is not working	24-Mar-21	16:00	16:15	0:15	25-Mar-21	10:00	18	Welder		
15	1221	Casualty	Tank trolley railing is not working	24-Mar-21	10:00	10:30	0:30	24-Mar-21	11:30	1.5	Welder		
16	1107	5th floor deluxe	Cupboard lock is not working	24-Mar-21	11:00	11:30	0:30	24-Mar-21	15:00	4	Welder		
17	158	RGY ICU	PTS Trolley is not working	24-Mar-21	15:00	15:15	0:15	24-Mar-21	16:00	1	Welder		
18	216	MGM opd Complex	Wiper rubber is not working	25-Mar-21	11:30	11:45	0:15				Carpenter	requirement is given	
19	1895	Urology ward	Cupboard is not working	25-Mar-21	14:00	14:15	0:15	25-Mar-21	15:00	1	Welder		
20	3086	OT Complex	Steel trolley is not working	25-Mar-21	16:00	16:15	0:15	25-Mar-21	16:30	0.5	Welder		
21	1909	5th floor deluxe	Wheel chair is not working	26-Mar-21	12:10	12:20	0:10	26-Mar-21	15:50	3.6666667	Carpenter		
22	1486	TL Ward	NSG Counter lock is not working	26-Mar-21	12:20	12:30	0:10	26-Mar-21	15:15	2.9166667	Carpenter		
23	1223	Casualty	Wheel chair wheel is not working	26-Mar-21	15:15	15:30	0:15	26-Mar-21	16:00	0.75	Welder		
24	1971	SICU	IV Stand is broken	26-Mar-21	15:15	15:30	0:15	26-Mar-21	15:30	0.25	Welder		
25	3223	Peadl Dept	Name plate fitting 32 nose	26-Mar-21	11:50	12:15	0:25				Carpenter	after painting	
26	3224	Peadl dept 3ed floor	6 room is colouring work	27-Mar-21	10:20	10:30	0:10				Colour	in progress	
				Average			0:13						
28	2827	Peadl ward	Cupboard lock is not working	27-Mar-21	11:45	12:00	0:15	27-Mar-21	14:30	2.75	Plumber		
29	2943	ENT Ward	Cupboard lock is not working	27-Mar-21	12:20	12:35	0:15	27-Mar-21	15:30	3.1666667	Plumber		
30	1801	OLD Deluxe	Wash basin is broken so new wash basin fixed	22-Mar-21	14:00	14:15	0:15	23-Mar-21	16:00	26	Plumber		
31	1404	OBGY ICU	Wash basin is leakages	22-Mar-21	10:00	10:30	0:30	22-Mar-21	11:00	1	Plumber		
32	1894	Uro /Pla Ward	Washroom is block	22-Mar-21	10:30	11:00	0:30	22-Mar-21	11:15	0.75	Plumber		
33	1868	Super Deluxe	R no 727 Hand spray is not working	23-Mar-21	11:30	12:00	0:30	23-Mar-21	13:00	1.5	Plumber		
34	1106	5th floor deluxe	All room flush is not working	23-Mar-21	9:30	10:00	0:30	23-Mar-21	11:00	1.5	Plumber		
35	2218	6th floor deluxe	tap nob of hot water missing	23-Mar-21	12:30	12:45	0:15				Plumber	requirement is given	
36	3084	OT Complex	Hand Wash Scrub Basin not working	24-Mar-21	14:00	16:00	2:00	24-Mar-21	16:00	2	Plumber		
37	3085	OT Complex	Wash Basin is Block	24-Mar-21	14:00	16:00	2:00	24-Mar-21	16:30	2.5	Plumber		
38	723	Microbiology	Wash basin is leakages	25-Mar-21	10:10	10:20	0:10	25-Mar-21	11:00	0.8333333	Plumber		
39	2402	Isolation ICU	NSG Counter Basin is removed	26-Mar-21	14:30	15:00	0:30	26-Mar-21	15:40	1.1666667	Plumber		
40	3125	New Deluxe	R no 302,303 Bathroom commod Spray is not work	26-Mar-21	15:00	15:15	0:15	26-Mar-21	16:20	1.3333333	Plumber		
41	105	mgm I of physio	Toilet stop cock is not working	26-Mar-21	10:00	10:30	0:30	26-Mar-21	11:00	1	Plumber		
42	1207	Obgy ward 1	pts bath drain block	27-Mar-21	9:50	10:00	0:10	27-Mar-21	10:30	0.6666667	Plumber		
43	1869	super deluxe	all room flush check and repair	27-Mar-21	14:00	14:30	0:30	27-Mar-21	15:00	1	Plumber		
44	2220	Executive deluxe	room 15 hand spray not work	27-Mar-21	11:15	15:00	3:45	27-Mar-21	16:30	5.25	Plumber		
				Average			0:45						

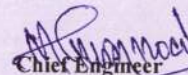
Carry forward complaint

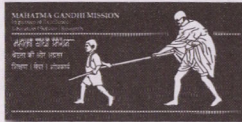
Sr.No	COMP. NO	DEPARTMENT	Nature Of Complaint	Received		Call Attended	Response Time	Call Close		Turn Around	Work Done	REMARK
				Date	Time			Date	Time			
1	2920	OLD Deluxe	bathroom coloring	5-Jan-21	14:15	14:30	0:15					call dealy due to covid room
2	4251	IT DEPT	room need to coloring	7-Jan-21	11:00	11:15	0:15					in progress
3	2161	6th floor Deluxe	bathroom shower is not working	8-Jan-21	14:30	14:45	0:15					Requirement given to store
4	letter	male medi ward	toilet flooring tile & All door changing	9-Jan-21	15:00	15:30	0:30					in progress
5	1695	5th Floor Deluxe	passage wooden Frame is painting	18-Jan-21	12:15	12:20	0:05					in Progress
6	1816	Super deluxe	passage wooden Frame is painting	19-Jan-21	13:45	14:10	0:25					in progress
7	2100	New MCRI OPD	new table required	4-Feb-21	14:45	15:00	0:15					in progress
8	1815	Covid opd	New rubber mat fitting to ramp	4-Feb-21	12:15	12:30	0:15					in progress
9	822	MCRI OPD	ladies toilet comod is cracked	1-Mar-21	11:00	11:15	0:15					in progress
10	36	Endoscopy	Ceiling joint is crack	2-Mar-21	11:30	11:45	0:15					in progress
11	679	Female Sur Ward	Toilet commod is cracked	3-Mar-21	11:00	11:15	0:15					In Progress
12	2088	CCU	Main door is not reaireble Floor Spring	8-Mar-21	9:35	9:45	0:10					In Progress
13	135	Radiology	Door laminate is removed	10-Mar-21	10:45	11:00	0:15					In Progress

TOTAL COMPLAINT	44
PENDING COMPLAINT	4
COMPLETE COMPLAINT	40
COMPLAINT ATTENDED	91%

Site Supervisor
MGM Const.Dept.


Site Engineer
MGM Const.Dept.


Chief Engineer
MGM Const.Dept.



MAHATMA GANDHI MISSION

MGM SCHOOL OF PHYSIOTHERAPY, AURANGABAD

COMPLAINT SLIP

Slip No. **276**

Name of Dept./Institute : PHYSIOTHERAPY OPD C/B Date : 16/10/2021


Nature of work : Urgent Routine

Nature of Complaint : Civil Electrical Fire & Safety

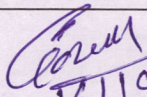
Details of Complaint : 3-Round sheeting chair.
Hand ~~at~~ tolerating zone.

Attended Time : _____ Closing Time : _____

Remarks : _____

Signature & Name of
Dept. in Charge 

Principal


16/10/21
Office Staff 5:20
MGM Construction Dept. 3:40



MAHATMA GANDHI MISSION

MGM SCHOOL OF PHYSIOTHERAPY, AURANGABAD

WORK COMPLETION SLIP

Slip No. **276**

Name of Dept./Institute : PHYSIOTHERAPY OPD - C.B Date : 18/10/2021

Nature of Complaint : **Civil** **Electrical** **Fire & Safety**

Details of Complaint : ③ Round sheilding Chair ^५ ६०५
मरुत दो

Action taken by : _____
Work done checked by : Round Chair मरुत दो ६०५ मरुत दो ६०५ मरुत दो
६०५ मरुत दो ६०५

Remarks : _____

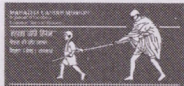
~~Signature~~
Signature

Signature
10/10

Signature & Name of
Dept. in Charge

Site Engineer
MGM Construction Dept.

Chief Engineer
MGM Construction Dept.



MAHATMA GANDHI MISSION

FM/MGM/FMS-05

3293

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

Urgent/Routine

Slip No.

Name of the Dept.

Emergency, Dehli

Date :

16/10/19

Equipment Name

Door

Model No.

10.30A

Date of purchase

AMC/Insurance/Warranty.

Nature of complaint

Door not closed

Remarks

properly of room no. 603

please do urgent

Coram
16/10/19

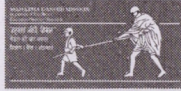
Signature

Repairs & maintenance Dept.

11:10
cht
11:25

Signature

Dept. in-charge



FM/MGM/FMS-04

MGM MEDICAL COLLEGE HOSPITAL & MCRI REPAIR CONFIRMATION SLIP

Name of the Dept. Executive Deluxe Slip No. **3293**
Date: 21/10/21 2:30pm
Equipment Name Door Model No. _____
Date of purchase _____ AMC/Insurance/Warranty. _____
Nature of complaint Door need closed properly Room
no 603. plz do urgent.
Action taken Door repair done.
Spares consumed _____
Work done by _____
Remarks _____
Signature Munish 3:15
Repairs & maintenance Dept. _____
Checked by (at the site) for STC
Sonal
SN

URGENT



FM/MGM/FMS-05

MAHATMA GANDHI MISSION HOSPITAL COMPLAINT SLIP

Urgent/Routine

Slip No. **885**

Name of the Dept. ऑपॉर्डीना

Date: 16.10.21

Equipment Name _____

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint ऑपॉर्डीनातील एक बॅडकी लुझा पडली आहे.
स्वतःच ताबेल असलेल्याची व्यवस्था करावी.

Remarks _____

Signature
16/10/21

11:55 AM
11:50

for
Signature

Signature
Repairs & maintenance Dept.

Signature
Dept. in-charge



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

MAHATMA GANDHI MISSION HOSPITAL REPAIR CONFIRMATION SLIP

Slip No. **885**

Name of the Dept. ಇಂಜಿನಿಯರಿಂಗ್

Date: 95.90.29

Equipment Name _____

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint ಇಂಜಿನಿಯರಿಂಗ್ ಲೂಕ್ ಲಿಫ್ಟ್‌ನ ಗುಡ್ಡುಗಳ ಪಕ್ಕದ ಕಾಠಿ
ಪ್ರಶ್ನೆಗೆ ಉತ್ತರ ವಸತಿಯನ್ನು ಕೊಡುವುದು.

Action taken ಉತ್ತರ ಲಿಫ್ಟ್‌ನ ಗುಡ್ಡುಗಳ ಪಕ್ಕದ ಕಾಠಿ.

Spares consumed _____

Work done by ಶ್ರೀ. ರವಿಶಂಕರ್ ಕೋಡೆ

Remarks _____

ಶ್ರೀ. ರವಿಶಂಕರ್ ಕೋಡೆ

Signature

Repairs & maintenance Dept.

Rv 885

Checked by (at the site)



FM/MGM/FMS-05

MAHATMA GANDHI MISSION HOSPITAL COMPLAINT SLIP

Urgent/Routine

Slip No. **64**

Name of the Dept. central library

Date: 16-10-21

Equipment Name _____

Model No. C

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint reference च door close करवाव जाले आहे.
Xerox Room च निरवले आहे बसवून देण्यात यावे.

Remarks _____

Correus
16/10/21

Amgeny ceey
1:00 CHT
2:10

Signature
Repairs & maintenance Dept.

Signature
Dept. in-charge



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

MAHATMA GANDHI MISSION HOSPITAL

REPAIR CONFIRMATION SLIP

Slip No. **64**

Name of the Dept. Central Library

Date: 13-11-2021

Equipment Name _____

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint Reference section door close
अनुसंधान विभाग

Action taken (1) New STS कोलमार्ड जांचन दिले

Spares consumed _____

Work done by _____

Remarks _____

[Signature]
Signature 12:15pm

[Signature]
15-11-2021

Repairs & maintenance Dept.

Checked by (at the site)



MAHATMA GANDHI MISSION

FM/MGM/FMS-05

MAHATMA GANDHI MISSION HOSPITAL COMPLAINT SLIP

1694

Urgent/Routine

Slip No.

Name of the Dept.

Casualty

Date:

16/10/24

Equipment Name

Stretcher

Model No.

Date of purchase

AMC/Insurance/Warranty.

Nature of complaint

Casualty मरीजों के चयन के लिए
यदि कोई मरीज आते हैं तो उसे तुरंत ले जाया जाए

Remarks

इस स्लैट पर चयन के लिए मरीजों को ले जाया जाए
यदि कोई मरीज आते हैं तो उसे तुरंत ले जाया जाए

Signature

Repairs & maintenance Dept.

Signature

Dept. in-charge

for [Signature]

Casualty
16/10/24

5.50
4.105



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

MAHATMA GANDHI MISSION HOSPITAL

REPAIR CONFIRMATION SLIP

Slip No. **1694**

Name of the Dept. Casampy.

Date: 16/10/21

Equipment Name DR स्टेचमर रिपरींग

Model No. _____

Date of purchase कमन रिप

AMC/Insurance/Warranty.

Nature of complaint _____

Action taken DR स्टेचमर रिपरींग कमन रिप (ऑइलींग)

Spares consumed _____

Work done by _____

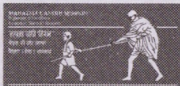
Remarks _____

Dr. Arun
Signature 5:00 PM

Vasanth
SN.

Repairs & maintenance Dept.

Checked by (at the site)



MAHATMA GANDHI MISSION

FM/MGM/FMS-05

3290

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

Urgent/Routine

Slip No.

Name of the Dept. Emergency Dehruve. Date: 13/10/21

Equipment Name Stand Model No. 2pm

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint Telephone Stand gone

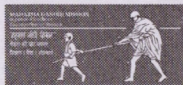
Remarks earlier bench 1201, Room
no 603 604 Please do need

Signature
16/10/21

11:45
11:30
chk

Signature
Repairs & maintenance Dept.

Signature
Dept. in-charge



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

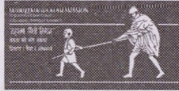
MGM MEDICAL COLLEGE HOSPITAL & MCRI REPAIR CONFIRMATION SLIP

Name of the Dept. Executive Deluxe Slip No. 3290
Date 22/10/21
Equipment Name stand Model No. _____
Date of purchase _____ AMC/Insurance/Warranty. _____
Nature of complaint Telephone stand क़ुराया खरित करवाने के
Room No. 604, 612, 608, 602, 607, 605 बसवून दिले.
Action taken Telephone सगी screw बसवून दिले
Spares consumed _____
Work done by Mr. Panchal
Remarks _____

Munni

Signature 3515
Repairs & maintenance Dept.

Bale
22/10/21 3:10 PM
Checked by (at the site)



FM/MGM/FMS-05

MAHATMA GANDHI MISSION HOSPITAL

COMPLAINT SLIP

Urgent/Routine

Slip No. **272**

Name of the Dept. Nephrology Dept.

Date: 16-10-2021.

Equipment Name wheelChair.


Model No. _____

Date of purchase - AMC/Insurance/Warranty.

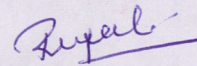
Nature of complaint wheelChair Base broken.

Remarks _____

Signature
Repairs & maintenance Dept.


16/10/2021
3:45pm




Signature
Dept. in-charge



FM/MGM/FMS-04

MAHATMA GANDHI MISSION HOSPITAL

REPAIR CONFIRMATION SLIP

272

Slip No.

Name of the Dept. Nephrology Dept

Date: 16-10-2021

Equipment Name wheel chair

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint wheel chair base broken.

Action taken Replaced with new one base and chair making good condition

Spares consumed chair base - 01 nos

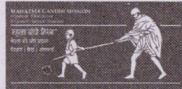
Work done by Dipak Patel & Chandra Sankar Engineer.

Remarks _____

Signature 4:00 pm

Repairs & maintenance Dept.

Checked by (at the site)



FM/MGM/FMS-05

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

Urgent/Routine

Slip No. **2108**

Name of the Dept. Hematology

Date: 15/10/24

Equipment Name _____

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint Bed side Railing no. 02 Room

Remarks

p/2 repair nt

Signature
16/10/24

Repairs & maintenance Dept.

10:25
10:55
ent

Signature
Dept. in-charge



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

MGM MEDICAL COLLEGE HOSPITAL & MCRI

REPAIR CONFIRMATION SLIP

Slip No. **2108**

Name of the Dept. Hemat ICU

Date: 28/10/21

Equipment Name Bed Side Biotin Biotin

Model No. _____

Date of purchase 28/10/21 AMC/Insurance/Warranty.

Nature of complaint _____

Action taken Bed Side Biotin Biotin 28/10/21

Spares consumed _____

Work done by _____

Remarks _____

[Signature]
Signature

Repairs & maintenance Dept.

[Signature]
Checked by (at the site)



MAHATMA GANDHI MISSION

MAHATMA GANDHI MISSION HOSPITAL COMPLAINT SLIP

16/10/2021

4585

Urgent/Routine

Name of the Dept. _____

Biochemistry Dept

Date: _____

Slip No. _____

14/10/21

Equipment Name _____

Model No. _____

Date of purchase _____

AMC/Insurance/Warranty.

Nature of complaint _____

Biochemistry Dept ~~हेल्थ स्क्रीन~~ 'ब्लड ग्लूकोज' screen (FSA)

Remarks _____

Signature
Repairs & maintenance Dept.

[Signature]
16/10/2021
10:00
PM

A. T. M
A. T. M
10:20
PM

Signature
Dept. in-charge

[Signature]
For B. more



MAHATMA GANDHI MISSION

MAHATMA GANDHI MISSION HOSPITAL

REPAIR CONFIRMATION SLIP

Slip No. **4585**

Name of the Dept. Biochemistry Dept

Date: 21/10/21

Equipment Name _____

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint _____

Biochemistry test screen 45KT 9205

Action taken मिशन साई

Spares consumed _____

Work done by वीरल नरेश

Remarks _____

Munish

Signature 11/15
Repairs & maintenance Dept. _____

Bme
Checked by (at the site)



FM/MGM/FMS-05

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

✓
Urgent/Routine

Name of the Dept.

IOAE (MGMHHS) RD

Slip No.

Date:

16/10/2024
634

Equipment Name

Name Board fitting

Model No.

Date of purchase

—

AMC/Insurance/Warranty.

Nature of complaint

Name Board fitting in Dean office

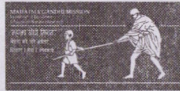
Remarks

Signature

Repairs & maintenance Dept.

Signature

Dept. in-charge



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

MGM MEDICAL COLLEGE HOSPITAL & MCRI REPAIR CONFIRMATION SLIP

634

Slip No.

Name of the Dept.

IOAP (MGM/CHS) D.D.

Date:

16/10/2021

Equipment Name

name board fix

Model No.

Date of purchase

AMC/Insurance/Warranty.

Nature of complaint

Action taken

name board fix work

Spares consumed

Work done by

Remarks

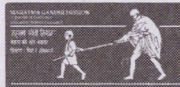
Signature

[Handwritten Signature]
12 PM

Repairs & maintenance Dept.

Checked by (at the site)

[Handwritten Signature]



FM/MGM/FMS-05

MAHATMA GANDHI MISSION HOSPITAL

COMPLAINT SLIP

2671

Urgent/Routine

Slip No.

Name of the Dept.

Exam Cell

Date:

16/10/21

Equipment Name

(1) Name board fix

Model No.

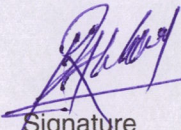
Date of purchase

AMC/Insurance/Warranty.

Nature of complaint

Name board fix wall

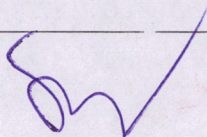
Remarks


Signature

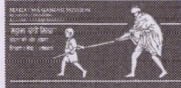
Repairs & maintenance Dept.

10AM

RT
10:15AM


Signature

Dept. in-charge



FM/MGM/FMS-04

MAHATMA GANDHI MISSION HOSPITAL

REPAIR CONFIRMATION SLIP

2671

Slip No.

Name of the Dept. Exam cellDate: 16/10/21Equipment Name (2) Name board fix

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint _____

Action taken Name board fix wall done

Spares consumed _____

Work done by _____

Remarks _____

[Signature]
Signature

[Signature]

Repairs & maintenance Dept.

Checked by (at the site)



MAHATMA GANDHI MISSION

FM/MGM/FMS-05

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

Urgent/Routine

Slip No. **329**

Name of the Dept. Super del

Date: 15/10/24

Equipment Name R.no. 727 door ATM

Model No. _____

Date of purchase _____

AMC/Insurance/Warranty.

Nature of complaint R.no. 727 चा Bathroom चा दरवाजा

जाम झाला आहे - please repair करत दो.

Remarks _____

Signature

Repairs & maintenance Dept.

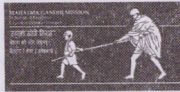
*16/10/2024
2.00*

*com
2.10*

Signature

Dept. in-charge

*Sub
Slv*



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

MGM MEDICAL COLLEGE HOSPITAL & MCRI REPAIR CONFIRMATION SLIP

Slip No. **329**

Name of the Dept. Syden DIX

Date: 16/10/21

Equipment Name R.No. 727 door

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

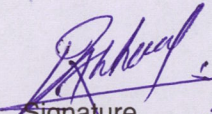
Nature of complaint R.No 727 door work done.

Action taken Repairing - door work

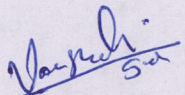
Spares consumed _____

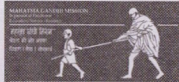
Work done by work done. (21/10/21)

Remarks _____


Signature 400

Repairs & maintenance Dept.


Checked by (at the site)



MAHATMA GANDHI MISSION

FM/MGM/FMS-05

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

Urgent/Routine

Slip No. **1615**

Name of the Dept. Executive Director

Date: 11/10/07

Equipment Name Custer Rod

Model No. 10A

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint Room no 602. Staff.

Custer Rod broken broken broken broken

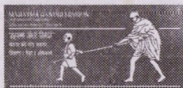
Remarks _____

15/11/07
11:00 AM
11:15 AM

Signature

Repairs & maintenance Dept.

Signature
Dept. in-charge



MAHATMA GANDHI MISSION

FM/MGM/FMS-05

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

2311

Urgent/Routine

Slip No.

Name of the Dept. Medical store

Date: 14/10/21

Equipment Name Window glass

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint breakage of glass

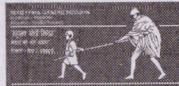
Remarks Replace

Correy
14/10/21

Signature
Repairs & maintenance Dept.

11:00
CMT
11:15

Pat
Signature
Dept. in-charge



FM/MGM/FMS-04

MGM MEDICAL COLLEGE HOSPITAL & MCRI

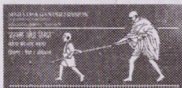
REPAIR CONFIRMATION SLIP

Name of the Dept. Medical store Slip No. 2811
Equipment Name window glass Date: 12/11/24
Date of purchase _____ AMC/Insurance/Warranty. Model No. _____
Nature of complaint _____

Action taken plywood fix
Spares consumed _____
Work done by _____
Remarks work done

Munna
Signature 30/15
Repairs & maintenance Dept. _____

Deep
Checked by (at the site)



MAHATMA GANDHI MISSION

FM/MGM/FMS-05

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

2810

Urgent/Routine

Slip No.

Name of the Dept. Medical store

Date: 14/10/21

Equipment Name 1 wooden plank of rack

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint Not working properly

Remarks

*Copy
14/10/21*

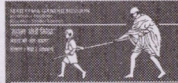
*10:55
CHT
10:10*

Signature

Repairs & maintenance Dept.

[Signature]

Dept. in-charge



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

MGM MEDICAL COLLEGE HOSPITAL & MCRI

REPAIR CONFIRMATION SLIP

Slip No. **2310**

Name of the Dept. medical store

Date: 12/11/21

Equipment Name Wooden Rack

Model No. _____

Date of purchase fix wall AMC/Insurance/Warranty.

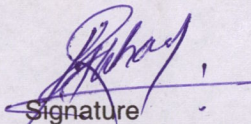
Nature of complaint _____

Action taken Wooden Rack fix done

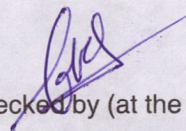
Spares consumed _____

Work done by _____

Remarks _____


Signature

Repairs & maintenance Dept.


Checked by (at the site)

14/11/2021
मार्गदर्शक



MAHATMA GANDHI MISSION

FM/MGM/FMS-05

MAHATMA GANDHI MISSION HOSPITAL COMPLAINT SLIP

Urgent/Routine

Slip No. **3426**

Name of the Dept. O.T. Complex

Date: 14/11/2021

Equipment Name entry passage door

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint entry passage door oil kit tick
So please repair

Remarks (अवामा मधुन अंजम खानि पजे)

Comany
14/11/21

Signature

10:35
CIT
10:50

for

Signature

Dept. in-charge

Repairs & maintenance Dept.



MAHATMA GANDHI MISSION

MAHATMA GANDHI MISSION HOSPITAL REPAIR CONFIRMATION SLIP

Slip No. **3426**

Name of the Dept. O.T. Complex

Date: 16/12/2021

Equipment Name entry passage door

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint _____

Action taken Entry passage door new for springs @ 1400

Spares consumed _____

Work done by _____

Remarks _____

Munup

Signature 3830
Repairs & maintenance Dept.

[Signature]
Checked by (at the site)



MAHATMA GANDHI MISSION

FM/MGM/FMS-05

MAHATMA GANDHI MISSION HOSPITAL COMPLAINT SLIP

3007

Urgent/Routine

Slip No.

Name of the Dept.

FM/121

Date :

14/10/21.

Equipment Name

wheel chair cushion

Model No.

Date of purchase

AMC/Insurance/Warranty.

Nature of complaint

It's cushion is broken. please
repair it & change it.

Remarks

Handwritten signature and date
14/10/21

Signature

Repairs & maintenance Dept.

Handwritten notes
3:05
3:05

Handwritten signature

Signature

Dept. in-charge



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

MAHATMA GANDHI MISSION HOSPITAL REPAIR CONFIRMATION SLIP

Slip No. **3007**

Name of the Dept. f n w

Date: 14/10/21

Equipment Name _____

Model No. _____

Date of purchase wheel chair cushion AMC/Insurance/Warranty. _____

Nature of complaint _____

Action taken wheel chair cushion new fixed inor

Spares consumed नवियन वसगुन दिले

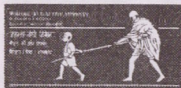
Work done by _____

Remarks अनिम देशमुख
13/15

Signature

Repairs & maintenance Dept.

Checked by (at the site)



FM/MGM/FMS-05

MAHATMA GANDHI MISSION HOSPITAL COMPLAINT SLIP

Urgent/Routine

Slip No. **4401**

Name of the Dept. Female ortho wd

Date: 14/10/2021

Equipment Name _____

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint Seminar room ki office chair 29119
सुखी है, प्ले repair करना है

Remarks _____

Account
14/10/21

12:05
ERT
12:05

[Signature]

Signature

Repairs & maintenance Dept.

Signature

Dept. in-charge



FM/MGM/FMS-04

MAHATMA GANDHI MISSION HOSPITAL

REPAIR CONFIRMATION SLIP

4401

Slip No.

Name of the Dept. Female ortho ward

Date: 14/10/2024

Equipment Name Office chair

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint Office chair is repaired

Action taken ① Inlet socket & cushion fixed & Ino set

Spares consumed _____

Work done by Anil Deshmukh

Remarks _____

[Signature]
Signature 14/10/2024
12:10
Repairs & maintenance Dept.

CRT
12:15

[Signature]
Checked by (at the site)



MAHATMA GANDHI MISSION

MAHATMA GANDHI MISSION HOSPITAL

COMPLAINT SLIP

1235

Urgent/Routine

Slip No.

Name of the Dept. MET CELL

Date: 14/10/2021

Equipment Name _____

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint Please fix one name plate in
Madam Cabin

Remarks _____

*Accepted
14/10/21*

*4:00 AM
4:15*

Signature

Repairs & maintenance Dept.

for [Signature]
Signature
Dept. in-charge



MAHATMA GANDHI MISSION

MAHATMA GANDHI MISSION HOSPITAL REPAIR CONFIRMATION SLIP

1235

Slip No.

Name of the Dept. met cell

Date : 14/10/21

Equipment Name _____

Model No. _____

Date of purchase Name plate fix AMC/Insurance/Warranty.

Nature of complaint _____

Action taken met cell, seed name plate अस्थापित

Spares consumed ~~नामप्लेट~~ टाउमट.

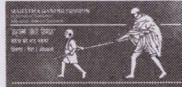
Work done by _____

Remarks शुभ उरुतु अरु

[Signature]
16-20

Signature
Repairs & maintenance Dept.

[Signature]
Checked by (at the site)



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

Urgent/Routine

Slip No. _____

Name of the Dept. _____

Male medicine ward

Date: _____

14/10/21 3042

Equipment Name _____

Bed side Loucker (04)

Model No. _____

9:45 AM

Date of purchase _____

AMC/Insurance/Warranty. _____

Nature of complaint _____

Bed side room (04) Loucker

Broken please repair it

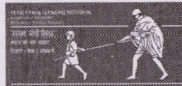
Remarks _____

[Signature]
Signature
10 AM

[Signature]
10:45 AM

[Signature]
Signature
Dept. in-charge

Repairs & maintenance Dept.



FM/MGM/FMS-04

MGM MEDICAL COLLEGE HOSPITAL & MCRI

REPAIR CONFIRMATION SLIP

Slip No. **3042**

Name of the Dept. Male med ward

Date: 14/08/21

Equipment Name Red sign Locker

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint _____

Action taken Locker repairing other Tgt

Spares consumed (1)

Work done by _____

Remarks _____

[Handwritten Signature]

Signature

Repairs & maintenance Dept.

[Handwritten Signature]

Checked by (at the site)

[Handwritten Signature]

4112 1211



FM/MGM/FMS-05

MAHATMA GANDHI MISSION HOSPITAL COMPLAINT SLIP

Urgent/Routine

Slip No. **3309**

Name of the Dept.

3160ae
Community Medicine

Date :

14/10/21

Equipment Name

Model No.

Date of purchase

AMC/Insurance/Warranty.

Nature of complaint

प्री एम एन विभागातील मूळीयन मशीन

Remarks

काय फेरामि ठावे तसे आबोव करणे
करी करीत पण सुरक्षा काम द्या

Geemu
14/10/21

Signature

Repairs & maintenance Dept.

12:10
chr
12:25

Bharna..

Signature

Dept. in-charge



FM/MGM/FMS-04

MAHATMA GANDHI MISSION HOSPITAL

REPAIR CONFIRMATION SLIP

Slip No. **3309**Name of the Dept. ~~3309~~ (community medicine)Date: 19/10/21Equipment Name वीकम बस विभागातील

Model No. _____

Date of purchase स्वतंत्र मधील काय फुल्ले आहे AMC/Insurance/Warranty.

Nature of complaint _____

Action taken स्वतंत्र मधील काय नविन अडथळ्या दिलेSpares consumed size = 2 1/2 x 1 1/2

Work done by _____

Remarks _____

Prakash
10 AM

Signature
Repairs & maintenance Dept.

[Signature]

Checked by (at the site)
19/10/21



MAHATMA GANDHI MISSION

FM/MGM/FMS-05

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

Urgent/Routine

Slip No. **108**

Name of the Dept. PTCW

Date: 14/10/21

Equipment Name Board

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint PTCW चा समोरिल Board लागून देणे.

Remarks _____

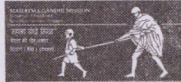
Signature
14/10/21

10:40
ctt
10:55

Signature

Signature
Repairs & maintenance Dept.

Signature
Dept. in-charge



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

MGM MEDICAL COLLEGE HOSPITAL & MCRI REPAIR CONFIRMATION SLIP

Slip No. **108**

Name of the Dept. PICU

Date : 21/10/21

Equipment Name Board

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint _____

Action taken done work Board करा गया

Spares consumed _____

Work done by _____

Remarks _____

Munish
Signature 12/15
Repairs & maintenance Dept.

Chhota
Checked by (at the site)



FM/MGM/FMS-05

MAHATMA GANDHI MISSION HOSPITAL

COMPLAINT SLIP

Urgent/Routine

Slip No. **1388**

Name of the Dept. Dialysis

Date: 14/10/21

Equipment Name Remove one stick

Model No. 11AM

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint Remove one stick urgent.

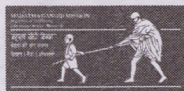
Remarks _____

Signature

Repairs & maintenance Dept.

Signature

Dept. in-charge



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

MAHATMA GANDHI MISSION HOSPITAL

REPAIR CONFIRMATION SLIP

Slip No. **1388**

Name of the Dept. Diagnosis

Date: 14/10/21

Equipment Name wooden stick

Model No. 12.30 PM

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint Remove one stick

Action taken done. Removed.

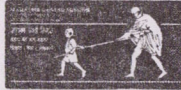
Spares consumed _____

Work done by Ravi Patel.

Remarks _____

Signature [Signature]
Repairs & maintenance Dept.

Checked by (at the site) [Signature]



MAHATMA GANDHI MISSION

FM/MGM/FMS-05

MAHATMA GANDHI MISSION HOSPITAL COMPLAINT SLIP

Urgent/Routine

Slip No. **2526**

Name of the Dept. Optical ops and dept

Date: 14/10/21

Equipment Name _____

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint Name plate Fixing (2)

Remarks _____

Geetanjali
14/10/21

11:05
ert
11:20

Signature

Repairs & maintenance Dept.

ASNY

Signature

Dept. in-charge



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

MAHATMA GANDHI MISSION HOSPITAL REPAIR CONFIRMATION SLIP

Slip No. **2526**

Name of the Dept. Ophthalmology and Dept

Date: 14/10/21

Equipment Name DR. Name Plate Fix

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

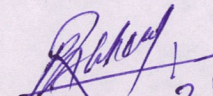
Nature of complaint _____

Action taken DR. Name Plate Fix, O.P., R. Dept

Spares consumed _____

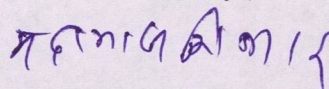
Work done by _____

Remarks _____


Signature 2:30 PM

Repairs & maintenance Dept.

Checked by (at the site)





MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

Urgent/Routine

Slip No. **2886**

Name of the Dept.

Head ward 360

Date:

14.10.2024

Equipment Name

patient shifting
Trrolley.

Model No.

10A7

Date of purchase

AMC/Insurance/Warranty.

Nature of complaint

patient shifting Trrolley 2is 1300
2150

Remarks

2isotwelding onon got

Signature

Repairs & maintenance Dept.

[Handwritten Signature]
3 PM

[Handwritten Signature]
3:15 PM

Signature

Dept. in-charge

[Handwritten Signature]
RC



MAHATMA GANDHI MISSION

FM/MGM/FMS-04

MGM MEDICAL COLLEGE HOSPITAL & MCRI REPAIR CONFIRMATION SLIP

Slip No. **2886**

Name of the Dept. paed ward 360

Date: 14/10/21

Equipment Name patient shifting

Model No. _____

Date of purchase Tralley

AMC/Insurance/Warranty.

Nature of complaint in 215 cscot 2112. (welding operation)

Action taken रिपरींग करवा दिने (वेल्डिंग)

Spares consumed _____

Work done by _____

Remarks _____

[Signature]
Signature

Repairs & maintenance Dept.

[Signature]
ललिता मांजरी

Checked by (at the site)



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

328

Urgent/Routine

Slip No.

Name of the Dept. School of Biomedical sciences Date: 21/3/10/2024

Equipment Name Door Latches (New) Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

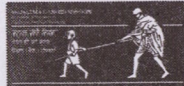
Nature of complaint _____

Remarks Door Latches to be fitted in S135 'c' building.

[Signature]
21/3/24
Signature
Repairs & maintenance Dept.

[Handwritten]
cet
21/4/25

[Signature]
Signature
Dept. in-charge



FM/MGM/FMS-04

MGM MEDICAL COLLEGE HOSPITAL & MCRI

REPAIR CONFIRMATION SLIP

Slip No. **328**

Name of the Dept. School of bio science

Date: 16/10/2021

Equipment Name _____

Model No. _____

Date of purchase Dec _____ AMC/Insurance/Warranty.

Nature of complaint door is not working

Action taken work done

Spares consumed _____

Work done by _____

Remarks _____

[Signature]
16/10/2021
G.B.G.

[Signature]
Checked by (at the site)

Repairs & maintenance Dept.



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL & MCRI COMPLAINT SLIP

Urgent/Routine

Slip No. **327**

Name of the Dept. School of Biomedical Science Date: 13/10/2021

Equipment Name Beards fixed Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint _____

Remarks Beards fixed in new SIBS office in 'C' building

Handwritten signature
Signature

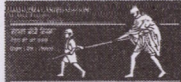
Repairs & maintenance Dept.

Handwritten note:
copy
2.9.21

Handwritten signature

Signature
Dept. in-charge

Handwritten mark



FM/MGM/FMS-04

MGM MEDICAL COLLEGE HOSPITAL & MCRI REPAIR CONFIRMATION SLIP

Slip No.

Name of the Dept. 1st School on hi

Date: 16/10/2024 ³²⁷

Equipment Name Board fitting

Model No. _____

Date of purchase _____ AMC/Insurance/Warranty.

Nature of complaint Board fixed

Action taken All board are fixed

Spares consumed _____

Work done by Dr. Jone Ravi

Remarks _____

[Signature]
Signature 7.30
16/10/20

Repairs & maintenance Dept.

[Signature]
Checked by (at the site)