



MGM INSTITUTE OF HEALTH SCIENCES

(Deemed University u/s 3 of UGC Act, 1956)

Grade 'A' Accredited by NAAC

Sector-01, Kamothe, Navi Mumbai - 410 209

Tel 022-27432471, 022-27432994, Fax 022 - 27431094

E-mail : registrar@mgmuhs.com ; Website : www.mgmuhs.com

No.: MGMIHS/MANT/2020-21

April 29, 2021

MINUTES OF REVIEW MEETING OF CENTRAL MAINTENANCE COMMITTEE

In pursuance of the BOM Resolution No. 34/2014, the Central Maintenance Committee of MGMIHS held its annual review meeting at MGMIHS, Kamothe on April 19, 2021 and reviewed important cases of maintenance activities undertaken at various constituent institutions on the basis of their reports submitted upto 31.03.2021. Following members of the committee attended the meeting which was held through zoom platform:

1. Dr. Shashank Dalvi, Vice Chancellor- Chairperson
2. Dr. G. S. Narshetty, Dean, MGM Medical College, Navi Mumbai
3. Dr. Ruiani Mullerpatan, Professor Director, MGM School of Physiotherapy, Navi Mumbai
4. Dr. Prabha K. Dasila, Director, MGM New Bombay College of Nursing, Navi Murilbai
5. Dr. Mansee Thakur, Director, MGM School of Biomedical Sciences, Navi Mumbai
6. Dr. Zaki Anwar, Principal, MGM School of Physiotherapy, Aurangabad
7. Dr. R. B. Bohra, Dean, MGM Medical College, Aurangabad
8. Ms. Alka, Accountant - Finance Member, MGMIHS
9. Dr. Rajesh Goel, Registrar - Member Secretary, MGMIHS.

At the outset the Hon'ble Vice Chancellor welcomed all members. The scope and purpose of reviewing maintenance activities at the MGMIHS from time to time was highlighted.

Hon'ble Vice Chancellor acknowledged the ongoing maintenance work/activities under COVID -19 pandemic at both campuses and desired to maintain the COVID protocol at all levels. He also emphasized to give highest priority to maintenance of laboratory and hospital equipments with regards to patient safety.

Minutes of previous meeting were adopted unanimously after detailed discussion along with action taken report.

The Finance officer briefed the committee on the scrutiny outcomes of reports received from constituent colleges' up to March 31, 2021. The committee deliberated in details on these reports and expressed their satisfaction. (Enclosed in tabular formats)

The committee expressed its satisfaction on operational aspects of the "Central Purchase System" in place at University HQ which has now started scrutiny of maintenance contracts as well from this



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year as per the BOM decision. It has streamlined the various categories of maintenance like Lab/hospital Equipments, Office items, Civil items, IT, Electric, Garden, Vehicles etc.

However it was pointed out that several constituent units like physiotherapy colleges for both campus and Nursing College for Navi Mumbai campus had not submitted their reports so far.

The following decisions were taken:

- a At time of purchase of various equipments, the institute Heads must insist on comprehensive warranty (CMC) rather than AMC from vendors/manufacturers, at least for a period of 3 to 5 years.
- b Cases where the annual maintenance cost exceeds INR one lakh each on case to case basis need to be referred to the Central Committee at MGMIHS for perusal in its subsequent meeting. However, sanction and completion of all codal formalities will be the sole responsibility of the Head of the Institutes.
- c Log books on each costly equipment be maintained, showing timely maintenance by vendors. Analysis of amount spent as maintenance/ repair to be compared with purchase cost of machinery for cost effectiveness.
- d A certificate from the respective Head of the Institutions is required every quarterly that the CMC/AMCs of all equipments in their institute got completed on time. Any deviation needs justification with reason.

The meeting ended with vote of thanks by member secretary.


Registrar
(Member Secretary)
Dr. Rajesh B. Goel
Registrar
MGM Institute of Health Sciences
Navi Mumbai - 410209

Enclosure: As above

Copy to:

1. Dean MGM Medical Collage, Navi Mumbai
2. Professor Director, MGM School of Physiotherapy, Navi Mumbai
3. Director, MGM New Bombay College of Nursing, Navi Mumbai



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4. Director, MGM School of Biomedical Sciences, Navi Mumbai
5. Principal, MGM School of Physiotherapy, Aurangabad
6. Dean, MGM Medical College, Aurangabad
7. Registrar, MGMIHS.
8. Finance Officer, MGMIHS.
9. In-Charge: Central Purchase Committee
10. Assistant Registrar: to include in the next BOM Meeting for information
11. P.S. to Hon'ble Vice Chancellor

REPAIRS & MAINTENANCE OF EQUIPMENTS FOR THE YEAR 2020-21					
SR.NO.	PARTICULARS	NAME OF THE UNIT	NAME OF THE PARTY	NAME OF THE EQUIPMENTS	YEAR OF AMC/CMC
1	Repairs & Maintenance - Equipments (Laboratory & OT etc.)				
1	Comprehensive Maintenance Contract (CMC)	MGM Medical College, Navi Mumbai	Philips India Ltd.	Cath Lab Machine	01.08.2020 TO 31.07.2021
2	Comprehensive Maintenance Contract (CMC)	MGM Hospital, Kamothe	Terump Penpol Pvt.Ltd.	Blood Bank Equipments	01.07.2020 TO 30.06.2021
3	Comprehensive Maintenance Contract (CMC)	MGM Hospital, Kamothe	Getinge medical India Pvt.Ltd.	IABP Machine for CVTS ICU	01.10.2020 TO 30.09.2021
4	Comprehensive Maintenance Contract (CMC)	MGM Hospital, Kamothe	Getinge medical India Pvt.Ltd.	Heat Lung Machine fo CVTS	01.10.2020 TO 30.09.2021
5	Comprehensive Maintenance Contract (CMC)	MGM Hospital, Kalamboli	Philips India Ltd.	Sonography Machine	25.04.2020 TO 24.04.2021
6	Annual Maintenance Contracts (AMC)	MGM Medical college and Hosptial, Aurangabad	Philips India Ltd.	Ultra sound Machine	01.04.2020 TO 30.04.2021
7	Comprehensive Maintenance Contract (CMC)	MGM Medical college and Hosptial, Aurangabad	Philips India Ltd.	C -ARM	01.06.2020 TO 31.05.2021
8	Annual Maintenance Contracts (AMC)	MGM Medical college and Hosptial, Aurangabad	Philips India Ltd.	Ultra sound Machine	01.04.2020 TO 30.04.2021
9	Annual Maintenance Contracts (AMC)	MGM School of Biomedical Sciences, NM	Esco India	Biosafety Cabinet	01.01.2021 to 31.12.2021
10	Annual Maintenance Contracts (AMC)	MGM School of Biomedical Sciences, NM	Carl Zeiss India	Microscope	01.10.2020 to 30.09.2021
2	Repairs & Maintenance - Electricals				
1	Annual Maintenance Contracts (AMC)	MGM Hospital, Kalamboli	Kitenic Engineering	200 KV Generator	01.01.2021 TO 31.12.2021
3	Repairs & Maintenance- Building & Accessories				
1	Comprehensive Maintenance Contract (CMC)	MGM Medical College, Navi Mumbai	Escon Elevators Pvt.Ltd.	Lift for Boys Hostel	01.04.2020 TO 31.03.2021
2	Comprehensive Maintenance Contract (CMC)	MGM Medical College, Navi Mumbai	Escon Elevators Pvt.Ltd.	Lift for PG Hostel	01.04.2020 TO 31.03.2021
3	Comprehensive Maintenance Contract (CMC)	MGM Hospital, Kalamboli	Escon Elevators Pvt.Ltd.	Lift	01.05.2020 TO 30.04.2021
4	Comprehensive Maintenance Contract (CMC)	MGM Campus, Navi Mumbai	Royal Cool Trading Co.	Air Conditioners	01.02.2020 TO 31.01.2021
4	Repairs of Maintenance - Computers & Softwares				
1	Annual Maintenance Contracts (AMC)	MGM Institute of Health Sciences	Ravaray computers	Cartridges	01.08.2018 to 31.08.2023
2	Annual Maintenance Contracts (AMC)	MGM Institute of Health Sciences	Parth Infrastructure	Tally Software	30.04.2018 to 31.03.2023
5	Repairs of Maintenance -office Equipments				
1	Annual Maintenance Contracts (AMC)	MGM Institute of Health Sciences	Essjay Copier Pvt.Ltd.	Xerox Machine	01.04.2020 to 31.03.2021


Dr. Rajesh B. Goel
 Registrar
 MGM Institute of Health Sciences
 Navi Mumbai - 410209



MCK NM 1

MAHATMA GANDHI MISSION'S
MEDICAL COLLEGE

Sector-18, Kamothe, Navi Mumbai - 410 209.

Ph: 0227433404, 27437689, 27437922, Fax: (022) 27430320

E-mail: mgmmcnb@gmail.com, Web: www.mgmmumbai.ac.in

MGM/MED-C/2020/1388

Date: 13.08.2020

To,
Philips India Limited,
Boomerang, B2 wing, 5th floor,
Unit No. 506; Chandivali Farm Road,
Near Chandivali Studio, Chakala,
Andheri (E), Mumbai - 400 072.

Sub: Comprehensive Maintenance Contract for Allura Xper FD, Cath lab Machine.

Sir,

With reference to your Quotation No. CSBDRHYU_1 on dated- 1st April 2020, we are releasing work order to execute CMC as mentioned below.

Sr. No	Description	Qty	Rate	Total Cost of CMC
1	CMC of ALLURA XPER FD 10 Serial No: 100(Period: 01.08.2020 to 31.07.2021)	1	2226753.00	22,26,753.00
			Total	22,26,753.00
			IGST@18%	4,00,815.54
			Total Amount	26,27,569.00

(Rs. Twenty Six Lakhs Twenty Seven Thousand Five Hundred & Sixty Nine Only)

Terms & Conditions:-

- 1) CMC PERIOD - 1st August 2020 to 31st July 2021.
- 2) Payment 100% advance.
- 3) CMC will include repair / replacement of defective items free of cost.
- 4) Exclusive of Tube, Consumables, Accessories, Batteries & other third party items.
- 5) Payment has to be acknowledged by the service provider.
- 6) Priority Service.
- 7) Engineer should be visited for routine check-up/preventive maintenance.
- 8) Any breakdown calls between routine visits should be attended to within a reasonable time, after receipt of call.

C.C to: -

1. Medical Superintendent, MGM Hospital, Kamothe, Navi Mumbai.
2. Cath Lab In-charge, MGM Hospital, Kamothe.
3. Accounts Dept, MGM Medical College, Kamothe.
4. Store In-charge, MGM Hospital, Kamothe.
5. Biomedical Engineer, MGM Hospital, Kamothe.


Dean

Dean.
M.G.M Medical College & Hospital
Kamothe, Navi Mumbai - 410 209



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Sector-1, Kamothe, Navi Mumbai-410 209 Tel: 2743 7900/7901, Fax : 91-22-2743 1723

COMPREHENSIVE MAINTENANCE CONTRACT

This agreement is made between the MGM Medical college hospitals, Kamothe, Navi Mumbai and Philips India Pvt.ltd., for Comprehensive maintenance contract of Cath lab system.
Equipment under CMC (Comprehensive Maintenance Contract)

SR NO	Name of Equipment	QTY	Purchase Cost	Purchase Date	CMC Amount
1	Cath Lab	01	2,40,00,000/-	21/05/2010	22,26,753/- (Exclusive GST)

CONTRACT PERIOD – 1/08/2020 to 31/07/2021

General Terms & Conditions:

- 1. Period of Contract:** This contract is valid for one year from the date of signing of CMC contract. This may be renewed from year to year subject to rendering of satisfactory service & fulfilling the term & conditions.
- 2. Payment Term:** 100% Advance.
- 3. Preventive Maintenance:** Periodical preventive maintenance will be made once every six month & unlimited Breakdown calls.
- 4. Quality of Spares:** The equipment parts replaced must be new and equivalent in performance of existing parts. This contract includes spare parts.
- 5. Additional Charges:** The CMC cost includes the travelling cost for rendering service through out the year as per schedule
- 6. Statutory Levies:** The CMC cost includes all statutory levies if any, charged by state or central govt. for rendering this type of service.
- 7. Working Hours:** The maintenance work shall normally be done during working hours of the customer. However, in case of emergency maintenance may have to be done beyond office hours and even on holidays prior arrangements through proper communication should be worked out in all cases by the vendor.



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Sector-1, Kamothé, Navi Mumbai-410 209 Tel: 2743 7900/7901, Fax : 91-22-2743 1723

- 8. Reporting authority:** The Service Engineer will be allowed to handle the respective equipment only with permission of the officer Incharge of the department.
- 9. Termination of Services:** MGM Medical College & Hospital remains the right to terminate the contract by communicating same in writing without assigning any specific / or other reasons.
- 10. Authorized Signatories:** Biomedical engineer/engineers at MGM Medical College and Hospital are the authorized signatories to the certification of services such as preventive maintenance visits, visits to attend the breakdowns, replacement of parts, certification of successful attendance of breakdown and any other related matters.
- 11. Qualified Service Engineers:** Service engineers deputed to undertake the preventive and other maintenance work should be suitably qualified and trained company engineer. Vendor shall specifically ensure that trainees and other non qualified/ untrained/ ill trained staff are not deputed to undertake maintenance work.
- 12. Service Report:** Every periodic / breakdown service report shall include name of service engineer, preventive maintenance done, part replaced on receiving telephonic / written / email complaints from the purchaser of the services.
- 13. Response time:** Normal response time for repair is 24 hours from the actual time of reporting the problem to the second party.

	Period	Penalty
Response Time	Above 24 Hours & below 48 Hours	Warning but no penalty
	Above 48 Hours & below 96 Hours	A penalty of 1% of the contract among per equipments
	Above 96 Hours	A penalty of 2% of the contract among per equipments

- 14.** During the period of maintenance agreement, the Service Engineer will assist in reiocation of the machine if required.



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MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Sector-I, Kamothe, Navi Mumbai-410 209 Tel: 2743 7900/7901, Fax : 91-22-2743 1723

15. The service engineer may be allowed to take the faulty component to the Test and Repair Center for the due repairs. If the need arises with the approval of the authorized representative but should arrange the stand by system for customer.

16. **Maintenance of spares:** Free replacement of faulty spares during this contract periods. The Vendor should maintain sufficient spare of components/parts. The spare will be positioned at local office of the vendor to ensure their immediate availability. The minimum list of spares to be maintained by the customer shall be mutually agreed based on the equipment in maintenance at a time of agreement.

Mare

Manisha Mare

K. S. Patil

Signature

For MGM Medical College Hospital, Kamothe

Signature

M./S. Philips India Pvt. Ltd. Ltd.

Date - 28.07.2020

Sub: - Renewal of comprehensive Maintenance Contract of Cathlab System

1. This is to inform you that, we have to renew the CMC of Cathlab System.

2. In this connection, we have received quotation from M/S. Philips India Pvt. Ltd for renewal Cathlab System of comprehensive Maintenance Contract for a period of one year i.e. from (FROM 1ST August 2020 TO 31ST July 2021), Payment scheduled given by M/S. Philips India Pvt. Ltd. The said quotation is enclosed.

3. In view of the above, it is proposed to renew comprehensive Maintenance Contract of Cathlab System. With M/S. Philips India Pvt. Ltd. For a period of one year, on the following proposed amount of AMC.

Name of Equipment	Name of Company	Last year CMC amount	Present year CMC amount
Cathlab System	M/S. Philips India Pvt. Ltd.	22,26,753/- (Exclusive GST)	24,49,428/- (Exclusive GST)

4. The general terms & conditions of CMC will be as attached

Submitted for consideration and approval please

1. NO change in rate since last year i.e. 22,26,753/-
2. Service - 1000 hrs

Medical Superintendent

Honorable Medical Director

Negotiated to last year's amount only

[Signature]
Biomedical Engineer

*Received
11/8/2020*

[Signature]



MGMH Kamothé

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Plot No.1 & 2, Sector-1, Kamothé, Navi Mumbai - 410 209 Tel.: 27437925/7692, 27437900

WORK ORDER

To,
M/s. Terumo Penpol Pvt Ltd.
Mumbai - 400037,
Mr. Vinod Basviskar - 9320404217.
Mail ID - vinodbhaviskar@terumopenpol.com

W. O. No. 0040
Date: 07.07.2020

Sir,

Sub.: Compressive Annual Maintenance Contract (CAMC) of Blood Bank Equipments.


Ref.: Your Quotation No. TPPL/VB/MUM/003/2021 dated: 22.05.2020.

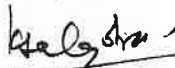
Sr. No.	Items	Serial No.	Rate (Rs)	Total (Rs)
1	Blood Bank Refrigerator 600L	201608540	19,000.00	19,000.00
2	Blood Bank Refrigerator 600L	201606522	19,000.00	19,000.00
3	Tube Sealer XS - 1010	10101486	9,000.00	9,000.00
4	Tube Sealer XS - 1010	2016063892	9,000.00	9,000.00
5	Tube Sealer XS - 1010	2016053855	9,000.00	9,000.00
6	Portable Tube Sealer LM 100	1010560	12,000.00	12,000.00
7	Compo Scale CS - 300	1010203	35,000.00	35,000.00
8	Platelet Agitator & Incubator PAI - 200	2016031053/201603994	15,000.00	15,000.00
9	-80 Deep Freezer DF80U	1308232	65,000.00	65,000.00
10	-40 Deep Freezer DF40U	1010158	42,000.00	42,000.00
			Total	2,02,500.00
			Discount @20%	40,000.00
			Negotiated Total	1,62,000.00
			GST 18%	29,160.00
			Total	1,91,160.00

(Rs. One Lakh Ninety One Thousand One Hundred And Sixty Only)

CAMC Period - 01.07.2020 To 30.06.2021

Terms & conditions as per agreement. (Note: after receiving the work order send the original invoice copy for finalizing payment)


Medical Administrator
MGM Hospital Kamothé.


Medical Superintendent
MGM Hospital, Kamothé.



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Sector-1, Kamothé, Navi Mumbai-410 209 Tel: 2743 7900/7901, Fax : 91-22-2743 1723

COMPREHENSIVE MAINTENANCE CONTRACT

Between MGM Medical college hospitals, Kamothé, Navi Mumbai and M/s Terumo Penpol Equipments Pvt Ltd. for Comprehensive maintenance contract of Blood bank equipments..

Equipment under CMC (Comprehensive Maintenance Contract)

Sr. No	Name of the equipment	Serial Number	Date of Purchase	Cost in Rs	CMC Charge
1	Blood Bank Refrigerator 600L	201608540	16.08.2016	3,00,000/-	19000.00
2	Blood Bank Refrigerator 600L	201606522	08.08.2016	2,83,500/-	19000.00
3	Tube Sealer XS-1010	10101486	27.08.2010	1,15,835/-	9000.00
4	Tube Sealer XS-1010	2016063892	16.08.2016	1,15,835/-	9000.00
5	Tube Sealer XS-1010	2016053855	08.08.2016	1,15,835/-	9000.00
6	Portable tube sealer LM 100	1010560	27.08.2010	1,31,280/-	12000.00
7	Compo Scale CS-300	1010203	27.08.2010	3,92,870/-	3500.00
8	Platelet Agitator & Incubator PAI-200	2016031053/201603994	08.08.2016	2,83,500/-	15000.00
9	-80 Deep Freezer DF80U	1308232	27.05.2016	6,20,000/-	65000.00
10	-40 Deep Freezer DF40U	1010158	27.08.2010	3,92,870	42000.00
Basic Total Rs.					202500.00
18% IGS ^T					36450.00
Grant Total Rs. (Before Negotiation)					238950.00
Grant Total Rs. (After Negotiation)					1,62,000/- = GST

CONTRACT PERIOD - 1st July 2020 to 30th June 2021.

General Terms & Conditions:

- 1. Period of Contract:** This contract is valid for one year from the date of signing of CMC contract. This may be renewed from year to year subject to rendering of satisfactory service & fulfilling the term & conditions.
- 2. Payment Term:** Against submission of Invoice.
- 3. Preventive Maintenance:** Periodical preventive maintenance will be made once every three month & unlimited Breakdown calls.
- 4. Quality of Spares:** The equipment parts replaced must be new and equivalent in performance of existing parts. This contract includes spare parts.
- 5. Additional Charges:** The CMC cost includes the travelling cost for rendering service through out the year as per schedule

(With Dhoke)



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Sector-1, Kamothé, Navi Mumbai-410 209 Tel: 2743 7900/7901, Fax : 91-22-2743 1723

- 6. Statutory Levies:** The CMC cost includes all statutory levies if any, charged by state or central govt. for rendering this type of service.
- 7. Working Hours:** The maintenance work shall normally be done during working hours of the customer. However, in case of emergency maintenance may have to be done beyond office hours and even on holidays prior arrangements through proper communication should be worked out in all cases by the vendor.
- 8. Reporting authority:** The Service Engineer will be allowed to handle the respective equipment only with permission of the officer Incharge of the department.
- 9. Termination of Services:** MGM Medical College & Hospital remains the right to terminate the contract by communicating same in writing without assigning any specific / or other reasons.
- 10. Authorized Signatories:** Biomedical engineer/engineers at MGM Medical College and Hospital are the authorized signatories to the certification of services such as preventive maintenance visits, visits to attend the breakdowns, replacement of parts, certification of successful attendance of breakdown and any other related matters.
- 11. Qualified Service Engineers:** Service engineers deputed to undertake the preventive and other maintenance work should be suitably qualified and trained company engineer. Vendor shall specifically ensure that trainees and other non qualified/ untrained/ ill trained staff are not deputed to undertake maintenance work.
- 12. Service Report:** Every periodic / breakdown service report shall include name of service engineer, preventive maintenance done, part replaced on receiving telephonic / written / email complaints from the purchaser of the services.
- 13. Response time:** Normal response time for repair is 24 hours from the actual time of reporting the problem to the second party.

	Period	Penalty
Response Time	Above 24 Hours & below 48 Hours	Warning but no penalty
	Above 48 Hours & below 96 Hours	A penalty of 1% of the contract among per equipments
	Above 96 Hours	A penalty of 2% of the contract among per equipments

(With Dhole)



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Sector-1, Kamothé, Navi Mumbai-410 209 Tel: 2743 7900/7901, Fax : 91-22-2743 1723

14. During the period of maintenance agreement, the Service Engineer will assist in relocation of the machine if required.

15. The service engineer may be allowed to take the faulty component to the Test and Repair Center for the due repairs. If the need arises with the approval of the authorized representative but should arrange the stand by system for customer.

16. **Maintenance of spares:** Free replacement of faulty spares during this contract periods. The Vendor should maintain sufficient spare of components/parts. The spare will be positioned at local office of the vendor to ensure their immediate availability. The minimum list of spares to be maintained by the customer shall be mutually agreed based on the equipment in maintenance at a time of agreement.

Man
Manisha Mane

Kragohr
Signature with Date

For MGM Medical College Hospital, Kamothé

Witin Dhole
Witin Dhole
Asst. Technical Service
98 240 60350
Signature with Date

M/s. Terumo Penpol Equipments Pvt.ltd.

CMC period = 01/07/2020 to 30/6/2021

Date: 01/06/2020

Kaleec

Sub: - Comprehensive Maintenance Contract of Terumo Penpol Equipments In Blood Bank.

1. This is to inform you that, we have to renew the CMC of Terumo Penpol Equipments of blood bank

2. In this connection, we have received quotation on from M/s Terumo Penpol Equipments Pvt. LTD, for renewal of Terumo Penpol Equipments. Comprehensive Maintenance Contract for a period of one year i.e. from 01/06/2020 TO 31/05/2021 Payment scheduled given by Terumo Penpol Equipments Pvt. Ltd said quotation is enclosed.

Sr. No.	Name of the equipment	Serial Number	Date of Purchase	Cost in Rs	CMC Charge	CMC Charges in %
1	Blood Bank Refrigerator 600L	201608540	16.08.2016	3,00,000/-	19000.00	Around 6.4% of purchase cost
	Blood Bank Refrigerator 600L	201606522	08.08.2016	2,83,500/-	19000.00	Around 3.2%
3	Tube Sealer XS-1010	10101486	27.08.2010	1,15,835/-	9000.00	Around 7.8%
4	Tube Sealer XS-1010	2016063892	16.08.2016	1,15,835/-	9000.00	Around 7.8%
5	Tube Sealer XS-1010	2016053855	08.08.2016	1,15,835/-	9000.00	Around 7.8%
6	Portable tube sealer LM 100	1010560	27.08.2010	1,31,280/-	12000.00	Around 9.2%
7	Compo Scale CS-300	1010203	27.08.2010	3,92,870/-	3500.00	Less than 1%
8	Platelet Agitator & Incubator PAI-200	2016031053/201603994	08.08.2016	2,83,500/-	15000.00	Around 5.3%
9	-80 Deep Freezer DF80U	1308232	27.05.2016	6,20,000/-	65000.00	Around 10.5%
10	-40 Deep Freezer DF40U	1010158	27.08.2010	3,92,870	42000.00	Around 10.7%
Basic Total Rs.					202500.00	Basic ca
18% IGST					36450.00	
Grant Total Rs. (Before Negotiation)					238950.00	

The general terms & conditions of CMC are attached. Submitted for consideration and approval please.

After Negotiation - 20% discount

Biomedical Engineer

Final price - 1,62,000 + GST

HOD OF Blood Bank

REQUEST PRICE NEGOTIATION Plan

Negotiate - 10% for much for CMC

Medical Superintendent

Initial - 2,38,950/-

Honorable Medical Director

Negotiated - 1,62,000 + GST

Per M/s

Put up with 20% discount

Kaleec

29/6/2020

Humble M/s Sir

28/6



MCKH Kamothe

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Plot No.1 & 2, Sector-1, Kamothe, Navi Mumbai - 410 209 Tel.: 27437925/7692, 27437900

3

REVISED WORK ORDER

To,

Getinge Medical India Pvt. Ltd.
Airport Road 204, Fulcrum "B" Wing,
204, 2nd floor Near Hyatt Hotel Andhri (E)
Mumbai 400 099
Mr. Vaibhav - 9920243935
Vaibhav.mahadik@getinge.com

WO No. 118

Date: 02.12.2020

Sir,

Sub.: Comprehensive Annual Maintenance Contract of IABP Machine for CVTS ICU.

Your quotation No.: WC - 1373 dated: 01/10/2020

Sr. No.	Items	Qty.	Rate (Rs)	Total (Rs)
1	Annual Maintenance Contract (CAMC) of IABP Machine (Data Scope), Model - CS100, (Dept - CVTS ICU)	01	2,41,900.00	2,41,900.00
CAMC Period : 01.10.2020 TO 30.09.2021				
			Total	2,41,900.00
			GST 18%	Inclusive
			Net Total	2,41,900.00

(Two Lakh Forty One Thousand Nine Hundred Only)

CAMC Period: 01.10.2020 TO 30.09.2021. (First Year)**CAMC Period: 01.10.2021 TO 30.09.2022. (Second Year)****CAMC Period: 01.10.2022 TO 30.09.2023. (Third Year)**

Terms & conditions as per agreement. (Note: after receiving the work order send the original invoice copy for finalizing payment)

Medical Administrator
MGM Hospital Kamothe.

Medical Superintendent
MGM Hospital, Kamothe

Per Pairby -

checked by
(name)

Date - 09/11/2020

Sub: - Renewal of Non-comprehensive Maintenance Contract of IABP machine.

The reference letter on 15/10/2020

1. This is to inform you that, we need to put IABP machine from CVTS ICU under AMC. This is supplied by MAQUET India Pvt. Ltd.

2. In this connection, we have received quotation on from M/s MAQUET India Pvt. Ltd for AMC of IABP machine. Non-comprehensive Maintenance Contract for a period of one year i.e. from 1ST October 2020 TO 30th September 2021. Scheduled given by M/S. MAQUET India Pvt. Ltd. The said quotation is enclosed.

3) In view of the above, it is proposed for Non-comprehensive Maintenance Contract of IABP machine. With M/S. MAQUET India Pvt. Ltd. For a period of one year, on the following proposed amount of CAMC.

SR.NO	DETAILS OF EQUIPMENT	PURCHASE COST	PURCHASE DATE
1.	DATA Scope CS100	33,500.00 US\$	18/12/2012

NAME OF COMPANY	Last YEAR AMC Amount	Present year proposed AMC amount (Before Negotiation)	Present year proposed CMC amount (Before Negotiation)	Present year proposed CMC amount (Before Negotiation	Present year proposed CMC amount (After Negotiation)
M/s MAQUET India Pvt. Ltd	60,909/- (Inclusive GST)	63,954/- (Inclusive GST)	2,06,500/- (Inclusive GST) Excluding consumable Accessories	2,79,979/- (Inclusive GST). Including consumable Accessories	2,41,900/- (Inclusive GST). Including consumable Accessories

4. This machine is eight year old. They have also proposed CMC for same machine. Kindly request you please give your suggestion regarding the contract. I have attached purchase details. (Flag A)

The general terms & conditions of CMC will be as attached.

Submitted for consideration and approval please.

1. 8 yr old IABP machine was under AMC.
2. Purchase cost 2,41,900/-

Medical Superintendent

3. Negotiated CMC (incl GST) - 2,41,900/-
4. Rec CMC as machine is 8 yrs old

Honorable Director

Ma

Biomedical Engineer

09/11/2020



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Sector-1, Kamothé, Navi Mumbai-410 209 Tel: 2743 7900/7901, Fax : 91-22-2743 1723

COMPREHENSIVE MAINTENANCE CONTRACT

Between MGM Medical college hospitals, Kamothé, Navi Mumbai and Getinge Medical India Pvt. Ltd for Comprehensive maintenance contract of IABP machine.

Equipment under CMC (Comprehensive Maintenance Contract)

SR NO	Name of Equipment	QTY	Name of Suppliers	Present year CMC rate
1	IABP machine	01	Getinge Medical India Pvt. Ltd	2,41,900/- Inclusive GST

CONTRACT PERIOD – 01/10/2020 to 30/09/2021.

01/10/2021 to 30/09/2022

01/10/2022 to 30/09/2023

General Terms & Conditions:

- 1. Period of Contract:** This contract is valid for one year from the date of signing of CMC contract. This may be renewed from year to year subject to rendering of satisfactory service & fulfilling the term & conditions.
- 2. Payment Term:** Payment against submission of INVOICE.
- 3. Preventive Maintenance:** Periodical preventive maintenance will be made once every six month & unlimited Breakdown calls.
- 4. Quality of Spares:** The equipment parts replaced must be new and equivalent in performance of existing parts. This contract includes spare parts with all consumable accessories.
- 5. Additional Charges:** The CMC cost includes the travelling cost for rendering service through out the year as per schedule
- 6. Statutory Levies:** The CMC cost includes all statutory levies if any, charged by state or central govt. for rendering this type of service.
- 7. Working Hours:** The maintenance work shall normally be done during working hours of the customer. However, in case of emergency maintenance may have to be done beyond office hours and even on holidays prior arrangements through proper communication should be worked out in all cases by the vendor.

(Handwritten signature)
Vishwas Mahesh



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Sector-1, Kamothé, Navi Mumbai-410 209 Tel: 2743 7900/7901, Fax : 91-22-2743 1723

8. Reporting authority: The Service Engineer will be allowed to handle the respective equipment only with permission of the officer Incharge of the department.

9. Termination of Services: MGM Medical College & Hospital remains the right to terminate the contract by communicating same in writing without assigning any specific / or other reasons.

10. Authorized Signatories: Biomedical engineer/engineers at MGM Medical College and Hospital are the authorized signatories to the certification of services such as preventive maintenance visits, visits to attend the breakdowns, replacement of parts, certification of successful attendance of breakdown and any other related matters.

11. Qualified Service Engineers: Service engineers deputed to undertake the preventive and other maintenance work should be suitably qualified and trained company engineer. Vendor shall specifically ensure that trainees and other non qualified/ untrained/ ill trained staff are not deputed to undertake maintenance work.

12. Service Report: Every periodic / breakdown service report shall include name of service engineer, preventive maintenance done, part replaced on receiving telephonic / written / email complaints from the purchaser of the services.

13. Response time: Normal response time for repair is 24 hours from the actual time of reporting the problem to the second party.

	Period	Penalty
Response Time	Above 24 Hours & below 48 Hours	Warning but no penalty
	Above 48 Hours & below 96 Hours	A penalty of 1% of the contract among per equipments
	Above 96 Hours	A penalty of 2% of the contract among per equipments

14. During the period of maintenance agreement, the Service Engineer will assist in relocation of the machine if required.

[Handwritten Signature]
Kamothé
Navi Mumbai



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Sector-1, Kamothé, Navi Mumbai-410 209 Tel: 2743 7900/7901, Fax : 91-22-2743 1723

15. The service engineer may be allowed to take the faulty component to the Test and Repair Center for the due repairs. If the need arises with the approval of the authorized representative but should arrange the stand by system for customer.

16. Maintenance of spares: Free replacement of faulty spares during this contract periods. The Vendor should maintain sufficient spare of components/parts. The spare will be positioned at local office of the vendor to ensure their immediate availability. The minimum list of spares to be maintained by the customer shall be mutually agreed based on the equipment in maintenance at a time of agreement.

Mane
Manisha Mane

Kalghatke
Signature with Date

For MGM Medical College Hospital, Kamothé

Ahalkar
Vardha Ahalkar
Sr. Service Engg.
7400094771

Signature with Date

Getinge Medical India Pvt. Ltd.



MCKH Kamothé

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE 4

Plot No.1 & 2, Sector-1, Kamothé, Navi Mumbai - 410 209 Tel.: 27437925/7692, 27437900

REVISED WORK ORDER

To,
M/s. Getinge Medical India Pvt. Ltd.
Airport Road 204, Fulcrum "B" Wing,
204, 2nd floor Near Hyatt Hotel Andhri (E)
Mumbai 400 099
Mr. Vaibhav - 9920243935
Vaibhav.mahadik@getinge.com

W. O. No. 117

Date: 02.12.2020

Sir,

Sub.: Comprehensive Annual Maintenance Contract of Heart Lung Machine for CVTS ICU.

Your quotation No.: WC - 1630 dated: 25/09/2020

Sr. No.	Items	Qty.	Rate (Rs)	Total (Rs)
1	Comprehensive Annual Maintenance Contract (CAMC) of Heart Lung Machine (Heater cooler unit with HCU 40), Sr. No. 94002381 & 90442025 (Dept - CVTS ICU)	01	5,39,850.00	5,39,850.00
CAMC Period : 01.10.2020 TO 30.09.2021				
			Total	5,39,850.00
			GST 18%	Inclusive
			Net Total	5,39,850.00

(Five Lakh Thirty Nine Thousand Eight Hundred and Fifty Only)

CAMC Period: 01.10.2020 TO 30.09.2021. (First Year)

CAMC Period: 01.10.2021 TO 30.09.2022. (Second Year)

CAMC Period: 01.10.2022 TO 30.09.2023. (Third Year)

Terms & conditions as per agreement. (Note: after receiving the work order send the original invoice copy for finalizing payment)


Medical Administrator
MGM Hospital Kamothé.


Medical Superintendent
MGM Hospital, Kamothé

Prepared by @Smear

checked by
(name)

Date - 09/11/2020

Sub: - Renewal of Non-comprehensive Maintenance Contract of IABP machine.

The reference letter on 15/10/2020

1. This is to inform you that, we need to put IABP machine from CVTS ICU under AMC. This is supplied by MAQUET India Pvt. Ltd.

2. In this connection, we have received quotation on from M/s MAQUET India Pvt. Ltd for AMC of IABP machine. Non-comprehensive Maintenance Contract for a period of one year i.e. from 1st October 2020 TO 30th September 2021. Scheduled given by M/S. MAQUET India Pvt. Ltd. The said quotation is enclosed.

3) In view of the above, it is proposed for Non-comprehensive Maintenance Contract of IABP machine. With M/S. MAQUET India Pvt. Ltd. For a period of one year, on the following proposed amount of CAMC.

SR.NO	DETAILS OF EQUIPMENT	PURCHASE COST	PURCHASE DATE
1.	DATA Scope CS100	33,500.00 US\$	18/12/2012

NAME OF COMPANY	Last YEAR AMC Amount	Present year proposed AMC amount (Before Negotiation)	Present year proposed CMC amount (Before Negotiation)	Present year proposed CMC amount (Before Negotiation	Present year proposed C amount (After Negotiation
M/s MAQUET India Pvt. Ltd	60,909/- (Inclusive GST)	63,954/- (Inclusive GST)	2,06,500/- (Inclusive GST) Excluding consumable Accessories	2,79,979/- (Inclusive GST). Including consumable Accessories	2,41,900/- (Inclusive GST). Including consumable Accessories

4. This machine is eight year old. They have also proposed CMC for same machine. Kindly request you please give your suggestion regarding the contract. I have attached purchase details. (Flag A)

The general terms & conditions of CMC will be as attached.


Submitted for consideration and approval please

1. 8 yr old IABP Machine was under AMC.
2. Purchase cost 21,21,900/-

Medical Superintendent

3. Negotiated AMC (incl GST) - 2,41,900/-
4. Rec CMC as machine is 8 yr old

Honorable Director


Biomedical Engineer

09/11/2020



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Sector-1, Kamothé, Navi Mumbai-410 209 Tel: 2743 7900/7901, Fax : 91-22-2743 1723

COMPREHENSIVE MAINTENANCE CONTRACT

Between MGM Medical college hospitals, Kamothé, Navi Mumbai and Getinge Medical India Pvt. Ltd for Comprehensive maintenance contract of Heart lung machine with Heater Cooler unit.

Equipment under CMC (Comprehensive Maintenance Contract)

SR NO	Name of Equipment	QTY	Name of Suppliers	Present year CMC rate
1	Heart lung machine with Heater Cooler unit	01	Getinge Medical India Pvt. Ltd	5,39,850/- Inclusive GST

CONTRACT PERIOD – 01/10/2020 to 30/09/2021.

01/10/2021 to 30/09/2022.

01/10/2022 to 30/09/2023.

General Terms & Conditions:

- 1. Period of Contract:** This contract is valid for one year from the date of signing of CMC contract. This may be renewed from year to year subject to rendering of satisfactory service & fulfilling the term & conditions.
- 2. Payment Term:** Payment against submission of INVOICE.
- 3. Preventive Maintenance:** Periodical preventive maintenance will be made once every six month & unlimited Breakdown calls.
- 4. Quality of Spares:** The equipment parts replaced must be new and equivalent in performance of existing parts. This contract includes spare parts with all consumable accessories.
- 5. Additional Charges:** The CMC cost includes the travelling cost for rendering service through out the year as per schedule
- 6. Statutory Levies:** The CMC cost includes all statutory levies if any, charged by state or central govt. for rendering this type of service.
- 7. Working Hours:** The maintenance work shall normally be done during working hours of the customer. However, in case of emergency maintenance may have to be done beyond office hours and even on holidays prior arrangements through proper communication should be worked out in all cases by the vendor.


Vaybhav Mahapatra



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Sector-1, Kamothé, Navi Mumbai-410 209 Tel: 2743 7900/7901, Fax : 91-22-2743 1723

8. Reporting authority: The Service Engineer will be allowed to handle the respective equipment only with permission of the officer Incharge of the department.

9. Termination of Services: MGM Medical College & Hospital remains the right to terminate the contract by communicating same in writing without assigning any specific / or other reasons.

10. Authorized Signatories: Biomedical engineer/engineers at MGM Medical College and Hospital are the authorized signatories to the certification of services such as preventive maintenance visits, visits to attend the breakdowns, replacement of parts, certification of successful attendance of breakdown and any other related matters.

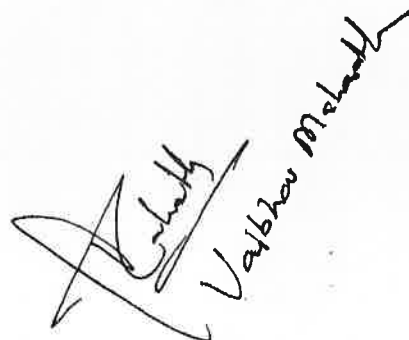
11. Qualified Service Engineers: Service engineers deputed to undertake the preventive and other maintenance work should be suitably qualified and trained company engineer. Vendor shall specifically ensure that trainees and other non qualified/ untrained/ ill trained staff are not deputed to undertake maintenance work.

12. Service Report: Every periodic / breakdown service report shall include name of service engineer, preventive maintenance done, part replaced on receiving telephonic / written / email complaints from the purchaser of the services.

13. Response time: Normal response time for repair is 24 hours from the actual time of reporting the problem to the second party.

	Period	Penalty
Response Time	Above 24 Hours & below 48 Hours	Warning but no penalty
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14. During the period of maintenance agreement, the Service Engineer will assist in relocation of the machine if required.


Valbhav Malhotra



MAHATMA GANDHI MISSION

MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Sector-1, Kamothé, Navi Mumbai-410 209 Tel: 2743 7900/7901, Fax : 91-22-2743 1723

15. The service engineer may be allowed to take the faulty component to the Test and Repair Center for the due repairs. If the need arises with the approval of the authorized representative but should arrange the stand by system for customer.

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Man
Manisha Mane

Kalyan
Signature with Date

For MGM Medical College Hospital, Kamothé

Ashish
Ashish Mahesh
Sr. Service Engg.
74000 74771

Signature with Date

Getinge Medical India Pvt. Ltd.

MCKIT Kalamboli

5

MGM MEDICAL COLLEGE HOSPITAL, KALAMBOLI.

Sector-4 (E), Kalamboli, Near Mumbai - 410 218 Tel. - 27127104, 27423405.

WORK ORDER

TO:
PHILIPS INDIA LTD.
5TH FLOOR, TOWER A, DLF IT PARK,
Block AF, Kolkatta-700156.

W.O. NO.
DATE: 24.4.2020

Sub: Comprehensive Annual Maintenance Contract (CAMC) of
SONOGRAPHY MACHINE PHILIPS HD 11 XE

Ref: Your Quotation 17.3.2022/WR/MCM/20

Sr. No.	Items	Qty	Rate (Rs)	Total (Rs)
	Comprehensive Annual Maintenance Contract (CAMC) sonography machine Philips hd 11 XE	1 nos	274721.00	274721.00
CAMC Period - 25.04.2022 To 24.04.2023			Total	274721
			GST	49449.77
			G.Total	324170.77

(Rs. THREE LAKH TWENTY FOUR THOUSAND ONE HUNDRED SEVENTY)

Terms & Condition:

As per mentioned in CAMC contract



Hospital Director

MGM Hospital, Kalamboli.

Date-23/4/2020

NOTE

This is regarding CMC renewal of Philips HD11 XE Sonography machine.

Last year CMC Amount-2,80,000/- All Inclusive.

Current year CMC Amount- 2, 49,180/- + GST extra

CMC period will be- 25/4/2020 to 24/04/2021

As per last year's approval (Letter Attached) we have freeze rates of CMC contract for three years.

Quotation attached.

Please check and do the needful.

Thank you.



Senior Biomedical Engineer



Administrative Officer

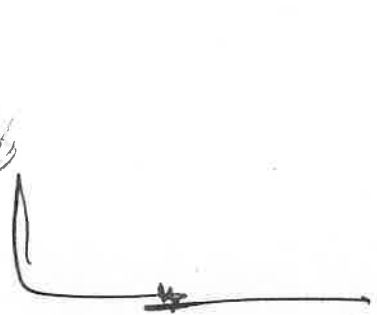


Medical Superintendent

~~Cost of CMC this year is Rs. 2,49,180/- as compared to last year Rs. 2,80,000/- max kindly approve.~~

Out No 17

~~Cost of CMC this yr. is Rs. 2,49,180/- against last year Rs. 2,80,000/- max kindly approve.~~





MGM MEDICAL COLLEGE HOSPITAL, KALAMBOLI
Sector-4E, Kalamboli, Near Mumbai - 410 218 Tel. 022-2742 7101

Date-22/4/2019

NOTE

This is regarding CMC renewal of Philips HD11 XE sonography machine.

Last year CMC amount- 275625/- + GST

Current year CMC amount-3, 57,761/-

After Negotiation-5 % escalation on last year amount + GST=2, 89,406+18% GST =
3, 41,499/- ✓ (Email attached) (not accepted - take negotiable person)

Contract will be for next three years and amount will get escalate by 7% per year.

Period will be- After Negotiation → Final Amount.

25/4/2019 To 24/4/2020 - For 1st year - 2,80,000/- All inclusive

25/4/2020 To 24/4/2021 - For 2nd year - 2,49,180/- + taxes

25/4/2021 To 24/04/2022 - For 3rd year - 2,61,639/- + taxes

Purchase Amount- 2.0 Lakhs

As per Final negotiation company person was given discount as per MAM Kamote.

Quotation attached. Please check and do the needful. - 2,80,000/- All inclusive

Thank you.

Bansode

Senior Biomedical Engineer

As 5% escalation per year for 3 years contract.

Jr. Administrative Officer

Shetty

Radiology HOD

Medical Superintendent

Shetty

Mr. HOD Negotiate of contract
for one year
24/04/19
Shetty
13/6/19

* Remark:-
As per discussion HOD Dr. Prabh
Kapur. Contract should renew for
one year. Please prepare order
for one year period that is -
25/4/2019 - 24/4/2020

PHILIPS

Health System - Authorized
Service Support Partner

MEDIPOSITION SOLUTIONS
Plot No. 5, Milan Bungalow,
Abhinav Nagar,
Opp. BMC Training Centre,
Borivali (East), Mumbai - 400 066



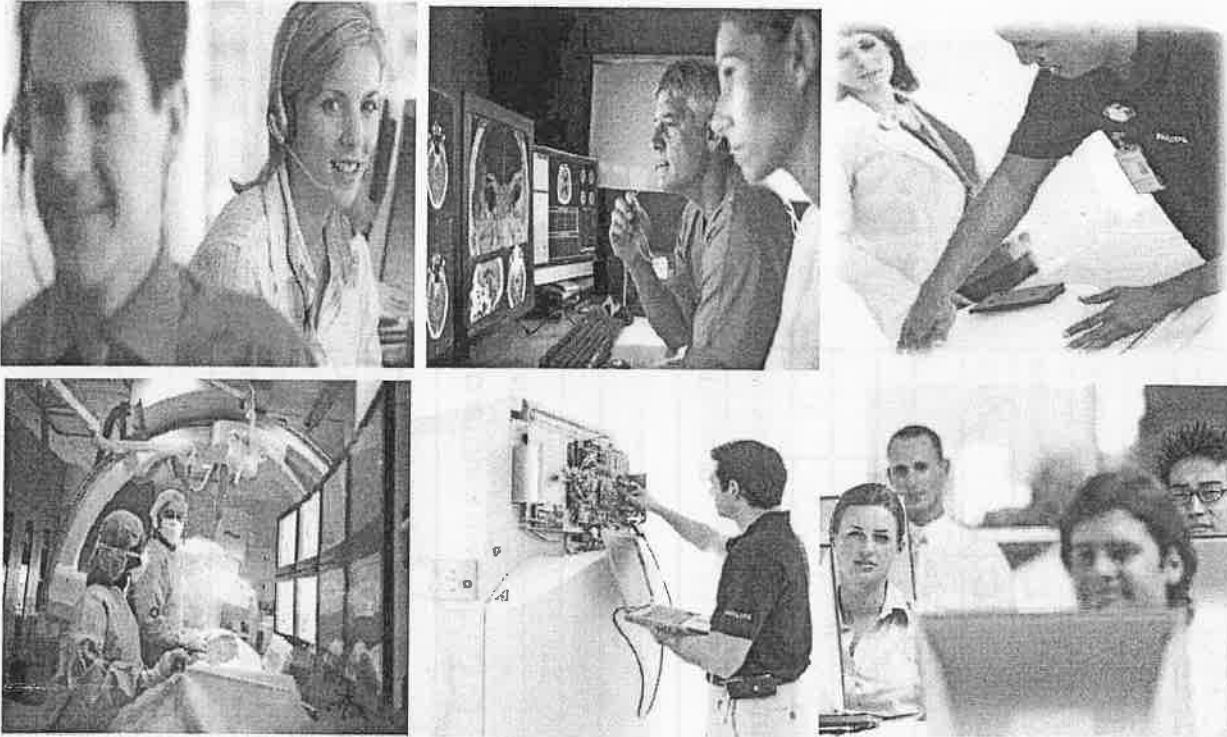
SI. No.: 10467

CUSTOMER NAME <u>MGM Hospital</u> ADDRESS <u>Kalamburhi</u> <u>Navi Mumbai</u> TEL./MOB. <u>NA</u>			CASE/SNO NO. <u>5817687</u> DATE <u>27/11/2008</u> VISIT DATE <u>27/11/2008</u> VISIT NO. <u>01</u> HOURS SPENT <u>01</u> JOB COMPLETED YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>		
Eq. No.	NAME	VERSION	Sr. No.	PROBLEM SYMPTOM	
15	HAD 11	2.0.0.6	US412	machine is restart automatically	
	XL		1075		
ON SITE	<input type="checkbox"/>	PRE INST.	<input type="checkbox"/>	WARRANTY	<input type="checkbox"/>
REMOTE/WORKSHOP	<input type="checkbox"/>	S.A. PERIOD : FROM	TO	CMA	<input type="checkbox"/>
				AMC	<input type="checkbox"/>
				CM	<input type="checkbox"/>
				PM	<input type="checkbox"/>
				FCO	<input type="checkbox"/>
				PAID	<input type="checkbox"/>
				OTHERS	<input type="checkbox"/>
Activity Performed checked the system found internal error come & machine restart automatically did the rest based successfully. reset the working time. system cable after that system working fine. system handed over to the customer in good working condition.					

PHILIPS

Formerly known as Philips Electronics India Limited

REGISTERED OFFICE : 3rd Floor, Tower A, DLF IT Park 08 Block AF, Major Arterial Road (Rajarhat), Kolkata - 700156, West Bengal



Philips Service Agreement

MGM Hospital Kalamboli

Quote Ref No: 24-04-2020/WR/MDP1/132

PHILIPS

Health System - Authorized
Service Support Partner

MEDIPOTION SOLUTIONS

Plot No. 5, Milan Bungalow,
Abhinav Nagar,
Opp. BMC Training Centre,
Borivali (East), Mumbai - 400 066



SI. No.: 10412

CUSTOMER NAME <u>MGM Hospital</u>				CASE/SWO NO <u>115983586</u> DATE <u>21/Aug/2020</u>			
ADDRESS <u>Kalamboli</u>				VISIT DATE <u>21/Aug/2020</u>			
<u>Navi Mumbai</u>				VISIT NO. <u>01</u>			
TEL./MOB. <u>NA</u>				HOURS SPENT <u>01</u>			
JOB COMPLETED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>							
Eq. No.	NAME	VERSION	Sr. No.	PROBLEM SYMPTOM <u>Machine is restart Automatically</u>			
<u>13</u>	<u>HD11</u>	<u>2.0.8</u>	<u>US4127</u>				
	<u>XE</u>		<u>0075</u>				
ON SITE <input checked="" type="checkbox"/>	<input type="checkbox"/> PRE INST.	<input type="checkbox"/> WARRANTY	<input type="checkbox"/> CMA	<input type="checkbox"/> AMC	<input type="checkbox"/> PAID	<input type="checkbox"/> OTHERS	
REMOTE / WORKSHOP <input type="checkbox"/>	S.A. PERIOD : FROM _____ TO _____			<input checked="" type="checkbox"/> CM	<input type="checkbox"/> PM	<input type="checkbox"/> FCO	
Activity Performed <u>checked the system reported problem</u>							
<u>found the same, PC display processor found to</u>							
<u>be faulty hence ordered & replaced the PC display</u>							
<u>processor with new one. system working fine.</u>							
<u>system handed over to the customer in good</u>							
<u>working condition.</u>							
SI No.	Part Name	Part No.(12NC)	Serial No.	SI No.	Part Name	Part No.(12NC)	Serial No.

"CLIENT"

MGM Hospital Kalaboli
Sector-4E, Kalamboli
Navi Mumbai - 410218

Quotation Ref: 24-04-2020/WR/MDP1/132

Date: 24/04/2020

Attn: Administrator.

Sub : Annual Maintenance Agreement

Dear Sir/Ma'am,

Realizing the importance you attach to Planned Maintenance, we request you to enter into/ renew an Annual Service Agreement, subject to the terms and conditions mentioned overleaf. This agreement will come into effect from the date indicated below, subject to receiving your acceptance together with your Cheque for full payment before the said date.

Please sign the DUPLICATE copy of this Agreement and return it to us in token of your acceptance.

Summary of covered equipment:

Period : From 25/04/2020 to 24/04/2021

Model	Contract Type	Contract Variant	Quantity	PMs per Year	Unit Price(Excl. Taxes)	Total(Excl. Taxes)
HD11 Ultrasound System	Select	Selective probes	1	2	INR 2,49,180.00	INR 2,49,180.00

Total(Excl. Taxes) : **INR 2,49,180.00,**

IGST Tax @18% : **INR 44852.00**

Total Amount Payable : **INR 2,94,032.00**

(Indian Rupees Two Lakh Ninety Four Thousand and Thirty Two Only.)

In Order to comply with the taxation laws, the invoice would carry a split of Material and labor.

HSN /SAC : 998719

Frequency of Service :

As per agreed contract type.

Taxes & other Statutory Levies :

The rates shown above are the current Taxes. However the Taxes and other Statutory Levies will be applicable on actuals at the prevailing rates at the time of invoicing.

Philips India Bank A/c details for initiating RTGS/NEFT:

- Customer's Name : Philips India Ltd
- Particulars of Bank Account : 0015060034
- Bank Name : CITI Bank NA
- Branch Name : Fort Branch
- Branch Address : CITI Bank NA ,Bombay Mutual Building, 293,Dr. D.N Road, Fort Mumbai – 400 001.
- Bank Branch RTGS|IFSC Code : CITI0100000
- AD Code : 6480004-6000009
- Account Type : CURRENT ACCOUNT

Additional Comments

Philips HD 11 with any one standard probe CMC only (Volume and TEE probe not included)

PHILIPS

Health System - Authorized
Service Support Partner

MEDIPOSITION SOLUTIONS
Plot No. 5, Milan Bunglow,
Abhinav Nagar,
Opp. BMC Training Centre,
Borivali (East), Mumbai - 400 066



Sl. No.: 10472

CUSTOMER NAME <u>MGM HOSPITAL</u>				CASE/SWO NO. <u>115817627</u> DATE <u>04/11/2011</u>		
ADDRESS <u>Kalamhali, New, Mumbai</u>				VISIT DATE <u>04/11/2011</u>		
TEL./MOB. <u>NA</u>				VISIT NO. <u>01</u>		
				HOURS SPENT <u>01</u>		
				JOB COMPLETED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>		
Eq. No.	NAME	VERSION	Sr. No.	PROBLEM SYMPTOM <u>machine is restart automatically</u>		
<u>11</u>	<u>H011</u>	<u>2.0.8</u>	<u>18/07/27</u>			
	<u>VF</u>		<u>8075</u>			
ON SITE <input checked="" type="checkbox"/>	PRE INST. <input type="checkbox"/>	WARRANTY <input type="checkbox"/>	CMA <input type="checkbox"/>	AMC <input type="checkbox"/>	PAID <input type="checkbox"/>	OTHERS <input type="checkbox"/>
REMOTE / WORKSHOP <input type="checkbox"/>	S.A. PERIOD : FROM		TO	CM <input type="checkbox"/>	PM <input type="checkbox"/>	FCO <input type="checkbox"/>
Activity Performed <u>checked the system. reported problem found</u>						
<u>the same internal error coming. after that</u>						
<u>found T/R Board is faulty. T/R Board ordered</u>						
<u>& replaced with new one. system working fine</u>						
<u>system handed over to the customer in good</u>						
<u>working condition.</u>						

Part No (12NC) Serial No.

Coverage Overview

Quotation Ref: 24-04-2020/WR/MDP1/132

Date: 24/04/2020

Configuration

Equipment/System Description (Equipment No / Serial No)

HD11 Ultrasound System US41270075

Service Contract Overview	
Type of Contract	Select
Type of Contract Variant	Selective probes
Parts and Labor Coverage	
Labor and Travel	Included
Normal Parts	Included
Strategic parts I (Standard transducers)	1
Strategic parts II (Special transducers)	0
Strategic parts III (TEECare Standard, Shared or Full)	0
FCO Software and Hardware Updates	Included
Technical Phone Support	Included

MGM HOSPITAL
LAMBOLI

IN No
Do

174
18-9-2020
1:20 PM

Signature

PHILIPS

Health System - Authorized
Service Support Partner

MEDIPOTION SOLUTIONS
Plot No. 5, Milan Bunglow,
Abhinav Nagar,
Opp. BMC Training Centre,
Borivali (East), Mumbai - 400 066



SI. No.: 10450
06/09/2020
09/09/2020
12/09/2020

CUSTOMER NAME MGM Hospital CASE/SWO NO 55828040 DATE 18/09/2020
 ADDRESS Katamboli, Dombivli VISIT DATE 18 Sep 2020
Dombivli VISIT NO. 04
 HOURS SPENT 01
 TEL./MOB. _____ JOB COMPLETED YES NO

Eq. No.	NAME	VERSION	Sr. No.
01	HiLife	2.0.5	US412 =0025

PROBLEM SYMPTOM
Track ball is not functioning.

ON SITE PRE-INST. WARRANTY CMA AMC PAID OTHERS
 REMOTE/WORKSHOP S.A. PERIOD : FROM _____ TO _____ CM PM FCO

Activity Performed Visit 01 -> Checked the System. Found trackball not working. Reset the same but still issue persisted. Hence ordered trackball. Visit 02 -> Replaced the trackball still issue persisted. Found the issue with control panel hence ordered the same. Visit 03 -> Ordered control panel was old and TGI only where issue not accepted by Customer. Hence ordered new. Visit 04/11/20

SI No.	Part Name	Part No.(12NC)	Serial No.	SI No.	Part Name	Part No.(12NC)	Serial No.
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PHILIPS

Health System - Authorized Service Support Partner

MEDIPOSITION SOLUTIONS

Plot No. 5, Milan Bungalow,
Abhinav Nagar,
Opp. BMC Training Centre,
Borivali (East), Mumbai - 400 066



SI. No.: 10191

CUSTOMER NAME <u>MGM Hospital</u>	CASE/SWO NO <u>1115067547</u>	DATE <u>11/02/2022</u>
ADDRESS <u>Kalamboli, Navi</u>	VISIT DATE <u>11/March/2022</u>	VISIT NO. <u>01</u>
TEL./MOB. <u>NA</u>	HOURS SPENT <u>01</u>	JOB COMPLETED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Eq. No.	NAME	VERSION	Sr. No.	PROBLEM SYMPTOM
1)	HD 11	2.0.8	004107	Resolution is poor unable to view ECG waves.
	DCM		0075	
	100			

ON SITE PRE INST. WARRANTY CMA AMC PAID OTHERS

REMOTE / WORKSHOP S.A. PERIOD : FROM _____ TO _____ CM PM FCO

Activity Performed checked the system, done the RST system passed the RST. no issue found as per specification system working fine. system handed over to the customer in working condition.

SI No.	Part Name	Part No.(12NC)	Serial No.	SI No.	Part Name	Part No.(12NC)	Serial No.
1.		3.	
2.		4.	

Notes: Resolution is still not improved and further evaluation to be done by Application Engineer.

ENGINEER EMPLOYEE ID: NAME: <u>Sushmita</u> SIGN: <u>[Signature]</u>	CUSTOMER NAME: <u>M. G. M. HOSP</u> SIGN & SEAL: <u>[Signature]</u>
--	--

REACH PHILIPS HEALTH SYSTEMS CUSTOMER CARE CENTER AT : 1800-419-6788(TOLL FREE)



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Borivali (East), Mumbai - 400 066



SI. No.: 10472

115817687

CUSTOMER NAME <u>MGM Hospital</u>	CASE/SWO NO <u>115817687</u> DATE <u>04/08/2020</u>
ADDRESS <u>Kalamboli, Navi Mumbai</u>	VISIT DATE <u>04/08/2020</u>
TEL./MOB. <u>NA</u>	VISIT NO <u>01</u>
	HOURS SPENT <u>01</u>
	JOB COMPLETED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Eq. No.	NAME	VERSION	Sr. No.	PROBLEM SYMPTOM
13	H011	2.0.8	1561	machine is restart automatically
	XF		8075	

ON SITE PRE INST. WARRANTY CMA AMC PAID OTHERS

REMOTE / WORKSHOP S.A. PERIOD : FROM _____ TO _____ CM PM FCO

Activity Performed checked the system reported problem found the same internal error coming after that found TIR Board is faulty. TIR Board ordered & replaced with new one. system working fine. system handed over to the customer in good working condition.

SI No.	Part Name	Part No.(12NC)	Serial No.	SI No.	Part Name	Part No.(12NC)	Serial No.
1.	TIR Board	453561125	5506	3.			
2.		641	1801M1	4.			

Notes: old part :- TIR Board
12NC :- 453561342481
SN :- SB121107JD

M.G.M. HOSPITAL
KALAMBOLI
143
04/8/20
3:38 PM



ENGINEER [Signature] CUSTOMER [Signature]
 EMPLOYEE ID: 110.m NAME: Nandani
 NAME: [Signature] SIGN & SEAL

REACH PHILIPS HEALTH SYSTEMS CUSTOMER CARE CENTER AT : 1800-419-6788(TOLL FREE)

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Abhinav Nagar,
Opp. BMC Training Centre,
Borivali (East), Mumbai - 400 066



SI. No.: 10412

CUSTOMER NAME <u>MGM Hospital</u>	CASE/SWO NO <u>115983586</u> DATE <u>21/Aug/2020</u>
ADDRESS <u>Kalomboli</u>	VISIT DATE <u>21/Aug/2020</u>
<u>Navi Mumbai</u>	VISIT NO <u>01</u>
TEL/MOB. <u>NA</u>	HOURS SPENT <u>01</u>
	JOB COMPLETED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Eq. No.	NAME	VERSION	Sr. No.	PROBLEM SYMPTOM
1	HD II	2.0.8	US4127	Machine is Restart Automatically
	XE		0075	

ON SITE <input checked="" type="checkbox"/>	<input type="checkbox"/> PRE INST.	<input type="checkbox"/> WARRANTY	<input checked="" type="checkbox"/> CMA	<input type="checkbox"/> AMC	<input type="checkbox"/> PAID	<input type="checkbox"/> OTHERS
REMOTE / WORKSHOP <input type="checkbox"/>	<input type="checkbox"/> S.A. PERIOD : FROM		TO	<input checked="" type="checkbox"/> CM	<input type="checkbox"/> PM	<input type="checkbox"/> FCO

Activity Performed checked the system reported problem
found the same, PC display processor found to
be faulty hence ordered & replaced the PC display
processor with new one. system working fine.
system handed over to the customer in good
working condition.

SI No.	Part Name	Part No.(12NC)	Serial No.	SI No.	Part Name	Part No.(12NC)	Serial No.
1.	PC, display	45356172	H201	3.			
2.	Processor	3731	5378	4.			

Notes: old part :- PC display processor
12NC :- 453561727361
SN :- H2014174

Under observation

ENGINEER <u>Sushmita Kamble</u>	CUSTOMER
EMPLOYEE ID:	
NAME:	
SIGN. <u>[Signature]</u>	NAME <u>Amal S. Patil</u> SIGN & SEAL <u>[Signature]</u>

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Form No. P-CS-02-F03

new part

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SI. No.: 10467

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Abhinav Nagar,
Opp. BMC Training Centre,
Borivali (East), Mumbai - 400 066



CUSTOMER NAME <u>MGM Hospital</u>	CASE/SWO NO <u>015817687</u> DATE <u>27/11/2020</u>
ADDRESS <u>Kalambhadi</u>	VISIT DATE <u>27/11/2020</u>
<u>Navli Mumbai</u>	VISIT NO <u>01</u>
TEL./MOB. <u>NA</u>	HOURS SPENT <u>01</u>
JOB COMPLETED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	

Eq. No.	NAME	VERSION	Sr. No.	PROBLEM SYMPTOM <u>machine is restart automatically</u>
<u>15</u>	<u>HD 11</u>	<u>2.0.8</u>	<u>US4125</u>	
	<u>XE</u>		<u>0075</u>	

ON SITE PRE INST. WARRANTY CMA AMC PAID OTHERS

REMOTE / WORKSHOP S.A. PERIOD : FROM _____ TO _____ CM PM FCO

Activity Performed checked the system found internal error coming & machine restart automatically. did the RST passed successfully. reset the APTD token. after that system working fine. system handed over to the customer in good working condition.

SI No.	Part Name	Part No.(12NC)	Serial No.	SI No.	Part Name	Part No.(12NC)	Serial No.
1.				3.			
2.				4.			

Notes:

ENGINEER EMPLOYEE ID: NAME: <u>Sushmita Kanble</u>	SIGN. <u>[Signature]</u>	CUSTOMER NAME	SIGN & SEAL
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REACH PHILIPS HEALTH SYSTEMS CUSTOMER CARE CENTER AT : 1800-419-6788(TOLL FREE)

M
1

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Opp. BMC Training Centre,
Borivali (East), Mumbai - 400 066



Sl. No.: 10448

CUSTOMER NAME <u>M.G.M.</u>	CASE/SWO NO _____ DATE <u>17 Sep 2020</u>
ADDRESS <u>M.G.M. Hospital, Kalamboli, Borivali East, Mumbai</u>	VISIT DATE <u>17 Sep 2020</u>
TEL./MOB. <u>N/A</u>	VISIT NO. <u>01</u>
	HOURS SPENT <u>01</u>
	JOB COMPLETED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Eq. No.	NAME	VERSION	Sr. No.	PROBLEM SYMPTOM
01	HIDUKE	2.0.8	USG127	Preventive Maintenance
			0075	

ON SITE <input type="checkbox"/>	<input type="checkbox"/> PRE INST.	<input type="checkbox"/> WARRANTY	<input checked="" type="checkbox"/> CMA	<input type="checkbox"/> AMC	<input type="checkbox"/> PAID	<input type="checkbox"/> OTHERS
REMOTE / WORKSHOP <input type="checkbox"/>	S.A. PERIOD : FROM _____ TO _____			<input type="checkbox"/> CM	<input type="checkbox"/> PM	<input type="checkbox"/> FCO

Activity Performed Checked the System. Cleared the Control Panel, checked ball & performed DST. DST passed successfully. Part above box per checked list. System working fine. System handed over to customer in good working condition.

SI No.	Part Name	Part No.(12NC)	Serial No.	SI No.	Part Name	Part No.(12NC)	Serial No.
1.				3.			
2.				4.			

Notes: N/A

M.G.M. HOSPITAL
KALAMBOLI
IN No. 173
Date 17/9/20
Time 2:39 PM
Sign [Signature]

ENGINEER NAME: <u>Arun Tumbalo</u>	CUSTOMER NAME: <u>[Signature]</u>
EMPLOYEE ID: _____	SIGN & SEAL: _____

REACH PHILIPS HEALTH SYSTEMS CUSTOMER CARE CENTER AT : 1800-419-6788(TOLL FREE)

M.G.M. HOSPITAL
LAMBOLI

R. No.
D. No.

174
18-9-2020
1:20 PM

Signature

PHILIPS

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Service Support Partner

MEDIPOSITION SOLUTIONS
Plot No. 5, Milan Bunglow,
Abhinav Nagar,
Opp. BMC Training Centre,
Borivali (East), Mumbai - 400 066



Sl. No.: 10450
04/09/2020
09/09/2020
14/09/2020

CUSTOMER NAME	MGM Hospital	CASE/SWO NO	55825040	DATE	14/09/2020
ADDRESS	Lamboli, Borivali, Mumbai	VISIT DATE	18 Sep 2020	VISIT NO.	06
TEL./MOB.		HOURS SPENT	01	JOB COMPLETED	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Eq. No.	NAME	VERSION	Sr. No.	PROBLEM SYMPTOM
01	TRACKER	2.0.8	18412	Tracker ball is not functioning.
			10025	

ON SITE PRE INST. WARRANTY CMA AMC PAID OTHERS

REMOTE/WORKSHOP S.A. PERIOD : FROM TO CM PM FCO

Activity Performed
 Visit 01 -> Checked the System. Found Tracker ball not working. Rept the same but still issue persist. Hence order Tracker ball. Visit 02 -> Replaced the Tracker ball still issue persist. Found the issue with control panel hence order the same. Visit 03 -> Ordered control panel was old and TGI not working. Hence not accepted by Customer. Hence order new. Visit 04/11

SI No.	Part Name (Old)	Part No.(12NC)	Serial No.	SI No.	Part Name (New)	Part No.(12NC)	Serial No.
1.	Control Panel	453563-4955/13		3.	Control Panel	453563-4955/12	
2.	Panel			4.			

Notes:
 Visit 04 -> Replaced the new ordered control panel. Check the same system working fine. System handed over to customer in good working condition.
 Performance is under observation for 1 week.

ENGINEER NAME:	Avard Tam 20	CUSTOMER NAME:	Bansal
EMPLOYEE ID:		SIGN & SEAL:	

REACH PHILIPS HEALTH SYSTEMS CUSTOMER CARE CENTER AT : 1800-419-6788(TOLL FREE)

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Opp. BMC Training Centre,
Borivali (E), Mumbai - 400 066



S No.: 747

CUSTOMER NAME <u>MGM Hospital</u>	REPORT DATE <u>30/April/2021</u>
ADDRESS <u>Kalamboli</u>	CASE ID / SWO <u>NIA</u>
<u>Navli Mumbai</u>	Visit Dates <u>30/April/2021</u>
	CM / PM / FCO - Selection <u>CM</u>
	JOB COMPLETED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

EQ. NO. <u>NIA</u>	PROBLEM SYMPTOM <u>servicing Required.</u>
NAME <u>HD11 XE</u>	
SR. NO. <u>US41270075</u>	

PRE INST.
 WARRANTY
 CMA
 AMC
 PAID
 OTHERS

Activity Performed
Checked the machine thoroughly. Run rest
all the tests are passing. checked all the
probes on all modes and are working fine.
Machine performance is satisfactory. Handled
over the system to customer in good
working condition.

SL. No.	Part Name	Part No. (12NC)	Serial No.
1.			
2.			
3.	<u>MGM HOSPITAL</u>		
4.	<u>IN No 109</u>		

Notes: NIA
 Date 30-4-2021
 Time 6:00 PM
 Sign [Signature]

ENGINEER NAME (CAPS):
SUSHMITA KAMBLE
 SIGN: [Signature]

CUSTOMER SIGN & SEAL
[Signature]
[Seal]



REACH PHILIPS HEALTH SYSTEMS CUSTOMER CARE CENTER AT : 1800-419-6788 (TOLL FREE)

Form No. P-CS-02-F-03 R3

PHILIPS

MEDIOTION SOLUTIONS
 Plot No. 5, Milan Bunglow,
 Abhinav Nagar,
 Opp. BMC Training Centre,
 Borivali (E), Mumbai - 400 066



M.G.M. HOSPITAL Health Systems - Authorised
KALAMBOLI Service Support Partner

108
 28/04/2021
 [Signature]

S No.: 522

CUSTOMER NAME <u>M.G.M. Hospital</u>	REPORT DATE <u>28 April 2021</u>
ADDRESS <u>Kalamboli, New</u>	CASE ID / SWO <u>117437704</u>
	Visit Dates <u>04/04/2021, 25/04/2021</u>
	CM / PM / FCO - Selection <u>CM</u>
	JOB COMPLETED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

EQ. NO. <u>55828040</u>	PROBLEM SYMPTOM <u>Machine is not switching off.</u>
NAME <u>Atul</u>	
SR. NO. <u>U941070075</u>	

PRE INST.
 WARRANTY
 CMA
 AMC
 PAID
 OTHERS

Activity Performed
 Checked the System Reported Problem
 found the same. Issued Suspected Work Order
 on one name Order the same. Replaced old
 control panel with new one. Checked the System
 System Working Prop. System loaded over to
 Customer. Indicated Working Condition.

SL. No.	Part Name	Part No. (12NC)	Serial No.
1.	Control Panel Assembly	452501010610	U944311-14956
2.			
3.	Control Panel Assembly	452501010610	U941115-18071
4.			

Notes:
 O/A

ENGINEER NAME (CAPS): VIVEK LANGUR
SIGN: [Signature]

CUSTOMER SIGN & SEAL
 [Signature] **M.G.M. HOSPITAL**
 New Bombay
 KALAMBOLI
 28-4-21

REACH PHILIPS HEALTH SYSTEMS CUSTOMER CARE CENTER AT : 1800-419-6788 (TOLL FREE)

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Plot No. 5, Milan Bungalow,
Abhinav Nagar,
Opp. BMC Training Centre,
Borivali (E), Mumbai - 400 066



S No.: 278

CUSTOMER NAME M.G.M. Hospital REPORT DATE 12/10/2001
 ADDRESS _____ CASE ID / SWO 117040080
 Visit Dates 16/02/2001, 17/02/2001
 CM / PM / FCO - Selection CM
 JOB COMPLETED YES NO

EQ. NO. 55828640 PROBLEM SYMPTOM Gateway Restart Error
 NAME HP 11
 SR. NO. US412=00=5

PRE INST. WARRANTY CMA AMC PAID OTHERS

Activity Performed Checked the system. Reported problem found. The same I reset the power supply & P.D. Checked the system. System working fine. System handed over to customer in good working condition.

SL. No.	Part Name	Part No. (12NC)	Serial No.
1.			
2.			
3.			
4.			

Notes: GVA
M.G.M. HOSPITAL
KALAMBOLI
39
11/02/21



ENGINEER NAME (CAPS): [Signature] CUSTOMER SIGN & SEAL [Signature]
 SIGN: [Signature] Date: 12/30/01

MEDIPOTION SOLUTIONS
 Plot No. 5, Milan Bungalow,
 Abhinav Nagar,
 Opp. BMC Training Centre,
 Borivali (E), Mumbai - 400 066



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S No.: 096

CUSTOMER NAME <u>U.G.M. Hospital</u>	REPORT DATE <u>09 Feb 2001</u>
ADDRESS <u>Mumbai</u>	CASE ID / SWO <u>11-10081951</u>
	Visit Dates <u>09/02/2001</u>
	CM / PM / FCO - Selection <u>CM</u>
	JOB COMPLETED YES <input type="checkbox"/> NO <input type="checkbox"/>

EQ. NO. <u>55823640</u>	PROBLEM SYMPTOM <u>Trackball is not working.</u>
NAME <u>U.G.M. Hospital</u>	
SR. NO. <u>11910081951</u>	

PRE INST.
 WARRANTY
 CMA
 AMC
 PAID
 OTHERS

Activity Performed Checked the system reported problem found to be same. Checked the trackball system. It was found that the system was working fine. (System checked) One to (customer) (in ground) working condition.

SL. No.	Part Name	Part No. (12NC)	Serial No.
1.			
2.			
3.			
4.			

Notes: U.G.M. Hospital



ENGINEER NAME (CAPS): <u>U.G.M. Hospital</u>	CUSTOMER SIGN & SEAL
SIGN.:	

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Plot No. 5, Milan Bunglow,
Abhinav Nagar,
Opp. BMC Training Centre,
Borivili (East), Mumbai - 400 066



SI. No.: 10191

CUSTOMER NAME <u>MCGMHOSPITAL</u>		CASE/SWO NO. <u>11151016F1541F</u> DATE <u>11/11/2009</u>	
ADDRESS <u>Kalamboli, Navi Mumbai</u>		VISIT DATE <u>11/11/2009</u>	
TEL/MOB. <u>NA</u>		VISIT NO. <u>01</u>	
Eq. No. NAME VERSION Sr. No.		HOURS SPENT <u>01</u>	
1) <u>ADP 2.028 004107</u>		JOB COMPLETED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	
2) <u>ADP 0075</u>		PROBLEM SYMPTOM <u>Resolution is poor</u>	
ON SITE <input checked="" type="checkbox"/> PRE INST. <input type="checkbox"/> WARRANTY <input type="checkbox"/> Sr. No.		PAID <input type="checkbox"/> OTHERS <input type="checkbox"/>	
REMOTE/WORKSHOP <input type="checkbox"/> S.A. PERIOD : FROM TO		AMC <input checked="" type="checkbox"/> PM <input type="checkbox"/> FCO <input type="checkbox"/>	
Activity Performed <u>checked the system done the RST system passed the RST. no issue found as per specification system working fine system handed over to the customer in working condition.</u>			
SI No.	Part Name	Part No. (12NC)	Serial No.
1			3.

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Abhinav Nagar,
Opp. BMC Training Centre,
Borivali (E), Mumbai - 400 066



S No.: 330

CUSTOMER NAME <u>MGM Hospital</u>	REPORT DATE <u>14/Jan/2021</u>
ADDRESS <u>Kalamboli</u>	CASE ID / SWO _____
	Visit Dates <u>14/Jan/2021</u>
	CM / PM / FCO - Selection <u>CM</u>
	JOB COMPLETED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

EQ. NO.		PROBLEM SYMPTOM <u>Printer is not functioning</u>
NAME	<u>HD 11 XE</u>	
SR. NO.	<u>US41270075</u>	

PRE INST. WARRANTY CMA AMC PAID OTHERS

Activity Performed checked the system, reported problem found the same, found the paper roll stucked on thermal head, removed the paper from thermal head. & cleaned & reseated the thermal head. after that printer working. fine system working fine. system handed over to the customer.

SL. No.	Part Name	Part No. (12NC)	Serial No.
1.			
2.			
3.			
4.			

Notes: N/A
Date: 14/01/21
Time: 3

ENGINEER NAME (CAPS): SUSHMITA KAMBLE
SIGN: [Signature]
CUSTOMER SIGN & SEAL: [Signature]

REACH PHILIPS HEALTH SYSTEMS CUSTOMER CARE CENTER AT : 1800-419-6788 (TOLL FREE)

PM
(2)

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Health Systems - Authorised
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MEDIATION SOLUTIONS
Plot No. 5, Milan Bungalow,
Abhinav Nagar,
Opp. BMC Training Centre,
Borivali (E), Mumbai - 400 066



S No.: 331

CUSTOMER NAME <u>MGM Hospital</u>	REPORT DATE <u>12/01/2021</u>
ADDRESS <u>Kolamboli, New Mumbai</u>	CASE ID / SWO <u>052303655</u>
	Visit Dates <u>12/01/2021</u>
	CM / PM / FCO - Selection <u>PM</u>
	JOB COMPLETED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

EQ. NO. <u>55828640</u>	PROBLEM SYMPTOM <u>Preventive Maintenance</u>
NAME <u>Heena</u>	
SR. NO. <u>11921070078</u>	

PRE INST.
 WARRANTY
 CMA
 AMC
 PAID
 OTHERS

Activity Performed Checked fire system. Checked the control panel, workball & filter. Performed RST. RST passed successfully. RST done on new check post. System working fine. System handed over to customer in good working condition.

Sl. No.	Part Name	Part No. (12NC)	Serial No.
1.			
2.			
3.			
4.			

Notes: N/A

ENGINEER NAME (CAPS): <u>Neeraj Tamboli</u>	CUSTOMER SIGN & SEAL <u>[Signature]</u>
SIGN: <u>[Signature]</u>	

REACH PHILIPS HEALTH SYSTEMS CUSTOMER CARE CENTER AT : 1800-419-6788 (TOLL FREE)

Form No. P-CS-02-F-03 R3



Mahatma Gandhi Mission's

Medical College & Hospital

N-6, Cidco, Aurangabad - 431003 Tel -91-0240-660193 Fax -91-0240-2487727

7/80
1

Ref. No. MGM/AMC-CMC/21-22/17

Annual Maintenance Contract

I, on behalf of Radiology Department, hereby submitting the following AMC / CMC proposal of on Ultrasound Machine urgent basis. Accountability of its utilization is borne by the undersigned. I strongly recommended the AMC / CMC of following equipment.

Name of the Equipment :- Ultrasound Machine

Model:- Affiniti-30

Serial No. :- US318E0221

Date of Installation:- 04.04.2018

Cost of Equipment :- 19,00,000/-

Name of the Company:- M/s Philips India Limited.

Previous AMC / ~~CMC~~ Period: 30.04.2020 TO 30.04.2021

Previous Services: Satisfactory / Unsatisfactory

AMC / CMC for the period from: 01.05.2021 TO 30.04.2022

Last year AMC / ~~CMC~~ Cost Rs: - 84,104/-

Total cost of AMC / CMC Rs. 2,59,600/-

Agreement No.:- 28.05.2021/WR/MEC1/35

Dated. 28.05.2021

Performa Inv. No. 190034152

Dated. 20.07.2021

BME
MGM MCH

5192 ET
DY. DEAN / CEO
MGM MCH / MCRI

EMS
MGM MCH

DEAN
MGM MCH

TRUSTEE
MGM

Handwritten signature at the bottom of the page.

PHILIPS



Ship from/Supplier:
Philips India Limited
C/o. UPS SCS India Pvt Ltd.
21, MRH Road, Madhavaram
600066 Chennai Tamil Nadu(33)
GSTIN: 33AABCP9487A1ZG

Invoice to/Recipient (94335556):
MGM Medical College & Hospital
Gate No.2 ,MGM Campus,
N-6, Cidco,
431003 Aurangabad Maharashtra(27)
GSTIN: Unregistered [UR]

Sold to (94335556):
MGM Medical College & Hospital
Gate No.2 ,MGM Campus,
N-6, Cidco,
431003 Aurangabad Maharashtra(27)
GSTIN: Unregistered [UR]

Ship to (94335556):
MGM Medical College & Hospital
Gate No.2 ,MGM Campus,
N-6, Cidco,
431003 Aurangabad Maharashtra(27)
GSTIN: Unregistered [UR]

Tax Invoice

Document number: 1930034152
Date of issue: 20.07.2021
Sales Order Number: 42854980

Your reference: MEC1/MGM/AMC-CMC/21-22/17
Total document value: INR 259,600.00

Your PAN No: AAA1M4256E

Our contact details
Telephone: 1800-419-6788 (toll free)
Email: call.ccc@philips.com

Payment terms: Within 30 Days Due Net
Terms of Delivery: XXX XXX

Place of supply: Maharashtra

Contract Number: 42854980
Contract Date: 01.05.2021

Supply type code: B2C
Transaction mode: REG
Paid amount: 0.00

Document type code: INV
Invoice period start date: 01.05.2021
Payment due INR: 259,600.00

Version: 0
Supply type: SUPPLY
Invoice period end date: 30.04.2022

Item	Product and description	Quantity	UoM	Price/unit	Amount Currency: INR
10	C_CSA_SELECT Service Agreement Select HSN/SAC: 998719 IS service: Y Contract number: 42854980 / 10 Billing period: 01.05.2021 - 30.04.2022	1	PCE	Net amount Integrated tax (18% of 220,000.00) Amount Inc. GST	220,000.00/1 PCE 39,600.00 259,600.00
Total net amount					220,000.00
Total Integrated tax amount					39,600.00
Total amount INR					259,600.00

Amount in words: ***RUPEES TWO HUNDRED FIFTY-NINE THOUSAND SIX HUNDRED AND PAISE ZERO ONLY ****

Verified ok

Philips India Limited
3rd Floor, Tower A, DLF IT Park, 08 Block AF
Major Arterial Road, New Town (Rajarhat)
Kolkata, West Bengal - 700156
CIN:U31902WB1930PLC006663

Please remit your payment to:
Bank: Citibank N.A.(current Account)
Account Number: 0015060034 / IFSC Code: CITI100000

PHILIPS



2

Tax Invoice

Document number: 1930034152

Date of issue: 20.07.2021

FOR AND ON BEHALF OF PHILIPS INDIA LIMITED

Digitally signed
by JOHN CHAVAN
Date: 2021.07.20
17:14:57 IST
Authorized Signature

Control:
Item(s) may be subject to export controls, if so they may not be sold or otherwise disposed of without prior written approval of the
Where these commodities, technology or software are subject to export regulations, the export or re-export without proper export
or export license exceptions is strictly forbidden. These commodities, technology or software when exported from the United
are in accordance with the US Export Administration Regulations. Diversion contrary to U.S. law is prohibited.
Standard Terms and Conditions of Sale shall apply.

Conditions of Sales :

- Secure proper credit, please quote invoice number when making payment
- Payments/cheques/applicable sales tax declaration form should be in the name of "PHILIPS INDIA LIMITED".
- Trade accounts are subject to prevailing interest charges as determined by Philips India Ltd.
- Order is subject to obtaining any of the requisite approvals or permissions under any of the applicable Export Control regulations

Not Raised from 1st April' 2021	0.00	INR
Not in this invoice	0.00	INR
Not raised from 1st April' 2021	0.00	INR
Not raised in this invoice	0.00	INR

Philips India Limited
Plot: Tower A, DLF IT Park, 08 Block AF
Sector 62, Arterial Road, New Town (Rajarhat)
Kolkata, West Bengal - 700156
Phone: +91 9024981930 PIN: C006663

Please remit your payment to:
Bank: Citibank N.A. (current Account)
Account Number: 0015060034 / IFSC Code: CITI0100000





(Formerly known as Philips Electronics India Limited)

REGISTRATION OFFICE: 2nd Floor, Tower A, DLF IT Park G2 Block AF, Major Arundel Road, Gurgaon, Haryana - 122002, West Bengal

PHILIPS CUSTOMER SERVICE AGREEMENT

between

MGM Medical College and Hospital ("CUSTOMER")

and

PHILIPS INDIA LIMITED (COMPANY)

Effective Date: 01/05/2021

This Philips Customer Service Agreement, including any and all exhibits and attachments ("Agreement") is entered into by the Parties, as of the date indicated above ("Effective Date"), with regard to services to be provided at or for the benefit of the below identified site:

Customer Name:

MGM Medical College and Hospital
N6, CIDCO, Aurangabad, 431003

Send Invoices To:

MGM Medical College and Hospital
N6, CIDCO, Aurangabad, 431003

Authorized Service Provider: Abhay Jaripatke Medical Engineering Company Manjeet Pride Primo, Gut No-81 (P) OLD CTS No- 51/3, Beed Bypass Road, Itkheda, Aurangabad - 431 001 Mob No: 99 60 379000 Email ID : service@mecsas.com,	
Channel Code : MEC1	Channel GSTN : 27ABGPJ9514K1ZC

Quotation Ref: 28-05-2021/WR/MEC1/35

Quote Valid Until: 27/06/2021

The following documents are incorporated and form an integral part of this Agreement:

- Quotation
- General Customer Service Terms and Conditions
- Exhibit – Additional Terms and Conditions for Imaging Services
- Exhibit - Data Processing Schedule

ACCEPTED BY PARTIES

The Parties have signed two copies of this Agreement by their duly authorized representatives on the date written below.

SIGNED for the CUSTOMER
by its authorised representative

SIGNED for the COMPANY
by its authorised representative

Signature :

DEAN

Print Name :

MGM'S MEDICAL COLLEGE
AURANGABAD

Title :

Date :

Notice Address:

Signature :

Print Name : John Chavan

Title : RCSM - West

Date : 28/05/2021

Notice Address:

Philips India Ltd,
8th Floor, DLF - 9B,
DLF Cyber City, DLF Phase - III, Sector 25,
Gurgaon, Haryana-122002



Philips India Limited
Plot No. 1, Phase 1, IT Park, Block AF, Major Adyar Road (Rajiv Gandhi), Chennai - 700 055, West Bengal

MGM Medical College and Hospital
NG, CIDCO
Aurangabad - 431003

Quotation Ref: 28-05-2021/WR/MEC1/35
Date: 28/05/2021

Attn: Administrator.

Sub : Annual Maintenance Agreement

Dear Sir/Ma'am,

Realizing the importance you attach to Planned Maintenance, we request you to enter into/ renew an Annual Service Agreement, subject to the terms and conditions mentioned overleaf. This agreement will come into effect from the date indicated below, subject to receiving your acceptance together with your Cheque for full payment before the said date.

Please sign the DUPLICATE copy of this Agreement and return it to us in token of your acceptance.

Summary of covered equipment:

Period : From 01/05/2021 to 30/04/2022

Model	Contract Type	Contract Variant	Quantity	PMs per Year	Unit Price(Excl. Taxes)	Total(Excl. Taxes)
Affinity 30	Select	Selective probes	1	2	INR 2,45,781.80	INR 2,45,781.80

Total(Excl. Taxes) : 2,20,000 ✓ INR 2,45,781.80

IGST Tax @18% : INR 44240.72

Total Amount Payable : 2,59,600 ✓ INR 2,90,022.52

(Indian Rupees Two Lakh Ninety Thousand Twenty Three Only.)

Period : From 01/05/2022 to 30/04/2023

Model	Contract Type	Contract Variant	Quantity	PMs per Year	Unit Price(Excl. Taxes)	Total(Excl. Taxes)
Affinity 30	Select	Selective probes	1	2	INR 2,70,359.98	INR 2,70,359.98

Period : From 01/05/2023 to 30/04/2024

NA

Model	Contract Type	Contract Variant	Quantity	PMs per Year	Unit Price(Excl. Taxes)	Total(Excl. Taxes)
Affinity 30	Select	Selective probes	1	2	INR 2,97,395.98	INR 2,97,395.98

In Order to comply with the taxation laws, the invoice would carry a split of Material and labor.

HSN /SAC : 998719

NA

Frequency of Service :

As per agreed contract type.

Taxes & other Statutory Levies :

The prices as set out in a Quotation are net of any taxes, local levies etc. including but not limited to value added tax, sales tax, consumption tax and similar taxes which are imposed by any governmental entity or authority such as GST (the "Taxes"). All Taxes on the amounts due hereunder, or which otherwise arise out of or are imposed in relation to the supply of Products, shall be borne by the Customer. If applicable each party shall be responsible for taxes based on its own net income, employment taxes (including any social taxes) of the personnel engaged by it, and for taxes on any property it owns or leases. Sales tax and other levies as imposed by Government authority such as GST, if any, will be charged extra as applicable.

Chennai UPS WH Philips India Limited c/o UPS SCS India Pvt Ltd 21, MRH Road, Madhavaram; Chennai-600066
GST #: 33AABCP9487A1ZG Philips Toll Free No. 18004196788

Additional Comments :



Mahatma Gandhi Mission's
Medical College & Hospital

N-6, Cidco, Aurangabad - 431003 Tel -91-0240-660193 Fax -91-0240-2487727

21/82

Ref. No. MGM/AMC-CMC/21-22/20

Annual Maintenance Contract

I, on behalf of Intensive Care & Radiology Department. hereby submitting the following AMC / CMC proposal of on urgent basis. Accountability of its utilization is borne by the undersigned. I strongly recommended the AMC / CMC of following equipment.

Name of the Equipment : C-Arm-01 No's, Ventilator - 03 No's, Multipara Monitor - 47 No's, Central Monitoring - 02 No's, Defibrillator - 01 Nos., & MMS - 17 No's.

Model:- 1) Surgico 60 DHF, V-60, MP-20, Sursigns VM-4, VM-6, VM-8

Serial No. :- As per Attachment

Name of the Company:- M/s Philips India Limited.

Previous AMC / CMC Period :- 01.06.2020 TO 31.05.2021

Previous Services: Satisfactory / Unsatisfactory

AMC / CMC for the period from: 01.06.2021 TO 31.05.2022

Last year AMC / CMC Cost Rs: - 12,93,593/-

Total cost of AMC / CMC Rs. 12,67,580/-

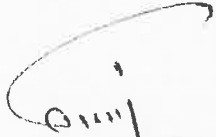
Agreement No.:- 30.04.2021/WR/MECI/20

Dated. 30.04.2021

Performa Inv. No. 1930034259

Dated. 27.07.2021


BME
MGM MCH


DY. DEAN / CEO
MGM MCH / MCRI


OMS
MGM MCH


DEAN
MGM MCH


TRUSTEE
MGM

Biomedical Engineering Dept., MGM Medical College & Hospital, Aurangabad.

Q22222

PHILIPS


Ship from/Supplier:

Philips India Limited
C/o UPS SCS India Pvt Ltd.
21, MRH Road, Madhavaram
600066 Chennai Tamil Nadu(33)
GSTIN: 33AABCP9487A1ZG

Invoice to/Recipient (94335556):

MGM Medical College & Hospital
Gate No.2 ,MGM Campus,
N-6, Cidco,
431003 Aurangabad Maharashtra(27)
GSTIN: Unregistered [UR]

Sold to (94335556):

MGM Medical College & Hospital
Gate No.2 ,MGM Campus,
N-6, Cidco,
431003 Aurangabad Maharashtra(27)
GSTIN: Unregistered [UR]

Ship to (94335556):

MGM Medical College & Hospital
Gate No.2 ,MGM Campus,
N-6, Cidco,
431003 Aurangabad Maharashtra(27)
GSTIN: Unregistered [UR]

Tax Invoice

Document number: 1930034259

Date of issue: 27.07.2021

Sales Order Number: 42857541

Your reference: MEC1/MGM/AMC-CMC/21-22/20

Total document value: INR 1,267,579.60

Your PAN No: AAATM4256E

Our contact details

Telephone: 1800-419-6788 (toll free)

Email: call.ccc@philips.com

Payment terms: Within 30 Days Due Net

Terms of Delivery: XXX XXX

Place of supply: Maharashtra

Contract Number: 42857541

Contract Date: 01.06.2021

Supply type code: B2C
Transaction mode: REG
Paid amount: 0.00

Document type code: INV
Invoice period start date: 01.06.2021
Payment due INR: 1,267,579.60

Version: 0
Supply type: SUPPLY
Invoice period end date: 31.05.2022

Item	Product and description	Quantity UoM	Price/unit	Amount Currency: INR
10	C_CSA_PRIMARY_UP1 Service agre Primary Upsell 1-DM100-1 HSN/SAC: 998719 IS service: Y Contract number: 42857541 / 10 Billing period: 01.06.2021 - 31.05.2022	1 PCE	Net amount Integrated tax (18% of 18,024.00) Amount Inc. GST	18,024.00/1 PCE 3,244.32 21,268.32
20	C_CSA_PRIMARY_UP1 Service agre Primary Upsell 1-MP20-13 HSN/SAC: 998719 IS service: Y Contract number: 42857541 / 20 Billing period: 01.06.2021 - 31.05.2022	1 PCE	Net amount Integrated tax (18% of 273,000.00) Amount Inc. GST	273,000.00/1 PCE 49,140.00 322,140.00

Philips India Limited
3rd Floor, Tower A, DLF IT Park, 08 Block AF
Major Arterial Road, New Town (Rajarhat)
Kolkata, West Bengal - 700156
CIN:U31902WB1930PLC006663

Please remit your payment to:
Bank: Citibank N.A.(current Account).
Account Number: 0015060034 / IFSC Code: CITI0100000



PHILIPS



Tax Invoice

Document number: 1930034259
Date of issue: 27.07.2021

Item	Product and description	Quantity	UoM	Price/unit	Amount Currency: INR
30	C_CSA_PRIMARY_UP1 Service agre Primary Upsell 1-VM8-13 HSN/SAC: 998719 IS service: Y Contract number: 42857541 / 30 Billing period: 01.06.2021 - 31.05.2022	1	PCE	185,900.00/1 PCE	185,900.00 33,462.00 219,362.00
				Net amount Integrated tax (18% of 185,900.00) Amount Inc. GST	
40	C_CSA_PRIMARY_UP1 Service agre Primary Upsell 1-Central-2 HSN/SAC: 998719 IS service: Y Contract number: 42857541 / 40 Billing period: 01.06.2021 - 31.05.2022	1	PCE	56,860.00/1 PCE	56,860.00 10,234.80 67,094.80
				Net amount Integrated tax (18% of 56,860.00) Amount Inc. GST	
50	C_CSA_PRIMARY_UP1 Service agre Primary Upsell 1-VM4-14 HSN/SAC: 998719 IS service: Y Contract number: 42857541 / 50 Billing period: 01.06.2021 - 31.05.2022	1	PCE	200,200.00/1 PCE	200,200.00 36,036.00 236,236.00
				Net amount Integrated tax (18% of 200,200.00) Amount Inc. GST	
60	C_CSA_PRIMARY_UP1 Service agre Primary Upsell 1-VM6-4 HSN/SAC: 998719 IS service: Y Contract number: 42857541 / 60 Billing period: 01.06.2021 - 31.05.2022	1	PCE	57,200.00/1 PCE	57,200.00 10,296.00 67,496.00
				Net amount Integrated tax (18% of 57,200.00) Amount Inc. GST	
70	C_CSA_PRIMARY_UP1 Service agre Primary Upsell 1-VM8-3 HSN/SAC: 998719 IS service: Y Contract number: 42857541 / 70 Billing period: 01.06.2021 - 31.05.2022	1	PCE	79,045.00/1 PCE	79,045.00 14,228.10 93,273.10
				Net amount Integrated tax (18% of 79,045.00) Amount Inc. GST	
80	C_CSA_PRIMARY_UP1 Service agre Primary Upsell 1-60DHF-1 HSN/SAC: 998719 IS service: Y Contract number: 42857541 / 80 Billing period: 01.06.2021 - 31.05.2022	1	PCE	28,491.00/1 PCE	28,491.00 5,128.38 33,619.38
				Net amount Integrated tax (18% of 28,491.00) Amount Inc. GST	

Philips India Limited
3rd Floor, Tower A, DLF IT Park, 08 Block AF
Major Arterial Road, New Town (Rajarhat)
Kolkata, West Bengal - 700156
CIN: U31902WB1930PLC006663

Please remit your payment to:
Bank: Citibank N.A. (current Account)
Account Number: 0015060034 / IFSC Code: CITI0100000





Tax Invoice

Document number: 1930034259
Date of issue: 27.07.2021

Item	Product and description	Quantity	UoM	Price/unit	Amount
					Currency: INR
90	C_CSA_PRIMARY_UP1 Service agre Primary Upsell 1-V60-3 HSN/SAC: 998719 IS service: Y Contract number: 42857541 / 90 Billing period: 01.06.2021 - 31.05.2022	1	PCE	Net amount Integrated tax (18% of 175,500.00) Amount Inc. GST	175,500.00/1 PCE 175,500.00 207,090.00
Total net amount					1,074,220.00
Total Integrated tax amount					193,359.60
Total amount INR					1,267,579.60

Amount in words: ***RUPEES ONE MILLION TWO HUNDRED SIXTY-SEVEN THOUSAND FIVE HUNDRED SEVENTY-NINE AND PAISE SIXTY ONLY ****

FOR AND ON BEHALF OF PHILIPS INDIA LIMITED
Digitally signed
by JOHN CHAVAN
Date: 2021.07.27
16:16:49 IST
Authorized Signatory

Export Control
These item(s) may be subject to export controls, if so they may not be sold or otherwise disposed of without prior written approval of the Seller. Where these commodities, technology or software are subject to export regulations, the export or re-export without proper export licenses or export license exceptions is strictly forbidden. These commodities, technology or software when exported from the United States, are in accordance with the US Export Administration Regulations. Diversion contrary to U.S. law is prohibited. Philips Standard Terms and Conditions of Sale shall apply.

- Other Conditions of Sales :
- 1 To ensure proper credit, please quote invoice number when making payment
 - 2 All draft/cheques/applicable sales tax declaration form should be in the name of "PHILIPS INDIA LIMITED".
 - 3 Overdue accounts are subject to prevailing interest charges as determined by Philips India Ltd.
 - 4 This offer is subject to obtaining any of the requisite approvals or permissions under any of the applicable Export Control regulations

Invoice Raised from 1st April' 2021	0.00	INR
of this invoice	0.00	INR
TCS charged from 1st April' 2021	0.00	INR
TCS charged in this invoice	0.00	INR

Verified OK
[Signature]
27/07/21

Philips India Limited
3rd floor, Tower A, DLF IT Park, 08 Block AF
Major Arterial Road, New Town (Rajarhat)
Kolkata, West Bengal - 700156
CIN:U31902WB1930PLC006663

Please remit your payment to:
Bank: Citibank N A, (current Account).
Account Number: 0015060034 / IFSC Code: CITI0100000



STANDARD CONDITIONS OF SALE

- 1 In these Standard Conditions, " Philips" shall mean the party appearing on the front page of this document.
- 2 Where the goods form part of a delivery in respect of goods to be supplied under any other written contract existing or made subsequent hereto between Philips and the Recipient, the goods comprised in this delivery shall be subject to such contract.
- 3 The Buyer agrees and acknowledges that, except as otherwise provided in this Invoice, all other terms and conditions of the Quotation issued by Philips India shall be final and binding on both Philips and Buyer. The terms and conditions on the Quotation and the Invoice issued by Philips India shall supersede any other agreements or understandings between Philips and the buyer relating to the goods in this order.
- 4(a) Where a period is named for delivery, and such period is not extended by mutual consent in writing, the buyer shall take delivery within that period.
(b) Acceptance of orders for goods to be sold shall be subject to availability of stocks and no claim whatsoever in connection herein shall be entertained.
- 5 Any time or date for delivery named by Philips is an estimate only, and Philips shall not be liable for the consequences of any delay.
- 6 Goods represented by buyer to be defective shall not form the subject of any claim for work done by the buyer or for any loss damage or expense whatsoever arising directly or indirectly from such defects.
- 7 The time mentioned herein within which the buyer is to pay for the goods shall be of the essence of this contract.
- 8 The risk in the goods passes to the buyer upon delivery but legal ownership in the property of the goods shall remain with Philips until full payment has been received (each order being treated as a whole) or until prior resale, in which case Philips' legal ownership in the property of the goods shall attach to the proceeds of resale or to the claim of such proceeds.
- 9 In the event of any strike, lock-out, enemy action, hostilities, riot, civil commotion, acts of government, fire, lightning, aircraft explosion, flooding or any other circumstance (Whether or not of a similar nature to the foregoing) over which Philips has no control causing the cessation or substantial interference with Philips' works, Philips shall be entitled at any time to make partial deliveries only or to determine the contract, without prejudice in any case to rights already accrued in respect of deliveries already made.
- 10 If the buyer shall make default in or commit a breach of the contract or of any other of its obligations to Philips, or if any distress or execution shall be levied upon the buyer's property or assets or if the buyer shall make or offer to make any arrangement or composition with creditors or commit any act of bankruptcy, or if any petition or receiving order in bankruptcy shall be presented or made against him, or if the buyer is a limited company and any resolution or petition to wind up such company's business (other than for the purpose of amalgamation or reconstruction) shall be passed or presented, or if a receiver of such company's undertaking, property or assets or any part thereof shall be appointed, Philips shall have the right forthwith to determine any contract then subsisting and upon written notice of such determination being posted to the buyer's last known address, any subsisting contracts shall be deemed to have been determined without prejudice to any claim of right Philips may otherwise make or exercise.
- 11 These conditions and the contract shall be subject to and construed in accordance with the laws of the country of domicile of the party appearing on the front page of this document.
- 12 Where goods are delivered as samples, for advertising or for any other purpose whatsoever in which the goods remain the property of Philips. no markings or endorsement made on the goods by Philips shall be erased, eradicated, obscured or altered in any manner whatsoever.
- 13 These commodities, technology or software were exported from the United States and other exporting countries for ultimate destination in accordance with the Export Administration Regulations and Local Exporting Regulations. Diversion contrary to U.S. and other exporting countries law is prohibited.



Finance Officer <fo@mgsuhs.com>

Re: Grant Approval of CMC of Philips Equipment for (01.06.2021 -31.05.2022)

1 message

DEAN MGMMC Aurangabad <mgmmca@themgmgroup.com>

Tue, Jul 6 2021 at 11:32

To: Finance Officer <fo@mgsuhs.com>

Cc: "vc@mgsuhs.com" <vc@mgsuhs.com> "registrar@mgsuhs.com" <registrar@mgsuhs.com>, Nitin Kadam <dr_nnkadam@yahoo.com>, drmain3@gmail.com, Central Purchase Department <cpd@mgsuhs.com>

Respected Sir,

Sorry for negligence.

With reference to your mail on dated 24, June 2021 we are clarifying some details which you mentioned in mail.

Details find out below

1. For Defibrillator contract paper reflect 1 no. qty for cmc but due to typing error (by mistaken) we have not mentioned in Committee Report
We have done necessary corrections in the Committee Report
2. For Multi Measurement Server (MMS) Contract paper reflects 0 Nos. Qty because its included in the monitor as per company policy. That's why it reflects in the committee report but not in quotation

Kindly find out revised quotation & please give approval

- This is regarding cmc of Philips eqpt. used in ICU & depts of A&B Hospital.

- The mismatches in the same are now resolved and corrected reports duly signed by Hon. Trustee Sir also have been received.

- One Monitor MP70 is excluded due to EMD*
- One Defibrillator has been added*

Subject to above, 3.05% escalation is seen applied over C.Y. CMC cost.

Checked, okay.

Submitted for approval.

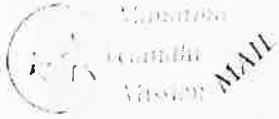
[Signature]
7/7/2021

→ Hon. PRO VC Sir:

Biomedical.
[Signature]

7/9/2021

The MGM Group Mail - Grant Approval of CMC of Philips Equipment for (01.06.2021 -31.05.2022)



MGM Aurangabad <mghmca@themgmgroup.com>

Grant Approval of CMC of Philips Equipment for (01.06.2021 -31.05.2022)

Fri, Jul 9, 2021 at 3:18 PM

Finance Officer <fo@mghmuhs.com>

To: DEAN MGHMC Aurangabad <mghmca@themgmgroup.com>

Cc: "vc@mghmuhs.com" <vc@mghmuhs.com>, "registrar@mghmuhs.com" <registrar@mghmuhs.com>, Nitin Kadam <dr_nnkadam@yahoo.com>, drnimain3@gmail.com, Central Purchase Department <cpd@mghmuhs.com>

Dear Sir,

W.r.t. the CMC of Philips equipment used in ICU and Radiology Dept. of MGM Hospital, Aurangabad, I am herewith enclosing the approval of Hon. Pro VC Sir for the same, for further necessary action at your end.

Thanks and regards,

FO, MGHMHS..

Encls: As Above

[Quoted text hidden]

[Quoted text hidden]

 A'Bad CMC of Philips Eqp Univ Approval.pdf
593K

PHILIPS

(Public Company Limited by Shares)

REGISTERED OFFICE: 3rd Floor, Tower A, DLF IT Park, Old Block AP, Major Arterial Road (Rajiv Gandhi), Kirti Nagar - 110028, West Bengal



Philips Service Agreement

MGM Medical College and Hospital

2015-2017

PHILIPS CUSTOMER SERVICE AGREEMENT

between

MGM Medical College and Hospital ("CUSTOMER")

and

PHILIPS INDIA LIMITED (COMPANY)

Effective Date: 01/06/2021

This Philips Customer Service Agreement, including any and all exhibits and attachments ("Agreement") is entered into by the Parties, as of the date indicated above ("Effective Date"), with regard to services to be provided at or for the benefit of the below identified site:

Customer Name:
MGM Medical College and Hospital
N6, CIDCO, Aurangabad, 431003

Send Invoices To:
MGM Medical College and Hospital
N6, CIDCO, Aurangabad, 431003

Authorized Service Provider: Abhay Jaripatke Medical Engineering Company Manjeet Pride Primo, Gut No-81 (P) OLD CTS No- 51/3, Beed Bypass Road, Itkheda, Aurangabad - 431 001 Mob No: 99 60 379000 Email ID : service@mecas.com,	
Channel Code : MEC1	Channel GSTN : 27ABGPJ9514K1ZC

Quotation Ref: 08-06-2021/WR/MEC1/37

Quote Valid Until: 08/07/2021

The following documents are incorporated and form an integral part of this Agreement:


- Quotation
- General Customer Service Terms and Conditions
- Exhibit - Data Processing Schedule


ACCEPTANCE BY PARTIES

The Parties have signed two copies of this Agreement by their duly authorized representatives on the date written below.

SIGNED for the CUSTOMER
by its authorised representative

SIGNED for the COMPANY
by its authorised representative

Signature : 
DEAN
MGM'S MEDICAL COLLEGE
AURANGABAD
Print Name : _____
Title : _____
Date : _____
Notice Address: _____

Signature : 
Print Name : John Chavan
Title : RCSM - West
Date : 08/06/2021
Notice Address:
Philips India Ltd,
8th Floor, DLF - 9B,
DLF Cyber City, DLF Phase - III, Sector 25,
Gurgaon, Haryana-122002



(Private) Philips Electronics (India) Limited
 Philips Electronics (India) Limited, Plot No. 1, Sector 10, Noida - 201301, Uttar Pradesh, India
 Philips Electronics (India) Limited, Plot No. 1, Sector 10, Noida - 201301, Uttar Pradesh, India

CLIENT
MGM Medical College and Hospital
 N6, CIDCO
 Aurangabad - 431003

Quotation Ref:08-06-2021/WR/MEC1/37
 Date: 08/06/2021

Attn: Administrator.

Sub : Annual Maintenance Agreement

Dear Sir/Ma'am,

Realizing the importance you attach to Planned Maintenance, we request you to enter into/renew an Annual Service Agreement, subject to the terms and conditions mentioned overleaf. This agreement will come into effect from the date indicated below, subject to receiving your acceptance together with your Cheque for full payment before the said date.

Please sign the DUPLICATE copy of this Agreement and return it to us in token of your acceptance.

Summary of covered equipment:

Period : From 01/06/2021 to 31/05/2022

Model	Contract Type	Contract Variant	ETCO2	ETCO2 Model	Quantity	PMs per Year	Unit Price(Excl. Taxes)	Total(Excl. Taxes)
M8001A IntelliVue MP20 patient monitor	Primary	Labor and Parts	NA	NA	13	2	21,000.00	2,73,000.00
SureSigns VM	Primary	Labor and Parts	NA	NA	14	2	14,300.00	2,00,200.00
SureSigns VM	Primary	Labor and Parts	NA	NA	4	2	14,300.00	57,200.00
Efficia DFM100 Defibrillator	Primary	Labor and Parts	NA	NA	1	2	17,500.00	17,500.00
SureSigns VM	Primary	Labor and Parts	Yes	Microstream ETCO2	3	2	26,347.66	79,043.00
SureSigns VM	Primary	Labor and Parts	NA	NA	13	2	14,300.00	1,85,900.00
V60	Primary	Labor and Parts	NA	NA	3	2	58,500.00	1,75,500.00
Suresign central station 863291	Primary	Labor and Parts	NA	NA	2	2	28,430.00	56,860.00
C Arm Surgical 60	Primary	Labor and Parts	NA	NA	1	2	29,017.00	29,017.00

Total(Excl. Taxes): INR 10,74,220.00

IGST Tax @18%: INR 1,93,359.60

Total Amount Payable: INR 12,67,579.60

(Indian Rupees Twelve Lakh Sixty Seven Thousand Five Hundred and Eighty Only.)

HSN /SAC : 998719

Frequency of Service :

As per agreed contract type.

Taxes & other Statutory Levies :

The prices as set out in a Quotation are net of any taxes, local levies etc. including but not limited to value added tax, sales tax, consumption tax and similar taxes which are imposed by any governmental entity or authority such as GST (the "Taxes"). All Taxes on the amounts due hereunder, or which otherwise arise out of or are imposed in relation to the supply of Products, shall be borne by the Customer. If applicable each party shall be responsible for taxes based

PHILIPS

(Pvt) Ltd. Philips Electronics India Limited
REGISTERED OFFICE: 3rd Floor, Tower A, DLF IT Park, Phase II, Mayapuri, New Delhi - 110016, India

Chennai UPS WH Philips India Limited c/o UPS SCS India Pvt Ltd 21, MRH Road, Madhavaram, Chennai-600066
GST #: 33AABCP9487A1ZG Philips Toll Free No. 18004196788

Additional Comments :

Philips India Bank A/c details for initiating RTGS/NEFT:

- Customer's Name : Philips India Ltd
- Particulars of Bank Account : 0015060034
- Bank Name : CITI Bank NA
- Branch Name : Fort Branch
- Branch Address : CITI Bank NA, Bombay Mutual Building, 293, Dr. D.N Road, Fort Mumbai - 400 001.
- Bank Branch RTGS/IFSC Code : CITI0100000
- AD Code : 6480004-6000009
- Account Type : CURRENT ACCOUNT

Overview

Quotation Ref: 08-06-2021

2/4

Equipment/System Description (Equipment No / Serial No)

M8001A IntelliVue MP20 patient monitor

DE72852956
DE72852967
DE72852944
DE72852951
DE72852959
DE72852966
DE72852975
DE72852963
DE72855121
DE72855125
DE72855127
DE72855143
DE72855120

SureSigns VM

US12563761
US12563762
US12563763
US12563764
US12570538
US12570540
US12570542
US12570544
US12570545
US12570546
US12570537
US12570549
US12570544
US12570543

SureSigns VM

US12563765
US12563766
US12563767
US12563768

SureSigns VM

US12551784
US12551807
US12551167
CN42786113
CN42786114
CN42786115
CN42786116
CN42786117
CN42786118
CN42786119
CN42786120
CN42786121
CN42786122
CN42786123
CN42786124
CN42786125

V60

100045546
201000753
100075095



PHILIPS Tower A, 5/F, IT Park 35, Block AF, 35/F, Arjun Road, Rajiv Gandhi Knowledge City, Bengaluru - 560075, India

Suresign central station 863291

US93751607
US01400099

Efficia DFM100 Defibrillator

CN32622924

C Arm Surgical 60
472

MS_X1 5ld w P/T-ENG -HWC	DE907W2950
MS_X1 5ld w P/T-ENG -HWC	DE907W3216
MS_X1 5ld w P/T-ENG -HWC	DE907W2960
MS_X1 5ld w P/T-ENG -HWC	DE907W2965
MS_X1 5ld w P/T-ENG -HWC	DE907W2987
MS_X1 5ld w P/T-ENG -HWC	DE907W3179
MS_X1 5ld w P/T-ENG -HWC	DE907W3205
MS_X1 5ld w P/T-ENG -HWC	DE907W2948
MS_X1 5ld w P/T-ENG -HWC	DE907X6281
MS_X1 5ld w P/T-ENG -HWC	DE907X6282
MS_X1 5ld w P/T-ENG -HWC	DE907X6304
MS_X1 5ld w P/T-ENG -HWC	DE907X6310
MS_X1 5ld w P/T-ENG -HWC	DE907X6270
MS_HMS OEM UNIT ENGLISH	DE83735967
MS_X1 5ld w P/T-ENG -HWC	DE9070C052
MS_HMS OEM UNIT ENGLISH	DE83753436
MS_X1 5ld w P/T-ENG -HWC	DE907W3071

Service Contract Overview	Primary	Primary	Primary	Primary	Primary	Primary	Primary
Type of Contract	Labor and Parts	Labor and Parts	Labor and Parts	Labor and Parts	Labor and Parts	Labor and Parts	Labor and Parts
Type of Contract Variant							
Parts and Labor Coverage	Included	Included	Included	Included	Included	Included	Included
Labor and Travel	Included	Included	Included	Included	Included	Included	Included
Normal Parts (exclude Batteries)	Excluded	Excluded	Excluded	Excluded	Excluded	Excluded	Excluded
Special Parts(Batteries,US/Toco Transducers)	Included	Included	Included	Included	Included	Included	Included
FCO Software Fixes	Included	Included	Included	Included	Included	Included	Included
Technical & Application Phone Support							
System Availability	Priority	Priority	Priority	Priority	Priority	Priority	Priority
Parts Delivery Time	Included	Included	Included	Included	Included	Included	Included
Technical Remote Services - Currently Phone only for PCMS (no PRS)	2 PMs per year	2 PMs per year	2 PMs per year	2 PMs per year	2 PMs per year	2 PMs per year	2 PMs per year
Preventive Maintenance Service Window	zero	zero	zero	zero	zero	zero	zero
Additional PM							

1. Services.

The services included in the Contract Proposal (the "Services") will be provided by Philips to Customer on the equipment listed in the Contract Proposal (the "Equipment") that is at the location listed on the front page of this Agreement (the "Site"), and certain Service entitlements will be provided for the exclusive benefit of the Site, under the terms and conditions described herein, including any exhibits and attachments, each of which are hereby incorporated (the "Agreement").

2. Conditions.

The Services do not include:

- the cost of consumables, accessories and auxiliaries unless specifically included in the Agreement;
- servicing or replacing components of equipment other than those Equipment or components listed in the Contract Proposal that is at the Site;
- servicing Equipment if contaminated with blood or other potentially infectious substances, disposing hazardous, infectious, or biomedical waste or material;
- service specifically excluded in the Contract Proposal;
- any service necessary due to: (i) a design, specification or instruction provided by Customer or Customer representative; (ii) the failure of anyone to comply with Philips' written instructions or recommendations; (iii) any combining of the Equipment with other manufacturer's product or software other than those recommended by Philips; (iv) any alteration or improper storage, handling, use or maintenance of the Equipment, including any components, e.g. detectors, transducer, coils, by anyone other than Philips' subcontractor or Philips; (v) damage caused by an external source, regardless of nature; (vi) any removal or relocation of the Equipment; or (vii) neglect or misuse of;
- accident with the Equipment, including any components, e.g. detectors, transducer, coils;
- any cost of materials, supplies, parts, or labor supplied by any party other than Philips or Philips' subcontractors, or explicitly excluded in the Contract Proposal;
- providing or paying the cost of any rigging, facility, structural alteration, or accessory incident to the Services or Equipment;
- cosmetic repairs;
- the cost of factory reconditioning, rebuilds;
- providing any updates or upgrades other than field safety corrective actions (i.e. safety related updates); and
- maintenance or repair, including the cost thereof, of non-Philips manufactured products, unless specified otherwise in this Agreement.

3. Corrective And Preventive Maintenance:

- Philips shall provide 2 preventive maintenance calls during the contractual period. For planned maintenance Philips shall make visits on dates mutually convenient to Customer and Philips.
- a. Philips shall do the regular safety performance checks and calibration services.
 - b. Philips shall not be responsible for delay in servicing due to non-availability of spares or due to any reasons beyond its control like at the event of natural calamities, strikes etc.
 - c. Philips shall not be responsible to carry out the repairs, where:
 - i. Repairs and/or modifications are required due to applications/usages other than those for which the equipment is designed.
 - ii. The equipment is opened/serviced/repared or modified by any unauthorized agency/personnel.
 - iii. The equipment has been disabled by Natural Calamities (like Earth Quake, Floods, Fire, Riots etc), accidents, explosion, tampering, neglect or misuse, failure of electrical power, air-conditioning, humidity control or causes other than ordinary use.
 - iv. Natural wear and tear has taken its toll.
 - v. In Philips opinion, equipment is irreparable.

4. Customer Responsibilities.

During the term of this Agreement, Customer shall:

- ensure that the Site is maintained in a clean and sanitary condition; and that the Equipment, product or part is decontaminated prior to service, shipping or trade-ins as per the instructions in the User manual;
- dispose of hazardous or biological waste generated;
- maintain operating environment within Philips specifications for the Site (including temperature and humidity control, incoming power quality, incoming water quality, and fire protection system);
- use the Equipment in accordance with the published manufacturer's operating instructions;
- make normal operator adjustments to the Equipment as specified in the published manufacturer's operating instructions;
- provide Philips with broadband internet Wi-Fi access for business purposes;
- in order for Philips to provide remote servicing of the Equipment, provide Philips, at each Site, with a dedicated high speed broadband internet connection suitable to establish a remote connection to the Equipment and facilitate the realization of the required remote infrastructure, by:
 - supporting the installation of a Philips approved router (or a Customer-owned router acceptable for Philips) for connection to the Equipment and Customer network, if the router is provided by Philips, it remains Philips property and is only provided during the term of this Agreement;
 - maintaining a secure location for hardware to connect Equipment to the Philips Remote Service Data Center (PRSDC);
 - providing and maintaining a free IP address within the Site network to be used to connect the Equipment to the Customer's network;
 - maintaining the so established connection throughout the Term (including restraining from any temporary disconnection or disabling of such connection (e.g. by switching of the host computer of the MRI Equipment)); and
 - facilitating the reconnection by Philips in case of any temporary disconnection occurs; If Customer fails to provide the access described in this section 4.7 and so the Equipment is not connected to the PRSDC (including any temporary disconnection), Customer waives its rights to Services under this Agreement and any uptime guarantee;
 - provide Philips' and its subcontractor's service personnel with full and free access to the Equipment at the scheduled service time;
 - if applicable, provide invitation letters and support visa application and travel requirements in case necessary;
 - timely return defective spare parts to Philips in accordance with in accordance with the terms of this Agreement; and
 - maintain the level of competency of all staff working on the Equipment covered under this Agreement.

5. Access to Equipment

If Customer schedules service and the Equipment is not available at the agreed upon time, then Philips may cancel the service or charge the Customer at the prevailing demand service rates for all time spent by Philips service personnel waiting for access to the Equipment; and Customer shall release Philips from its obligations under this Agreement without any liability whatsoever.

No equipment or part thereof shall be moved from the location mentioned in this agreement without written consent of Philips. In case of change in location, Philips shall have the right to terminate this agreement and/or revise the maintenance charges.

All charges and expenses for movement of the equipment to the new location and charges for dismantling, reinstallation, checking and commissioning shall be payable by the Customer. Term's Insurance also shall be the responsibility of the Customer.

6. Price.

In consideration of the Services to be performed by Philips, Customer shall pay the fees and prices as defined in the Contract Proposal (the "Contract Price"). The Contract Price is a gross amount but exclusive of any value added tax (VAT), sales tax, GST, consumption tax or any other similar tax only. If the transactions as described in the Agreement are subject to any applicable VAT, sales tax, consumption tax or any other similar tax, Philips will be allowed to charge VAT, sales tax, consumption tax or any other similar tax to Customer, which will be paid by Customer on top of the Contract Price. Philips may increase, but no more than once per year, the Contract Price to compensate for any change of the costs factors affecting the Contract Price by providing 60 days advance written notice to Customer. Contract Prices are based on the price levels at the Effective Date of the Agreement. Contract Prices will be adapted for inflation on a yearly basis. Unless decided differently, the local CPI-inflation figures, as issued by the government, will be used to adapt the prices. Customer shall notify Philips and Philips shall be entitled to change the Contract Price in the event that:

- the location of the Equipment is changed;
- any ambient conditions of operation (e.g. installation or de-installation of air-conditioning system) of the Equipment at the location are changed;
- any additional equipment is acquired by the end-user which should be added to the inventory list of Equipment;
- the Equipment is (partly) removed or taken out of service by the Customer; and/or
- the incoming main power supply and protective earth configuration is changed, becomes unreliable, or is no longer in accordance with the Equipment specifications.

7. Downtime.

The period for which the equipment covered under contract remains non-functional shall be treated as down time.

8. Payment.

Customer shall pay the Contract Price to Philips in accordance with the instructions on the invoice.

Customer shall make any payments under this Agreement without any set-off, withholdings or any other deductions.

Any delay in payments will incur legal interest immediately as from the due date at the maximum rate permitted by applicable law.

If Customer fails to pay any amount when due, Philips may, in addition to other rights it may have under this Service Agreement or by law, at its option:

- withhold or suspend performance under the Service Agreement until all payments by the Customer have been received by Philips;
- deduct the unpaid amount from any amounts otherwise owed to the Customer by Philips or any of Philips' Affiliates under any agreement with the Customer;
- declare all sums outstanding to become immediately due and payable under the Agreement;
- commence collection activities for all sums due or to become due hereunder, including, but not limited to costs and expenses of collection, and reasonable attorney's fees; and/or
- terminate this Agreement with 10 day's notice to Customer.

9. Warranty Disclaimer.

Philips' full contractual service obligations to Customer are described in this Agreement. Philips provides no additional warranties under this Agreement. All service and parts to support service under this Agreement are provided "as is". No warranty of merchantability or fitness for a particular purpose applies to anything provided by Philips or Philips' subcontractor.

10. Limitations of Liability

Philips' Philips' Affiliates' and Philips' subcontractors' total liability, if any, and Customer's exclusive remedy with respect to the Services or Philips' performance of the Services is limited to an amount not to exceed the Contract Price stated in this Contract Proposal for the Service that is the basis for the claim. This limitation shall not apply to third party claims for bodily injury or death caused by Philips' negligence. In no event shall Philips or its Affiliates or subcontractors be liable for any indirect, punitive, incidental, consequential, or special damages, including without limitation, lost revenues or profits, business interruption, loss of data, or the cost of substitute products or services whether arising from breach of contract, breach of warranty, negligence, indemnity, strict liability or other tort. Philips, its Affiliates and subcontractors will have no liability for any assistance Philips provides that is not required under this Agreement. Philips, its Affiliates and subcontractors will have no liability for any loss of or inability to use medical or other data stored in goods, including (embedded) software or on other magnetic media, and neither Philips nor Philips' representatives shall be responsible for reloading data in such event.

11. End of Life / End of Support.

Philips follows strict procedures managing the lifecycle of its products. Such procedures define a minimum period, per equipment, during which Philips makes service available as described in this Agreement. After such period, Philips may determine that its ability to provide the Service is hindered due to unavailability of parts, trained personnel or outdated technology; or that the Equipment can no longer be maintained in an effective manner as determined by Philips. Philips will timely and proactively notify Customer about the approaching of such dates. Customer hereby acknowledges that upon such notices, Philips may terminate this Agreement (or part thereof), adjust the coverage of the Agreement and modify the terms of this Agreement with regard to the Service provided on the Equipment, taking into account the above hindering factors on Philips' side.

12. Proprietary Service Materials.

In connection with the Services, Philips may deliver or transmit to the Site certain proprietary service materials (including software, tools and written documentation) that have not been purchased by or licensed to Customer. The presence of this property within the Site will not give Customer any right or title to this property or any license or other right to access, use or de-compile this property. Customer hereby consents to this delivery, storage, attachment, installation and use of such proprietary service materials, and consents to the presence of a Philips' locked cabinet or box at the Site for storage of this property, and to Philips' removal of all or any part of this property at any time, all without charge to Philips. Customer agrees to return any service tools that are no longer required on-site to Philips and to take responsibility for transportation, duties, fees and transport cost, all in accordance with Philips' instructions. Failure to do this entitles Philips to invoice the Customer for the value of the respective tool. Customer will use all reasonable efforts to protect this property against damage or loss and to prevent any access to or use of this property by any unauthorized party and Customer will be liable for any such damage or loss. Customer shall immediately report to Philips any violation of this provision.

13. Confidentiality.

Each party will maintain as confidential any information furnished or disclosed to one party by the other party, whether disclosed in writing or disclosed orally, relating to the business of the disclosing party, its customers, or its patients, and this Agreement and its terms, including its pricing terms. Each party will use the same degree of care to protect the confidentiality of the disclosed information as that party uses to protect the confidentiality of its own information, but not less than reasonable care. Each party will disclose such information only to its employees having a need to know such information to perform the transactions contemplated by this Agreement. The obligation to maintain the confidentiality of such information will not extend to information in the public domain at the time of disclosure, or to information that is required to be disclosed by law or by court order, and will expire five years after the Agreement terminates or expires.

14. Privacy, Personal Data.

Philips will process Personal Data only on instruction of Customer in relation to performing its obligations under this Agreement and/or other communications made by Customer to Philips (where such instructions are consistent with the terms of the Agreement) ("instruction"), unless otherwise required by applicable law. Customer warrants (a) that its instructions will comply with applicable law including in relation to the protection of Personal Data and (b) that its instructions will not cause Philips to violate applicable law.



(Philips is a registered trademark of Philips North America Consumer Electronics Company, Newark, New Jersey, USA)
PHILIPS IS A REGISTERED TRADEMARK OF PHILIPS NORTH AMERICA CONSUMER ELECTRONICS COMPANY, NEWARK, NEW JERSEY, USA

15. Equipment Data.

Notwithstanding the provisions of Section 13 and 14 above, Customer agrees that Philips may anonymize or aggregate log files, device parameters and other signals collected from equipment used by Customer and associated with Customer ("Anonymized Equipment Data") and use and disclose Anonymized Equipment Data for Philips' own purposes (including, but not limited to, for data analytics activities to determine trends of usage of Philips' or its affiliates' devices and services, to facilitate and advise on continued and sustained use of Philips' or its affiliates' products and services, for research, product and service development and improvement (including the development of new offerings), substitution of marketing claims and for benchmarking purposes). In connection with any disclosure of Anonymized Equipment Data, Philips will not associate such data with Customer's identity or the Personal Data of Customer's patients, consumers, or employees.

16. Export Control.

The provision of Service may be subject to the granting of governmental export licenses. In the event that such licenses or an end-user statement are required, Philips will contact Customer immediately and Customer shall provide Philips with such documents on first request. In case the provision of the Services becomes restricted or forbidden due to changed export control laws, Philips may suspend or terminate at its option the execution of its obligations under this Agreement without incurring any liability toward Customer other than reimbursing any amounts received for Services not yet rendered.

17. Subcontracts and Assignments.

Philips may subcontract to service contractors of Philips' choice any of Philips' service obligations to Customer or other activities performed by Philips under this Agreement. No such subcontract will release Philips from those obligations to Customer. Customer may not assign this Agreement or the responsibility for payments due under it without Philips' prior express written consent, which will not be unreasonably withheld.

18. Term and termination.

The term of this Agreement is set forth in Contract Proposal and shall automatically terminate at the end of the term without the need for any judicial action. Upon expiry, the Agreement may be extended with mutual agreement in writing to be signed by both the parties. The Service Agreement cannot be terminated by either Party except as provided in this Agreement.

Either Party may terminate this Agreement upon written notice in the event that the other Party becomes or is deemed to be insolvent, discontinues business, is unable to pay its debts, is the subject of bankruptcy proceedings, enters into liquidation whether compulsory or voluntarily or has a receiver or administrator appointed over all or any part of its assets, enters into any arrangement or agreement, or assignment with, or for the benefit of its creditors or any of them, or if the other Party takes or suffers any similar action in consequence of debt or insolvency in any jurisdiction. Philips may terminate this Agreement, wholly or partially, if Customer defaults in the performance of any of its obligations under this Agreement including but not limited to non payment or Equipment not available for services or not providing adequate site conditions and fails to remedy the same within thirty (30) days of a written notice;

as described in section 8.3.5 (Payment) and section 11 (End of Life / End of Support).

19. Independent Contractor.

Philips is Customer's independent contractor. Nothing in this Agreement shall be construed to designate Philips or Philips' employees or Philips' subcontractor or any of its employees as Customer employees, agents or partners. Philips' employees and Philips subcontractors are under Philips' exclusive direction and control. Philips has no liability or responsibility for and does not warrant customer's or customer's employees' act or omissions related to any services that are performed by customer's employees under this Agreement.

20. Force Majeure.

Philips is excused from performing under this Agreement, without incurring any liability, when Philips' delay or failure to perform is caused by events beyond Philips' reasonable control including, but not limited to, acts of God, acts of third parties, acts of the other party, acts of any civil or military authority, fire, floods, war, terrorism, embargoes, epidemics, labor disputes, acts of sabotage, riots, accidents, non-availability of transport, delays of carriers, subcontractors or suppliers, voluntary or mandatory compliance with any government act, non-availability of any permits, licenses and/or authorizations required, regulation or request, shortage of labor, materials or manufacturing facilities ("Force Majeure"). In the event that the period of prevention or delay caused by Force Majeure has lasted for a period exceeding six consecutive months, Philips shall be entitled to terminate this Agreement without incurring any liability other than to provide Customer with a refund of any Customer pre-payments for periods of Services not already completed.

21. Survival/Waiver, Severability.

Customer's obligation to pay any money due to Philips under this Agreement survives expiration or termination of this Agreement. All of Philips' rights, privileges, and remedies with respect to this Agreement will continue in full force and effect after the end of this Agreement. A party's failure to enforce any provision of this Agreement is not a waiver of that provision or of such party's right to later enforce each and every provision. If any part of this Agreement is found to be invalid, the remaining part will be effective.

22. Notices.

Notices or other communications will be in writing, and will be deemed served if delivered personally, or if sent by overnight mail or courier, or by certified mail, return receipt requested and addressed to the party at the address set forth on the cover page of this Agreement.

23. Arbitration, Governing Law.

Any dispute, controversy or claim arising out of or in connection with this Agreement, shall be settled by the Parties by mutual discussion. This Agreement shall be under the exclusive jurisdiction of the Courts of Gurgaon. Notwithstanding the foregoing, Philips is entitled to start local legal proceedings in order to recover overdue payments, to seek interim relief, and/or to request interim conservatory measures to be taken in order to secure its interests under this Agreement. This Agreement shall be governed by the Indian laws.

Any dispute, controversy or claim arising out of or in connection with this Agreement, including its interpretation, breach, termination or validity (hereinafter collectively referred to as "Dispute") shall be resolved as specified hereinafter. In case any dispute arises out of the Agreement the parties shall try to negotiate the same and resolve within 30 days of such dispute, in case the matters remain unresolved the same shall be referred to the Arbitration after giving the notice of such reference to the other party. The Arbitration shall be conducted in accordance with the provisions of the Arbitration and Conciliation Act, 1996 or such amendment in force. The Arbitrator shall be appointed by Philips. The venue of the arbitration shall be Gurgaon and the language preferred will be English. The award of the Arbitrator shall be final and binding on the parties. The cost of Arbitration shall be borne by both the Parties equally.

24. Entire Agreement.

This Agreement constitutes the entire understanding of the parties and supersedes all other agreements, written or oral, regarding its subject matter. No additional terms, conditions, consent, waiver, alteration, or modification will be binding unless in writing and signed by Philips' authorized representative and Customer. Additional or different terms and conditions, whether stated in a purchase order or other document issued by Customer, are rejected and will not apply to the transactions contemplated by this Agreement. No prior proposals, statements, course of dealing, course of performance, usage of trade or industry standard will be part of this Agreement. The Contract Proposal and the service specific Exhibits listed on the face of this Agreement, and any associated attachments, are incorporated herein as they apply to the Services listed on the Contract Proposal and their additional terms shall apply solely to Customer's purchase of the services specified therein. If any terms set forth in an Exhibit conflict with terms set forth in these "General Customer Service Terms and Conditions", the terms set forth in the other Exhibits shall govern. If any terms set forth in this "General Customer Service Terms and Conditions" or an Exhibit conflict with terms set forth in the Contract Proposal, the terms set forth in the Contract Proposal shall govern.

execute this Agreement. This Agreement may be executed in one or more counterparts, each of equal validity, that together constitute one and the same instrument. Any photocopy of this Agreement or any such counterpart is deemed the equivalent of an original and any such copy constitute evidence of the existence of this Agreement.

26. Multiyear Contracts.

If the present contract is a special multiyear contract at a discounted price and hence customer shall ensure absolute continuity for the entire duration. If the customer terminates the contract before the date of expiry, for any reason, customer shall be required pay for all the parts replaced from the start of the contract as per Philips prevailing prices, in addition to the annual maintenance charges paid under the Contract.

27. Regulatory Compliance.

PNDT COMPLIANCE:

- i) Customer have read and understood the regulations under following Act and Rules:
 - a) The Pre-natal Diagnostic Techniques (Regulation and Prevention of Misuse) Act 1994,
 - b) The Pre-natal diagnostic Techniques (Regulation and Prevention of Misuse) Rules, 1996.
 - c) Pre-natal Diagnostic Techniques (Regulation and Prevention of Misuse) Amendment Act, 2002.
 - d) The Pre-natal Diagnostic Techniques (Regulation and Prevention of Misuse) RULES, 2011.
- ii) Customer shall assure to take appropriate action to comply with regulation by taking following actions:
 - a) Customer shall ensure to communicate to Appropriate authority (PC &PNDT) regarding any further inclusion of ultrasound machines/imaging machines or any other equipment, capable of detecting sex of fetus inclusion to institution and ensure to complete registration.
 - b) Customer shall ensure to send to the concerned Appropriate Authority, once a month a complete report in respect of preconception and pregnancy related procedures conducted by them in respect of each month by 5th days of following month.
 - c) Customer shall ensure to maintain valid PC &PNDT registration issued for its Diagnostic Centre/Hospital and ensure that such equipment shall not be used by any non authorised person. Customer shall ensure to submit application for renewal within thirty days before the date of expiry of the certificate of registration, copy of Acknowledgement of receipt of such application issued by the appropriate authority to be provided to Philips.
 - d) Customer shall ensure to inform the Appropriate Authority as per law prior to disposal of existing US unit either to Philips or to any other third party.
 - e) Customer shall strictly comply with the provisions of Pre-natal Diagnostic Techniques (Regulation and Prevention of Misuse) Act 1994, 2003 and Rules 1996, 2011 and shall indemnify and keep Philips India Limited and its officers indemnified against any claim whatsoever that may arise due to our failure or non-compliance with the requirements of Pre-natal Diagnostic Techniques (Regulation and Prevention of Misuse) Act 1994, 2003 and Rules 1996, 2011.

AERB COMPLIANCE:

- i) Customer has read and understood the AERB Regulations issued by the Atomic Energy Regulatory Board mentioned below. (i) Atomic Energy Act, 1962 (ii) Radiation Protection Rules, 1971 (iii) Radiation Surveillance Procedures For Medical applications of Radiation, 1993 (iv) AERB Safety Code No. AERB/SC/MED-2 (Rev-1) 2001.
- ii) Customer will be responsible for ensuring radiation safety in work area, availability of RSO and qualified personnel for handling of X-ray equipment, and providing them requisite equipment and facilities to discharge their duties. Customer shall also be responsible for ensuring that personal monitoring devices are made available to the radiation workers. He/she shall inform the competent authority of any change in equipment or staff including RSO.
- iii) Customer shall ensure that persons handling medical X-ray diagnostic equipment duly abide by the provisions of AERB SAFETY CODE NO. AERB/SC/MED-2 (Rev. 1); AERB/RF-MED/SC-2 (Rev. 2) and its amendments.
- iv) Customer shall also implement any other measures of safety as the competent authority may stipulate at any time in each individual case, without delay.
- v) Under no circumstance the Customer shall allow for servicing / installation of medical equipment without having lay out approval from AERB.
- vi) Customer shall be solely and exclusively responsible for carrying out Acceptance test once in two years as per AERB.
- vii) Customer shall be solely and exclusively responsible for further compliance of the medical equipment and shall indemnify and keep PIL and its members indemnified against any claim whatsoever that may arise due to failure or non-compliance with the requirements of the Atomic Energy Act, 1962 & AERB Safety Code No. AERB/SC/MED-2 (Rev-1) 2001, AERB/RF-MED/SC-2 (Rev. 2) and its amendments.

This Data Processing Schedule is entered into by Philips and the Customer (individually as "Party" and together as "Parties"). This Schedule is governed by the terms of the Agreement between the Parties for the supply of Services by Philips to the Customer and reflects the Parties roles and responsibilities for the Processing of Personal Data.

IT IS HEREBY AGREED AS FOLLOWS:

1. Scope and roles of the Parties
Scope: This DPA applies when Customer Data are Processed by Philips, if agreed between the Parties. This DPA is governed by the terms of the Agreement between the Parties for the provision of the Services and reflects the Parties' roles and responsibilities for the Processing of Customer Data. If any, By signing this DPA, Customer enters into this DPA on behalf of itself and, to the extent required under Applicable Data Protection Laws, in the name and on behalf of Customer's Affiliates.
Roles of the parties: Parties acknowledge and agree that with regard to the Processing of Customer Data, Philips will act as Processor to Customer who acts as Controller (or Processor).
2. Processing of Customer Data
The subject-matter of the Processing of Customer Data is the provision of the Services pursuant to the Agreement, if applicable. The Processing shall be with regard to the duration set forth in the Agreement, unless agreed otherwise.
3. Obligations of the Customer
Customer shall, in its use of the Services, Process Customer Data in accordance with the requirements of Applicable Data Protection Laws. Customer represents and warrants to Philips that, prior to giving any physical or online access to Philips, either at Customer's site or by giving activation of the Philips' remote access to Customer's IT network:
 - (i) Customer has the right and the authority to obtain Personal Data (which may include medical and health data) of any individual as per applicable Privacy Laws.
 - (ii) Customer shall ensure the individuals are made aware of and obtain appropriate individual consent or renewal of the consent after 8 months as per Applicable law for the collection, disclosure and use of their Personal Information / personal sensitive information, and the Personal Data, if any, provided to Philips by the Customer for Philips' use of such data pursuant to this Agreement, including crossborder transfers.
 - (iii) Customer is fully and solely responsible for the accuracy, legality and consistency of the Personal Data it provides to Philips.
 - (iv) Customer's provision to Philips of the Customer Data and Philips' use of Personal Data pursuant to this Agreement will not violate any applicable law, or privacy policy.
 - (v) Customer will notify Philips without undue delay if Customer becomes aware that Customer is unable to meet its obligations under this Section 3.
4. Obligations of Philips
Customer Instructions: Philips shall:



(Company Name) Philips Electronics India Limited
 Registered Office: 20/1B, 2nd A, DLF IT Park, Phase-IV, Sector-47, Gurgaon, Haryana - 122002, West Bengal

b) Process Customer Data exclusively for the following purposes: (i) provision of the Services requested by the Customer (in accordance with the Agreement); (ii) execution of any documented instructions provided by the Customer regarding the Processing of Customer Data, to the extent such instructions are consistent with the terms of the Agreement; (iii) compliance with any applicable law.

Non-disclosure: Philips shall keep Customer Data strictly confidential and not disclose it to any Third Party without the prior written approval of Customer, except where such disclosure is required: (i) for the performance of the Services; or (ii) to comply with a legal obligation, or (iii) to comply with a valid and binding order of a governmental body (such as a subpoena or court order).

Confidentiality: Philips shall ensure that its employees and any other person authorized to Process Customer Data: (i) are informed of the confidential nature of the Personal Data; (ii) will have access to Customer Data exclusively to the extent necessary to perform the Services (on a need-to-know basis); (iii) have received appropriate training on their responsibilities; and (iv) have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality.

Security: Philips shall maintain appropriate technical and organizational measures for the protection of the security (including protection against unauthorized or unlawful Processing and against Personal Data Breaches), confidentiality and integrity of Customer Data.

Personal Data Breach: Philips shall notify, without undue delay, the Customer if Philips becomes aware of a Personal Data Breach. Such notifications will be delivered to one or more of Customer's representatives by any means Philips selects, including via email. Philips shall make reasonable efforts to identify the cause of such Personal Data Breach and take those steps as Philips deems necessary and reasonable to remediate the cause of such Personal Data Breach to the extent the remediation is within Philips' reasonable control.

Privacy Requests: Taking into account the nature of the Services, Philips shall take reasonable steps to assist Customer, at Customer's cost, by appropriate technical and organizational measures, insofar as reasonably possible, for the fulfillment of Customer's obligation to respond to Privacy Requests.

Return and deletion: Upon termination of the Services, Customer instructs Philips to delete Customer Data that are no longer required for the performance of the Services or alternatively to anonymize such Customer Data in such a way that the natural person cannot be identified, unless Philips is required or permitted to retain certain Personal Data in accordance with applicable law. Once such Personal Data are anonymized, Customer authorizes Philips to process the anonymized data set for its own purposes. In connection with any possible disclosure of the anonymized data set, Philips shall not associate the anonymized data set with the Customer's identity.

5. Sub-processors

Appointment of Sub-Processors: Customer acknowledges and agrees that (a) Philips's Affiliates may be retained as Sub-Processors; and (b) Philips and Philips's Affiliates respectively may engage third-party Sub-Processors in connection with the provision of the Services. Philips or a Philips' Affiliate has entered into a written agreement with each Sub-Processor containing data protection obligations not less protective than those in this Agreement, with respect to the protection of Customer Data.

Limitation of liability: Philips's total liability for all claims as result of a breach of Philips's data protection obligations under this DPA will be limited to direct damages resulting from gross negligence by, and attributable to, Philips (excluding without limitation any indirect or consequential damages, lost profits or revenue, lost turnover, cost of capital, and downtime cost) up to the service fees given to Philips by the Customer as set out in this Agreement.

7. Miscellaneous

Commencement: This DPA shall become effective on the date of the Agreement.

Termination: This DPA shall continue in force until the termination of the Agreement. Unless otherwise defined in this DPA or in the Agreement, all capitalised terms used in this DPA will have the meanings given to them in Clause 9 of this DPA.

Order of precedence: In the event of any conflicts or inconsistencies between the terms of the Agreement (including its other DPAs) and the terms of this DPA, the terms of this DPA shall prevail with regard to the Processing of Customer Data irrespective of any indication to the contrary in the main body of the Agreement.

Severance: Should any provision of this DPA be invalid or unenforceable, then the remaining Clauses of this DPA shall remain valid and in force.

Notices: All notices, confirmations and other statements made by the Parties in connection with this Schedule shall be delivered in accordance with the notice provisions in the Agreement.

Amendment: No amendment of this Schedule shall be effective unless such amendment is in writing and signed by the authorized representatives of each Party.

8. Terms

Terms used in this DPA have the same meaning as in the Agreement. For the purposes of this DPA, the following additional terms are defined:

Affiliate means (in relation to either Party) any entity that directly or indirectly controls, is controlled by, or is under common control with the subject entity. "Control," for purposes of this definition, means direct or indirect ownership or control of more than 50% of the voting interests of the subject entity.

Agreement means the relevant agreement between Philips and the Customer for the provision of the Services to the Customer as described in the Agreement.

Applicable Data means the provisions of mandatory law of a country including but not limited to Information Technology (Reasonable security Protection Law(s) practices and procedures and sensitive personal data or information) Rules, 2011 containing rules for the protection of individuals with regard to the Processing of Personal Data.

Customer means the entity (as defined in the Agreement) that executed the Agreement with Philips and that requires Philips to Process Customer Data.

Customer's Affiliate means any Customer's affiliate(s) which is permitted to use the Services pursuant to the Agreement between Customer and Philips, and which is not a "Customer" as defined under this DPA.

Customer Data means the set of Personal Data which are Processed by Philips on behalf and under the instructions of the Customer.

Controller means the legal entity or natural person which alone or jointly with others determines the purposes and means of Processing of Personal Data.

Individual means any individual including but not limited to any third party, patient, healthcare professional whose Personal Data are Processed by Philips on behalf and under the instructions of the Customer. Personal Data means any information relating to an identified or identifiable individual, which is being Processed by Philips including but not limited to Sensitive personal data or information of a person as defined in Information Technology (Reasonable security practices and procedures and sensitive personal data or information) Rules, 2011, which includes such personal information which consists of information relating to Passwords; Financial information such as bank account or credit card or debit card or other payment instrument details; Physical, physiological and mental health condition; Sexual orientation; Medical records and history; Biometric information.

Personal Data Breach means a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to use, Processing of, or access to Customer Data.

Philips means the Philips' entity (as defined in the Agreement) that executed the Agreement with the Customer and that is required to Process Customer Data.

Philips Affiliate means the relevant Philips' affiliate or participant, as defined in the Agreement.

Privacy Request	means a request from an individual to exercise his/her right of access, right to rectification, restriction of Processing, erasure ("right to be forgotten"), data portability, object to the Processing, or his/her right not to be subject to automated individual decision making.
Processing means	any operation or set of operations which is performed upon Personal Data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction. "Process" and "Processed" are to be construed accordingly.
Processor	means the entity which Processes Personal Data on behalf and under the instructions of the Customer.
Services	means the relevant services (as identified in the Agreement) for the provision of which Customer Data are Processed.
Sub-Processor	means any Processor engaged by Philips or a member of the Philips Group to Process Customer Data.
Third Party	means a natural or legal person, public authority, agency or body other than the Individual, Philips, Customer and the persons who, under the direct authority of Customer or Philips, are authorized to process.

ANNEXURE 1: DESCRIPTION OF SECURITY MEASURES

Philips Product & Services Security Policy Framework

Products and Product-related Services, such as connect-digital service infrastructure, hosted solutions and platforms, customer services applications are vital assets, which are essential to Philips business and its customers. The Philips Product & Services Security Policy Framework contains a set of defined policies, standards, guidelines, procedures, and processes that ensures security by design and operational excellence. Each Philips product or service integrates the appropriate controls applicable for the intended use and management of the product or service.

Data and System Security

Appropriate technical and organizational security controls are implemented in line with internal Philips information security standards to ensure a level of security appropriate to the risk, taking into account the costs of implementation, the nature, scope and context of data processing and risks for the product or service. The following provides an overview of those policies, procedures and processes that comprise the technical, physical and organizational measures employed by Philips to protect Customer Data from misuse or accidental, unlawful or unauthorized destruction, loss, alteration, disclosure, acquisition or access.

Human Resources Security

All Philips Staff with access to Customer Data are trained on roles and responsibilities applicable to the extent necessary to perform their job functions and processing according to the Philips General Business Principles. Philips imposes confidentiality obligations on Philips Staff that has access to Customer Data.

Risk Assessment and Management

Philips maintains a comprehensive risk management strategy that includes a holistic risk assessment process to prevent, mitigate, and/or remediate security risks and periodically check the level of security throughout the lifecycle of the product or service. Philips has established categorized security requirements (e.g. access controls, encryption, system hardening, patching requirements, malware protection, vulnerability management, code reviews, security training and monitoring) to ensure adequate mitigation and protection of system and information assets.

Access Controls

Role-based access controls exist to restrict access to systems and data to management authorized individuals for valid business purposes only. Philips Staff and third parties processing Customer Data are trained and accountable for the protection of that information and the applicable assets per defined roles.

Business continuity

Product Security requirements ensure the ongoing integrity, availability and resilience of processing systems and services to ensure that Philips products and services have adequate backup and restore procedures in line with the system criticality. Systems are able to continue operations at a minimum level and restore full functionality in the event of a major disruption of operations. Contingency plans and procedures are tested and verified.

Activity logging

Philips Security & Privacy Policies controls require appropriate logging and monitoring to enable recording of IT security-relevant actions and access to systems. Security control features, service levels and management requirements of all network services must be identified and included in any network services agreement, whether these services are provided in-house or outsourced. Also, formal procedures are required for authorizing access to systems or applications, and all user access rights and privileges must be reviewed at regular intervals.

Security incidents and breach notification

All employees, contractors, and third party users of information systems and services are required to note and report any observed or suspected security weaknesses in systems or services, through management channels, to Philips PSIRT (Product Security Incident Response Team) for investigation and follow-up, as appropriate.

Physical Security

Philips Product & Services Security Policy requires Philips management to identify those areas requiring specific level of physical security, and access to those areas is provided only to authorized persons for authorized purposes. Philips secured areas employ various physical security safeguards, including closed circuit television monitoring, use of security badges (identity controlled access) and security guards stationed at entry and exit points. Visitors may only be provided access where authorized and are to be supervised at all times.

Compliance

Philips has a standing Product & Services Security Office that regularly monitors the implemented security measures and implementation of new security requirements. Compliance with Philips Product & Services Security Policies is accomplished through annual training, periodic reviews of local and organization-wide policies and procedures, and audits.

Philips Remote Service Network

The Philips Remote Services operating environment implements security controls that meet the internationally recognized ISO 27001 information security management systems and is audited annually by an Independent third party.



Mahatma Gandhi Mission's

Medical College & Hospital

N-6, Cidco, Aurangabad - 431003 Tel -91-0240-660193 Fax -91-0240-2487727

7/29 8

Ref. No. MGM/AMC-CMC/21-22/18

Annual Maintenance Contract

I, on behalf of Radiology Department, hereby submitting the following AMC / CMC proposal of on Ultrasound Machine urgent basis. Accountability of its utilization is borne by the undersigned. I strongly recommended the AMC / CMC of following equipment.

Name of the Equipment :- Ultrasound Machine

Model:- Afliniti-70

Serial No. :- US318F0312

Date of Installation:- 04.04.2018

Cost of Equipment :- 32,00,000/-

Name of the Company:- M/s Philips India Limited.

Previous AMC / CMC Period: 04.04.2020 TO 30.04.2021

Previous Services: Satisfactory / Unsatisfactory

AMC / CMC for the period from: 01.05.2021 TO 30.04.2022

Last year AMC / CMC Cost Rs: - 1,03,840/-


Total cost of AMC / CMC Rs. 4,24,800/-

Agreement No.:- 28.05.2021/WR/MEC1/36

Dated. 28.05.2021


Performa Inv. No. 1930034153

Dated. 20.07.2021


BME
MGM MCH


DY. DEAN / CEO
MGM MCH / MCRI


CMS
MGM MCH


DEAN
MGM MCH


TRUSTEE
MGM

Biomedical Engineering Dept., MGM Medical College & Hospital, Aurangabad.

21-7-21




Ship from/Supplier:
Philips India Limited
C/o. UPS SCS India Pvt Ltd.
21, MRH Road, Madhavaram
600066 Chennai Tamil Nadu(33)
GSTIN: 33AABCP9487A1ZG

Invoice to/Recipient (94335556):
MGM Medical College & Hospital
Gate No.2 ,MGM Campus,
N-6, Cidco,
431003 Aurangabad Maharashtra(27)
GSTIN: Unregistered [UR]

Sold to (94335556):
MGM Medical College & Hospital
Gate No.2 ,MGM Campus,
N-6, Cidco,
431003 Aurangabad Maharashtra(27)
GSTIN: Unregistered [UR]

Ship to (94335556):
MGM Medical College & Hospital
Gate No.2 ,MGM Campus,
N-6, Cidco,
431003 Aurangabad Maharashtra(27)
GSTIN: Unregistered [UR]

Tax Invoice

Document number: 1930034153
Date of issue: 20.07.2021
Sales Order Number: 42854982

Your reference: MGM/AMC-CMC/21-22/18
Total document value: INR 424,800.00

Your PAN No: AAATM4256E

Our contact details

Telephone: 1800-419-6788 (toll free)
Email: call.ccc@philips.com

Payment terms: Within 30 Days Due Net
Terms of Delivery: XXX XXX

Place of supply: Maharashtra

Contract Number: 42854982,
Contract Date: 01.05.2021

Supply type code: B2C
Transaction mode: REG
Paid amount: 0.00

Document type code: INV
Invoice period start date: 01.05.2021
Payment due INR: 424,800.00

Version: 0
Supply type: SUPPLY
Invoice period end date: 30.04.2022

Item	Product and description	Quantity	UoM	Price/unit	Amount
					Currency: INR
CPO/CMA for Affinity 70 with any one prb 1-May-21 - 30-Apr-22					
10	C_CSA_SELECT Service Agreement Select HSN/SAC: 998719 IS service: Y Contract number: 42854982 / 10 Billing period: 01.05.2021 - 30.04.2022	1	PCE	Net amount 360,000.00/1 PCE Integrated tax (18% of 360,000.00) Amount inc. GST	360,000.00 64,800.00 424,800.00
Total net amount					360,000.00
Total Integrated tax amount					64,800.00
Total amount INR					424,800.00

Amount in words: ***RUPEES FOUR HUNDRED TWENTY-FOUR THOUSAND EIGHT HUNDRED AND PAISE ZERO ONLY ****

Philips India Limited
3rd Floor, Tower A, DLFT Park, 08 Block AF
Major Arterial Road, New Town (Rajarhat)
Kolkata, West Bengal - 700156
CIN U31902WB1930PLC006663

Please remit your payment to:
Bank: Citibank N A. (current Account)
Account Number: 0015060034 / IFSC Code: CITI0100000



Verified on
[Signature]

PHILIPS



Tax Invoice

Document number: 1930034153
Date of issue: 20.07.2021

FOR AND ON BEHALF OF PHILIPS INDIA LIMITED
Digitally signed
by JOHN CHAVAN
Date: 2021.07.20
17:15:21 IST
Authorized Signatory

Export Control

These item(s) may be subject to export controls, if so they may not be sold or otherwise disposed of without prior written approval of the Seller. Where these commodities, technology or software are subject to export regulations, the export or re-export without proper export licenses or export license exceptions is strictly forbidden. These commodities, technology or software when exported from the United States, are in accordance with the US Export Administration Regulations. Diversion contrary to U.S. law is prohibited. Philips Standard Terms and Conditions of Sale shall apply.

Other Conditions of Sales :

1. To ensure proper credit, please quote invoice number when making payment
2. All draft/cheques/applicable sales tax declaration form should be in the name of "PHILIPS INDIA LIMITED".
3. Overdue accounts are subject to prevailing interest charges as determined by Philips India Ltd.
4. This offer is subject to obtaining any of the requisite approvals or permissions under any of the applicable Export Control regulations

Invoice Raised from: 1st April' 2021	0.00	INR
Value of this invoice	0.00	INR
TCS charged from 1st April' 2021	0.00	INR
TCS charged in this invoice	0.00	INR

Philips India Limited
3rd Floor, Tower A, DLF IT Park, 08 Block AF
Major Arterial Road, New Town (Rajarhat)
Kolkata, West Bengal 700156
CIN: U31902WB1930P1C006663

Please remit your payment to:
Bank: Citibank N.A (current Account),
Account Number: 0015060034 / IFSC Code: CITI0100000





PHILIPS Customer Service Agreement

PHILIPS CUSTOMER SERVICE AGREEMENT

between

MGM Medical College and Hospital ("CUSTOMER")

and

PHILIPS INDIA LIMITED (COMPANY)

Effective Date: 01/05/2021

This Philips Customer Service Agreement, including any and all exhibits and attachments ("Agreement") is entered into by the Parties, as of the date indicated above ("Effective Date"), with regard to services to be provided at or for the benefit the below identified site:

Customer Name:
MGM Medical College and Hospital
N6, CIDCO, Aurangabad, 431003

Send Invoices To:
MGM Medical College and Hospital
N6, CIDCO, Aurangabad, 431003

Authorized Service Provider: Abhay Jaripalke Medical Engineering Company Manjeet Pride Primo, Gut No-81 (P) OLD CTS No- 51/3, Beed Bypass Road, Itkheda, Aurangabad - 431 001 Mob No: 99 60 379000 Email ID: service@mecsas.com, Channel Code : MEC1 Channel GSTN : 27ABGPJ9514K1ZC

Quotation Ref: 28-05-2021/WR/MEC1/36

Quote Valid Until: 27/06/2021

The following documents are incorporated and form an integral part of this Agreement:

- Quotation
• General Customer Service Terms and Conditions
• Exhibit - Additional Terms and Conditions for Imaging Services
• Exhibit - Data Processing Schedule

SIGNED BY PARTIES

The Parties have signed two copies of this Agreement by their duly authorized representatives on the date written below.

SIGNED for the CUSTOMER
by its authorised representative

SIGNED for the COMPANY
by its authorised representative

Signature :

[Handwritten Signature]

DEAN

MGM'S MEDICAL COLLEGE

Print Name :

AURANGABAD

Title :

Date :

Notice Address:

Signature :

[Handwritten Signature]

Print Name : John Chavan

Title : RCSM - West

Date : 28/05/2021

Notice Address:

Philips India Ltd,
8th Floor, DLF - 9B,
DLF Cyber City, DLF Phase - III, Sector 25,
Gurgaon, Haryana-122002



PHILIPS India Limited
Service: 30 Days, Extra A. Philips India Limited, Major Account Representative (Special), Philips - 700 020, Madhavaram

CLIENT
MGM Medical College and Hospital
N6, CIDCO
Aurangabad - 431003

Quotation Ref: 28-05-2021/WR/MEC1/36
Date: 28/05/2021

Attn: Administrator.

Sub : Annual Maintenance Agreement

Dear Sir/Ma'am,

Realizing the importance you attach to Planned Maintenance, we request you to enter into/ renew an Annual Service Agreement, subject to the terms and conditions mentioned overleaf. This agreement will come into effect from the date indicated below, subject to receiving your acceptance together with your Cheque for full payment before the said date.

Please sign the DUPLICATE copy of this Agreement and return it to us in token of your acceptance.

Summary of covered equipment:

Period : From 01/05/2021 to 30/04/2022

Model	Contract Type	Contract Variant	Quantity	PMs per Year	Unit Price(Excl. Taxes)	Total(Excl. Taxes)
Affinity 70	Select	Selective probes	1	2	INR 3,74,688.60	INR 3,74,688.60

Total(Excl. Taxes) :

3,60,000 / INR 3,74,688.60

IGST Tax @18% :

INR 67443.95

Total Amount Payable :

4,24,800 / INR 4,42,132.55

(Indian Rupees Four Lakh Forty Two Thousand One Hundred and Thirty Three Only.)

Period : From 01/05/2022 to 30/04/2023

Model	Contract Type	Contract Variant	Quantity	PMs per Year	Unit Price(Excl. Taxes)	Total(Excl. Taxes)
Affinity 70	Select	Selective probes	1	2	INR 4,12,157.46	INR 4,12,157.46

Period : From 01/05/2023 to 30/04/2024

Model	Contract Type	Contract Variant	Quantity	PMs per Year	Unit Price(Excl. Taxes)	Total(Excl. Taxes)
Affinity 70	Select	Selective probes	1	2	INR 4,53,373.21	INR 4,53,373.21

In Order to comply with the taxation laws, the invoice would carry a split of Material and labor.

HSN /SAC : 998719

Frequency of Service :

As per agreed contract type.

Taxes & other Statutory Levies :

The prices as set out in a Quotation are net of any taxes, local levies etc including but not limited to value added tax, sales tax, consumption tax and similar taxes which are imposed by any governmental entity or authority such as GST (the "Taxes"). All Taxes on the amounts due hereunder, or which otherwise arise out of or are imposed in relation to the supply of Products, shall be borne by the Customer. If applicable each party shall be responsible for taxes based on its own net income, employment taxes (including any social taxes) of the personnel engaged by it, and for taxes on any property it owns or leases. Sales tax and other levies as imposed by Government authority such as GST, if any, will be charged extra as applicable.

Chennai UPS WH Philips India Limited c/o UPS SCS India Pvt Ltd 21, MRH Road, Madhavaram, Chennai-600066
GST #: 33AABCP9487A1ZG Philips Toll Free No. 18004196788

Additional Comments :



Philips HealthCare India Private Limited
Networks & Diagnostic, 3rd Floor, Tower A, Birla IT Park, Block AF, Major Anand Road (P. Jyoti), Kharak - 700150, West Bengal

Coverage of parts

Quotation Ref: 28-05-2021/WR/MEC1/36
Date: 28/05/2021

Configuration

Equipment/System Description (Equipment No / Serial No)

Affinity 70 US318F0312

Service Contract Overview	
Type of Contract	Select
Type of Contract Variant	Selective probes
Parts and Labor Coverage	
Labor and Travel	Included
Normal Parts	Included
Strategic parts I (Standard transducers)	1
Strategic parts II (Special transducers)	0
Strategic parts III (TEECare Standard, Shared or Full)	0
FCO Software and Hardware Updates	Included
Technical Phone Support	Included



9

MGM SCHOOL OF BIOMEDICAL SCIENCES, NAVI MUMBAI

(A constituent unit of MGM INSTITUTE OF HEALTH SCIENCES)

(Deemed University u/s 3 of UGC Act 1956)

Grade "A" Accredited by NAAC

or 1, Kamothe Navi Mumbai-410209, Tel.No.:022-27437631,27432890

Email: sbsnm@mgmuhb.com / Website : www.mgmshsnm.edu.in

Ref:

T/2021/01/42

Date 13/01/2021

To,
The Dean,
MGM Hospital and Medical College,
Navi Mumbai.

*L.Y = 5.2% ; The increase in AMC charged L.Y was 4.5%
This year they have increased by 4%
and L.Y can we negotiate for 3 year to lock rate?*

Through Proper Channel.

** Vendor not agreed as they have no policy for cost deduction 10/2/2021*

Subject: Request of Approval for renewal of AMC for Biosafety cabinet - AB2-4S1 Level II used for Covid-19 samples testing on urgent basis.

Dear Sir,

As mentioned in the above subject we need to renew the AMC for for Biosafety cabinet - AB2-4S1 Level II which is routinely used for processing of Covid , TB and HIV samples on daily basis this machine is the proprietary item of the Esco Biotech Pvt Ltd and they also provide the service for the same. Last year we had procured the AMC from the same vendor and AMC got expired in the month of Nov 2020, and now as well we request your approval for the same. The revised quotation for the Renewal of AMC is attached for your reference. As this Biosafety cabinet was shown in NABL.

The rates of the AMC approval are as follows

A. AMC for the Biosafety cabinet

- Rs. 34,220 /- Including GST

1#

Hoping in anticipation of your approval on urgent basis.

** In view of *
recommended*

With regards

[Signature]

Dr. Mansee Thakur
IC- Director, MGM SBS,
Kamothe, Navi Mumbai.

forwarded to 15/2/2021

Finance Officer

On urgent basis request to approve for AMC. As it is a proprietary item and already done from last 1-2 yrs.

MGM / MED
300
13/1/21

MGM SCHOOL OF BIOMEDICAL SCIENCES

Inward No. 3A-2
Date 90/02/21
Receiver Number

IT is requirement of NABL and all present covid works going in this entry. UV light is not working

[Signature]
10/02/2021

*Size
Purchase for SKS
Repair collector
can Amc*



Our Ref.: MGMCH EBPL KR 2021 1301

Date: 13/01/2021

To,
MGM Medical College and Hospital
MGM Medical Campus, Sec 01,
Kamothe, Near NH 4,
Navi Mumbai 410209
Tel No. 09987227503 07218251242

Kind Attn: Mr. Yogesh Patil

Sub: Renewal of Annual Maintenance Contract for Esco make Biosafety Cabinet.

Dear Sir,

We take this opportunity to thank you for the confidence shown in Esco services by entering into service contract. We are confident that you are satisfied & have benefitted from the services provided by Esco during contract period.

As you know during our PM & breakdown visits, our service engineer ensured that the problems in the instrument/s are resolved on priority and your instruments are thoroughly cleaned, checked and tested for its performance. This has ensured maximum uptime for instrument/s.

Further, we would like to bring it to your kind notice that the subject contract has expired & needs renewal for continued service. In view of this, we are enclosing herewith our contract renewal proposal for your kind perusal.

We now request you to sign the duplicate copy of the contract proposal, as a token of acceptance of our contract and send the same to us. This will also enable us to plan the Preventive Maintenance schedule in advance to ensure maximum uptime of your instrument/s.

In case if you require any additional/further information, please feel free to contact us & we will be glad to provide the same to you. Our GST No. & SAC code are 27AABCE5136F1ZW & 998719.

We now look forward to receive your valued order with advance payment. Till then we remain

Yours Truly,
Esco Biotech Pvt. Ltd.

TROY GOMES
Manager - Service Support
9167256327

ESCO BIOTECH PVT. LTD.



February 25, 2021
Our Ref.: MGM/EBPL/KR/2021/0225

Your Ref. PO No.: SBS/21-22/08
Date: 16.02.2021

MGM School of Biomedical Sciences
MGM Medical Campus, Sector 01, Kamothe,
Near NH 4, Navi Mumbai, Raigad.410209
Tel. No. 09987227503 / 07218251242 / 27432890

Kind Attn.: Dr. Mansi Thakur (Office In charge-CRL Biotechnology)

Dear Madam,

We thank you for the above referred order for the Annual Maintenance Contract for the Esco make Biosafety Cabinet.

We are therefore enclosing our 100% AMC bill for getting payment.

Kindly note that if payment is being made by through NEFT or RTGS, kindly mail us the payment advice slip, since it become very difficult in our accounts department to trace the same with the bankers.

We request you to kindly release our payment at the earliest.

We will be pleased to provide further information as and when required.

Assuring you of our continued commitment to provide quality products and services and our desire to contribute significantly towards success of your plans and activities, we remain,

Yours truly,
For ESCO BIOTECH PVT. LTD.



TROY COMES
Manager - Service Support

ESCO BIOTECH PVT. LTD.

111-114, Agarwal B2B Commercial Centre,
Dhruv Park, Kanchpada, Off. Link Road,
Malad (W), Mumbai - 400 064.
Tel. : (022) 2844 3636 / 2880 3636
(022) 2889 3535

Fax : (022) 2880 3738 / 2889 3636
Email : info@escobiotech.in
Website : www.escoglobal.com



TAX INVOICE

Invoice No.: 256/02-21/AM/W

YOUR REF PO NO.: SBS/21-22/08
DTD 16.02.2021

Invoice Date: 25-02-2021

Vendor Code:

BILL To / SHIP To:

MGM School of Biomedical Sciences
MGM Medical Campus, Sector 01, Kamothe, Near NH 4,
Navi-Mumbai, Raigad 410209

GSTIN No.: NA

State: MAHARASHTRA

Code: MH

Sr. No.	Description	SAC Code	Unit Rate (₹)	Qty	Total Amount (₹)
1	AMC for Esco Biosafety Cabinet (Bill Period: 01.01.2021 to 31.12.2021) (100% Bill)	998719			
	Model No.: AB2-4S1; Serial No: 2013-79183		29,000.00	1	29,000.00
	Total amount before tax				29,000.00
	Add: CGST@ 9%				2,610.00
	Add: SGST@ 9%				2,610.00
	Round Off				0.00
	Grand Total				34,220.00

RUPEES THIRTY FOUR THOUSAND TWO HUNDRED TWENTY ONLY

GSTIN NO.: 27AABCE5136F1ZW

PAN No. AABCE5136F

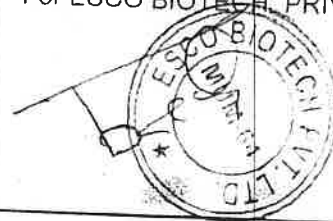
We hereby certify that our Registration Certificate under the Goods and Services Tax Act is in force on the date of which the sale of the goods specified in this tax invoice is made by us and that the transaction of sale covered by this tax invoice.

Our Bank Details

Name of Beneficiary : Esco Biotech Private Limited
Account Number : 04020200000790
Bank ID : 0402
MICR No. : 400012042
Name of Bank : Bank of Baroda
Name of Branch : Malad (West) Branch
Address of Branch : Shantinath Shopping Centre,
S.V. Road, Malad (W), Mumbai 400064.
IFSC / SWIFT Code : BARB0MALADX (Fifth letter is zero)
Type of Account : Current

Certified that the particulars given above are true

For ESCO BIOTECH PRIVATE LIMITED



AUTH. SIGN

Subject to Mumbai Jurisdiction

GRR. No. 158

Pg. No. 174

Date 25/2/21

Sign

ESCO BIOTECH PVT. LTD.

111-114, Agarwal B2B Commercial Centre
Dhruv Park, Kanchpada, Off. Link Road,
Malad (W), Mumbai - 400 064.
Tel. : (022) 2844 3636 / 2880 3636
(022) 2889 3535

Fax : (022) 2880 3738 / 2889 3636

Email : info@escobiotech.in

Website : www.escoglobal.com

13/01/2021

Our Ref.: MGMCH//EBPL/KR/2021/1301

ANNUAL MAINTENANCE CONTRACT

Client's Name : MGM Medical College and Hospital
Client's Address : MGM Medical Campus, Sec 01, Kamothe, Near NH 4, Navi Mumbai-410209
Instrument(s) Model(s) : Model: AB2 - 4S1; Sr. No.: 2013-79183
Contact Person : Mr. Yogesh Patil
Contract Period : 01/01/2021 to 31/12/2021 (1 Year)
AMC Amount : Rs. 29,000/- + GST@18%
Validation : Once in a year. (Air Velocity Test, PAO Test, & Particle Count Test)

This agreement is entered into by Esco Biotech Pvt. Ltd. having their office at B- Wing, 108-110, 1st Floor, Agarwal B2B Commercial Centre, Dhruv Park, Off Link Road, Kanchpada, Malad (W), Mumbai - 400 064 herein after known as Esco and the CLIENT named above.

1. NATURE OF THE CONTRACT

The Client has installed above-mentioned equipment(s) at its premises. Esco shall provide services to Client for the equipment(s) detailed above on basis of terms and conditions given here under.

2. SCOPE OF THE CONTRACT

- 2.1 Under this agreement Esco shall provide preventive maintenance as well as breakdown maintenance to keep the Client's equipment's in good working order.
- 2.2 For preventive maintenance Esco shall make 2 (Two) visits of 1 (One) day per visit inclusive of travel time on dates mutually convenient to Client and Esco. During this contract period, Esco will also undertake 2 (Two) breakdown maintenance work. Additional breakdown calls will be charged extra @ Rs. 10,000/- per day breakdown call and cover rectification of the faults subject to availability of spare parts with the Client.
- 2.3 Esco will depute their service engineer for breakdown call within reasonable time from receipt of the call from customer. Esco shall not be responsible for the delay in service due to non-availability of spares or due to any reason beyond its control.

ESCO BIOTECH PVT. LTD.

- 2.4 Escoco service shall be provided during normal working hours i.e. from 9.00 a.m. to 5.30 p.m. from Monday to Friday, excluding Holidays. Working hours shall be reckoned from the time service engineer leaves Escoco until he returns to headquarters.
- 2.5 Any defects in electrical Installation and/or wiring outside the equipment(s) or power supply fluctuations will be rectified by Client at his own cost.
- 2.6 It would be Client's obligation to provide proper environmental conditions for the equipment(s). Escoco shall not be responsible for any damage, loss or malfunctioning of the system due to improper environmental conditions.
- 2.7 Escoco shall not be responsible to carry out the repairs where
- I. Repairs and or modification are required due to applications / usages other than those for which the equipment is designed.
 - II. The equipment is opened / serviced / repaired / modified by any unauthorized agency / personnel.
 - III. The equipment has gone bad by an natural calamities like flood, storms etc. accident, humidity, explosion, tampering, misuse, failure of electrical power, air conditioning, humidity control or causes other than ordinary use.
 - IV. Natural wear and tear has taken its toll.
 - V. Necessary parts are not available.
 - VI. In-Escoco opinion, equipment is not repairable.
- 2.8 Escoco shall not be liable for any loss, direct or indirect due to faulty operation / application of the equipment(s). Escoco shall also not responsible for any consequential loss or damage.
- 2.9 The agreement shall be entered into by Escoco after checking the equipment for its satisfactory working. If any repairs are found necessary to bring the equipment(s) in good working condition before taking over for service contract purpose, same will be charged separately. This clause shall not apply if the agreement is entered immediately after the expiry of warranty period or at the time of renewal of an existing agreement with Escoco.
- 2.10 In case repairs are not possible at site, the equipment may be brought to Escoco workshop for repairs. In such a case all transportation charges and insurance charges will be to client's account. The equipment will remain at Escoco premises at Client's risk. However, if the Client desires, Escoco shall arrange an insurance cover at Client's cost.

3. ASSIGNMENT

The Client shall not assign this agreement or any part thereof or any benefit there under to any third party without written consent of Escoco.
In the event of change of ownership this agreement stands terminated and no refund of any amount shall be made to the client.

ESCO BIOTECH PVT. LTD.

4. MOVEMENT OF SYSTEM TO NEW LOCATION

No equipment or part thereof shall be moved from the locations mentioned in this agreement without written consent of Esco. In case of change in location, Esco shall have the right to terminate this agreement and / or revise the maintenance charges.

All charges and expenses for movement of the equipment to new location and charges for dismantling, reinstallation, checking and commissioning shall be payable by the Client. Transit insurance also shall be the responsibility of the Client.

5. SPARE PARTS

5.1 If material or parts are required to be imported, such imports shall be Client's responsibility

5.2 This agreement does not cover supply of any spare parts by Esco. Adequate inventory of spare parts shall have to be maintained by Client and shall be made available to Esco engineer for quick and efficient maintenance. Esco shall assist in making a list of inventory of spare parts to be maintained by client.

5.3 Any third party service charges for service or repairs of spare parts which are part of the system would be charged extra as applicable.

6. PAYMENT TERMS

A bill for this amount shall be submitted by Esco after signing the agreement and shall be payable by Client.

The first visit under this contract will generally be made after payment is received by Esco. If the payment is not received within 30 days as specified above, Esco shall be at liberty to terminate this agreement without prejudice to their right and recover charges for services if any rendered at their standard ruling rates.

7. This agreement shall be governed by the Indian Laws.

FOR ESCO BIOTECH PVT. LTD.

FOR MGM MEDICAL COLLEGE AND HOSPITAL

NAME MR. TROY GOMES

NAME: MR. YOGESH PATIL

DESIGNATION: MANAGER-SERVICE SUPPORT

DESIGNATION:

SIGNATURE:

SIGNATURE.

DATE: January 13, 2021

DATE:

ESCO BIOTECH PVT. LTD.

Details of AMC Equipment's:

AMC Period: 01/01/2021 to 31/12/2021 (1 Year)

Sr. No.	Equipment	Serial Number of Equipment	AMC Amount (Rs.)
1	AB2 - 4S1	2013-79183	29,000
Total			29,000
Add: GST@18%			5,220
Grand Total			34,220

(RUPEES THIRTY FOUR THOUSAND TWO HUNDRED TWENTY ONLY)

8555
 4) 34220
 32
 22
 22
 22

ESCO BIOTECH PVT. LTD.

MGM School Of Biomedical Sciences 2020-21

MGM Educational Campus
Sector-01, 2 Nd Floor , Kamothe,
Navi Mumbai
Maharashtra

E-Mail : Sbsnm@mgmuhs.Com

State Name : , Code :

10

Journal Voucher

No. : 125

Dated : 12-Oct-2020

Particulars		Debit	Credit
Repairs & Maintenance Equipment	Dr	32,126.00	
Prepaid Expenses	Dr	32,302.00	
To TDS On Contractor (94 C)			1,092.00
To Carl Zeiss India (Bangalore) Pvt Ltd New Ref 592166			63,336.00
			63,336.00 Cr
		₹ 64,428.00	₹ 64,428.00

On Account of :

Being Annual AMC of
Microscope (Zeiss) for the
Period 1/10/2020 to 30/09
/2021 (Rs. 54600/-on TDS 2
% 1092/- as per Director
Approval)

MGM SCHOOL OF BIOMEDICAL SCIENCES



Authorised Signatory **I/C DIRECTOR**

ACCOUNTANT
MGM SCHOOL OF BIOMEDICAL SCIENCES

Ref. No. MGM/SBS/20/17/2020

Ref. No. MGM/SBS/20/17

Date - 21/8/20

DEPARTMENT OF ANATOMY
MGM MEDICAL COLLEGE, KAMOTHE, NAVI MUMBAI

MGM/MED-C/ANAT/2020/17/2020

Date: 04.07.2020

To,
I/C Director
MGM School of Biomedical Sciences,
Kamothe, Navi Mumbai

Dear Dr. Mansee,

one time servicing

This is to request you to sanction for ~~AMC~~ for Carl Zeiss microscope in the cytogenetic laboratory.

(attached herewith quotation for the same)

Thanking you,

Sabnis

Dr. Anjali Sabnis
PROFESSOR & HEAD
Department of Anatomy
M.G.M. Medical College,
Kamothe, Navi Mumbai-410205

As per the instruction of
Hon'ble Medical Director
we have to go for AMC.
Not for one time servicing.
Request to provide AMC. quotation.

Dear Dr. Mansee,
Sending herewith AMC
quotation. Kindly do the
needful on urgent
basis.
Thanking you.

Forwarded to
store.

Sabnis
22.9.20

Mukherjee
18/08/2020

Mukherjee
09/07/2020

MGM SCHOOL OF BIOMEDICAL SCIENCES
Inward No. MGM/SBS/ 863
Date 4/7/20
Receiver's Name: *Vivek Utekar*

Dr. Anjali Sabnis
Dept: of Anatomy
MGMCG Navi Mumbai
Date: 27.7.18.

To,

The Medical Director,
MGMCHS,
Navi Mumbai.

Respected Sir,

AMC of microscope (zeiss) in
cytogenetic section is overdue. Attaching
herewith the quotation of the same.
Kindly suggest whom to submit.

Thanking you.

Kindly note:

There is ~~some~~ ~~microscope~~ ~~and~~ ~~it~~ ~~can~~ ~~the~~ ~~slides.~~
The reports of project is
awaited. One time visit quotation
also attached with this
Kindly suggest Sabnis.

Yours sincerely,
Sabnis

Dr Anjali Sabnis,

PROFESSOR & HEAD
Department of Anatomy
M.C.M. Medical College
Kandivli, New Mumbai-410208

SABNIS. Anjali

Carl Zeiss India (Bangalore) Pvt. Ltd. Bangalore

Mahatma Gandhi Mission's
New Bombay Hospital
Sector 3, Plot No.35
Vashi
400703 NAVI MUMBAI
INDIA

Regd. Office:
Carl Zeiss India (Bangalore) Pvt. Ltd.
Plot No.3, Bommasandra Jigani Link Road
560099 Bangalore
India

Your commercial contact

Name: Manprit Singh

Date: 16/09/2020

Page: 1 of 5

Service Contract Quotation

Quotation Number: 8450086238

Customer Number: 592166

Contract Start Date: 01/10/2020

Contract End Date: 30/09/2021

Kind Attn: Dr.Anjali Sabnis.

Protect Advanced Service Agreement (AMC) for Zeiss Microscopy -Axioskop2 plus with Metasystems, S/N: 3304806265,Axiovert
100% Advance Payment

Customer

and

Contractor

Mahatma Gandhi Mission's
New Bombay Hospital
Sector 3, Plot No.35
Vashi
400703 NAVI MUMBAI
INDIA

Carl Zeiss India (Bangalore) Pvt. Ltd.
BANGALORE
INDIA

XXXXXXXXXX

Axioskop 2 plus

XXXXXXXXXX

Mahatma Gandhi Mission's
New Bombay Hospital
Vashi
400703 NAVI MUMBAI
INDIA

XXXXXXXXXXXXXXXXXXXX

XXXXXX

3304806265

Quotation No: 8450086238
 Date: 16/09/2020
 Page: 2 of 5

Item	Product ID / Product Description	Quantity	Settlement Period
100	000000-1964-834 Protect advanced Routine Microscope HSN Code: 9999.99.99	1 PC	Annually

Instrument	Site Address	Customer Inventory #	Serial #
Axiovert 40	Mahatma Gandhi Mission's New Bombay Hospital Vashi 400703 NAVI MUMBAI INDIA		3825000242

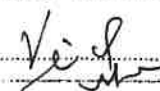
Item	Product ID / Product Description	Quantity	Settlement Period
400	000000-1964-832 Protect advanced Entry Level Microscope HSN Code: 9999.99.99	1 PC	

Billing Plan

Settlement Period	Bill Date	Net Value (INR)
Annually	01/10/2020	54,600.00
Total Price		54,600.00 INR
IN: Integrated GST 18.00% of	54,600.00 INR	9,828.00 INR
Total including taxes		64,428.00 INR

This offer is valid until: 15/11/2020.

In accordance with the applicable export control regulations including the stipulations of European and US export control law, this quotation shall only become effective in the event of a sales ban if this ban is lifted, or shall only become effective in the event that a sale is subject to a license if all required official licenses are granted. If the agreement does not come into force on the basis of applicable export control regulations, any claims against us, in particular claims for damages, shall be excluded.

GRR. No.	129
Pg. No.	168
Date	10/11/20
Sign	

TERMS AND CONDITIONS

Customer Support Service Agreement

1. GENERAL INTENT

1.1 This agreement is for the maintenance of, other services in relation to the products or instruments described herein above in equipment list. These equipments should only be used for the intended applications.

1.2 We recommend having appropriate rating of ONLINE UPS to maximize uptime and minimize troubles from electrical fluctuations.

1.3 We recommend to have proper room conditions (20-25° C and RH < 60 without condensation) to avoid damage due to climatic conditions.

1.4 We recommend backup of all data due to unpredictable nature of data storage.

1.5 Loading of any other software may conflict with an application software and hardware may damage due to harmful software like viruses, worms etc.

1.6 We recommend using only hardware/parts/devices supplied with system to avoid malfunction/damage due to incompatibility. Carl Zeiss cannot be held responsible for any type of damage in such events/situation.

1.7 Owner shall advise Carl Zeiss promptly of any change in location or modification to any Equipment under this Agreement. If the change, in Carl Zeiss opinion, creates a safety hazard or is likely to cause product malfunctions Carl Zeiss may, at Owner's expense, correct the condition and continue to perform the Services. All costs, charges and expenses relating to relocation of the Equipment including those of dismantling, reinstallation, testing and commissioning shall be payable extra, as mutually agreed upon by the Parties, by Owner in addition to the maintenance charges. In case of any moves and changes in the location of Equipment (including moves and changes within the existing location/configuration), Carl Zeiss shall provide services to support this as per the terms of this Agreement, if the Owner so requires it, on payment of such extra charges as, mutually agreed to.

2. DURATION OF Agreement

This agreement is valid from the Effective Date for a period of 1(ONE) year.

3. SERVICE

3.1 Carl Zeiss will provide the following services (during working hours 09:30 AM– 05:30PM , excluding Public Holidays & Carl Zeiss approved Holidays) all , subject to these Terms and Conditions: Routine Maintenance, performance checks, re-alignment. In eventuality of repair to be done at our Factory or with third party vendors, the ownership of dispatch and receipt of the goods (within and outside the country) would lie with the Owner and " cost of such dispatch, receipt and repair has to be borne by the Owner as these costs are not covered under this agreement".

3.2 Notwithstanding anything herein, during the period of this Agreement, a Carl Zeiss India Engineer will make 2 (TWO) Scheduled service calls per year and, at the Owner's request; 1 (ONE) emergency calls per year in response to product malfunction or breakdown. Carl Zeiss

4. REPLACEMENT PART

4.1 The costs of replacement parts are not included in this agreement

4.2 Replacement parts required (Carl Zeiss will have the sole discretion to determine whether replacement parts are required) in connection with the Services will be obtained as soon as possible, after receipt of Purchase Order from the Owner.

4.2 Parts which are found damaged due to misuse will be charged extra.

4.4 Should any replacement parts need to be imported from our factory, it is the responsibility of the Owner to do the same. Carl Zeiss India, shall not be liable to provide any standby parts during the duration of the parts purchase.

4.5 Carl Zeiss India maintains spare stock for sale in Indian currency which will be with custom duty and sales tax. We cannot guarantee of keeping all possible parts in stock.

4.6 In the event that the system/ part of the system needs to be sent to our local service center/ Factory in Germany, the responsibility of transportation/export-reimport and other incidental charges will be to your account, CZI will not take owner ship for the same.

5. AGREEMENT FEE

- 5.1. Subject to Clause 3.2, the Services will be provided at the rates specified.
5.2. The charges for any replacement parts required to render the equipment in a fully functional state as determined by Carl Zeiss Engineer must be paid immediately.
5.3. Any services, which Carl Zeiss may provide to the owner, outside the scope of this Agreement shall be charged for, at Carl Zeiss application time and material rates and shall be provided upon its terms in effect from time to time.
5.4. 100% Advance Payment has to be made against proforma invoice

6. EXCLUSIONS

Carl Zeiss India, shall not be obligated to provide the Services for:

- a) Those Products that have been improperly used or used contrary to the instructions for use applicable thereto;
- b) Those Products that have been modified without Carl Zeiss written approval.
- c) Maintenance of accessories, attachments or products not specified herein or on subsequent order.
- d) Unavailability of parts for discontinued/obsolete equipments/models.
- e) Any other services not specifically described herein.
- f) All 3rd party items like DELL PC, UPS, ect. are not covered under AMC

7. For Carl Zeiss failure to perform any material obligations under this Agreement or if owner is not satisfied with performance of Services, Owner has the right to cancel the Agreement and recover from Carl Zeiss all amounts that it had to spend to correct or replace the deficiencies in Services as well as any amount paid to Carl Zeiss for rendering Services as per Rate/Fee Schedule.

8. DELAYS AND OTHER OCCURRENCES

For the avoidance of doubt, Carl Zeiss shall not be liable for any loss, damage, injury or delay in the performance of its obligations hereunder due to any cause beyond its reasonable control including but not limited to, acts of government, acts of god, strikes, lockouts, acts of war, malicious mischief or theft or the inability to obtain labour or materials. Carl Zeiss shall, to the best of its knowledge and capability, advise owner regarding various safety precautions that need to be taken.

9. If the Party's Performance of the obligations is suspended due to an occurrence of a force majeure even for a period beyond 30 days, the other party may terminate this Agreement without incurring charges and Carl Zeiss shall reimburse any advances made for services affected by the force majeure conditions.

10. TERMINATION

Parties shall, without prejudice to any other remedies it may have by law, be entitled to terminate this Agreement.

- a) Without cause, by thirty days notice in writing to the other party.
- b) Forthwith in the event of non-payment of any amount payable by the Owner in accordance with the terms of clause 5 hereof.
- c) Forthwith in the event the Owner commits a breach of any of the terms or condition of this Agreement (without prejudice to the provisions of Clause 12 hereof)".

11. ASSIGNMENT

Parties may not assign, transfer or subcontract the performance of its Service, or any of its rights and/or obligations, without the other party's prior written consent, and any attempt to do so shall be void.

12. NON-DISCLOSURE

The parties shall not without the prior consent of the other in writing disclose or permit to be disclosed or used any information obtained concerning the Products/Services/business and other affairs of parties, which is by its nature confidential. The requirement of this Clause will survive the termination of this Agreement.

13. All disputes or differences arising between the parties in respect of these terms and conditions shall be settled by arbitration under the provisions of Arbitration and Conciliation Act 1996. The venue of Arbitration shall be Bangalore, Karnataka state in India.

14. Subject to the clause number 13 mentioned above, the parties agree to the jurisdiction of court of Bangalore.

15. Carl Zeiss represent and warrants that:

- a) It is
 - i. Properly incorporated or taken to be incorporated or registered and validly existing under the laws of its place of incorporation;

- ii. It has taken all necessary action to authorize the signing, delivery and performance of this Agreement,
 - iii. It has power to enter into and perform its obligations under this Agreement and can do so without the consent of any other person;
 - iv. It has obtained and will keep current all consents, registrations, filings, licenses and approvals necessary to perform the Services and carry on its business;
 - v. The Services will be rendered with due care and skill; and
 - vi. The Services and any materials supplied in connection with the Services will be:
 - vii. Reasonably fit for any purpose made known to the Carl Zeiss for which the Services are required; and
 - viii. Of such a nature and quality that they might reasonably be expected to achieve any result made known to the Carl Zeiss that Owner desires the Services to achieve.
- b) Carl Zeiss personnel shall observe and comply with all of Owner's security procedures including but not limited to, rules, regulations, policies, Code of Conduct. Carl Zeiss shall use its best efforts to minimize any disruption to Owner's normal business operations at all times. Carl Zeiss shall ensure that its employees sent to Owner's premises shall:
- i. Act diligently, ethically, honestly and conduct themselves above board.
 - ii. Wear identification badges and safety gear, where necessary.
 - iii. Not take or use any drug unless prescribed by a medical practitioner or lawfully available without prescription and used in accordance with directions.
 - iv. Comply with all occupational health or safety policies of Owner including, but not limited to, those relating to a smoke-free environment,
 - v. Comply with all procedure, rules, regulation and standards of conduct and lawful direction of Owner in respect of use of its premises, equipment, business ethics or methodology, or contact with its staff or
 - vi. Be provided with adequate and effective safety equipment required for rendering services under this Agreement.

16. Carl Zeiss shall not use Owner's name or marks, refer to or identify Owner or its Trademark in any advertising or publicity releases or promotional or marketing correspondence to others without owner's written approval.

17. Limitation of Liability

Nothing in this Agreement excludes or limits the liability of the Carl Zeiss in respect of:

- i. any indemnity given in this Agreement;
- ii. dishonesty, or the tort of deceit, or willful neglect by its employees, agents or contractors;
- iii. fraudulent misrepresentation; and
- iv. liability which may not otherwise be limited or excluded under applicable law.

18. Entire Agreement:

(i) This Agreement constitutes the entire agreement and understanding between the Parties relating to the subject matter. Except as may be expressly stated in this Agreement, it supersedes and cancels all prior agreements, statements, representations, understandings, negotiations and discussions, whether oral or written, between the Parties.

(ii) Each of the Parties acknowledges and agrees that in entering into this Agreement it does not rely on any statement, representation, warranty or understanding made prior to this Agreement save to the extent that such statement, representation, warranty or understanding is incorporated into this Agreement

Acknowledged and Agreed by the parties

Date 4/11/20
Receiver Signature
[Signature]



We make it visible.

BANGALORE PVT. LTD.
Plot No. 3, Jagan-Link Road
Bommasandra Industrial Area
Bangalore - 560 099, India
Hotline : +91 80 4940 5757
Email : mikroservice.india@zeiss.com

No. B
4446

Customer : MGM Hospital	Instrument : Axiovit 40	Sr. No. :
	Software Version :	Service Category : <input type="checkbox"/> Installation <input type="checkbox"/> Warranty <input type="checkbox"/> Service Contract <input type="checkbox"/> Single Service / PM <input type="checkbox"/> QA / Inspection. <input type="checkbox"/> Calibration <input type="checkbox"/> Repeat Call <input type="checkbox"/> Sales Support
	PO No. :	
	Date :	
Department : Cytogenetics Person In-charge : Dr. Anjali Sabnis Address : Kamotha	Call recd. date/time : _____ / _____ Committed date/time : _____ / _____ Started date/time : 03/11/2020 Finished date/time : 03/11/2020 Time taken : _____ hrs. Travelling Hrs. : _____ Hrs.	
Contact details : (Tel/Fax/E-mail)		
SAP No / Customer ID :		

PR. JCT :

<input checked="" type="checkbox"/> PT. Classical Service	<input type="checkbox"/> 1T - Application and Training (LM & EM)	<input type="checkbox"/> XY - Application Training for XRM
<input type="checkbox"/> IT - After Market Service	<input type="checkbox"/> XI-Xray Microscope Service	<input type="checkbox"/> Others Mikro

NATURE OF PROBLEM REPORTED : **Preventive maintenance of the microscope**

NATURE OF PROBLEM OBSERVED : _____

WORK DONE IN BRIEF : **Carried out routine maintenance of the microscope checked & aligned Kohler illumination. checked the functioning of the microscope. Work satisfactory.**

PARTS USED	PART NO.	QTY.	Amount (Rupees)

DUPEES) S.T. %
TOTAL

CONDITION REQUIRED :
 PENDING PO INVOICE CONTRACT PROPOSAL REVISIT NO ACTION

CUSTOMERS NAME / DEPT : Dr. Anjali Sabnis	DATE & TIME :
CUSTOMERS REMARKS : Satisfactory	STAMP : Forwarded to stores Accounts
CUSTOMERS SIGNATURE : <i>[Signature]</i>	
ENGINEERS NAME : Sandhya B. Chaudhary	

MICROSERVICE OF BIOMEDICAL SCIENCES
 Date 4/11/20
 Receiver [Signature]



We make it visible.

Plot No. 3, Jigani Link Road
 Bommasandra Industrial Area
 Bangalore - 560 099, India
 Hotline : +91 80 4940 5757
 Email : mikroservice.india@zeiss.com

No. B
 4445

Customer: MGM Hospital	Instrument: Axioskop 2 plw	Sr. No. 3304806265
Department: Cytogenetics	Software Version: Metasystem	Service Category:
Person In-charge: Dr. Anjali Sabnis	P.O No.: Software	<input type="checkbox"/> Installation
Address: Kamathe.	Date:	<input type="checkbox"/> Warranty
Contact details: (Tel/Fax/E-mail):	Call recd. date/time: _____ / _____	<input type="checkbox"/> Service Contract
SAR No / Customer ID:	Committed date/time: _____ / _____	<input type="checkbox"/> Single Service / PM
	Started date/time: 03/11/2020	<input type="checkbox"/> QA / Inspection.
	Finished date/time: 03/11/2020	<input type="checkbox"/> Calibration
	Time taken: _____ hrs.	<input type="checkbox"/> Repeat Call
	Travelling Hrs.: _____ Hrs.	<input type="checkbox"/> Sales Support

PRODUCT:

<input checked="" type="checkbox"/> IT - Classical Service	<input type="checkbox"/> 1T - Application and Training (LM & EM)	<input type="checkbox"/> XY - Application Training for XRM
<input type="checkbox"/> IT - After Market Service	<input type="checkbox"/> XI-Xray Microscope Service	<input type="checkbox"/> Others Mikro

NATURE OF PROBLEM REPORTED: **Preventive maintenance of the microscope.**

NATURE OF PROBLEM OBSERVED: **with mechanical x/y stage movement.**

WORK DONE IN BRIEF: **Carried out routine maintenance of the microscope. Checked & aligned Kohler illumination. Checked the functioning of the microscope. Recommended to replace existing x/y stage, which has deteriorated due to wear & tear. Needs replacement. Microscope is working satisfactorily.**

PARTS USED	PART NO.	QTY.	Amount (Rupees)

(Rupees) S.T. _____ %
 TOTAL

ACTION REQUIRED: PENDING PO INVOICE CONTRACT PROPOSAL REVISIT NO ACTION

CUSTOMERS NAME / DEPT: Dr. Anjali Sabnis	DATE & TIME:
CUSTOMERS REMARKS: Satisfactory	STAMP:
CUSTOMERS SIGNATURE: [Signature]	
ENGINEERS NAME: Sandeep Bahadur. S. Bahadur	

MCKH Kalammboli

11

WORK ORDER

TO:
Kinetic Engineering,
Koparkhairane
NAVI mumbai
400 709.

W.O. NO. 30
DATE: 17.3.2021

Sir,

Sub.: Annual Maintenance Contract (AMC) of 200 kVA Generator.

Ref: Your Quotation No. KE/02/MGM/KAL/AMC/096

Sr. No.	Items	Total (Rs)
1.	Annual Maintenance Contract (AMC) FOR 200KVA Generator PERIOD:- 1.01.2021- 31.12.21 LOCATION: hospital	17,000.00
	<u>AMC Period – 01.01.2021 To 31.01.2021</u>	
	Total 1.1.2021 To 31.12.21 <i>Supriya's</i>	17000.00
	GST 18%	3060.00
	Total	20,060.00

(Rs. Twenty Thousand and sixty Only)

Terms & Condition:

- 1 The efficient maintenance/functioning of generator will be binding upon you, with effect from 01.01.2021 to 31.01.2021.
- 2 Payment 100% advance.
- 3 You will provide preventive maintenance services: Two Maintenance Visit and unlimited Breakdown Visit in a year.
- 4 Any breakdown calls between routine visits, should be attended to within a reasonable time, after receipt of call. (Note: after receiving the work order send the original invoice for finalizing payment.)

Berha

Administrator
MGM Hospital Kalamboli.

Sehatiz

Hospital Director
MGM Hospital, Kalamboli.



KINETIC ENGINEERING

SPECIALISTS IN : CAPTIVE POWER &
GENERATOR EQUIPMENTS, CONTROLS & ACCESSORIES

Plot No. 77, 1st Floor, Room No.101, Ganu Patil Road, Sector- 2, Koparkhairane, Navi Mumbai 400 709.
M: 9323389619 / 8169410866 • Tel: 022-27543389 • Email: kinetic419@gmail.com

Ref: KE/03/MGM-Kal/AMC/102
7th December, 2021

MGM Hospital,
Sector - 4 E,
Kalamboli, Navi Mumbai
mgmhospkal@gmail.com

Kind Attn: Mr. Santosh

Re: AMC for 200 KVA -Cummins- DG set at your premises

Dear Sir,

The AMC period for the above DG set will expire on 31-12-2021. We request you to please renew the AMC for the period 1-1-2022 To 31-12-2022. Our offer is as under;

Non-comprehensive Annual Maintenance Contract for the above DG Set as detailed above, Engine, Alternator, Panel, Batteries etc. Complete in all respect.

Charges per Annum for 200KVA DG set - Rs. 17,000/- + GST

Scope of Work:

Diesel Engine: Our Technician will visit once in every month & inspect all parameters of the Engine like Lube-oil level, water & coolant level in the Radiator, start and observe the performance & also take readings like lube-oil pressure, water temperature, Battery charging current etc. Filters like Diesel & Lube-oil will be inspected and cleaned. Draining and refitting, filling of Lube-oil will be also carried out whenever necessary. Diesel tank also will be checked and Diesel will be filled if found necessary.

Alternator: Alternator will be checked for voltage, current, excitation, frequency. End Shield of the Alternator will be opened and through cleaning inside will be carried out. The AVR, its connected fuses etc will be also checked. Greasing will be done whenever found necessary.

Panel: All the meters in the Panel will be checked and Auto start & Auto stop function will be also checked.

Batteries: Batteries will be cleaned, distil water level will be checked, distil water will be provided whenever found necessary. Petroleum Jelly will be provided when found necessary.

SUPPLY, INSTALLATION AND COMMISSIONING OF D.G. SETS - ALSO AVAILABLE SPARES & SERVICES

Bio-M Engineer
mass
Atasha
Am
11.12.21



KINETIC ENGINEERING

**SPECIALISTS IN : CAPTIVE POWER &
GENERATOR EQUIPMENTS, CONTROLS & ACCESSORIES**

Plot No: 77, 1st Floor, Room No.101, Ganu Patil Road, Sector- 2, Koparkhairane, Navi Mumbai 400 709.
M: 9323389619 / 8169410866 • Tel: 022-27543389 • Email: kinetice419@gmail.com

Terms & Conditions:

1. The AMC will come in force from 1-1-2022 to 31-12-2022.
2. During the AMC period our Technician will visit the site once in a month and conduct all checks as detailed above.
3. Any emergency call if required the same will be rendered free of charge.
4. All consumables like Filters, Gasket, Grease, Petroleum Jelly, Distilled Water etc. will be provided on chargeable basis.
5. TAXES: GST @ 18% will be extra.
6. Payment: 50% advance & Balance 50% after satisfactory completion of AMC Period.
7. After every visit Service Report in the format will be submitted to you.

Our GSTIN: 27AIJPV2120P1ZS

We trust our offer is in line with your requirement and now look forward to receiving your valued order.

Thanking you,

Yours faithfully,
For **KINETIC ENGINEERING**

Jineesh Abraham
9323389619 / 8169410866



KINETIC ENGINEERING

Plot No. 77, 1st Floor, Room No.101, Ganu Patil Road, Sector- 2, Koparkhairane, Navi Mumbai 400 709.
M: 9323389619 / 8169410866 • Tel: 022-27543389 • Email: kinetice419@gmail.com

FIELD SERVICE REPORT

Date: 19-10-2021

Ref. No.: KE/ 454 /SER/

Name & Address of Customer: M.G.M Hospital,
Sector 4-B,
Kalamboli, Panvel.

Person Contacted with Designation:

Equipment to be serviced: 200 KVA Cummins D.G. set.

Type of Service: (1) Installation [] (2) Warranty [] (3) Breakdown [] (4) Monthly []

Engine Model: NTA-743-G Sr.No.: 25237016 Rated BHP: - Mfr.: Cummins

Alternator Model: 4AB 280/M2 Serial No.: 9820420KVA: 200 Mfr.: Kirloskar

Details of Electrical panel: AMF STD

Customer's Complaint:

Monthly Visiting.

Complaint Received on: Attended on: Completed on:

Details of Work done: Routine check: Radiator Hoses, Hose clips, fan belt tension and fuel lines are checked okay. 2. Lub oil level, coolant level and Distilled water are sufficient. 3. Control wiring, D.C. voltage and Engine Panel also checked okay. 4. D.G. set started.

Spare parts used: All Parameters seems to be okay.

Running details: Volts: RY 414, YB 415, BR 415; Frequency: 50.5 Hz; Load Amps: R, Y, B; RPM: 1505; Oil Pressure: 5.8; Oil Temp.: -; Water Temp.: No.

Remarks if any by Customer: M.G.M. HOSPITAL

Sl. No. 254
Date 19-10-21
Signature of Service Representative: [Signature]

Signature of Customer: [Signature]
Name: [Name]

Name: Jineesh Abraham



KINETIC ENGINEERING

Plot No. 77, 1st Floor, Room No.101, Ganu Patil Road, Sector-2, Koparkhairane, Navi Mumbai 400 709.
M: 9323389619 / 8169410866 • Tel: 022-27543389 • Email: kinetice419@gmail.com

FIELD SERVICE REPORT

Ref. No. : KE/ 412 /SER/ _____ Date: 18-09-2022

Name & Address of Customer: MGM Hospital,
Sector - 4-E,
Kalamboli,
Panel.

Person Contacted with Designation: _____

Equipment to be serviced: 200 KVA Cummins D.G. set.

Type of Service: (1) Installation (2) Warranty (3) Breakdown (4) Monthly

Engine Model: NTA 743 G1 Sr.No.: 252370 Rated BHP: 16 Mfr.: Cummins

Alternator Model: 4AB 280 M2 Serial No.: 982042008 KVA: 200 Mfr.: Kiploskad

Details of Electrical panel:	AMF	STD
------------------------------	-----	-----

Customer's Complaint: Monthly Visiting.

Complaint Received on: _____ Attended on: _____ Completed on: _____

Details of Work done: Routine AMC:- AC Alternator, cabling, legs, AC vol.
and AVR Assembly checked okay. 2. Lub oil level, Distilled
water and Coolant level seems to be okay. 3. Control Pa.

Spare parts used: wiring, Battery terminals, leads and D.C. Voltage also
checked okay. 4. D.G. set started. L.O.P, H.C.T and Voltage
are satisfied.

Running details:	Volts			Frequency : Hz	Load Amps.		
	RY	YB	BR		R	Y	B
	<u>418</u>	<u>417</u>	<u>417</u>	<u>50.5</u>			

RPM: 1515 Oil Pressure: 6.5 Oil Temp.: - Water Temp.: Normal

Remarks if any by Customer: _____

Signature of Service Representative: [Signature]
Name: Jineesh VA

M.G.M. HOSPITAL
KALAMBOLI
234
18-09-2021
1:20 PM
[Signature]

Signature of Customer: _____
Name: _____



KINETIC ENGINEERING

Plot No. 77, 1st Floor, Room No.101, Ganu Patil Road, Sector- 2, Koparkhairane, Navi Mumbai 400 709.
M: 9323389619 / 8169410866 • Tel: 022-27543389 • Email: kinetice419@gmail.com

FIELD SERVICE REPORT

Ref. No. : KE/ **337** /SER/ Date: 24-07-2021

Name & Address of Customer: **MGM Hospital,
Sector - 4-E,
Kalamboli, Panvel.**

Person Contacted with Designation:

Equipment to be serviced: **200 KVA Cummins D.G. Set.**

Type of Service: (1) Installation (2) Warranty (3) Breakdown (4) Monthly

Engine Model: **NTA 743G1** Sr.No.: **25237016** Rated BHP: **-** Mfr.: **Cummins**

Alternator Model: **4AB/280/M2** Serial No.: **9820420** KVA: **200** Mfr.: **Stamford**

Details of Electrical panel: **AMF** **STD**

Customer's Complaint: **Routine AMC**

Complaint Received on: **Attended on:** **Completed on:**

MGM HOSPITAL
KALAMBOLI
190
Date: 24/07/2021
Signature: *[Signature]*
Completed on: *[Signature]*

Details of Work done: **work- 24V Battery charges Replaced.**
1. Lub oil level and coolant level also checked okay.
2. Distilled water and fan belt tension are checked
and also cleaned Battery terminals.
4. D.G. Set started. L.O.P H.C.T and Voltage are
Satisfactory.

Spare parts used:

Running details:

Volts			Frequency : Hz	Load Amps.		
RY	YB	BR		R	Y	B
415	415	415	50.5			

RPM: **1525** Oil Pressure: **6.1** Oil Temp.: **-** Water Temp.: **None**

Remarks if any by Customer:

Signature of Service Representative: *[Signature]* **VA** Signature of Customer: *[Signature]*
Name: **Jineesh Abraham** Name:



KINETIC ENGINEERING

Plot No. 77, 1st Floor, Room No.101, Ganu Patil Road, Sector- 2, Koparkhairane, Navi Mumbai 400 709.
M: 9323389619 / 8169410866 • Tel: 022-27543389 • Email: kinetice419@gmail.com

FIELD SERVICE REPORT

Ref. No. : KE/ 377 /SER/ _____ Date: 28-08-2

Name & Address of Customer: MGM Hospital,
Sector - 4E,
Kalamboli, Panvel.

Person Contacted with Designation: _____

Equipment to be serviced: 200 KVA Cummins D-G-set

Type of Service: (1) Installation [] (2) Warranty [] (3) Breakdown [] (4) Monthly

Engine Model: NTA 743 Sr.No.: 252370 Rated BHP: _____ Mfr.: Cummins

Alternator Model: 4AB280 Serial No.: 9820420-KVA: 200 Mfr.: Kiasko

Details of Electrical panel:	AMF	STD <input checked="" type="checkbox"/>
------------------------------	-----	---

Customer's Complaint: Monthly Visiting.

Complaint Received on: _____ Attended on: _____ Completed on: _____

Details of Work done: Routine check:- Engine oil level, Radiator Coolant and Distill water are checked okay. 2. Control Panel and D.C. wiring also checked. 3. 24V Battery charger, Exhaust Spare parts used: Bellow and Air filter Hoses are replaced.

D-G.set Started. L.P, H.C.T and voltage are satisfied.

Running details:	Volts			Frequency : Hz	Load Amps.		
	RY	YB	BR		R	Y	B
	<u>418</u>	<u>418</u>	<u>418</u>	<u>50.5</u>			

RPM: 1505 Oil Pressure: 6.5 Oil Temp.: - Water Temp.: not

Remarks if any by Customer: _____

M.G.M. HOSPITAL
K.L.
IN. No. 218
28/08/2024
12:30 PM
Always charging

Signature of Service Representative: [Signature] Name: Jineesh Abraham

Signature of Customer: [Signature] Name: Schaltz



1461

KINETIC ENGINEERING

Plot No. 77, 1st Floor, Room No.101, Ganu Patil Road, Sector- 2, Koparkhairane, Navi Mumbai 400 709.
M: 9323389619/8169410866 • Tel: 022-27543389 • Email: kinetice419@gmail.com

FIELD SERVICE REPORT

Ref. No. : KE/ **239** /SER/ _____ Date: **24-05-02**

Name & Address of Customer: **MGM Hospital,
Sector - 4-E,
Kalamboli,
Panvel.**

146
8/6/21
Kamboli

Person Contacted with Designation: _____

Equipment to be serviced: **200 KVA Cummins D.G.set.**

Type of Service: (1) Installation [] (2) Warranty [] (3) Breakdown [] (4) Monthly []

Engine Model: **NTA 743 G** Sr.No.: **25237016** Rated BHP: **-** Mfr.: **Cummins**

Alternator Model: **LAB/280M2** Serial No.: **9820420** KVA: **200** Mfr.: **Kiloskat**

Details of Electrical panel:

AMF	STD
-----	-----

Customer's Complaint:

Routine AMC.

Complaint Received on: _____ Attended on: _____ Completed on: _____

Details of Work done: *work-1. Engine oil level, Radiator Coolent are checked okay. 2. checked and top up Distilled water. 3. Battery terminals, air filter and fuel lines are checked and cleaned. 4. D.G.set started.*

Running details: *All Parameters seems to going well while running the generator.*

Volts			Frequency : Hz	Load Amps.		
RY	YB	BR		R	Y	B
419	419	420	59.5	-	-	

RPM: **1520** Oil Pressure: **60** Oil Temp.: **-** Water Temp.: **Normal**

Remarks if any by Customer:
Digital Control Panel Req.

Signature of Service Representative: _____
Name: **Jineesh Abraham**

Signature of Customer: _____
Name: _____



KINETIC ENGINEERING

Plot No. 77, 1st Floor, Room No.101, Ganu Patil Road, Sector- 2, Koparkhairane, Navi Mumbai 400 709.
M: 9323389619/8169410866 • Tel: 022-27543389 • Email: kinetice419@gmail.com

FIELD SERVICE REPORT

Ref. No. : KE/ **227** /SER/ Date: **23-04-20**

Name & Address of Customer: **MGM Hospital,
Sector 4-E,
Kalamboli,
Panvel.**

Person Contacted with Designation:

Equipment to be serviced: **200 KVA Cummins D.G. Set.**

Type of Service: (1) Installation [] (2) Warranty [] (3) Breakdown [] (4) Monthly []

Engine Model: **NTA 743G** Sr.No.: **25237016** Rated BHP: **-** Mfr.: **Cummins**

Alternator Model: **4AB/280/m2** Serial No.: **9820420** KVA: **200** Mfr.:

Details of Electrical panel:	AMF	<input checked="" type="checkbox"/> STD
------------------------------	-----	---

Customer's Complaint: **Routine AMC.**

Complaint Received on: Attended on: Completed on:

Details of Work done: **work-1. Engine Control Panel, D.C.wiring, Battery leads and terminals are checked. Okay. 2. Distilled water, Engine oil level and Radiator coolant are sufficient. Spare parts used: 3. D.G.set started. L.O.P, H.C.T and Voltage are satisfactory.**

Running details:	Volts			Frequency : Hz	Load Amps.		
	RY	YB	BR		R	Y	B
	419	419	420	51.5			

RPM: **1520** Oil Pressure: **6.0** Oil Temp.: **-** Water Temp.: **70.0mm**

Remarks if any by Customer:

Signature of Service Representative: **Jineesh Abraham** (Signature)
 Signature of Customer: **Dhanraj** (Signature)

Name: **Jineesh Abraham** Name:



KINETIC ENGINEERING

Plot No. 77, 1st Floor, Room No.101, Ganu Patil Road, Sector- 2, Koparkhairane, Navi Mumbai 400 709.
M: 9323389619/ 8169410866 • Tel: 022-27543389 • Email: kinetice419@gmail.com

FIELD SERVICE REPORT

Ref. No. : KE/ **158** /SER/ Date: 24-02-20

Name & Address of Customer: **MGM Hospital,
Sector- 4-E,
Kalamboli,
Panvel.**

Person Contacted with Designation:

Equipment to be serviced: **200 kVA Cummins D.G.set.**

Type of Service: (1) Installation (2) Warranty (3) Breakdown (4) Monthly

Engine Model: **NTA** Sr.No.: **252370** Rated BHP: **-** Mfr.: **Cummins**
743 G **16**

Alternator Model: **LAB1** Serial No.: **9820420** KVA: **200** Mfr.: **Kidloskar**
280/m2

Details of Electrical panel:	AMF	— STD
------------------------------	-----	-------

Customer's Complaint:

Routine AMC.

Complaint Received on:

Attended on:

Completed on:

Details of Work done: *work-1. Battery terminals, air filter, and fuel lines are checked and cleaned. 2. Engine oil level, coolant level and Distilled water are sufficient. 3. D.C. voltage, Battery Spare parts used: *leads and fan belt tension also checked okay. 4. D.G.set started. L.O.P, H.C.T and voltage are sufficient**

Running details:

Volts			Frequency : Hz	Load Amps.		
RY	YB	BR		R	Y	B
415	415	415	50.5	-	-	-

RPM: **1505** Oil Pressure: **6.1/ATL** Oil Temp.: **-** Water Temp.: **Normal**

Remarks if any by Customer:

45
Date: **24/2/2021**

Signature of Service Representative: *[Signature]*

Name: **Jineesh Abraham**

Signature of Customer: *[Signature]*

Name: **Hamsar**

[Signature]
26/02/21



KINETIC ENGINEERING

Plot No. 77, 1st Floor, Room No.101, Ganu Patil Road, Sector- 2, Koparkhairane, Navi Mumbai 400 709.
M: 9323389619 / 8169410866 • Tel: 022-27543389 • Email: kinetice419@gmail.com

FIELD SERVICE REPORT

Ref. No. : KE/ **120** /SER/ Date: **29-01-20**

Name & Address of Customer: **MGM Hospital,
Sector- 4-E,
Kalamboli,
Panvel.**

Person Contacted with Designation:

Equipment to be serviced: **200 kVA Cummins D.G. Set.**

Type of Service: (1) Installation [] (2) Warranty [] (3) Breakdown [] (4) Monthly []

Engine Model: **NTA 743 G** Sr.No.: **252370 16** Rated BHP: **-** Mfr.: **Cummins**

Alternator Model: **LAB 280/m2** Serial No.: **252370 16** KVA: **9820420 200** Mfr.: **Kvaoskar**

Details of Electrical panel:

AMF	<input checked="" type="checkbox"/> STD
-----	---

Customer's Complaint:

Starting Problem.

Complaint Received on:

Attended on:

Completed on:

Details of Work done: **Checked Engine and noticed that Battery Soul needs to be replaced 12V 180 AH Batteries.**

Spare parts used: **D.G. set started with temporary system and checked all Parameters found ok.**

Running details:

Volts			Frequency : Hz	Load Amps.		
RY	YB	BR		R	Y	B
415	415	415	50.5	-	-	-

RPM: **1505** Oil Pressure: **6.1** Oil Temp.: **-** Water Temp.: **noom**

Remarks if any by Customer:

Signature of Service Representative:

Name: **Jineesh Abraham**

Signature of Customer:

Name: **O.K. Ashraf**
30/01/21



MAHATMA GANDHI MISSION'S
MEDICAL COLLEGE

Sector-18, Kamothe, Navi Mumbai - 410 209.
Ph: 0227433404, 27437689, 27437992, Fax: (022) 27430320
E-mail: mgmmcnb@gmail.com, Web: www.mgmmumbai.ac.in

MGM/MED-C/2020/ 38

Date: - 29.04.2020

To,
ESCON Elevators Pvt. Ltd.
Office No. 401-402, 4th floor,
Punit Chamber Premises CHS Ltd,
Plot No. 796-C, Sector - 18;
Vashi, Navi Mumbai - 400 703.

Subject: Comprehensive Annual Maintenance Contract for Boy's Hostel & Staff Quarters Auto Lift (SAC CODE 998718).

Sir,

With reference to your Quotation No. ESC/VMN/REN/14/2020/027, Dated: - 6th Feb 2020, we are releasing work order to execute CAMC as mentioned below.

Sr. No	Description	Qty	Rate	Total Cost of AMC
1	Boy's Hostel & Staff Quarters Auto Lift (G+5 floor)	2	62,113.70	1,24,227.40
			Total	1,24,227.40
			GST@18%	22,360.93
			Total Amount	1,46,588.00

(Rs. One Lakhs Forty Six Thousand Five Hundred & Eighty Eight Only)

Terms & Conditions:-

1. Therefore the efficient maintenance functioning of lift will be binding up on you effect from 1st April 2020 to 31st March 2021.
2. Payment 100% advance. *2 In Advance*
3. Priority Service.
4. Engineer should be visited for routine check-up/preventive maintenance.
5. Any breakdown calls between routine visits should be attended to within a reasonable time, after receipt of call.

[Signature]
Dean.
M.G.M. Medical College & Hospital
Kamothe, Navi Mumbai - 410209



MAHATMA GANDHI MISSION'S
MEDICAL COLLEGE

Sector-18, Kamothe, Navi Mumbai - 410 209.
Ph: 0227433404, 27437689, 27437992, Fax: (022) 27430320
E-mail: mgmmcnb@gmail.com, Web: www.mgmmumbai.ac.in

MGM/MED-C/2020/

Date: 27.04.2020

Office Note

Kindly Sanction renewal of Annual Comprehensive Maintenance Contract of M/S ESCON Elevators Pvt. Ltd. For Auto Lift - 2 at Boys Hostel & Staff Quarters for next year period 1st ~~April~~^{June} 2020 to 31th ~~March~~^{March} 2021 of Rs. 1,29,874/- + GST @18% = Rs. 1,53,251/- (Total Rs. One Lakhs Fifty Three Thousand Two Hundred & Fifty One Only)

The Contract will expire on 31st March 2020.

Dr. Anup

Store Dept.

[Signature]
Dean 27.4.2020

Dr. Anup
Inst. In-charge
30.4.

[Signature]
Medical Director



MAHATMA GANDHI MISSION'S

MEDICAL COLLEGE

Sector-18, Kamothe, Navi Mumbai - 410 209.

Ph: 0227433404, 27437689, 27437992, Fax: (022) 27430320

E-mail: mgmmcnb@gmail.com, Web: www.mgmmumbai.ac.in

MCKNM

13

MGM/MED-C/2020/734

Date: - 29.04.2020

To,
ESCON Elevators Pvt. Ltd.
Office No. 401-402, 4th floor,
Punit Chamber Premises CHS Ltd,
Plot No. 796-C, Sector - 18,
Vashi, Navi Mumbai - 400 703.

Subject: Comprehensive Annual Maintenance Contract for PG Hostel Auto Lift (SAC CODE 998718).

Sir,

With reference to your Quotation No. ESC/VMN/REN/14/2020/026, Dated: - 6th Feb 2020, we are releasing work order to execute CAMC as mentioned below.

Sr. No	Description	Qty	Rate	Total Cost of AMC
1	PG Hostel Auto Lift (B+G+7 floor) 10 Pass Capacity 680KG, Speed 1.0M/SEC, I.O No. 3382	1	1,02,487.00	1,02,487.00
Total				1,02,487.00
GST@18%				18,447.66
Total Amount				1,20,935.00

(Rs. One Lakhs Twenty Thousand Nine Hundred & Thirty Five Only)

Terms & Conditions:-

1. Therefore the efficient maintenance functioning of lift will be binding up on you effect from 1st April 2020 to 31st March 2021.
2. Payment 100% advance. / *Instalment (2)*
3. Priority Service.
4. Engineer should be visited for routine check-up/preventive maintenance.
5. Any breakdown calls between routine visits should be attended to within a reasonable time, after receipt of call.


Dean.

M.G.M. Medical College & Hospital
Kamothe, Navi Mumbai - 410209



MAHATMA GANDHI MISSION'S
MEDICAL COLLEGE

Sector-18, Kamothe, Navi Mumbai - 410 209.
Ph: 0227433404, 27437689, 27437992, Fax: (022) 27430320
E-mail: mgmmcncb@gmail.com, Web: www.mgmmumbai.ac.in

MGM/MED-C/2020/

Date: 27.04.2020

Office Note

Kindly Sanction renewal of Annual Comprehensive Maintenance Contract of M/S ESCON Elevators Pvt. Ltd. For Auto Lift at PG Hostel for next year period 1st April 2020 to 31th ^{June} March 2021 of Rs. 1,07,146/- + GST @18% = Rs. 1,26,432/- (Total Rs. One Lakhs Twenty Six Thousand Four Hundred & Thirty Two Only)

The Contract will expire on 31st March 2020.

Justv apk

Store Dept.

Note!

Please pay in

In Store Rs. 30,000/-

Dean 27.4.2020

Medical Director



MGM MEDICAL COLLEGE HOSPITAL, KALAMBOLI.

Sector-4 (E), Kalamboli, Navi Mumbai - 410 218 Tel.: 27427104, 27423405.

WORK ORDER

TO:

ESCON ELEVATORS PVT.LTD.
401-402, PUNIT CHAMBERS, PLOT NO.796-C,
SEC-18, VASHI, NAVIMUMBAI- 400705.

W.O. NO.

DATE: 7.5.2020

Sir,

Sub.: Comprehensive Annual Maintenance Contract (CAMC) of Manual lift.

Ref.: Your Quotation No. ESC/VMN/REN/14/2020/041 dated 7.3.2020

Sr. No.	Items	Qty	Rate (Rs)	Total (Rs)
1.	Comprehensive Annual Maintenance Contract (CAMC) Elevator (Manual lift)	1 nos	52968	52968
	<u>CAMC Period – 01.05.2020 To 30.04.2021</u>		Total	52968
			GST 18%	9534
			G.Total	62502

(Rs. Sixty two Thousand Five two rupees Only)

Terms & Condition:

As per mentioned in CAMC contract.

Schatty
Medical Superintendent

MGM Hospital, Kalamboli.
Medical Superintendent
M. G. M. Hospital, Kalamboli



MAHATMA GANDHI MISSION HOSPITAL
Sector-4E, Kalamboli, Navi Mumbai – 410 218
Tel.: 27422108, Fax: 91-22-27420320

Sub: - Renewal of comprehensive Maintenance Contract of Elevator

1. In this regard, We have received quotation from M/S. Escon Elevators Pvt.Ltd. for a period of one year i.e. from 01.05.2020 to 30.04.2021, at total amount of Rs. 52,968/- (GST Extra)
2. Quotation attached with all service reports.

Amount of last CMC	Amount of Proposed CMC
48153 + GST	52968/- + GST (10% INCREASED ON LAST YEARS AMOUNT)

The general terms & conditions of CMC will be as per agreement.

Submitted for consideration and approval please.

10% Negotiation done.

[Signature]

Hospital Administrator

[Signature]

Medical Superintendent

[Signature]

Sr.Biomedical Engineer

Ref : ESC/VMN/REN/14/2020/041

07, March 2020

The Administrator ,
MGM Hospital,
Sector - 4 (E), Kalamboli Colony,
Kalamboli,
Navi Mumbai-410218.

Sub : Annual Maintenance Contract

Ref : One Manual Lift at your above premises. (SAC CODE 998718)

Dear Sir,

We invite your attention to the captioned subject. The Annual Maintenance Contract for the above lift is up to **14.04.2020**.

We would like to renew the Annual Maintenance Contract (Comprehensive) for an period of additional one year , i.e., from **15.04.2020 to 14.04.2021**. Our quote for AMC for one year is **Rs. 55,376 + GST (18%)** for the above said Lift.

Respond to us with your confirmation with payment by way of a Cheque / Demand Draft or bank transfer on or before **14.04.2020** will be appreciated. This would enable us to provide hassle free services.

Thanking you and assuring you the best services at all times.

Yours faithfully,

MGM Hospital

Geeta
GEETA MENON,
Asst. Manager – Maint.



Authorized Signatory
GST No / PAN No

*To Mr. Name / Mr. Santosh
to discuss.*

IN No.
Date
Tr

*MGM HOSPITAL
65
17/03/20*

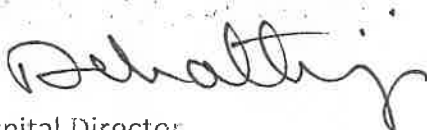
Date - 15.12.2021

**Sub: - Renewal of Annual Maintenance Contract of Generator from
hospital ~~XXXXXX~~**

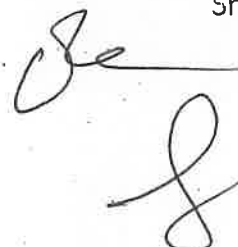
1. In this regard, it is submitted that based on the Quotation (copy enclosed as annexure -A) for Annual Maintenance Contract of Generator from hospital.
2. Since, the said Non-comprehensive Maintenance Contract of Generator is expiring on 31.12.2021; it is required to be renewed for a further period of one year i.e. from 01.1.2022 to 31.12.2022.
3. In this connection, we have received quotation from company Diesel power Services
4. Last year's AMC amount-17000/- GST Extra current Years AMC amount-
17000+ 18% GST=20,060/-

Please check and do the needful.


Hospital Administrator


Hospital Director


Sr. Biomedical Engineer



Received
11/12/2021



MAHATMA GANDHI MISSION HOSPITAL
Sector-4E, Kalamboli, Navi Mumbai – 410 218
Tel.: 27422108, Fax: 91-22-27420320

Sub: - Renewal of comprehensive Maintenance Contract of Elevator

1. In this regard, We have received quotation from M/S. Escon Elevators Pvt.Ltd. for a period of one year i.e. from 01.05.2021 to 30.04.2022, at total amount of Rs. 55616/- (GST Extra)
2. Quotation attached with all service reports.

Amount of last CMC	Amount of Proposed CMC
52968 + GST	55616/- + GST (5% INCREASED ON LAST YEARS AMOUNT)

Submitted for consideration and approval please check.

Hospital Administrator

Medical Superintendent

Sr. Biomedical Engineer



MAHATMA GANDHI MISSION HOSPITAL
Sector-4E, Kalamboli, Navi Mumbai – 410 218
Tel.: 27422108, Fax: 91-22-27420320

ANNUAL MAINTENANCE CONTRACT (Comprehensive)

This agreement is made for ONE YEARE-2021-2022 between MGM Medical College Hospital, Kalambali, Navi Mumbai and M/S Escon Elevators pvt.ltd for annual maintenance (Comprehensive) of hospital Elevator.

Equipment under CMC (Comprehensive) -

Sr. No.	Item Under CMC	Model No.	Dept	Name of the service provider	Last CMC Rate	Present CMC Rate	Total Cost of CMC
1	Elevator	Manual lift SAC CODE- MHA1113	hospital	Escon Elevators pvt.ltd	52968/- +GST	55616/- + GST 18%	65627/-

CMC PERIOD- 1st MAY 2021 to 30th April 2022

General Terms & Conditions:

- 1. Period of Contract:** The contract is valid for one year from the date of signing of MOU on AMC. This may be renewed from year to year subject to rendering of satisfactory service & fulfilling the term & conditions.
- 2. Payment Term:**
- 3. Prevent Maintenance:** Periodical preventive maintenance will be made twice in a year.
- 4. Working Hours:** The maintenance work shall normally be done during working hours of the customer. However, in case of emergency maintenance may have to be done beyond office hours and even on holidays prior arrangement through proper communication should be worked out in all cases by the Vendor.



MAHATMA GANDHI MISSION HOSPITAL
Sector-4E, Kalamboli, Navi Mumbai – 410 218
Tel.: 27422108, Fax: 91-22-27420320

5. Reporting Authority: The Service Engineer will be allowed to handle the respective equipments only with permission of the officer in-charge of the department.

6. Termination of Services: MGM Medical College & Hospital remains the right to terminate the contract by communicating same in writing without assigning any specific/or other reason.

07. Authorized Signatories: Biomedical engineer/engineers at MGM Medical College & Hospital are the authorized signatories to the certification of services such as preventive maintenance visits, visits to attend the breakdowns, replacement of parts, certifications of successful attendance of breakdown and any other related matters.

08. Qualified Service Engineers: Service engineers deputed to undertake the preventive and other maintenance work should be suitably qualified and trained company engineer. Vendor shall specifically ensure that trainees and other non qualified/ untrained/ ill trained staff are not deputed to undertake maintenance work.

09. Service report: Every periodic/breakdown service report shall include name of service engineer, preventive maintenance done, part replaced on receiving telephonic/written/email complains from the purchaser of the services.

For

Medical Superintendent

MGM hospital, Kalamboli

Navi Mumbai

For Esccon Elevators pvt.ltd

Factory & H.O: EL-116/2, Electronic Zone,
TTC, MIDC, Mahape, Navi Mumbai 400 710
TEL: 91-J1-22158720/21/22
Email:allindiamaint@esconelevators.com

ELEVATORS PVT. LTD.
An ISO 9001: 2008 Company

401-404, 4th floor, Punit Chambers,
Plot No.796 - C, Sector 18,
Vashi, Navi Mumbai - 400705.
Tel.: +91-22-2789 4157/2789 6521
Email: main@esconelevators.com

Date : 23-03-2021

REF: ESC/SA/7315/21

To,
Mahatma Gandhi Mission
Sector - 4 (E), Kalamboli
Colony, Kalamboli, Navi
Mumbai-410218.

Sub: Annual Maintenance contract of 1 Nos. Lift at your above premises.

Dear Sir/Madam,

This is in reference to the above subject Annual maintenance contract, the term of which is about to end on 30-04-2021 .

You being our esteemed client, we look forward to continue the services with renewal of the Annual maintenance Contract for total 1 Nos. per annum for the period from 01-05-2021 to 30-04-2022.

The details of which is given below:

LIFT CDDE	BLDCK / WING	REF NO./L. O.NO.	TYPE OF POLICY	PERIOD FROM	TO	BASIC PRICE	TAX	TOTAL AMOUNT
NA1113	Lift No.1	0	Comprehensive	01-05-2021	30-04-2022	55616.00	10010.88	<u>65626.88</u>

We would appreciate if you kindly reply before the AMC due period along with the advance payment which will enable us to provide you our best & hassle free services at all times.

You are requested to make online payment; details as under:-

Bank :South Indian Bank
Account Name :Escon Elevators Private Limited
Account No. 0409073000000635
IFSC : SIBL0000409
Vashi Branch



Scan Here to Pay

Strictly No Cash Transaction Allowed.

For Renewal
[Signature]

[Signature]

ing forward to your prompt response.

s faithfully,

SCON ELEVATORS PVT. LTD.

THORISED SIGNATORY

: U74999MH1990PTC056081

We confirm for the
For Mahatma Gar

AUTHORISED SIGN

Sr No: 49731

ESCON ELEVATORS PVT LTD.



SERVICE REPORT

(Please tick appropriate box)

Location Road pali	Route No. 11	Lift No.(s) 0090	Date 19/04/2021
Building MGM Hospital	Maintenance <input checked="" type="checkbox"/>	Repaired <input type="checkbox"/>	Replaced <input type="checkbox"/>
Ticket No.			

Nature of Complaint / Report:
 * Car sit washer & buttons is working.
 * COB side all button working 1st floor.
 Button working led light problem needs to be replaced

Attended By	Time In	Time Out	Status of Elevators
Subodh	10:50	11:45	1. Running Satisfactorily <input type="checkbox"/> Yes <input type="checkbox"/> No 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> No 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/> No

Remarks :
 M.G.M. HOSPITAL
 100
 19-04-2021
 11:00 PM
 Subodh
 Signature of Technician / Engineer

Clients Confirmation :

Service completed on _____ If we acknowledge that the service/ maintenance rendered as described above, is carried out to my/ our satisfaction

Client Signature _____
 Signatory's Name : Rina Soshup
 Mobile No _____
 Email: 3102

Note : Old or replaced parts are ESCON's property and cannot be claimed by the client.

Sr No : 43168

ESCON ELEVATORS PVT LTD.

SERVICE REPORT



Location	Roadpali	Route No.	11	Lift No.(s)	090	Date	8/3/2021
Building	MGM Hospital	Maintenance	<input type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>
		Ticket No.					

Nature of Complaint / Report :

- * Ground floor Lock been Repaired.
- * shoe Replaced.
- * 1st floor Down Arrow button Repla

Attended By	Time In	Time Out	Status of Elevators
Salman Sheikh Subodh Jadhav	11:30	2:00	1. Running Satisfactorily <input type="checkbox"/> Yes <input type="checkbox"/> 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/>

Remarks :

(Signature)

Signature of Technician / Engineer

Clients Confirmation :

Service completed on _____ / we acknowledge that the service/ maintenance rendered as described above is carried out to my/ our satisfaction

55
8/3/2021

Client Signature : *(Signature)*

Signatory's Name : _____

Mobile No : _____

Email : _____

Note : Old or replaced parts are ESCON's property and cannot be claimed by the client.

(Handwritten notes)

No : 45992

ESCON ELEVATORS PVT LTD. SERVICE REPORT



(Please tick appropriate)

Location	Kalamboli	Route No.	11	Lift No.(s)	0090	Date	03/05/2021
Building	MGM. Hospital	Maintenance	<input type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>
Ticket No.							

Nature of Complaint / Report :

1st floor Landing door contact
Adjustment done.

Attended By	Time In	Time Out	Status of Elevators
Narany	1:30pm	3:15pm	1. Running Satisfactorily <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No 2. Yet To Complete Repair <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 3. Shut Down <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Remarks :

Signature of Technician / Engineer

Client's Confirmation :

Service completed on _____ / we acknowledge that the service/ maintenance rendered described above is carried out to my/ our satisfaction

MGM HOSPITAL
KALAMBOLI

No. 110
 Date 03-5-21
 Time 3:36pm

Client Signature : _____
 Signatory's Name : BR
 Mobile No : _____
 Email : T.Bayal2800

Old or replaced parts are ESCON's property and cannot be claimed by the client.

Dis- med
BR

No: 49733

ESCON ELEVATORS PVT LTD. SERVICE REPORT

ESCON
CUSTOMIZED ELEVATORING SOLUTIONS
(Please tick appropriate)

Location	Road patti	Route No.	11	Lift No.(s)	0090	Date	20/04/2021	
Building	MGM Hospital	Maintenance	<input type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>	Ticket No.

Nature of Complaint / Report :
 All works checked, 1st floor buttons working etc.

Attended By	Time In	Time Out	Status of Elevators
Sudhan	04:30	6:00	1. Running Satisfactorily <input type="checkbox"/> Yes <input type="checkbox"/> 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/>

Remarks :
 M.G.M. HOSPITAL
 KALAMUNJIL
 No. 101
 Date: 21-04-2021
 Time: 10:00 AM
 Sign: *[Signature]*
 Signature of Technician / Engineer: *[Signature]*

Clients Confirmation :
 Service completed on _____ / we acknowledge that the service/ maintenance rendered as described above is carried out to my/ our satisfaction

Client Signature : *Rina Selva*
 Signatory's Name : *[Signature]*
 Mobile No : _____
 Email : _____

Note : Old or replaced parts are ESCON's property and cannot be claimed by the client.

No: 49738

ESCON ELEVATORS PVT LTD.

SERVICE REPORT

ESCON
CUSTOMIZED ELEVATORING SOLUTION
(Please tick appropriate)

Location	Roadpalli	Route No.	11	Lift No.(s)	0090	Date	24/04/2021
Building	MGM Hospital	Maintenance	<input type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>
						Ticket No.	

Nature of Complaint / Report :
 UP terminal switches checked, cover
 clean up terminal, lift working &
 under observation

Attended By	Time In	Time Out	Status of Elevators
Subodh	1:00	2:00	1. Running Satisfactorily <input type="checkbox"/> Yes <input type="checkbox"/> No 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> No 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/> No

Remarks :

MGM HOSPITAL
 KALAMBOLI
 No. 106
 Date: 26-01-2021
 Time: 2:00 PM
 Sign: [Signature]

Signature of Technician / Engineer

Client's Confirmation :

Service completed on _____ / we acknowledge that the service/ maintenance rendered as described above is carried out to my/ our satisfaction

Client Signature: _____
 Signatory's Name: _____
 Mobile No: 8282765817
 Email: brandhayk@

Old or replaced parts are ESCON's property and cannot be claimed by the client.

No: 45941

ESCON ELEVATORS PVT LTD.



SERVICE REPORT

(Please tick appropriate)

Location	Roadpali	Route No.	11	Lift No.(s)	0090	Date	2/4/2021
Building	MGM Hospital	Maintenance	<input type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>
		Ticket No.					

Nature of Complaint / Report :
 2nd and 1st floor door contact
 adjusted. Door now lift is working
 o.k

Attended By	Time In	Time Out	Status of Elevators				
Sudhan	5:20 pm	6:02 pm	1. Running Satisfactorily	<input type="checkbox"/>	Yes	<input type="checkbox"/>	N
			2. Yet To Complete Repair	<input type="checkbox"/>	Yes	<input type="checkbox"/>	N
			3. Shut Down	<input type="checkbox"/>	Yes	<input type="checkbox"/>	N

Remarks :

Adhar
Signature of Technician / Engineer

Client's Confirmation :
 Service completed on _____ / we acknowledge that the service/ maintenance rendered
 described above is carried out to my/ our satisfaction

Client Signature : Mamaji
 Signatory's Name : Dipali mam
 Mobile No : _____
 Email : _____

Old or replaced parts are ESCON's property and cannot be claimed by the client.

No: 49731

ESCON ELEVATORS PVT LTD.

SERVICE REPORT



Location	Roadpati	Route No.	11	Lift No.(s)	0090	Date	19/04/2021
Building	MGM Hospital	Maintenance	<input checked="" type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>
		Ticket No.					

Nature of Complaint / Report :

* car sit washer * site visit. checked all floor hall
 packing. buttons is working.

* COB side all buttons working 1st floor
 button working led light problems need to be

Attended By	Time In	Time Out	Status of Elevators
Subodh	10:50	11:45	1. Running Satisfactorily <input type="checkbox"/> Yes <input type="checkbox"/> No 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> No 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/> No

Remarks :

M.G.M. HOSPITAL

100

19-04-2021

11:00 PM

Subodh

Signature of Technician / Engineer

(Signature)

Client's Confirmation :

Service completed on _____ / we acknowledge that the service/ maintenance rendered
 as described above is carried out to my/ our satisfaction

Client Signature : _____

Signatory's Name : Rina Saha

Mobile No : _____

Email : _____

* Old or replaced parts are ESCON's property and cannot be claimed by the client.

no: 49726

ESCON ELEVATORS PVT LTD.

SERVICE REPORT



Location	Roadpali	Route No.	11	Lift No.(s)	0090	Date	16/04/2021
Building	MGM Hospital	Maintenance	<input checked="" type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>
		Ticket No.					

Nature of Complaint / Report :

Preventive maintenance Done.
Alarm bell, ARD OK.

Attended By	Time In	Time Out	Status of Elevators		
Subodh	4:30	6:30	1. Running Satisfactorily	<input type="checkbox"/> Yes	<input type="checkbox"/> No
			2. Yet To Complete Repair	<input type="checkbox"/> Yes	<input type="checkbox"/> No
			3. Shut Down	<input type="checkbox"/> Yes	<input type="checkbox"/> No

Remarks :

Signature of Technician / Engineer

Client's Confirmation :

Service completed on _____ / we acknowledge that the service/ maintenance rendered as described above is carried out to my/ our satisfaction

Client Signature : _____

Signatory's Name : Dipali Man

Mobile No : _____

Email : _____

Old or replaced parts are ESCON's property and cannot be claimed by the client.

r No: 45141

ESCON ELEVATORS PVT LTD. SERVICE REPORT

ESCON
CUSTOMIZED ELEVATORING SOLUTIONS
(Please tick appropriate)


Location	RoadPali	Route No.	11	Lift No.(s)	0090	Date	16/03/2021
Building	MGM Hospital	Maintenance	<input checked="" type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>
						Ticket No.	

Nature of Complaint / Report : monthly maintenance Done. All track. Lubr
Lo no:0090 Alarm bell, ARD ok.

Attended By	Time In	Time Out	Status of Elevators
Subodh	1:00	2:30	1. Running Satisfactorily <input type="checkbox"/> Yes <input type="checkbox"/> 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/>

Remarks :

73
16-03-21
2:30 PM
SHI


Signature of Technician / Engineer

Clients Confirmation :

Service completed on _____ // we acknowledge that the service/ maintenance rendered as described above is carried out to my/ our satisfaction

Client Signature : Jyothi Pooje
 Signatory's Name : SHI
 Mobile No : _____
 Email : _____

Note : Old or replaced parts are ESCON's property and cannot be claimed by the client.



No: 45142

ESCON ELEVATORS PVT LTD.

SERVICE REPORT

ESCON
CUSTOMIZED ELEVATORING SOLUTIONS
(Please tick appropriate)

Location	Road Pali	Route No.	11	Lift No.(s)	0090	Date	16/03/2021	
Building	MGM Hospital	Maintenance	<input type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>	Ticket No.

Nature of Complaint / Report : 2nd floor Hall button. Repaired a connection. Height work done now button is working fine.

Attended By	Time In	Time Out	Status of Elevators
Subodh Jadhav	12:00 pm	1:00 pm	1. Running Satisfactorily <input type="checkbox"/> Yes <input type="checkbox"/> 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/>

Remarks :

73
16-3-21
2:30 PM

[Signature]

Client's Confirmation :

Service completed on _____ I/we acknowledge that the service/ maintenance rendered is described above is carried out to my/ our satisfaction

Client Signature : *Jyothi Pooje*

Signatory's Name : *[Signature]*

Mobile No : _____

Email : _____

Note : Old or replaced parts are ESCON's property and cannot be claimed by the client.

[Signature]
16-3-21

No: 23728

ESCON ELEVATORS PVT LTD.

SERVICE REPORT

ESCON
CUSTOMIZED ELEVATORING SOLUTION
(Please tick appropriate)

Location	Kachembali	Route No.	11	Lift No.(s)	0090	Date	29/01/2021
Building	MGM. Hospital	Maintenance	<input checked="" type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>
		Ticket No.					

Nature of Complaint / Report :

Preventive maintenance done.
 Fan Lubrication working,
 1st floor. Lube. Adjust. All Rail oiling done.

Attended By	Time In	Time Out	Status of Elevators
Momoshi			1. Running Satisfactorily <input type="checkbox"/> Yes <input type="checkbox"/> N 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> N 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/> N


Remarks :

RECEIVED HOSPITAL

13668

29/01/2021

1140


 Signature of Technician / Engineer

Client's Confirmation :

Service completed on _____ / we acknowledge that the service/ maintenance rendered described above is carried out to my/ our satisfaction

Client Signature : Momoshi
 Signatory's Name : Dipali Man
 Mobile No : _____
 Email : _____

Old or replaced parts are ESCON's property and cannot be claimed by the client.

Order No: 45925

ESCON ELEVATORS PVT LTD.

SERVICE REPORT

ESCON
CUSTOMIZED ELEVATORING SOLUTION
(Please tick appropriate)

Location	Roadpali	Route No.	11	Lift No.(s)	0090	Date	30/03/2021	
Building	MGM Hospital	Maintenance	<input type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>	
							Ticket No.	190

Nature of Complaint / Report :

Checked Power supply voltage all landing hall button and doors were ok.

Attended By	Time In	Time Out	Status of Elevators
Subodh	1:00	2:00	1. Running Satisfactorily <input type="checkbox"/> Yes <input type="checkbox"/> 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/>

Remarks :

Signature of Technician / Engineer

Client's Confirmation :

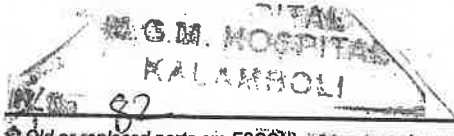
Service completed on _____ / we acknowledge that the service/ maintenance rendered as described above is carried out to my/ our satisfaction

Client Signature : _____

Signatory's Name : Subodh

Mobile No : _____

Email : _____



Old or replaced parts are ESCON's property and cannot be claimed by the client.

Date: 30/3/21

19638

ESCON ELEVATORS PVT LTD.



CUSTOMIZED ELEVATORING SOLUTIONS

SERVICE REPORT

(Please tick appropriate box)

Station	Talca	Route No.	11	Lift No.(s)	Mcdgo	Date	14-12-2020	
Building	MGM	Maintenance	<input type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>	Ticket No.

Nature of Complaint / Report :

① preventive maintenance done
 ② ARD working.

Attended By	Time In	Time Out	Status of Elevators
Ashay			1. Running Satisfactorily <input type="checkbox"/> Yes <input type="checkbox"/> No 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> No 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/> No

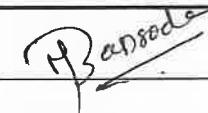
Remarks :

problem 1st floor CO button of 1st floor
 on ~~street~~ top proximity


 Signature of Technician / Engineer

Confirmation :

Service completed on _____ / we acknowledge that the service/ maintenance rendered ascribed above is carried out to my/ our satisfaction

Client Signature : 

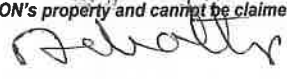
Signatory's Name : _____

Mobile No : _____

Email : _____

Job No 236
 Date 14/12/2020

Old or replaced parts are ESCON's property and cannot be claimed by the client.


 Ambalke

No: 12593

ESCON ELEVATORS PVT LTD. SERVICE REPORT

ESCON
CUSTOMIZED ELEVATORING SOLUTIONS
(Please tick appropriate)

Location: <u>Doordpall</u>	Route No. <u>11</u>	Lift No.(s) <u>Med-090</u>	Date <u>20-11-2020</u>
Building: <u>MGM</u>	Maintenance <input type="checkbox"/>	Repaired <input type="checkbox"/>	Replaced <input type="checkbox"/> Ticket No.

Nature of Complaint / Report :
*Preventive maintenance has been done
 All indicators still working
 ASD working.*

Attended By	Time In	Time Out	Status of Elevators
<u>Agney</u>	<u>3:30</u>	<u>5:15</u>	1. Running Satisfactorily <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> No 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/> No

Remarks :

**M.G.M. HOSPITAL
KALAMBOLI**

Job No. 218
 Date 20/11/20
 Time 9

[Signature]
Signature of Technician / Engineer

Client's Confirmation :

Service completed on _____ / we acknowledge that the service/ maintenance rendered as described above is carried out to my/ our satisfaction

[Signature]

Client Signature : _____
 Signatory's Name : Jyothi. Poojar
 Mobile No : _____
 Email : _____

Old or replaced parts are ESCON's property and cannot be claimed by the client.

Tr No : 73782

ESCON ELEVATORS PVT LTD.

SERVICE REPORT

ESCON
CUSTOMIZED ELEVATORING SOLUTIONS
(Please tick appropriate)

Location	Kulmbore	Route No.	12	Lift No.(s)		Date	18/8/20		
Building	MGM	Maintenance	<input checked="" type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>	Ticket No.	

Reason of Complaint / Report :

1st floor door was setting
lift running ok condition

Attended By	Time In	Time Out	Status of Elevators
Ashay	9:49	10:54M	1. Running Satisfactorily <input checked="" type="checkbox"/> Yes <input type="checkbox"/> 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/>

Remarks :


Signature of Technician / Engineer

Clients Confirmation :

Service completed on _____ / we acknowledge that the service/ maintenance rendered as described above is carried out to my/ our satisfaction

Client Signature 

Signatory's Name : _____

Mobile No : _____

Email : _____

Note : Old or replaced parts are ESCON's property and cannot be claimed by the client.


No: **15216** **ESCON ELEVATORS PVT LTD.** **ESCON**
 CUSTOMIZED ELEVATORING SOLUTIONS
 SERVICE REPORT (Please tick appropriate)

Location	Roadpali	Route No.	U	Lift No.(s)		Date	22/09/20
Building	MGM Hospital	Maintenance	<input type="checkbox"/>	Repaired	<input checked="" type="checkbox"/>	Replaced	<input type="checkbox"/>
						Ticket No.	

Level of Complaint / Report: 1st floor down direction COP switch setting done.
 2nd floor COP switch faulty need to be replace.


Attended By	Time In	Time Out	Status of Elevators
Salman			1. Running Satisfactorily <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No 2. Yet To Complete Repair <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 3. Shut Down <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Remarks :

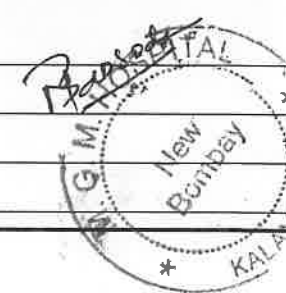

 Signature of Technician / Engineer

Client's Confirmation : M.G.M. HOSPITAL

Service completed on _____ / we acknowledge that the service/ maintenance rendered described above is carried out to my/ our satisfaction

Date: 22/09/2020
 Time: 4:34 PM
 Sig: 

Client Signature : _____
 Signatory's Name : _____
 Mobile No : _____
 Email : _____



Old or replaced parts are ESCON's property and cannot be claimed by the client.

No: 74620 **ESCON ELEVATORS PVT LTD.**
SERVICE REPORT




Location	KALAMBOLI	Route No.	14	Lift No.(s)	1	Date	13-03-2020
Building	MGM HOSPITAL	Maintenance	<input checked="" type="checkbox"/>	Repaired	<input type="checkbox"/>	Replaced	<input type="checkbox"/>
		Ticket No.					


Nature of Complaint / Report : Ground floor lock contact adjust. MIC ROOM & controller cleaning.
 Monthly service has been done.


Attended By	Time In	Time Out	Status of Elevators
Sudipt Swain	2:00	4:45	1. Running Satisfactorily <input checked="" type="checkbox"/> Yes <input type="checkbox"/> N 2. Yet To Complete Repair <input type="checkbox"/> Yes <input type="checkbox"/> N 3. Shut Down <input type="checkbox"/> Yes <input type="checkbox"/> N

Remarks : M.G.M. HOSPITAL
 KALAMBOLI
 W No. 59
 Date 13/3/2020
 Time 4:50 pm
 Sign. Hambott


 Signature of Technician / Engineer

Client's Confirmation :
 Service completed on _____ // we acknowledge that the service/ maintenance rendered described above is carried out to my/ our satisfaction



Client Signature : 
 Signatory's Name : _____
 Mobile No : 9689913072
 Email : _____

* Old or replaced parts are ESCON's property and cannot be claimed by the client



15

MAHATMA GANDHI MISSION'S DENTAL COLLEGE & HOSPITAL
 Junction of NH-4 and Sion Panvel Expressway,
 Sector-1, Kamothe, Navi Mumbai- 410 209
 Ph. No.27436604, Fax: 91-22-27433185

Ref.No.:- MGM-UHS / CPD / 2019 - 2020

Date – February 26th 2020

To,
 M/s Royal Cool Trading Co.
 Shop no.11,Vakratund Tower,
 Opp.YMT College,Plot No.38
 Sector-4,Kharghar,
 Navi Mumbai 410 210
 Mobile No.9819348182

Sub: - Work Order for CMC of AC Units installed in MGM Dental College & Hospital,Kamothe

Please refer to the Common Work Order No.MGM/UHS/CPD//2019-20 dated February 15,2020 issued by MGM CPD addressed to all heads of Institutes / Units of MGM with a copy enclosed to you.

You are hereby requested start CMC of all the AC Units installed at MGM Dental College & Hospital,kamothe, from 1st February 2020. The list of AC Units installed in MGM Dental College and the under CMC is attached to this work order. A copy of common work order issue by MGM CPD is also enclosed .

The terms and condition of this CMC shall be the same as indicated in work order dated 15.2.2020 issued by CPD (copy enclosed)

Yours faithfully,

Dean

Kamthi
27/2/2020

Copy to:

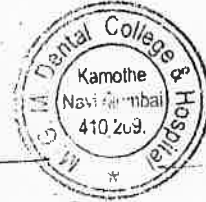
- 1) Accounts Section, MGM Dental College,Kamothe
- 2) In-Charge, MGM CPD



cc. CMC copy.

**MAHATMA GANDHI MISSION'S DENTAL COLLEGE & HOSPITAL
KAMOTHE
COMPREHENSIVE MAINTENANCE CONTRACT (CMC)**

Sr. No.	Type of A/c	Capacity In Ton	Total Qty.
1	Split A/C 1 Ton	1 Ton	5
2	Split A/C 1.5 Ton	1.5 Ton	14
3	Split A/C 1.8 Ton	1.8 Ton	26
4	Split A/C 2 Ton	2.00 Ton	2
5	Cassette AC 2.5 Ton	2.5 Ton	4
6	Window A/C 1 Ton	1 Ton	2
7	Window A/C 1.5 Ton	1.5 Ton	1
	Total Air Conditioner		54



Va...
27/2/2020



Mahatma Gandhi Mission's
Central Purchase Department
Sector-18, Kamothe, Navi Mumbai - 410 209.

Ref: MGM-UHS/CPD/2019-20/ 166

Jan. 27, 2020

To:
M/s Royal Cool Trading Co.
Shop No.11, Vakratund Tower,
Opp. YMT College, Plot No.38,
Sector-4, Kharghar,
Navi Mumbai 410210
Mobile No.9819348182

Sub: Letter of Intent – CMC for maintenance of AC Units
in MGM, Kamothe & Kalamboli

Sir,

Please refer to your quotation dated 04th January 2020 for Comprehensive Maintenance (CMC) of Air Conditioning Machines in various Institutes/Units of MGM at Kamothe and Kalamboli.

The competent authority of MGM intends to award you from 1st February 2020 a contract for Comprehensive Maintenance (CMC) of different types of AC machines installed in their various Institutes/Units at Kamothe & Kalamboli. You are requested to take necessary action to mobilise your resources so as to start the work from 1st February 2020. Formal work order will be issued shortly.

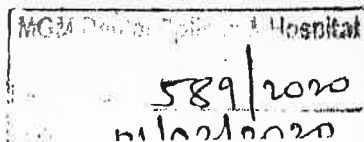
Yours faithfully,

Director

- Copy to: (1) Registrar, MGM IHS
(2) Dean, MGM Medical College
(3) Dean, MGM Dental College
(4) MS, MGM Hospital, Kamothe
(5) MS, MGM Hospital, Kalamboli
(6) Director, IMSR
(7) Director, SBS
(8) Principal, MGM Nursing College

A-o & stores to
note
get me all
Ac complaints

Vanitha
03/2/2020





**Mahatma Gandhi Mission's
Medical College**

Sector-1, Kamothe, Navi Mumbai - 410 209.
Ph: 0227433404, 27437991, 27437992, Fax: (022) 27430320
E-mail: mgmmcnb@gmail.com, Web: www.mgmmumbai.ac.in

Ref: MGM/UHS/CPD/2019-20/

February 15, 2020

Sub: Draft Work Order to be issued by all Institutes/Units of MGM for Comprehensive Maintenance Contract (CMC) of AC Units Installed in their respective Institutes/ Units.

Sir,

Please refer to your quotation No. Nil dated 04.01.2020 for Comprehensive Maintenance of AC Units at MGM campuses Kamothe & Kalamboli. The Competent authority of MGM is now pleased to accept your quotation and award you a work contract for Comprehensive Maintenance of different types and makes of AC Units installed at various locations in this Institute/Unit at Kamothe/ Kalamboli.

The terms and conditions of the work orders shall be as under:

1. **Validity of Work Order:**
The period of work order shall be of one year commencing from 1st February 2020 and ending on 31st January 2021.
2. **Service under work order:**
 - (a) Contractor shall provide four (4) services to all AC Units covered under the contract. Each service shall commence in the beginning of every quarter (February – April, May – July and so on) in this case and shall be completed by end of the quarter.
 - (b) The Contractor or his authorized person, in addition to at (a) above, promptly attend to every call made by authorized person, nominated by head of Institute/Unit or by any other person who is responsible for proper working of any AC Unit and ensure quick repair of the AC Unit/s reported upon.
3. **Report of service:**
The Contractor shall provide the head of the Institute/Unit, his report on each of the AC units serviced by him during the quarter.
4. **Payment under the Work Contract:**
 - (a) The contractor shall be paid depending on numbers and types of AC Units (list attached to this work order) included in CMC and at the rates approved by CPD (as indicated below).
 - (b) Payment under the contract shall be made in advance in the beginning of every quarter.
 - (c) A latest detailed list of AC Units to be maintained under this contract is attached to this work order.
 - (d) On receipt of the work order with list of AC Units, the contractor shall inspect all the AC Units included in the list and report on non-working AC Units, if any, along with his quotation for bringing the unit/s in working condition and inclusion in the contract.

[Signature]
MGM Institute Of Health Sciences
1688

(e) This Institute/Unit will examine the quotation and arrange the payment to the contractor at the earliest. These charges will be in addition to the amount agreed for annual CMC.

5. Details of AC Units and Annual cost of their CMC.

<u>SPLIT ACs</u>	<u>CMC RATE PER UNIT</u>
01.00 TR	Rs.1000
01.50 TR	Rs.1500
01.80 TR	Rs.1500
02.00 TR	Rs.2000
02.50 TR	Rs.2000
03.00 TR	Rs.3000
<u>CASSETTE AC</u>	
04.00 TR	Rs.4000
04.50 TR	Rs.4000
<u>WINDOW ACs</u>	
01.00 TR	Rs.1000
01.50 TR	Rs.1500
02.00 TR	Rs.2000
<u>DUCTABLE ACs</u>	
10.40 & Above	Rs.2000 (AMC Only)

6. Taxes Under the Contract:

18 %GST to be paid extra

Medical Director

(1) Registrar, MGM All Heads of Institutes/Units of MGM, Kamothe & Kalamboli

(2) Dean, MGM Medical College,

(3) Dean, MGM Dental College,

(4) Director, SBS,

(5) Director, IMSR

(6) MS, MGM Hospital, Kamothe

(7) MGM Hospital, Kalamboli

(Heads of Institutes/Units listed at 1 to 7 above may please issue their respective work order based on above)

Copy to:

M/s. Royal Cool Trading Co.

Shop No. A-17, EWS Coloney,

Near Bank of India, Sector 24,

Turbhe, Navi Mumbai 400705.

stores
21/2/2020

1. Both quotes are technically acceptable

only if you have no 'have quoted', only 'Vedant' and 'Parth' can be considered as they are only offering on-site visit support.

2. Parties are not negotiable further.



The negotiated final rate of Rs. 2,22,253/- at L1.

(Signature)
19/4/2018
(Anil Khanna)

MGM INSTITUTE OF HEALTH SCIENCES
(Deemed University u/s 3 of UGC Act, 1956)
Grade 'A' Accredited by NAAC
Sector-1, Kamothe, Navi Mumbai - 410209

- I.T. may kindly verify the technical aspects of the offer and give their comments.
- Kindly also negotiate again for final quote.

Tel. No. 022-27432471, 022-27432994, Fax No. 022 - 27431094
E-mail : registrar@mgmuhs.com ; Website : www.mgmuhs.com

(Signature)
18/4

Date:-18.4.2018

Tally erp9 AMC and Tally.net subscription (Revised)					
Sr.	Description	Vedant Soft Solution	V- Serve Consultant	Tanvi Infotech	Parth Infotech
1	Tally.net subscription (1yr)	43200*1yr+18% Gst =(50976) ✓	43200*1yr+18% Gst =(50976)	43200*1yr+18% Gst =(50976)	43200*1yr+18% Gst =(50976) ✓
2	Tally erp9 AMC (5yr) (50%)	32000*5yr + 18 % Gst (188800) online 48000*5yr + 18 % Gst (283200) onsite ✓	29700*5yr (148500) only online quotation given X	29500*5yr (147500) only online quotation given X	29030*5yr+18% Gst (171277) onsite ✓
3	MGM IHS Terms & Conditions	Agreed	Agreed	Agreed	Agreed
4	Total Amount	(50976)+(188800)= 239776 online 2,93,200 (50976)+(188800)= 334176 onsite	(50976)+(148500) =199476	(50976)+(147500) =198476	(50976)+(171277) =222253 ✓

Based on 'A', L1 - PARTH is recommended.

(Signature)
20/4/18

10

MGM IHS Terms & Conditions

UNDER MGMIHS WE HAVE FOUR UNITS

- 1.Mgm Kamothe Campus 1 License With Multiple User (Gold)
2. Mgm Hospital Cbd 1 License With Multiple User (Gold)
- 3.MGM Hospital Kalamboli 1 License With Multiple User (Gold)
4. MGM School And Jr.College 1 License With Multiple User (Gold)

- Tally erp Tss update for one year i.e each unit have 10800+18% GST =12744*4 units = RS.50976/-
- Also we need 5 yrs AMC for this four units .

Please give your quotation for 5 years AMC as above. Any variation from should be mentioned.

1. Priority Telephonic Support (Mon - Sat.)
2. Email Support, Internet Online & Team viewer Support.
3. All travelling, Boarding & Pocket expenses will not be borne by us it should be free of charges for any visit (our all unit in the Navi Mumbai.)
4. Delivery Immediate with in 1-2 days
5. Updates tally erp As per policies of Tally India Pvt. Ltd.
6. Advance payment of 50 % initially and balance of second half (i.e after 2.5 yrs).
7. Installation of New updates as per Tally.Net Subscription validity
8. All problems regarding tally erp needs to solved by your end, except Customization requirement from our side (MGM) in tally erp.
9. Onsite visit will not limited the company will provided onsite support when it necessary and can not be avoid.

*Based on remarks on 1st page,
LI of 'PARTH' is recommended.*



IT DEPT



25 Palu
Store



20/4/18
Finance Officer



Registrar



Hon' Vice Chancellor



Date:- 12.4.2018

Mgm Bombay Hospital

1A.Cbd Belapur Navi Mumbai-4000614

Kind Attn: Mr.Anil Khandare
Quotation for Tally SERVICE CONTRACT

Parth InfoTech is one of the leading **Enterprises Partner, Distribution Channel partner & Authorised service Center** of Tally Financial Accounting & ERP Software, India's most successful software products. It is Endeavour of the Parth Infotech team to consistently deliver superior products & service results, combining the sophisticated intelligence and expertise required to plan, execute and manage.

Ranges of services offered by Parth Infotech that empowers you a place for all your Establishment requirement of MIS, Accounting & ERP. Parth Infotech will dedicate an experienced team specific to your requirements, which will assist you in developing a workplace to achieve high productivity and cost effectiveness.

Sr.	Products	Description of Products	Price
1)	Tally Erp.9	Tally ERP9 Subscriptions Charges	Rs:- 10800+18% Per Sr No
2)	Tally Erp.9	Tally ERP9 Amc Charges (Five Year)	Rs:- 29030+18% Per Year

Tally ERP9 Sr No :- 791085276-Kamote/752101929-Nerul/771090417-Kalamboli/761090418-Cbd

Terms :-

1. 100% advance payment with confirm work order,
2. Onsite visit 12 To 13 Per Year MGM Ho Carried forward upto 5 year
3. Priority Telephonic Support (Mon - Sat.) 2nd & 4th Sat off
4. Email Support, Internet Online & Team viewer Support. Any desk
5. Installation of New updates as per Tally.Net Subscription validity
6. Outstation visits: All travelling, Boarding & Pocket expenses will be borne by us.
7. TDL Migration The existing customization if any can be migrated to upgraded Tally Version at additional cost. No Additional Customised included in this Amc

Your small investment on Tally will help you keep pace with your business growth. A partial list of companies we have served or are serving include **Air port Authority of India, Bharat Serums & Vaccines Ltd., Leelavati Hospital, Kotak Mahindra Securities Ltd., LKP Forex Ltd., MGM Group of Hospital, Provogue (India) Ltd.**

It would be a privilege to serve you with our professional & expert team to meet your requirement. Please intimate as us your valuable decision on our address / e-mail mentioned above or on any of the telephone / mobile number mentioned below.

Thanking You,
Yours Sincerely,
For **Parth Infotech Solution Pvt.Ltd.**
Dinesh Khamkar
Phone#022-40179999/9322181687

Parth Infotech Solutions Pvt. Ltd.

Tally Service Department, 201, 2nd Floor Eco House Vishweshar Nagar off Aarey Road Goregaon (E) Mumbai 400063

Tel - 022-32909299 Fax - 022-28850607

Email- tally@parthininfotech.com Web: www.parthininfotech.com

Tally Partner, Tally Service Partner, Tally Integrator, Tally Entrepreneur) Tally Solutions Pvt. Ltd. Bangalore



"Tally Annual Maintenance Contract"

Date:- 12th April 2018

To,

MGM HIS
Mumbai

Tally Serial No.- (GOLD)

Kind Attention: - Anil Sir,

For Best Support for Tally get in touch with our Tally expert

Doesn't matter if you are fresher or experience user for tally. Why to stress more now about the Data error & statutory report no need to roam anywhere to search for an expert. Vedant soft has the perfect annual maintenance contract plan that work you. Our Expert of tally will guide you the problem you face while working on tally no need to tackle problem by your own Ved soft professionals will solve all your problem within a minute you call. Along with unlimited Telephonic support & email support vedant soft provide you chat support also.

Sr.no	Priority	Onsite-TAMC
1	Unlimited remote support (Teamviewer, Showmypc, Ammy Admin, Any Desk)	Yes
2	Unlimited Telephonic support	Yes
3	Onsite visit	Yes
4	Email & Chat Support	Yes
5	Vedant Standard Add-ons 1.) Document Attachment Module @ 3000/- 2.) Smart Auto Backup Module @ 2000/- 3.) Recycle bin Module @ 1500/- 4.) Audit Trail Module @ 4000/- 5.) CEO Dashboard Module @ 2000/- Complimentary in AMC	Yes

(Tally Partner, Tally Service Partner, Tally Integrator, Tally Entrepreneur) Tally Solutions Pvt. Ltd. Bangalore

6	Training - As per requirement i) Pay-roll ii) Vat iii) CST iv) TDS Etc.	Yes
7	Update about Upcoming Tally.ERP9 Version & Release	Yes
Plan Cost (Per Annum Multi User)		
12,000 *4 Users		12,000 + GST 48,000 + GST

Terms & Conditions:-

- Priority Telephonic Support (Monday – Friday) (10:00 am to 06:30 pm).
- Extended Weekend hours (Saturday 10:00 am to 03:00 pm).
- Email Support, Internet Online & Team viewer Support.
- Onsite visits for onsite AMC
- Outstation visits: All travelling, Boarding & Pocket expenses will be borne by you.
- Annual Support Cover only For **Standard Tally.ERP9**.
- 100% Technical Support
- Customization can be done on chargeable basis.
- Payment shall be 100% advance by crossed cheque in favor of "**Vedant Soft Solutions Pvt Ltd**"

Bank Name : HDFC BANK
Account No : 50200025650575
RTGS/NEFT IFSC : HDFC0000146
MICR : 400240029
Account Branch : THANE WEST / TALAOPALI (Maharashtra)

For Vedant Soft Solution Pvt Ltd

Ankita Vichare
 (Asst - Sales Manager)
 Mob :08655669996/7666996668
 022-6247 4747

About us:-

Advanced Training on Tally –Corporate Training * Customization of Tally Invoice, Voucher & report formats * Tally Annual Maintenance Contract * Data Synchronization across locations * Integrating Tally with any software data.



V-Serve Consultants Pvt. Ltd.

Unit no.34, Ground floor,
Lady Jamshedji Cross Road, No.3
Kakad udyog Unit Bhavan Co.Op.Soc. Ltd.
Near Mutunga Road Station,
Mahim - Mumbai 400416
Tel.: +91-90228 48787
Email: tally.mumbai@vserve.co.in
GSTIN No. : 27AACCV2611D1ZS



POWER OF SIMPLICITY

BUSINESS PROPOSAL

Ref.No. : VSC/2018/288

Date : 12th April 2018

To,
Anil Khandare
MGM Hospital

Thank you for the interest shown in our product. Please find the price for Tally ERP9 mentioned below

Subject : Proposal for Tally ERP9

Sr no.	Particulars	Qty	Rate	Amount
1.	Tally AMC Charges (Five Years)		29700/- per year	1,48,500/-
2.	Tally.Net Subscription Gold	4	10800/- per license	50976/-

Terms

Payment : Advance payment of 50 % for 1st 2.5 yrs and then balanced advanced payment.

Delivery : Immediate with in 1-2 days

Taxes : **Exclusive of Taxes.**

- Other : 1. Priority Telephonic Support (Mon - Sat.)
2. Email Support, Internet Online & Team viewer Support.
3. Installation of New updates as per Tally.Net Subscription validity
4. Outstation visits: All travelling, Boarding & Pocket expenses will be borne by us.
5. Updates tally erp As per policies of Tally India Pvt. Ltd
6. Installation of New updates as per Tally.Net Subscription validity
7. All problems regarding tally erp needs to solved by our end, except any new requirement from your side (MGM) in tally erp.

TDL Migration : The existing customization if any can be migrated to upgraded Tally version at additional cost.

Please feel free to contact us in case you require any clarifications.

For V-Serve Consultants Pvt. Ltd.

Authorised Signatory

DELHI : 4th Floor, 5-Community Centre, East of Kailash, New Delhi 110 065 India.

KOLKATA : 3-A, Garstin Place, 5th Floor, Kolkata 700 001 India.

SURAT : 102, Lalbhai Complex, Near Nanpura P.O., Surat 395 001 India.

(Computer Generated Document so Signature not required)

Ravray

भारतीय गैर न्यायिक

17

एक सौ रुपये

Rs. 100

₹. 100



ONE HUNDRED RUPEES

सत्यमेव जयते

भारत INDIA
INDIA NON JUDICIAL

महाराष्ट्र MAHARASHTRA

2018

18 AUG 2018

TR 808939



20 JUL 2018
AGREEMENT

PL/MUM/2017/31

To
MGM Medical College Hospital
Kamothe, Navi Mumbai

जोडपत्र-2
 मुद्रांक विधी नोंदवारी अनुक्रमणिका 53591
 दस्तावेज प्रकार / अनुक्रमणिका क्रमांक
 पत्राचे संबद्धीकरण करणारे व्यक्तीचे नाव / मालकी - श्री. रावय
 हुद्दाचे विवरण / कार्यालय ठेकेचे नाव - श्री. रावय कॉम्प्युटर
 विवरण/विवरण
 मुद्रांक विवरण दिनांकानुसारचे नाव RaVray Computer
 मुद्रांक पत्रकाराचे नाव MGM Medical College Hospital
 मुद्रांक पत्रकाराचे नाव व पत्ता
 मुद्रांक पत्रकाराचे नाव व पत्ता
 मुद्रांक दिनांक 18/08/2018
 मुद्रांक विधी नोंदवारी करणारे व्यक्तीचे नाव
 श्री. रावय कॉम्प्युटर, पत्ता नं. 18, सोसायटी नं. 1, रावय कॉम्प्युटर
 मुद्रांक दिनांक दिनांक : मुद्रांक नोंदवारी, पत्रांक नं. 18, पत्रांक नं. 18, पत्रांक नं. 18, पत्रांक नं. 18
 पत्रांक नं. 2, सोसायटी नं. 1, रावय कॉम्प्युटर, पत्ता नं. 18, पत्रांक नं. 18, पत्रांक नं. 18, पत्रांक नं. 18
 ज्या कोशातही व्यक्ती मुद्रांक करणारी व्यक्ती आहे त्या व्यक्तीचे नाव नोंदवारी करावे
 मुद्रांक खाती नोंदवारीसुद्धा 6 महिन्यांत करावे

Agreement for Printer Cartridge and its Services

Dear Sir,

As per our discussion, on behalf of Ravray Computer we would like to furnish you with the Terms and conditions & Scope of Work.

Annexure A: - Terms and Conditions

Annexure B: - Commercial Proposal

COM

Annexure:-A (Terms & Conditions)

Terms & Conditions

Ravray Computers will perform the following Services at MGM Medical College Hospital Kamothe namely:-

Asset: Below mentioned assets will be provided on returnable basis without charging any rent. At the time of completion of the contract or termination of services, we will take the said asset back. The details of the **Printers** and **Tonnors** are as follows:-

64 nos. of following Type of Printers, will be provided.-

- (a) Ink Jet Printer
- (b) Laser jet printer-12A
- (c) Laser Jet Printer-88A
- (d) Dot Matrix Printer
- (e) Brother Printer
- (f) Any Other Printer as required for LaserJet

The following standby printers will be kept available at all times for MGM Hospital Emergency Exigencies and sudden breakdown:-

- (a) LaserJet Printers (12A / 88A) – 05 Nos.
- (b) Inkjets Color Printers – 05 Nos.
- (c) Brother Printer – 01 Nos.



Annexure:-B

Commercial Proposal

1. The Technical Services and First Line Hands on Maintenance of Printers will be provided by M/s. Ravray Computers. A Technician will be closed up for ensuring technical support maintenance from **9:00 AM To 5:00 PM** every day. The service will be under observation for a period of 01 Month w.e.f. **01 August 2018. To 31 July 2023**. The contract will be valid for **05 Years**.
2. The **Spare part Replacement, Refilling, Replacement of New Cartridges of Printers which belong to MGM, Repair of Printers** will be undertaken in the rate of **Rs. 500/- plus tax (GST) as applicable**
3. **Payment Term:** Payment within **30 days** after submission of the invoice.
4. During the contracted period client will ensure that unauthorized personnel other than engineer from Ravray Computer will not repair or fix and the printers covered under this agreement
5. **Termination of the contract:** Can be Terminated on unsatisfactory performance by the vendor on **01 Month Notice**.

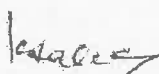
Thanking You,



Ravray Computer

Mobile NO: 97022538271
Tel-022 49716248


Email: ravraycartridge@gmail.com



Medical Superintendent

MGM Medical College Hospital Kamothe
Tel: - 022 27437908

mgm.hospitalstore@gmail.com


22 Sep 18.



MGM MEDICAL COLLEGE HOSPITAL, KAMOTHE

Plot No.1 & 2, Sector-1, Kamothé, Navi Mumbai-410 209 Tel: 27437925/7692

Ref.:No. MGMH/KAM/2018

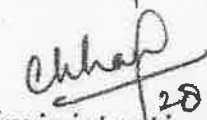
Date: 30/07/2018

Sub: - Printer Cartridges and repairs


1. Presently Hospital has total of 110 Printers out of which 46 (**Flag A**) are owned by the Hospital and 64 (**Flag B**). printers are on lease basis.
2. The lease printers were supplied by M/s. Aryan Computer who have withdrawn the contract (**Flag C**). His contract rate for cartridge was Rs. 500/- including GST. Now, it has been decided to give contract to M/s Ravaray Computers. His contract rate for cartridge is Rs. 500/- + tax (GST). He will maintain the printers.
3. In view above, it is submitted that contract for printer cartridge for 01 August 2018 To 31 July 2023 may be approved by M/s. Ravaray Computer

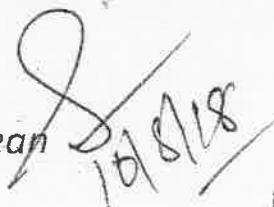

02/08/18

IT Manager


28 Jul 18.
Administrative Officer


Chief Administrative Officer


Medical Superintendent


Dean
10/8/18

>5y = case
>5y =

MGM	ED
INWAR	NO 2934
DATE	6/8/18
SIGN :	

Think & Recs printing Save paper



18

MGM INSTITUTE OF HEALTH SCIENCES

(Deemed University u/s 3 of UGC Act, 1956)

Grade 'A' Accredited by NAAC

CENTRAL PURCHASE DEPARTMENT

MGM/CPD/AS/98/98/2021

Date: 9/02/2021

SUBMISSION

Rental Xerox Machine	Essjay Copier Pvy Ltd 022-25271441/25242524 7045111444	Copier Care 9220262767	D.L.Technoloty 9167395773
HP LaserJet Managed MFP M72625dn <ul style="list-style-type: none"> Print/Copy/Scan Up to 25 pages per minute (PPM). Latter and A4 Duplex Automatic Print Scan to mail, save to network folder RADF (100 Sheet) Network 2X520 Sheets input tray 	Monthly Rent - 9500.00 <i>9000/-</i>	Monthly Rent - 10700.00	Monthly Rent - 10200.00
Free copies per month	16000.00 <i>22,000/-</i>	18000.00	15000.00
Cost after free units	0.38	0.42	0.45
GST 18%	Extra	Extra	Extra
Terms & Condition	A. 1 Month Rental Advance B. Transportation charge Extra C. Payment within 18 days from the receipt of the bill	A. Transportation charge Extra B. Payment within 7 days from the receipt of the bill	A.. 3 Month Rental Advance B. Transportation charge Extra C. Payment within 7 days from the receipt of the bill

Submitted for approval Please

Remark:

SPalsh
Store Dept.

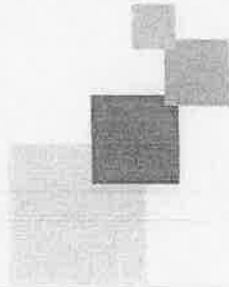


[Signature]
Finance Officer

[Signature]
Registrar

[Signature]
Pro Vice Chancellor

[Signature]
Vice Chancellor



ESSJAY

COPIER PVT. LTD.

Since 1991

“We work for YOU”



I.S.O Certified



CRISIL
RATED COMPANY

CRISIL Rated



ECO- Friendly Service



Ref No: ECPL/SALES/2020-2021/371

Dated: 07/01/2021

To,

Company Name:- MGM Institute Of Health Science

Location:- Navi Mumbai

Contact Person:-Ms. Varsha

Contact No:- 9594971956

E-mail Id:- stores@mgmuhs.com

Subject: HP Black & White Photocopier on rental basis

With reference to the above, Thank you for showing interest in **HP Black & White Photocopier on rental basis.** Essjay is a leading service provider in Mumbai since 29 years, deals in sales, service, rental of printer, copier machines, scanner, Computers, I.T hardware, software, networking, etc.; We are providing satisfactory maintenance Computer and Printer services to our customers like MNC's, government organizations, well known private and public limited companies and many School & Colleges included **Exim Bank, Central Railway, Darashaw, Damani Shipping, Hinduja Global, JNCH, Container Corporation of india, Sterling & Wilson, Hind Terminal, Seva Sadan College, D.A.V School, NES International School, Dosti Foundation School and many more.**

Customer satisfaction is **our motto**, with a strength of 80 nos. of experienced staffs is ready to provide the best service support to our customers, our growth is because of repeated orders from our clients which are **rewards for us.**

Thanking you and assuring you of our best and prompt service at all times.

Yours Truly,

For Essjay Copier Pvt Ltd.

Sales Person Name:- Mr. Mohammad - 9167296661

Designation:- Asst. Sales Manager

E-Mail id:sales@essjaycopier.com

Rental Proposal - (HP B&W Photocopier)

Description	Monthly Rental	Free Units Per month	Cost after free units
<u>HP LaserJet Managed MFP M72625dn (Demo Machine)</u> <ul style="list-style-type: none">• Print/Copy/Scan• Up to 25 pages per minute (ppm), letter and A4• 100 sheets Multipurpose Tray,• Duplex Automatic Print• Scan to mail, Save to network folder• 1.5 GB Ram• RADF (100 Sheets)• Network• 2 x 520 Sheets input tray• Standard print languages - PCL6, Postscript 3, PDF• Paper Size - A4, A3 & Legal	Rs.9500.00 18% GST	16000 Print/Copy	0.38

Terms & Conditions for Rental Photocopier Machine

- 18% GST will be extra.
- **1 Month Rental advance**
- **Transportation charges will be extra**
- Payment Terms: Within 18 Days From the receipt of the Bill.
- If we will not receive payment within 18 days then Essjay Copier will Charge 5% Penalty to client.
- Delivery within 7 working days after confirmation.
- **Contract: Minimum Contract for 1 Year without Paper and Operator.**
- Service includes Spare Parts, Toner, and Consumables & Maintenance.
- Quotation is valid for 15 days

We proud to serve you....Our some of Clients



79/D, Kamgar Nagar, S. G. Barve Marg, Kurla East, Mumbai 400024. Tel: 25271441. 25242524
Email: info@essjaycopier.com Web site: www.essjaycopier.com

79/D, Kamgar Nagar. S.G.Barve Marg. Kurla East: Tel;25271441.25242524 www.essjaycopier.com

ESSJAY

An ISO 9001-2008 Certified Company

Terms and Conditions of Copier/Printer Rental Scheme

1. Installation of the machine at our cost.
2. The scheme includes machine cost, transportation cost; installation charges of the machine. (Excluded supporting software for scanning, counting etc;) printer Driver and scanner Driver installations.
3. Rent cost/Copy cost: includes service, maintenance and replacement of spare parts, toner cartridge.
4. After installation of machine, it is not allowed to shift or transfer the same without permission.
5. Billing on monthly basis as per the meter reading, Digital Reading/Log Sheet can be print.
6. Payment within 15 working days from the date of receipt of the bill.
7. Taxes will be applicable as per the government rules and regulation.
8. Contract Period minimum 1 year or more from the date of installation, both parties can discontinue the contract, with two months' prior notice if not satisfied with service.
9. Price issue, machine model, any other issues (except service) will not be considered for discontinuing the contract, in any such cases company (ESSJAY) will charge Two Months' rent as compensation.
10. If any spare parts damage by misused will be charged.
11. Theft of the spare parts or toner will be charged.
12. Any damage caused to the printer/copier due to natural calamity / Fire/Short Circuit/ Water/ Animal Especially Rat / Cat shall be charged.
13. If contract not renewed or not signed fresh contract form after the expiry of the agreement date, it will consider as contract renewed for the next one year.
14. Paper: should be of good quality, standard sizes and weight to avoid any problem related to the same. Films, transparency sheets, card board are not permitted to use.
15. This contract is excluded paper & machine operator.
16. Damage caused by misused will be charged.
17. Theft of the machine or its parts will be charged.
18. Machine will be maintained by us on our cost. We ensure you that machine user will not be disrupted continuous period in 24 hours.

IT related break down calls (computer base, networking cable, server issue, Corrupted Driver etc; scanning software, counting software except our installed machine) is the responsibility of your IT department.

For Essjay Copier Pvt Ltd

Name:

Signature:

Company Stamp:



For MGM Institute of Health Science

Name:

Signature:

Company Stamp:

Dr. Anjesh B. Goel
Registrar

MGM Institute of Health Sciences
(Deemed University u/s 3 of UGC Act, 1956)
Navi Mumbai- 410 209



ESSJAY

COPIER PVT LTD

SINCE 1982

Sr. No.EC/R.E/18-19/66

Contract Agreement (RENTAL)

Date: 14/07/2018

Customer Details.

Customer Name: **MGM Institute of Health Science**
 Address: Sector -1, Kamothe, navi Mumbai – 410209
 Contact Person: Ms. Varsha Designation:
 Telephone Number: 022-27437601 / 27432471 Fax Number:
 Mobile Number: E-Mail: registrar@mgmuhs.com

Contract Details.

Machine Model: Canon IR 3225 Serial No:
 Monthly Rent: Rs. 8500/- Monthly Free units: 22000 Print/Copy
 Charges above free unit: Rs 0.38 each (Copy / Print) Contract Period: 17/07/2018 to 16/07/2019
 Taxes: 18% GST will be applicable Minimum Billing: Rs.8500 + 18% GST
 Deposit: Nil Billing Cycle: Monthly
 Note: Contract without Paper & Operator, Payment within 15 days from the receipt of the bill

Contractor Details.

Name of the person: Mr. Siby Joseph Designation: Director
 Contact Number: 022-25242524 E-Mail: service@essjaycopier.com
 Service Number: 9167111444/7045111444/9167395773 Web site: www.essjaycopier.com

Terms and conditions printed back side of the agreement.

For Essjay Copier Pvt Ltd

Name: Mr. Siby Joseph

Designation: Director

Signature & Date

Company Stamp



For MGM Institute of Health Science

Name:

Rajesh B. Goel
Registrar

Designation:

Signature & Date: **MGM Institute of Health Sciences**
MGM Institute of Health Sciences
MGM University's Institute of Health Sciences
Navi Mumbai - 410 209

Company Stamp



D L Technology

Hanuman Building Room No 4
Opp. RBI, Perin Nariman Street
Fort, Mumbai 400 001



Ref No. DLT/2020-21/46

Date:- 19/01/2021

To,

MGM Institute of Health Science

Location:- Kamothe , navi Mumbai

Sub:- Quotation for HP LJ 72625dn Photocopier

Sr. No.	Description	Qty	Amount
1	<u>HP LaserJet MFP M72625dn copier</u> <ul style="list-style-type: none">• Print/Copy/Scan• Paper Size – A4, A3 & Legal• Up to 25 pages per minute (ppm), letter and A4• 100 sheets Multipurpose Tray,• Duplex Automatic Print• Scan to mail, Save to network folder• RADF (100 Sheets)• Network• 2 x 520 Sheets input tray	1	
Monthly Rental			10200.00 ✓
Free print/copies per month			15000 Print/Copy
Per copy/print after free copies			0.45 ✓
1 Year Contract			

Terms & Conditions:-

1. GST extra
2. Advance rental - 3 Months rental
3. Payment within 7 working days
4. Service includes , toner , spare parts, Maintenance
5. Quotation valid for 10 days

Regards,

D L Technology

Mr. Pramod Kadam - 9167595773



Copier Care



D/9-Ankur C.H.S. Ltd, Thakurly (E), Thane Dist, 421 201

Ref No. CC/2021/JAN/56

Date:- 18/01/2021

To,
MGM Institute of Health Science
Navi Mumbai

Subject:- Supply of Photocopier Machine

Sr. No.	Description	Rent Per Month	Free Pages per month	Per copy charges
1	HP LaserJet MFP M72625dn copier Print/Copy/Scan Paper Size – A4, A3 & Legal Up to 25 PPM 100 sheets Multipurpose Tray, Duplex Automatic Print Scan to mail, Save to network folder 2 x 520 Sheets input tray RADF (100 Sheets) Network	Rs. 10700.00	18000 Pages	0.42

Terms and Conditions

1. 18% GST will be extra
2. Payment: within 7 working days
3. Transportation charges extra
4. contract include, spar parts, toner & service

Regards,

Copier Care

For
Signature

Copier Care
D/9-Ankur C.H.S. Ltd.
Thakurly (E), Thane Dist. - 421 201.

Mr. Nandkumar - 9220262767

Agreement No:- EC/R.E/20-21/899

Date: 18/01/2021

**THIS SERVICE LEASE AGREEMENT IS MADE ON 18th January 2021 BETWEEN
ESSJAY COPIER PVT. LTD. AND MGM INSTITUTE OF HEALTH SCIENCES**

ESSJAY COPIER PVT LTD, a company incorporated under the provisions of the Companies Act, 1956 and having its registered office at Plot No. 79-D, S.G. Barve Marg, Kamgar Nagar, Kurla (E) Mumbai 400024, through its **Managing Director Mr. Siby Joseph** which expression shall unless repugnant to the context meaning there of shall include his survivors or survivor and the heirs, executors, administrators and permitted assigns of such last survivor) hereinafter called "The Owner/ The Service Provider" OF THE FIRST PART.

AND

MGM INSTITUTE OF HEALTH SCIENCES .a company incorporated under the provisions of the Companies Act, 1956 and having its registered office at **Sector -1, Kamothe, Navi Mumbai - 410209** (Which expression shall unless it be repugnant to context or meaning thereof be deemed to include his heirs, executors administrators, legal representatives and assigns of such last survivor) hereinafter called "The Hirer/The Client " OF THE SECOND PART.

Whereas the Client wishes to hire the services of the specific model machines as per the terms and conditions listed below between the said parties

Terms and Conditions of Lease Service Agreement for Office Equipment's like Photocopier/Printer etc.

1. Installation and Maintenance of the Equipment's that is Printer/ Photocopier shall be provided by ESSJAY COPIER PVT LTD, an ISO 9001-2008 certified Company and hereafter for brevity sake called The Owner.

1.1. The Owner shall provide Demonstration of the Equipment and basic training for the staff on how to use the specific machine.

1.2. The Owner shall provide Demonstration of the Equipment(s) like Photocopier/ Printer and basic training for the staff on how to use the specific machine at client's office after installation of the same by its authorized person.

2.Essjay copier Pvt Ltd. will provide scanned documents for any purposes like invoices, agreement, delivery challan and many more.

**SIBY
JOSEPH**

Digitally signed by
SIBY JOSEPH
Date: 2021.02.23
13:54:26 +05'30'



2.1. **Printer reading submission:** Instead of physical collection of the printer reading and acknowledgement, Client should email us scanned reading of usages on monthly basis. We should receive the scanned image of reading on or before 5th of every month on our Registered Email id accounts@essjaycopier.com and Mark CC to service@essjaycopier.com or you can whatsapp also on our registered Number - 7045111333.

2.2. Essjay Copier Pvt Ltd. is no more responsible in delay of receiving the usage sheet, these procedures will help us to reduce the physical attendance and more transparency in reading system. The following methods can be utilized to obtain the printer readings.

Print the Counter log sheet (MISC-P) from printer through service mode then scan and mail it to us.

OR

Click the image or note down reading in a paper from printer display and mail to accounts@essjaycopier.com , service@essjaycopier.com or Whatsapp - 7045111333

2.3. Further support or demonstration please call on 9082568356, 9082568317, 9082565675

3. **Billing and submission:** The invoice will be generated based on received printer reading from client, the same must be digitally sign and send to client through registered E-mail id or WhatsApp. In cases of non-receipt of reading details, we will generate a minimum billing considered on the previous month bills, any difference will be adjusted in next months.

3.1. **Payment and Late fee:** As per our previous payment policy / agreement the credit period is 18 days by any reason delayed in receiving payment from client will attract 5% late fee and same will reflect in next month invoice. second default the service will be withheld without any prior notice till the dues are clear with late fee. Essjay Copier Pvt Ltd. Will not be responsible for delay on receiving the monthly reading or your internal delay of the payment process. It is happy to remind you that we are providing sufficient time to our customers for the payment. The printer is installed without any deposit or advance rent, further we are providing you one-month service without any advance payment, again you are getting 18 days' time to release the payment. MSME payment terms are 15 days we are extending another 3 days, expecting your co-operation for smooth business function in this critical circumstance. NEFT / RTGS details as follows kindly transfer the payment online to avoid physical collections.

4. **Monthly Rent:** - Monthly rent **Rs. 9000/-** includes service, maintenance, and replacement of spare parts and replacement of consumables like photoconductor, drum, and toner cartridge excluding Paper & Operator.

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JOSEPH

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Date:
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4.1. Monthly Free Units: - Monthly free units 22000 A4 B/W is applicable free prints/photocopies are on monthly basis depends on the scheme chosen by the client. In case of additional quantity used than over and above the chosen free units, then the excess quantity is chargeable Rs. 0.38 for A4 B&W Colour + GST Applicable. This price shall remain valid for period of 4 years from the date of commencement of this agreement

4.2. Monthly billing: - 9000/- + 1620/- (18% GST) = 10620/- Monthly billing purpose the log sheet will be used. The log sheet can be send by E-mail / Courier to ESSJAY COPIER PVT LTD for preparing the Monthly bill. Payment to be made in the same month, and no credit will be provided beyond 18 days' time.

4.3. One month rental advance

4.4. Taxes: - 18% GST will be applicable as per the government rules and regulations. A minimum contract period of Four Years is mandatory for the eligibility of the said service; client may opt for any further period beyond one year.

5. Terms of Contract: -This Agreement is for Four Years and renewal of Contract is through signing of a fresh Agreement, but in case if the contract is not renewed, then the same has to be informed in writing within fifteen days before the expiry of the existing Contract. Failing to do so in writing shall be considered as the contract renewed for the next one year.

5.1. Penalty Clause (if client discontinued the contract)

Before 1st Year – 6 Months rental
Before 2nd Years – 4 Months rental
Before 3rd Years – 2 Months rental
Before 4th Years – 1 Months rental

5.2. When client will discontinue the contract, they have to clear outstanding first then only will pick up machine.

6. Material Clause: - To get better quality output the Paper should be of recommend quality, otherwise owner will not be responsible for the low-quality reproduction. Envelope, Films, transparency sheets, card board are not permitted to print in the Printer.

6.1. Material not provided: - The client has to purchase good quality paper and appoint machine operator.

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by SIBY JOSEPH
Date: 2021.02.23
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7. **IDEMNITY AND LIEN:** - Any intentional damage caused to the Printer/ Photocopier due to misuse of equipment in full or in parts (except natural wear and tear) shall be charged as to the cost of actual loss with applicable compensation. The client shall indemnify owner against any claims, demands, debts, damages and losses in respect of hired equipment and property of Owner located at the Client's premises within the contract period. The Owner shall have the right to decide on the extent and cost of the damage for compensation. The ownership and title to the equipment shall at all times vested with owner and no subletting is permitted by client without the permission.
8. **The Relocation Clause:** - The Client cannot relocate the Equipment without the written approval of the Owner. Once the Machine is installed in the place decided by the client the shifting of the Machine is permitted only in the same office premises after obtaining permission from the Owner.
9. **Service Guarantee from the owner:** - Owner assures to the Client that machine's use will not be disrupted continuously for a period of 24 hours. For any service issue please call at Owner's registered office –that is ESSJAY COPIER PVT LTD or email to log the complaint. Please don't call on any Engineer's mobile number, such calls are not treated as complaints and hence not entertained by the company.
10. **Trouble shooting Clause:** - any Printer related problems will be resolved by our engineers but all IT related problems to be solved by the Client's IT Department only.
11. If Machine is shut down for 15 days continuously client ends due to which any parts require in that machine same will be on chargeable basis.
12. **Notices:** - All notices, approvals and all communications with regard to this agreement shall be in writing and shall be delivered with acknowledgement to the registered address of the parties.
13. **Miscellaneous:** - Any additions, limitations or other modifications to this agreement shall be of no binding or effect until the same is expressly accepted by both the parties in writing.
14. **Laws Applicable:** - In case of any dispute related to this agreement or breach of contract thereof, the same shall be referred to the Courts of Mumbai Jurisdiction.

SIBY
JOSEPH

Digitally signed
by SIBY JOSEPH
Date: 2021.02.23
13:55:22 +05'30'



SCHEDULE 01

Details of Service Provider:-

Company Name:- ESSJAY COPIER PVT LTD.

Address:- 79/D, Kamgar Nagar, S.G.Barve Marg, Kurla East, Mumbai – 24

GST No:- 27AABCE5478J1ZA

***Details of Company Director**

Contact Name:- Mr. Siby Joseph Designation:-Managing Director

E-mail id:- essjaycopier@gmail.com

***Details of Authorized Person**

1) Contact Name: Mr. Pramod Kadam - 9167395773 Designation: GM

2) Contact Name: Mrs. Krutuja Sawant - 9167111666 Designation: AGM

E-Mail: pramod@essjaycopier.com / sales@essjaycopier.com

***Details of the Accounts Dept.**

1) Contact Person: Mrs.Vaibhavi Kotkar Designation: Manager Accounts / Finance

Contact No: 7045111333 E-Mail: accounts@essjaycopier.com

***Details of Service Managers -**

1) Mrs. Surekha Panchal (Service Manager) – 7045111444

2) Mr. Mahesh Kadam (Asst. Service Manager) - 9082568356

Contact No's for Service:- 25242524/25271441

E-Mail:- service@essjaycopier.com / info@essjaycopier.com.

***Client Details**

Company Name:- **MGM Institute of Health Sciences**

Delivery Address: MGM Campus, Sector-1, medical college, 3rd Floor, Kamothe, Navi Mumbai - 410209

Billing Address:- MGM Campus, Sector-1, medical college, 3rd Floor, Kamothe, Navi Mumbai - 410209

GST NO:- NA

***Details of Company Director/ Vice Chancellor**

Name: Dr. Shashank D Dalavi Designation: Vice Chancellor

Contact No: 022-27437602 E-mail: vc@mgmuhs.com

***Details of the Authorized Person**

1) Name: Dr. Rajesh.B.Goel Designation: Registrar

Contact No: 9820362185 E-Mail: registrar@mgmuhs.com

***Details of the Accounts Dept.**

1) Name: Ms. Alka Kamble Designation: Sr. Accountant

Contact No: 9082738076 E-Mail: accountmumbai@mgmuhs.com

SCHEDULE 02

Equipment's Details: -

Printer Model: - HP 72625dn
Serial Number: - CNB1M4L001
Token Number:- 0008430022

Agreement /Contract Details:-

Monthly Rent: - Rs. 9000/-
Minimum Bill: - Rs.9000+ 1620 (Gst18%) = Rs.10620/-
Free Units per Month: - 22000 A4 B/W print/Copy
Charges above free Unit: - Rs. 0.38 for A4 Black & White
Contract Period: - 25/02/2021 to 24/02/2025

Bank Details:-

Name of Bank - IDBI BANK
Bank account No:- 0018102000019318
Bank Branch and address - Shop No.12-16, Sunny Estate, Sion Trombay Road,
Chembur - 400071
RTGS/IFSC Code - IBKL0000018
Swift Code - IBKLINBB126
MICR Code - 400259005
Name of Account Holder - Essjay Copier Pvt Ltd

ESSJAY COPIER PRIVATE LIMITED

Name: Mr. Siby Joseph.
Designation: Director
(The Owner/Service Provider)
Signature:

MGM Institute of Health Sciences

Name:
Designation:
(The Hirer/ the Client) **Dr. Rajesh B. Goel**
Signature: **Registrar**

Note:

1. * Marked content is mandatory to fill by Client for contract.
2. Agreement copy should be signed by Authorized person only.

**SIBY
JOSEPH**

Digitally signed
by SIBY JOSEPH
Date: 2021.02.23
13:55:44 +05'30'

MGM Institute of Health Sciences
(Deemed University u/s 3 of UGC Act, 1956)
Navi Mumbai- 410 209