

Parents Feedback Analysis Report

Course : 2nd year MBBS students

Organizing Departments: Pathology, Pharmacology, Microbiology, FMT and Community Medicine

Date: 12/2/2020

Student Ratings:

Serial No	Description	Excellent	Very Good	Good	Average
1	Teaching Learning Activities	33.3	45	21.7	0
2	Syllabus/Curriculum design	31.7	55	13.3	0
3	Faculty	40.7	44.1	15.3	0
4	Education infrastructure (Buildings, Classrooms, Laboratories and equipments)	18.6	47.5	33.9	0
5	Library facility & Learning resources	35	48.3	15	1.7
6	Hostel and Mess if applicable	20	20	35	25
7	Canteen facility	10.9	21.7	39.1	28.3
8	Cleanliness & Hygiene	16.9	35.6	33.2	15.3
9	Administrative Support Services	20.7	43.1	32.8	3.4
10	Extracurricular activities	12.1	31	34.5	22.4

Any suggestions:

- Academics is very good.
- Parent teacher meetings should be held preferably on Saturdays.
- For teaching, faculty reading from powerpoint slides should be discouraged and earlier teaching learning method using chalk and board should be followed.
- More of interactive teaching is required
- Cleanliness of washrooms in hostels should be taken care.
- Push for research projects with ICMR
- Concession forms should be available at all times.

Co-ordinator

6/12/2020

MGM INSTITUTE OF HEALTH SCIENCES
(Deemed University u/s 3 of UGC Act, 1956)
Grade 'A' Accredited by NAAC
MGM SCHOOL OF PHYSIOTHERAPY
N-6 Cidco, Aurangabad-431001

FEEDBACK ANALYSIS REPORT (2019-20)

PARENTS FEEDBACK

A total of 121 parents had filled in the feedback form for the BPT& MPT academic year 2019-20 from 19th August, 2020 through Google forms. There were a total of 12 questions regarding the admission process, discipline & atmosphere in college, academic calendar & plan, adequate clinical IPD-OPD exposure physiotherapy department, syllabus, exam results & hostels facilities, etc. was covered & after analysis, these feedback responses varied from satisfactory -Good - Very good. Parents gave unsatisfactory responses in the area of their ward getting admission in college as matter of pride (2%), availability of academic calendar& plan at the beginning of year(4.1%)& pattern, accessibility of University information (2.5%) & MGM PHYSIOTHERAPY college website (1.7%), timely declaration of exam results(6.6%)&Availability of hostels facilities(4.2%).

After going through these particular analysis, a parent-teachers meeting was held along with the principal & the above topics were discussed & the following steps were scheduled to be taken from the coming academic year taken:

- A proper parents-teachers Whatsapp group so that the teachers can inform the parents about the academic calendar at the beginning of year, timely examination schedule updates & declaration of results.
- Scheduling of Parents-teachers meet to discuss their ward's performance post examination results.
- Process of having MGM School of Physiotherapy, Aurangabad's own college website is being implemented.
- Proper hostel safety measures were discussed as per Covid guidelines & measures will be taken accordingly.



Fes *JB*
Principal
MGM School of Physiotherapy
Aurangabad

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FEEDBACK REPORT

NAME OF INSTITUTE	STAKEHOLDER NAME	TOTAL NO. OF FEEDBACK	DATE OF FEEDBACK WAS TAKEN
MGM SOP, A'BAD	Student's feedback-curriculum (1st SEM CBCS)	383	19th-20th August 2020
	Student's feedback-curriculum (2nd SEM CBCS)	382	19th August 2020
	Student's feedback-curriculum (1st BPT)	35	20th August 2020
	Student's feedback-curriculum (2nd BPT)	333	19th August 2020
	Student's feedback-curriculum (3rd BPT)	277	19th August 2020
	Student's feedback-curriculum (4th BPT)	112	18th August 2020
	Student's feedback-curriculum (1st SEM MPT)	45	4th September 2020
	Student's feedback-curriculum (2nd SEM MPT)	19	4th September 2020
MGM SOP, A'BAD	Parents feedback	121	19th August 2020
MGM SOP, A'BAD	Alumni feedback	5	20th -21st August 2020
MGM SOP, A'BAD	Employer feedback	2	19th August, 2020



For
Principal
MGM School of Physiotherapy
Aurangabad

MGM SOP, A'BAD	Professionals feedback	20	2019-20
MGM SOP, A'BAD	Faculty feedback	16	19th August, 2020
MGM SOP, A'BAD	Teachers evaluation by students	16 teachers	19th -26th August 2020



For

 Principal
 MGM School of Physiotherapy
 Aurangabad



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MGM NEW BOMBAY COLLEGE OF NURSING

5th Floor, MGM Educational Campus, Plot No. 1 & 2, Sector-1
Kamothe, Navi Mumbai – 410 209

FEEDBACK ANALYSIS REPORT

ACADEMIC YEAR 2019-2020

STAKEHOLDER- PARENTS

NO OF FEEDBACK TAKEN – 94

DATE OF FEEDBACK TAKEN – 10/07/2020

➤ **FEEDBACK RECEIVED**

- Teachers are approachable and cooperative.
- Regular counselling sessions were conducted.
- Good support from teachers for students learning.
- Good system to monitor the students progress.
- Has good accessibility to higher authorities.



Professor & Director



MGM INSTITUTE OF HEALTH SCIENCES

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UNIVERSITY DEPARTMENT OF PROSTHETICS AND ORTHOTICS

Sector-01, Kamothe, Navi Mumbai - 410 209 Tel 022-27437620/7829, Website: www.mgmudpo.edu.in

FEEDBACK REPORT			
NAME OF THE INSTITUTE	STAKEHOLDER	TOTAL NUMBER OF FEEDBACK	DATE OF THE FEEDBACK TAKEN
MGM INSTITUTE'S UNIVERSITY DEPARTMENT OF PROSTHETICS AND ORTHOTICS	STUDENTS	13	31/08/2019
			15/02/2020
	PARENTS	10	31/08/2019
			15/02/2020
	FACULTY	06	29/08/2019
			12/02/2020

REPORT OF PARENTS' FEEDBACK

MGMIUDPO considers Parents as one of its most important and valuable stakeholders. The feedback collected from Parents is studied and evaluated and the changes are made accordingly. The Feedback was obtained with reference to various parameters provided to the parents of First and Second BPO students as follows:

1. Academic Environment:

60% of the total BPO parents gave the feedback that the Academic Environment is **Excellent**, 30% of the total parents gave the Feedback that the Academic Environment is **Very Good** and 10% of the total parents gave the Feedback that the Academic Environment is **Good**.

Conclusion: Majority of the Parents gave the feedback that the Academic Environment is Excellent and Very Good. Hence the Institute does not need to do any changes in the Academic Environment.

2. Teaching Learning Environment:

20% of the total BPO parents gave the feedback that the Teaching Learning Environment is **Excellent**, 70% of the total parents gave the Feedback that the Teaching Learning Environment is **Very Good** and 10% of the total parents gave the Feedback that the Teaching Learning Environment is **Good**.

Conclusion: Majority of the Parents gave the feedback that the Teaching Learning Environment is Excellent and Very Good. Hence the Institute does not need to do any changes in the Teaching Learning Environment.

3. Competence and Commitment of Faculty:

20% of the total BPO parents gave the feedback that the Competence and Commitment of Faculty is **Excellent**, 50% of the total parents gave the Feedback that the Competence and Commitment of Faculty is **Very Good** and 30% of the total parents gave the Feedback that the Competence and Commitment of Faculty is **Good**.

Conclusion: Majority of the Parents gave the feedback that the Competence and Commitment of Faculty is Excellent and Very Good. Hence the Institute needs to maintain the Competence and Commitment by the Faculty.

4. Audio- Visual Teaching Aids:

40% of the total BPO parents gave the feedback that the Audio- Visual Teaching Aids are **Excellent**, 10% of the total parents gave the Feedback that the Audio- Visual Teaching Aids are **Very Good** and 50% of the total parents gave the Feedback that the Audio- Visual Teaching Aids are **Good**.

Conclusion: 50% of the Parents gave the feedback that the Audio- Visual Teaching Aids are Excellent and Very Good and 50% of the Parents gave the feedback that the Audio- Visual Teaching Aids are Excellent and **Good**. Hence the Institute needs to maintain and upgrade the Audio- Visual Teaching Aids in the Institute.

5. Learning Resources & Library facilities:

70% of the total BPO parents gave the feedback that the Learning Resources & Library facilities is **Excellent** and 30% of the total parents gave the Feedback that the Learning Resources & Library facilities is **Very Good**.

Conclusion: Majority of the Parents gave the feedback that the Learning Resources & Library facilities is **Excellent and Very Good**. Hence the Institute needs to maintain the Learning Resources & Library facilities.

6. Hostel facilities:

67% of the total BPO parents gave the feedback that the Hostel facilities is **Very Good** and 33% of the total parents gave the Feedback that the Hostel facilities is **Good**.

Conclusion: Majority of the Parents gave the feedback that the Hostel facilities Very Good. Hence the Institute needs to maintain the Hostel facilities.

7. Canteen facilities:

40% of the total BPO parents gave the feedback that the Canteen facilities are **Excellent**, 50% of the total parents gave the Feedback that the Canteen facilities are **Very Good** and 10% of the total parents gave the Feedback that the Canteen facilities are **Good**.

Conclusion: Majority of the Parents gave the feedback that the Canteen facilities are Excellent and Very Good. Hence the Institute needs to maintain the Canteen facilities.

8. Cleanliness & Hygiene:

10% of the total BPO parents gave the feedback that the Cleanliness & Hygiene is **Excellent**, 50% of the total parents gave the Feedback that the Cleanliness & Hygiene is **Very Good**, 10% of the total parents gave the Feedback that the Cleanliness & Hygiene is **Good** and 30% of the total parents gave the Feedback that the Cleanliness & Hygiene is **Average**.

Conclusion: 50% of the Parents gave the feedback that the Cleanliness & Hygiene is Very Good but majority of the parents also gave the feedback that the Cleanliness & Hygiene is average. Hence the Institute needs to improve the Cleanliness & Hygiene in the premises.

9. Administrative support services /office:

20% of the total BPO parents gave the feedback that the Administrative support services /office are **Excellent**, 30% of the total parents gave the Feedback that the Administrative support services /office are **Very Good** and 50% of the total parents gave the Feedback that the Administrative support services /office are **Good**.

Conclusion: 50% of the Parents gave the feedback that the Administrative support services /office are Very Good but majority of the parents also gave the feedback that the Administrative support services /office are good. Hence the Institute needs to improve the Administrative support services in order to make the institute Excellent.

10. Extra-Curricular Activities:

30% of the total BPO parents gave the feedback that the Extra Curricular Activities are **Excellent**, 50% of the total parents gave the Feedback that the Extra-Curricular Activities are **Very Good** and 20% of the total parents gave the Feedback that the Extra-Curricular Activities are **Good**.

Conclusion: Majority of the Parents gave the feedback that the Extra-Curricular Activities are Excellent and Very Good. Hence the Institute needs to maintain the Extra-Curricular Activities.