



MGM INSTITUTE OF HEALTH SCIENCES
(Deemed University u/s 3 of UGC Act, 1956)

MGM IHS /X-I/ 2016

10.08.2016

NOTIFICATION NO: 85 /2016

SUB: DOCTOR OF PHILOSOPHY (HOSPITAL MANAGEMENT) THESIS
DEFENSE AND VIVA-VOCE, AUGUST 2016

The following Ph.D scholar, registered in June, 2011 in the MGM School of Health Management Studies, Navi Mumbai, successfully defended her thesis entitled, **“Adapting the service quality (SERVQUAL) scale to assess the Hospital services in Delhi / NCR: An empirical study determining Patient Satisfaction”** and qualified in the Viva-Voce examination held at MGM Institute of Health Sciences, Kamothe, Navi Mumbai on 06.08.2016.

Ms. EESHA ARORA

Eesha Arora

10/8

Jt. Controller of Examinations



Copy forwarded to:

1. Hon'ble Vice Chancellor, MGM Institute of Health Sciences, Navi Mumbai
2. Hon'ble Pro-Vice Chancellor, MGM Institute of Health Sciences, Navi Mumbai
3. Hon'ble Pro-Vice Chancellor (Research), MGM Institute of Health Sciences, Navi Mumbai
4. The Dean, MGM Medical College, Aurangabad/ Navi Mumbai
5. The Registrar, MGM Institute of Health Sciences, Navi Mumbai with a request to upload the result in MGMIHS website.
6. The Director, MGM School of Biomedical Sciences, Navi Mumbai/ Aurangabad
7. The Director, MGM School of Health Management Studies, Kamothe, Navi Mumbai
8. Dr. Prakash Doke, Professor & Guide, Dept of PSM, Bharti Vidyapeeth Deemed University Medical College, Pune
9. Notice Board for information of students